

## About Derbyshire Connect

Derbyshire Connect is now offering a new door-to-door shopping bus service for people who are unable to use conventional buses because of mobility difficulties or because they live in areas where bus services are limited.

Every town or village will get an opportunity for a shopping trip, once a week, to local shops or a supermarket.

And the good news is that these trips are now free for all Derbyshire Gold Card holders.

This new service will cover trips to shopping destinations in the Derbyshire Dales, High Peak and South Derbyshire district and borough council areas. They will be run by Ashbourne Community Transport on behalf of Derbyshire County Council.

Derbyshire Connect services replace Dial-a-Bus (DAB) services previously provided by Derbyshire's various community transport schemes.

The new Derbyshire Connect services will initially run in the same way as the old-style DAB services. They will run door-to-door picking passengers up from home and dropping them off at an agreed shopping location, advised at the time of booking.

Volunteer passenger assistants can be provided if you let us know in advance, for passengers needing a bit more help.

See back page  
for more booking  
information



**Derbyshire Connect is fully accessible and able to carry passengers in wheelchairs. Please mention that you need to use a wheelchair when booking.**

The service will run approximately 9.30am to 4pm, Monday to Friday. There is no weekend service.

To book your journey and to find out more about when Derbyshire Connect will be in your area call **01335 300670**.

Bookings can be made between 9am and 4pm Monday to Friday. Calls are charged at normal rates.

You can book between seven days and one day before the time of travel.

### Or email your booking:

[info@ashbournect.org.uk](mailto:info@ashbournect.org.uk)

Please give 48 hours notice.

### Fares

Gold Card holders travel free after 9.30am weekdays.

£2 Adult single

£3.80 Adult return

£1.20 Child single (up to 16th birthday)

£2.40 Child return (up to 16th birthday)

b\_line2 cardholders get 25% off adult fares

Group bookings can be made. Fares will be charged at the appropriate individual rate. For more information call the booking line **01335 300670**.

Derbyshire Wayfarer tickets are also accepted.



## Derbyshire connect

### South & West

**The really easy way to shop in south and west Derbyshire by bus.**

Valid from 1 October 2017

Derbyshire Connect is funded  
by Derbyshire County Council



For your  
shopping

## Areas Served by Derbyshire Connect South and West

If you live in any town or village within the boundaries of the High Peak, Derbyshire Dales or South Derbyshire areas, as shown on this map, you can use this Derbyshire Connect service. Call the booking line to check if you qualify to travel.



To book your journey  
call **01335 300670** or email  
**info@ashbournect.org.uk**

## Frequently Asked Questions

### What is Derbyshire Connect?

Derbyshire Connect is a new bookable door-to-door shopping bus service, funded by Derbyshire County Council and running five days a week. It replaces the Dial-a-Bus (DAB) shopping bus services paid for by the council, which the county's six community transport groups previously run on our behalf.



### Who is the service for?

Derbyshire Connect is for people of any age who are unable to use conventional bus services because of mobility difficulties or because they live in areas where bus services may be limited. All vehicles can carry passengers in wheelchairs.

### Which area do you cover?

Derbyshire Connect South and West is run by Ashbourne Community Transport on behalf of Derbyshire County Council. Depending on where you live, you will be taken to a shopping destination in the Derbyshire Dales, High Peak or South Derbyshire district and borough council areas of the county.

### How often will the service run?

Every community will have the opportunity to make a return trip to local shops once a week. This maybe high street shops including the bank, post office and chemist, a shopping centre or a supermarket. It may not be the closest shopping destination but the one which offers the best shopping amenities.

### Will these services run in the same way as before?

Yes, Derbyshire Connect shopping bus services will run in the same way as the DAB services. You still need to book and the bus will pick you up from outside your house and drop you off at the shopping destination you were told about when you booked.

### How do I book?

You can book a trip on Derbyshire Connect by calling the booking line number or emailing a booking request. See the back page of this leaflet for details.

### How much does a trip cost?

If you are a Derbyshire Gold Card holder you can travel free-of-charge after 9.30am. See the back page of this leaflet for details of other fares.

