

# Derbyshire connect

Active Travel High Peak  
& North Derbyshire Dales

The really easy way to get to  
health appointments.

Valid from 1 October 2017

Derbyshire Connect Active Travel is partly  
funded by Derbyshire County Council.



For your  
healthcare  
journey

Derbyshire Connect Active Travel provides door-to-door transport to health appointments for people unable to use conventional buses because of their age, a disability or because they live in areas where bus services are limited.

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**You can use Derbyshire Connect Active Travel to get to:**

- Hospital
  - GP surgeries
  - Health centres
  - Clinics
  - Dentists
  - Opticians
  - Chemists
  - Physiotherapists
  - Any other healthcare-related organisations
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## Frequently Asked Questions

### What is Derbyshire Connect Active Travel?

This is a new service, partly funded by Derbyshire County Council and run on our behalf jointly by Bakewell and Eyam Community Transport, The Bureau Glossop, New Mills Volunteer Centre and Voluntary and Community Services Peaks and Dales. It is for journeys to any type of healthcare-related appointment.

### Who is the service for?

Derbyshire Connect Active Travel is for people who are unable to use conventional public transport to get to healthcare appointments because of age, mobility difficulties or other disabilities or they live in areas where bus services are limited.

### Which area do you cover?

Derbyshire Connect Active Travel High Peak and North Derbyshire Dales provides journeys for people living in the towns of Bakewell, Buxton, Chapel-en-le-Frith, Glossop, New Mills and Matlock and all the surrounding villages within both borough and district council areas.

### When does this service run?

Derbyshire Connect journeys will generally operate from 9am to 5pm, Monday to Friday. The service may also be available outside these times. Journeys must be booked in advance and you are advised to give as much notice as possible.

### How much will it cost?

Charges vary depending on how far you travel. Anyone accompanying a passenger travels free. You will be advised of the fare when you book.

# Areas Served by Derbyshire Connect Active Travel High Peak and North Derbyshire Dales

If you live in any towns or villages within the boundaries of the High Peak and North Derbyshire Dales areas, as shown on this map, you can use this Derbyshire Connect Active Travel service. Call the booking line to check if you qualify to travel.



**Derbyshire Connect Active Travel uses volunteers' cars and accessible vehicles. Please mention you need to travel in a wheelchair when booking.**

To book your journey call **03 333 444 125**

Bookings can be made between 9.30am and 3pm, Monday to Friday. Calls are charged at normal rates.

Please book at least 48 hours in advance of when you want to travel.

You will be advised of the fare at the time of booking. This will depend on how far you want to travel.



### **Could you volunteer?**

Anyone interested in being a volunteer driver or passenger assistant for Derbyshire Connect Active Travel High Peak and North Derbyshire Dales is asked to get in touch.

Volunteer drivers will need to provide, maintain and clean, their own vehicle. Fuel costs will be reimbursed. Training is provided.

For more information call **03 333 444 125**

