

## NEW NHS SERVICE FOR CARE HOMES AND SUPPORTED LIVING SERVICES TO ACCESS

**01332 980124**

*Who for* – all staff working in care homes/supported living services across Derbyshire and Derby City

*What for* - Support with **people with advanced dementia and palliative care needs**

*What is it called* - Dementia Complex Palliative Care Resource

*What can they do* – offer consultancy and advice, assessment and care planning for people with advanced dementia, palliative and/or end of life care needs

- Identify and manage symptoms associated with advanced dementia and end of life, i.e. pain, terminal agitation, nausea and vomiting, secretions, breathlessness.
- Palliative care needs holistic assessment
- End of life care planning
- Advance Care Planning
- Support and management of co-morbid conditions
- Delirium
- COVID-19 pandemic guidelines support i.e. where managing the demands of guidelines is compromised by individual residents needs
- Behaviour that challenges
- Maintaining activities during COVID 19
- Polypharmacy and medication rationalisation (*where appropriate*)
- Offer education and signpost to further educational resources

*How they will provide it* –

- Phone triage & immediate signposting
- Phone or digital assessment, care planning, care evaluation and review
- Face to face assessments/visits can be arranged when triaged as required.

*How to contact the team*

Telephone **01332 980124**

*When* 9am-5pm Monday to Friday

*The resource is designed to provide extra support for care homes during the pandemic.*