

Version: 10 FOI Status: Public	Guidelines for Visitors to Derbyshire County Council's Residential Care Settings Practice Guidance Derbyshire County Council – Adult Social Care	Originally Issued: July 2020 V10 Issued: July 2022 Review: When required Author: Quality and Compliance
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Guidelines for Visitors to Derbyshire County Council’s Residential Care Settings Practice Guidance

Derbyshire County Council – Adult Social Care

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If you would like to make any comments, amendments or additions please email ASCH.AdultCare.Policy@derbyshire.gov.uk

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Guidelines for Visitors to Derbyshire County Council's Residential Care Settings

Central government has issued a 'Living with COVID' strategy and the council has updated its guidelines for visitors to its residential care homes accordingly.

To ensure the safety of our residents and colleagues the guidance below must be adhered to by all visitors.

Framework for Visits

- 1 Residents can be visited by all friends and family members.
- 2 Where the home is experiencing an outbreak of COVID-19, residents should be enabled to continue to receive one visitor at a time inside the care home.
- 3 End of life visits will be supported in all circumstances.
- 4 Visitors must not attend the home if they are feeling unwell, even if they are fully vaccinated against COVID-19. If visitors have any symptoms of an infectious diseases such as cough, temperature, diarrhoea or vomiting, they should not visit until they have been free of symptoms for 5 days.
- 5 Visitors who are providing personal care are required to undertake a lateral flow test (LFTD) on the day of their visit or if attending more than twice a week they should test a maximum of twice weekly, 3 to 4 days apart. This can be taken at home prior to arrival, reporting the result via the care home unique organisational number (UON) and only attending the care home if it is a negative result. Where the test has been taken at home you will be asked to provide evidence of the negative result in the form of a text message or photographic evidence. The visit will not go ahead following a positive LFTD result
- 6 If your lateral flow test result is positive the visit will not be permitted in any form. After taking this test you should go home immediately.
- 7 Where possible, and where the weather permits, outdoor visits will continue to be offered.
- 8 Visitors can bring their own refreshments to enjoy during the visit if required.
- 9 Visitors will be asked to wash their hands with soap and water, or to use a hand sanitiser gel, when they enter and leave the property. Visitors will be asked to wear a well-fitting face mask which will be provided by the home (visitors will be asked to wear a visor in some limited circumstances). The personal protection equipment (PPE) must always be correctly worn and remain in place. Should you require assistance or if you want to make special arrangements with respect to mask wearing, please contact the manager at the home directly.

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- 10 Whilst wearing PPE it is important to make sure you speak loudly and clearly to your loved one so they can hear you. As part of your face will be obscured by the face mask, ensure hats are not worn and eye contact is maintained.
- 11 Visits may be cancelled at short notice if they cannot be safely facilitated in accordance with government guidance, if your relative/friend is unwell, the care home has an outbreak or on advice from the Director of Public Health.
- 12 In the event of an outbreak window visits will still be facilitated.
- 13 It is recommended that residents and visitors receive 2 doses of the COVID-19 vaccine, plus their booster.

Visits Outside the Care Homes

1. Residents are not required to isolate after visits out into the community or following a stay in hospital.
2. Visits may be cancelled at short notice if the care home has an outbreak or on advice from the Director of Public Health.

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Author History

Approval History

Authored by: Jennifer Harper Job Title: Group Manager Date: July 2020

Approved by: Senior Management Team Date: July 2020

Change History

Version 1	July 2020	Quality and Compliance	New Guidance
Version 2	July 2020	Quality and Compliance	Review and update
Version 3	March 2021	Quality and Compliance	Review and update
Version 4	May 2021	Quality and Compliance	Review and update
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