

Adult Social Care Participation and Co-production in Action

A total of 135 people, including those who draw on care and support, carers, families, partners and staff, responded to our survey and attended the in-person and online sessions across January and February 2026.



What We Did

We created spaces for people to share experiences; build connections and directly influence how adult social care can develop co-production opportunities moving forward.

People shared what makes a good involvement experience (Tops) and what makes a poor one (Pants). This helped us understand better what helps people feel listened to, valued and included – and what gets in the way.



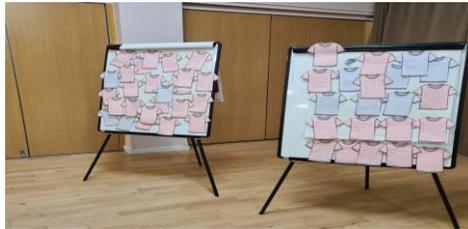
What People Said is Working (Tops)

Feeling included and listened to

Positive relationships with workers

Clear follow-up

Good communication



What People Said Isn't Working (Pants)

People feeling unheard or excluded

Confusing or inconsistent communication

Lack of continuity, making it hard to build trust

Unclear expectations or next steps

Having to repeat your story multiple times



What Happens Next?

Your feedback is helping us shape a clearer, more inclusive approach to engagement and co-production in Adult Social Care.

How Will We Achieve This?

1. We will refresh our existing Derbyshire Stakeholder Engagement Board by actively recruiting new members to ensure inclusive representation.
2. We will use your expressions of interest to establish and develop more local, focused co-production and participation opportunities.
3. We will improve our communication and together regularly monitor and share what is happening and the differences it is making.

If you are interested in getting involved in opportunities like this please get in touch via You can contact us at ASCH.Tell.AdultCare@derbyshire.gov.uk