



# Independent Living Service in Derbyshire

Supporting people to stay independent and  
well at home

Derbyshire County Council operates an Independent Living Service for adults aged 55 and over across Derbyshire. The service is delivered in most areas by your local council, but in other areas it is run by a different organisation. Details of who provides your local service can be found later in this leaflet.

The Independent Living Service provides practical help and advice to allow you to live independently. The service can support you with:

- providing information and advice about your physical and/or mental health
- advice on how to stay safe, well and warm in your home claiming benefits and filling in forms
- using other services
- accessing training or education
- supporting carers to access any help available
- developing local networks of support
- finding or keeping your home in Derbyshire
- developing skills to manage your own tenancy

This service is unable to provide support with personal care needs such as bathing and giving medication. However, there are a range of services which can support you at home, and you can find out about these on the Derbyshire County Council website.

[www.derbyshire.gov.uk/social-health](http://www.derbyshire.gov.uk/social-health)

## Who is eligible to receive the service?

You need to be aged 55 and over and have an identified support need. You also need to be in receipt of a benefit such as Universal Credit, Housing Benefit, Personal Independence Payment or guaranteed Pension Credit. If you are unsure you meet this criteria you can contact Call Derbyshire and arrange for an initial visit and assessment.





## How do I access the service?

If you do not currently have an Adult Social Care support package in place but think you would benefit from the Independent Living Service you can ring Call Derbyshire on 01629 533190 for more information. Call Derbyshire will ask you a series of questions to establish your needs. You will be asked about your care and support needs, what you struggle with and what you'd like to happen.

For more information about Adult Social Care assessment and the Care Act 2014 eligibility please visit our website:

[www.derbyshire.gov.uk/accessingcareservices](http://www.derbyshire.gov.uk/accessingcareservices)

## What happens once I access the Independent Living Service?

A support worker will visit you at home and will help you to draw up a plan that outlines what advice and help you require from the service to help you remain independent at home. The support worker will then agree with you how they will regularly keep in touch with you and how you can work together.

Depending on your needs our support worker may visit you for a short amount of time, or you may prefer to have an arrangement where they regularly keep in touch with you to offer help and advice. If your needs change, we will work with you to change the help you receive. The support worker will be able to link you up with other activities, as well as local help and advice services within your community.

These are the service providers in the different areas of Derbyshire:

**Amber Valley** - Chesterfield Borough Council

**Bolsover** - Bolsover District Council

**Chesterfield** - Chesterfield Borough Council

**Derbyshire Dales** - Revival

**Erewash** - Revival

**High Peak** - High Peak Borough Council

**North East Derbyshire** - Chesterfield Borough Council

**South Derbyshire** - South Derbyshire District Council

## Further information

Derbyshire County Council Adult Social Care and Health department produces a range of information about its services and those provided by other organisations in the community.

We provide leaflets on a range of topics that can be downloaded or ordered from our website at [www.derbyshire.gov.uk/careinfo](http://www.derbyshire.gov.uk/careinfo) obtained from staff, a local office or from your local library.

Leaflets available include:

- Guide to Adult Social Care and Health - how we work and what we provide
- Keeping Adults Safe - what we look for and what to do
- Guide to Carers Services - support, advice and information for carers
- Guide to Handy Van Services - practical help in your home
- Care Services Directory - residential homes and home care services in Derbyshire
- Putting People First - comments, compliments and complaints.

Leaflets are available in standard, large print and Easy Read versions and upon request in other formats such as Braille or an alternate language. We also have videos, including BSL conversions on our YouTube channel at [www.youtube.com/derbyshirecc](http://www.youtube.com/derbyshirecc)

The Adult Social Care and Health Information Promise – a **FACT** you can rely on. We promise to provide you with:



**Free** information  
**Accurate** information  
**Clear** information  
**Trustworthy** information

If you think we have broken our **FACT** promise, please let us know so we can make improvements.

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