



Adult Care Fact sheet

What is Derbyshire County Council Home Care Service?

Is a support service to help you at home.



Before the service begins we will meet with you to see what support you need.

We will put this into a Personal Service Plan.



We will review the Personal Service Plan at least once a year

You can ask for a review at any time.

How will the Service will be provided:



Our Carers will come to your home.

Our Carers will wear an identity badge and a uniform



Our Carers can only do what has been agreed in your Personal Service Plan.

If carers have any concerns about your safety they will contact your social worker.

How to receive this service:-



A social care worker will meet with you to see:-

- What support you may need
- How this service will be provided

For any further information speak to your adult care worker, or contact:



Call Derbyshire on 01629 533190



Email: contactcentre@derbyshire.gov.uk



Visit: www.derbyshire.gov.uk/homecare



Or write to us at:
Adult Care
Derbyshire County Council
County Hall
Matlock
DE4 3AG

