

Derbyshire Safe Place Scheme Information Sheet

A Safe Place is somewhere people can go if they feel scared, are lost or need help when they are out and about.

The Safe Place Scheme is supported by Derbyshire Police, Trading Standards and the Derbyshire Learning Disability Partnership Board.

Safe Places are public buildings in towns and communities across Derbyshire, such as libraries, GP surgeries, pharmacies and shops. They have stickers in their windows so people can see that they are part of the scheme and know they can go in and ask for help if they need to.

How you can sign up and get help at a Safe Place if you need it?

Keep Safe Cards are available to all adults who live in Derbyshire aged 18 or over.

They are also available to vulnerable young people aged 11 or above who live in Derbyshire and have received instruction from an adult about how to find and use a Safe Place.

You can fill in a form to get a Keep Safe Card on our website on the Derbyshire Safe Place Scheme page derbyshire.gov.uk/safe-place-scheme

Once we get your form, we will send you a Keep Safe Card in the post. You should put details on the card including the name and phone number of a family member or carer and anything else people might need to know about you. This is so the staff in the Safe Place can ring the family member or carer if you need them to come and help you. You must put the card in your wallet or purse and make sure you take it with you when you go out.

You can find a list of Safe Places in Derbyshire on our website.

You can also download the Safe Places app to your smartphone, free to download from the App Store or Google Play. This can direct you to your nearest open Safe Place and can work by voice activation or you can look for the Safe Place sticker displayed in the shops, libraries and buildings who are part of the scheme.

If you need help, go into the building and show your Keep Safe Card. Don't worry if you have forgotten your card, staff will still help you.

The staff at the Safe Place will:

- find you somewhere safe to wait
- call your family, friends or support staff if needed
- call the police or an ambulance if it is an emergency

For more information on the Derbyshire Safe Places Scheme, please contact:

Safe Places,

Derbyshire County Council Public Health, County Hall,

Matlock, DE4 3AG

Tel: **01629 532 469**

email: Safe.places@derbyshire.gov.uk