

Help setting up a free email account

Follow our guide to help you

If you need to open an email account, here is a guide to how to sign up for a few of the most popular

email accounts. Lots of sites and internet service providers offer free email accounts, here are three of the most frequently used.

Google

How to sign up for a free Google email account:

- Go to the [Google Mail](#) registration website
- Fill in the registration form on the right hand side of the screen, and click “next steps”.
- A Privacy and Terms declaration will appear, read the terms and click “I agree”.
- You will need to verify your account via either a voice call or text message. Enter your phone number and click “continue”
- Once you have received a phone call or verified via text message your email account will be active

Hotmail/Outlook

How to sign up for a free Hotmail or Outlook email account:

- Go to the [Microsoft account](#) registration website
- Select ‘get a new email address’
- Type in the email address you would like to use and create a password
- Fill in your details and click “create account”.
- You will be taken to a Microsoft account dashboard
- If you look on the bottom left of the screen you’ll see ‘view inbox’ – click here to set your preferences and view your email

Yahoo

How to sign up for a free Yahoo email account:

- Go to [Yahoo mail](#) registration website
- Enter your preferred username
- Next enter your details on the short registration page, click “continue”
- You will need to verify your account by entering your phone number and clicking “text me a code” or “call me with a code”
- Once you have received a phone call or verified via text message your email account will be active

Frequently asked questions

The email service won't let me pick the name I want why?

This is usually because another member already has that address. Most email services will offer you alternative name suggestions or you can try a different user name yourself.

I've got my email address now what?

Check the Inbox of your email for a Welcome email from the provider. This will give you information on how to use the new service and tips for getting the most from your email provider. You can now use your new email address to claim Universal Credit online.