

Derbyshire County Council Residential Care Homes

Always treating our residents with dignity and respect



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Our residential care homes - what we have to offer

Choosing a residential care home for yourself or a loved one, is an extremely important decision.

We have been providing residential care for over 50 years and we pride ourselves on offering the highest quality care services across the county.

We know that all older people are unique and have different experiences, expectations and needs. We work with each person to put together a support plan, tailor-made to their specific requirements. We always treat our residents as individuals and ensure they are cared for with dignity and respect.

Everything we do within our care homes is focused on meeting the needs, abilities and aspirations of residents, as far as we possibly can.

We talk to residents about their day to day care and we listen to their views, and those of their family members.

Our residents have varying needs

including dementia care, physical or sensory needs which change over time. We review the services we provide and work with residents to achieve what is important to them.

We also encourage people living in our care homes to have as much choice and control over their lives as possible.

Derbyshire County Council works with other partners, including health and voluntary services, to meet the personal health and wellbeing needs of residents.

We will help people to stay safe and will also investigate any concerns.

We provide a regular programme of social activities, hobbies and leisure interests. This includes the opportunity for people to take part in local community activities and interests as fully as practicable.

We believe that just because someone moves into a care home, it shouldn't stop them being part of the wider community.



We try to offer opportunities for people to remain in local activities and groups that are important to them.

What you can expect in our residential care:

- High quality, well trained staff
- Activities and events
- Day trips
- Occupational health and therapies
- Varied healthy meals served in attractive dining rooms
- Hairdressing
- Full range of health care
- Full care and support, night and day.

What our customers say

“The staff are lovely and caring”

“Thank you for all your help, while my mother has been in short stay”

“The staff know how to engage properly with people and support them with their dementia. It’s always a calm, happy atmosphere here”

“Staff work sensitively and carefully”

“I am quite settled here now; staff listen and support me properly, how I want them to”

“Staff care about the home, it’s kept nice and clean”

“Yes I feel safe, I would rather be here than at home”

Taken from Care Quality Commission inspection of our services.



Funding of residential care

The funding arrangements for residential care are complicated and how much you pay will depend upon your income and assets.

To request a copy of the '**Paying for Residential Care**' leaflet please call us on **01629 533190** or you can download or order a printed copy from **www.derbyshire.gov.uk/careinfo**

To find out more about our in-house residential services you can:

Speak to your Adult Care worker

Tel: Call Derbyshire on **01629 533190**

email:

contactcentre@derbyshire.gov.uk

Web:

www.derbyshire.gov.uk/carehomes

Write to: Derbyshire County Council,
Adult Care, County Hall, Matlock,
Derbyshire, DE4 3AG.

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Call Derbyshire 01629 533190