

# Derbyshire

## Care Services Directory 2017/18



**The comprehensive guide  
to choosing and paying for care**

• Home support • Specialist care • Useful contacts • Care homes



In association with





# Canal Vue

*Our priorities are quality care and comfort for all residents*

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**Relative - Joan H**

*Eastgate Care - an established local company providing care for over 25 years*

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Notts NG16 3GP



Call to arrange a visit Tel: **0115 979 1234** Option 5  
Full details at: [www.eastgatecare.co.uk](http://www.eastgatecare.co.uk)  
email: [manager@canalvue.co.uk](mailto:manager@canalvue.co.uk)

Canal Vue, Awsworth Road, Ilkeston, Derbys DE7 8JF







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Excellent facilities are provided in newly refurbished, purpose built accommodation, appointed in beautiful surroundings. Tastefully decorated single rooms, many of which are en-suite, create a homely environment. Three different lounges and a large garden with various seating aspects is one of the many ways in which client choice is promoted.

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In addition to respecting privacy & dignity, the home also promotes individual's independence as far as possible.



Telephone 01246 230006

Website [www.brookholmecroft.com](http://www.brookholmecroft.com)

Brookholme Croft Ltd, Woodstock Drive, off Challands Way, Hasland, Chesterfield S41 0EU



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24 hour residential care

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For a brochure or guided tour, call **01246 592092**. Or visit: [www.peakcare.co.uk](http://www.peakcare.co.uk)

*“Such a lovely community! I wouldn’t live anywhere else” – Rev. Bob B.*



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To obtain extra copies of this Directory, free of charge, contact **Call Derbyshire** on: **01629 533190** or email: **contact.centre@derbyshire.gov.uk**



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## Alternative formats

This Directory is available electronically at [www.carechoices.co.uk](http://www.carechoices.co.uk).

There is also a Browsealoud option for those requiring the information in the spoken word.



# Welcome from Derbyshire Adult Care

Derbyshire Adult Care, working with other statutory and voluntary organisations, is committed to supporting the health and wellbeing of local people and assisting them to find the resources they need to enjoy life to the full.

We support people to:

- live independently;
- keep well;
- stay safe;
- be active in their community;
- avoid going into hospital unnecessarily; and

- return home promptly after a hospital stay.

We want people in Derbyshire to maintain their independence for as long as possible. Key to enabling you to make the right decisions about care and support is having access to high-quality information and advice. This Directory is one way of providing information, but we will continue to work with our partners to improve the range of information available. We also provide a range of other universal services that are available to all local people. These are detailed below.

## Information and advice

You can get information and advice from:

- Your Adult Care worker, if you have one;
- Derbyshire County Council's website: **[www.derbyshire.gov.uk/adultcare](http://www.derbyshire.gov.uk/adultcare)**;
- Call Derbyshire: **01629 533190** or email: **[contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk)**;
- County Council Libraries and Information Centres and the Libraries Information Services: **01629 533444** or email: **[asklibrary@derbyshire.gov.uk](mailto:asklibrary@derbyshire.gov.uk)**;
- Health and Wellbeing Zones – for your nearest, look on: **[www.derbyshire.gov.uk/healthzone](http://www.derbyshire.gov.uk/healthzone)** or ask at your local library;
- Information leaflets and factsheets – these can be downloaded from: **[www.derbyshire.gov.uk/adultcare](http://www.derbyshire.gov.uk/adultcare)** or obtained by contacting Call Derbyshire on: **01629 533190**.

Leaflets and factsheets are available in standard and Easy Read versions and, upon request, in Braille, large

print and other language translations. The following leaflets are available:

- 'Guide to Adult Care' – how we work and what we provide;
- 'Keeping Adults Safe' – recognising abuse and keeping adults safe;
- 'Guide to Handy Van Services' – practical help in your home;
- 'Guide to First Contact' – signposting to services and support;
- 'Guide to Carers' Services' – support available for carers;
- 'Care Services Directory' – listing care providers and homes;
- 'Guide to Dementia Services' – support available for people with dementia and their carers;
- 'Need a Bit of Help at Home?' – what's available in Derbyshire; and
- 'Putting People First' – complaints, comments and compliments.

## Prevention services

Prevention services aim to offer low-level support to help people remain independent. There is a large number of services available, including:

### Signposting – Derbyshire First Contact Scheme

The First Contact Signposting Scheme is a free service for adults living in Derbyshire. By filling in one simple form, you can be referred to a number of local organisations and community groups who offer services, information and advice to support your health, independence and wellbeing. These include:

- home fire safety checks;
- housing options advice;
- information about community alarms;
- support with emotional/mental wellbeing;
- welfare rights advice;
- support to lead a healthier lifestyle, including stopping smoking, losing weight, getting more active, reducing alcohol intake and help with substance misuse;
- warm homes advice;
- information about social and recreational activities;



- referral to the home library service;
- information about local community transport;
- support for carers;
- advice about preventing falls; and
- information about local befriending services, including Timeswap.

You can fill in the First Contact form on our website at: [www.derbyshire.gov.uk/firstcontact](http://www.derbyshire.gov.uk/firstcontact) or, if you prefer, you can request a copy of the First Contact leaflet (which contains a pull-out form) by contacting Call Derbyshire on: **01629 533190** or by emailing: [firstcontact@derbyshire.gov.uk](mailto:firstcontact@derbyshire.gov.uk)

### Volunteering

Volunteers are very important and support a huge range of activities and services that could not run without them. People choose to volunteer for all sorts of reasons, including getting more involved in their community, a desire to help other people, and to build their own confidence and learn new skills. People of all ages and backgrounds are involved with volunteering and assist in places like libraries, care homes, befriending services, sports clubs and much more.

Many people say that they find the experience of volunteering very rewarding. If you would like to volunteer we'd love to hear from you, even if you can only spare one hour a week. We are able to offer potential volunteers training which will provide them with a Volunteer Passport. To find out more, please visit: [www.derbyshire.gov.uk/volunteering](http://www.derbyshire.gov.uk/volunteering) or contact your local Community and Voluntary Services centre.

### Time Swap

Time Swap is a scheme that encourages local communities to help each other by sharing time and talents.

Time Swap members earn 'time' by doing things in their community to help other people. For example, Mrs Jones feels isolated as she has no family in the area. So Time Swap member, Mrs Hudson arranges to visit Mrs Jones for an hour a week for a cup of tea and a chat. By visiting, Mrs Hudson will earn an hour in 'time'. She needs a little help with her garden so she contacts her Time Swap broker and redeems her hour



earned for an hour gardening from Mr Shaw who is another Time Swap member.

Time Swap talents can be all sorts of things: basic DIY, sewing, help with paperwork/forms, dog walking, cooking, computer skills, reading, ironing – it really can be anything.

If you are interested in becoming a Time Swap member, you can apply on our website at: [www.derbyshire.gov.uk/timeswap](http://www.derbyshire.gov.uk/timeswap) or contact Call Derbyshire on: **01629 533190** to ask for further information through the post.

### Handy Van

The Derbyshire Handy Van Service provides practical support to help older and vulnerable people to live independently in their own homes. The service is available to people over 60 and each eligible household can use the service, for free, twice a year.

The service offers:

- home fire safety checks;
- falls prevention advice;
- installation of key safes;
- energy efficiency advice; and
- practical DIY tasks, such as hanging curtains or changing light bulbs.

People under 60 can access the service if they are referred by Adult Care, the Derbyshire Fire and Rescue Service, Derbyshire Police, a health professional or their local district or borough council.

To access the **Handy Van Service** please call: **0203 535 4999** (calls charged at a local rate) or find out more at: [www.derbyshire.gov.uk/handyvan](http://www.derbyshire.gov.uk/handyvan)

## Brokerage

The Brokerage Service is an office-based service and is part of Derbyshire Adult Care services.

Brokers offer support to find services or information to adults who reside within Derbyshire, but not usually Derby City, which has its own Brokerage team.

Brokers in the team can support you by identifying a range of services that may meet your individual, personalised needs and enable you to have choices and options, whether funded by the council or paid for privately.

The Brokerage Service can provide information that may help you to understand your options around who supports you.

Examples of information that could be found for you include:

- names and contact details for home care providers in your local area;
- costs of home care services;
- Care Quality Commission registration details;
- current care home vacancies within Derbyshire, along with associated costs;
- details of any specialist care providers; and
- information on local groups, clubs and activities and Trusted Traders in your area.

The **Brokerage team** can be contacted on: **01629 537744** or **01629 537755** (Monday to Friday 9.00am to 5.00pm). Alternatively, you can find out more by visiting: **[www.derbyshire.gov.uk/brokerage](http://www.derbyshire.gov.uk/brokerage)**

## Welfare Rights

The Derbyshire County Council Welfare Rights Service can ensure that you are maximising your income and getting all the benefits that you are

entitled to and can support you with appeals if your claim is unsuccessful. The Welfare Rights helpline number is: **01629 531531**.

## Derbyshire Discretionary Fund (DDF)

This service can provide emergency financial assistance to people who find themselves in serious financial difficulty and have nowhere else to turn. The Fund provides two forms of grant payment – Exceptional Pressure Grants and Emergency Cash Payments. Eligible people will be supported to resolve their immediate financial difficulties and will

be put in touch with other support and services to prevent re-occurrence. All applications to the fund will be assessed on the basis of need, urgency and risk.

### Emergency Cash Payment

This assists individuals or households when there



Bluebells at Corbar Cross



are insufficient resources to meet an urgent need for food, heating or travel expenses, which pose an immediate and substantial risk to a person's health and safety.

### Exceptional Pressure Grant

This is given to help people:

- to establish themselves in the community following a stay in a care home;
- to remain in the community rather than enter a care home;
- ease exceptional pressure;
- who are setting up a home as part of a resettlement programme following a period during which they

- have been without a settled way of life; or
- with travel expenses in certain circumstances, for example to visit someone who is ill; attend a relative's funeral or ease a domestic crisis.

Awards of Exceptional Pressure Grants vary according to the cost of the items or services for which the award is made.

To make an application, contact the **DDF** helpline on: **01629 533399**, Monday to Friday, 10.00am to 4.00pm or see our website at: **[www.derbyshire.gov.uk/discretionary\\_fund](http://www.derbyshire.gov.uk/discretionary_fund)**

## Contact Call Derbyshire

Tel: **01629 533190** – 8.00am to 8.00pm Monday to Friday and 9.30am to 4.00pm Saturdays  
 Minicom: **01629 585400**  
 Text: **86555**

Email: **[contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk)**

Web: **[www.derbyshire.gov.uk](http://www.derbyshire.gov.uk)**

Write to: Derbyshire County Council, County Hall, Matlock DE4 3AG

## Regions covered by this Directory

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### Chesterfield

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### Erewash

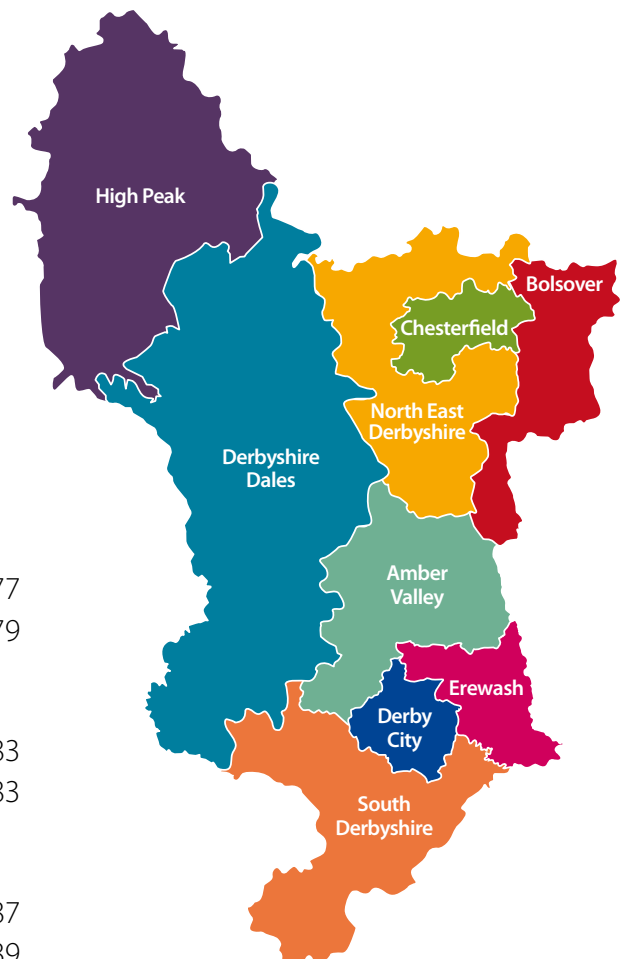
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# Adult Care Services – where do I start?

People finding it difficult to manage independently, and their carers, need to know where they can go for information, advice and support.

This Directory is an important source of information about the wide range of services available across the county.

## Initial contact

You can contact Call Derbyshire, our contact centre, on: **01629 533190** from 8.00am to 8.00pm Monday to Friday and 9.30am to 4.00pm on Saturdays. Our service is provided by staff who are specially trained to deal with adult care issues. They can provide advice, signposting and practical help to enable you to continue to live your life as independently as possible. Call Derbyshire staff can also refer you through to the Brokerage team, the Welfare Benefits

team and can arrange a social care assessment if needed.

Outside of the above times, we provide emergency county-wide social care support between 5.00pm Friday and 9.00am Monday, including public and bank holidays. Call: **01629 532600**. Calls will be recorded as part of our commitment to training, audit and quality assurance.

## Assessing your needs

If required, we will assess what support you need to achieve those outcomes that are affected by your health or disability. If you are likely to have significant difficulty getting involved with the assessment process and have nobody appropriate to support you, we will offer you the support of an independent advocate.

significant risk to your wellbeing. This will inform our eligibility decision.

If your needs are not eligible, we will provide information, advice and signposting to other sources of support.

We will work with you to help identify your strengths and resources; providing information, guidance and assistance to enable you to identify what is important 'to you' and 'for you'. We will then determine whether without Adult Care support there is or will be a

The national eligibility criteria were introduced by the Care Act 2014 and ensure that a consistent approach is taken to assessment of social care need across the country. You can find more information about eligibility in Derbyshire on our website:

**[www.derbyshire.gov.uk/eligibility](http://www.derbyshire.gov.uk/eligibility)**

## Personalised support

If eligible, we will determine with you whether some or all of your outcomes can be met through universally available support or whether they require funded Adult Care support. You and your carers will be invited to be involved in this process.

money is known as the personal budget and can be paid either directly to you as a Direct Payment, or managed by us on your behalf to purchase the services and support you choose or a combination of the two.

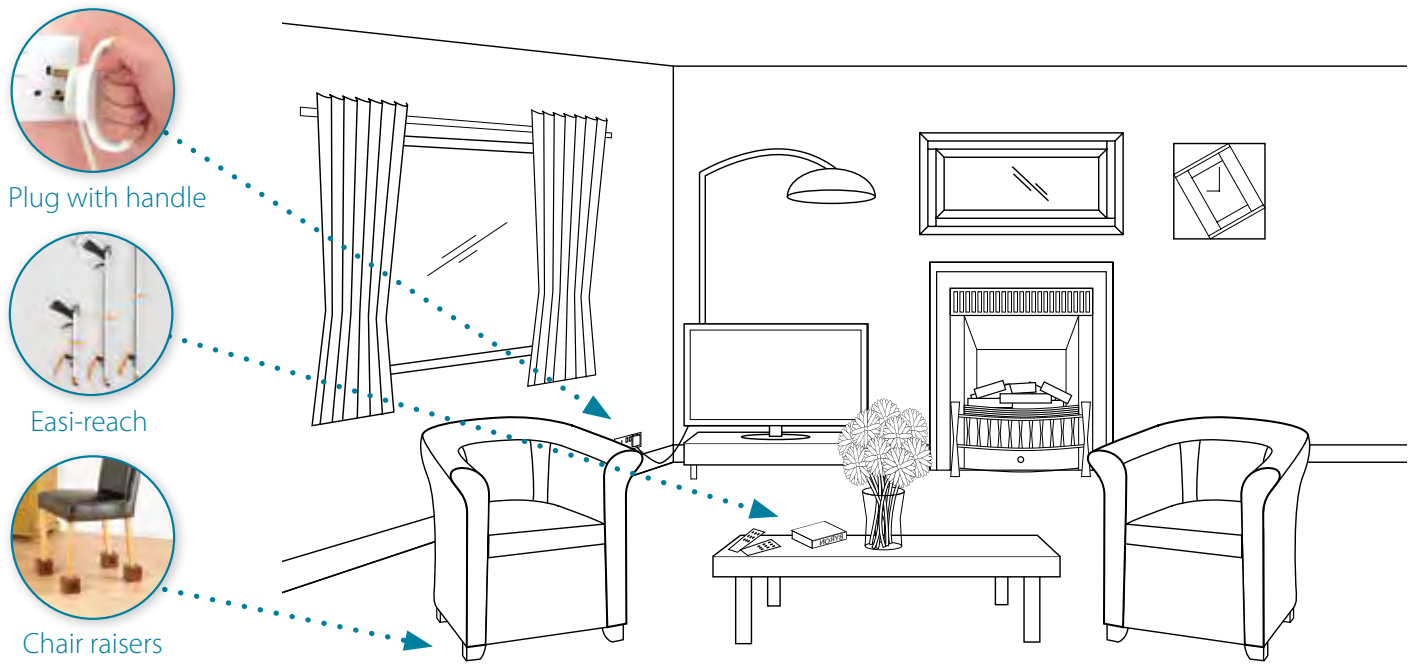
If some or all of your 'eligible outcomes' cannot be met without Adult Care funding, a budget will be calculated that can be used to develop your Care and Support plan. This is called an indicative budget as it an 'indication' of the amount money we think is required to meet your unmet outcomes. Once the support plan has been completed we will finalise with you the money required to deliver this. This

Once set up, we will regularly review with you your Care and Support plan to ensure it continues to meet your needs and the outcomes you want to achieve.

More details are available in our 'Direct Payments' factsheet, which can be found on: **[www.derbyshire.gov.uk/directpayments](http://www.derbyshire.gov.uk/directpayments)** or via Call Derbyshire on: **01629 533190**.

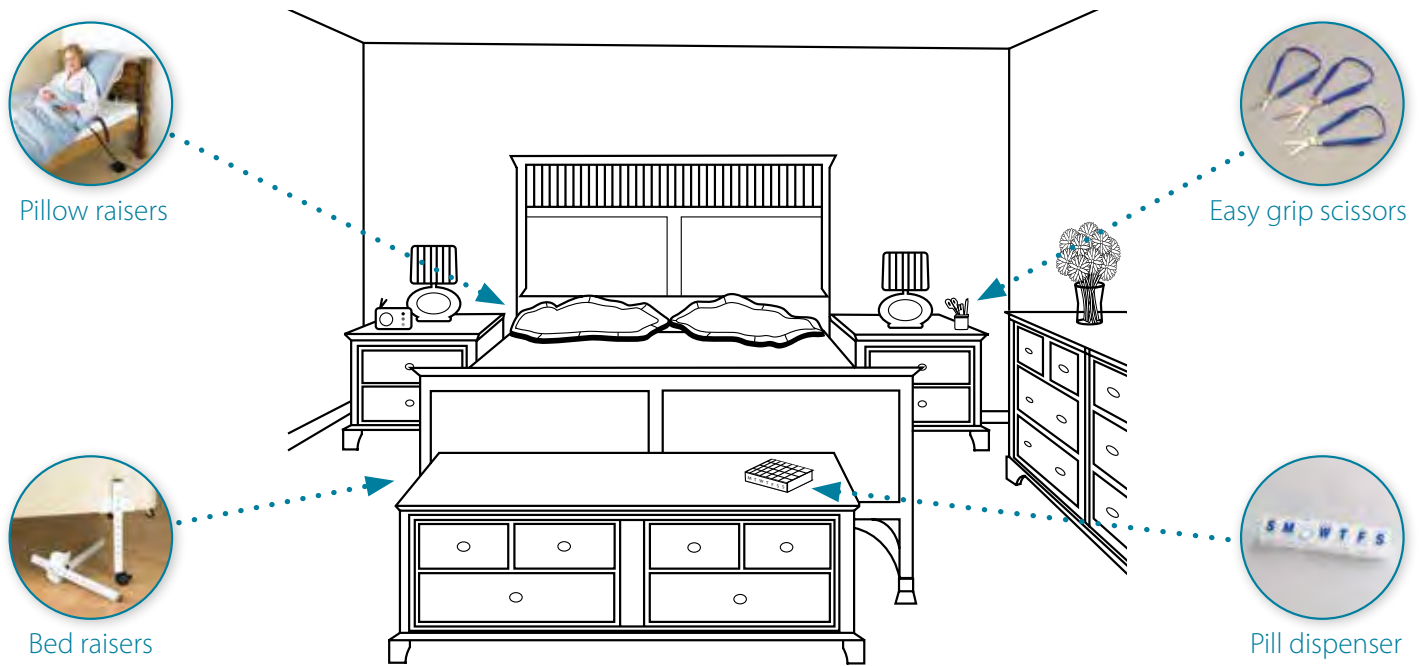


In the living room



WHAT IS DIFFICULT?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
<b>GETTING IN/OUT OF CHAIRS</b>	<ul style="list-style-type: none"> <li>• Block of foam in chair base</li> <li>• Buy ready-made chair raisers</li> <li>• Buy a chair at the right height</li> <li>• Take regular, gentle exercise</li> </ul>	<ul style="list-style-type: none"> <li>• Buy an electric riser chair</li> </ul>
<b>OPENING/CLOSING WINDOWS</b>	<ul style="list-style-type: none"> <li>• Move furniture out of the way</li> <li>• Install/purchase a fan</li> <li>• Buy a tool to open/close windows</li> </ul>	<ul style="list-style-type: none"> <li>• Install environmental controls or air-conditioning</li> <li>• Install new windows</li> </ul>
<b>CONTROLLING THE HEATING</b>	<ul style="list-style-type: none"> <li>• Change the switches for ease of use</li> <li>• Fit a timer switch</li> <li>• Purchase a standalone heater</li> </ul>	<ul style="list-style-type: none"> <li>• Move the heating controls</li> <li>• Install new or additional heating system</li> </ul>
<b>KEEPING WARM</b>	<ul style="list-style-type: none"> <li>• Use a trolley to transport the fuel for your fire</li> <li>• Replace the fire with a heater</li> <li>• Apply for a winter fuel payment</li> </ul>	<ul style="list-style-type: none"> <li>• Insulate your house</li> <li>• Swap to a cheaper heating system</li> <li>• Change to a simpler heating system</li> </ul>
<b>TURNING LIGHTS ON/OFF</b>	<ul style="list-style-type: none"> <li>• Install a light switch toggle</li> <li>• Purchase a socket extension</li> <li>• Purchase handi-plugs</li> </ul>	<ul style="list-style-type: none"> <li>• Move the light switches</li> <li>• Replace the light switches</li> <li>• Install environmental controls</li> </ul>
<b>HEARING THE TV</b>	<ul style="list-style-type: none"> <li>• Use subtitles</li> <li>• Purchase wireless headphones</li> </ul>	<ul style="list-style-type: none"> <li>• Request an assessment for a hearing aid</li> <li>• Install a room loop</li> </ul>

In the bedroom

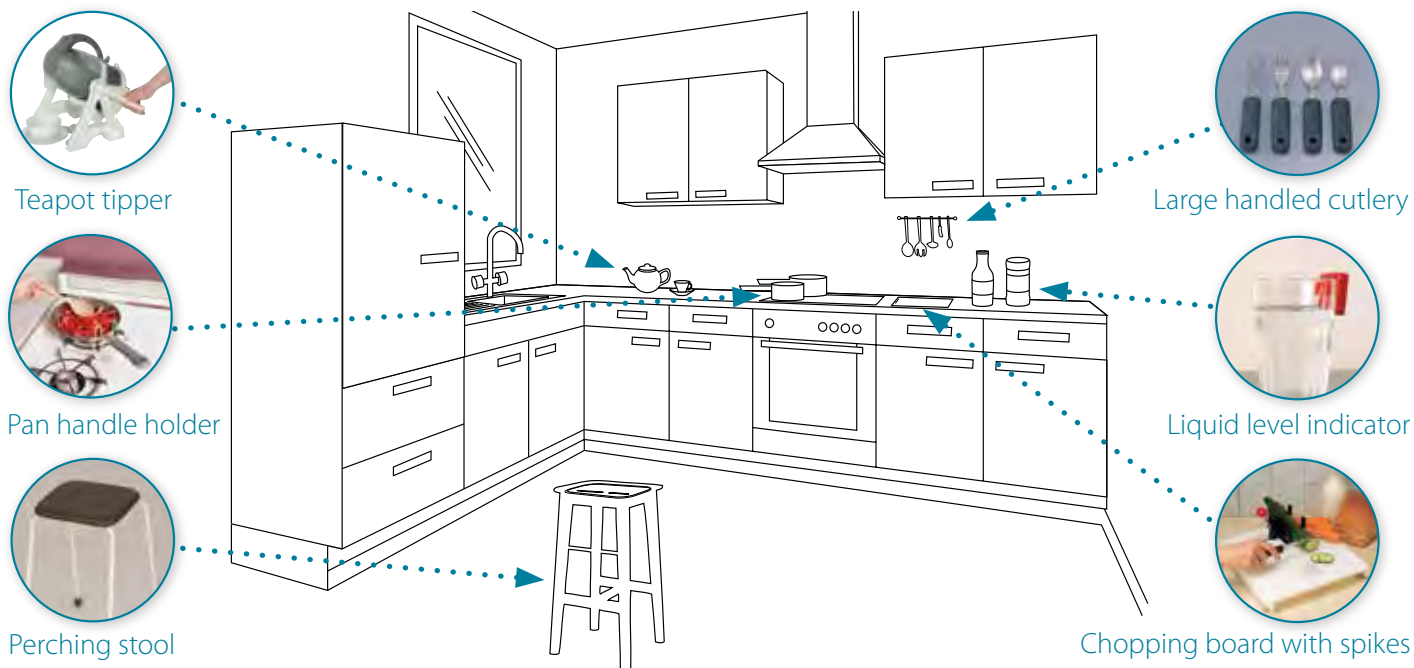


WHAT IS DIFFICULT?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
<b>GETTING IN AND OUT OF BED</b>	<ul style="list-style-type: none"> <li>• Learn new ways of moving safely</li> <li>• Purchase a leg lifter</li> <li>• Raise the bed</li> <li>• Fit grab rails</li> </ul>	<ul style="list-style-type: none"> <li>• Use a transfer board</li> <li>• Buy an electric adjustable bed</li> <li>• Install a hospital bed</li> <li>• Use a hoist</li> </ul>
<b>SITTING UP IN BED, TURNING OR ROLLING OVER</b>	<ul style="list-style-type: none"> <li>• Change to less heavy bedding</li> <li>• Learn new ways of moving safely</li> <li>• Purchase a pillow raiser</li> <li>• Change the mattress</li> </ul>	<ul style="list-style-type: none"> <li>• Buy a bed cradle/bed ladder</li> <li>• Use a bed lever</li> <li>• Buy a specialised mattress</li> <li>• Install a drop-down rail</li> <li>• Install an over-bed pole</li> </ul>
<b>KEEPING WARM IN BED</b>	<ul style="list-style-type: none"> <li>• Buy a heavier duvet</li> <li>• Buy thermal clothing</li> </ul>	<ul style="list-style-type: none"> <li>• Buy an electric blanket (make sure it's tested regularly)</li> </ul>
<b>GETTING DRESSED</b>	<ul style="list-style-type: none"> <li>• Learn new ways of dressing</li> <li>• Buy alternative/adaptive clothing</li> <li>• Buy simple gadgets: long-handled shoe horn; dressing stick; button hook</li> <li>• Contact ■ (see below) for an assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Consider home support</li> </ul>
<b>CUTTING YOUR NAILS</b>	<ul style="list-style-type: none"> <li>• Buy easy grip scissors</li> </ul>	<ul style="list-style-type: none"> <li>• See a podiatrist</li> </ul>
<b>TAKING YOUR TABLETS</b>	<ul style="list-style-type: none"> <li>• Ask for an easy-open bottle</li> <li>• Keep a note of when you take a tablet</li> <li>• Get a pill dispenser</li> </ul>	<ul style="list-style-type: none"> <li>• Get an automatic pill dispenser</li> <li>• Ask someone to prompt you</li> </ul>
<b>READING THE TIME</b>	<ul style="list-style-type: none"> <li>• Buy a clock with large numbers</li> </ul>	<ul style="list-style-type: none"> <li>• Buy a clock that 'speaks'</li> </ul>

■ Call Derbyshire on: 01629 533190



In the kitchen



WHAT IS DIFFICULT?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
<b>REACHING INTO CUPBOARDS</b>	<ul style="list-style-type: none"> <li>• Rearrange your cupboards/surfaces</li> <li>• Buy an Easi-Reacher or Handi-Reacher</li> </ul>	<ul style="list-style-type: none"> <li>• Alter the spring in the doors</li> <li>• Lower or raise the cupboards</li> </ul>
<b>USING TAPS AND SWITCHES</b>	<ul style="list-style-type: none"> <li>• Fit tap turners</li> <li>• Purchase Handi-Plugs</li> </ul>	<ul style="list-style-type: none"> <li>• Change switches</li> <li>• Raise or reposition taps</li> <li>• Fit lever taps or new taps</li> <li>• Alter the kitchen</li> </ul>
<b>PREPARING/COOKING FOOD</b>	<ul style="list-style-type: none"> <li>• Sit at a table</li> <li>• Consider kitchen gadgets including: knife with a thick handle; chopping board with spikes; pan handle holder; teapot tipper; lid gripper</li> </ul>	<ul style="list-style-type: none"> <li>• Use a food processor</li> <li>• Purchase a perching/high stool</li> <li>• Buy a trolley</li> <li>• Raise/lower work surface</li> <li>• Make space under worktop for your knees when sitting</li> </ul>
<b>MOVING AROUND KITCHEN</b>	<ul style="list-style-type: none"> <li>• Re-organise the furniture</li> </ul>	<ul style="list-style-type: none"> <li>• Review mobility equipment</li> <li>• Adapt the kitchen</li> </ul>
<b>EATING AND DRINKING</b>	<ul style="list-style-type: none"> <li>• Use large handled cutlery</li> <li>• Use a non-slip mat</li> <li>• Use a lightweight cup/mug</li> <li>• Use a cup with two handles</li> <li>• Contact ■ (see below) for an assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Buy a trolley</li> <li>• Consider home support for meal times</li> </ul>
<b>LAUNDRY/IRONING</b>	<ul style="list-style-type: none"> <li>• Install a wall-fixed ironing board</li> </ul>	<ul style="list-style-type: none"> <li>• Raise/lower washing machine</li> </ul>

■ Call Derbyshire on: 01629 533190

# Providing assistive living equipment in DERBYSHIRE



Medequip work with Derbyshire County Council and Derby City Council to provide assistive living equipment in Derbyshire. As part of this service we provide a retail service for those who wish to purchase or rent equipment themselves.

We operate an Independent Living Centre where we offer practical advice and demonstration of equipment. You can purchase mobility aids and assistive living products there too.



## Visit our Independent Living Centre:

Unit 2 Jubilee Business Park  
Stores Road, Derby DE21 4BJ

**01332 221780**

Open 10:00 – 16:00 Mon to Fri

## Visit our Distribution Centre Showroom:

Unit 3, Wimsey Way,  
Alfreton Trading Estate, Alfreton,  
Derbyshire, DE55 4LS

**01773 604426**

Open 8:30 – 17:00 Mon to Fri

@MedequipUK

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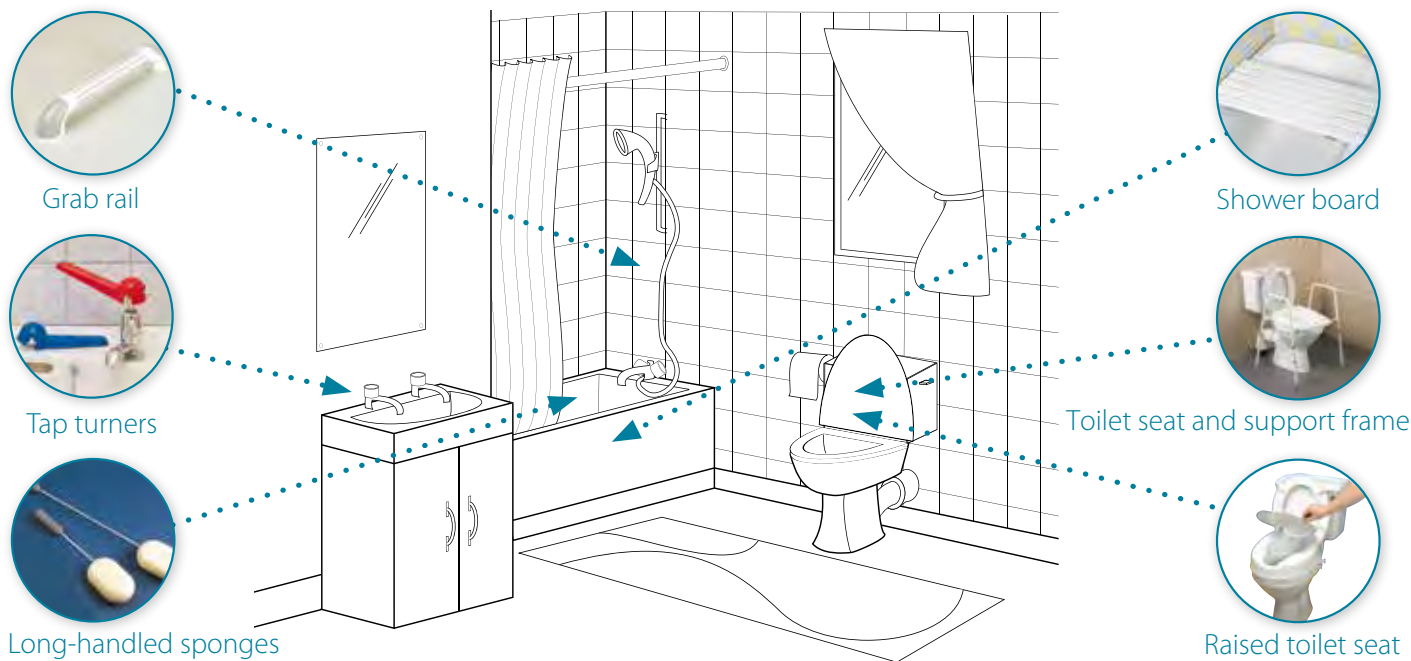
**0800 910 1313**

keeping people *independent* for longer

[www.medequip-uk.com](http://www.medequip-uk.com)



In the bathroom



WHAT IS DIFFICULT?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
<b>WASHING HANDS, FACE AND BODY</b>	<ul style="list-style-type: none"> <li>• Install tap turners</li> <li>• Buy a long-handled sponge</li> <li>• Purchase a flannel strap</li> <li>• Contact ■ (see below) for an assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Install lever taps or new taps</li> <li>• Purchase a stool</li> <li>• Raise or lower basin</li> <li>• Consider home support</li> </ul>
<b>HAVING A BATH</b>	<ul style="list-style-type: none"> <li>• Purchase a non-slip mat</li> <li>• Buy a long-handled sponge</li> <li>• Use a half-step</li> <li>• Install grab rails</li> <li>• Use a bath board or bath seat</li> </ul>	<ul style="list-style-type: none"> <li>• Install a bath lift</li> <li>• Use a hoist</li> <li>• Replace the bath with a shower</li> <li>• Convert to a wet room</li> <li>• Consider home support</li> </ul>
<b>DRYING YOURSELF</b>	<ul style="list-style-type: none"> <li>• Use a non-slip mat</li> <li>• Purchase a towelling gown</li> </ul>	<ul style="list-style-type: none"> <li>• Change the floor covering</li> <li>• Purchase a hot air body dryer</li> </ul>
<b>USING THE TOILET</b>	<ul style="list-style-type: none"> <li>• Install a raised toilet seat</li> <li>• Use a combined toilet seat and support frame</li> <li>• Install a flush lever extension</li> <li>• Contact ■ (see below) for an assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Review mobility equipment</li> <li>• Consider home support</li> </ul>
<b>CLEANING TEETH</b>	<ul style="list-style-type: none"> <li>• Purchase a toothbrush gripper</li> <li>• Buy an electric toothbrush</li> <li>• Use a stool</li> </ul>	
<b>HAVING A SHOWER</b>	<ul style="list-style-type: none"> <li>• Have a strip wash</li> <li>• Use non-slip mats</li> <li>• Purchase a half-step</li> <li>• Contact ■ (see below) for an assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Use a shower board</li> <li>• Use a shower chair or stool</li> <li>• Replace shower controls</li> <li>• Consider home support</li> </ul>

■ Call Derbyshire on: 01629 533190

# Types of service offered by Adult Care

## Services to support you leaving hospital

Supporting people to leave hospital safely and quickly is a key priority for us. If you are likely to need Adult Care support following your discharge, a referral will be made to our service. An Adult Care worker will liaise closely with you, your family and health staff to work out what is best for you. The team will use all the different services that are available to help you recover your health and independence and return home as soon as is safely possible.



## Reablement

This service aims to encourage your independence by helping you do things for yourself, rather than having things done for you.

You will be referred to the service if you are assessed as able to benefit from a period of reablement. Reablement can be provided for up to six weeks, in residential care, a day service, in your home or in any combination of these.

The service is also available to people who are already receiving support arranged by us, but whose needs have changed significantly, and where an assessment identifies reablement would be beneficial.

You will be actively supported and encouraged to take part as fully as possible in the design and delivery of your reablement and the service will work with you to identify outcomes that are important to you.

Outcomes could include, for example, improving self-care, domestic skills, and building self-confidence.

You will not need to pay anything towards your period of reablement as it is 'free at the point of entry'. However, if the service does not have capacity for you, it will not be available and alternative care and support arrangements will need to be made. You may need to contribute towards the cost of the alternative arrangements.

Your care needs and the level of support you require will be regularly assessed for up to six weeks. As soon as it is felt that you are as independent as you can be, the service will end. If ongoing care and support needs are identified at any point during or at the end of your reablement period, longer-term services may be arranged, the cost of which you may need to contribute towards.

## Home care services

A home care service provides essential care to people in their homes, aiming to support their independence and improve their quality of life.

Following your assessment, it may be identified that a home care service would best meet your eligible needs. If so, you may choose to purchase your service from a range of home care providers, including Derbyshire County Council's own home care service, or you could employ a personal assistant or buy your care privately. A list of home care agencies in

Derbyshire begins on page 20.

All home care organisations that provide personal care must register with the Care Quality Commission (CQC), which is responsible for monitoring care services to make sure they meet the required essential quality standards. The CQC has reports on the services it inspects and also awards quality ratings.

To see the latest reports and quality ratings on any

care service, visit the CQC website: [www.cqc.org.uk](http://www.cqc.org.uk). This site can also be used to report any concerns you have regarding a care provider or service. For more information on the CQC, see page 36.

There are several leaflets available that can provide more information about Derbyshire County Council's Home Care Service:

- 'Home Care Services – Caring for you in your home';
- 'Home Care Service Factsheet';
- 'Home Care Service Factsheet – Easy Read'; and
- 'Non-accredited home care providers'.

The leaflets can be viewed at:

[www.derbyshire.gov.uk/homecare](http://www.derbyshire.gov.uk/homecare) or ordered from **Call Derbyshire** on: **01629 533190**.

### Contribution towards non-residential services

To determine if you will need to contribute towards the cost of your non-residential care and support services, we will carry out a financial assessment. The assessment will be carried out under the terms of the co-funding policy. Co-funding is the term that Derbyshire County Council uses to describe the partnership approach we adopt to the funding of appropriate services to support you to remain at home.

Co-funding applies to most people receiving non-residential services as part of their care package (for example, care in your home) who have capital and savings of less than £50,000. We will only ask you to make a contribution from any non-means-tested benefits and allowances you receive for your care, or

where you have significant capital.

To work out what you will be asked to contribute, we need to know what income and capital you have along with details of any housing costs, such as Council Tax, rent or mortgage payments that are not already met by benefits.

If you have less than £50,000 in capital, income and savings, the maximum contribution you will be asked to pay is 75% of low rate Attendance Allowance, middle rate Disability Living Allowance (Care Component) or standard rate Personal Independence Payment (Daily Living Component) which is a maximum amount of £41.73 per week. This figure may change over the lifetime of this Directory. This applies even if you receive the higher rates. You will not be asked to contribute more than the actual cost of the services you receive.

Before we ask you to make a contribution, we will check to ensure that you are receiving all the benefits and allowances that you are entitled to. This check will include a wide range of benefits and allowances. The County Council, in line with the rules we have to follow, will always ensure that a person's income is not reduced below a minimum level after any contributions have been paid.

See the leaflet, 'Co-funding arrangements: contributing to the cost of your non-residential services' for more information. You can get this by contacting Call Derbyshire or visiting: [www.derbyshire.gov.uk](http://www.derbyshire.gov.uk)





# DAISYCHAIN

homecare services

Do you feel as though you are struggling to live independently at home and need a helping hand?

This is where Daisychain is here to help. We provide a wide range of exceptional quality care delivered in your home. Our staff are highly trained and have years of experience in all aspects of care.

.....

### Some of our services

- Personal Care • Meal Preparation • Medication Prompting
- End of Life Care • Complex Care/Specialist Illness
- Welfare Checks • Night Sits



Unit 21 Molyneux Business Park, Whitworth Road, Darley Dale, Derbyshire DE4 2HJ  
T: 01629 735100 E: [enquiries@daisychainhomecare.co.uk](mailto:enquiries@daisychainhomecare.co.uk)  
[www.daisychainhomecare.co.uk](http://www.daisychainhomecare.co.uk)

## Fresh as a DAISY

cleaning

Fresh as a Daisy is a family run business working in the Derbyshire Dales and it's beautiful surrounding areas. Flexibility is a main priority to us. We arrange our visits around your schedule to whatever suits your needs.

.....

### Some of our services

- Regular/Occasional Household Cleaning
- Commercial Cleaning
- Laundry and Ironing
- Home Sits with a family member
- End of Occupancy
- Holiday Home Cleaning Packages
- Household/Garden Clearances
- Spring Cleaning
- Assistance with Shopping
- Second Home Services



Unit 21 Molyneux Business Park, Whitworth Road, Darley Dale, Derbyshire DE4 2HJ  
T: 01629 735010 E: [enquiries@freshasadaisycleaningltd.co.uk](mailto:enquiries@freshasadaisycleaningltd.co.uk)  
[www.freshasadaisycleaningltd.co.uk](http://www.freshasadaisycleaningltd.co.uk)

**Agency 1** .....

**Agency 2** .....

**Agency 3** .....

Fees per week	Quality rating*
£	
£	
£	

We suggest that you have paper with you when speaking with home care agencies so you can make notes.

**About the agency**

How long has the agency been operating?

How long are staff allocated per visit?

Can you contact the agency in an emergency or outside office hours?

Does the agency have experience with your specific needs?

**Staff**

Are you likely to be visited by different staff each day?

Are all staff checked with the Disclosure and Barring Service?

Will you be notified in advance if your care worker is on holiday or sick?

Are staff matched to you specifically, based on your needs and preferences?

Can you meet your care worker(s) before they start?

Does the agency have both male and female staff?

**Notes**

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\*See page 36.

**Accommodating your needs**

Can the agency accommodate your needs if they increase? Ask about the process for this.

Does the agency have a training scheme in place?

Are all staff trained to a certain level?

Are staff able to help with administering medication if required?

Is there a way for staff to communicate with each other about the support they provide when they visit you? How?

**Regulation**

Can you see the agency's contract terms?

Can you lodge a complaint easily?

Are complaints dealt with quickly?

Will your support plan be reviewed at regular intervals?

Can you see a copy of the agency's CQC registration certificate and quality rating?

**ABILITY**

Chesterfield Tel: 01246 455927

**ACTION ON HEARING LOSS**

Walsall Tel: 01922 723860

**ALLIED HEALTHCARE**

Bulwell Tel: 0800 542 1067

**AMBER VALLEY TOTAL CARE LTD**

Horsley Woodhouse Tel: 01332 881255

**ANGELS COMMUNITY HOME CARE SERVICE**

Long Eaton Tel: 0115 972 0559

**ASPIRE MENTAL HEALTH**

Ilkeston Tel: 0115 854 0373

**AUDLEY CARE DARLEY DALE**

Matlock Tel: 01629 736750

**BIRCHWOOD HOMECARING SERVICES LTD**

Ripley Tel: 01773 570057

**BOSWORTH HOMECARE SERVICES**

Ilkeston Tel: 0115 932 8814

Swadlincote Tel: 01283 807867

**BRADCARE LTD**

Swadlincote Tel: 01283 551187

**CARE RELIEF TEAM LTD**

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**CARERS SITTING SERVICE**

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**CARERS TRUST**

**EAST MIDLANDS**

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Tibshelf Tel: 01773 875168

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Buxton Tel: 01298 27437

**COMMUNITY CARE LINE SERVICES**

Morton Tel: 01246 861500



**Positive Horizons**

Supporting Independent Living in Derbyshire

Positive Horizons are committed to providing a high quality professional domiciliary care service across Derbyshire

**Call us on 01773 827385**

Visit our website [www.positivehorizons.co.uk](http://www.positivehorizons.co.uk)



We provide an alternative to moving into residential / nursing care and offer long and short term support and care services for people with all levels of support needs who wish to remain living in their own home.

**We cover the following areas:** • Ilkeston / Ilkeston Central / Ilkeston Larklands • Cotmanhay • Kirk Hallam • Long Eaton

- Assistance with self-care (personal care, including bathing/showering)
- Shopping • Budgeting
- Cooking
- Planning menus
- Cleaning / Domestic duties
- Ironing
- Evening visits
- Assisting with medication
- Supported living

Rated as "Good" by the Care Quality Commission

Contact our team on **0115 9444448**

[www.independentcarelink.co.uk](http://www.independentcarelink.co.uk)

Stanton House, 49-51 Stanton Road, Ilkeston, Derbyshire, DE7 5FW



**enacarecall LIMITED**

Helping people live independently

ENA CareCall is able to care for people in their own home, helping with a variety of needs from domestic tasks to high dependency care.

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- Meal preparation
- Personal care
- Social outings / appointments
- support

We operate in Swadlincote, Burton, Stapenhill, Barton under Needwood, Gresley, Hartshorne, Repton, Willington, Melbourne and surrounding areas.

**For more information or a leaflet please call 01283 224963 or visit [www.enacarecall.co.uk](http://www.enacarecall.co.uk)**

Holford House, Holford Court, Heathcote Road, Swadlincote, Derbyshire, DE11 9BX



**CRG HOMECARE**

Glossop Tel: 01709 630240

**DAISYCHAIN HOMECARE**Darley Dale Tel: 01629 735100 **Advert page 18****DERBYSHIRE CARE SERVICES**

Derby Tel: 01332 275060

**DIRECT CARE TAMESIDE LTD**

Staleybridge Tel: 0161 338 3666

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**EYAM DOMICILIARY SERVICES**

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Dronfield Tel: 01246 410887

**GENERATIONS CARE AGENCY LTD**

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**HARMONY CARE & SUPPORT LTD**

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Lichfield Tel: 07889 317939 / 07904 716684

**HOME INSTEAD SENIOR CARE LTD**

High Peak Tel: 01663 765510

**HOME INSTEAD SENIOR CARE LTD**

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**MACINTYRE**

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Ilkeston Tel: 0115 930 8943

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**PRESTIGE NURSING LTD**

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**QUALITY CARE EAST MIDLANDS**

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Derby Tel: 01332 296208

**REACH ENABLEMENT SERVICES**

Sutton-in-Ashfield Tel: 01623 559299

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# One to One Support Services

One to One  
Support Services

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Our care & support is personalised to you.

From occasional visits, to 24/7 support - **the choice is yours**



## One to One Support Services

One to One Support Services Ltd, Devonshire Court,  
25A Devonshire Terrace, Heath Road, Holmewood,  
Chesterfield, Derbyshire S42 5RF



Email: [Info@OnetoOneSupportServices.co.uk](mailto:Info@OnetoOneSupportServices.co.uk)  
Web: [www.OnetoOneSupportServices.co.uk](http://www.OnetoOneSupportServices.co.uk)

## We also offer Training!

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- Health & Social Care training
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City  
&  
Guilds

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Advertisers are highlighted

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(BWA HEALTHCARE)**

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**BLISS SUPPORT LTD**

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Buxton Tel: 07874 247915

**GLOSSOP HOMECARE**

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Fully qualified support provided 7 days a week,  
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- Dementia • Respite Care • End of Life Care



Membership No  
M054755

**01246 252373** [www.homecarechesterfield.com](http://www.homecarechesterfield.com)  
**Email: admin@agradecare.co.uk**

Agrade Community Care Services Ltd is registered, and therefore licensed to provide services, by the Care Quality Commission (Provider ID: 1-101658072)

### High Peak Carers

We are a small and friendly team of experienced carers dedicated to providing quality care and support **24 hours a day** for those living in Buxton and the surrounding areas.

#### Our duties include:

- Dementia Care
- Personal Care; Showering & Bathing
- Medication Prompts
- Food Preparation
- Respite Care (Day & Night Sitting)
- Shopping, Laundry & Cleaning
- Hospital Visits
- End of Life Care



#### Please give us a call:

**01298 24871 or 07792838985/ 07972737167**

#### High Peak Carers Limited

Byrons Street Business centre, Byron Street Works,  
Buxton, Derbyshire, SK17 6NU

Email: [highpeakcare@hotmail.co.uk](mailto:highpeakcare@hotmail.co.uk)  
[www.highpeakcarersltd.co.uk](http://www.highpeakcarersltd.co.uk)



### Bespoke Befriending & Support Ltd

Providers of high quality, professional, respectful, person centred support service delivered in a way in which the individual wants.

We support children, adults & older people with varying needs which could include personal care, social support or a befriending service.

All staff are trained to a high standard by an NHS approved trainer and are all enhanced DBS checked.

For more information, please contact our head office on **01785 532122** or email [marie@bespokebefriendingltd.org](mailto:marie@bespokebefriendingltd.org)

We are CQC registered and an approved provider for social care.

## Home. There's no place like it

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*To us, it's personal.*



#### Services Include

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- Light housekeeping
- Local transportation and errands
- Meal preparation
- Personal care
- Specialist dementia and Alzheimer's care

From an hour a day, to full time care, our service is available 24 hours a day, seven days a week.

Living at home can be one of the most important comforts in an older person's life and because family and friends can't always be there, Home Instead Senior Care is here to help.

Our CAREGivers take great pride in helping our clients to lead a more comfortable and confident life and offer a variety of services tailored to their individual needs.



If you feel that we could help please call Stephanie on **01246 580187** or email us at [chesterfield@homeinstead.co.uk](mailto:chesterfield@homeinstead.co.uk)

[www.homeinstead.co.uk/chesterfield](http://www.homeinstead.co.uk/chesterfield)

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**HANDLEY CARE SERVICES**

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Derby Tel: 07703 823182

**HIGH PEAK CARERS**

Buxton Tel: 01298 24871 **Advert page 24**

**HOME CARE DIRECT**

Chesterfield Tel: 0845 061 9000

**HOME FAIRY**

Derby Tel: 01332 740238

**HOME INSTEAD SENIOR CARE LTD**

Chesterfield Tel: 01246 580187 **Advert page 24**

**INDIVIDUAL HOMECARE SERVICES**

Chesterfield Tel: 01246 475747

**INFINITY CARE@HOME LTD**

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**PERSONALISED SUPPORT TEAM – DERBYSHIRE**

Chesterfield Tel: 01246 261615

**PRECEDO HEALTH CARE SERVICES**

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**RIGHT AT HOME**

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**SPENCER GROVE**

Belper Tel: 01773 599349 **Advert page 74**

**ST CHRISTOPHER'S TRUST**

Glossop Tel: 01457 852687

**TENDER LOVING**

**CARE SERVICES**

Chesterfield Tel: 01246 204996

WHAT ARE THE CARE OPTIONS?  
HOW WILL I KNOW WHICH TO CHOOSE?

VISIT THE CARE SELECT WEBSITE  
[WWW.CARESELECT.CO.UK](http://WWW.CARESELECT.CO.UK)

**CAREselect**

CALL CARE SELECT FOR MORE INFORMATION:  
0800 389 2077

**SENSORY ELITE HEALTHCARE**

Our services range from companionship, rehabilitation and provision of support workers right through to complex brain injury, autism and dementia.



**Sensory Room**

For more information call us on  
**01332 366401 | 07555 659702**  
or email [info@sensoryelitehealthcare.co.uk](mailto:info@sensoryelitehealthcare.co.uk)  
[www.sensoryelitehealthcare.co.uk](http://www.sensoryelitehealthcare.co.uk)

# Helping to keep you independent

## Support for carers

Carers make a significant contribution to the provision of care and support in Derbyshire. A carer is anyone who provides unpaid care for another person needing care, regardless of the amount or type of support they provide. Carers, including young carers and parent carers, fulfil a variety of tasks including practical household tasks, personal care and emotional support. For the full range of support for carers in Derbyshire, please visit: [www.carersinderbyshire.org.uk](http://www.carersinderbyshire.org.uk)

Derbyshire County Council works in partnership with Derbyshire Carers Association to offer support services for adult carers and young carers across the county who are caring for an adult. You can call Derbyshire Carers Association on: **01773 833833** or visit: [www.derbyshirecarers.co.uk](http://www.derbyshirecarers.co.uk)

Services offered by Derbyshire Carers Association include:

- information, advice and guidance;
- individual support, including face-to-face, home visits and telephone support;
- carer assessments and support planning;
- training and learning;
- peer support and carer support groups;
- volunteering opportunities; and
- newsletter, Facebook and Twitter.

### Carer assessment

A carer assessment is an opportunity to discuss what help you need as a carer and to work out what can be done to make life easier for you. A carers assessment can lead to support such as:

- different ways to enable you to take a break from your caring role;
- advice about how to get a balance in your caring role;
- finding local carer support groups;
- training and learning;
- advocacy; and
- ways in which your GP can support you.

If you would like to have a carer assessment please contact Derbyshire Carers Association on: **01773 833833**.



### Carers Emergency Card

The Carers Emergency Card is a free service for carers who are concerned about what would happen if they were taken ill, in an accident or if another emergency stopped them from getting to the person they care for.

The service gives peace of mind that, should something happen to prevent you from providing care, the person you care for will not be left without support.

When completing the application form, an emergency plan will be made. This is your chance to tell us what would need to be put in place to support the person you care for in the event of an emergency and anything else that you feel we need to know.

Once the emergency plan has been made, you will receive a Carers Emergency Card, which will identify you as a carer. The card contains a unique number and the contact number for Call Derbyshire. In the event of an emergency, the plan will then be shared with the person who is going to provide the back-up care.

You can apply for the carer emergency card online at: [www.derbyshire.gov.uk/carers](http://www.derbyshire.gov.uk/carers) or over the telephone by contacting Call Derbyshire on: **01629 533190**

### Support for young carers

A young carer is someone aged 18 or under who helps to look after a family member who is ill, frail, has



a physical or learning disability, poor mental health or misuses substances or alcohol. Most young carers help look after one of their parents, a sibling or a grandparent.

Derbyshire Young Carers Service is provided by Derbyshire Carers Association and can offer:

- someone to listen who understands your situation;
- activities, including evening clubs and days out with other young carers;
- help with talking to important people in your life, for example school, professionals and family members; and
- additional help which can improve life at home.

The Young Carers Support Service can help you to enjoy the same opportunities as other children and young people. Call Derbyshire Carers Association on: **01773 833833** to find out how they can help.

### Short breaks, respite and short-term care

Short breaks, respite and short-term care are all terms that refer to the replacement care which is provided to you when your carer requires a break. This could be

someone coming into the home to provide home care or a short stay in a care home.

If you would like information and advice on how to access a short break and do not already receive our services, please contact Call Derbyshire on: **01629 533190** to arrange an assessment. For more information on whether you might be eligible for these services, visit: **[www.derbyshire.gov.uk/eligibility](http://www.derbyshire.gov.uk/eligibility)**

If you would like a carer's information pack which includes a copy of the Guide to Carers Services, please contact Call Derbyshire on: **01629 533190**.

### Resource for those supporting children with additional needs

My Family, Our Needs is an online resource providing impartial information for parents, carers and practitioners supporting children from birth to 25 years with additional needs. As well as guidance, policy and signposting, there is a lifestyle section for parents covering topics such as health and wellbeing, work, family and relationships. Visit:

**[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)**

## Community Care Centres

Over the last few years, Derbyshire County Council has developed a number of Community Care Centres. These provide community hubs for the provision of specialist care for older people, including those with dementia. The purpose-built centres offer long- and short-term residential care beds,

day care and host a number of support groups and other services. Community Care Centres also provide facilities such as bistros and hair salons which can be used by the local community.

Visit: **[www.derbyshire.gov.uk](http://www.derbyshire.gov.uk)** for more details.

## Telecare services

Telecare equipment provides peace of mind for people living in their own home by generating an automatic alert if assistance is required. Telecare can also help with managing medication, using equipment and/or recorded prompts.

Telecare services can be purchased privately or can be provided (for eligible clients) as part of an Adult Care support package where it meets particular identified needs, such as a risk of falls. To access the telecare service, a telephone line and a nearby mains socket for the control unit are required. Most

sensors are wireless and battery powered, they will be provided and installed for you. When a sensor detects a problem, there is an automatic dial to a response centre where trained staff can either speak to you via the speaker on the control unit, or contact family, carers, or the emergency services.

If you think telecare equipment would assist you or a family member with daily living, please contact **Call Derbyshire** on: **01629 533190**. You can also find out more at: **[www.derbyshire.gov.uk/telecare](http://www.derbyshire.gov.uk/telecare)**

## Day services

Day services aim to support people with their personal development, independence and inclusion in local community life. There are various services, offering support for people with differing levels of needs, from those who require minimal support through to people who need more intensive personal care.

We have an accredited list of day service providers that are assessed to make sure they meet certain standards and can provide high-quality services. We monitor these providers to ensure they maintain these standards and use the list to buy services on behalf of people who are eligible for council support.

You may also approach service providers directly and purchase services if you have a Direct Payment or as a private customer if you do not have eligible social care needs.

You can search a list of accredited day services by using the online database on our website or by downloading our ebook of services. Both can be found on our website at: **[www.derbyshire.gov.uk/dayservices/](http://www.derbyshire.gov.uk/dayservices/)** The Brokerage service can support you to identify a range of services to meet your needs and help you to get the best value for money. The Brokerage team can be contacted on: **01629 537763** or **01629 537758**.

# Services provided by the NHS

## Intermediate care

Intermediate care is a health-funded service that provides therapist intervention to support someone's recovery after illness or to prevent admission to hospital. To access intermediate care, a referral is usually made by your GP or other social care or health professional. Initial referrals will be assessed by a multidisciplinary team which may include occupational therapists, physiotherapists, nurses and adult care workers, who can provide short-term specialist support treatments to get you back to health.

Services are designed to maximise your independence and aim to help you stay living at

home, but can also be delivered in a care home or similar setting where appropriate.

To be eligible, you must be:

- medically stable and supported by your GP in the community; and
- able to benefit from time-limited assessment or rehabilitation, in order to improve your level of independence.

If it is considered that you are not suitable for intermediate care, you will be given the reasons for this decision. You may also be signposted to a more appropriate service if required.

## NHS fully-funded Continuing Health Care

NHS Continuing Health Care (NHS CHC) is a package of continuing care arranged and funded solely by the NHS, for people with ongoing health care needs.

To establish whether you are eligible for NHS CHC, your care needs will be assessed by a health professional. If you are eligible, you can receive NHS CHC in any setting; your own home, with services from a community nurse or specialist therapist, or in a care home, whichever is most appropriate for your needs.

People who are eligible are likely to:

- have a complex medical condition that requires a lot of care and support; and
- need highly specialised nursing support.

The Department of Health has funded an organisation called **Beacon** to provide impartial advice about NHS CHC. If you have any questions about it, you can ring them on: **0345 548 0300** or visit their website: **[www.beaconchc.co.uk](http://www.beaconchc.co.uk)**

# Accommodation options

## Extra Care housing

Extra Care housing gives you the security and privacy of a home of your own, but with 24-hour care and support services available if you need them. There are frequently one- and two-bedroom flats available with a range of communal facilities on-site, such as a restaurant, IT suite and an activity room. The schemes generally offer a choice of properties for rent, sale or shared ownership.

Choosing Extra Care housing means that you are living in your own accommodation and can usually remain there if your care or support needs change. The schemes aim to house people with differing levels of need so that the community is balanced. If you are being considered for Extra Care housing, you will be assessed to determine what support you need. Unless you require long-term nursing care, it could offer you a home for life. Extra Care housing is normally available to people aged 55 years or over, although it may be suitable for certain younger people with disabilities where appropriate.

Extra Care has the following benefits:

- you have your own front door, so you can decide who comes in;
- couples and friends can stay together;
- it offers a safe and secure home for people who need support, including people with learning disabilities;
- 24-hour care and support services are available, through the Wellbeing and Support service;

- you can join in social activities if you wish; and
- residents generally have a mixture of support needs.

We are currently working with housing association partners to develop a range of Extra Care housing schemes throughout Derbyshire.

You may be asked to contribute towards the cost of the Wellbeing and Support service. All residents will have the use of the Wellbeing and Support service and the contribution will form part of your tenancy agreement. The contribution will go towards the cost of services not covered by rent, such as responding to your alarm in the event of an emergency and accessing on-site support to help you maintain your independence.

The amount you will pay will depend on your financial assessment and how much income and capital you have. The maximum you will have to pay is £13 per week, you may pay less or possibly nothing. If you have capital above £23,250 you will be asked to contribute the maximum contribution.

See the leaflet, 'Extra Care Schemes – Wellbeing and Support Service Contributions.' Further information about current schemes is available in the 'Extra Care housing' factsheet. Both of these are available on: [www.derbyshire.gov.uk/extracare](http://www.derbyshire.gov.uk/extracare) or via Call Derbyshire: **01629 533190**.

## Sheltered housing

Sheltered housing is suitable for older people who wish to live independently but want the reassurance of knowing that assistance is available if there is an emergency. There are many different types of sheltered schemes, available both to rent and to buy. Schemes usually consist of between 15 and 40 dwellings. These may be bed-sit rooms, self-contained flats, or bungalows.

Some schemes are simply housing designed to meet the needs of older people and linked to a community alarm. Some schemes have access to a floating support worker for those who need it as well

as a community alarm service. There may be some communal facilities such as a lounge, laundry, guest flat and garden. Meals are not normally provided.

Sheltered housing for rent is provided by local district/borough councils or housing associations. If you are interested in being considered for accommodation of this kind, you need to register with your local district/borough council, who have information about all the social housing vacancies in your area. A directory of sheltered and other types of housing schemes can be found on the website: [www.extracarehousing.org.uk](http://www.extracarehousing.org.uk)



Our range of care pathways are designed to offer a **'real' choice to service users and their families**, and are shaped to be flexible to meet the **changing needs of people**.

**Autism, Moderate to Severe Learning Difficulties, Mental Health and Behaviours that Challenge.**



CONTACT OUR ADVICE LINE FOR HELP **01332 378840** MON-FRI 9AM TO 5PM

[senadgroup.com](http://senadgroup.com)

**SENAD**

## Derby Heights Care Home A Real Home From Home

A care home of unrivalled comfort and quality, Derby Heights is located in the village of Littleover, on the edge of Derby and adjacent to the Nuffield Private Hospital. This premium care home delivers the highest possible standards in senior living, from leading national care provider, Avery Healthcare.

Our approach is to nurture an atmosphere of care and community, all delivered in a luxury lifestyle.

Your Well-being is our primary concern, and we will ensure that you have the highest quality of support for your physiological, psychological, social, and nutritional needs, all tailored to your individual circumstances.

**Call 01332 484883 or Search 'Derby Heights Care'**



**Derby Heights Care Home**  
Rykneld Road  
Littleover | Derby  
DE23 4SN

**Avery**  
Care With A Difference

LaingBuisson  
Awards  
2016  
**WINNER**  
Residential Care  
Larger Organisation

HealthInvestor  
Awards 2016  
**WINNER**  
Residential care provider  
of the year

## Specialist care

There is a wide range of services provided in Derbyshire to meet the needs of specific client groups, such as people with a learning disability, physical disability, or mental health condition. Most people who need a service will come through Call Derbyshire or will be referred to us by another organisation. We will look in detail at the support needs that you have and will work with you to identify the options for meeting these.

If you are eligible for funded Adult Care assistance, a support plan will be drawn up to identify the outcomes you wish to achieve and a personal budget will be provided to meet these. You may decide to buy your own support from Derbyshire County Council or from an independent sector provider.

Contact **Call Derbyshire** on: **01629 533190** for more information.

## Residential care

Care homes cater for people who can no longer manage in independent accommodation.

Derbyshire County Council provides a number of care homes directly. Others, including a number with nursing beds, are provided in the independent sector. Details of the homes available are listed in this Directory starting on page 49.

### Care homes

A care home is a home which provides accommodation with full board and personal care. Normally you would have your own bedroom, which may or may not be en-suite, and staff would be available on-site 24-hours a day. A 'sheltered' or 'warden assisted' housing scheme would not be considered as a care home as the options of full board and personal care are not provided for an 'all-in' charge. Some homes are able to provide specialist services for people with a learning disability, dementia, mental health condition or for younger disabled people.

### Care homes providing nursing care

The difference between a home providing personal care and a home providing nursing care is that the latter provides care where there is a need for the involvement of a qualified nurse. Care homes with nursing have to be staffed 24-hours a day by trained nurses.

The homes featured in this Directory are either owned by Derbyshire County Council, private sector proprietors, or voluntary sector organisations. All care homes are regulated by the Care Quality Commission (CQC) and are inspected to ensure they reach an approved standard.

To see the latest reports and quality ratings on any care service, visit the CQC website: **www.cqc.org.uk**. This site can also be used to report any concerns you have regarding a care provider or service. For more information on the CQC, see page 36.

### Care home vacancies

Details of care home vacancies can be obtained by speaking to **Brokerage** on: **01629 537758**.

### Quality Premium Providers

We currently operate a local scheme to reinforce quality standards in care homes and home care agencies. Each organisation has been given the opportunity to apply to become a Quality Premium Provider and those who have qualified have demonstrated that they have met standards in staff training and competence, for which an additional payment is then made by us.

People choosing a home are advised to ask if the home is a Quality Premium Provider.

### Dementia Premium

In 2015, we introduced an award and additional payment for care homes providing dementia care to people who are funded by the council. Care homes located in Derbyshire that provide dementia care to someone with a formal diagnosis of dementia can apply for this. The home must undergo an assessment by the council to ensure the dementia care provision is to an acceptable standard based on nationally recognised outcomes. People choosing dementia care in a home are advised to ask if the home has made, or is considering, an application for this award. For fees information, see page 43.





# Wheathills House

## RESIDENTIAL CARE HOME

Located in rural Derbyshire, just 4 miles from Derby city centre and 9 miles from the quaint market town of Ashbourne.

We are very proud to be celebrating our service since 1984 and are devoted to providing 'Care, Comfort and Security' for all of our residents.

For more information, contact us on 01332 82 46 00  
or by emailing [info@wheathillshouse.co.uk](mailto:info@wheathillshouse.co.uk)

Wheathills House, Brun Lane, Derby, DE6 4LU

[www.wheathillshouse.co.uk](http://www.wheathillshouse.co.uk)





**Home 1** .....

**Home 2** .....

**Home 3** .....

Fees per week	Quality rating*
£	
£	
£	

We suggest that you take paper with you when visiting care homes so that you can make notes.

**Staff**

What is the minimum number of staff that are available at any time?

Are staff respectful, friendly and polite?

Do staff have formal training?

Are the staff engaging with residents?

**Activities**

Is there an Activities Co-ordinator?

Can you get involved in activities you enjoy?

Does the home organise any outings?

Are residents escorted to appointments?

Do the residents seem entertained?

Does the home have a varied activities schedule?

**Life in the home**

Is the home adapted to suit your needs?

Can you bring your own furniture?

Are there enough plug sockets in the rooms?

Are there restrictions on going out?

Is there public transport nearby?

Does the home provide any transport?

Can you make/receive calls privately?

Can you decide when to get up and go to bed?

Does the home allow pets?

\*See page 36.

**Personal preferences**

Is the home too hot/cold? Can you control the heating in your room?

Is the décor to your tastes?

Are there restricted visiting hours?

Is there somewhere you can go to be alone?

Does the home feel welcoming?

**Catering**

Does the menu change regularly?

Can the home cater for any dietary requirements you may have?

Can you eat when you like, even at night?

Can you have food in your room?

Is there a choice of food at mealtimes?

Is alcohol available/allowed if you want it?

Can visitors join you for meals?

**Fees**

Do your fees cover all of the services and activities?

Are fees likely to change regularly?

Is the notice period for cancellation of the contract reasonable?

Could you have a trial period?

Can you keep your room if you go into hospital?

Can you handle your own money?

## Care homes for those with dementia

When considering a care home for someone with dementia, it is particularly important that it offers a person-centred service that can be tailored to meet individual needs and provides support to maintain and improve quality of life. Some homes can offer an environment which has been designed specifically for people with dementia and can aid orientation.

People with dementia can also benefit from group or individual therapies involving social interaction and mental stimulation. Activity co-ordinators and occupational therapists can offer reminiscence, music therapy and other creative therapies.

Many care homes can offer places to someone with

dementia. You should discuss your requirements with individual care home managers and ask about specific dementia training for staff.

For support in making choices about long-term care or for information or advice about services available to people with dementia and their carers, contact the Derbyshire Dementia Support Service provided by Making Space on: **01246 592010** or email: **[www.derbyshiredementiaservice.co.uk](http://www.derbyshiredementiaservice.co.uk)**

If you wish to arrange an assessment of needs by Adult Care, contact **Call Derbyshire** on: **01629 533190** or email: **[contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk)**

## Good quality end of life care

Although the subject of dying is often painful to contemplate, it is essential that you and your relatives discuss your wishes as you near the end of your life. Good planning for all your needs should mean that you can (if you choose) remain in your home in your last days and not have to be admitted to hospital.

When choosing a service, you should consider its end of life care philosophy and policies. Enabling people to die in comfort and with dignity is a core part of providing care and the way care professionals approach the process will be incredibly important for you, your family and carers.

The service should have an open approach to end of life care. It should initiate conversation with you and your family and work with your GP to ensure your needs and wishes are discussed and planned for. An end of life care plan should also be drawn up, as it is vital to establish your preferences and choices.

You could use the Preferred Priorities for Care (PPC) document to help with outlining your wishes. The PPC document is designed to help you prepare for the future and gives you an opportunity to think about, talk about and write down your preferences and priorities for care at the end of life. The document can be found at: **[www.endoflifecareforadults.nhs.uk](http://www.endoflifecareforadults.nhs.uk)**

It is also important to know that all health and social

care staff must be trained in communication regarding end of life care and will be trained in assessing the needs of individuals and carers.

It is worth asking care providers whether they are working towards The Gold Standards Framework. This can be used in various settings, for example hospitals, primary care and care homes, to improve the co-ordination and communication between different organisations involved in providing care for someone near the end of their life.

### Useful websites

#### Compassionate Communities

Aims to help people develop the skills to address issues raised by end of life and other losses. It also tries to be a helpful, empathic ear.

**[www.compassionatecommunities.org.uk](http://www.compassionatecommunities.org.uk)**

#### Dying Matters

Set up by the National Council for Palliative Care, the coalition aims to promote awareness of dying, death and bereavement. The website has a comprehensive support section.

**[www.dyingmatters.org](http://www.dyingmatters.org)**

#### WidowNet

Established in 1995, the first online information and self-help resource for, and by, widows and widowers.

**[www.widownet.org](http://www.widownet.org)**

**Home 1** .....

**Home 2** .....

**Home 3** .....

Fees per week	Quality rating*
£	
£	
£	

We suggest that you take paper with you when visiting care homes so that you can make notes. Please use this checklist in conjunction with the care homes checklist on page 33.

**Design**

Are there clear signs throughout the home?

Has the home been designed or adapted for people with dementia?

Are the home and grounds secure?

Are there prompts outside the residents' rooms to help people identify their own?

Is the décor familiar to your loved one?

**Choices**

Do residents get choice in terms of what they wear each day?

Are residents encouraged to be independent?

Can residents decide what to do each day?

Can residents have a say in the décor of their room?

**Activities**

Are residents able to join in with household tasks like folding washing?

Are there activities on each day?

Can residents walk around outside on their own?

Are residents sitting in front of the TV or are they active and engaged?

Are there rummage boxes around?

\*See page 36.

**Health**

Can residents get help with eating and drinking?

How often does the home review residents' medication?

Does the home offer help if a resident needs assistance taking medication?

Do GPs visit the home regularly?

**Staff**

Are staff trained to identify when a resident might be unwell?

Are staff trained to spot when someone needs to go to the toilet?

Do the staff have any dementia specific training/experience?

Will your loved one have a member of staff specifically responsible for their care?

**Approach to care**

Does the home follow a specific approach to dementia therapy, for example, validation therapy?

Will the home keep you informed about changes to your loved one's care?

Does the home have a specific approach to end of life care?

Does the home keep up to date with best practice in dementia care?



# Essential information

## Inspecting and regulating care services

All care providers must be registered under a system which brings adult social care, independent healthcare and the NHS under a single set of essential standards of quality and safety.

The Care Quality Commission (CQC) registers, inspects and reviews all adult social care and healthcare services in England in the public, private and voluntary sectors. This includes care homes, care homes with nursing, home care agencies and NHS services, amongst others.

Inspectors carry out a mixture of announced and unannounced inspections looking at the quality and safety of the care provided. They look at whether the service is: Safe, Effective, Caring, Responsive to people's needs, and Well-led.

Inspection teams are led by an experienced CQC manager and often include experts in their field. The team may also include professional or clinical staff; Experts by Experience; people who use services;

and carers.

Following an inspection, each care home and home care agency is given a report of how it rates against national essential standards of quality and safety. The CQC has also started rating services as: Outstanding, Good, Requires Improvement and Inadequate.

When considering a care service, it's always a good idea to check its inspection report and rating on the CQC's comprehensive website: [www.cqc.org.uk](http://www.cqc.org.uk) or ask the care provider you are considering for a copy of their latest inspection report.

For any enquiries or to register a concern or a complaint, phone the **CQC** on: **03000 616161** or email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)

The Care Quality Commission,  
Citygate, Gallowgate,  
Newcastle upon Tyne NE1 4PA

## Safeguarding adults

In Derbyshire, we aim to do whatever we can to protect someone from abuse. We work with local people and organisations, including providers of care to ensure they alert the local authority if a person is experiencing harm or abuse, or is felt to be at risk of experiencing harm or abuse.

The Care Act 2014 states that local authorities have a duty to assist all adults over 18 who:

- have needs for care and support (whether or not the local authority is meeting any of those needs); and
- are experiencing, or are at risk of, abuse or neglect; and
- as a result of those care and support needs, are unable to protect themselves from abuse or neglect.

### What can you expect from us?

If you want to talk to someone regarding any abuse you or someone else is experiencing, you can

contact Call Derbyshire on: **01629 533190**. You will be referred to an adult care worker and asked in confidence about the details of the abuse and what outcomes you want from the disclosure.

Your views will be respected and, if you need a representative to speak on your behalf, this will be welcomed.

However, if it is felt that you or others are at high risk, the local authority may have to share this information with a third party, for example a GP or the police.

If you are concerned that the person who is being abused is not able to understand the abuse or the risks, the local authority can look for an advocate who may be able to represent the adult.

The person who is being abused, their representative or advocate will be included throughout the contact and supported to achieve

the best outcomes for them.

Help is available for all adults at risk of abuse, including those who arrange and pay for their own care. If you wish to talk this through further please contact Call Derbyshire and they will put you in touch with an adult care worker to discuss your concerns.

Contact **Call Derbyshire: 01629 533190** or visit: **[www.saferderbyshire.gov.uk](http://www.saferderbyshire.gov.uk)** or call the police on: **101**. If you feel someone is in immediate danger call: **999**. Please see our Safer Derbyshire website at: **[www.saferderbyshire.gov.uk](http://www.saferderbyshire.gov.uk)** and our Keeping Adults Safe leaflet.

## Deprivation of Liberty Safeguards (DOLS)

Some people in care homes and hospitals lack the mental capacity to make key decisions, such as where they live and what support they need. It may be necessary to restrict their liberty for their own safety. For example, it may be too dangerous for a person to go outside alone. Their privacy may need to be restricted by frequent checks by carers. In law, these restrictions may constitute a deprivation of liberty.

The Deprivation of Liberty Safeguards (DOLS) is a legal process that helps ensure that such restrictions are only used if they are necessary, proportionate and in the person's best interests. Care homes and hospitals have a duty to alert the local authority if they need to deprive someone of their liberty.

Referrals are prioritised, particularly for people who object to their care, and people who experience the most significant restrictions. Two independent professionals assess the person. They consider if support could be provided in a less restrictive way such as in the person's own home, or if the likelihood and seriousness of harm would make this impossible.

Their assessments are scrutinised by a manager within the local authority before a person's deprivation of liberty may be authorised legally.

Contact **Call Derbyshire** on: **01629 533190** if you require more information.

## Comments, compliments and complaints

All organisations need to know how they are performing. They are happy to receive your feedback on their service whether they are compliments or complaints. Feel free to tell them what you think and your comments can be used constructively to improve the service.

If you do need to make a complaint, you should feel able to complain about any aspect of your care that affects your happiness or comfort. This could be about the way you are treated by a staff member or the quality of the food you are served. You can also make comments and suggestions about possible improvements to your surroundings and the services provided.

Making a complaint should not be difficult for you. Providers are required under national standards to have a simple and easy to use complaints procedure

that they will be happy to give you. If you are concerned about the care that you, a friend or a relative is receiving, it is normally best to speak to the manager before you take any further action. The problem may be resolved quite easily once they are made aware of it.

However, if you need to make a formal complaint, you should initially contact the registered owners of the service. They have a duty to respond to any complaints made. If your complaint is about a breach of regulations, you can contact the Care Quality Commission.

If you have a complaint about the services that Derbyshire County Council provides, we have a simple procedure to help you when things go wrong. We are committed to providing high quality, personalised and respectful support that is designed

to meet each person's needs.

### Derbyshire County Council

Adult Care, County Hall, Matlock,

Derbyshire DE4 3AG

Tel: **01629 532236**

Email: [yourviews@derbyshire.gov.uk](mailto:yourviews@derbyshire.gov.uk)

Web: [www.derbyshire.gov.uk/council/complaints](http://www.derbyshire.gov.uk/council/complaints)

Our Putting People First leaflet is available on our

website or via Call Derbyshire on: **01629 533190**.

If you have been unable to resolve your complaint you can contact the Local Government Ombudsman on: **0300 061 0614** and ask them to assist you. The Local Government Ombudsman looks at complaints about councils and some other authorities and organisations, including adult social care providers (such as care homes and home care providers). It is a free service. Its job is to investigate complaints in a fair and independent way.

## How solicitors can help

A solicitor can give you impartial advice about wills, making gifts, estate planning and Powers of Attorney. Some can also offer guidance on immediate and long-term care plans, ensuring (if applicable) the NHS has made the correct contribution to your fees.

Whether you remain in your own home or move into sheltered or residential care, you may qualify for financial assistance in the form of social care and NHS-funded care and welfare benefits.

If you are self-funding your care and have a contract

with your care provider, it is important to speak to solicitors with experience in this field. Any contract should explain the cost of care, what services are included in the price and how often this is reviewed; what complaints procedure is in place; what your rights are and the obligations of the care provider under the contract; the procedure for cancelling a contract and the administering of medication.

The Citizen's Advice Bureau offers an advice service and will be able to recommend solicitors in your area. See page 47 for contact details.

## Finding care options in your area

This Directory offers a telephone and website service allowing you to search by postcode or region for care homes, care homes with nursing and home care providers that meet your requirements across the country. Your search can be sent to you by post or email, or discussed with you over the telephone. If you are searching online, the results can be saved and emailed to others. You can also view an electronic version of this Directory on the site and have it read to

you by using the 'Browsealoud' function.

Whatever your care needs, this Directory and the Care Choices' telephone and website service will be able to point you in the best direction, however you would like care information presented.

Please call: **0800 389 2077** or visit:

[www.carechoices.co.uk](http://www.carechoices.co.uk)

## The Silver Line

The Silver Line is the only free confidential helpline providing information, friendship and advice to older people, open 24-hours a day, every day of the year.

Specially trained helpline staff:

- offer information and advice;
- link callers to local groups and services;

- offer regular befriending calls; and
- protect and support those who are suffering abuse and neglect.

Tel: **0800 470 8090**

Web: [www.thesilverline.org.uk](http://www.thesilverline.org.uk)



This publication provides you with a lot of information regarding care homes and their services within the county. The Derbyshire Care Providers Association (DCPA) represents the independent sector and supports care providers to enable them to improve the quality of life for residents in care homes.

The DCPA managing committee meets regularly throughout the year and also meets with local authorities, councillors, MPs, NHS and the regulators, the Care Quality Commission, to lobby and consult on behalf of care providers and their residents.

The vast majority of care providers offer an excellent caring service carrying out their work quietly in an effective way promoting choice, dignity, privacy and independence in an individualised manner. Bad news is however nearly always reported by the media. Good news and good practice are rarely mentioned

even though that is the norm.

It is common for people moving into a care home to rediscover what life has to offer, make new friends and to start enjoying life again. The help that a person receives in a care home will be planned to meet their specific needs in such a way that privacy, dignity, independence and individuality are recognised and maintained at the highest level.

As well as having rights within the home, there is also a legal right to choose which care home you wish to live in. If you receive funding support from the local authority to pay for care home fees, you may need a relative or friend to pay a 'top-up' charge to the care home on top of what the local authority contributes.

Web: [www.derbyshirecare.org.uk](http://www.derbyshirecare.org.uk)

## The Derbyshire Home Care Association

The Derbyshire Home Care Association (DHCA) is the official body for all independent providers of 'Care at Home' in Derbyshire. Membership is open to all home care providers who are registered with the Care Quality Commission (CQC) and who are on Derbyshire County Council's approved list.

The Association meets regularly and its committee also meets with the director and senior managers of the County Council's Adult Care Services, to discuss policies, procedures and fees.

The objectives of the Association are to:

- promote the quality and standards of care in the home care sector in Derbyshire through shared knowledge and awareness;
- provide a forum for exchange of information on topics of common interest;
- advise members of changes in policy or of a political nature which will impact on domiciliary care; and
- consult and liaise with Adult Care Services regarding matters which concern the membership.

The Association holds meetings regularly, to which

all members are invited.

It regularly has guest speakers who cover a range of topics, including training provision, quality standards, CQC, and changes in registration, inspection and legislation.



Because of the importance of the role that the DHCA plays, the Association feels that it is important that all agencies share its voice, and it is keen to encourage membership from all home care agencies in Derbyshire.

For further information, or if you are a care provider and would like to become a member, please contact the Chair or Secretary.

**Chair: Stephen Sowden**

Tel: **01246 202404**

Email: [steven.sowden@yahoo.com](mailto:steven.sowden@yahoo.com)

**Secretary: Sally Hughes**

c/o Radis

Email: [sally.hughes@radis.co.uk](mailto:sally.hughes@radis.co.uk)

# Paying for residential care

## Short-term care/respice

The amount a person will have to contribute towards these services will depend on the length of stay. From April 2017, the standard rate is £134.45 per week if you are over pension age, or £80.75 per week if you are under pension age or £65.55 per week if you are under 25 years of age. Your charge will be calculated based on the number of nights you stay in the care home. If your stay exceeds three weeks, or you wish to extend your stay for over three weeks you will need to have a financial assessment. If the home you choose charges more than we would

expect to pay to meet your assessed needs then a third party top-up payment would apply in addition to the standard fee.

These charges apply to anyone who has capital or savings of less than £23,250. If you have more than this amount, then you will have to pay for respice or short-term care charges in full as you would be considered self-funding. However, you are still entitled to an assessment of your needs and assistance with choosing the most appropriate support.

## Financial assessments

For any period of care exceeding three weeks, we will complete a financial assessment to calculate how much you will need to contribute towards the cost of your support. During the assessment, we will consider your capital assets, savings and income.

If you have capital and savings of less than £14,250, you will be asked to contribute from your income and the local authority will meet the shortfall, subject to an assessment of your needs to determine our maximum contribution.

If you have capital and savings between £14,250 and £23,250, you will contribute towards the cost of your care from your income, savings and capital. Your contribution from your savings and capital is calculated on a sliding scale whereby you pay £1 for each £250 you have between the lower and upper figures.

The value of your home is included in the assessment as part of your capital if you are moving into residential care, unless your spouse, partner or a qualifying dependent remains in the property after you have moved into care. The value of any additional property is included in the assessment. If you choose not to have a financial assessment, you will be responsible for paying the full cost of your care and support.

If your capital and savings amount to more than £23,250, or your income is higher than the cost of

your care, you will have to pay the full cost yourself. However, you are still entitled to an assessment of your needs by Adult Care.

**These figures may change during the lifetime of this Directory.**

If you are eligible for support from the council and you are moving into a care home or care home with nursing, we will give you a choice of homes that charge the amount we would usually pay for someone with your needs. If the home you choose charges a fee in excess of what we would expect to pay to meet your needs, you will have to find someone to meet the additional amount (explained further in the section on third party payments).

For more detailed information on paying for residential care, please see our leaflet 'Paying for residential care 2017', which can be requested from Call Derbyshire or downloaded from our website at:

**[www.derbyshire.gov.uk/payingforcare](http://www.derbyshire.gov.uk/payingforcare)**



### **Attendance Allowance, Disability Living Allowance and Personal Independence Payments**

These are non-means-tested, non-taxable benefits from the Department for Work and Pensions. There are different rates depending on the level of your needs. Everyone who needs care should consider claiming these benefits. However, they will not be paid if you are, or become, a permanent resident in a care home unless you are meeting the whole cost of your care. If you are not responsible for the full cost of your care, payments will usually stop after you have been in permanent residential care for more than four weeks.

If you are entitled to the mobility component of Disability Living Allowance or Personal Independence Payment, this payment will not stop once you are in a care home and is not included in your financial assessment.

### **NHS Funded Nursing Care Contribution**

Whether you are a temporary or permanent resident, if you live in a care home that provides nursing care, you may be entitled to a non-means tested NHS Funded Nursing Care Contribution (FNC), currently £155.05 per week, towards the cost of your nursing care. This is paid directly to the home and is used as part payment towards the overall fee.

### **NHS fully-funded Continuing Health Care**

If you are eligible for NHS Continuing Health Care (CHC), you can receive the services you need in any setting, including your own home or in a care home. The NHS will pay if you need healthcare from a community nurse or a therapist as well as personal care to help you at home. For more information, see page 28.

### **Whatever your circumstances:**

- your assessment will be made up of two elements, care and finances;
- if your partner still lives at home, they will not be means-tested in relation to your fees. If you have a private pension, you may pass on 50% to your partner at home and only half will be considered when you are assessed. However, you will need to consider the effect this would have on any benefit claims your partner makes after you move into care,



as it may reduce their entitlement to other financial help; and

- a nursing home will generally be more expensive than a residential home which offers personal care only.

Remember to seek benefits advice and consider claiming:

- Universal Credit (if you are under pension age);
- Pension Credit (if you are over pension age);
- Attendance Allowance (if you are over 65); or
- Personal Independence Payment (if you are under 65).

### **Running out of money**

If you are already paying for your own care and your capital is likely to reduce to £23,250 through payment of care home fees, you must let us know well in advance. We must undertake an assessment of your circumstances before deciding if we will make a contribution towards the cost of your care.

If you have been self-funding your care, and the home you are living in charges more than we might expect to pay to meet your needs, you must find someone to help pay the difference. This is known as a 'top-up' or 'third party payment' which is explained on page 43. If funds for a top-up are not available, you may need to find alternative accommodation which can meet your needs at the price we would expect to pay for your care.

Understanding your rights and options before moving into care is essential. There are several financial products and specialist companies that may be able to help. It is important to seek independent financial and legal advice before committing yourself. See page 44 for more information.



## Support for full cost clients

### Twelve-week property disregard

If your former home is included in your financial assessment but your other capital and savings are less than £23,250, and your income is not enough to meet your care home fees, we will contribute towards the cost during the first twelve weeks of permanent care, provided we agree that care is needed.

For more information on paying for care if you own a property, please see our factsheets on 'Paying for residential care 2017' and 'Deferred Payments' which are available from: [www.derbyshire.gov.uk/payingforcare](http://www.derbyshire.gov.uk/payingforcare) or Call Derbyshire on: **01629 533190**.

### Deferred Payment Agreements

Subject to eligibility criteria, after the twelve-week property disregard period, you may be offered a Deferred Payment Agreement. This agreement allows you to delay selling your former home during your lifetime. Any fees loaned under the agreement will be

charged against the value of your home and must be repaid once the house is sold or from your estate. Interest is payable throughout the period of the loan and there is also a one-off fee to join the scheme. This fee covers all legal and administrative costs for the lifetime of the loan.

We may limit the amount of the loan, depending on the equity in your property but if there is enough equity you may also be able to defer the payment of any top-up as well. If you qualify for a Deferred Payment Agreement you may retain an amount of money from your income up to £144 per week. Under the terms of a Deferred Payment Agreement you can also choose to rent out your home to generate income, which will help to reduce the amount you need to borrow, and subsequently pay back to the council. If you own your home, either in full or part, please read our leaflet: 'Deferred Payments'.

## Local authority contribution towards care in private sector care homes

We appreciate that the current financial climate in the care sector is challenging. It is recognised that considerable pressure exists, both for those who purchase and those who provide care home placements.

Where we can assist with funding support for an individual, the fee rates that we might expect for certain types of care are listed on page 43. Complex or variable needs are assessed individually and can attract additional funding.

Fees charged by some homes may be higher than we can pay for reasons other than complex or variable needs. It is important to appreciate that independent sector care homes are able to decide how much they charge for accommodation and care.

Funding arrangements can be complex so please seek advice via Call Derbyshire in addition to independent financial and legal advice. See page 44 for more information.

Whilst we can offer help in negotiating a fee on



your behalf, the care home can decide to change its charges from time to time, such as if you decide to move rooms or if you sell your house and become a self-funding resident. If you are concerned about any potential future changes in the amount you may have to pay, particularly in relation to top-up fees, you should discuss this with your care worker at the earliest opportunity.

**Adult Care fee rates from 1st April 2017**

<b>NURSING CARE</b>	<b>Standard Rate</b>	<b>Quality Premium</b>
Older People	£656.39	£678.09
Physical Disability (<65)	£707.98	£729.68
Learning Disability	£653.73	£675.43
Mental Health/Drug and Alcohol	£664.65	£686.35
<b>Nursing fees include CCG/NHS payment of £155.05 per week (NHS Nursing Care Contribution)</b>		
<b>RESIDENTIAL</b>	<b>Standard Rate</b>	<b>Quality Premium</b>
Older People/Mental Health/Drug and Alcohol	£483.63	£505.33
Physical Disability (<65)	£560.00	£581.70
Learning Disability	£505.75	£527.45
<b>DEMENTIA PREMIUM PAYMENT</b>	<b>Standard rate</b>	
Residential and Nursing	£40.95	
<b>DAY CARE</b>	<b>Standard rate</b>	
Residential and Nursing	£36.56	

**Figures listed here may change over the lifetime of this Directory and you are advised to check fee levels with the provider of any home you are considering, including any homes provided directly by Derbyshire County Council. It is important to note that the amounts shown are inclusive of the NHS Funded Nursing Care Contribution.**

**Third party payments**

If the home you choose costs more than we will pay to meet your assessed needs, you will need to ask someone else to pay the difference between what we will pay and the amount the home charges. This additional payment is known as a top-up or third party payment and can be made by a family member, friend or charity.

Before anyone agrees to make additional payments on your behalf, they should be aware that the amount could increase and they need to be confident that they can maintain the payments for as long as they are required.

The person paying the top-up will be asked to sign an agreement to formalise the arrangement. If the payments stop being paid for any reason, the payee must seek help and advice from us as soon as possible.

The law says that you are not allowed to make this additional payment yourself, except in very limited circumstances. If you are eligible for a Deferred Payment Agreement against the value of your property and there is sufficient equity, then you may also be able to defer your top-up until the sale of your house is completed.



**What do you think about this publication?**

Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)

CareChoices

## Seeking financial advice

Planning for your future care and support needs can be complicated and funding can be expensive. Taking professional advice may be helpful in enabling you (and your family) to identify the most suitable and cost-effective solution.

There are a number of organisations that will provide free general advice about the funding of care and support. These are a good place to start if you are looking for information and want to see what sort of options are available.

There are an increasing number of excellent websites that provide information to help you make the best financial decisions in your circumstances. Some provide resources such as care cost calculators and give you the opportunity to ask specific questions.

### The Money Advice Service

Tel: **0800 138 7777**

Web: **[www.moneyadvice.org.uk](http://www.moneyadvice.org.uk)**

### Age UK

Tel: **0800 678 1174**

Web: **[www.ageuk.org.uk/moneymatters](http://www.ageuk.org.uk/moneymatters)**

### Citizens Advice Bureau

Web: **[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)**

### Paying for Care

Web: **[www.payingforcare.org](http://www.payingforcare.org)**

### Buying independent financial advice

In addition to the free sources of information, we work with Trading Standards to ensure that there are a number of financial advisers available in

Derbyshire that are members of our Trusted Trader scheme. Although these advisers will have met the requirements to become a Trusted Trader, you should still carry out your own checks to ensure they can meet your requirements as we are unable to endorse them. These advisers can help you look at financial options and work out what would best suit your circumstances. Some of these companies are also independent in terms of the products they endorse. Other advisers may have links with companies selling particular financial projects (known as 'restricted').

Please note that all advisers will charge for their services.

Advisers can advise you on a range of financial issues including:

- purchasing an immediate needs annuity;
- renting out a property;
- equity release;
- savings;
- investments; and
- Deferred Payment Agreements.

You can get details of the financial advisers who are part of the **Trusted Trader scheme** at:

**[www.derbyshire.gov.uk/tt](http://www.derbyshire.gov.uk/tt)** or by contacting **Call Derbyshire** on: **01629 533190**.

When finding a financial adviser, ask about any accreditations the firm may have, for example are they a Chartered Financial Planning firm or are they a member of any bodies, such as the Society of Later Life Advisers (SOLLA), that provide a focus on advice for those in the later stages of life? Visit: **[www.societyoflaterlifeadvisers.co.uk/find-an-adviser](http://www.societyoflaterlifeadvisers.co.uk/find-an-adviser)**

## Useful contacts

### Local useful contacts

#### Adult Care

Derbyshire County Council,  
County Hall,  
Matlock,  
Derbyshire DE4 3AG  
Tel: **01629 533190** (Call Derbyshire)

Email: **[contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk)**  
Web: **[www.derbyshire.gov.uk/social\\_health/default.asp](http://www.derbyshire.gov.uk/social_health/default.asp)**

#### Age UK Derby and Derbyshire

Working for all older people in Derbyshire.



Tel: **01773 768240**

Web: [www.ageukderbyandderbyshire.org.uk](http://www.ageukderbyandderbyshire.org.uk)

### **Alzheimer's Society Derby City and Derbyshire South**

Offers advice and support to people with dementia and their carers.

Tel: **01332 208845**

### **Amber Valley CVS**

The local organisation for the district's voluntary sector and the main provider of support for local voluntary and community groups.

33 Market Place,

Ripley DE5 3HA

Tel: **01773 512076**

Email: [admin@avcv.org](mailto:admin@avcv.org)

Web: [www.avcv.org](http://www.avcv.org)

### **Carers Trust East Midlands**

Leading carers' charity.

Tel: **0115 962 8920**

Email: [hello@carerstrustem.org](mailto:hello@carerstrustem.org)

Web: [www.carerstrustem.org](http://www.carerstrustem.org)

### **Derbyshire Carers Association**

Provides a range of confidential and independent services, helping carers to care.

Tel: **01773 833833**

Email: [info@derbyshirecarers.co.uk](mailto:info@derbyshirecarers.co.uk)

Web: [www.derbyshirecarers.co.uk](http://www.derbyshirecarers.co.uk)

### **Derbyshire Disability Coalition for Inclusive Living (DDCIL)**

Aims to provide independent, integrated living opportunities to disabled people through a range of services.

Park Road, Ripley DE5 3EF

Tel: **01773 740246**

Email: [info@dcil.org.uk](mailto:info@dcil.org.uk)

Web: [www.dcil.org.uk](http://www.dcil.org.uk)

### **Derbyshire Federation for Mental Health**

Works to improve mental health, reduce stigma and help people live independently in the community.

Tel: **01629 733915**

Email: [mainoffice@dfmh.co.uk](mailto:mainoffice@dfmh.co.uk)

Web: [www.dfmh.co.uk](http://www.dfmh.co.uk)

### **Derbyshire Law Centre**

Provides free legal advice, information and representation in social welfare law.

1 Rose Hill East, Chesterfield S40 1NU

Tel: **01246 550674**

Textphone: **18001 01246 550674**

Web: [www.derbyshirelawcentre.org.uk](http://www.derbyshirelawcentre.org.uk)

### **Disability Direct**

Aims to facilitate independent living opportunities for disabled people.

DD Enterprise Centre,

20 Royal Scot Road,

Pride Park, Derby DE24 8AJ

Tel: **01332 299449**

Type Talk: **18001 01332 299449**

Email: [info@disabilitydirect.org](mailto:info@disabilitydirect.org)

Web: [www.disabilitydirect.com/derby](http://www.disabilitydirect.com/derby)

### **Healthwatch**

Healthwatch is the consumer champion for health and social care. It gives citizens a voice to influence and challenge how health and care services are provided in their locality.

### **Healthwatch (Derbyshire)**

Suite 14, Riverside Business Centre,

Foundry Lane, Milford,

Belper DE56 0RN

Tel: **01773 880786**

Email: [enquiries@healthwatchderbyshire.co.uk](mailto:enquiries@healthwatchderbyshire.co.uk)

Web: [www.healthwatchderbyshire.co.uk](http://www.healthwatchderbyshire.co.uk)

### **Healthwatch (Tameside and Glossop)**

Tel: **0161 667 2526**

Web: [www.healthwatchtameside.co.uk](http://www.healthwatchtameside.co.uk)

### **Integrated Community Equipment Service**

Supplies equipment across Derbyshire (excluding Derby City and Tameside).

Tel: **01629 533190** (Call Derbyshire)

### **Patient and Liaison Services (PALS)**

On-the-spot help, advice and support for NHS patients, relatives and carers.

### **NHS Erewash CCG**

Toll Bar House, 1 Derby Road, Ilkeston, Derby DE7 5FH

Tel: **0115 931 6152**  
PALS Tel: **0800 032 3235**

### **NHS Hardwick CCG and North**

Nightingale Close, off Newbold Road,  
Chesterfield S41 7PF

Tel: **01246 514000**  
PALS Tel: **0800 032 3235**

### **NHS North Derbyshire CCG**

Nightingale Close, off Newbold Road,  
Chesterfield S41 7PF0

Tel: **01246 514000**

### **NHS Southern Derbyshire CCG**

Cardinal Square, 1st Floor, North Point,  
10 Nottingham Road, Derby DE1 3QT

Tel: **01332 888080**  
PALS Tel: **01332 868736**

### **Tameside and Glossop CCG**

New Century House, Progress Way,  
Manchester M34 2GF

Tel: **0161 304 5300**

### **Welfare Rights Helpline**

Derbyshire County Council's Welfare Rights service offers free, expert and confidential advice on a range of benefits you may be able to claim and can give support with appeals.

Tel: **01629 531535**  
Email: [welfarebenefits@derbyshire.gov.uk](mailto:welfarebenefits@derbyshire.gov.uk)

## **LEARNING DISABILITY CONTACTS**

### **Association for Real Change (ARC)**

A forward-thinking national charity dedicated to

promoting real change in the learning disability sector. Champions the development of high-quality person-centred services for anyone with a learning disability within the UK.

ARC House, Marsden Street,  
Chesterfield S40 1JY

Tel: **01246 555043**  
Email: [contact.us@arcuk.org.uk](mailto:contact.us@arcuk.org.uk)  
Web: [www.arcuk.org.uk](http://www.arcuk.org.uk)

### **Enable Housing Association**

Provides housing for people with learning disabilities.

Ellen House, Heath Road,  
Holmewood S42 5RB

Tel: **01246 599999**  
Email: [info@enablecareandsupport.org.uk](mailto:info@enablecareandsupport.org.uk)  
Web: [www.emhcareandsupport.org.uk](http://www.emhcareandsupport.org.uk)

## **PHYSICAL DISABILITY CONTACTS**

### **Multiple Sclerosis Society**

The MS Society can provide emotional support, benefits guidance and support and opportunities to stay active to people with MS, health care professionals, carers and families.

### **Derby and District**

Lilian Prime House,  
7 Enterprise Way, Jubilee Business Park,  
Derby DE21 4BB

Tel: **01332 611810**

### **Chesterfield District**

Tel: **07935 441230**

### **Macclesfield District**

Tel: **01625 430933**

## **SEARCHING FOR CARE OPTIONS IN YOUR AREA?**

With so many providers to choose from, where do you start?

- find care providers quickly and easily
- search by location and care need
- information on care quality
- links to inspection reports
- additional care provider information, photos and direct website links
- brochure requests

Developed by the publisher of this Directory

Alternatively, call our friendly team on **0800 389 2077** to talk to someone directly.



### Age UK

Aims to improve later life for everyone through information and advice, campaigns, products, training and research.

Tel: **0800 678 1174**

Web: **[www.ageuk.org.uk](http://www.ageuk.org.uk)**

### Care Choices

Publisher of this Directory, Care Choices also runs a free phone service, designed to generate reports of care providers which match your specific needs.

Tel: **0800 389 2077**

Web: **[www.carechoices.co.uk](http://www.carechoices.co.uk)**

### Care Quality Commission

National regulator of care services.

Tel: **03000 616161**

Web: **[www.cqc.org.uk](http://www.cqc.org.uk)**

### Carers UK

Charity set up to help the millions of people who care for family or friends by providing information, support and campaigns.

Tel: **0808 808 7777**

Web: **[www.carersuk.org](http://www.carersuk.org)**

### Citizens Advice Bureau

Offers free advice to help you resolve debt, legal, housing, employment issues. There are a number of local offices. See website for details.

Tel: **03444 111 444**

Web: **[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)**

### Cruse Bereavement Care

Supports people after the death of someone close. Face-to-face and group support is delivered by trained bereavement support volunteers across the UK. Cruse also offers information, publications and support for children.

Tel: **0808 808 1677**

Email: **[helpline@cruse.org.uk](mailto:helpline@cruse.org.uk)**

Web: **[www.cruse.org.uk](http://www.cruse.org.uk)**

### Elderly Accommodation Counsel

Helping older people make informed choices about meeting their housing and care needs.

Tel: **0800 377 7070**

Web: **[www.eac.org.uk](http://www.eac.org.uk)**

### Friends of the Elderly

Supporting older people to remain in their own homes by providing practical services.

Tel: **0330 332 1110**

Web: **[www.fote.org.uk](http://www.fote.org.uk)**

### Independent Age

Helping older people on low incomes to live with dignity and independence.

Tel: **0800 319 6789**

Web: **[www.independentage.org](http://www.independentage.org)**

### Leonard Cheshire Disability

The UK's largest voluntary sector provider of services to disabled people. Supporting thousands of people in the UK, it offers a wide and growing spectrum of services, from advice on how to access Direct Payments to providing rehabilitation to those with acquired brain injuries.

Tel: **0203 242 0200**

Web: **[www.leonardcheshire.org](http://www.leonardcheshire.org)**

### My Family Our Needs

The lifestyle site for families, carers and practitioners supporting children and young adults with additional needs.

Web: **[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)**

### National Activity Providers Association (NAPA)

NAPA is a voluntary organisation dedicated to increasing the profile and understanding of the activity needs of older people.

Tel: **0207 078 9375**

Web: **[www.napa-activities.co.uk](http://www.napa-activities.co.uk)**

### National Council on Independent Living

The website gives advice on independent living, Direct Payments and individual budgets for people with disabilities and others working in this field.

Web: **[www.ncil.org](http://www.ncil.org)**

### United Kingdom Home Care Association Ltd (UKHCA)

The professional association of home care providers from the independent, voluntary, not-for-profit and statutory sectors.

Tel: **0208 661 8188**

Web: **[www.ukhca.co.uk](http://www.ukhca.co.uk)**



# HADDON HALL CARE HOME

BUXTON  
A PORTHAVEN CARE HOME

POP IN  
FOR A WARM  
WELCOME!



Haddon Hall Care Home incorporates all the practical features, as well as comfort you could wish for, including spacious and beautifully designed bedrooms with private en suite wetrooms, smart dining rooms, hair salons, nail bars and secluded landscaped gardens. We offer 24-hour short and long-term nursing and residential care for the elderly, as well as those living with dementia.

FIND OUT MORE ON **01298 600797** OR AT **PORTHAVEN.CO.UK**

**LIVE WELL IN OUR CARE AT HADDON HALL CARE HOME**

NURSING CARE | RESIDENTIAL CARE | DEMENTIA CARE | RESPITE CARE

Haddon Hall Care Home, 135 London Road, Buxton, Derbyshire SK17 9NW



## What do you think about this publication?

Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)

CareChoices



Buxton Viaducts

# High Peak



Ladybower Reservoir

To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the Council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the Council. These categories change regularly and you should contact the provider for current information on care they provide.



## High Peak care homes with nursing

Advertisers are highlighted

### BRANKSOME CARE HOME

56 St. John's Road, Buxton, Derbyshire SK17 6TR  
Tel: 01298 932916 Places: 34 **OP**  
Provider: Brighterkind Ltd

### CHAPEL LODGE NURSING HOME

Hayfield Road, Chapel-en-le-Frith,  
Derbyshire SK23 0QH Tel: 01298 814032  
Places: 36 **OP** Provider: Chapel Lodge Care Ltd

### HADDON HALL CARE HOME

135 London Road, Buxton, Derbyshire SK17 9NW  
Tel: 01298 600797 Places: 75 **OP D YA**  
Provider: Porthaven Care Homes Ltd **Advert page 48**

### OAKFORD MANOR NURSING HOME

Newshaw Lane, Hadfield, Glossop,  
Derbyshire SK13 2AJ  
Tel: 01457 861117 Places: 50 **OP D PD SI YA**  
Provider: Rushcliffe Care Ltd

### PORTLAND NURSING HOME

8 Park Road, Buxton,  
Derbyshire SK17 6SG  
Tel: 01298 23040 Places: 40 **OP**  
Provider: Mr Joginder Rai **Advert outside back cover**

## High Peak care homes

### 4 MANCHESTER ROAD

Buxton, Derbyshire SK17 6SB  
Tel: 01298 24566  
Places: 13 **OP D PD LDA MH SI YA**  
Provider: Moore Care (Registered) Ltd

### 29 MANCHESTER ROAD

Manchester Road, Buxton, Derbyshire SK17 6ST  
Tel: 01298 24566 Places: 2 **OP LDA YA**  
Provider: Moore Care (Registered) Limited

### ARGYLE RESIDENTIAL HOME

24/25 Broad Walk, Buxton, Derbyshire SK17 6JR  
Tel: 01298 23059 Places: 28 **OP D**  
Provider: Argyle Residential Home Ltd

### BEECHWOOD HOUSE

202 Woolley Bridge Road, Hadfield,  
Glossop, Derbyshire SK13 1PQ  
Tel: 01457 867268 Places: 10 **OP**  
Provider: Cloister Care UK Ltd

### GABLES CARE HOME

37 Manchester Road, Buxton, Derbyshire SK17 6TD  
Tel: 01298 70567 Places: 23 **OP D**  
Provider: Amicus Care Ltd

### GOYT VALLEY HOUSE

Jubilee Street, New Mills, High Peak, Derbyshire SK22 4PA  
Tel: 01629 532694 Places: 30 **OP**  
Provider: Derbyshire County Council

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

ALSO FROM THE PUBLISHER OF THIS CARE DIRECTORY

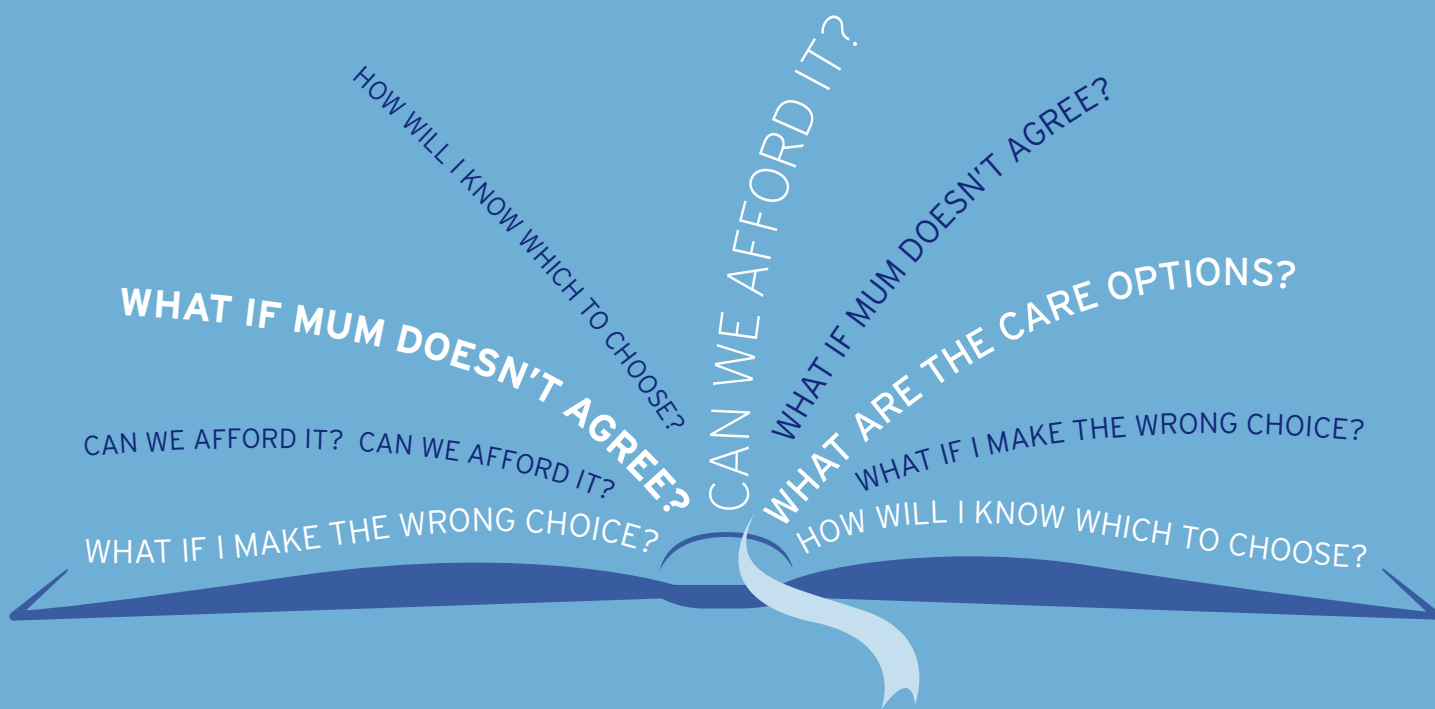
# CARE *select*

## THE HANDBOOK FOR RELATIVES

YOUR COMPANION THROUGH THE EMOTIONAL AND PRACTICAL ASPECTS OF CHOOSING AND FUNDING CARE FOR AN AGEING RELATIVE.

Care Select delves further into the subject of arranging support for a loved one, including detailed information on different types of care and support, as well as:

- Understanding their needs
- Choosing care
- Broaching difficult conversations



TO CLAIM YOUR **FREE** COPY OF CARE SELECT  
CALL **0800 389 2077\***

[WWW.CARESELECT.CO.UK](http://WWW.CARESELECT.CO.UK)



### HAWTHORNS CARE HOME

5 Burlington Road, Buxton, Derbyshire SK17 9AR  
Tel: 01298 23700 Places: 34 **OP D**  
Provider: The Salvation Army Social Work Trust

### HIGH PEAK SHORT BREAK SERVICE

141-143 Hadfield Road, Hadfield, Glossop, Derbyshire SK13 2DR  
Tel: 01629 532001 Places: 3 **D PD LDA MH SI AD**  
Provider: Derbyshire County Council

### HOLLIN KNOWLE

78 Fairfield Road, Buxton, Derbyshire SK17 7DR  
Tel: 01298 22534 Places: 19 **OP**  
Providers: Mr Mohammed Shamsul Islam and Mrs Shajeda Islam

### JABULANI CARE HOME

36 Waterside, Hadfield, Glossop, Derbyshire SK13 1BR  
Tel: 01457 239286 Places: 11 **PD LDA MH SI YA**  
Provider: Fulfilled Living Limited

### MILBROOK HOUSE

Manchester Road, Hollingworth, Hyde SG14 8LA  
Tel: 01457 764518 Places: 5 **LDA YA**  
Provider: Enabling Futures Ltd

### PAVILION CARE CENTRE

36 St. John's Road, Buxton, Derbyshire SK17 6XJ  
Tel: 01298 71422 Places: 32 **OP**  
Provider: St Philips Care Ltd

### PENDLEBURY COURT CARE HOME

St. Mary's Road, Glossop, Derbyshire SK13 8DN  
Tel: 01457 854599 Places: 39 **OP D**  
Provider: Pendlebury Care Homes Ltd

### PENNINE CARE CENTRE

Off Turnlee Road, Glossop, Derbyshire SK13 6JW  
Tel: 01457 862466 Places: 64 **OP D**  
Provider: Canterbury Care Homes Ltd

### PHOENIX LODGE

62-68a Low Leighton Road, New Mills, High Peak, Derbyshire SK22 4PJ  
Tel: 01663 749257 Places: 16 **PD LDA YA**  
Provider: Pheonix Cottages Ltd

### REDCOURT

Hollincross Lane, Glossop, Derbyshire SK13 8JH  
Tel: 01457 852687 Places: 20 **LDA**  
Provider: St. Christopher's (Glossop) Ltd

### REGENCY HALL

Carriage Drive, Hadfield, Glossop, Derbyshire SK13 1PJ  
Tel: 01457 891710 Places: 68 **OP D PD YA**  
Provider: Pendlebury Care Homes Ltd

### RISINGS RESIDENTIAL HOME

Primrose Lane, Simmondley, Glossop, Derbyshire SK13 6LW  
Tel: 01457 853770 Places: 17 **OP D**  
Provider: The Risings Care Company Ltd

### TARRY HILL

3-7 Cale Road, New Mills, High Peak, Derbyshire SK22 4LW  
Tel: 01663 746440 Places: 26 **OP PD LDA YA**  
Provider: IBC Quality Solutions Ltd

### WATFORD HOUSE RESIDENTIAL HOME

Watford Road, New Mills, High Peak, Derbyshire SK22 4EJ  
Tel: 01663 742052 Places: 40 **OP D**  
Provider: JTV Care Homes Ltd

### WELBY CROFT

Crossings Road, Chapel-en-le-Frith, Derbyshire SK23 9RY  
Tel: 01298 812797 Places: 24 **OP D**  
Provider: Argyle Residential Home Ltd

### WHITESTONES

139 Manchester Road, Chapel-en-le-Frith, Derbyshire SK23 9TW  
Tel: 01629 531276 Places: 41 **OP**  
Provider: Derbyshire County Council

### WILLOWBANK RESIDENTIAL HOME

Albert Street, Hadfield, Glossop, Derbyshire SK13 1DG  
Tel: 01457 868594 Places: 18 **OP D**  
Provider: Willowbank Residential Home Ltd

### WOODSMOORE

31 Manchester Road, Buxton, Derbyshire SK17 6TD  
Tel: 01298 24566 Places: 5 **OP PD LDA MH**  
Provider: Moore Care (Registered) Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



01246 834 571

[www.limetreehousecare.co.uk](http://www.limetreehousecare.co.uk)

119 Handley Rd New Whittington,  
Chesterfield, Derbyshire, S43 2EF



**Lime Tree house** is a small, nurse led, 10 bed care home providing person centred care for people with Learning Disability, Mental illness and Brain injury.

**Lime Tree House** offers Nursing and residential care. All rooms are en-suite and there are spacious dining and lounge areas; as well as a range of rooms offering activities, entertainment and vocational opportunities.

**Taking care to know you,  
so everyone feels at home.  
Come and meet the team  
that care.**

Be sure to discover how our unique technology is setting a new standard in consistently delivering special experiences for the residents of our care homes here in Derbyshire.

Find out more about our **Home to Home Promise** – our commitment to new residents to help them quickly feel at home.

To find out more please feel free to pop in any time or call us on the number below or visit [www.fshc.co.uk](http://www.fshc.co.uk)

**Ashcroft** Hady  
01246 204956  
**Brimington** Chesterfield  
01246 559777  
**Haddon House** Ilkeston  
0115 9441641  
**Kilburn** Kilburn  
01332 484875  
**The Cedars and Larches**  
Ilkeston 0115 8959934

**The Heights** Old Tupton  
01246 250345  
**The Lodge** Killamarsh  
01143 328850  
**The Vale** Bolsover  
01246 824252  
**Whittington** Chesterfield  
01246 260906



Nursing care | Residential care | Respite care | Dementia care



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Four Seasons  
HEALTH CARE

## Bank Close House Care Home for the Elderly

Hasland Road, Hasland,  
Chesterfield, Derbyshire S41 0RZ  
Telephone: 01246 208833

Bank Close House is set in four acres of gardens and woodlands, five minutes from the historic market town of Chesterfield. Situated in the village of Hasland which offers a large park, local theatre, Post Office, Church, chemist and other shopping facilities. We provide dedicated 24hr care for 27 Elderly people. Private and funded placements. Respite and Day Care available. Many of our rooms are en-suite, and all special needs and diets are catered for. We have a full social programme available for our residents, and transport can be arranged for visitors from local points.

Call in anytime to view or call 01246 208833 for a brochure.



## SEARCHING FOR CARE OPTIONS IN YOUR AREA?

With so many providers to choose from, where do you start?

- find care providers quickly and easily
- search by location and care need
- information on care quality
- links to inspection reports
- additional care provider information, photos and direct website links
- brochure requests

Developed by the publisher of this Directory

Alternatively, call our friendly team on **0800 389 2077** to talk to someone directly.



[www.carechoices.co.uk](http://www.carechoices.co.uk)

# Chesterfield



The Crooked Spire

To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
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## Chesterfield care homes with nursing

Advertisers are highlighted

### ASHCROFT CARE HOME

18 Lee Road, Hady, Chesterfield, Derbyshire S41 0BT

Tel: 01246 204956 Places: 42 **OP D**

Provider: Four Seasons

(Tamaris Healthcare (England) Ltd) **Advert page 52**

### ASHGATE HOUSE CARE HOME

Ashgate Road, Chesterfield, Derbyshire S42 7JE

Tel: 01246 566958 Places: 45 **OP D MH YA**

Provider: Ashgate Care Limited

### BROOKHOLME CROFT

Woodstock Drive, off Challands Way, Hasland, Chesterfield, Derbyshire S41 0EU

Tel: 01246 230006 Places: 45 **OP**

Provider: Dr and Mrs A P Matthews **Advert page 3**

### BROOMHOUSE NURSING HOME

Broomhill Road, Old Whittington, Chesterfield, Derbyshire S41 9EB

Tel: 01246 260697 Places: 40 **LDA YA**

Provider: Intacare Limited

### CHATSWORTH LODGE NURSING HOME

410 Chatsworth Road, Chesterfield, Derbyshire S40 3BQ

Tel: 01246 556655 Places: 40 **OP**

Provider: Indigo Care Services Ltd

### ELMWOOD HOUSE NURSING HOME

Elm Street, Hollingwood, Chesterfield S43 2LW

Tel: 01246 477077 Places: 32 **D PD LDA MH SI YA**

Provider: The Westwick Group of Businesses Ltd

### FISHER CLOSE NURSING HOME

Grangewood Farm Estate, Walton, Chesterfield, Derbyshire S40 2UN

Tel: 01246 200138 Places: 15 **PD LDA**

Provider: Enable Care & Home Support Ltd

### GREEN NURSING HOME (HASLAND)

45 The Green, Hasland, Chesterfield S41 0LW

Tel: 01246 556321 Places: 40 **OP** **Advert page 62**

Provider: The Green Nursing Homes Ltd

### LANGDALE LODGE

56 Selhurst Road, Newbold, Chesterfield S41 7HR

Tel: 01246 550204 Places: 27 **OP D**

Provider: Langdale Lodge Ltd

### LIME TREE HOUSE

119 Handley Road, New Whittington, Chesterfield, Derbyshire S43 2EF

Tel: 01246 834571 Places: 10 **PD LDA MH YA**

Provider: Lime Tree House Care LLP **Advert page 52**

### OAKWOOD BUNGALOWS

Devon Court, Devon Drive, Hollingwood, Chesterfield, Derbyshire S43 1DX

Tel: 01246 476222 Places: 11 **LDA YA**

Provider: The Westwick Group of Businesses Ltd

### ST MICHAEL'S NURSING & RESIDENTIAL HOME

9 Chesterfield Road, Brimington, Chesterfield, Derbyshire S43 1AB

Tel: 01246 558828 Places: 39 **OP D PD**

Provider: Sun Care Homes Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs





We really do care  
about making  
a difference to  
the lives of our  
residents.

# Care, Respect & Dignity

## Brookholme Care Home, Chesterfield

- ✓ Quiet location, within walking distance of local shops and easy access to local transport
- ✓ Person centered care which promotes independence & personal care
- ✓ Long and short stays
- ✓ Nutritious home cooking, with a choice of meals & special dietary requirements catered for
- ✓ A holistic approach directed at the individuals physical, mental, social, cultural & spiritual needs
- ✓ Lots of activities for groups & individual as well as entertainment, trips & outings

---

### Brookholme Care Home

23 Somersall Lane, Chesterfield, S40 3LA

**01246 569662**

[info@brookholme.co.uk](mailto:info@brookholme.co.uk)

[www.brookholme.co.uk](http://www.brookholme.co.uk)



**TAPTON GROVE**

Grove Road, Brimington, Chesterfield S43 1QH  
 Tel: 01246 274178 Places: 67 **D MH**  
 Provider: Sun Healthcare Ltd

**WHITTINGTON CARE CENTRE**

40 Holland Road, Old Whittington,  
 Chesterfield, Derbyshire S41 9HF  
 Tel: 01246 260906 Places: 48 **OP D**  
 Provider: Four Seasons (Bamford) Ltd **Advert page 52**

**WILLOWS NURSING HOME**

7 Norbriggs Road, Woodthorpe,  
 Chesterfield, Derbyshire S43 3BW  
 Tel: 01246 280539 Places: 41 **OP D**  
 Provider: Parkcare Homes Ltd

**WOODLANDS CARE HOME**

Wardgate Way, Holme Hall, Chesterfield S40 4SL  
 Tel: 01246 231191 Places: 50 **OP D**  
 Provider: Midland Healthcare Ltd

**9 VICTORIA STREET**

Brimington, Chesterfield,  
 Derbyshire S43 1HY  
 Tel: 01629 537413 Places: 18 **LDA**  
 Provider: Derbyshire County Council

**11 DENBY ROAD**

Inkersall, Chesterfield, Derbyshire S43 3RR  
 Tel: 01246 599999 (Head Office) Places: 4 **LDA**  
 Provider: Enable Care & Home Support Ltd

**11 HEATHERVALE CLOSE**

Hasland, Chesterfield, Derbyshire S41 OHY  
 Tel: 01246 599999 (Head Office) Places: 5 **LDA**  
 Provider: Enable Care & Home Support Ltd

**33 STATION ROAD**

Brimington, Chesterfield, Derbyshire S43 1JU  
 Tel: 01246 205801 Places: 6 **LDA**  
 Provider: United Response

**ABILITY ASH LODGE**

73 Old Road, Chesterfield, Derbyshire S40 2RA  
 Tel: 01246 231256 Places: 7 **PD LDA MH SI YA AD**  
 Provider: Chesterfield & District Society for People with a Learning Disability

**ASHLEIGH RESIDENTIAL HOME**

15 Gladstone Road, Chesterfield,  
 Derbyshire S40 4TE  
 Tel: 01246 235162 Places: 25 **OP D** **Advert page 56**  
 Provider: Ashleigh Residential Home Ltd

**BADEN POWELL CENTRE**

Victoria Street, Chesterfield, Derbyshire S41 7LP  
 Tel: 01246 210910 Places: 16 **PD LDA MH SI YA**  
 Provider: Quality Care (EM) Limited

**BANK CLOSE HOUSE**

Hasland Road, Hasland, Chesterfield,  
 Derbyshire S41 0RZ  
 Tel: 01246 208833 Places: 27 **OP**  
 Provider: Vitalbalance Ltd **Advert page 52**

**BEECHWOOD HOUSE & CEDAR LODGE**

Devon Court, 109 Devon Drive, Brimington,  
 Chesterfield, Derbyshire S43 1DX  
 Tel: 01246 477047 Places: 18 **LDA YA**  
 Provider: The Westwick Group of Businesses Ltd

**BIRCHES, THE**

18 Gladstone Road, Chesterfield,  
 Derbyshire S40 4TE  
 Tel: 01246 202955 Places: 7 **OP PD MH SI YA AD**  
 Provider: Parkcare Homes (No.2) Limited

**BRIMINGTON CARE HOME**

73-77 Manor Road, Brimington,  
 Chesterfield, Derbyshire S43 1NN  
 Tel: 01246 559777 Places: 45 **OP D YA**  
 Provider: Four Seasons (Bamford) Ltd **Advert page 52**

**BROOKHOLME CARE HOME**

23 Somersall Lane, Chesterfield, Derbyshire S40 3LA  
 Tel: 01246 569662 Places: 40 **OP D**  
 Provider: Rosecare Chesterfield Ltd **Advert page 54**

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



## Ashleigh Residential Home

Ashleigh is an attractive house with landscape gardens and patio area. We are situated in a quiet residential area close to the town centre which caters for 25 residents.

- Friendly qualified staff, all trained to NVQ level
- Home cooked food every day with special diets catered for
- Daily activities and choice of lounges
- Visitors are welcome to come at any time of the day

Gladstone Road, Chesterfield S40 4TE  
Tel: 01246 235162 Email: ashleighres@gmail.com



## SEARCHING FOR CARE OPTIONS IN YOUR AREA?

[www.carechoices.co.uk](http://www.carechoices.co.uk)

- find care providers quickly and easily
- search by location and care need
- information on care quality
- links to inspection reports
- additional care provider information, photos and direct website links
- brochure requests



Developed by the publisher of this Directory



17 Ashgate Road, Chesterfield, Derbyshire, S40 4AA  
Tel: 01246 237396 Web: [www.hillcare.net](http://www.hillcare.net)

## Springbank House

Springbank House Care Home is situated near the centre of the beautiful market town of Chesterfield, most famous for its crooked spire. It is within walking distance of the town centre, bus station, shops and many other attractions.

Springbank House provides 24 hour care for people requiring residential care. The home provides a homely and friendly atmosphere for 41 people who can enjoy the comfort of this home.

Many of our bedrooms have en-suite facilities. All rooms have a nurse call alarm system and a T.V point. Both furniture and decoration are maintained to a high standard. Springbank House has two lounge/dining rooms, a conservatory and a further separate dining room. The conservatory opens out onto the lawns and garden where many people spend enjoyable hours especially during the summer months.

Our activities coordinator organises daily activities and events/entertainment.

Contact The Home Manager is Karen Busby on 01246 237396  
[springbank.house@hillcare.net](mailto:springbank.house@hillcare.net)



 Springbank House Scoops Regional Care Award.  
Springbank home has beaten off tough competition to be named East Midlands Regional Care Team of 2014 at the Great British Awards Dinner

# What do you think about this publication?



Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)



**CORNERWAYS**

148-150 South Street North, New Whittington,  
Chesterfield, Derbyshire S43 2AD  
Tel: 01246 452148 Places: 6 **LDA**  
Provider: Enable Care & Home Support Ltd

**ELM LODGE CARE HOME**

Stand Road, Newbold, Chesterfield, Derbyshire S41 8SJ  
Tel: 01246 456755 Places: 40 **OP D**  
Provider: Reason Care Ltd

**FAIRVIEW HOUSE**

95 Sheffield Road, Chesterfield, Derbyshire S41 7JH  
Tel: 01246 203963 Places: 6 **LDA YA**  
Provider: Fairplay

**FRANCIS HOUSE CARE HOME**

2 Eckington Road, Staveley, Chesterfield S43 3XZ  
Tel: 01246 470690 Places: 8 **OP MH**  
Provider: Francis House Ltd

**HEATHERVALE**

Heathervale Road, Hasland, Chesterfield,  
Derbyshire S41 0HZ  
Tel: 01246 221569 Places: 39 **OP D**  
Provider: Anchor Trust

**LAUREL GROVE**

9 Wessex Close, Brimington, Chesterfield,  
Derbyshire S43 1GB  
Tel: 01246 271826 Places: 3 **LDA**  
Provider: The Westwick Group of Businesses Ltd

**LAURIESTON HOUSE**

118 Hady Hill, Chesterfield, Derbyshire S41 0EF  
Tel: 01246 238213 Places: 5 **LDA**  
Provider: Laurieston House

**LIBERTY HOUSE**

28 The Green, Mansfield Road, Hasland,  
Chesterfield, Derbyshire S41 0LJ  
Tel: 01246 208452 Places: 7 **OP PD LDA SI YA**  
Provider: Freedom Centre Ltd

**LITTLEMOOR HOUSE**

70 Littlemoor, Newbold, Chesterfield S41 8QQ  
Tel: 01246 563150 Places: 5 **LDA MH YA**  
Provider: Littlemoor Care Home Ltd

**RAVENSWORTH CARE HOME**

Markham Road, Duckmanton,  
Chesterfield, Derbyshire S44 5HP  
Tel: 01246 823114 Places: 26 **OP D LDA**  
Provider: Ravensworth Care Home Ltd

**RIDGEWOOD HOUSE**

13 Dukes Drive, Newbold, Chesterfield S41 8QB  
Tel: 01246 237333 Places: 21 **OP**  
Provider: Mr Peter Walsh

**RIVERDALE RESIDENTIAL HOME**

Sheffield Road, Chesterfield, Derbyshire S41 7LL  
Tel: 01246 275003 Places: 40 **OP D**  
Provider: Indigo Care Services Ltd

**SPINNEY CARE HOME**

Lansdown Road, Brimington,  
Chesterfield, Derbyshire S43 1BE  
Tel: 01629 537530 Places: 37 **OP**  
Provider: Derbyshire County Council

**SPRINGBANK HOUSE**

17 Ashgate Road, Chesterfield,  
Derbyshire S40 4AA  
Tel: 01246 237396 Places: 41 **OP D**  
Provider: Hill Care Ltd

**Advert page 56**

**STAVELEY RESIDENTIAL COMMUNITY CARE CENTRE**

Calver Crescent, Middlecroft, Staveley,  
Chesterfield S43 3NQ  
Tel: 01629 533040 Places: 32 **OP D**  
Provider: Derbyshire County Council

**SUTTON COURT LODGE**

2 Chesterfield Road, Brimington,  
Chesterfield, Derbyshire S43 1AD  
Tel: 01246 599999 (Head Office) Places: 7 **LDA**  
Provider: Enable Care & Home Support Ltd

**WOODTHORPE LODGE**

7 Norbriggs Road, Chesterfield,  
Derbyshire S43 3BW  
Tel: 07590 713928  
Places: 8 **PD LDA MH SI YA AD**  
Provider: Parkcare Homes (No 2) Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs





**Ivonbrook & Darley Hall** provide long term care for older people who can look after themselves to a certain extent but who may need help with some, or all, daily tasks such as eating regular meals, personal care, mobility and taking medication. Both homes actively promote choice, independence, activities and a sense of community whereby residents can enjoy life, socialise, get to know each other and be involved with the day to day life of the home.

**Enquiries and visits welcome by both homes at any time. Why not have a look round and meet the team working hard to provide the best care and a great place to live?**



**IVONBROOK**

Eversleigh Rise, Darley Bridge, Matlock, Derbyshire, DE4 2JW

Tel: **01629 735306**

Email: [ivonbrookmanager@w3z.co.uk](mailto:ivonbrookmanager@w3z.co.uk)



**DARLEY HALL**

Park Lane, Matlock, Derbyshire, DE4 2FB

Tel: **01629 735770**

Email: [darleyhallmanager@w3z.co.uk](mailto:darleyhallmanager@w3z.co.uk)

**Awarded 'Good' by Care Quality Commission**



80 Derby Road, Ashbourne, DE6 1BH

**Ashbourne Lodge is the newest Care Home by award Winning Care Group, Milford Care.**

With a full range of dedicated services from day and respite care, to long term nursing, residential and dementia care placements, Ashbourne Lodge will take care of you or your loved one within a friendly and beautiful environment. Offering state of the art facilities including residents bar, café and sensory gardens we're sure you'll feel right at home.

**Ashbourne Lodge's principal facilities include:**

- 54 en-suite rooms
- Residents' pub
- Cinema room
- Reminiscence room
- Day care area
- Sensory gardens

*"I would like to thank you all for the kind and loving care you gave my mother. Your care was given professionally but allowed love, kindness and humanity to strive through. My mother was happy living at Ashbourne Lodge, she was always looking forward to the next delicious meal and social interaction. The entertainment brought in was the highlight for my mother... Many thanks to you all"*

*(Family of Resident, April 2017)*



Milford Care is one of the East Midlands' most respected care home groups, and provides award winning residential, nursing and dementia care.

As well as long-term care, our homes provide mini-breaks from as short as a couple of days; whether you require just a little support or full nursing care.

Nursing Care • Residential Care  
Dementia Care • Long-term Care  
Respite Care • Day Care



Please contact us on  
**01335 301 400**  
[ashbourne@milfordcare.co.uk](mailto:ashbourne@milfordcare.co.uk)  
[www.milfordcare.co.uk](http://www.milfordcare.co.uk)



Haddon Road, Bakewell, Derbyshire DE45 1BG  
Tel: 01629 814076 Web: [www.hillcare.net](http://www.hillcare.net)

**Burton Closes Hall**

Burton Closes Hall is situated on the southern boundary of Bakewell, close to some of Derbyshire's finest open countryside. This elegant mansion was designed by Joseph Paxton and the interior can be attributed to Augustus Pugin, famed for the interior of the Houses of Parliament. The house still retains its decorated ceilings, oak screen work and a beautiful minstrel's gallery. In the grounds we also have the tallest Ash tree in the Peak District National Park.

At Burton Closes Hall we have 3 distinct units; Nursing, Residential incorporating Residential Dementia, and Young Physically Disabled Unit. Each unit has its own qualified and dedicated team of staff.

Many rooms have superb views, all have en-suite facilities, TV and nurse call system. Qualified nurses and skilled care assistants are on duty 24hrs per day. Additional services include, hairdressing, dental and optical care. We also have a full time activities co-ordinator, who organizes regular outings and a full programme of events

Contact The Home Manager Carl J D Fisher on 01629 814076  
[burtoncloses@hillcare.net](mailto:burtoncloses@hillcare.net)



# Derbyshire Dales



To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the Council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the Council. These categories change regularly and you should contact the provider for current information on care they provide.



## Derbyshire Dales care homes with nursing

Advertisers are highlighted

### ASHBOURNE LODGE

Derby Road, Ashbourne DE6 1BH

Tel: 01335 301400 Places: 54 **OP D PD SI YA**

Provider: Milford Care Ltd

**Advert page 58**

### BAKEWELL COTTAGE NURSING HOME

Butts Road, Bakewell, Derbyshire DE45 1EB

Tel: 01629 815220 Places: 38 **OP D PD**

Provider: The Westwick Group Of Businesses Ltd

### BURTON CLOSES HALL

Haddon Road, Bakewell, Derbyshire DE45 1BG

Tel: 01629 814076 Places: 58 **OP D PD YA**

Provider: Hill Care Ltd

**Advert page 58**

### DENT HOUSE NURSING HOME

30 Chesterfield Road, Matlock,  
Derbyshire DE4 3DQ

Tel: 01629 584172

Places: 10 **OP D LDA MH SI YA**

Provider: Caritas Services Ltd

### MOORLAND HOUSE

Station Road, Hathersage, Hope Valley,  
Derbyshire S32 1DD

Tel: 01433 650582 Places: 48 **OP**

Provider: Methodist Homes

### PRESENTATION SISTERS CARE CENTRE

52 Chesterfield Road, Matlock,  
Derbyshire DE4 3FT

Tel: 01629 582953 Places: 36 **OP**

Provider: The Presentation Sisters

**Advert below**

### THORNHILL HOUSE

Church Lane, Great Longstone, Derbyshire DE45 1TB

Tel: 01629 640034 Places: 19 **OP**

Provider: The John Thornhill Memorial Trust

### VALLEY LODGE CARE CENTRE

Bakewell Road, Matlock, Derbyshire DE4 3BN

Tel: 01629 583447 Places: 64 **OP D PD YA**

Provider: Ashmere Derbyshire Ltd

**Advert page 74**



### THE BROOKLANDS

At The Brooklands our aim is to provide a caring environment in which 19 residents, both men and women, can live as independent a life as possible.

We do our best to create a friendly and cheerful atmosphere in which they can feel safe and valued. Our ongoing aim is to maintain the highest standards in quality care for the elderly.

Please feel free to come and visit the home, and talk to our residents and staff and experience the superb location set in 18 acres of beautiful countryside.

T: 01629 812023  
F: 01629 814105



Contact manager at  
dianne.ashbrook@w3z.co.uk

18 Coombs Road, Bakewell,  
Derbyshire DE45 1AQ

Registered Charity No: 14611R



### The Presentation Sisters Care Centre

52 Chesterfield Road, Matlock, Derbyshire, DE4 3FT  
T: 01629 582953 F: 01629 55140  
info@presentationcare.co.uk

- We have 36 beds for Quality Nursing or Residential Care.
- Compliant across all CQC outcomes 2014

For further information please contact the Matron or  
Registered Manager on 01629 582953

Charity no: 327357



**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



# Lilybank Hamlet

RATING

**Good**

Care Quality  
Commission

## Peace of Mind in a Caring Community

Our dedicated, friendly staff ensure that all your care needs are met, whilst treating you with dignity and respect at all times and encouraging you to do the things you enjoy without the worries of everyday living.



### Luxury Dementia Residential Care



### FMH Residential Care



### Respite/Holiday/Convalescence

Giving you hotel service whilst your carers have a break



### Day Care & Luncheon Club

Offered 7 Days a week and 52 weeks of the year



progressivecare

Call: **07969 228 862** or **01629 580 919**

Email: **referrals@progressivecare.co.uk**

Web: **www.progressivecare.co.uk**

**BIRCHGROVE**

82 Lumsdale Road, Upper Lumsdale, Matlock,  
Derbyshire DE4 5LB  
Tel: 01629 584161 Places: 3 **LDA**  
Provider: United Response

**BROOKLANDS, THE**

18 Coombs Road, Bakewell, Derbyshire DE45 1AQ  
Tel: 01629 812023 Places: 19 **OP D**  
Provider: Christian Residential Homes For The  
Elderly Ltd **Advert page 59**

**DARLEY HALL**

Park Lane, Two Dales, Matlock,  
Derbyshire DE4 2FB  
Tel: 01629 735770 Places: 22 **OP**  
Provider: Ivonbrook Properties **Advert page 58**

**DOVE HOUSE (DOVERIDGE)**

Derby Road, Doveridge, Derbyshire DE6 5JY  
Tel: 01889 560921 Places: 4 **LDA YA**  
Provider: Voyage 1 Ltd

**DOVE HOUSE (SUDBURY)**

Dairy Lane, Sudbury, Derbyshire DE6 5GX  
Tel: 01283 820304 Places: 42 **OP D PD**  
Provider: Midland Health Care Ltd

**DOVE HOUSE RESIDENTIAL HOME (ASHBOURNE)**

Dovehouse Green, Ashbourne,  
Derbyshire DE6 1FF  
Tel: 01335 346079 Places: 16 **OP**  
Provider: Dove House Residential Home Ltd

**GERNON MANOR**

Dagnall Gardens, Haddon Road,  
Bakewell, Derbyshire DE45 1EN  
Tel: 01629 532377 Places: 33 **OP**  
Provider: Derbyshire County Council

**IVONBROOK CARE HOME**

Eversleigh Rise, Darley Bridge, Near Matlock,  
Derbyshire DE4 2JW  
Tel: 01629 735306 Places: 40 **OP D**  
Provider: Ivonbrook Properties **Advert page 58**

**LEYS CARE HOME**

Old Derby Road, Ashbourne, Derbyshire DE6 1BT  
Tel: 01629 532658 Places: 36 **OP**  
Provider: Derbyshire County Council

**LILYBANK HAMLET CARE HOME**

Chesterfield Road, Matlock, Derbyshire DE4 3DQ  
Tel: 01629 580919 Places: 55 **OP D LDA**  
Provider: Progressive Care (Derbyshire) Ltd  
**Advert page 60**

**LONG MEADOW CARE HOME**

Bakewell Road, Matlock, Derbyshire DE4 3BN  
Tel: 01629 583986 Places: 40 **OP D YA**  
Provider: Roseberry Care Centres GB Ltd

**MASSON HOUSE**

86 Derby Road, Matlock Bath, Derbyshire DE4 3PY  
Tel: 01629 258010 Places: 17 **OP**  
Provider: Mrs H T Boam

**MEADOW VIEW RESIDENTIAL AND COMMUNITY CARE CENTRE**

Bakewell Road, Matlock, Derbyshire DE4 3BN  
Tel: 01629 533190 (Call Derbyshire) Places: 32 **OP D PD**  
Provider: Derbyshire County Council

**OLD VICARAGE CARE HOME**

Yeld Road, Bakewell, Derbyshire DE45 1FJ  
Tel: 01629 814659 Places: 24 **OP D**  
Provider: The Westwick Group Of Businesses Ltd

**RHODELANDS**

Babbs Lane, Doveridge, Derbyshire DE6 5JT  
Tel: 01889 562815 Places: 7 **LDA YA**  
Provider: Voyage 1 Ltd

**TANSLEY HOUSE**

Church Street, Tansley, Matlock, Derbyshire DE4 5FE  
Tel: 01629 580404 Places: 20 **OP**  
Provider: Mr and Mrs A Baranowski and Mrs Lomax

**TREES CARE HOME**

20 Old Derby Road, Ashbourne, Derbyshire DE6 1BN  
Tel: 01335 300767 Places: 3 **LDA YA**  
Provider: Homelife Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs





  
**THE GREEN**  
 CARE HOME

*Luxury Homes, Personalised Care, Peace of Mind*

At The Green we pride ourselves on providing the greatest level of personalised care. We do this within luxury purpose-built homes that were designed solely with the resident and their family's needs in mind.

We would like to tell you more, so please get in touch by phone or via our website or visit us anytime and we can show you around personally.

- *Dementia, Nursing, Residential & Respite Care*
- *Quality Premium Award - Derbyshire County Council*

 @careatthegreen    
  facebook.com/thegreencaregroup

The Green, 45 The Green,  
Hasland, S41 0LW  
T: 01246 556321  
E: eluned@thegreencaregroup.com

The Green, 2 Green Lane,  
Dronfield, S18 2LZ  
T: 01246 291515  
E: martha@thegreencaregroup.com

The Callywhite, Callywhite Lane,  
Dronfield, S18 2XD  
T: 01246 291515  
E: martha@thegreencaregroup.com

[www.thegreencaregroup.com](http://www.thegreencaregroup.com)



Barnfield Close, Holmewood, Chesterfield S42 5RH  
Tel: 01246 855899 Web: [www.hillcare.net](http://www.hillcare.net)

## Barnfield

Barnfield is situated in the Chesterfield area and is conveniently located near local shops and public transport routes. Barnfield prides itself on the care and attention that is provided to its residents and their families.

Barnfield provides nursing care specialising in the care of the elderly with dementia needs. The home has a dedicated team of staff providing the highest standards of care 24 hours per day.

The home is well decorated and maintained to create a warm and homely environment in modern surroundings. There are spacious lounges and dining rooms with a separate secure garden area. People living at the home are actively encouraged to personalise their bedrooms many of which have en-suite facilities to their own tastes.

Contact The Home Manager Dawn Newman on 01246 855899  
[barnfieldmanager@hillcare.net](mailto:barnfieldmanager@hillcare.net)



27 Barnfield Close, Holmewood, Chesterfield S42 5RH  
Tel: 01246 855678 Web: [www.hillcare.net](http://www.hillcare.net)

## Holmewood

Holmewood is located on the outskirts of Chesterfield and is closely situated to our sister home, Barnfield. The home is close to local shops and amenities and within easy reach of Clay Cross and Chesterfield.

Holmewood caters for the residential care of the elderly with and without dementia needs. The staff support residents in every possible way through specific care for every specialist care within the home, including physiotherapy and tailored day care for every resident's need. The home also provides support such as support groups and key topic seminars for families that need additional support or information.

The team at Holmewood is constantly available round the clock should residents require any assistance and an individual care plan for every individual that will communicate any specific needs and support for the resident and their family's peace of mind. The experienced team also provide an Independent Living Training Programme and additional support on care funding and discussing wishes and wants with residents loved ones

Contact The Home Manager Kathleen Richardson on 01246 855678  
[holmewood@hillcare.net](mailto:holmewood@hillcare.net)



VISIT THE CARE SELECT WEBSITE  
[WWW.CARESELECT.CO.UK](http://WWW.CARESELECT.CO.UK)

**CARE** *select*

CALL CARE SELECT FOR MORE INFORMATION:  
0800 389 2077



# North East Derbyshire



To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the Council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the Council. These categories change regularly and you should contact the provider for current information on care they provide.



## North East Derbyshire care homes with nursing

Advertisers are highlighted

### ASH LODGE AND ROWAN LODGE

Church Lane, Calow, Chesterfield S44 5AG

Tel: 01246 599999 Places: 20 **LDA**

Provider: Enable Care & Home Support Limited

### HILL HOUSE CARE HOME

121 High Street, Clay Cross, Chesterfield S45 9DZ

Tel: 01246 866202 Places: 29 **OP D YA**

Provider: Sun Care Homes Ltd

### BARNFIELD MANOR CARE HOME

Barnfield Close, Holmewood,  
Chesterfield S42 5RH

Tel: 01246 855899 Places: 39 **OP D YA**

Provider: Hill Care Ltd

**Advert page 62**

### HOLMEWOOD MANOR CARE HOME

Barnfield Close, Holmewood, Chesterfield,  
Derbyshire S42 5RH

Tel: 01246 855678 Places: 40 **OP D**

Provider: Hill Care Ltd

**Advert page 62**

### BROOKVIEW NURSING HOME

Holmley Lane, Dronfield, Derbyshire S18 2HQ

Tel: 01246 414618

Places: 60 **OP D PD YA**

Provider: Brookview Nursing Home Ltd

### LODGE CARE HOME, THE

Bridge Street, Killamarsh, Derbyshire S21 1AL

Tel: 01143 328850 Places: 40 **OP D**

Provider: Four Seasons (Bamford) Ltd **Advert page 52**

### ECKINGTON COURT NURSING HOME

7 Penny Engine Lane, Eckington,  
Derbyshire S21 4BF

Tel: 01246 430066 Places: 50 **OP PD YA**

Provider: Indigo Care Services Ltd

### MORTON GRANGE

Stretton Road, Morton, Alfreton, Derbyshire DE55 6HD

Tel: 01246 866888 Places: 66 **OP D PD LDA MH YA**

Provider: Inverhome Ltd

**Advert page 98 and inside back cover**

### GREEN NURSING HOME

2 Green Lane, Dronfield, Derbyshire S18 2LZ

Tel: 01246 291515 Places: 41 **OP** **Advert page 62**

Provider: The Green Nursing Homes Ltd

### HEIGHTS CARE HOME, THE

Ankerbold Road, Old Tupton,  
Chesterfield S42 6BX

Tel: 01246 250345 Places: 36 **OP**

Provider: Four Seasons (Bamford) Ltd **Advert page 52**



**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

# What do you think about this publication?



Please take a few moments to let us know what you have found useful and what we could do better.

Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)



**1-3 LARCH ROAD**

Eckington, Derbyshire S31 9ED  
Tel: 01246 599999 (Head Office) Places: 8 **LDA**  
Provider: Enable Care & Home Support Ltd

**23 CECIL ROAD**

Dronfield, Derbyshire S18 2GW Tel: 01246 291673  
Places: 6 **LDA YA** Provider: Voyage 1 Ltd

**48 HEATH ROAD**

Holmewood, Chesterfield, Derbyshire S42 5SW  
Tel: 01246 857620 Places: 10 **LDA YA**  
Provider: Voyage 1 Ltd

**AMBERLEY HOUSE (3)**

Cedar Close, Eckington, Derbyshire S21 4JQ  
Tel: 01246 599999 (Head Office) Places: 7 **LDA**  
Provider: Enable Care & Home Support Ltd

**APRIL PARK**

West Street, Eckington, Derbyshire S21 4GA  
Tel: 01246 430683 Places: 40 **OP**  
Provider: Meridian Healthcare Ltd

**BROOM COTTAGE**

159 Birkinstyle Lane, Stonebroom, Alfreton,  
Derbyshire DE55 6LD Tel: 01773 873601 Places: 5 **LDA**  
Provider: Mrs Jacqueline Eales

**CALLYWHITE CARE HOME Advert page 62**

Callywhite Lane, Dronfield, Derbyshire S18 2XD  
Tel: 01246 291515 Places: 39 **OP D PD MH SI**  
Provider: The Green Nursing Homes Ltd

**CHERRY TREE HOUSE**

Cedar Close, Eckington, Derbyshire S21 4BA  
Tel: 01246 599999 (Head Office) Places: 6 **LDA**  
Provider: Enable Care & Home Support Ltd

**CLAYDON LODGE**

Crich Place, North Wingfield, Chesterfield S42 5LY  
Tel: 01246 852435 Places: 45 **OP D** Provider: Mr Diwan  
Chand and Dr Anjuman Diwan Chand

**CORNER VIEW RESIDENTIAL CARE HOME**

1 Ox Close, Market Street, Clay Cross,  
Chesterfield, Derbyshire S45 9NW  
Tel: 01246 250011 Places: 4 **LDA**  
Provider: Sanctuary Home Care Ltd

**FAIR HAVEN**

54 Linden Avenue, Clay Cross,  
Chesterfield S45 9HE  
Tel: 01246 862972 Places: 3 **LDA**  
Provider: Enable Care & Home Support Ltd

**GABLES RETIREMENT HOME**

Heath Road, Holmewood, Chesterfield S42 5SJ  
Tel: 01246 855152 Places: 35 **OP**  
Provider: D O'Brien

**GRANGE CARE HOME**

88 Southgate, Eckington, Derbyshire S21 9FT  
Tel: 01629 537487 Places: 25 **OP**  
Provider: Derbyshire County Council

**GROVE HOUSE**

Moor Road, Ashover, Chesterfield, Derbyshire S45 OAQ  
Tel: 01246 592092 Places: 31 **OP D**  
Provider: Peak Care Ltd **Advert page 4**

**HARDWICK CLOSE (2 & 4)**

Holmewood, Chesterfield, Derbyshire S42 5RL  
Tel: 01246 599999 (Head Office) Places: 8 **LDA**  
Provider: Enable Care & Home Support Ltd

**HAZELDENE HOUSE RESIDENTIAL HOME**

21 High Street, Clay Cross, Chesterfield,  
Derbyshire S45 9DX  
Tel: 01246 862415 Places: 21 **OP**  
Provider: Mr Akshay Chandrakant Barot

**MEADOW GRANGE**

Holmesfield Road, Dronfield, Woodhouse,  
Derbyshire S18 5WS  
Tel: 01142 891110 Places: 60 **OP D**  
Provider: Meadow Grange Nursing Home Ltd

**NETHERMORE CARE HOME**

50/52 Bridge Street, Killamarsh, Derbyshire S21 1AL  
Tel: 01142 481418 Places: 33 **OP D**  
Provider: Nethermoor Care Home Ltd

**OLD VICARAGE CARE HOME Advert pages 90 & 91**

Stretton Road, Clay Cross, Chesterfield S45 9AQ  
Tel: 01246 866770 Places: 40 **OP D**  
Provider: The Old Vicarage Care Home Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



We really do care about making a difference to the lives of our residents.

# Care, Respect & Dignity

## Richmond Care Home, Shirebrook

Choosing a care home is one of the biggest decisions you may have to make. Here, care manager Kate Birch gives us an insight into life at Richmond Residential Care Home.

### Tell us about the facilities offered at Richmond Residential Care Home.

We provide homely comforts that focus on the needs of our service users, enabling them to have their say on the day-to-day running of their home. Lounge areas provide the opportunity to join in activities, watch TV, listen to music, socialise with others or have some privacy. A wide range of books are available to cater for varied tastes and interests. A laundry service is available on site at no extra cost. The home has an accessible garden with a heated patio. We have recently introduced a café where residents and their visitors are able to have a quiet chat and a cup of tea.

### How would you describe the atmosphere of the home?

We pride ourselves on the feedback we receive from residents, their family members and healthcare professionals on how friendly and approachable staff are. Visitors to the home are always given a warm welcome.

### In what ways do staff help residents maintain their dignity and independence?

We really do care about making a difference to the lives of our residents. We respect each individual's right to privacy and dignity and promote their independence and choices in their chosen daily activities.

### What opportunities are there for social interaction?

An individual therapeutic activities programme is designed to retain abilities, skills and dexterity and to explore possible new ideas. Social outings are planned during meetings with residents. Our hairdresser and local church representatives visit regularly. Entertainers visit throughout the month providing exercise classes, arts and crafts and sing-along with our keyboard player.

### Tell us about the training staff undertake to ensure the home delivers the highest quality of care.

Training is identified to comply with our service users' needs and Care Quality Commission regulations. All mandatory training is completed on induction and is ongoing. It includes health and safety, moving & handling, food hygiene, infection control, first aid, fire safety, mental capacity and safeguarding adults. Senior staff undertake training in the safe handling & administration of medication as well as team leadership.

Dementia awareness, end-of-life care and person-centered care planning provide staff with the skills to give the highest standards of care at all times.

- ✓ Quiet location, within walking distance of local shops and easy access to local transport
- ✓ Person centered care which promotes independence & personal care
- ✓ Long and short stays
- ✓ Nutritious home cooking, with a choice of meals & special dietary requirements catered for
- ✓ A holistic approach directed at the individuals physical, mental, social, cultural & spiritual needs
- ✓ Lots of activities for groups & individual as well as entertainment, trips & outings

Richmond Residential Care Home, Recreation Road, Shirebrook, Mansfield NG20 8QE

01623 748474

info@richmondcarehome.co.uk

www.richmondcarehome.co.uk



# Bolsover



Hardwick Hall

To locate the homes that best meet your needs, please consider the following:

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## Bolsover care homes with nursing

Advertisers are highlighted

### AUTUMN GRANGE

Linden Road, Creswell, Derbyshire S80 4JT

Tel: 01909 724098 Places: 54 **OP D**

Provider: Monarch Consultants Ltd **Advert page 72**

### BLACKWELL CARE CENTRE

Gloves Lane, Blackwell, Alfreton, Derbyshire DE55 5JJ

Tel: 01773 863388 Places: 49 **OP**

Provider: Ambiance Care (Blackwell) Ltd

### CLIFF HOUSE CARE HOME

Cliff Hill, Clowne, Chesterfield, Derbyshire S43 4LE

Tel: 01246 810246 Places: 40 **OP**

Provider: Springbank House Ltd

### GRANGE CARE HOME

Field Drive, Shirebrook, Derbyshire NG20 8BS

Tel: 01623 747070 Places: 50 **OP D YA**

Provider: Indigo Care Services Ltd

### HADDON HOUSE

32-34 High Street, Clowne, Chesterfield, Derbyshire S43 4JU

Tel: 01246 811106 Places: 40 **OP D MH**

Provider: Monarch Consultants Ltd **Advert page 72**

### HEATHFIELD GARDENS

163-165 High Street, Tibshelf, Derbyshire DE55 5NN

Tel: 01773 872229 Places: 11 **LDA**

Provider: Potensial Ltd

### HOLLYBANK NURSING HOME

30-32 Skinner Street, Creswell, Derbyshire S80 4JH

Tel: 01909 721247 Places: 30 **OP**

Provider: Hollybank Nursing Home Ltd

### MILLFIELD CARE HOME

Cedar Park Drive, Bolsover, Chesterfield, Derbyshire S44 6XP

Tel: 01246 825959 Places: 45 **OP**

Provider: Indigo Care Services Ltd

### OAKLANDS NORTH CARE HOME

North Road, Whaley Thorns, Langwith, Derbyshire NG20 9BN

Tel: 01623 744412 Places: 40 **OP D PD MH YA**

Provider: Knightingale Care Ltd

### PINXTON MANOR NURSING HOME

Church Street West, Pinxton, Derbyshire NG16 6PX

Tel: 01773 819191 Places: 40 **OP D**

Provider: Monarch Healthcare **Advert page 72**

### VALE CARE HOME, THE

Castle Lane, Bolsover, Chesterfield, Derbyshire S44 6PS

Tel: 01246 824252 Places: 40 **OP PD YA**

Provider: Four Seasons (Bamford) Ltd **Advert page 52**

### WHITWELL PARK

130 Welbeck Street, Whitwell, Derbyshire S80 4TP

Tel: 01909 724800 Places: 34 **OP D PD LDA SI YA**

Provider: The Westwick Group of Business Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



**AMBERLEIGH MANOR**

Primrose Hill, Blackwell, Alfreton, Derbyshire DE55 5JF  
 Tel: 01773 860288 Places: 40 **OP D**  
 Provider: Mr M S Kelley

**CORNER HOUSE**

65A Welbeck Street, Whitwell S80 4TW  
 Tel: 01909 720899 Places: 3 **OP D PD LDA SI YA**  
 Provider: The Westwick Group of Business Ltd

**EAST CLUNE CARE HOME**

West Street, Clowne, Chesterfield,  
 Derbyshire S43 4NW  
 Tel: 01629 537080 Places: 30 **OP**  
 Provider: Derbyshire County Council

**EAST FIELDS**

24a East Crescent, Duckmanton, Chesterfield,  
 Derbyshire S44 5ET  
 Tel: 01246 824511 Places: 8 **LDA**  
 Provider: Royal Mencap Society

**ELM HOUSE RESIDENTIAL CARE HOME**

7 Elm Close, Bolsover, Chesterfield S44 6EA  
 Tel: 01246 826230 Places: 8 **LDA**  
 Provider: Mrs Jaywantee O'Farrell

**HOLLIES, THE**

The Hamlet, South Normanton, Derbyshire DE55 2JN  
 Tel: 01773 580872 Places: 23 **MH YA**  
 Provider: Prime Life Ltd

**HOLMLEA CARE HOME**

Waverley Street, Tibshelf, Derbyshire DE55 5PS  
 Tel: 01629 537110 Places: 40 **OP**  
 Provider: Derbyshire County Council

**LANGWITH LODGE**

The Park, Nether Langwith, Mansfield NG20 9ES  
 Tel: 01623 742204 Places: 54 **OP D**  
 Provider: Your Health Ltd **Advert page 69**

**LYNCROFT CARE HOME**

88 Alfreton Road, South Normanton,  
 Alfreton, Derbyshire DE55 2AS  
 Tel: 01773 580963 Places: 9 **OP LDA YA**  
 Provider: Glenfield Care Ltd

**MARKHAM HOUSE**

80 Moorfield Avenue, Bolsover,  
 Derbyshire S44 6EL  
 Tel: 01246 822285  
 Places: 13 **PD LDA MH SI AD**  
 Provider: Voyage 1 Ltd

**NEW BASSETT HOUSE**

Park Avenue, Shirebrook,  
 Derbyshire NG20 8JW  
 Tel: 01629 537117 Places: 40 **OP**  
 Provider: Derbyshire County Council

**NORMANTON LODGE CARE HOME**

75 Mansfield Road, South Normanton,  
 Derbyshire DE55 2EF  
 Tel: 01773 811453 Places: 43 **OP D SI**  
 Provider: Normanton Lodge Ltd **Advert page 92**

**POPLARS CARE HOME**

1 Station Road, Whitwell, Derbyshire S80 4TD  
 Tel: 01909 722244 Places: 5 **LDA**  
 Provider: Autism East Midlands

**RICHMOND RESIDENTIAL CARE HOME**

Recreation Road, Shirebrook,  
 Derbyshire NG20 8QE  
 Tel: 01623 748474 Places: 40 **OP D PD SI**  
 Provider: Rosecare Shirebrook Ltd **Advert page 66**

**SAINT ELKAS CARE HOME**

75 Hill Top, Bolsover, Chesterfield S44 6NJ  
 Tel: 01246 241519 Places: 9 **MH**  
 Provider: Saint Elkas Ltd

**SPION KOP CARE HOME**

72-74 Park Lane, Pinxton,  
 Derbyshire NG16 6PS  
 Tel: 01773 862813 Places: 6 **MH**  
 Provider: Spion Kop Care Home Ltd

**THOMAS COLLEDGE HOUSE CARE HOME**

Oxcroft Lane, Bolsover, Chesterfield,  
 Derbyshire S44 6DJ  
 Tel: 01629 537495 Places: 24 **OP**  
 Provider: Derbyshire County Council

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



Friendly, kind, caring staff create a real home from home atmosphere.

Langwith Lodge has lots to offer including:

- Regular activities and home outings.
- On site Activities Co-ordinators
- Resident's greenhouse & gardens.
- 8 acres of parkland and wildlife with fishing lake.
- Excellent rates for residential care.
- Internet access to enable residents to keep in touch with loved ones & friends.
- Full and regular care plan consultations
- Regular resident & relative meetings.

Langwith Lodge is situated on the edge of the village of Nether Langwith, bordering the famous Dukeries and Sherwood Forest. The home offers long term residential care, respite care, day care and short term stays, for people on a residential basis as well as for people with milder forms of dementia.

Here at Langwith Lodge we feel very strongly about encouraging clients to lead an enjoyable and active lifestyle. We feel it is imperative that residents maintain their chosen lifestyle by taking up or continuing hobbies in which they enjoy, which can be arranged by our dedicated Activities Co-ordinators. Residents are encouraged to be involved in the community, local events and group activities inside and outside of the home, including daily activities, shopping and sightseeing trips.

Our team of kind, patient and respectful staff will do their utmost to make you feel comfortable and safe enabling and facilitating your chosen lifestyle.

If you would like further information, a brochure, or wish to discuss your particular requirements, please call our Home Manager :

**01623 742204**

The Park, Nether Langwith,  
Mansfield, Nottinghamshire  
NG20 9ES



## Springwood House Residential Care Home

Springwood House is a third generation, family run Care Home set in beautiful grounds with views over the Derwent Valley. We are dedicated to providing a caring and secure atmosphere and our highly trained team of staff offer personalised care, support and consideration for all our residents.

Duffield Bank, Duffield DE56 4BG

t: 01332 840757 e: [springwoodhouse@gmail.com](mailto:springwoodhouse@gmail.com)  
[www.springwoodhouser ResidentialHome.co.uk](http://www.springwoodhouser ResidentialHome.co.uk)



## HOLBROOK HALL

AN ELEGANT AND SPACIOUS FAMILY RUN RESIDENTIAL CARE HOME SET IN BEAUTIFUL SURROUNDINGS AND WITH AN EXCELLENT REPUTATION



CALL 01332 880 698  
TO REQUEST A BROCHURE



NURSING & RESIDENTIAL CARE HOME  
**HOLLYBANK HOUSE**

Chesterfield Road, Oakerthorpe, Alfreton, Derbyshire DE55 7LP

t: 01773 831 791 e: [hh@onlycareltd.com](mailto:hh@onlycareltd.com)  
[www.onlycareltd.com](http://www.onlycareltd.com)

Hollybank House is a delightful Nursing and Residential care home, housed over 2 floors and set in the beautiful countryside of Oakerthorpe, Derbyshire. Many of the rooms are en-suite and all are decorated and furnished to a modern, but homely style.

**We are also able to offer the following additional services:**

- Physiotherapy, Occupation and Speech Therapy • Podiatry • Aromatherapy & Reflexology
- Hairdresser • Beautician • Library Services • Outings/Social Activities



**Ridgeway** is a warm and welcoming 37 persons residential and nursing home, set in the heart of the beautiful Amber Valley.

- Permanent or respite
- Dedicated and caring staff trained in dementia care
- Person centred approach
- Excellent home cooked food
- Large gardens & patio area
- Some rooms ensuite
- Daily activities and events
- In-house facilities, such as hairdressing & chiropodist
- Private & non-private clients welcome



Crich Lane, Belper, Derbyshire DE56 2JH

Tel: 01773 853500 Email: [info@ridgewaynursing.co.uk](mailto:info@ridgewaynursing.co.uk)  
 Web: [www.ridgewaynursing.co.uk](http://www.ridgewaynursing.co.uk)

## Shipleigh Hall Care Home

Nursing, Residential and Day Care

Our holistic approach to nursing and care promotes quality of life. We encourage our service users to have 'a voice' to promote empowerment.

- Set in attractive parkland grounds
- Accommodation is provided on ground and first floor, with passenger lift
- Facilities for thirty residents
- Sensory room • Dementia aware
- NHS / continuing care, private and S/S funded welcome. Minimum top up fee but negotiable according to care needs and package
- Day care services and short term care available



Telephone: 01773 764906  
 Fax: 01773 764906  
 Resident: 01773 531223

The Field • Shipleigh • Nr Heanor • Derbyshire • DE75 7JH

## Coxbench Hall

Quality Residential Home

- Superb home cooking catering for special diets.
- Weekly entertainment and activity programme.
- Outings in our own minibus.
- Beautiful gardens in the National Gardens Scheme.
- Highly trained staff.
- Call-care system and wifi to all rooms.
- Most rooms are en-suite.
- Short and Long Stay options available.
- Dignity Award achieved.



Drop in to see us or telephone for a brochure and DVD.

Telephone 01332 880200  
 E: [office@coxbench-hall.co.uk](mailto:office@coxbench-hall.co.uk)  
 W: [www.coxbench-hall.co.uk](http://www.coxbench-hall.co.uk)

Coxbench is about caring



# Amber Valley



Crich

To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the Council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the Council. These categories change regularly and you should contact the provider for current information on care they provide.



## Amber Valley care homes with nursing

Advertisers are highlighted

### ACACIA LODGE

Peveril Court, Sandham Lane, Ripley,  
Derbyshire DE5 3NR  
Tel: 01773 570248 Places: 16 **OP MH YA**  
Provider: Salvero Healthcare Ltd

### ASHFIELDS CARE HOME

34 Mansfield Road, Heanor,  
Derbyshire DE75 7AQ  
Tel: 01773 712664 Places: 46 **OP D PD**  
Provider: Ashfields Care Ltd

### BANKWOOD CARE HOME

Duffield Bank, Belper, Derbyshire DE56 4BG  
Tel: 01332 841373 Places: 40 **OP PD YA**  
Provider: HC-One Ltd

### FIRS CARE HOME

90 Glass House Hill, Codnor, Derbyshire DE5 9QT  
Tel: 01773 743810 Places: 42 **OP D PD YA**  
Provider: Ashmere Derbyshire Ltd **Advert page 74**

### HOLLYBANK HOUSE

Chesterfield Road, Oakerthorpe,  
Alfreton DE55 7LP  
Tel: 01773 831791 Places: 45 **OP D YA**  
Provider: Hollybank House (Derby) Ltd **Advert page 70**

### KILBURN CARE HOME

Dale Park Avenue, Kilburn,  
Derbyshire DE56 0NR  
Tel: 01332 484875 Places: 49 **OP D YA**  
Provider: Four Seasons (Bamford) Ltd **Advert page 52**

### MAPLE LEAF HOUSE

Kirk Close, Ripley, Derbyshire DE5 3RY  
Tel: 01773 513361 Places: 48 **OP D**  
Provider: Methodist Homes

### MEADOWS CARE HOME

76 Mansfield Road, Alfreton DE55 7JL  
Tel: 01773 520491 Places: 70 **OP D PD YA**  
Provider: Milford Care Ltd **Advert page 74**

### MILFORD HOUSE

Derby Road, Milford,  
Near Belper DE56 0QW  
Tel: 01332 841753 Places: 65 **OP D PD YA**  
Provider: Milford Care Ltd **Advert page 74**

### OSMASTON GRANGE CARE CENTRE

5-7 Chesterfield Road,  
Belper DE56 1FD  
Tel: 01773 820980 Places: 80 **OP D**  
Provider: Osmaston Grange Care Home Ltd

### RIDGEWAY NURSING HOME

Crich Lane, Ridgeway, Belper,  
Derbyshire DE56 2JH  
Tel: 01773 853500 Places: 37 **OP D**  
Provider: Sudera Care Associates Ltd **Advert page 70**

### SHIPLEY HALL CARE HOME

The Field, Shipley, Near Heanor,  
Derbyshire DE75 7JH  
Tel: 01773 764906 Places: 30 **OP D MH**  
Provider: Shipley Hall Ltd **Advert page 70**

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

# Monarch Healthcare

0115 984 4839

Offering Residential, Nursing & Specialist Dementia Care  
for Older People and Adults aged 50+

[www.monarchhealthcare.co.uk](http://www.monarchhealthcare.co.uk)



## ....Care You Can Rely On

We understand how confusing it can be choosing a care home for yourself, or a loved one. Selecting a Monarch Healthcare home gives you peace of mind in knowing you are choosing from the best.

Our dedicated team of nurses and carers are specially trained to discuss your requirements, and to advise you accordingly. You are welcome to visit for a short break, enjoy a meal in our restaurant, or join in our fun social programme.

In this new chapter of your life we will help you live it to the full, understanding how important it is for you to continue making your own choices and to feel valued -

## ...You can rely on us to care.



**Pinxton Manor** - Nursing Care Home



**Autumn Grange** - Nursing Care Home



**Woodlands** - Nursing Care Home



**Rutland Manor** - Nursing Home

Every aspect of care is given the highest attention to detail. Décor and furnishings are designed for appeal and comfort and we offer a choice of bedrooms and suites, finished to your liking.

We expect hotel standards in housekeeping and catering. Trained chefs are employed to prepare appetising and nutritious meals, with menus selected in consultation with clients.

A varied social programme offers entertainment, outings and activities to cater for all interests and hobbies. We are always searching for new ideas and places to visit, and welcome your suggestions.

Most importantly, we promise to care for the person you love, as you would yourself.

### **Autumn Grange**

Linden Road, Creswell  
Worksop Notts S80 4JT  
Tel: 01909 724098

### **Clifton Manor**

Rivergreen, Clifton  
Notts NG11 8AW  
Tel: 01159 848485 / 845859

### **Croft**

43/44 Main Street  
Stapenhill, Burton on Trent,  
Staffs DE15 9AR  
Tel: 01283 561227

### **Haddon House**

32-34 High Street  
Clowne, Chesterfield  
Derbyshire S43 4JU  
Tel: 01246 811106

### **Kingfisher Court**

Sturgeon Avenue  
Clifton, Notts NG11 8HE  
Tel: 01159 405031

### **Parkside**

Olive Grove, Forest Town,  
Mansfield, Notts  
NG19 0AR  
Tel: 01623 655341

### **Pinxton Manor**

Church Street West  
Pinxton, Notts NG16 6PX  
Tel: 01773 819191

### **Poplars**

Rolleston Road,  
Burton on Trent,  
Staffs DE13 0JT  
Tel: 01283 562842

### **Rutland Manor**

99/109 Heanor Road  
Ilkeston, Derbyshire  
DE7 8TA  
Tel: 01159 440322

### **Woodlands**

Butterley Hill, Ripley,  
Derbyshire  
DE5 3LW  
Tel: 01773 744919



For more information, or to request a brochure, please contact the home, or head office, on tel: **0115 984 4839** email: [info@monarchhealthcare.co.uk](mailto:info@monarchhealthcare.co.uk)

**SPENCER GROVE**

Springwood Gardens, Belper, Derbyshire DE56 1RT

Tel: 01773 599349 Places: 68 **OP D PD YA**Provider: Milford Care Ltd **Advert page 74****WOODLANDS NURSING HOME**

Butterley Hill, Ripley, Derbyshire DE5 3LW

Tel: 01773 744919 Places: 40 **OP D**Provider: Monarch Consultants Ltd **Advert page 72****YARNINGDALE HEALTH CARE**

Holywell Avenue, Codnor, Derbyshire DE5 9SG

Tel: 01773 740960 Places 20 **D PD MH YA AD**

Provider: Yarningdale Health Care Ltd

**Amber Valley care homes****16 MANSFIELD ROAD**

Heanor, Derbyshire DE75 7AJ

Tel: 01773 711270 Places: 4 **LDA**

Provider: United Response

**17 ELLA BANK ROAD**

Heanor, Derbyshire DE75 8HF

Tel: 01773 760806 Places: 3 **LDA**

Provider: United Response

**ADA BELFIELD HOUSE CARE HOME**

Field Lane, Belper, Derbyshire DE56 1DF

Tel: 01629 531297 Places: 25 **OP**

Provider: Derbyshire County Council

**ASH LEA HOUSE**

Chesterfield Road, Alfreton, Derbyshire DE55 7DT

Tel: 01773 521763 Places: 14 **LDA**

Provider: Clearwater Care (Hackney) Ltd

**BELPER VIEWS**

50/52 Holbrook Road, Belper DE56 1PB

Tel: 01773 829733 Places: 25 **OP**

Provider: A Kilkenny

**BUTTERLEY HOUSE**

Old Coach Road, Ripley, Derbyshire DE5 3QU

Tel: 01773 745636 Places: 37 **OP D**

Provider: Mrs P D Smith

**CODNOR PARK RESIDENTIAL HOME**

88 Glass House Hill, Codnor DE5 9QT

Tel: 01773 741111 Places: 40 **OP D PD YA**Provider: Ashmere Derbyshire Ltd **Advert page 74****COPPERBEECH**

172 Heanor Road, Smalley,

Derbyshire DE7 6DY

Tel: 01773 530937 Places: 3 **LDA**

Provider: United Response

**COXBENCH HALL**

Alfreton Road, Coxbench,

Derbyshire DE21 5BB

Tel: 01332 880200 Places: 39 **OP**Provider: Coxbench Hall Ltd **Advert page 70****ECCLESBOURNE LODGE**

Wirksworth Road, Duffield,

Derbyshire DE56 4AQ

Tel: 01332 843430 Places: 10 **LDA YA**

Provider: Winslow Court Limited

**FLORENCE SHIPLEY RESIDENTIAL AND COMMUNITY CARE CENTRE**

Market Place, Heanor, Derbyshire DE75 7AA

Tel: 01629 531367 Places: 32 **OP D PD MH SI YA**

Provider: Derbyshire County Council

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs





Milford Care is one of the East Midlands' most respected care home groups, and provides award winning residential, nursing and dementia care.

As well as long-term care, our homes provide mini-breaks from as short as a couple of days; whether you require just a little support or full nursing care.

- Nursing Care
- Residential Care
- Dementia Care
- Long-term Care
- Respite Care
- Day Care



info@milfordcare.co.uk  
www.milfordcare.co.uk

### Milford House,

Milford (between Duffield and Belper) offers excellent residential care within the newly refurbished former country residence of Jedediah Strutt.

**01332 841753**

Derby Road,  
Milford, DE56 0QW



### Spencer Grove,

Belper was voted Best Healthcare Development in Central England and offers a wide range of facilities and exceptional care to its residents.

**01773 599349**

Springwood  
Gardens, Belper,  
DE56 1RT



### The Meadows,

Alfreton, is a well-established, purpose built Care Home offering a range of quality care choices.

**01773 520491**

76 Mansfield Road,  
Alfreton, DE55 7JL



*"Our heartfelt thanks for your caring of our lovely mum over the last few years. We knew she was being looked after and made to feel as comfortable as possible. Her dignity was respected, her sense of humour encouraged and her individuality acknowledged. It has meant a lot to us to feel so at ease at Spencer Grove when visiting Mum... you all do a fantastic job which often flows over and above."*

*(Family of Resident, January 2017)*

*"The care is second to none and I would recommend it to anyone. From the moment you walk through the doors you are welcomed by friendly caring staff... the care and compassion showed to my mother and our family will stay with us forever. We made friends we will never forget. They have a fantastic team and we cannot fault their care in any way."*

*(Family of Resident, March 2017  
- review on carehome.co.uk)*



## CARE HOMES FOR LOVED ONES

Residential Care | Nursing Care | Dementia Care | Respite Care | Day Care



INVESTORS  
IN PEOPLE



ASHMERE NAMED IN THE TOP 20 CARE GROUPS IN THE UK 2016 & 2017



### Derbyshire Homes

Codnor Park: 88 Glass House Hill, Codnor, DE5 9QT  
The Firs: 90 Glass House Hill, Codnor, DE5 9QT  
Smalley Hall: Main Road, Smalley, DE7 6DS  
King William: Lowes Hill, Ripley, DE5 3DW  
Valley Lodge: Bakewell Road, Matlock, DE4 3BN  
Kidsley Grange: 160 Heanor Road, Smalley, DE7 6DX  
West Hallam: Newdigate Street, West Hallam, Ilkeston, DE7 6GZ

### Nottinghamshire Homes

Sutton Court, Lodge & Manor: Sutton-in-Ashfield NG17 2AH



*With over 30 years experience we have continued to grow with our dedicated team in understanding the needs of our residents. We ensure that you can begin a new chapter in your life, and also take care of your wellbeing, and help you feel part of something special.*

Contact us

Derbyshire Tel: 0845 602 2059

Nottinghamshire Tel: 01623 441 130

Web: www.ashmere.co.uk

**GLASSHOUSE HILL**

100 Glasshouse Hill, Codnor,  
Near Ripley, Derbyshire DE5 9QT

Tel: 01773 570450

Places: 11 **OP PD MH SI YA AD**

Provider: Voyage 1 Ltd

**GREEN GABLES**

42 Wingfield Road, Alfreton,  
Derbyshire DE55 7AN

Tel: 01773 832422

Places: 29 **OP PD YA**

Provider: Leonard Cheshire Disability

**HOLBROOK HALL**

Makeney Road, Holbrook, Belper,  
Derbyshire DE56 0TF

Tel: 01332 880698

Places: 36 **OP**

Provider: Fairway Homes (Derby) Ltd **Advert page 70**

**KIDSLEY GRANGE**

160 Heanor Road, Smalley,  
Derbyshire DE7 6DX

Tel: 01773 769807

Places: 21 **OP D PD YA**

Provider: Ashmere Derbyshire Ltd **Advert page 74**

**KING WILLIAM RESIDENTIAL HOME**

Lowes Hill, Ripley,  
Derbyshire DE5 3DW

Tel: 01773 748841

Places: 28 **OP D PD YA**

Provider: Ashmere Derbyshire Ltd **Advert page 74**

**MOREWOOD CENTRE**

Wingfield Road, Alfreton Park,  
Alfreton, Derbyshire DE55 7AL

Tel: 01629 531669 Places: 10 **LDA**

Provider: Derbyshire County Council

**OLD VICARAGE**

Market Place, Riddings,  
Derbyshire DE55 4BQ

Tel: 01773 607479 Places: 10 **LDA**

Provider: Mr and Mrs R Miles

**ROWTHORNE****CARE HOME**

Rowthorne Avenue, Swanwick,  
Derbyshire DE55 1RZ

Tel: 01629 531865 Places: 40 **OP**

Provider: Derbyshire County Council

**SMALLEY HALL****RESIDENTIAL HOME**

Main Road, Smalley,  
Derbyshire DE7 6DS

Tel: 01332 882848

Places: 26 **OP D PD YA**

Provider: Ashmere Derbyshire Ltd **Advert page 74**

**SPRINGWOOD HOUSE**

Duffield Bank, Duffield,  
Derbyshire DE56 4BG

Tel: 01332 840757 Places: 29 **OP** **Advert page 70**

Provider: Springwood Residential Home Ltd

**TREETOPS**

10 Church Street, Riddings, Alfreton,  
Derbyshire DE55 4BX

Tel: 01773 528080

Places: 19 **MH**

Provider: Midshires Healthcare Ltd

**WHEATHILLS HOUSE**

Brun Lane, Kirk Langley,  
Derbyshire DE6 4LU

Tel: 01332 824600 Places: 30 **OP**

Provider: Richard Whitehouse **Advert page 32**



**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



# A choice of elderly care options in Derbyshire



If you're considering care for an elderly loved one, a warm, welcoming place close to family and friends means a lot. That's why our choice of long and short-term care options in Derbyshire could be something for you to think about, whether you've got our health insurance or not.

For friendly advice about your options, call our Elderly Care Support Line free on:

**0808 256 2840**

Lines are open seven days a week. We may record or monitor our calls.

Look for Alexandra, Aspen Court and Shelton Lock in the listings section.

Q116273 4891 2016 BPR01630



Westwood House Residential Home is located within the market town of Ashby De La Zouch in Leicestershire, close to the Derbyshire border. The home cares for elderly people on a residential basis, as well as for day care and respite stays.



- Westwood has lots to offer, including:
- Visiting entertainment
  - Regular in house activities, as well as days out and events
  - A friendly, kind & caring team of staff
  - Landscaped gardens to front and rear
  - Close to town centre, shops and cafes

For more information call **01530 415959**  
or visit [www.yourhealthgroup.co.uk](http://www.yourhealthgroup.co.uk)

WHAT ARE THE CARE OPTIONS?  
HOW WILL I KNOW WHICH TO CHOOSE?

VISIT THE CARE SELECT WEBSITE  
[WWW.CARESELECT.CO.UK](http://WWW.CARESELECT.CO.UK)

*CARE select*

CALL CARE SELECT FOR MORE INFORMATION:  
**0800 389 2077**



## What do you think about this publication?

Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)





# Erewash



River Trent

To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the Council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the Council. These categories change regularly and you should contact the provider for current information on care they provide.

## Erewash care homes with nursing

Advertisers are highlighted

### ALEXANDRA CARE HOME

370 Wilsthorpe Road, Long Eaton NG10 4AA

Tel: 0115 871 2842 Places: 40 **OP D**

Provider: Bupa Care Homes Ltd **Advert page 76**

### ASHFORD LODGE NURSING HOME

1 Gregory Street, Ilkeston, Derbyshire DE7 8AE

Tel: 0115 930 7650 Places: 20 **OP D**

Provider: A Carnachan

### CANAL VUE

107 Awsworth Road, Ilkeston, Derbyshire DE7 8JF

Tel: 0115 979 1234 Places: 70 **OP D PD SI YA**

Provider: Eastgate Care Ltd **Advert inside front cover**

### CEDARS AND LARCHES CARE HOME

16 Queens Drive, Ilkeston, Derbyshire DE7 5GR

Tel: 0115 895 9934 Places: 69 **OP**

Provider: Four Seasons (Evedale) Ltd **Advert page 52**

### CHILWELL HOUSE

24 Wilmot Street, Ilkeston, Derbyshire DE7 8BD

Tel: 0115 854 0373 Places: 17 **OP MH YA**

Provider: Aspire Health and Care Limited

### CHURCH VIEW & LARKLANDS CARE HOME

St Johns Road, Ilkeston, Derbyshire DE7 5PA

Tel: 0115 932 3209 Places: 10 **OP PD LDA SI YA**

Provider: United Health Ltd

### HADDON HOUSE CARE HOME

38 Lord Haddon Road, Ilkeston, Derbyshire DE7 8AW

Tel: 0115 944 1641 Places: 30 **OP D**

Provider: Four Seasons  
(Tamaris Healthcare (England) Ltd) **Advert page 52**

### LADYWOOD

Eaton Avenue, Kirk Hallam, Ilkeston,

Derbyshire DE7 4HL

Tel: 0115 944 0577 Places: 38 **OP**

Provider: HC-One Ltd

### OLD VICARAGE

17 Breedon Street, Long Eaton, Derbyshire NG10 4ES

Tel: 0115 972 7454 Places: 29 **OP D**

Provider: The Old Vicarage Care Home  
(Long Eaton) Ltd

### OLIVER HOUSE

33 Oliver Road, Kirk Hallam, Ilkeston,

Derbyshire DE7 4JY

Tel: 0115 944 0484 Places: 26 **OP D**

Provider: Sajid Mahmood

### RUTLAND MANOR

99/109 Heanor Road, Ilkeston, Derbyshire DE7 8TA

Tel: 0115 944 0322 Places: 41 **OP D**

Provider: Monarch Healthcare **Advert page 72**

### SANDIACRE COURT CARE CENTRE

Derby Road, Sandiacre, Nottingham NG10 5GT

Tel: 0115 896 3830 Places: 81 **OP D PD SI YA**

Provider: Hudson (Sandiacre) Ltd

### STANTON HALL

Main Street, Stanton By Dale, Ilkeston,

Derbyshire DE7 4QH

Tel: 0115 932 5387 Places: 45 **OP D PD YA**

Provider: Excelsior Health Care Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



# Bramble Lodge

Residential Care Home

Bramble Lodge is a charming property situated in scenic surroundings, but with convenient transport routes, which is dedicated to the highest quality of residential care, dementia care and day care.

Passionate about maintaining a residence that is ideal for the practice of modern care, Bramble Lodge has three purpose built extensions that offer en-suite bedrooms, while residents also have access to comfortable lounges, dining rooms, patios and award winning gardens.

A spacious activities room allows carers to support a versatile lifestyle and personal interests, while the home also has its own hairdressing salon, reminiscence area, sensory area and library.

Our dedicated activities team plan trips and outings. The home has its' own licensed minibus, so transport is not a problem. We have a varied programme of activities which includes entertainers, quiz nights, sing-a-longs, bingo etc. We greatly value our links with the local community, where we both engage in local events and welcome our friends from the local area into our home.

We are very proud of our staff team, many of whom have been with us for many years, ensuring consistency and continuity of care. Training has a high profile within the staff team ranging from NVQs through to our registered manager who has a degree in dementia care.



Bramble Lodge, 82 High Lane West, West Hallam, Derbyshire DE7 6HQ

Tel: 0115 9444545 email: [karen@bramblelodge.com](mailto:karen@bramblelodge.com)

web: [www.bramblelodge.com](http://www.bramblelodge.com)

Inspected and rated

Good



**VICTORIA PARK CARE HOME**

Manners Road, Ilkeston, Derbyshire DE7 5HB  
 Tel: 0115 944 0774 Places: 39 **OP**  
 Provider: HC-One Ltd

**WOODHALL PARK NURSING HOME**

Risley Hall, Derby Road, Risley, Derbyshire DE72 3SS  
 Tel: 0115 949 0444 Places: 41 **OP D PD SI**  
 Provider: Mrs I Crosbie

Erewash care homes

Advertisers are highlighted

**7, 8 & 9 BLUNT STREET**

Stanley Common, Ilkeston,  
 Derbyshire DE7 6FZ  
 Tel: 0115 932 3491 Places: 10 **PD LDA**  
 Provider: United Response

**ASHLEE CARE HOME**

89 Nottingham Road, Long Eaton NG10 2BU  
 Tel: 0115 972 1732 Places: 21 **OP D**  
 Provider: ASHA Healthcare Ltd

**BEEHCROFT CARE HOME**

Nursery Avenue, West Hallam,  
 Derbyshire DE7 6JB  
 Tel: 01629 531305 Places: 40 **OP**  
 Provider: Derbyshire County Council

**BRAMBLE LODGE**

82 High Lane West, West Hallam,  
 Derbyshire DE7 6HQ  
 Tel: 0115 944 4545 Places: 65 **OP D**  
 Provider: Bucintoro Ltd

Advert page 78

**BRIAR CLOSE HOUSE CARE HOME**

Briar Close, Borrowash, Derbyshire DE72 3GB  
 Tel: 01629 531559 Places: 40 **OP**  
 Provider: Derbyshire County Council

**CAMBIAN CONIFERS**

1 Central Avenue, Borrowash,  
 Derby DE72 3JZ  
 Tel: 01332 665298 Places: 9 **LDA YA**  
 Provider: Cambian Learning Disabilities Midlands Ltd

**CAMDEN CARE HOME**

85 Nottingham Road, Long Eaton,  
 Derbyshire NG10 2BU  
 Tel: 0115 973 6468 Places: 18 **OP D**  
 Provider: ARM Healthcare Ltd

**COPPICE & OAKSIDE CARE HOME**

Shipleigh Common Lane, Off Heanor Road,  
 Ilkeston, Derbyshire DE7 8TQ  
 Tel: 0115 944 3690 Places: 10 **OP PD LDA SI YA**  
 Provider: United Health Ltd

**FIRS RESIDENTIAL HOME**

9 Stevens Lane, Breaston,  
 Derbyshire DE72 3BU  
 Tel: 01332 872535 Places: 28 **OP D MH**  
 Provider: The Firs Care Home Ltd



**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs





114 Longmoor Lane, Sandiacre, Derbyshire, NG10 5JP  
Tel: 01159 499991 Web: www.hillcare.net

## Longmoor Lodge

Longmoor Lodge is a purpose built Residential Home for Older People situated in a pleasant residential area. The town centre of Sandiacre and its facilities are close by and the surrounding towns of Long Eaton and Stapleford are within easy reach.

Longmoor Lodge aims to provide facilities of a high standard, with an all embracing, developmental, caring service for the people who use the service. Our objective is to offer person centred care taking into account each individual person's unique qualities, abilities, interests, lifestyle preferences and needs.

The majority of our rooms are on the ground floor. Spacious en-suite bedrooms have TV and telephone points and a nurse call system. Rooms are furnished and decorated to the highest standard. A variety of specialist bathing and shower facilities are provided. There is a small kitchen for the use of the people who use the service to make drinks or snacks for themselves and their visitors. Within the home there are three large, comfortable and spacious lounges

Contact The Home Manager Samantha Ely on 01159 499991  
longmoorlodge@hillcare.net

hillcare



[www.carechoices.co.uk](http://www.carechoices.co.uk)



## SEARCHING FOR CARE OPTIONS IN YOUR AREA?

With so many providers to choose from, where do you start?

- find care providers quickly and easily
- search by location and care need
- information on care quality
- links to inspection reports
- additional care provider information, photos and direct website links
- brochure requests

Developed by the publisher of this Directory

Alternatively, call our friendly team on **0800 389 2077** to talk to someone directly.



## What do you think about this publication?

Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)

 CareChoices

**FULLWOOD HOUSE**

65-67 Lord Haddon Road, Ilkeston,  
Derbyshire DE7 8AU  
Tel: 0115 932 3469  
Places: 10 **MH YA**  
Provider: Approach Community Homes Ltd

**GRANGE RESIDENTIAL CARE HOME**

39 Bostocks Lane, Sandiacre,  
Derbyshire NG10 5NL  
Tel: 0115 939 9489  
Places: 36 **OP D PD SI YA**  
Provider: The Grange (Sandiacre) Ltd

**HAZELWOOD CARE HOME**

Skeavingtons Lane, Cotmanhay,  
Ilkeston, Derbyshire DE7 8SW  
Tel: 01629 531942 Places: 30 **OP**  
Provider: Derbyshire County Council

**HEATHCOTES CARE**

1 Bradshaw Street, Sawley,  
Derbyshire NG10 3GT  
Tel: 0115 972 1376  
Places: 6 **LDA MH**  
Provider: Heathcotes Care Ltd

**HILLSIDE HOUSE**

31 Albany Street, Ilkeston,  
Derbyshire DE7 5AD  
Tel: 0115 930 0171 Places: 2 **PD LDA SI YA**  
Provider: United Health Ltd

**LACEMAKER COURT RESIDENTIAL AND COMMUNITY CARE CENTRE**

Tamworth Road, Long Eaton,  
Derbyshire NG10 1BE  
Tel: 01629 531869  
Places: 16 **OP D PD**  
Provider: Derbyshire County Council

**LADYCROSS HOUSE CARE HOME**

Travers Road, Sandiacre,  
Derbyshire NG10 5GF  
Tel: 01629 531818 Places: 35 **OP**  
Provider: Derbyshire County Council

**LONGMOOR LODGE**

114 Longmoor Lane, Sandiacre,  
Derbyshire NG10 5JP  
Tel: 0115 949 9991 Places: 46 **OP D**  
Provider: Hill Care Ltd

**Advert page 80****OLD RECTORY, THE**

70 Risley Lane, Breaston,  
Derbyshire DE72 3AU  
Tel: 01332 874342 Places: 26 **OP D**  
Provider: The Old Rectory Residential Home Ltd

**OLD VICARAGE, THE**

Bullock Lane, Ironville, Nottingham,  
Nottinghamshire NG16 5NP  
Tel: 01773 541254 Places: 9 **LDA YA**  
Provider: Creative Care (East Midlands) Ltd

**PETERSHAM CENTRE**

58-60 Petersham Road,  
Long Eaton NG10 4DD  
Tel: 01629 531856 Places: 16 **LDA**  
Provider: Derbyshire County Council

**RED HOUSE**

49 Wharnccliffe Road, Ilkeston,  
Derbyshire DE7 5GF  
Tel: 0115 944 7869  
Places: 7 **OP PD LDA MH SI YA**  
Provider: Voyage 1 Ltd

**THREE GATES**

62 Cloves Hill, Morley, Derbyshire DE7 6DH  
Tel: 01332 880584 Places: 5 **PD LDA MH**  
Provider: United Response

**VICTORIA COURT**

Nesfield Road, Ilkeston, Derbyshire DE7 8BJ  
Tel: 0115 932 2303 Places: 40 **OP D**  
Provider: Anchor Trust

**WEST HALLAM RESIDENTIAL HOME**

8 Newdigate Street, West Hallam,  
Derbyshire DE7 6GZ  
Tel: 0115 944 0329 Places: 31 **OP D PD YA**  
Provider: Ashmere Derbyshire Ltd

**Advert page 74**

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



# GRANGEWOOD LODGE



Private RESIDENTIAL & DAY CARE  
for the ELDERLY including DEMENTIA CARE

Premium rooms now available.

Food Hygiene Rating ★★★★★  
High quality care, mostly at ground level.

Inspected and rated

Good



01827 373577 [www.grangewoodlodge.co.uk](http://www.grangewoodlodge.co.uk)

Lullington Road, Grangewood, Near Netherseal, Swadlincote, Derbyshire DE12 8BH



Cedar Court Care Home comprises of 2 main areas; our nursing home which specialises in the expert nursing care of elderly people and our dementia care home which provides specialist care for people with different forms of dementia.

Cedar Court has lots to offer, including:

- Set in beautiful landscaped parkland, with our own secluded, secure gardens
- A friendly, kind & caring team of staff
- Regular activities and entertainment
- Newly refurbished rooms
- Day care & respite stays

For more information call 01283 211412 or visit [www.yourhealthgroup.co.uk](http://www.yourhealthgroup.co.uk)



# Jason Hylton Court

Personal care • Palliative care • Short & long term care  
Care and Independence



Jason Hylton Court provides 24hour nursing and personal care for older people. It is a newly developed nursing home with 40 single occupancy, en-suite rooms. There are three spacious lounge areas and two dining areas for your comfort and a courtyard garden area to enable you to enjoy the outdoors. Our staff team provide individual care that is designed to meet physical and social care needs.



Please visit at any time to discuss how we can assist you to plan your care requirements for the future.

For further information, contact Wendy Davies, Matron

Jason Hylton Court Nursing Home, Wilmot Road, Swadlincote DE11 9BJ  
Tel: 01283 552096 Email: [jasonhyltoncourt@hotmail.co.uk](mailto:jasonhyltoncourt@hotmail.co.uk)

'Where Caring Comes First'



# South Derbyshire



Calke Abbey

To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the Council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the Council. These categories change regularly and you should contact the provider for current information on care they provide.



## South Derbyshire care homes with nursing

Advertisers are highlighted

### CEDAR COURT

Bretby Park, Bretby, Derbyshire DE15 0QX  
Tel: 01283 211412 Places: 80 **OP D PD**  
Provider: Your Health Ltd **Advert page 82**

### JASON HYLTON COURT

Wilmot Road, Swadlincote, Derbyshire DE11 9BJ  
Tel: 01283 552096 Places: 40 **OP** **Advert page 82**  
Provider: Bridgefoot Developments Ltd

### NETHER HALL

Nether Hall Road, Hartshorne, Swadlincote, Derbyshire DE11 7AA  
Tel: 01283 550133 Places: 50 **OP D PD YA**  
Provider: Larchwood Care Homes (North) Ltd

### NEWLANDS HOUSE

Main Street, Netherseal, Swadlincote, Derbyshire DE12 8DA  
Tel: 01283 761202 Places: 35 **OP PD YA**  
Provider: Leonard Cheshire Disability

### OLD LODGE NURSING HOME

Sandypits Lane, Etwell, Derbyshire DE65 6JA  
Tel: 01283 734612  
Places: 47 **OP PD**  
Provider: Folcarn Ltd

### RICHMOND ASTON-ON-TRENT (OPENING DECEMBER 2017)

Willow Park Way, Aston-on-Trent, Derbyshire DE72 2DF  
Tel: 01332 895296 Places: 61 **OP D** **Advert page 84**  
Provider: Richmond Care Villages Operations Ltd

### TYNEFIELD COURT

Blakeley Lane, Eggington Road, Etwell, Derbyshire DE65 6NQ  
Tel: 01283 732030  
Places: 45 **OP PD YA**  
Provider: Tynefield Care Ltd

## South Derbyshire care homes

### 703 BURTON ROAD

Midway, Swadlincote, Derbyshire DE11 0DL  
Tel: 01283 216301 Places: 5 **LDA YA**  
Provider: Voyage 1 Ltd

### ASHEFIELDS RESIDENTIAL CARE HOME

Ash Lane, Etwell, Derbyshire DE65 6HT  
Tel: 0871 597 0786 Places: 20 **OP D**  
Provider: Imperial Midlands Ltd

### BEARWARDCOTE HALL

Heage Lane, Etwell, Derbyshire DE65 6LS  
Tel: 01283 734669 Places: 38 **OP**  
Provider: Bearwardcote Hall Residential Home Ltd

### CASTLE COURT

Linton Road, Castle Gresley, Swadlincote, Derbyshire DE11 9HP  
Tel: 01629 532256 Places: 41 **OP**  
Provider: Derbyshire County Council

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



RICHMOND ASTON-ON-TRENT CARE HOME

# Changing Perceptions for the Better

Take a look around Richmond Aston-on-Trent Care Home and prepare to have your preconceptions of a care home changed for the better.

Nursing Care | Dementia Care | Respite & Convalescent Care

Book a visit to find out more

01332 895296

[www.richmond-villages.com/aston](http://www.richmond-villages.com/aston)

Marketing Suite, Willow Park Way, Aston-on-Trent, Derbyshire DE72 2DF



RICHMOND  
ASTON-ON-TRENT

Part of Bupa

**GRANGEWOOD LODGE**

Lullington Road, Grangewood, Near Netherseal,  
Swadlincote, Derbyshire DE12 8BH

Tel: 01827 373577 Places: 37 **OP D PD SI**

Provider: J Fisher

**Advert page 82**

**GRESLEY HOUSE CARE HOME**

Market Street, Church Gresley,  
Swadlincote, Derbyshire DE11 9PN

Tel: 01283 212094 Places: 27 **OP D PD**

Provider: R S Property Investments Ltd

**HIGHFIELDS CARE HOME**

Highfield Road, Swadlincote,  
Derbyshire DE11 9AR

Tel: 01283 224658 Places: 5 **PD LDA SI YA**

Provider: United Health Ltd

**LORRAINE'S RESIDENTIAL HOME**

44 School Street, Church Gresley,  
Swadlincote, Derbyshire DE11 9QZ

Tel: 01283 211355 Places: 17 **OP**

Provider: Mrs Parvin Riaz Khan and Mr Inan Rahman  
and Mrs Abida Ashraf

**MOUNT PLEASANT CARE HOME**

Off Hollow Lane, Winshill, Derbyshire DE15 0DR

Tel: 01283 546777 Places: 50 **OP D**

Provider: Caring Homes Healthcare Group Ltd

**OAKLAND VILLAGE &  
COMMUNITY CARE CENTRE**

Oakland Village, Hall Farm Road,  
Swadlincote, Derbyshire DE11 8ND

Tel: 01629 533975 Places: 32 **OP D PD MH SI**

Provider: Derbyshire County Council

**OVERSEAL RESIDENTIAL HOME**

Woodville Road, Overseal, Swadlincote,  
Derbyshire DE12 6LU

Tel: 01283 762728 Places: 30 **OP**

Provider: Ahavah Healthcare Ltd

**POOL COTTAGE**

Pool Road, Melbourne, Derbyshire DE73 8AA

Tel: 01332 863715 Places: 17 **OP**

Provider: Pool Cottage Ltd

**SEALE PASTURES HOUSE**

Burton Road, Acresford, Swadlincote,  
Derbyshire DE12 8AP

Tel: 01283 762511 Places: 40 **OP**

Provider: Akari Care Ltd

**SHARDLOW MANOR**

111 London Road, Shardlow,  
Derbyshire DE72 2GP

Tel: 01332 792466 Places: 28 **OP**

Provider: K Popowycz and Mrs T Popowycz

**SOUTH DERBYSHIRE AND DALES SHORT BREAK  
AND ASSESSMENT SERVICE**

The Bungalow, off Meadow Lane, Newhall,  
Swadlincote, Derbyshire DE11 0QU

Tel: 01629 532495 Places: 10 **LDA**

Provider: Derbyshire County Council

**STANTON MANOR**

Piddocks Road, Stanton, Derbyshire DE15 9TG

Tel: 01283 565447 Places: 29 **OP D MH**

Provider: Sonic Silver Ltd

**VALLEY VIEW CARE HOME**

Highfield Street, Swadlincote,  
Derbyshire DE11 9AS

Tel: 01283 218076 Places: 8 **PD LDA SI YA**

Provider: United Health Ltd

**WALLFIELD HOUSE CARE HOME**

87 Doles Lane, Findern,  
Derbyshire DE65 6BA

Tel: 01332 510605 Places: 15 **OP**

Provider: Mrs Carol Anne Yates

**WOODVILLE CARE HOME**

145 Burton Road, Woodville, Swadlincote,  
Derbyshire DE11 7JW

Tel: 01283 551501 Places: 46 **OP**

Provider: Greenacres Nursing Homes Ltd

**WRIGHT HOMECARE**

69 and 71 Meadow Lane, Newhall, Swadlincote,  
Derbyshire DE11 0UX

Tel: 01283 215912 Places: 7 **LDA**

Provider: Wright Homecare Ltd

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## FAR FILLIMORE CARE HOME

- Accommodation for 26 residents
- 2 double rooms for couple sharing
- Long and short term respite care
- Large landscaped gardens
- For elderly people and people with Dementia
- Group activities
- Palliative care
- Local GP visits

Wood Lane, Hanbury, Burton-on-Trent DE13 8TG

Telephone: **01283 812 180** • Email: [ffch.admin@ffchltd.com](mailto:ffch.admin@ffchltd.com) • Web: [www.farfillimore.co.uk](http://www.farfillimore.co.uk)

*"Home away from home"*



## LITTLEOVER NURSING HOME

- Accommodation for 40 residents all in single rooms
- Regular group activities and entertainment
- Local GP visits
- Specialise in palliative care with unrestricted visits
- Within walking distance of shops and post office
- On-site nurse

149 Stenson Road, Littleover, Derby DE23 1JJ

Telephone: **01332 760 140** • Email: [lnh.admin@ffchltd.com](mailto:lnh.admin@ffchltd.com) • Web: [www.littleovernursinghome.co.uk](http://www.littleovernursinghome.co.uk)

*"Premier nursing home"*



## RYKNELD VIEW NURSING HOME

- Accommodation for 31 residents
- For elderly nursing and residential care
- All single rooms - majority are en-suite
- Local to town centre & amenities
- Regular group and individual activity sessions
- Palliative care with unrestricted visiting
- Local GP visits

410 Burton Road, Derby DE23 6AJ

Telephone: **01332 365 240** • Email: [rvnh.admin@primushc.com](mailto:rvnh.admin@primushc.com) • Web: [www.rykneldview.co.uk](http://www.rykneldview.co.uk)

*"Offers a sense of togetherness"*



*"Warm, friendly and professional care homes"*



Brookfields



Private Nursing Home



[www.wearebrookfields.com](http://www.wearebrookfields.com)

Brookfields is a family owned **Private Nursing Home** established in 1968 by the Turner family. We provide professional, bespoke services for ladies and gentlemen requiring permanent, or short stay Nursing care, Residential care, Recuperation, Respite, or End of Life Care - all in luxury surroundings.

Please contact us or visit our website for further details.

488 Burton Road, Littleover, Derby, DE23 6AL

t: **01332 343840 / 348395**

e: [enquiries@wearebrookfields.com](mailto:enquiries@wearebrookfields.com)

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Developed by the publisher of this Directory

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[www.carechoices.co.uk](http://www.carechoices.co.uk)

# Derby City



The homes within this section are located in the boundary of Derby City Council. Any enquiries should be made directly to Derby City Council on 01332 293111.

The following listings have been obtained from the Care Quality Commission website and have not been verified for accuracy by Derbyshire County Council.

## Derby City care homes with nursing

Advertisers are highlighted

### ABBEY COURT NURSING AND RESIDENTIAL HOME

200 Kedleston Road, Derby DE22 1FX  
Tel: 01332 364539 Places: 40 **OP** Provider: Abbey Court Nursing and Residential Homes Ltd

### ABBEYDALE – DERBY

182 Duffield Road, Derby DE22 1BJ  
Tel: 01332 331182 Places: 41 **OP D PD**  
Provider: Willover Property Ltd

### AMBER LODGE NURSING HOME

686 Osmaston Road, Derby DE24 8GT  
Tel: 01332 740740 Places: 40 **OP D PD**  
Provider: Diginew Ltd

### ANDRIN HOUSE NURSING HOME

43 Belper Road, Derby DE1 3EP  
Tel: 01332 346812 Places: 37 **OP**  
Provider: Rosecare Homes Ltd

### ASPEN COURT CARE HOME

Aspen Drive, Spondon, Derby DE21 7SG  
Tel: 01332 895621 Places: 40 **OP D** **Advert page 76**  
Provider: BUPA Care Homes Ltd

### BLUEBELL PARK

Royal Glen Park, Rowallen Way, Chellaston, Derby DE73 5XE **Advert page 88**  
Tel: 01332 426187 Places: 64 **OP D PD YA**  
Provider: Barchester Healthcare Homes Ltd

### BROOKFIELDS PRIVATE NURSING HOME

488 Burton Road, Derby DE23 6AL  
Tel: 01332 343840 Places: 36 **OP PD**  
Provider: Brookfields P.N.H. Ltd **Advert page 86**

### CASTLE PARK

176 Siddals Road, Derby DE1 2PW  
Tel: 01332 726283 Places: 40 **OP** Provider: ADL Plc

### CEDAR TREE CARE HOME LTD

Rowley Lane, Littleover, Derby DE23 1FT  
Tel: 01332 767485 Places: 40 **OP D PD SI**  
Provider: Cedar Tree Care Home Ltd

### DERWENT LODGE

11 Beaufort Street, Chaddesden, Derby DE21 6AX  
Tel: 01332 347597 Places: 16 **MH**  
Provider: National Schizophrenia Fellowship

### LANGDALE HEIGHTS

352 Burton Road, Derby DE23 6AF  
Tel: 01332 367429 Places: 31 **OP PD**  
Provider: Mrs Y N Kassam and Ms Neemat Kassam

### LAURELS, THE

77 Nottingham Road, Spondon, Derby DE21 7NG  
Tel: 01332 662849 Places: 45 **OP D PD**  
Provider: Embrace (Derby) Ltd

### LAVENDER LODGE NURSING HOME

40-50 Stafford Street, Derby DE1 1JL  
Tel: 01332 298388 Places: 44 **OP D PD**  
Provider: Lavender Lodge Ltd

### LITTLEOVER NURSING HOME

149 Stenson Road, Derby DE23 1JJ  
Tel: 01332 760140 Places: 40 **OP**  
Provider: Far Fillimore Care Homes Ltd **Advert page 86**

### NORMANTON VILLAGE VIEW NURSING HOME

101 Village Street, Old Normanton, Derby DE23 8DF  
Tel: 01332 270083 Places: 80 **OP D PD SI**  
Provider: Rushcliffe Care Ltd

### PARK NURSING HOME, THE

40 St Marks Road, Chaddesden, Derby DE21 6AH  
Tel: 01332 200422 Places: 41 **OP D PD**  
Provider: Embrace (Derby) Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

**ROYAL MANOR NURSING HOME**

346 Uttoxeter New Road, Derby DE22 3HS  
 Tel: 01332 340100 Places: 31 **OP D PD MH SI**  
 Providers: Pine View Care Homes Ltd

**RYKNELD VIEW**

410 Burton Road, Derby DE23 6AJ  
 Tel: 01332 365240 Places: 31 **OP D PD MH**  
 Provider: Primus Healthcare Ltd **Advert page 86**

**SHELTON LOCK CARE HOME**

61a Weston Park Avenue, Shelton Lock,  
 Derby DE24 9ER  
 Tel: 01332 895839 Places: 40 **OP** **Advert page 76**  
 Provider: BUPA Care Homes Ltd

**SHERWOOD FOREST CARE HOME**

29 Village Street, Normanton, Derby DE23 8TA  
 Tel: 01332 271941 Places: 75 **OP D**  
 Provider: Embrace (South West) Ltd

**ST WERBURGH'S HOUSE**

Church Street, Spondon, Derby DE21 7LL  
 Tel: 01332 280037 Places: 35 **OP D**  
 Provider: Embrace (Derby) Ltd

**STANLEY HOUSE**

155 Duffield Road, Derby DE22 1AH  
 Tel: 01332 364734 Places: 42 **OP D PD**  
 Provider: Willover Property Ltd

**VILLAS CARE HOMES LTD, THE**

69-71 Wilson Street, Derby DE1 1PL  
 Tel: 01332 383187 Places: 16 **LDA MH YA**  
 Provider: The Villas Care Homes Ltd

**WESTERN MOUNT LODGE NURSING HOME**

109 Radbourne Street, Derby DE22 3BW  
 Tel: 01332 343954 Places: 18 **MH**  
 Provider: Western Mount Lodge Ltd

**WESTSIDE CARE HOME**

90 Western Road, Mickleover,  
 Derby DE3 9GQ  
 Tel: 01332 510084 Places: 26 **OP**  
 Provider: The Derby Care Home Ltd

**WINDSOR PARK NURSING HOME**

112 Blagreaves Lane, Littleover, Derby DE23 1FP  
 Tel: 01332 761225 Places: 19 **OP D**  
 Provider: Blagreaves Care Home Ltd



**Amazing people**  
*...deserve amazing care*

Bluebell Park Care Home is a **wonderful place** – filled with **amazing residents**, not to mention our **dedicated staff** and **inspiring volunteers**. We're told our care and support is second to none, but it's the fantastic food, stimulating environments and unique social activities that make Barchester the best choice for the people and families we support.

Nursing Care • Residential Care • Dementia Care • Respite Care & Short Breaks

Thousands of families trust Barchester to care for their loved ones. To find out about our amazing people, visit [www.barchester.com](http://www.barchester.com) or call us anytime to benefit from over 25 years' experience.

**Call: 01332 426 187**

Royal Glen Park, off Rowallan Way, Chellaston, DE73 5XE



BARCHESTER HEALTHCARE

[www.barchester.com](http://www.barchester.com)

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



**24 ST MARKS ROAD**

Chaddesden, Derby DE21 6AH

Tel: 01332 294066 Places: 8 **LDA YA**

Provider: Voyage 1 Ltd

**26 ST MARKS ROAD**

Chaddesden, Derby DE21 6AH

Tel: 01332 294466 Places: 8 **OP PD LDA SI YA**

Provider: Voyage 1 Ltd

**ANNEFIELD HOUSE**

541-543 Burton Road, Littleover, Derby DE23 6FT

Tel: 01332 766773 Places: 17 **OP MH YA**

Provider: Annefield House Ltd

**ARBORETUM HOUSE**

Morleston Street, Derby DE23 8FL

Tel: 01332 717649 Places: 38 **OP PD SI**

Provider: Derby City Council

**ASPEN HOUSE LTD**

33 Carlton Road, Littleover, Derby DE23 6HB

Tel: 01332 342541 Places: 22 **OP MH YA**

Provider: Aspen House Ltd

**BIRCHES, THE**

187 Station Road, Mickleover, Derby DE3 9FH

Tel: 01332 516886 Places: 19 **OP**

Provider: Mrs M Ghouse

**BRAMBLE BROOK HOUSE**

Rough Heanor Road, Mickleover, Derby DE3 9AZ

Tel: 01332 718909 Places: 40 **OP PD SI**

Provider: Derby City Council

**CHANGING LIVES UK**

7 Coriander Gardens, Littleover, Derby DE23 2UB

Tel: 01332 720285 Places: 2 **OP D PD LDA MH SI YA**

Provider: Changing Lives UK Quality Care Ltd

**CHESAPEAKE HOUSE**

27-29 Chesapeake Road, Chaddesden, Derby DE21 6RB

Tel: 01332 664690 Places: 11 **LDA** Provider: Guy Peters**CHESTNUT VIEW**

169 Derby Road, Chellaston, Derby DE73 5SB

Tel: 01332 704511 Places: 18 **OP D SI YA**

Provider: Chestnut View Care Home Ltd

**CLOVA HOUSE RESIDENTIAL CARE HOME**

231 Chellaston Road, Shelton Lock, Derby DE24 9EE

Tel: 01332 702488 Places: 20 **OP D PD**

Provider: Clova House Ltd

**COLERIDGE HOUSE**

234 Caxton Street, Sunnyhill, Derby DE23 1RJ

Tel: 01332 718710 Places: 40 **OP D PD SI**

Provider: Derby City Council

**DERBY HEIGHTS**

Rykneld Road, Littleover, Derby DE23 4BU

Tel: 01332 540060 Places: 74 **OP D PD MH SI YA**Provider: Avery Homes Derby Ltd **Advert page 30****DERWENT VIEW**

5 Dorset Street, Chaddesden, Derby DE21 6BE

Tel: 01332 616162 Places: 18 **OP PD LDA YA**

Provider: Quality Care (EM) Ltd

**DOUGLAS COURT****Advert pages 90 & 91**

1 Douglas Street, Ivy Square, Derby DE23 8LH

Tel: 01332 346060 Places: 43 **OP**

Provider: Douglas Court Care Home Ltd

**ELVASTON LODGE RESIDENTIAL HOME**

24a Elvaston Lane, Alvaston, Derby DE24 0PU

Tel: 01332 572444 Places: 44 **OP D**

Provider: Zion Care Homes Ltd

**FARRIESS COURT**

103 Boulton Lane, Alvaston, Derby DE24 0FF

Tel: 01332 755555 Places: 26 **OP D PD YA**

Provider: Farriess Court Ltd

**FLORENCE NIGHTINGALE CARE HOME**

60 Village Street, Normanton, Derby DE23 8SZ

Tel: 01332 761487 Places: 20 **OP**

Provider: Entercare Ltd

**GABLES PRIVATE RESIDENTIAL HOME, THE**

161 Morley Road, Oakwood, Derby DE21 4QY

Tel: 01332 280106 Places: 28 **OP**

Provider: Ms Margaret Morris

**HEATHCOTES (DERBY)**

516 Burton Road, Littleover, Derby, Derbyshire DE23 6FN

Tel: 01246 556453 Places: 6 **PD LDA MH SI YA**

Provider: Heathcotes Care Ltd

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs



## Welcome to Adept Care Homes

We all recognise that each resident is unique and ensure that our care and support is personalised to resident needs.

We are proud of the extensive wellbeing programme at all of our homes which offers social, physical and mental stimulation for residents who wish to join in. Our residents with dementia are supported with sensory areas, reminiscence activities and memory boxes.

Contact our home managers to find out more about why we are a superb place to live or work. Alternatively, visit our website for further information, [www.adeptcarehomes.co.uk](http://www.adeptcarehomes.co.uk)



UK Top 20  
Care Home Group

adeptcarehomes

*a superb place to live or work*





## Douglas Court

Purpose-built, Douglas Court is located close to Derby city centre. A truly welcoming home with large bedrooms, a choice of spacious lounges and landscaped sensory gardens.

1 Douglas Street  
Ivy Square  
Derby  
DE23 8LH

Call Dave

**01332 346060**

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Derby  
DE24 8NL

Call Debra

**01332 755892**

## The Old Vicarage

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Clay Cross  
Chesterfield  
Derbyshire  
S45 9AQ

Call Karen

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**HOLLY TREE LODGE RESIDENTIAL HOME**

2-4 Thornhill Road, Derby DE22 3LX  
 Tel: 01332 382660 Places: 27 **OP D**  
 Provider: Holly Tree Lodge Ltd

**IVY HOUSE**

1 The Green, Mickleover, Derby DE3 0DE  
 Tel: 01332 515584 Places: 22 **OP**  
 Provider: Optimum Care (UK) Ltd

**IVY HOUSE**

138 Whitaker Road, Littleover, Derby DE23 6AP  
 Tel: 01332 294502 Places: 20 **OP D PD SI YA**  
 Provider: Optimum Care (UK) Ltd

**KIWI HOUSE**

**Advert pages 90 & 91**

59 Coleman Street, Derby, Derbyshire DE24 8NL  
 Tel: 01332 755892 Places: 78 **OP D**  
 Provider: Kiwi House Care Home Ltd

**LANDEMERE RESIDENTIAL CARE HOME**

Inverary Close, off Grampian Way, Sinfin,  
 Derby DE24 3JX  
 Tel: 01332 272007 Places: 41 **OP D**  
 Provider: Anchor Trust

**LIMES RESIDENTIAL HOME**

12 Limes Avenue, Mickleover, Derby DE3 0DB  
 Tel: 01332 516819 Places: 34 **OP PD**  
 Provider: The Limes Residential Home

**LINDEN HOUSE**

9-11 Scarsdale Avenue, Littleover, Derby DE23 6ER  
 Tel: 01332 344870 Places: 16 **OP**  
 Provider: Linden Care Home (Derby) Ltd

**LIVERSAGE COURT RESIDENTIAL HOME**

Liversage Place, Derby DE1 2TL  
 Tel: 01332 291241 Places: 40 **OP**  
 Provider: Liversage Trust Charity

**MANOR HOUSE, THE**

137 Manor Road, Littleover, Derby DE23 6BU  
 Tel: 01332 372358 Places: 16 **LDA SI**  
 Provider: Livlife UK Ltd

**MANORFIELDS RESIDENTIAL CARE HOME**

47 Farley Road, Derby DE23 6BW  
 Tel: 01332 346248 Places: 40 **OP D**  
 Provider: Normanton Lodge Ltd

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Our care homes have built up excellent reputations within their local communities with the vast majority of our new residents coming through recommendations from others. This has been established through our commitment to the on-going provision of dedicated quality care delivered within a high quality, yet homely environment.

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 75 Mansfield Road, South Normanton, Derbyshire DE55 2EF  
 T: 01773 811453  
 E: info@my-care.co.uk

**Manorfields**  
 47 Farley Road, Derby DE23 6BW  
 T: 01332 346248  
 E: manorfields@my-care.co.uk

**The Maple York Care Group**  
 Head Office, Normanton Lodge,  
 75 Mansfield Road, South Normanton, Derbyshire DE55 2EF

Telephone: **01773 811453**  
 Fax: **01773 581754**  
 E-mail: **info@my-care.co.uk**  
 Website: **www.my-care.co.uk**



**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

**MERCY CARE CENTRE**

310 Highfields Park Drive, Derby DE22 1JX  
 Tel: 01332 553466 Places: 50 **OP D PD MH SI YA**  
 Provider: Institute of Our Lady of Mercy

**MERRILL HOUSE**

Queensferry Gardens, Allenton, Derby DE24 9JR  
 Tel: 01332 718400 Places: 40 **OP PD SI**  
 Provider: Derby City Council

**NIGHTINGALE HOUSE**

117a London Road, Derby DE1 2RE  
 Tel: 01332 343882 Places: 12 **PD LDA SI YA**  
 Provider: Progress Adult Living Services LLP

**OAKLANDS**

87 Burton Road, Derby DE1 1TJ  
 Tel: 01332 242770 Places: 8 **MH YA**  
 Provider: Parkcare Homes (No 2) Ltd

**PERTH HOUSE**

Athlone Close, Chaddesden, Derby DE21 4BP  
 Tel: 01332 717550 Places: 39 **OP PD**  
 Provider: Derby City Council

**RAYNESWAY VIEW**

Foyle Avenue, Chaddesden, Derby DE21 6TZ  
 Tel: 01332 718300 Places: 35 **OP PD SI**  
 Provider: Derby City Council

**ROYAL MENCAP SOCIETY – 1-2 BROADSTONE CLOSE**

Oakwood, Derby DE21 4PE  
 Tel: 01332 544557 Places: 9 **LDA**  
 Provider: Royal Mencap Society

**SOUTH AVENUE**

1 South Avenue, Chellaston, Derby DE73 6RS  
 Tel: 01332 705136 Places: 7 **PD LDA SI YA**  
 Provider: Voyage 1 Ltd

**SOUTHOVER CARE HOME**

397 Burton Road, Derby DE23 6AN  
 Tel: 01332 295428 Places: 22 **OP PD SI**  
 Provider: White Doves Residential Home Ltd

**TREVAYLER**

309 Burton Road, Derby DE23 6AG  
 Tel: 01332 348080 Places: 23 **MH**  
 Provider: The Richmond Fellowship

**VICTORIA & ELIZABETH**

Leylands, Broadway, Derby,  
 Derbyshire DE22 1AZ  
 Tel: 01332 290291 Places: 9 **LDA MH YA**  
 Provider: Autonomy Healthcare Ltd

**VINEGAR HOUSE**

17 Longford Street, Derby DE22 1GJ  
 Tel: 01332 299533 Places: 13 **MH**  
 Provider: Brown Fox Quality Care Ltd

**WARWICK HOUSE**

Bonsall Avenue, Littleover, Derby DE23 6JW  
 Tel: 01332 718720 Places: 28 **OP PD LDA SI**  
 Provider: Derby City Council

**WESTERN HOUSE**

211 Western Road, Mickleover,  
 Derby DE3 9GU  
 Tel: 01332 230082 Places: 5 **MH YA**  
 Provider: Derbyshire Care Services Ltd

**WESTWOOD**

175 Station Road, Mickleover,  
 Derby DE3 9FJ  
 Tel: 01332 513888 Places: 24 **OP MH YA**  
 Provider: Westwood (Derby) Ltd

**WHITE DOVES LTD**

32-34 Renals Street, Derby DE23 6SH  
 Tel: 01332 332725 Places: 13 **OP PD SI**  
 Provider: White Doves Residential Home Ltd

**WILLOWCROFT**

Nottingham Road, Spondon,  
 Derby DE21 7NN  
 Tel: 01332 676010 Places: 60 **OP D**  
 Provider: Methodist Homes

**WOODLANDS**

147 Kedleston Road, Derby DE22 1FT  
 Tel: 01332 349625 Places: 6 **LDA**  
 Provider: Community Care Solutions Ltd

**YEWS RESIDENTIAL CARE HOME, THE**

2 Church Street, Alvaston, Derby DE24 0PR  
 Tel: 01332 756688 Places: 27 **OP**  
 Provider: R Bhalla and Mrs P Bhalla

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

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ISBN 978-1-910362-93-8

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**Published by:** Care Choices Limited, Valley Court, Lower Road, Croydon, Nr Royston, Hertfordshire SG8 0HF. Tel: 01223 207770.

**Publisher:** Robert Chamberlain. **Director of Sales:** David Werthmann.

**Head of Editorial:** Emma Morriss. **Editor:** Angharad Jenkins. **Content Editor:** Emma Cooper.

**National Sales Manager:** Paul Leahy. **Regional Team Manager:** Russell Marsh. **Care Select Manager:** Paul O'Callaghan.

**Regional Team Supervisor:** Vanessa Ryder. **Senior Sales Executives:** Mark Dalton, Elaine Green. **Sales Executive:** Kara Morrallee.

**Director of Creative Operations:** Lisa Werthmann. **Studio Manager:** Jamie Harvey. **Designer:** Holly Cornell.

**Creative Artworkers:** Ruth Clarry, Bobbie Johnson. **Distribution:** Elayna Cordes. **Photograph Credits:** Simon Collins.

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# MORTON

Stretton Road, Morton, Alfreton



www.morton



## Morton Grange, established 1986, offers person-centred “Care With Choice”

“Quality care through quality training in a clean, safe and happy environment.”



- Three homes, on one site, allowing a real choice of living environment
- Providing residential, nursing, highly complex, respite and day care
- Excellent facilities, specialist nursing equipment and dedicated staff
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- 3-acre site, licensed bar, hairdressers, garden room, mini bus, enclosed garden
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- Full time activities coordination and maintenance provision on-site
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- Winners: Regional Best Care Employer, National Registered Manager 2014
- Dementia Dignity Champion 2014 and National Dignity & Respect Home 2013
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- Current Great East Midlands Dignity in Care award winner Elizabeth Godkin
- Winner of three national and two regional “Best Care Home” awards
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- Derbyshire PCT audit results – 100% March 2011, 99% February 2012
- Derbyshire County Council Quality Premium Award Recipients
- Macmillan Life Enhancing Care Home Programme – March 2012
- Derbyshire End of Life Care Quality Award – January 2014
- “Derbyshire Dignity Champion” · Gold Standard Framework Award 2014



Visitors welcome any time. Contact us for more information and a newsletter.



For care home & daycare enquiries contact Morton Grange Reception on:

Phone : 01246 866 888

Fax : 01246 861 757

Email : [info@mortongrange.co.uk](mailto:info@mortongrange.co.uk)





# GRANGE

Derbyshire DE55 6HD



grange.co.uk

## Morton Grange Careline providing domiciliary care since 1993

“Providing best quality care and support in the comfort of your own home.”

- Amber Valley, Bolsover, Chesterfield, Derbyshire Dales & North East Derbyshire
  - Supporting a wide range of care needs with regular and convenient visits
  - Enabling service users to continue living independently for longer
  - Promoting personal choice and protecting client dignity
  - Providing piece of mind for friends and relatives by meeting clients' needs
  - Dedicated team of over 100 carers and our own Edexcel Accredited training centre
  - Staff undergo a thorough induction which leads on to QCF qualifications
  - Our domiciliary care manager is also an Edexcel internal verifier
  - All areas are close to our offices at Morton Grange in Morton, Alfreton
- 
- Each area is managed by a dedicated, full time qualified co-ordinator
  - Office open 9am-5pm seven days a week including bank holidays
  - Management team on-call in emergencies outside office hours
  - Our dedicated staff are familiar with the specific needs of each client they visit
  - Visit times are arranged to suit the needs and wishes of individual service users
  - We assist with personal care such as bathing, dressing and assisting with medication and household tasks such as cleaning, shopping, laundry, cooking
  - Regular assessment of care needs to ensure they are receiving the help required
  - 9 out of 10 respondents to our service user questionnaire would recommend us
  - Assisting Social Services, CCG and privately funded service users
  - Enquiries without obligation and we will arrange to visit you at home

For more information or if you have any questions please contact us as below.

For domiciliary & training enquiries contact Morton Grange Careline on:

**Phone** : 01246 861 500

**Fax** : 05600 492 653

**Email** : carelineservices@btconnect.com



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Home Association

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*We welcome your call or visit at any time.*

8 Park Road, Buxton, Derbyshire SK17 6SG

Tel: 01298 23040

E-mail: [info@portlandcare.co.uk](mailto:info@portlandcare.co.uk)

Web: [www.portlandcare.co.uk](http://www.portlandcare.co.uk)