

Extra Care Housing

Care and Support



Wellbeing, Advice and Support Service

Everyone who lives in Extra Care Housing has access to a Wellbeing, Advice and Support Service.

The service provides reassurance by having staff on site 24/7 to respond to your alarm in the event of an emergency. It also includes having access to personalised support and advice to help you maintain your independence.

The service is provided by a dedicated on-site team which includes housing staff and Derbyshire County Council's Direct Care team.

Personal Care

In addition, most residents will receive a package of personal care to meet their needs.

The Derbyshire County Council on-site Home Care Team can also provide planned personal care for those residents who meet the criteria for this support or for those residents who choose to buy additional services from the team.

You will be required to use the Derbyshire County Council Home Care team to provide the first four hours of your care package each week, but you can choose how the remainder of your care package is provided.

How much will I have to contribute toward the cost of this service?

Residents will be individually assessed to calculate the contribution they will make towards the cost of their wellbeing, advice and support or care service. The amount you will pay will depend on how much income and capital you have available.

If my support needs increase will I have to contribute more?

If your care needs change when you are living in Extra Care you can ask for a re-assessment by your Care Worker.

Your worker will review your situation and discuss with you how your needs are to be met. If your review results in you being eligible to access additional services this may change the contribution you pay.

For example it may mean that you stop paying towards your Wellbeing and Support Services but instead will be asked to contribute in accordance with our Co-funding Policy.

What is the most I will have to pay?

The full cost of the Wellbeing, Advice and Support service is £14.35 per week.

Cost of personal care varies between providers, currently the on-site Derbyshire County Council home care service costs are £15.72 per hour.

Residents with capital over £50,000 (not including the apartment they are living in) are not eligible for financial assistance from the County Council so will have to pay the full cost of their care and support needs.

What if I don't think I can afford to pay?

Before you are asked to make any contribution you will be offered an 'Income Maximisation' check. This can help make sure you are receiving all the benefits you are entitled to and advise you on how to claim them, or assist you in doing so.

However, we do realise that there may be circumstances when some people may not be able to make the contribution requested, either in the shorter or longer term. We therefore have a policy that allows us to review your particular circumstances.

How will I pay my contribution?

To keep things simple, all contributions will be collected by the County Council. There are various ways to pay but the most convenient for both sides is usually by Direct Debit.

There is additional guidance available. You can obtain a copy from your worker or download one from Derbyshire County Council website:

www.derbyshire.gov.uk/cofunding



This leaflet has been produced by the Information Team at:

Adult Care, Derbyshire County Council, County Hall, Matlock DE4 3AG

Call Derbyshire 01629 533190