

VOLUNTEER ROLE DESCRIPTION

Visitor Services Volunteer

DEPARTMENT	Economy, Transport and Environment
DIVISION	Transport and Environment - Countryside
<p>What is the volunteering role? You will assist Countryside Service staff at events and festivals</p> <p>Typical tasks include:</p> <ul style="list-style-type: none"> • Back-marking for leaders on guided walks in upland and lowland areas. • Erection of marquees and gazebos • Setting up display stands and tables • Carry and handle equipment and boxes of leaflets • Provision of information and assistance to visitors • Assisting with event activities. E.g. outdoor cooking display, pole-lathe turning • Assisting in visitor centres and cash handling 	
<p>Where? Depending on the availability of opportunity and convenience for you, you could be helping with one of our area team guided walks and events or you could be assisting with one of our bigger events such as the Woodland Festival. Area teams are based at Clay Cross, Tapton Lock, Hayfield, Middleton Top, Shipley Country Park and Elvaston Castle Country Park. You can find out more about our events programme at: http://www.derbyshire.gov.uk/leisure/countryside/whats_new_this_season/default.asp</p>	
<p>When? Typically weekends, but setup days could be in the week. Times vary with the event, but could involve early starts and/or late finishes.</p>	
<p>Other information</p> <ul style="list-style-type: none"> • Volunteers are covered by the County Council's public liability and personal accident insurances. • We'll ask you to abide by our Volunteer Agreement, which sets out the standards and support you can expect from us and what we ask of you in return. • Guidance in techniques and safe use of any tools/equipment will be given 	

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by our experienced staff

- Personal Protective Equipment, such as gloves and hard hats, will be provided as required.
- You'll need sturdy footwear with good grip such as walking boots.
- Wear clothes appropriate to the event such as walking / outdoor gear. Countryside Service tops may be available for large events and festivals
- Bring a packed lunch

Is this for you?

We are looking for an outgoing person with enthusiasm for the countryside. You'll enjoy working with people and helping them to get the best out of their day. You may be outdoors, in all weathers throughout the year. You will be punctual and reliable, and enjoy being part of a team. You will be willing to follow Derbyshire County Council's policies and procedures on health and safety, equality and diversity, data protection and environmental management.

What could you get out of it?

- Meeting new people
- Sharing existing skills and developing new skills
- Valuable experience for a career change
- A sense of satisfaction and of 'giving something back'

Want to find out more?

Contact the Countryside Service by email at countryside@derbyshire.gov.uk or phone 01629 533302. Alternatively, talk to staff at your preferred site.