

# Middleton Top Cycle Hire FAQs

## **1. When is the centre open?**

The centre is open at weekends from February half term to October half term and mid-week during the summer months. Full details are available by following the cycle hire opening hour's link on the main page

## **2. What type of bikes do you have?**

We have adult bikes in a range of sizes, which are ideally suited for the trail and road use. We also have children's bikes and tandems. We have child seats, buggies and tag-a-longs for use by younger children

## **3. Have you got electric bikes?**

Yes. If you could do with a bit of extra pedal power we have electric assist bikes that will really help you explore the countryside. They are very easy to use and we will give you an induction. A deposit of £50 is required for hire of an electric bike

## **4. Do you have to book?**

No you do not need to book unless you are part of a large group. We rarely run out of bikes, we operate a first come first served system so advise visitors to arrive early in holiday periods. Please contact the centre to discuss requirements for group bookings, we offer discounts for groups of over six. Some special offers and voucher schemes may require booking

## **5. How far/where can you go?**

Essentially you can go where you like. Most people enjoy sticking to the trail as it is mainly flat, traffic free and you have many miles of glorious countryside to explore. There are a number of quite challenging circuit routes you can try if you wish, including one using the High Peak Trail and Tissington Trails and the route around Carsington Water.

## **6. Have you got tandems/hand cranked bikes/trikes/trampers?**

We do have tandems but no hand cranked bikes or trikes. The Peak District National Parks Centre at Parsley hay has a number of specialist cycles. We do have a number of buggies and tag-a-longs for use by younger children. We have two electric bikes. We also have an all-terrain mobility scooter "tramper" available for hire

## **7. How much does it cost?**

Please see the link to opening times which also provides details of the current charges

**8. Can I pay by card?**

Yes. We accept all major credit cards except American Express

**9. Do you have to pay a deposit?**

Yes there is a returnable deposit of £20 when you hire up to 9 bikes. A deposit of £50 is required for hire of an electric bike. The deposit may be withheld if you return after the hire time has expired or there is damage to any of the equipment. We ask for a cash deposit as it makes returning it easier

**10. Do I need to bring ID?**

Yes we ask for photo ID, a driving licence or similar with your name and address is ideal

**11. How long can you hire for?**

Normal periods of hire are for three hours or the full day. All bikes need to be returned before 5.00pm. If you want to hire a bike for longer than one day this is possible and subsequent days will be charged for at a discounted rate

**12. Do you have child seats and what size/age child can use them?** We do have a number of child seats and trailers which can be used with hire bikes or attached to your own bike if it possible to do so. The child seats will accommodate a child of between 9kg and 22kg. It is recommended that the child is over 12 months old and must be capable of supporting its own head to use the seat. The maximum age is 7 subject to the 22kg weight limit. The child trailers can accommodate up to two children who must both be able to sit unsupported. The trailer has a (combined) weight limit of 45kg. we have one trailer which can be used for dogs

**13. Do you sell bikes?**

Yes. Part of our fleet is sold off at the end of each season. We are able to reserve bikes for sale from the end of August. Please contact Cycle Hire for current availability

**14. Are helmets and puncture repair kits available?**

Yes. We provide helmets free of charge with each hire and puncture repair kits too – subject to availability

**15. Is there anywhere I can get refreshments?**

At Middleton Top there is a visitor centre selling refreshments, drinks and ice cream. There is a similar facility at Parsley Hay. There a number of pubs if you are prepared to leave the trail. Much of the trail is quite remote. Make a day of it and take a picnic!

**16. Are there toilets?**

Yes. At Middleton Top and Parsley Hay, including disabled facilities