

**DERBYSHIRE COUNTY COUNCIL
IMPROVEMENT AND SCRUTINY COMMITTEE – RESOURCES**

19 March 2015

Report of the Director of Legal Services

Review of Derbyshire County Council's Trusted Trader Scheme

1. Purpose of the Report

To inform Members of the scope of a review of the County Council's Trusted Trader scheme.

2 Information

The Committee, at its meeting on 29 May 2014, agreed its work programme for 2014/15 which included a review of The County Council's Trusted Trader scheme. This review will look at how the scheme operates at present and if, and how, it can be developed.

Consideration will be given to;

- How the Trusted Trader scheme contributes to the Council's Anti-Poverty measures;
- The potential of extending the scheme (to different types of businesses);
- The potential for promoting the scheme – both to new members and to customers;
- Strengthening links to other services areas of the County Council – eg. assisting the Council to signpost clients to independent financial advice as the required by the Care Act.

Evidence will be gathered from numerous sources, including;

- The Head of Trading Standards and his officers
- The Cabinet Member for Health & Communities
- Trusted Trader scheme members
- Trusted Trader scheme customers
- Tradespeople and customers who do *not* use the scheme
- Other County Council officers as appropriate
- Comparisons with other similar schemes.

The review will be completed by September 2015.

A working group will be appointed by this Committee to undertake the review and submit progress reports and a final report to the full Committee at the conclusion of the review.

3. Considerations

In preparing this report the relevance of the following factors has been considered: financial, human relations, legal and human rights, prevention of crime and disorder, equality and diversity, environmental, health, property and transport considerations.

4. Officer's Recommendations

The Committee is requested to;

- (1) Agree the scope of the review of the Derbyshire County Council Trusted Trader scheme and;
- (2) Appoint Members of the Committee to the review working group.

John McElvaney
Director of Legal Services