

MINUTES of a meeting of **the IMPROVEMENT AND SCRUTINY COMMITTEE – PEOPLE** held at County Hall, Matlock on 2 March 2016.

PRESENT

Councillor J Frudd (in the Chair)

Councillors Mrs G Birkin, Mrs P Gilby, Mrs K Lauro and D Walton.

Apologies for absence were submitted on behalf of Councillors Mrs D Charles and B Ridgway and Mrs C Muir and Ms D Turner.

01/16 **MINUTES** **RESOLVED** that the Minutes of the meeting of the Committee held on 25 November 2015 be confirmed as a correct record and signed by the Chair.

02/16 **ADULT SOCIAL CARE CABINET PORTFOLIO ORAL UPDATE**

Councillor P Smith and his Deputy Cabinet Member, Councillor P Jones, attended the meeting accompanied by Ms J Hollister, Strategic Director, to give an update on issues within his portfolio.

The main topics referred to were the budget reduction targets facing Adult care in the light of rising demand for services. This was challenging and difficult decisions had to be made. All efforts were being made to mitigate the effects of the cuts with preventative work and work with GPs and Health. Reference was made to the first contact arrangements, telecare, shared-life schemes and Adult Care's vision for 2020.

03/16 **DERBYSHIRE HEALTHWATCH REPORT ON LEARNING DISABILITIES SERVICES**

Ms H Hart presented Healthwatch's report on patients' experience of access to Health services for people with learning disabilities.

This report recommended that health services should review their ability to identify patients with a Learning Disability and make reasonable adjustments to their needs as highlighted in the patient feedback given, to include:

1. Registering and accommodating a preference regarding appointment times, when possible.
2. Developing communication systems that explain when and why appointments are running late or are cancelled.
3. Creating systems to allow extra time in appointments, such as the routine use of double appointments in General Practice.
4. Reviewing training/awareness for staff to build skills, techniques and confidence in dealing with Learning Disability patients and their carers.

5. Highlighting the specialist role of learning disability nurses in acute hospitals to ensure maximum awareness and usage of the service.
6. Reviewing the availability of appropriate easy read information.
7. Promoting continuity with the same health professional when possible.
8. Introducing an agreed 'stop' sign for painful/uncomfortable treatment when necessary.
9. That due consideration is given to the availability and provision of appropriate and affordable footcare.
10. That every reasonable effort is made to maximise the take up of the Annual Health Check.

The responses received from service providers were set out in the report and these would be monitored to assess the improvements that were made.

RESOLVED (1) that the report be welcomed; and (2) that Members be provided with information on the criteria for patient access to foot care services.

04/16 **CHILD SEXUAL EXPLOITATION REVIEW – PROGRESS REPORT** An update was presented on the work undertaken to date by the working group undertaking the review of child sexual exploitation. It was also reported that National CSE Awareness Day was on 18 March.

RESOLVED to note the progress made.

05/16 **HATE CRIME REVIEW - PROGRESS REPORT** An update was presented on the work undertaken to date by the working group undertaking the review of hate crime.

RESOLVED to note the progress made.

06/16 **CAYA/ADULT SOCIAL CARE REVENUE BUDGET MONITORING** **RESOLVED** to receive copies of recent Budget Monitoring reports that had been presented to the Cabinet Members for Adult Social Care and Children's Services.

07/16 **WORK PROGRAMME** **RESOLVED** that progress on the Committee's work programme be noted.