

MINUTES of a meeting of **the IMPROVEMENT AND SCRUTINY COMMITTEE – PEOPLE** held at County Hall, Matlock on 18 May 2016.

PRESENT

Councillor Mrs D Charles (in the Chair)

Councillors Mrs G Birkin, J Frudd, Mrs P Gilby, Mrs K Lauro, B Ridgway and Ms J Wild.

Ms D Turner.

Apologies for absence were submitted on behalf of Councillor D Walton and Mrs C Muir.

08/16 **MINUTES** **RESOLVED** that the Minutes of the meeting of the Committee held on 2 March 2016 be confirmed as a correct record and signed by the Chair.

09/16 **CHILDREN'S SERVICES CABINET PORTFOLIO ORAL UPDATE** Councillor J A Coyle attended the meeting accompanied by Ms J Parfremment, Strategic Director, to give an update on issues within his portfolio.

The main topics referred to were the current initiatives in respect of Fostering services where a number of events were to be held across the County marking Foster Care fortnight in May; the Early Help Offer where only a small number of schools had not agreed to pool finance to allow support to be offered to schools via MATs tailored to meet local needs; and the current position in respect of Academisation.

10/16 **CHILD SEXUAL EXPLOITATION REVIEW – FINAL REPORT**

The final report was presented on the work undertaken by the working group undertaking the review of child sexual exploitation. The review had found that there has been valuable work by Members, officers and partners in the raising awareness and working to deter CSE. The review had also found areas of potential development which build on the excellent work of partners to ensure young people are deterred from the risks of CSE.

Providing support to victims of CSE, those who had experienced or were at high risk was imperative. This needed to include therapeutic support where it was suitable for the victim. The consultation highlighted that parents received information on CSE mostly from news reports. Parents had stated they would prefer information on CSE delivered via schools. Continued support and offer of advice to school staff was imperative, as they could potentially be the first to spot signs that a young person was at risk of CSE. Also, it was important to

put in place monitoring arrangements which allowed the Authority and its partners to understand if work to deter CSE was really making a difference.

CSE was highly complex and very difficult to respond to. The review endorsed all the work that had gone into raising awareness of CSE, not only to young people, but parents, carers and the population as a whole. It was indeed 'Everybody's Business' to deter CSE and this could be helped through regular training and knowledge sharing by all.

RESOLVED that the report and its recommendations be accepted subject to minor amendment to reflect comments made at the meeting and presented to Cabinet.

11/16 ELIGIBILITY THRESHOLDS REVIEW – UPDATE ON PROGRESS

L Flynn, Adult Care Department gave an oral update on the work undertaken in the Department to monitor the effect of the changes in the care eligibility thresholds. Those who had “fallen out” of eligibility had been followed up with one to one interviews to assess the effects on them. A full report would be presented to the next meeting.

RESOLVED that the update be noted.

12/16 DERBYSHIRE HEALTHWATCH REPORT ON ENTER AND VIEW WORK

Ms H Hart and D Weinrabe presented information on Healthwatch's Enter and View development.

Healthwatch maintained a statutory responsibility to undertake Enter & View visits whenever necessary to a variety of NHS and Social Care adult services. An Enter and View visit was not an inspection but was complementary to the quality monitoring work undertaken by the Care Quality Commission and Derbyshire County Council.

Enter & View visits were undertaken by Healthwatch authorised representatives comprising of volunteer community lay members who had undergone comprehensive training. During 2016/17, Healthwatch had been commissioned by the County Council to conduct a range of unannounced visits to specified residential services across the county. The service profile and range included 22 services supporting older persons and 4 services supporting people who had Learning Difficulties.

Whilst the Enter & View activity of Healthwatch was normally triggered as a consequence of evidence and intelligence received from the public, this new development represented a proactive strategy, within their Adult Care residential provision, to not only maintain and enhance standards but to influence the aspiration to achieve future CQC outstanding ratings across

these services. Each visit would broadly explore the quality of life and quality of care experiences within the services using wherever possible engagement with residents, relatives/friends of residents and staff members.

RESOLVED that the report be noted.

13/16 HATE CRIME REVIEW - PROGRESS REPORT An
update was presented on the work undertaken to date by the working group undertaking the review of hate crime.

RESOLVED to note the progress made.

14/16 CHILDREN'S SERVICES/ADULT SOCIAL CARE REVENUE
BUDGET MONITORING **RESOLVED** (1) to receive copies of recent Budget Monitoring reports that had been presented to the Cabinet Members for Adult Social Care and Children's Services; and (2) that, at the next meeting of the Committee, Departmental representatives be invited to attend to provide the Committee with information on action being taken to address budget variances.

15/16 WORK PROGRAMME **RESOLVED** that progress on the Committee's work programme be noted.