

## NORTH DERBYSHIRE CLINICAL COMMISSIONING GROUP

**September 2015**

Report Title:	CCG Update
1.	<p><b>NHS 111 and Out of Hours Services – Derbyshire Health United</b></p> <p>Derbyshire Health United (DHU) is the provider of NHS111 and primary care Out of Hours (OOH) services for Derbyshire. DHU has provided this service under the current contract since April 2013 and the contract is for three years and comes to a natural end on 31 March 2016. NHS North Derbyshire Clinical Commissioning Group (CCG) is the lead commissioner for Derbyshire.</p> <p>The performance of DHU was below the expected standards during the middle of 2015 and as a consequence of that a formal Contract Query Notice was issued under General Condition 9 (<i>Contract Management</i>) of the contract. A Remedial Action Plan (RAP) was developed and agreed with commissioners. Since that notice has been issued the performance of DHU has improved significantly and they are in line with the agreed trajectory which finishes on 30 September. If they have met all the requirements by this date the contract notice will be withdrawn and they are currently on track to deliver.</p> <p>As the contract comes to a natural end on 31 March 2016 a procurement process was initiated in May 2015 with a view to a new contract being issued for both NHS111 and separately for OOH from April 2016 onwards. At the instruction of NHS England all procurements nationally regarding NHS111 and OOH had to be suspended 'irrespective of what stage they were at'.</p> <p>Given the instruction from NHS England the procurement had to cease and the CCG has had to request to extend the current contract for a further six months as there would be insufficient time to restart the procurement and have this completed before the current contract end date. NHS England has stated that procurement cannot restart until after 30 September. The reason for the procurement suspension was that a national Urgent and Emergency Care Review was being led by NHS England looking at the urgent care system which in turn has meant revised commissioning standards are being developed for urgent care. These standards are being published on 30 September.</p> <p>During May 2015 DHU was inspected by the Care Quality Commission (CQC) and the summary of their findings was very positive. The key findings were 'DHU provide a safe, effective, caring, responsive and well led service'. The full report is available here <a href="http://www.cqc.org.uk/sites/default/files/new_reports/AAAC8287.pdf">http://www.cqc.org.uk/sites/default/files/new_reports/AAAC8287.pdf</a></p> <p>As background information DHU also provide the District Nursing evening service and the streaming service at Chesterfield Royal Hospital NHS Foundation Trust Emergency Department plus some healthcare prison services locally.</p> <p>The Improvement and Scrutiny Committee is asked to note the delay in the re-</p>

	<p>procurement of the NHS111 and OOH services and also note the improvement by the current provider DHU.</p> <p>NHS North Derbyshire CCG will continue to work with DHU to ensure a consistently high service is delivered going forward and will work with partner agencies to ensure the revised commissioning standards are part of the specification. The Improvement and Scrutiny Committee is invited to review these standards once published.</p> <p><b>Royal Primary Care (formerly Holywell Medical Group)</b></p> <p>The premises situation that was outlined at a previous committee meeting has still not been resolved with NHS Property Services. So at this point in time there is no formal agreement to the use of the current three sites into the future. The CCG does not feel it is able to start any kind of re-procurement process until these issues are resolved. They have been escalated to the national team for assistance.</p> <p>The CCG has therefore formally requested to NHS England that the current caretaker contract with Chesterfield Royal Hospital NHS Foundation Trust is extended. A decision is awaited.</p> <p>This will also allow far greater opportunity for engagement with the patients and local people on what the new model and service offer could be going forwards.</p> <p><b>21c – Joined Up Care</b></p> <p>The 21c programme continues to work with the local communities to identify options for the future model of care for:</p> <ul style="list-style-type: none"> <li>• Urgent Care</li> <li>• Bedded care (outside of an acute hospital)</li> <li>• Older People's Mental Health</li> </ul> <p>The aim is still to have the evaluation of possible options and the business case completed in October for submission to an NHS England panel for assessment and review. Any necessary changes will then be made with the intention of going through CCG Governing Bodies in December for a launch of the public consultation in either very late December or early January.</p>
	Jackie Pendleton, Chief Officer
	11 September 2015