

PUBLIC

MINUTES of a meeting of the **IMPROVEMENT AND SCRUTINY COMMITTEE – HEALTH** held at County Hall, Matlock on 2 September 2013.

PRESENT

Councillor S A Bambrick (in the Chair)

Councillors Mrs E Atkins, Ms S L Blank, W Major, D McGregor, Mrs J E Patten, Mrs I Ratcliffe and Mrs M Stockdale.

08/13 **MINUTES** **RESOLVED** that the minutes of the meeting of the Improvement and Scrutiny Committee – Health held on 15 July 2013 be confirmed as a correct record and signed by the Chair.

09/13 **DERBYSHIRE COMMUNITY HEALTH SERVICES NHS TRUST: FOUNDATION TRUST STATUS UPDATE** Tracy Allen, Chief Executive, Dr Ben Lobo, Medical Director and Jo Hunter, Deputy Chief Nurse attended the meeting to provide an update and to explain why Derbyshire Community Health Services (DCHS) had had its application for Foundation Trust status deferred for 12 months.

DCHS provided services across all the community hospitals in Derbyshire as well as other community health services such as podiatry, psychology, nursing and physiotherapy.

The reasoning related to two Care Quality Commission (CQC) inspections at Walton Community Hospital undertaken this year, one in January and one in July. Members had been provided with copies of the two inspection reports and an action plan following the first inspection.

The CQC had inspected Derwent Ward at Walton Community Hospital on 28 and 29 January against 5 standards of care and found that action was needed on one of these. This was ‘respecting and involving people who use services’. In its judgement the CQC stated that “patient’s choice, dignity and independence needs were not consistently promoted. Patients were not always provided with the information they needed about their care and treatment, and patient experiences were not always taken into account in the way the service was provided and delivered in relation to their care”.

The CQC stated that failure against this standard had a moderate impact upon people who used the service.

The Chief Executive explained that an Action Plan had been drawn up by the Derbyshire Community Health Services (DCHS) with 5 areas of improvement: these being staffing levels; waiting for assistance; patients’

independence; communication with patients and their relatives or carers regarding treatment or discharge; and seeking patient's views.

It was noted that the CQC undertook a separate inspection in July and found that the same standards still required action and a further standard – records keeping also required action to be taken.

The representatives of DCHS provided members with further details as to how the process worked and what DCHS was doing in response to the CQC reports.

Members were informed that the Board had considered the decision by Monitor in context and remained confident that DCHS provided high quality care across the breadth and depth of services. However, the Board was not complacent and had taken actions and continued to improve services, quickly, learning and sharing the lessons across the wider Trust. The concerns raised especially regarding Derwent Ward at Walton provided a more specific challenge and details were given as to how these were currently being addressed.

The Executive Team and Board had confidence that the actions being taken would be effective. The Trust remained committed to maintaining its unconditional CQC registration.

An opportunity was given for members to pass comment and ask questions of the DCHS representatives who responded accordingly.

RESOLVED to note the update and that information be supplied to the Committee on a regular basis as to progress made.

10/13 FIVE YEAR FINANCIAL PLAN Mr P Handford, Director of Finance, attended the meeting and gave a short presentation on the Five Year Financial Plan.

The Five Year Financial Plan was a medium term financial plan which set out the overall shape of the Authority's budget by establishing how resources would be allocated reflecting the authority's and the community's priorities. As members were aware the Comprehensive Spending Review had originally indicated that the Authority had to make £127 million savings over the next 5 years. This in itself was a challenging target but recent changes indicated by Government had shown that the Authority had to make an additional saving of £30 million, making a total of £157 million.

The Director of Finance explained that the Council annually prepared forward financial plans for the 4 years after the current budget year. The plan took account of funding, known pressures, inflation and reserves projections and details of these were given in the presentation.

Discussion also took place surrounding the risks and challenges and a table showing projected cuts that may need to be made was presented to members.

Members were afforded the opportunity to raise any observations and ask questions, which were duly noted or answered by the Director of Finance.

RESOLVED to note the report and the Five Year Financial Plan.

11/13 TIER 4 PSYCHODYNAMIC PSYCHOLOGICAL THERAPY SERVICES UPDATE Members were provided with an update from NHS Hardwick Clinical Commissioning Group on proposals to reconfigure Tier 4 Psychological Therapies in Derby and Derbyshire.

Members were informed that historically there had been an inequity of provision of psychological therapies across the County with the North having relatively few services compared to the South and the City.

This particular issue affected both City and County and the same report had been presented at the City Council's Adults and Public Health Scrutiny Panel on 12 August.

David Gardner, the Lead Commissioning Officer from Hardwick CCG attended the meeting and responded to a number of comments and questions raised by members.

RESOLVED (1) to note that the proposals on which the consultation was based were now no longer being considered by the CCG; a changed Commissioning landscape and national currency being implemented necessitated a different approach to be adopted with NHS Commissioners in Derbyshire Health Care and NHS Foundation Trust initiating a new joint approach which included co-production with service users and clinical staff;

(2) to invite commissioners and DHCFT to the next meeting on 4 November 2013 to confirm new transformational board arrangements for the work; and

(3) to note the view of Derby City Council's Adults and Public Health Scrutiny Board that the proposals to restart the project on the basis set out in the report be agreed although it was reiterated that the recommendations following the previous consultation still stood.

12/13 HEALTHWATCH DERBYSHIRE Jas Dosanjh, Community Involvement Worker attended the meeting and provided updates on issues of relevance to the work of the committee and issues that had arisen that Healthwatch felt warranted the committee's attention. Since the previous

meeting Healthwatch Derbyshire had set up an Intelligence Insight and Action Sub-Group whose aim was to gather intelligence, look at themes and issues emerging and decide on action.

Particular issues raised included:

- GP access – work in the field was continuing to try and establish themes and trends
- Hospital transport – concerns over the length of time patients were waiting for transport to pick them up after appointments. Erewash Clinical Commissioning Group who were responsible for the transport were currently looking at issues and how to make better.
- Acute Hospitals – intelligence suggested communication facilities and staff attitude towards patients were of concern – Healthwatch would try and feed information in to them.
- Discharge – this was a long standing issue and again Healthwatch intended to gain information of patients experience and feed in and influence.
- Mental Health – intelligence was being collected and fed into the Mental Health Strategy Review.
- Complaints – Healthwatch was currently carrying out work on how best to capture complaints.

It was agreed that for future meetings an update briefing paper would be provided for members.

RESOLVED to note the update from Healthwatch Derbyshire.

13/13 WORK PROGRAMME UPDATE Members were asked to consider the Health Improvement and Scrutiny Committee's work programme for 2013/14.

A response had been provided to recommendations made on the Improvement and Scrutiny Review on Chronic Pain Services by a Multi-Agency Steering Group and were attached at Appendix A to the report.

A paper outlining a revised approach to the Improvement and Scrutiny Review of Hospital Discharge was also attached at Appendix B. The committee had agreed at its 15 July meeting to continue the review started by the former People's Committee. A working group was established and considered that the original scope of the review to be too broad to be effective.

An overview of the committee's work programme for 2013/14 was attached at Appendix C. The Director of Public Health had requested that the committee be consulted on proposals to re-procure a number of Public Health

Services during the year. This would be undertaken in tranches, with the first one taking place in November and subsequent ones outlined in the work programme. It was also recognised that there needed to be a degree of flexibility with any work programme and the committee noted that it may be necessary to vary its work programme through the year should more pressing matters requiring scrutiny arise.

Following a general discussion amongst members it was agreed in principle that a Cabinet Member should be invited to each of the future meetings to discuss issues arising within their portfolio area.

RESOLVED (1) to receive and note the response to the recommendations arising from the Improvement and Scrutiny Review of Chronic Pain Services;

(2) to approve the revised scope and approach to the Improvement and Scrutiny Review for Hospital Discharge; and

(3) to receive and note the Work Programme for 2013/14.

14/13 HEALTH AND SOCIAL CARE ROUND- UP A report was presented with a round-up of issues and projects relevant to the role and remit of the committee. The report provided information on:

- Children's Congenial Heart Surgery – The Safe and Sustainable Review where an announcement on the future of children's and adult's heart surgery would take place in the autumn.
- The East Midlands Ambulance Service – 'Being the Best' change programme where EMAS proposals were being reviewed by the Independent Reconfiguration Panel; and
- The National Review of Hospital Mortality – where 3 hospital Trusts in neighbouring areas were being investigated as part of the review.

RESOLVED that the update report be noted and the committee be kept informed of future developments relating to issues outlined above.