

# Intermediate Care in Tameside & Glossop

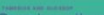
- Consultation on intermediate care with options on the bed based element: 23<sup>rd</sup> August – 15<sup>th</sup> November 2017
- 3 options proposed with the relocation of beds from the Shire Hill site to the Stamford Unit on the hospital site presented as the preferred option
- 1,358 responses to online questionnaire - 797 respondents provided a substantive comment upon which detailed analysis could be undertaken
- 4 public meetings held during consultation period (2 in Glossop)
- Engagement with 105 community and patient groups
- Feedback from the consultation focussed on;
  - transport issues especially lack of public transport from Glossop
  - level of home based rehabilitation
  - declining provision of health services within Glossop
  - affordability and whether the change is driven by financial necessity
  - consultation process
  - levels of pastoral care
  - future of Shire Hill site

# INTERMEDIATE CARE

(OPTIONS FOR THE DELIVERY OF BED BASED INTERMEDIATE CARE)

Have YOUR say

  
Tameside and Glossop  
Clinical Commissioning Group

  
Care Together  
Tameside and Glossop



# Strategic Commissioning Board (SCB) decision 30<sup>th</sup> January 2018

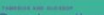
- SCB now includes DCC and High Peak representatives
- Substantial report presented and discussed at the meeting, held in public, including Equality Impact Assessment, Quality Impact Assessment and full and consultation analysis
- EIA identified accessibility (travel times), quality of services, and delivery of services to the Glossop neighbourhood as areas requiring mitigation
- SCB approved Option 2 (preferred option) which will result in centralisation of Intermediate Care beds into the Stamford Unit.

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# Strategic Commissioning Board (SCB) decision 30<sup>th</sup> January 2018


The Strategic Commissioning Board gave this approval subject to the following:

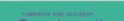
- a) During the public consultation, views had been heard from Glossopdale residents that they could be disadvantaged by the implementation of option 2 due to not having families and friends close by to support their care and recuperation. In order to mitigate this, Tameside and Glossop Integrated Care NHS Foundation Trust and the Glossop Integrated Neighbourhood team will be requested to examine further opportunities to deliver enhanced rehabilitation and recuperation at home;
- b) In light of the need to offer choice of provision for residents of Glossop, engage with local care providers to explore the potential for up to 8 beds for purchase on an individual basis subject to these reaching the required standards for quality;
- c) The need for assurance of the home based Intermediate Care offer working in Glossop;
- d) Commission the maximum appropriate health and social service provision from Glossop Primary Care Centre;
- e) The Intermediate Care home based offer and bed requirement across Tameside and Glossop be reviewed annually to ensure future demand was continually assessed and planned for future local provision was adapted accordingly.

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# URGENT CARE

The right treatment, in the right place, at the right time

## Integrated Urgent Care

Following a 12-week public consultation, NHS Tameside and Glossop Clinical Commissioning Group (CCG) has agreed to:

- Establish a GP-LED Urgent Treatment Centre (UTC) at Tameside Hospital and to
- Develop additional Primary Care appointments at five Neighbourhood Care Hubs across Tameside and Glossop.

[WWW.TAMESIDEANDGLOSSOPCCG.ORG/URGENTCARE](http://WWW.TAMESIDEANDGLOSSOPCCG.ORG/URGENTCARE)



**Have YOUR say**

## Consultation

- ❖ **380** responses to the questionnaire **63** of which have been received as paper copies.
- ❖ Nine-in-ten respondents (91.0%) registered with a GP in Tameside and Glossop.
- ❖ Pharmacy was the service most likely to have been used by respondents **within the last week** (22.1%) then GP Practice at 16.7%. Likewise **used within the last month**; Pharmacies (34.4%) and GP Practice appointments (29.9%).
- ❖ Of those respondents who indicated their use of the Walk-In Service at Ashton Primary Care Centre, 30.6% have **never used it**. A similar proportion (30.0%) used it **more than one year ago**.
- ❖ Impact if the walk-in service currently provided at Ashton Primary Care Centre is relocated to an Urgent Treatment Centre on the Tameside Hospital site.
  - Relocation will have no/minimal impact (27.2%)
  - Parking is worse at hospital site (22.2%)
  - Services will be less locally accessible (21.8%)

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**Have YOUR say**



## Consultation

- ❖ 63.2% preferred Option 2 and 36.8% Option 1.
- ❖ The most commonly mentioned reasons for selecting **Option 2** were:
  - Preferred option will provide more local services (62.1%)
  - Preferred option provides more choice e.g. locations, options to access service (55.6%)
  - Preferred option will have better availability of appointments/services (32.0%)
- ❖ The most commonly mentioned reasons for selecting Option 1 were:
  - Preferred option will have better weekend availability (34.8%)
  - Preferred option will have better availability of appointments/services (25.0%)
  - Preferred option will provide more local services (22.8%)

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## Approved Option

	Opening Hours		Access		Location
	Weekday	Sat and Sun	Booked appointments	Walk-in	
Urgent Treatment Centre	9am to 9pm	9am to 9pm	Yes	Yes	Hospital Site in Ashton
North Hub	6.30pm to 9pm	Not open	Yes	No	Ashton Primary Care Centre
Glossop Hub	6.30pm to 9pm	9am to 1pm	Yes	No	Glossop Primary Care Centre
South Hub	6.30pm to 9pm	Not open	Yes	No	To be Confirmed
East Hub	6.30pm to 9pm	Not open	Yes	No	To be Confirmed
West Hub	6.30pm to 9pm	Not open	Yes	No	To be Confirmed