

**Agenda item 4**

**DERBYSHIRE HEALTH AND WELLBEING BOARD**

**14 July 2016**

**Report of Karen Ritchie, Chief Executive, Healthwatch Derbyshire**

**Patient and Public Participation in STP**

**1. Purpose of the report**

- To consider the requirement to ensure patient and public participation in the development of the STP.
- To consider how the STP will be communicated going forward.
- To consider the role of the HWB in this process.

**2. Information and analysis**

Local patient and public insight and participation should be fundamental to the further development and implementation of the STP in Derbyshire as it is recognised that service development, delivery and transformation succeeds when service users, patients and local communities are fully engaged and involved in the change process.

Whilst the timescales associated with the development of the STP have been challenging it was recognised at a recent joint Health and Wellbeing Board Development session with Derby City that communications and patient and public participation are key factors in ensuring the successful delivery of the STP and something that needs to be strengthened as the STP moves towards the implementation phase.

Therefore, the Health and Wellbeing Board are asked to consider the following issues and agree the next steps:

**1. Does the initial plan draw on existing sources of patient insight, and is this evidenced in the plan?**

Such as national surveys, local engagement by CCG's, Healthwatch, local surveys, complaints data, friends and family test, NHS choices, patient opinion, data about staff experience, JSNA, CCQ inspection reports, local scrutiny committee reports).

**2. How will local patients and communities be involved in the further development of the STP?**

Such as face to face engagement events to seek views on emerging plans or identify/test priorities, local patient reference group, outreach meetings

to seek views at existing groups/networks, social media, survey, etc. Working with communities on the need for change and the design of the solutions. Ensure socially excluded groups are included.

3. **Who will be responsible for developing the approach to public participation?** I.e. it will take a focused working group to agree the key messages/questions to communicate the 'Case for Change' and the solutions proposed in the STP. Is this the STP Leadership group?

Once the approach is developed, it will be important to promote the fact that **everyone** has responsibility for patient and public participation with regard to the STP.

4. **How will the voluntary, community, and social enterprise sectors be involved in the development of the STP?**

- They are a source of intelligence about the needs of local communities.
- They are also a conduit to reach out to people.
- They will be particularly important in delivering the key message/key questions.
- They are also a key partner in the development of the plan with regard to prevention and wellbeing.

5. **How will the finalised STP be shared with/communicated to local stakeholders, including patients and the public?** This should include:

- What impact patient and public participation had on the STP? and how this can be evidenced
- Delivering consistent and relevant messages to the public.
- Use the Health and Wellbeing Board members to deliver the 'case for change' message, i.e. how things need to be done differently in order to address the changing needs of the local population. Arm all members of the board (and other stakeholders) with the 'case for change' key messages and key questions, so that there is a uniform message going out across all key agencies and networks. Derbyshire wide.

6. **How will patients and the public continue to be involved in the implementation and the review of the plan?**

Patient and public participation needs to be ongoing, evaluating new ways of working/new services as they come on line.

7. **Does the STP identify where formal public consultation is likely to be needed on major service change proposals?**

Healthwatch Derbyshire is strongly advocating that the public are seen as a true partner in the STP and are given a genuine opportunity to influence the way in which they will be cared for in the future.

## **RECOMMENDATIONS**

The Health and Wellbeing Board is asked to:

1. Consider the content of this report.
2. Agree a commitment to patient and public participation in the development of the STP.
3. Agree a commitment to supporting with the communication of the STP to the people of Derbyshire.

**Karen Ritchie  
Chief Executive  
Healthwatch Derbyshire**