

POLICE AND CRIME PANEL**13th September 2017****REPORT OF THE POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE****ANNUAL REPORT 2017-18****1. PURPOSE OF THE REPORT**

- 1.1 To present the draft Annual Report (Appendix A) for the Police and Crime Commissioner for Derbyshire for the period of 1st April 2017 to the 31st March 2018 in accordance with Section 12 of the Police Reform and Social Responsibility Act 2011 (PRSRA).

2. BACKGROUND

- 2.1 Section 12 of the PRSRA requires the Police and Crime Commissioner (PCC) to produce an Annual Report on:
- a) the exercise of the body's functions in each financial year, and*
 - b) the progress which has been made in the financial year in meeting the police and crime plan objectives in the body's police and crime plan.*
- 2.2 The PCC must present the report to the Police and Crime Panel (PCP), at a public meeting, and answer any questions the panel may pose.
- 2.3 The PCC must also respond to any report or recommendations the PCP may make and publish said response.
- 2.4 PCCs must then publish the Annual Report, in a manner they determine.

3. PCP RESPONSIBILITIES

- 3.1 Section 28(4) of the PRSRA outlines the PCPs responsibilities in relation to the Annual Report. It states that:
- 3.2
- (4) A police and crime panel must -*
 - (a) arrange for a public meeting of the panel to be held as soon as practicable after the panel is sent an annual report under section 12,*
 - (b) ask the police and crime commissioner, at the meeting, such questions about the annual report as the members of the panel think appropriate,*
 - (c) review the annual report, and*
 - (d) make a report or recommendations on the annual report to the commissioner.*

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- 3.3 At its meeting in July 2013 the PCP agreed that the Annual Report would be presented as a standing agenda item to the PCP's September meeting.

4.0 PUBLICATION

- 4.1 Subject to the report or recommendations made by the PCP, the PCC intends to publish the Annual Report as a document on the PCC Website.
- 4.2 The PCC does not intend to produce large numbers of physical copies of the report.
- 4.3 Should a member of the public wish to receive a hard copy of the Annual Report the office will ensure that they are sent one.
- 4.4 It should be noted that the document attached is the text for the draft report, the final version will include photography and all relevant hyperlinks.
- 4.5 The version at Appendix A does not include a message from the Chair of the Police and Crime Panel as one has yet to be provided, though this can be included if required.

5.0 RECOMMENDATIONS

- i That the panel receives and approves the Annual Report 2017-18.
- ii That Panel Members ask such questions, and make any recommendations, on the report as they think appropriate.
- iii That, subject to any report or recommendations by the PCP, the Annual Report is published via the PCC's website – www.derbyshire-pcc.gov.uk.

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DRAFT

**Police & Crime Commissioner
for Derbyshire**

**Annual Report
2017-18**

INTRODUCTION

Welcome to my second Annual Report as Police and Crime Commissioner for Derbyshire. It is fair to say that whilst I was aware of the responsibilities of a PCC having been the deputy PCC, I have certainly been on a learning journey and have been kept very busy.

During my time as deputy it became clear that one of the significant opportunities for the PCC was the ability to bring partners together in order to think around a problem and develop joint solutions. Over the past twelve months I have offered leadership within Derby City Centre to tackle issues of drug use and anti-social behaviour that have caused issues for members of the public and the local business community. This approach has delivered results, and continues to do so. As a result of this work I was also asked to support work in Chesterfield to help tackle similar issues they were facing.

The biggest highlight for me over the past twelve months has been getting out into communities and meeting people to understand what matters to them. People have not been backward in coming forward and have told me of their concerns and frustrations and I have made sure that these are shared with the Chief Constable and his team so that as well as responding to threats and risks, the Force also remains aware of what is important to the person on the street. My commitment to visiting all 383 towns and villages in this great county remains firm and if I haven't been to visit you yet, please get in touch with my office so we can arrange for me to come and see what is important within your community.

It is impossible for this Annual Report to capture every piece of work that we have been doing, but I hope that it gives a flavour of the varied role of the Police and Crime Commissioner and the work that my office and I have been doing over the past twelve months.

A handwritten signature in black ink, appearing to read 'Hardy Dhindsa', with a stylized flourish extending to the right.

Hardyal Dhindsa
Police & Crime Commissioner for Derbyshire

THE HELLOS AND GOODBYES

My Office

As always there have been some changes within my office since the last Annual Report. Lauren Carnelly, our fourth paid intern, completed her internship and went on to secure a full time position with the Police over the border in Greater Manchester. Following the continued success of that role we have continued to offer this opportunity and will be welcoming Emily Wakeman to join us. Our third apprentice, Jack Foster, has settled into the team and is well on his way to completing his Level 3 qualification in Business Administration.

In December Mary Bosworth, our Head of Commissioning, retired. Mary had been with the OPCC since 2013 and was instrumental in commissioning support services for victims of crime living in Derbyshire. We wish Mary a very long and happy retirement.

For those who have joined the team – welcome on board! For those who have moved on to pastures new – all the best, and thanks for your work within the Office of the PCC for Derbyshire.

Office Restructure

Following the enactment of the Policing and Crime Act 2017 new responsibilities for Police and Crime Commissioners will be taking effect in relation to the police complaints system. In view of this, and other new responsibilities, my Chief Executive undertook a review of the staffing structure in the office to ensure that I would be able to comply with new requirements.

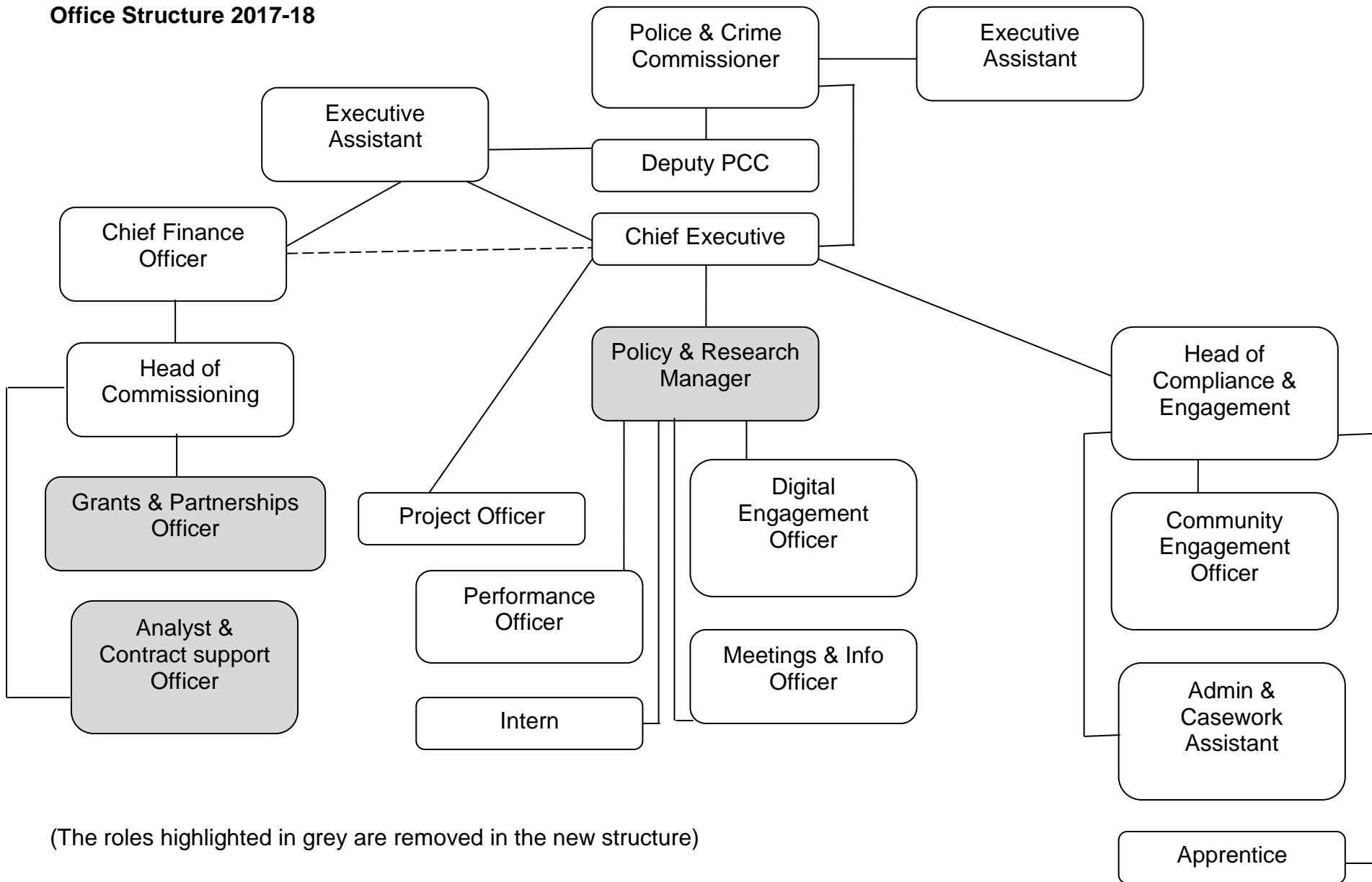
The revised structure sees three roles in the former structure removed and five new roles being created. This has a net effect of two additional roles within the office. Implementation is planned for the financial year 2018-19, and its impact will be reported within the Annual Report for that period.

Derbyshire Constabulary

Following the retirement of former Chief Constable Mick Creedon QPM, I was happy to put forward the name of Peter Goodman QPM as my preferred candidate for Chief Constable to the Police and Crime Panel following a robust recruitment process. I am pleased to say that following a confirmation hearing in early April 2017, I was able to appoint Peter with the unanimous support of the Panel.

Peter has successfully taken up the reigns and has managed to fill the big shoes left by Mick Creedon.

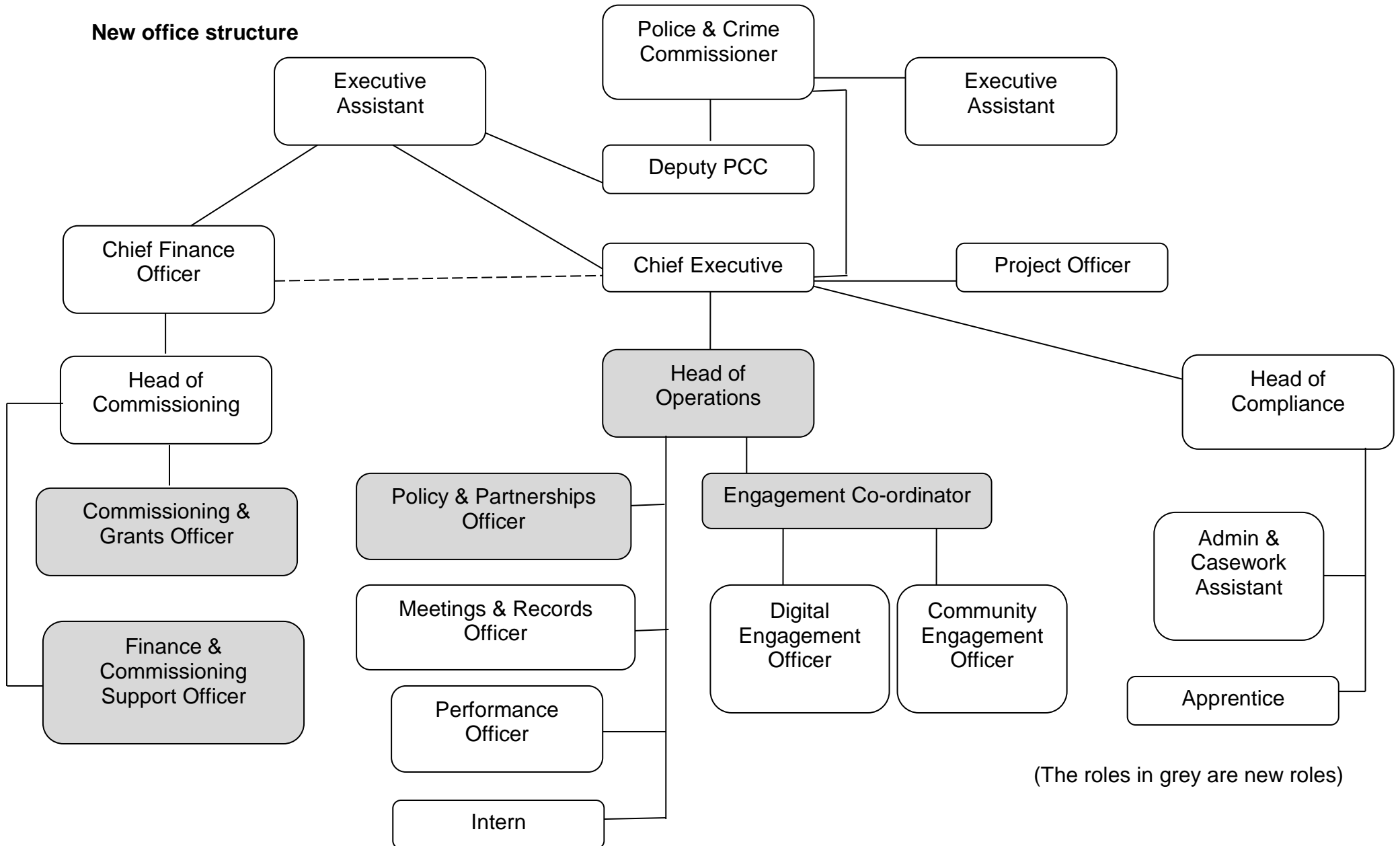
Office Structure 2017-18



(The roles highlighted in grey are removed in the new structure)

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New office structure



THE POLICE & CRIME PLAN 2016-21

One of the statutory responsibilities of a new Police and Crime Commissioner is to produce a Police and Crime Plan, which is kept under review. Part of this review process is engagement with the public to understand what is important to them as well as consideration of the main threats and risks identified by the police and wider partners.

The 2016-21 Plan contains seven strategic priorities:

1. Working to keep the most vulnerable in our communities safe from crime and harm and supporting those who unfortunately find themselves a victim of crime
2. Working to provide strong and effective partnership working
3. Working to tackle the impact of drugs and alcohol on communities
4. Supporting those with mental health issues, including those with learning difficulties, who come into contact with the Criminal Justice System, as victim or offender, to get the right support, from the right agencies at the right time
5. Working with young people, including those who have been either victims of crime or offenders, to understand their needs and prevent them becoming involved in criminal activities
6. Working with the Constabulary to develop the policing family to be more representative of the diverse communities it serves
7. Working with the Constabulary and partners to maximise the opportunities from developments in technology

As a result of the review work undertaken by the PCC it was decided that moving forward the second strategic priority (partnership working) would be reviewed. As a partnership approach is written throughout the plan it was agreed that from April 2018 the Plan would be amended with a new second priority that concentrates on Cyber Crime. The revised priority states:

Working to tackle the emerging threats of cyber and cyber-enabled crime on individuals, businesses and communities

- a. I will work with the Chief Constable to ensure that Derbyshire Constabulary, and partners, have a developed understanding of this rapidly evolving crime type
- b. I will work with the Constabulary and partners to ensure that individuals and communities understand the potential risks they face and understand how they can keep themselves safe online
- c. I will work with businesses, in particular SMEs, to help ensure that they keep themselves safe and prevent the harm of the low-sophistication –

high-impact threats they face due to our ever increasing reliance on a digital infrastructure

- d. I will work with fellow Police and Crime Commissioners regionally to continue to develop our online capabilities to tackle organised criminality, those who commit online fraud and those who target the most vulnerable in our communities
- e. I will work with partners in education to ensure that young people understand how to keep themselves safe online and prevent the negative impact of cyber-bullying and so called 'Trolls'
- f. I will work to ensure that appropriate support is made available to those who find themselves a victim of cyber or cyber-enabled crime

A full copy of the 2016-21 Plan can be found on the PCC's website.

SIGNIFICANT ACHIEVEMENTS 2017/18

Funding

I have continued to lobby local MPs and Parliament to see a fairer funding settlement for policing in Derbyshire. In November 2017 the Chancellor announced that he was raising the cap on Council Tax precept rises and would allow PCCs to increase their local precept by up to £12 a year. Whilst I appreciate that this passes the burden from central government to local people it has meant that we have been able to protect areas of policing that were under threat of significant cuts. I remain committed to my campaign to urge the government to properly resource the police service and ensure that the Chief Constable has the resources he needs to continue to provide a service that keeps the people of Derbyshire safe.

Adult SARC

The current home of the adult Sexual Assault Referral Centre (SARC) requires significant work to ensure it is fit for purpose when supporting victims of sexual crime. Following conversations with the police and partners I have decided that a new home needs to be found for this service and that investment is required to ensure victims are given the best service we can offer them. With this in mind a new home has been found and work is now underway to design and develop the site to ensure compliance with forensic standards and provide a high quality victim experience for those who use the service.

City Centre Summit

Following calls from partners and local businesses I facilitated a city centre summit in Derby to try and address the issues of drug taking on the streets of Derby and other anti-social behaviour that was causing distress to local people and businesses. An innovative approach to supporting those who find themselves in difficulties has

been developed and the work has had a real, positive impact in Derby. As a result of this work I was also asked to facilitate a similar meeting up in Chesterfield to address similar issues local people were experiencing there.

#D383

I have continued to travel around the County, meeting local people in their communities and listening to their issues and concerns. Where possible I have tried to help, but the issues raised have not always been the responsibility of the police, and where this is the case I have worked with partners to raise people's concerns and try to find solutions. A separate section of this Annual Report outlines the work undertaken this year and the issues raised by people.

Mental Health

I have continued to work with partners to develop support services for those who find themselves in mental health crisis. Work has continued on the development of the mental health hub located in the Force's call centre that sees mental health professionals and the emergency services working together to understand how best to support those who come into contact with the police. I am hoping that this work will continue to develop and will be available 24/7, rather than the peak times it is currently provided. I am also keen to see substance misuse specialists located in the call centre to offer support and advice when dealing with those for whom substance use, or misuse, is an issue.

Substance Misuse

I remain the national PCC lead for substance misuse on behalf of PCCs in England and Wales. Probably the biggest issue I have seen this year is the use of synthetic cannabinoids such as Spice or Mamba. Indeed use of Mamba was the driving force behind the City Centre Summit. As lead PCC I have also been involved in talks at the highest levels of government looking at drugs policy and I continue to call for a root and branch review of how we tackle the issue of drug use as I believe the current system clearly isn't working!

I have worked closely with University of Derby over the past year and have continued to develop the concept of Safe Night Out that encourages responsible use of the night-time economy. Initiatives have included working with Citizencard to ensure that students are able to prove their age without needing to take out potentially valuable documents such as passports. Work has also been undertaken with the Students' Union to allow students to use their university card in lieu of payment with one of the city centre taxi firms and settle-up later meaning they don't have to walk home.

Rural Crime

As part of my commitment to being a PCC for all of Derbyshire: Urban, Suburban and Rural I have continued to work closely with colleagues in the National Farmers Union, the Peak Park Authority and with the Force's Rural Crime Team to ensure that the concerns of our rural communities are considered in relation to policing and crime. As part of the roll-out of the renewed Derbyshire Alert scheme we have focussed efforts on encouraging members of rural communities to sign up to receive alerts and be able to enter into a two dialogue with the police about keeping our communities safe.

#D383

The Police and Crime Commissioner has pledged to visit all 383 towns and villages across the County of Derbyshire during his term of office in a "meet, greet and listen" style tour being advertised on social media as the PCC's #D383 tour. The schedule has been designed to help the PCC understand what local people to make them feel safer and how we can do things differently to improve their experience of policing.

"When I was elected as PCC I pledged to listen to people and show them how I can help address their problems, wherever they live in the County. This tour will go a long way towards helping me do exactly that," said Mr Dhindsa.

"Derbyshire is a vast county and home to many wonderful, diverse cultures and communities. To build safe and happy communities we need to explore the need of everyone living within them and this tour is very much focused on getting to know the public of Derbyshire"

Key aims & objectives

Each visit has a public focussed element and the purpose is for the PCC to consult and/or engage with the public, on general policing issues or on a relevant topic or to raise awareness of a relevant issue.

Events are published on the Commissioners' website and posted on social media as well as being extended through Derbyshire Alert. Additionally #D383 photographs are posted on Facebook as soon as possible after each visit and links tweeted. Some of the visits involve other community safety organisations or local groups to ensure maximum ability to take forward or address any issues raised at local level,

An open invitation was extended to members of the public and community groups encouraging them to contact the Commissioner with details of local events and meetings which they would like him to attend.

At each visit the Commissioner has his photograph taken with a #D383 logo, preferably with members of the public or those he is visiting. Visits for #D383 are combined with existing events and pre-planned visits where they exist or are being carried out in conjunction with other areas of work

When

The #D383 tour launched on Saturday 25th June 2016 at South Derbyshire Festival of Leisure at the Maurice Lea Memorial Park in Swadlincote, South Derbyshire, an annual event attracting more than 12,000 and will go on to incorporate every corner of the county over the next four years into urban, suburban and rural areas. All 383 locations will be visited before May 2020, preferably by December 2019 when the Commissioners' term of office ends.

On 17th August 2017, PCC Dhindsa marked his 100th visit at one of the top attractions in the Peak District National Park, Castleton Visitor Centre in Hope Valley where he met with local residents, and High Peak Borough Council.

What are residents of Derbyshire telling us so far?

The below table highlights any concerns that were voiced in each area, and how many times these were reported to the Commissioner whilst completing #D383 events. A total of 134 places have been visited in the year 2017/18.

	Amber Valley	Bolsover	Chesterfield	Derby City	Derbyshire Dales	Erewash	High Peak	North East Derbyshire	South Derbyshire
ASB	7	1	4	3	2	5	4	2	
Budget/Precept		1			2				1
Burglary/Robbery/Theft	1		2		7				1
Contact & Response Times 101/999		2			5	1	1	2	1
Criminal Damage			1						
Derbyshire Alert					1				
Dog Fouling		1	1						1
Drinking/Drunk drivers		1							
Drug Supply/Dealing	1	2	2	1		1			
Drug Taking	2	3	4		1			1	1
Estate - Police Building									
Fly Tipping			1			2			
Fracking		1				1			
Fraud									1
General Quality of Service		1			1	4	2	3	
Neighbourhood Watch							1		
Noise and Nuisance					1				
Off-roading				1					1
Parking	4	3	2	1	5	3	6	1	2
Police Complaint		1						1	
Resource Allocation/Reduction		5			4	3	1	2	
SNT updates & Attendance at Local	1	2		1	2	1	1	1	

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Meetings									
Speeding	4	6	2	1	7	6	2	6	8
Street Drinking		1				1			
Traffic & Road Concerns (including cyclists and horses)	1				7	1	3		5
Travelling Communities						2			
Wildlife Crimes					1				

Parking, speeding and ASB are issues that seem to be a concern in almost all areas of Derbyshire.

Area	Total Visits	Issues
Amber Valley	26	<ul style="list-style-type: none"> • Drugs (use, supply, dealing) • Burglary • Theft • Generally considered peaceful & nice area to live
Bolsover	9	<ul style="list-style-type: none"> • Very few issues raised • Greater SNT attendance at meetings • Concerns about cuts to police resources
Chesterfield	6	<ul style="list-style-type: none"> • ASB • Criminal damage • Dog fouling • Drug taking • Fly tipping
Derby City	3	<ul style="list-style-type: none"> • ASB
Derbyshire Dales	42	<ul style="list-style-type: none"> • Traffic • Greater SNT visibility • Burglary/theft • Response times • Generally quiet with good community spirit
Erewash	8	<ul style="list-style-type: none"> • Street drinking • Traffic • Travelling communities • Generally happy
High Peak	10	<ul style="list-style-type: none"> • No real issues raised • Quiet and peaceful place to live
North East Derbyshire	10	<ul style="list-style-type: none"> • Quality of service • Response times (101/999) • Police complaints
South Derbyshire	20	<ul style="list-style-type: none"> • Speeding

Amber Valley

During this year there have been a variety of events held in Amber Valley totalling 26. These visits have included shopping centres, restaurants, a library, parish council meetings and village halls, as well as stopping in busy areas of towns and villages. During this year the Commissioner joined local officers in the mobile police station to tour parts of Amber valley, as well as attending Amber valley Rotary club, a W.I. Craft Fair and the launch of the Spotted Calf Café in Holborn. Amber Valley residents voiced concerns surrounding drug use, supply and dealing, along with burglary and theft, but generally the area is thought as peaceful and a nice area to live.

Bolsover

A total of 9 events were attended in Bolsover this year, with the Commissioner attending Parish Council Meetings, Charity Shops, the Castle Estate Residents Group along with others. The Commissioner also attended the Walk for Health at Hardwick Hall. Bolsover had very few concerns, although some voiced that they would like to see more of their SNT at meetings, and they worried about the cuts to police resources.

Chesterfield

During this year 6 places were visited in Chesterfield on the #D383 tour. This included the Monkey Park Community Hub and the Hollingwood Residents Association as well as busy areas in towns and villages. Chesterfield's main concerns were regarding ASB; however issues were also highlighted with criminal damage, dog fouling, drug taking and fly tipping.

Derby City

A total of 3 events were attended within Derby City during the past year. The Commissioner joined diners at the over 60s lunch club at Revive Healthy Living Centre in Chaddesden, along with chatting to shoppers at Asda in Spondon and meeting residents from the Osmaston triangle area of Sinfen.

Derbyshire Dales

During the last year 42 events have been attended in the Derbyshire Dale area. The Commissioner visited a variety of areas, joining in at Parish Council meetings, libraries, post offices, Carsington visitors Centre, as well as busy areas in towns and villages. Derbyshire Dales residents voiced concerns about traffic in the area, as well as wanting to see their SNT more, burglary/theft, and contact and response times for the 101 and 999 lines. However, many areas were described as quiet with good community spirit.

Erewash

A total of 8 places were visited in Erewash in the last year, these included attending Parish Council meetings, visiting a library and busy areas in towns and villages. Street drinking, traffic and travelling communities were among the concerns raised by residents in Erewash. However, as a whole, the residents were happy in the area.

High Peak

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A total of 10 places were visited in the High Peak area in the last year. The Commissioner attended parish council meetings as well as busy areas in towns and villages. There were very few concerns reported by the residents and it is thought of as a quiet and peaceful place to live.

North East Derbyshire

During the last year, 10 places in the North East Derbyshire area were visited. These included markets, shops, village halls and Neighbourhood Watch meetings. The general quality of service and police complaints were among the concerns of residents in North Derbyshire.

South Derbyshire

During the last year, 20 events have been attended in South Derbyshire, some of these included having a walk around with local officers, travelling with the mobile library and parish council meetings.

CASEWORK AND COMPLAINTS

The PCC continues to receive contact from the public either by post, in person, via the website or via third parties such as local MPs or local Councillors. We greatly appreciate it when people take the time to get in touch and we will always do our best to help with any issues raised. We are, however, sometimes constrained in what we can do when it comes to specific cases. The PCC is only allowed in law to deal with complaints against the Chief Constable; any complaints relating to other ranks must be dealt with by the Force. The PCC is responsible for ensuring that the Force runs an effective complaints process and to support this we dip-sample closed complaints, we also meet regularly with the Independent Police Complaints Commissioner (replaced by the Regional Director for the Independent Office for Police Conduct (IOPC) in January 2018) responsible for Derbyshire. Derbyshire continues to enjoy a good relationship with the IPCC/IOPC and they continue to consider that Derbyshire has good systems in place, which is not to say that we will allow this to make us complacent and we are always keen to keep an eye on best practice from other police force areas.

The following table sets out the numbers of pieces of casework the office has received during the year April 2017 to March 2018. This can be through members of the public writing in, emailing or contacting the office by telephone or brought back to the office following public events and visits. The amount of casework/contact has risen by 8.5%, or 33 cases year on year.

CONTACTS:

Type of contact		Year on year change
Appreciation	7	-1
Complaint or dissatisfaction	160	+13
Crime report	22	+3
Feedback	32	+6

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General enquiry	147	+7
Indecipherable	6	+2
Intelligence	40	+4
Not for Derbyshire PCC/Force	6	-1
TOTAL	420	+33

Reason for Contact		Year on year change
Abuse Suffered	31	-2
Acquisitive Crime	34	+3
Anti-social Behaviour	52	+5
Budget & Resources Issues	37	+19
Drugs & Alcohol	18	+15
Equality & Diversity	4	+3
Other	15	+2
PCC Matters	11	-7
Personnel Issues	11	+3
Serious & Organised Crime	2	+2
Service & Police Performance	127	-18
Traffic/Roads Policing	72	+11
Wildlife Crime	6	-3
TOTAL	420	

Method of contact	
Email	342
Letter	58
Phone	14
Social Media	6

Appropriate Authority (who should reply)		Year on year change
Derbyshire Constabulary	314	+14
Police & Crime Commissioner	106	+19

ISSUES RAISED:

Abuse (31)	
Child Sexual Exploitation	5
Domestic Violence	2
Hate Crime	10
Human Trafficking/slavery	2
Safeguarding Concerns	8

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Violence - other	4
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Acquisitive Crime (34)	
Burglary, Robbery, Theft	23
Cyber Fraud	1
Fraud	9
Proceeds of Crime Act	1

Anti-Social Behaviour (52)	
ASB - general	27
Criminal Damage	4
Harassment/Bullying	3
Neighbour Disputes	7
Noise & Nuisance	3
Trespass/Unlawful gatherings	8

Budget & Resources (37)	
Budget/Precept	8
Estate - police buildings	8
Resources - allocation/reduction	21

Drugs & Alcohol (18)	
Drug Supply/Dealing	11
Drug Taking	4
Licensing	1
Street Drinking	2

Equality & Diversity (4)	
Equality & Diversity	4

Other (15)	
Indecipherable/unclear	11
Not relevant/not for PCC	4

PCC Matters (11)	
Community Engagement	2
PCC Role, costs, accountability	5
Political comments & opinions	1
Victim services, commissioning & grants	3

Personnel Matters (11)	
Employment issues inc. pensions	4
Work/work experience, student projects	7

Serious & Organised Crime (2)	
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Equality & Diversity	2
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Service & Police Performance (127)	
Contact & response time	14
Data issues inc. DBS applications	5
General policy & procedure	23
General quality of service	44
Performance & Crime Stats	6
Police Complaint	15
Police Powers	20

Traffic/Roads Policing (72)	
Cyclists	3
Drink/drug driving	2
Off-roading/green lanes	1
Other roads policing	30
Parking	20
Speed	16

Wildlife Crime (6)	
Wildlife Crime	6

CONSULTATION AND ENGAGEMENT

Talking to the public has remained a cornerstone of the work of the PCC. Through both the #D383 campaign and the 'Listening To You' programme the PCC and his team have been hearing about what is important to people.

3,203 questionnaires were completed (just over 1200 more than last year), of which 1360 were completed face to face and the remaining 1843 were online. (The greatest increase in method of engagement was online in this period.)

Please Note

- Due to the reporting periods for engagement, these figures relate to the period August 2017 – July 2018. Work is being undertaken to ensure that the figures in next years report will correlate with the period April 2018 – March 2019.
- Results for each question are generally based on valid answers only – i.e. "Don't know", "None of the above", "Prefer not to say" and blank answers have been excluded unless specified. Results may not add to 100.0% due to rounding.

Location – based on the home postcode of respondents

	Number of questionnaires Listening To You 2017-18	Number of questionnaires per 1,000 population (based on Census 2011)
All Respondents	3,203	3.15
Amber Valley local authority area	353	2.89
Bolsover local authority area	486	6.41
Chesterfield local authority area	291	2.80
City of Derby local authority area	619	2.49
Derbyshire Dales local authority area	250	3.52
Erewash local authority area	278	2.48
High Peak local authority area	334	3.67
North East Derbyshire local authority area	365	3.69
South Derbyshire local authority area	220	2.33

Before completing this survey, were you aware of Police & Crime Commissioners? (2,935 responses)

Yes	67.3%
No	32.7%

Do you know the name of your Police & Crime Commissioner?
(3,005 responses)

Yes	34.0%
No	66.0%

How safe do you feel walking alone in your local area during the day?
(3,198 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very safe	44.8%	50.0%	40.3%
Fairly safe	41.6%	39.4%	43.5%
A bit unsafe	10.4%	8.8%	11.8%
Very unsafe	3.2%	1.8%	4.4%

How safe do you feel walking alone in your local area after dark?

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(3,156 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very safe	15.3%	21.4%	9.9%
Fairly safe	36.3%	36.6%	36.1%
A bit unsafe	30.9%	28.6%	32.8%
Very unsafe	17.6%	13.4%	21.2%

How worried are you about being a victim of the following types of crime?

(i) Having your home broken into and something stolen? (3,161 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	17.1%	12.2%	21.3%
Fairly worried	35.8%	32.5%	38.6%
Not very worried	35.6%	39.3%	32.4%
Not at all worried	11.5%	16.0%	7.6%

(ii) Being mugged or robbed? (3,163 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	13.7%	11.8%	15.3%
Fairly worried	27.6%	25.5%	29.3%
Not very worried	40.2%	37.0%	42.9%
Not at all worried	18.5%	25.7%	12.4%

(iii) Having your vehicle stolen or vandalised? (2,450 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	20.9%	17.3%	23.7%
Fairly worried	32.3%	28.2%	35.6%
Not very worried	30.3%	28.9%	31.4%
Not at all worried	14.5%	21.5%	9.0%

(iv) Being a victim of fraud or identity theft? (3,139 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	19.5%	20.8%	18.4%
Fairly worried	34.3%	33.7%	34.9%
Not very worried	30.6%	28.0%	32.8%
Not at all worried	15.5%	17.5%	13.9%

(v) Being caught up in a terrorist attack? (3,127 responses)

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	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	12.2%	12.7%	11.7%
Fairly worried	17.3%	18.0%	16.7%
Not very worried	35.8%	28.8%	41.6%
Not at all worried	34.8%	40.4%	30.0%

How many times in the past 12 months have you personally experienced or witnessed the following in your local area?

	Not at all	Once or a few times	At least once a month	At least once a week	Every day or almost every day
A) Street drinking / drunken behaviour / under-age drinking (3,058 responses)	28.3%	29.9%	12.5%	18.4%	10.9%
B) Vandalism / criminal damage or graffiti (3,014 responses)	35.8%	34.7%	14.0%	10.3%	5.2%
C) Inconsiderate behaviour (e.g. inappropriate use of fireworks, youths playing football in inappropriate areas, cycling / skateboarding in pedestrian areas, people throwing stones, eggs etc) (3,057 responses)	31.7%	32.7%	13.7%	11.6%	10.2%
D) People using or dealing drugs or evidence of drugs (3,006 responses)	43.3%	22.7%	10.3%	11.3%	12.4%
E) Inconvenient or illegal parking, abandoned vehicles (2,981 responses)	25.1%	25.9%	11.9%	13.2%	23.9%
F) Speeding cars or motorcycles, car revving, boy racers (3,082 responses)	14.8%	22.3%	13.1%	19.7%	30.1%
G) Begging, vagrancy, problems with homeless people (3,062 responses)	62.1%	17.9%	6.4%	6.4%	7.2%
H) Prostitution or kerb crawling, people committing inappropriate or indecent sexual acts in public (3,022 responses)	89.8%	5.9%	1.6%	1.4%	1.4%

Do you think that your local police are dealing with the issues that matter to your community? (2,876 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Yes, definitely	17.4%	24.6%	11.1%
Probably	44.8%	55.2%	35.8%
Probably not	19.7%	12.8%	25.8%
Definitely not	18.1%	7.4%	27.4%

Taking everything into account, how good a job do you think the Derbyshire police are doing? (3,004 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Excellent	12.7%	16.6%	9.5%
Good	38.4%	48.1%	30.0%
Fair	30.5%	28.1%	32.5%
Poor	11.8%	5.0%	17.6%
Very poor	6.6%	2.2%	10.4%

Work will be undertaken to understand the concerns raised by people who had participated in the survey and the review of those concerns will help ensure that the Police and Crime Plan for Derbyshire recognises the issues that matter to the people of Derbyshire.

Based on this data it is good to see that a clear majority of people still consider that Derbyshire Constabulary are dealing with the issues that matter to communities and believe that the police are doing a good job.

A full analysis of the 2017/18 survey work, including demographic data, will be published in Autumn 2018.

INDEPENDENT CUSTODY VISITORS SCHEME

Independent Custody Visiting is intended to counter any mistrust of the Police in the local community and reassure the public that people detained in Police custody are being given access to their rights, are detained in satisfactory conditions and are having their health and well-being needs taken care of. I would like to take this opportunity to formally record my thanks to all of those involved in the scheme. It is a vitally important job that they do to ensure that when people are held in custody they are done so with dignity and respect.

It is a statutory responsibility of the Police and Crime Commissioner for Derbyshire to have in place an Independent Custody Visiting Scheme.

Members of the public from Derbyshire volunteer to attend Derbyshire Constabulary's custody suites to speak with people detained in police custody, raising any issues with custody staff in order to resolve them quickly. During the year

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of 2017-2018, the Scheme had 25 Independent Custody Visitors (ICVs), all of whom were actively making visits to the custody suites.

Derbyshire Constabulary has three custody suites which are designated to hold detained persons 24 hours a day, seven days a week, 52 weeks of the year. These are Buxton, Chesterfield and Derbyshire.

For the purposes of the ICV scheme Derby is classed as the South area and Buxton and Chesterfield are both classed as the North area. New ICV are allocated to visit in either the North or South of the county when they join the scheme; allocation being based on how close the custody suites are to their home address.

In addition to these three designated suites, there are four un-designated suites which still require two visits per year to ensure that they are kept in a ready state for any time when they may be temporarily required to house detainees. These are in Glossop, Ilkeston, Ripley and Swadlincote. Frequent visits are made to designated custody suites, and are carried out in pairs. Staff working within the custody suites are unaware of when the visits will be made.

The tables below provide statistics from 1 April 2017 to 31 March 2018, compiled from the completed visit report forms completed by visitors at the time of the visit. Up to the end of May 2017 all visitors completed a paper based report form, but from June 2017 onwards an electronic reporting system was introduced and the statistics have been drawn from this software.

All of the issues reported by the Independent Custody Visitors are carefully monitored for trends and actioned upon where necessary. An in depth report is produced twice a year and is reported through the Strategic Governance Board (as was, re-formatted to the SPA Board from May 2018). Additionally, Kevin Gillot, the Deputy PCC is the lead for Custody and Custody Visiting and is in regular contact with Force Officers and staff as well as the ICVs.

Visit Frequency

Panel	Suite	Number of Visits
Derby North LPU	Buxton	54
Derby North LPU	Chesterfield Custody Suite	99
Derby South	Derby	105
Total		258

Detainee Availability

1 Apr 2017 to 31 Mar 2018			
Suite	Total	Available	Consent
Buxton	57	30 (53%)	26 (87%)
Chesterfield Custody Suite	532	276 (52%)	253 (92%)

Derby	1156	493 (43%)	449 (91%)
Total	1745	799 (46%)	728 (91%)

The first column gives the total number of detainees in Custody at the time of the visit. The second column gives the number of detainees available for a visit (in the cell and awake). The final column provides information on the number consenting to a visit (from those available).

COMMISSIONING & GRANTS

As part of the continued programme of work to support victims of crime, the PCC continued to progress the victim services strategy through the procurement of several contracts, designed to work in an integrated and coordinated way, meeting those holistic needs of victims. This was done through consultation and partnership working with the local authorities, the Constabulary, with feedback from victims themselves and also the voluntary sector, who play a large role in supporting those victims.

The delivery of paediatric Sexual Assault Referral Centre (SARC) provision has been subject of an NHS England recommissioning process. The new approach to delivering the service has been through the development of two hubs in the East Midlands region, with a view to develop centres of excellence for victims of this type of crime. The PCC has lead on behalf of the region for the element of the service commissioned by PCCs, namely the provision of paediatric forensic medical examiners (FMEs). The go live date for the provision is the start of the financial year 2018-19 so will fall outside of this report.

The PCC has also lead a countywide co-commissioning of a high-risk offender housing service. This service provides supervised accommodation for those offenders who have completed custodial sentences but the police and partners consider could still pose a potential risk. The service is unique within the region and was a genuine risk of being lost. Through the Commissioner's support and leadership this valuable service has been put on a more secure footing for the future.

As part of the internal audit programme, the PCC's approach to grant making was audited and performance deemed to be GOOD in this business area. Full details of this audit can be found on the PCC website.

In the second round of large grants (2017-18), 32 applications were received, totalling £600,000. Nine projects were successful in securing average funding of just under £21,500 each.

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Name	Purpose	Amount Large CAG £	Police and Crime Plan Priorities
AL HURRAYA	To deliver Crime reduction initiatives within the problematic areas of Derby City. They will work in partnership with key organisations within the voluntary sector and provide training which will enable them to provide long term strategic solutions within their communities.	£25,000.00	1,2,3,6
CHESTERFIELD LOCALITY CHILDRENS PARTNERSHIP	To work with 25 Junior and Primary Schools in Chesterfield, They will work with years 5 and 6 in each of these schools, to support children's knowledge on online safety and sexting.	£13,500.00	1,2,5
CROSSROADS DERBYSHIRE	The project will employ a part-time Court Support Worker with additional responsibility for representing MARAC cases. The post will ensure that victims of domestic abuse are appropriately prepared for and supported through the court system so that safe decisions are made regarding the children involved in domestic abuse cases.	£18,873.00	1,2,3,4
DIVERSITY WATCH LTD	To improve diversity and cohesion between the Black Minority Ethnicity (BME) and the police in Derbyshire. They intend to work in-conjunction with Derbyshire police and help to raise awareness amongst the BME community on effective policing, and promote diversity within the police force.	£23,703.00	1,2,6
FIXERS	The grant will fund three youth social action projects addressing cybercrime and online safety. The projects will be led by young people aged 16-25 from Derbyshire who have personal experience of cybercrime, either as victims or as offenders, and therefore have a valuable contribution to make to the community conversation.	£17,859.00	1,2,5
PATHWAYS OF CHESTERFIELD	To appoint a Volunteer and Activities Coordinator to engage homeless people and rough sleepers in meaningful activities.	£25,000.00	1,2,3,4

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SOUTH DERBYSHIRE MENTAL HEALTH ASSOCIATION	To provide support, guidance and education additional to the current service provided at Bank House specifically to those who have mental health issues/learning difficulties and are at risk of entering or re-entering the criminal justice system.	£25,000.00	1,2,3,4
THE ENTHUSIASM TRUST	Supporting the cost of running a 12-month intensive preventative programme focusing on knife crime and youth violence for young people aged 11-18 in Derby.	£25,000.00	1,2,5
ST PETERS QUARTER DERBY	To encourage and support the creation of a Radio Watch scheme amongst businesses in the Business Improvement District (BID) areas of Derby City including those registered with Derby Pub Watch.	£18,700.00	1,2,7
TOTAL	9 projects	£192,635.00	

In the small grants rounds in 2017-18 the uptake was much smaller, only 14 projects applied for funding totalling just over £31,000. A total of 8 grants were awarded with an average value of just over £2,300 allocated per project. It is clear that additional engagement and support work needs to happen with community based organisations to raise the profile of this potential funding stream and encourage more applications. The grants awarded were:

Name	Purpose	Amount Small CAG £	Police and Crime Plan Priorities
Drinkaware	Drinkaware Crew	£2,499.55	1,2,3
Global Education Derby	Derby/ Derbyshire School Linking	£2,400.00	1,2
Sporting Communities	Abbey Youth Session	£2,430.00	1,2,4,5

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Sinfin Moor Allotment Association	Sinfin Allotments	£2,300.00	1,2
Sinfin Community Childcare	Freedom Programme Courses	£2,500.00	1,2
Langley Mill Community Group	Football Fun and Arts and Crafts Skills for young people	£2,000.00	1,2,5
Chesterfield & District Neighbourhood Watch	To fund a range of marketing/crime prevention material which can then be disseminated across communities in Derbyshire.	£2,500.00	1,2,5
Freedom Delivers	To empower women and raise awareness of the types of abuse being perpetrated and to give them more knowledge to make informal safe choices for themselves and their children and wider families.	£2,000.00	1,2
TOTAL	8 projects	£18,629.55	

Details of commissions and grants awarded along with associated terms and conditions can all be found on the PCC's website and following the links to Finance and Grants.

FINANCE

The Information provided in this Annual Report is taken from reports to the Strategic Priorities Assurance Board of 25 June 2018.

Revenue

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The final outturn against the 2017/18 Revised Revenue Budget is summarised at **Table 1**, which shows that an overall underspending against the Revised Budget occurred for the year of £0.134m. This surplus was transferred to the Operational Funding & Investment Reserve.

Table 1

Budget Heading	Original Budget £000	Revised Budget £000	Outturn £000	Over/ (Under) spend £000
Office of the Police and Crime Commissioner	2,506,097	2,226,097	2,000,626	(225,471)
Police Officer Pay & On-Costs	87,153,600	88,369,300	88,225,816	(143,484)
Police Staff Pay & On-Costs	38,148,300	38,461,700	38,414,608	(47,092)
Other Employee Expenses	492,300	559,700	747,021	187,321
Police Pensions	2,460,100	2,732,500	2,951,088	218,588
Premises	8,201,000	8,479,400	8,416,214	(63,186)
Transport	3,694,000	3,562,500	3,463,433	(99,067)
Supplies & Services	12,757,800	13,502,900	13,576,856	73,956
Agency	187,900	238,300	329,407	91,107
Pay & Price Contingency	812,700	0	0	0
Debt Charges	771,500	635,300	770,823	135,523
Revenue Contribution to Capital	1,665,100	1,665,100	1,665,100	0
Government Grants	(2,788,800)	(2,788,800)	(2,775,629)	13,171
General Income	(2,905,900)	(3,509,200)	(4,153,089)	(643,889)
Regional Units	10,427,200	10,427,200	10,329,107	(98,093)
Interest Receipts	(76,000)	(76,000)	(88,462)	(12,462)
Contributions to/from Reserves	(1,894,150)	(3,151,650)	(3,116,921)	34,729
Sub-Total	161,612,747	161,334,347	160,755,998	(578,349)
BCU Fund	318,200	349,200	273,787	(75,413)
Expenditure on National Policing	754,700	754,700	487,205	(267,495)

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Other Specific Grants	50,000	74,000	138,783	64,783
Partnerships	511,500	734,900	503,221	(231,679)
TOTAL DERBYSHIRE POLICE	163,247,147	163,247,147	162,158,994	(1,088,153)
additional Council Tax surpluses				(33,006)
TOTAL UNDERSPEND				(1,121,159)
less: Earmarked Carry-Forwards				761,769
less: Transfer to the PCC Reserve				225,471
NET UNDERSPEND				(133,919)

Capital

The Commissioner's capital outturn position for 2017/18 is shown in **Table 2**. It shows actual expenditure of £10.372m (88%) against an approved Capital Programme for 2017/18 of £11.809m as summarised below:

Table 2

Capital Programme	2017/18 Budget £m	2017/18 Outturn £m	Budget Remaining £m	Re-profile Required £m
Joint Police & Fire Schemes	3.832	3.519	0.313	0.503
Building Works	2.899	1.669	1.230	1.040
Total Vehicles & Equipment	1.590	1.395	0.195	0.243
Total IS Schemes	3.283	2.483	0.800	0.800
East Midlands Counter Terrorism Intelligence Unit (EMCTIU)	0.205	0.179	0.026	-
Capital Programme	11.809	9.245	2.564	2.586
Regional Schemes lead force - funded by region	-	0.560	(0.560)	-
Total Capital Programme (including Region)	11.809	9.805	2.004	2.586
Hardware, Software & Equipment (funded through RCCO at year end therefore budget in Revenue)		0.567		
TOTAL		10.372		

Reserves

Table 3 gives a summary of reserves held by the Police and Crime Commissioner. A reduction is forecast as reserves will be needed to support the Capital Programme, spread the cost of the Commissioner's PFI arrangements, manage the Commissioner's Grant & Commissioning plans and to support the budget for 2018/19 as well as the medium-term financial plan over the coming years.

Table 3

	Balances at 31/03/17	Balances at 31/03/18	Estimated Balances at 31/03/19	Estimated Balances at 31/03/20	Estimated Balances at 31/03/21
	£	£	£	£	£
GENERAL RESERVES	4,000,000	4,000,000	4,000,000	4,000,000	4,000,000
EARMARKED RESERVES					
Useable:-					
Operational Priorities	1,324,693	1,324,693	1,324,693	1,324,693	1,324,693
Operational Funding and Investment Reserve	13,644,197	6,775,866	5,261,448	5,261,448	5,261,448
Contribution to Capital	2,031,421	1,464,100	0	0	0
Carry-forwards	2,387,158	2,057,551	1,687,551	1,687,551	1,687,551
PCC Grants & Commissioning	2,141,003	2,406,474	2,156,474	1,906,474	1,656,474
Pensions	500,000	500,000	500,000	500,000	500,000
Total Useable:-	22,028,472	14,528,684	10,930,166	10,680,166	10,430,166
Non-useable:-					
PFI - Ilkeston	1,139,828	1,115,395	1,058,995	993,695	921,095
PFI - Derby	3,371,083	3,091,382	2,784,382	2,442,982	2,070,682
Insurance	679,596	991,879	995,179	998,579	1,003,779
Total Non-useable:-	5,190,507	5,198,656	4,838,556	4,435,256	3,995,556
TOTAL EARMARKED RESERVES	27,218,979	19,727,340	15,768,722	15,115,422	14,425,722
TOTAL RESERVES	31,218,979	23,727,340	19,768,722	19,115,422	18,425,722

Statements of Accounts. The 2017/18 Statements of Accounts for the Chief Constable and the Commissioner/Group are available on the website

PCC & Group Accounts

<https://www.derbyshire-pcc.gov.uk/Document-Library/Finance-Grants/How-Your-Money-is-Spent/PCC-and-PCC-Group-Accounts-2017-18-FINAL-July-20182.pdf>

Chief Constable Accounts

<https://www.derbyshire-pcc.gov.uk/Document-Library/Finance-Grants/How-Your-Money-is-Spent/Chief-Constable-Accounts-2017-18-FINAL-July-20182.pdf>

MESSAGE FROM THE CHIEF CONSTABLE

It has now been my pleasure to be the Chief Constable of Derbyshire Constabulary for just over a year. It has been a year where Derbyshire Constabulary continues to perform well compared to its peers. We are considered by HMIC to be amongst the best forces in the country, with good gradings across the range of PEEL inspections. It is also a year in which Derbyshire has become one of the safest place to live, according to police recorded crime figures, in spite of some of the complexities of the policing environment that we face.

It has been a year in which the force has undertaken many significant operations, which have resulted in excellent outcomes for the communities of Derbyshire. For example, the Constabulary has been involved, through Operation Fairmont, in a significant policing response to demonstrations against a company involved in the supply of hardware to the emerging industry of “fracking”. Whilst the demonstrations were largely peaceful, it is anticipated that with recent changes in planning legislation, the demand on policing resources is likely to increase with the potential granting of licenses for exploratory drilling for “fracking” sites within the north of the County.

It has also be a year in which we have continued to deal with diminished police budgets, and where the requirements of policing have got broader, deeper and more complex. The gambit of policing now stretches from dealing effectively with local engagement and problem solving through a myriad of other crime types and levels of victimology, through to the complex world of serious and organised crime, terrorism and the new phenomenon of cybercrime and CSE online facilitated through the worldwide web.

So at this time of increasing risk, burgeoning complexity and reducing budgets, we have had to carefully balance our resource allocation and our operational and organisational decision making to ensure that we continue to provide a high quality policing service to all the communities of Derbyshire. This has involved a significant reshaping of the organisation in order to ensure that we are fit to provide a 21st Century policing service.

I wrote to the whole organisation last year setting out my priorities for change, to ensure we remain relevant and effective. As part of this, we are undergoing a radical change programme in relation to culture, where we are trying to put our people right at the centre of our business, in terms of encouraging them to take responsibility, leading them effectively, and ensuring that we look after their wellbeing as they undertake a very difficult job in trying circumstances.

At the same time, we have set an ambition to become one of the most innovative policing organisations in the country, and we are part way through a journey of putting digital investment and technological innovation at the centre of our service. Similarly, we have now developed a 15 year estates strategy that will ensure that those working for Derbyshire Constabulary will have an estate that is fit and appropriate for the mission of policing for the next 30 to 50 years.

All of this is intended to ensure that we have a professionally enabled organisation, which is sufficiently flexible and ambitious to cope with the changing demands of policing as we move forward. I have no doubt we will see the results of these investments and these changes over the next two or three years as we ensure the organisation responds effectively to emerging risk, that is responsive to local issues and that is repositioned to prevent harm happening, rather than responding to it.

Peter Goodman QPM
Chief Constable – Derbyshire Constabulary

THE YEAR AHEAD

As I look to the year ahead I can see lots of challenges and opportunities ahead:

- I will continue with my challenge to visit all 383 towns and villages in Derbyshire – let me know if you'd like me to visit and keep an eye out for a PCC in a town near you!
- I will continue to fight for a fairer funding deal for Derbyshire to ensure that the Force is properly resourced
- I will continue to challenge the Chief Constable to deliver an efficient and effective police service in Derbyshire and work to ensure that Derbyshire remains one of the safest counties in the country to live, work or visit.
- I will continue to work with partners in Derby City to seek support for those who find themselves on the streets and in tackling the issues brought about by synthetic cannabinoids such as Mamba
- I will continue to work with colleagues in the Fire and Rescue Service to see how police and fire can work more closely together and will continue dialogue with colleagues in the ambulance service to see how they might also work more closely with us

But most importantly I will continue to proudly serve the people who have put their trust in me - I will listen to your concerns; bring partners together to find sustainable solutions to problem; shine a spotlight on areas where service or performance could be improved; and try to be the very best PCC for Derbyshire that I can be.

Hardyal Dhindsa

PCC for Derbyshire

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