

POLICE AND CRIME PANEL

14th September 2017

REPORT OF THE POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE

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| ANNUAL REPORT 2016-17 |
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1. PURPOSE OF THE REPORT

- 1.1 To present the draft Annual Report (Appendix A) for the Police and Crime Commissioner for Derbyshire for the period of 1st April 2016 to the 31st March 2017 in accordance with Section 12 of the Police Reform and Social Responsibility Act 2011 (PRSRA).

2. BACKGROUND

- 2.1 Section 12 of the PRSRA requires the Police and Crime Commissioner (PCC) to produce an Annual Report on:
- a) the exercise of the body's functions in each financial year, and*
 - b) the progress which has been made in the financial year in meeting the police and crime plan objectives in the body's police and crime plan.*
- 2.2 The PCC must present the report to the Police and Crime Panel (PCP), at a public meeting, and answer any questions the panel may pose.
- 2.3 The PCC must also respond to any report or recommendations the PCP may make and publish said response.
- 2.4 PCCs must then publish the Annual Report, in a manner they determine.
- 2.5 It should be noted that the period covered by this report includes the PCC elections in May 2016, and the subsequent issuing of a new Police and Crime Plan in September 2017.

3. PCP RESPONSIBILITIES

- 3.1 Section 28(4) of the PRSRA outlines the PCPs responsibilities in relation to the Annual Report. It states that:
- 3.2
- (4) A police and crime panel must -*
 - (a) arrange for a public meeting of the panel to be held as soon as practicable after the panel is sent an annual report under section 12,*
 - (b) ask the police and crime commissioner, at the meeting, such questions about the annual report as the members of the panel think appropriate,*
 - (c) review the annual report, and*

Agenda Item 4

(d) make a report or recommendations on the annual report to the commissioner.

- 3.3 At its meeting in July 2013 the PCP agreed that the Annual Report would be presented as a standing agenda item to the PCP's September meeting.

4.0 PUBLICATION

- 4.1 Subject to the report or recommendations made by the PCP, the PCC intends to publish the Annual Report as a document on the PCC Website.
- 4.2 The PCC does not intend to produce large numbers of physical copies of the report.
- 4.3 Should a member of the public wish to receive a hard copy of the Annual Report the office will ensure that they are sent one.
- 4.4 It should be noted that the document attached is the text for the draft report, the final version will include photography and all relevant hyperlinks.
- 4.5 In an attempt to increase public engagement with the work of the PCC, and to make the Annual Report more accessible, the PCC will also be producing a short video to accompany the Annual Report, showcasing some of the work undertaken during his first year in office.

5.0 RECOMMENDATIONS

- i That the panel receives and approves the Annual Report 2016-17.
- ii That Panel Members ask such questions, and make any recommendations, on the report as they think appropriate.
- iii That, subject to any report or recommendations by the PCP, the Annual Report is published via the PCC's website – www.derbyshire-pcc.gov.uk.

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DRAFT

**Police & Crime Commissioner
for Derbyshire**

**Annual Report
2016 - 17**

INTRODUCTION

Welcome to my first Annual Report as Police and Crime Commissioner for Derbyshire, covering activity between 1st April 2016 and 31st March 2017.

Before I can go any further I have to pay tribute to my friend and colleague Alan Charles, the first PCC for Derbyshire, whose term of office came to an end in May 2016. Alan set the tone for the excellent working relationship between the Police and Crime Commissioner and the Chief Constable & Derbyshire Constabulary, and I have sought to build upon the legacy that he has left.

In May 2016 the second election of Police and Crime Commissioners took place. I am pleased to be able to report that the turn-out for the election was significantly higher than in 2012 and I was honoured when the people of Derbyshire chose me to take on this challenging role.

Having worked as the Deputy Police and Crime Commissioner for just over three years prior to my election I was able to hit the ground running. I was clear that the direction of travel was about evolution, not revolution. In the first few weeks in office I worked closely with my senior team, and the Chief Officer Team within the Force, to develop a new Police and Crime Plan that would build upon the successes of the previous plan and develop new areas of work for the office, the Force and partners. To mark my first 100 days in office I launched the new Plan, having consulted with the Police and Crime Panel. I have been clear that I see the plan as a 'living document' and I will, over the course of my four year term in office, keep the seven strategic priorities under review to ensure that they are delivering focus on the areas that matter to the people of Derbyshire.

As part of my commitment to be a Police and Crime Commissioner for the whole of Derbyshire – Urban, Suburban and Rural, I launched my ambitious #D383 campaign that will see me visit all 383 towns and villages in the county of Derbyshire. The aim is to allow me to hear the priorities and concerns of those who live in the many and varied communities that make up this great county.

My approach to this Annual Report is somewhat different this year. In addition to a more traditional written report I have chosen this year to produce a short video that will highlight areas of work I have been engaged in, the impact the Police and Crime Plan has had and the work of those organisations who have secured funding from my office to support the delivery of the plan. This video can be found at **INSERT HYPERLINK**. I hope that this approach will see more people engaging with the Annual Report and understanding the work that my office and I undertake.

Hardyal Dhindsa
Police & Crime Commissioner for Derbyshire

THE HELLOS AND GOODBYES

My Office

There have been some changes within my office since the last Annual Report. Beki Johnson, our third paid intern, went on to secure a full time position within criminal justice over the border in South Yorkshire. Following the continued success of that role we were very pleased to welcome Lauren Carnelly into the team. Our Apprentice scheme saw Edward Bird gain his qualifications and we welcomed our third apprentice Jack Foster into the team. Kirsty Holding, who had been the first apprentice in the office before securing a permanent role in the office also moved on this year, becoming a procurement assistant for Derbyshire Constabulary. This led to the appointment of Jennifer Connelly-Thompson into the office as the Executive Assistant to the Chief Executive and Deputy PCC. I have also welcomed Tim Parkin into the team as my new Digital Engagement Officer.

Christmas 2016 saw the retirement of my treasurer Helen Boffy. Helen had worked for the Police Authority prior to establishment of Police and Crime Commissioners in 2012. Helen was instrumental in the transition arrangements that allowed the office to move from one governance arrangement to another. She was a key member of my senior team and will be missed by both the office and Force colleagues alike.

The legislation governing Police and Crime Commissioner states that a Police and Crime Commissioner must appoint a Chief Executive and a Treasurer/Director of Finance and I therefore appointed Andrew Dale to the role. Andrew comes to us with significant experience of police finance having worked for Leicestershire Police and the Leicestershire PCC's office.

Having worked as the Deputy PCC under Alan Charles I was very aware of the volume of work a PCC undertakes and with that in mind I ran a recruitment campaign to find a Deputy PCC to support me in my role. Following a robust interview process I was pleased to welcome Kevin Gillott onto the team as my deputy. As a lawyer Kevin brings with him significant experience of working within the Criminal Justice System including working as a Legal Advisor to Derbyshire Magistrates' Courts.

For those who have joined the team – welcome on board! For those who have moved on to pastures new – all the best, and thanks for your work within the Office of the PCC for Derbyshire.

Derbyshire Constabulary

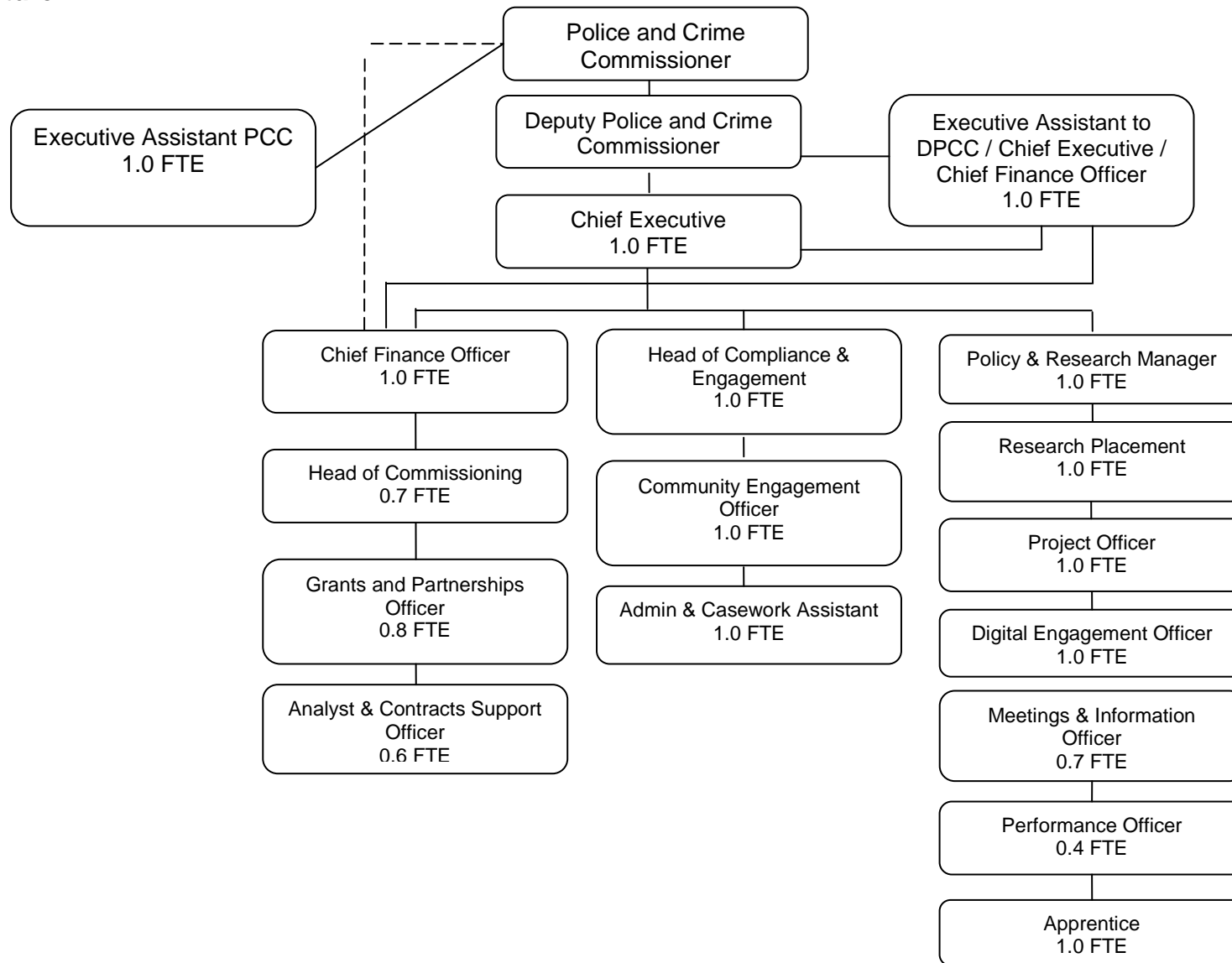
In late 2016 the Chief Constable, Mick Creedon, discussed with me his desire to retire after 37 years in policing at the end of his current fixed term appointment in May 2017. Under his strong and effective leadership Mick had steered the Force through the challenges of austerity whilst maintaining the high quality and standards of service that the public rightly demands. Under him the Force had consistently been assessed as either Good or Outstanding by Her Majesty's Inspectorate of Constabulary. He led on a number of high

profile enquiries, some at the personal request of the Home Secretary. He had been very open, as had many Chief Constables, about his misgivings about the new governance model of Police and Crime Commissioner, but he set these views aside and made the system work. I am hugely grateful for Mick's dedication and commitment to policing and wish him a very long, happy retirement.

Whilst the new Chief Constable was not due to take up office until June 2017, the recruitment process was started as soon as I knew Mick was leaving. Significant work was undertaken to describe the type of Chief I was looking for and a suitably robust process was put in place. Following this process, and confirmation by the Police and Crime Panel, I was very pleased to be able to appoint Peter Goodman into the role. Peter has significant experience of policing at a senior level having served as the Deputy Chief Constable for the East Midlands Region for a number of years before returning to Derbyshire Constabulary following Alan Goodwin's retirement. Peter knows that he has a very tough act to follow, but I have every confidence that he will be able to rise to the challenge and build upon Mick Creedon's legacy.

Hardyal Dhindsa
Police and Crime Commissioner for Derbyshire

Office Structure



THE NEW POLICE & CRIME PLAN 2016-21

One of the statutory responsibilities of a new Police and Crime Commissioner is to produce a new Police and Crime Plan by the end of the financial year in which they are elected. In this case it would have meant having the plan drafted, agreed by the Police and Crime Panel and published by 31st March 2017. Locally, however, the Plan was agreed and published in August 2016 to mark the first 100 days in office of the new Police and Crime Commissioner.

As explained in his introduction, the PCC wanted to see this second Derbyshire Police and Crime Plan as building upon the previous plan rather than starting again from scratch. A draft plan was produced and shared with Derbyshire Constabulary and other partners before submitting it to the Police and Crime Panel for their views.

The previous Plan contained six strategic priorities:

1. Work to improve the support provided to victims & witnesses
2. Work to provide strong and effective partnership working
3. Work to keep people, particularly the most vulnerable in our communities, safe from harm, anti-social behaviour & criminal activities
4. Work to support local policing and maintain current strength, distributing resources into places of greatest need
5. Work to drive continual improvement in performance through robust performance framework that identifies key risks and manifesto priorities
6. Encourage further investigation into the issues surrounding alcohol-related crime & harm and the impact of drugs on communities; explore ways to intervene early – with support from our partners

The new Plan saw an increase to seven strategic priorities:

1. Working to keep the most vulnerable in our communities safe from crime and harm and supporting those who unfortunately find themselves a victim of crime
2. Working to provide strong and effective partnership working
3. Working to tackle the impact of drugs and alcohol on communities
4. Supporting those with mental health issues, including those with learning difficulties, who come into contact with the Criminal Justice System, as victim or offender, to get the right support, from the right agencies at the right time
5. Working with young people, including those who have been either victims of crime or offenders, to understand their needs and prevent them becoming involved in criminal activities
6. Working with the Constabulary to develop the policing family to be more representative of the diverse communities it serves
7. Working with the Constabulary and partners to maximise the opportunities from developments in technology

The main changes were a new focus on the issue of mental health in relation to the criminal justice system; a greater focus on the needs of young people as either victims or offenders; a challenge to the Constabulary to increase the diversity of officers, staff and volunteers and a challenge to the Force to maximise on the opportunities presented by advancements in technology such as mobile working.

In addition to the seven priorities the Plan also highlighted the thirteen threat and risk areas identified and agreed by the Police and partners along with references to the Strategic Policing Requirement (a statutory requirement to support national policing) and the approach to be adopted by the five PCCs in the East Midlands towards regional collaboration.

A full copy of the 2016-21 Plan can be found on the PCC's website.

SIGNIFICANT ACHIEVEMENTS 2016/17

In addition to developing and starting to deliver against the Police and Crime Plan, the PCC has been busy working on a number of projects and initiatives. Some key work during the year includes:

#D383

As part of his commitment to be the PCC for the whole of Derbyshire – Urban, suburban & rural, the PCC has committed to visiting all 383 towns and villages in Derbyshire. This ambitious pledge has already seen him visiting events ranging from village shows to parish council meetings. It is hoped that by visiting the diverse communities of Derbyshire the PCC will be able to better represent the people of Derbyshire by better understanding their experience of crime and policing as well as gaining a greater understanding of their concerns. The PCC welcomes invitations to visit groups and events across the County so if there is an event in your local area and you would like the PCC to attend please get in touch. (The more advanced the warning, the more likely the availability of space in his very hectic diary!)

City Centre Summit

Following work the PCC had been doing on issues in a specific part of Derby City, local businesses and partners contacted the office to raise concerns about wider issues of anti-social behaviour and drug/alcohol use on the streets of the City. In response to this the PCC called together a meeting of partners including business representatives, the local media, the City Council, Police and other stakeholders in December 2016. As a result of this and subsequent meetings there is now a co-ordinated approach to both enforcement and prevention/diversionary work in place. The PCC and partners have funded a pilot project to intensively work with the most entrenched and challenging individuals in the City. Whilst it is still at an early stage initial feedback has been that the approach is having an effect. As a result of the

work in Derby City, the PCC has been approached by Chesterfield Borough and is now working on a similar initiative to bring partner together to tackle issues experienced in Chesterfield.

Rural Crime Unit

As part of the commitment in the Plan on rural, wildlife and heritage crime in the County, the PCC has worked with the Chief Constable to see the establishment of a Rural Crime Unit to tackle this crime type. It is hoped that this approach, loosely based on a successful model developed in North Wales, will enable a more co-ordinated approach that engages with those who live and work in rural communities and numerous partner agencies and experts. It focuses not just on wildlife crime but also will be targeting the wider problems of rural crime and the additional issues associated with environmental and heritage crimes. It is also hoped that the unit will help facilitate an ongoing dialogue with farming communities so their voices can be heard.

Step Up – Beat Hate

The Step Up Beat Hate campaign is a joint-agency pilot, led by Derbyshire Victims Services' provider Remedi and the Restorative Justice Council (RJC). The aim of the campaign is to increase awareness of the benefits of restorative justice (RJ) among past and current victims of hate crime. It also supports the PCC's goals to improve support to victims of hate crime across the county and encourage more survivors to report their experiences to police.

Athens Ethical Principles - United Nations Global Compact

As part of his commitment to protecting the most vulnerable in society the PCC was one of 10 organisations and businesses who signed up to the Athens Ethical Principles that seeks to tackle issues of Human Trafficking and Modern Day Slavery. He was also able to work with Derby City Council to get the Council's buy-in making Derby City the first UK City to sign up to this agreement.

Estate Development

As the person responsible for the Police Estate, the PCC has worked closely with the Police and Fire services in continuing to develop and strengthen collaborative working between the two blue-light services. The new Joint HQ building was completed and staff teams from both organisations have now moved in and work is ongoing on a joint training facility also based at the Ripley HQ site. This supports the PCCs stated position on the emerging agenda of Police/Fire governance – developing closer collaboration rather than taking over the governance of the Fire and Rescue Service.

Anti-Social Behaviour

The PCC received funding from Central Government to commission service to support victims of crime. The conditions of this funding state that the funding can only be used for victims of crime; this means that those who have been victims of anti-social behaviour may not qualify to receive support. As this did not seem the right approach to take, the PCC has separately commissioned the organisation that provides the general victim service to also provide support to those who have

suffered incidents of anti-social behaviour ensuring that all those who feel they need support are able to access it, whether it is considered a crime or not, or if they have chosen to report it to the police or not. This service goes live on 1st April 2017. Details of this, and other support services can be found by visiting the CORE website at www.core-derbyshire.com

Lead PCC Roles

The PCC has taken on a lead PCC role for two key areas of the work nationally. These are for Alcohol & Substance Misuse and Hate Crime. This forms part of the work undertaken by the Association of Police and Crime Commissioners (APCC) nationally to ensure that the voice of PCCs are heard within national debates and best practice from around the country is shared by PCCs.

Further examples of the PCCs work during the year will be showcased in the video that accompanies this Annual Report.

CASEWORK AND COMPLAINTS

The PCC continues to receive contact from the public either by post, in person, via the website or via third parties such as local MPs or local Councillors. We greatly appreciate it when people take the time to get in touch and we will always do my best to help with any issues raised. We are, however, sometimes constrained in what we can do when it comes to specific cases. The PCC is only allowed in law to deal with complaints against the Chief Constable; any complaints relating to other ranks must be dealt with by the Force. The PCC is responsible for ensuring that the Force runs an effective complaints process and to support this we dip-samples closed complaints, we also meet regularly with the Independent Police Complaints Commissioner responsible for Derbyshire. Derbyshire continues to enjoy a good relationship with the IPCC and they continue to consider that Derbyshire has good systems in place, which is not to say that we will allow this to make us complacent and we are always keen to keep an eye on best practice from other police force areas.

The following table sets out the numbers of pieces of casework the office has received during the year April 2016 to March 2017. This can be through members of the public writing in, emailing or contacting the office by telephone or brought back to the office following public events and visits.

CONTACTS:

| Type of contact | |
|------------------------------|-----|
| Appreciation | 8 |
| Complaint or dissatisfaction | 147 |
| Crime report | 19 |
| Feedback | 26 |
| General enquiry | 140 |
| Indecipherable | 4 |
| Intelligence | 36 |
| Not for Derbyshire PCC/Force | 7 |

| Reason for Contact | |
|------------------------------|-----|
| Abuse Suffered | 33 |
| Acquisitive Crime | 31 |
| Anti-social Behaviour | 47 |
| Budget & Resources Issues | 18 |
| Drugs & Alcohol | 3 |
| Equality & Diversity | 1 |
| Other | 13 |
| PCC Matters | 18 |
| Personnel Issues | 8 |
| Service & Police Performance | 145 |
| Traffic/Roads Policing | 61 |
| Wildlife Crime | 9 |

| Appropriate Authority (who should reply) | |
|--|-----|
| Derbyshire Constabulary | 300 |
| Police & Crime Commissioner | 87 |

ISSUES RAISED:

| Abuse (33) | |
|---------------------------|----|
| Child Sexual Exploitation | 3 |
| Domestic Violence | 2 |
| Hate Crime | 14 |
| Safeguarding Concerns | 3 |
| Sexual Violence | 2 |
| Violence - other | 9 |

| Acquisitive Crime (31) | |
|--------------------------|----|
| Burglary, Robbery, Theft | 9 |
| Cyber Fraud | 5 |
| Fraud | 17 |

| Anti-Social Behaviour (47) | |
|------------------------------|----|
| ASB - general | 18 |
| Criminal Damage | 3 |
| Harassment/Bullying | 3 |
| Neighbour Disputes | 10 |
| Noise & Nuisance | 4 |
| Trespass/Unlawful gatherings | 9 |

| Budget & Resources (18) | |
|----------------------------------|---|
| Budget/Precept | 4 |
| Estate - police buildings | 5 |
| Resources - allocation/reduction | 9 |

| Drugs & Alcohol (3) | |
|---------------------|---|
| Drug Supply/Dealing | 1 |
| Drug Taking | 1 |
| Street Drinking | 1 |

| Equality & Diversity (1) | |
|--|---|
| Police officer recruitment & retention | 1 |

| Other (13) | |
|--------------------------|---|
| Indecipherable/unclear | 8 |
| Not relevant/not for PCC | 5 |

| PCC Matters (17) | |
|---|----|
| Community Engagement | 1 |
| PCC Role, costs, accountability | 12 |
| Victim services, commissioning & grants | 1 |

| Personnel Matters (8) | |
|--|---|
| Employment issues inc. pensions | 5 |
| Work/work experience, student projects | 3 |

| Service & Police Performance (145) | |
|------------------------------------|----|
| Contact & response time | 32 |
| Data issues inc. DBS applications | 5 |
| General policy & procedure | 28 |
| General quality of service | 41 |
| Performance & Crime Stats | 4 |
| Police Complaint | 21 |
| Police Powers | 14 |

| Traffic/Roads Policing (61) | |
|-----------------------------|----|
| Cyclists | 2 |
| Drink/drug driving | 1 |
| Off-roading/green lanes | 2 |
| Other roads policing | 29 |
| Parking | 17 |
| Speed | 10 |

| Wildlife Crime (9) | |
|------------------------------|---|
| Animal cruelty | 1 |
| Badger Baiting | 2 |
| Mistreatment of horses | 3 |
| Persecution of birds of prey | 1 |
| Pest Control | 1 |
| Wildlife Crime as a priority | 1 |

CONSULTATION AND ENGAGEMENT

Talking to the public has remained a cornerstone of the work of the PCC. Through both the #D383 campaign and the 'Listening To You' programme the PCC and his team have been hearing about what is important to people.

Please Note

Due to the new PCC not taking up office until mid-May, and changes to how consultation results are reported, the figures below relate to a period of June 2016 – May 2017.

2002 questionnaires were completed, of which 1232 were completed face to face and the remaining 770 were online.

Please note: These results have not been weighted. Whilst the face to face respondents are reasonably representative of the demographics of Derbyshire, website respondents are much more likely to be from the older population and this has affected the results below. The following results must therefore be considered as an indication only.

Location – based on the home postcode of respondents

| | Number of questionnaires Listening To You May 2017 | Number of questionnaires per 1,000 population (based on Census 2011) |
|--|--|---|
| All Respondents | 2,002 | 1.97 |
| Amber Valley local authority area | 306 | 2.50 |
| Bolsover local authority area | 131 | 1.73 |
| Chesterfield local authority area | 187 | 1.80 |
| City of Derby local authority area | 426 | 1.71 |
| Derbyshire Dales local authority area | 190 | 2.67 |
| Erewash local authority area | 216 | 1.93 |
| High Peak local authority area | 196 | 2.16 |
| North East Derbyshire local authority area | 203 | 2.05 |
| South Derbyshire local authority area | 118 | 1.25 |

Before completing this survey, were you aware of Police & Crime Commissioners? (1,938 responses)

| | |
|-----|-------|
| Yes | 74.6% |
| No | 25.4% |

Do you know the name of your Police & Crime Commissioner?
(1,788 responses)

| | |
|-----|-------|
| Yes | 34.3% |
| No | 65.7% |

In the last 12 months, have you had any contact with the Police & Crime Commissioner for your local area? (1,779 responses)

| | |
|-----|-------|
| Yes | 12.1% |
| No | 87.9% |

If Yes, what was the nature of your contact with the Police & Crime Commissioner?

| | |
|---|-------|
| I shared views on police/council tax charged for the police | 3.2% |
| I shared information on community activity/local crime | 31.5% |
| I made a complaint about the police | 5.1% |
| I asked for information | 8.8% |
| Other – please specify | 38.0% |
| Do not wish to say/Do not know/Blank | 13.4% |

How safe do you feel walking alone in your local area during the day?
(1,995 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------|---------------------|----------------------------|-----------------------|
| Very safe | 50.7% | 47.6% | 55.7% |
| Fairly safe | 39.8% | 41.9% | 36.5% |
| A bit unsafe | 7.5% | 8.1% | 6.4% |
| Very unsafe | 2.0% | 2.3% | 1.4% |

How safe do you feel walking alone in your local area after dark?
(1,969 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------|---------------------|----------------------------|-----------------------|
| Very safe | 18.3% | 19.9% | 15.8% |
| Fairly safe | 38.8% | 34.0% | 46.3% |
| A bit unsafe | 28.8% | 31.1% | 25.1% |
| Very unsafe | 14.2% | 15.0% | 12.9% |

During the last 12 months, have you been a victim of Anti-Social Behaviour?
(1,970 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|-----|---------------------|----------------------------|-----------------------|
| Yes | 18.6% | 16.1% | 22.6% |

How worried are you about being a victim of the following types of crime?

Having your home broken into and something stolen?(1,985 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------------|---------------------|----------------------------|-----------------------|
| Very worried | 15.2% | 12.4% | 19.7% |
| Fairly worried | 32.6% | 30.5% | 36.0% |
| Not very worried | 38.9% | 39.0% | 38.8% |
| Not at all worried | 13.2% | 18.1% | 5.5% |

Being mugged or robbed?(1,987 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------------|---------------------|----------------------------|-----------------------|
| Very worried | 9.2% | 9.8% | 8.1% |
| Fairly worried | 26.6% | 25.1% | 28.9% |
| Not very worried | 45.3% | 40.8% | 52.5% |
| Not at all worried | 18.9% | 24.3% | 10.4% |

Having your vehicle stolen or vandalised?(1,817 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------------|---------------------|----------------------------|-----------------------|
| Very worried | 13.7% | 10.4% | 18.4% |
| Fairly worried | 30.2% | 27.7% | 33.7% |
| Not very worried | 32.7% | 28.5% | 38.6% |
| Not at all worried | 23.4% | 33.4% | 9.4% |

Being a victim of fraud or identity theft?(1,980 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------------|---------------------|----------------------------|-----------------------|
| Very worried | 21.3% | 19.8% | 23.7% |
| Fairly worried | 39.8% | 33.2% | 50.4% |
| Not very worried | 24.9% | 26.9% | 21.9% |
| Not at all worried | 13.9% | 20.1% | 4.0% |

Being caught up in a terrorist attack?(1,981 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|--------------------|---------------------|----------------------------|-----------------------|
| Very worried | 9.2% | 11.7% | 5.3% |
| Fairly worried | 17.0% | 16.6% | 17.7% |
| Not very worried | 37.2% | 28.2% | 51.5% |
| Not at all worried | 36.5% | 43.6% | 25.4% |

In general, how much do you trust the police as an organisation?
(1,976 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|---------------|---------------------|----------------------------|-----------------------|
| A lot | 29.3% | 30.9% | 26.7% |
| A fair amount | 53.3% | 53.8% | 52.5% |
| Not very much | 13.0% | 10.7% | 16.5% |
| Not at all | 4.5% | 4.5% | 4.3% |

Which of the following have affected your trust in the police as an organisation? (All responses, respondents could choose more than one option)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|---|---------------------|----------------------------|-----------------------|
| Personal experience with the police | 43.1% | 40.7% | 46.8% |
| Relatives and/or friends experience / word of mouth | 23.0% | 21.1% | 26.0% |
| Media reporting in press about the police | 26.5% | 20.4% | 36.4% |

| | | | |
|------------------------------|--------------|-------|-------|
| TV documentaries | 13.8% | 11.7% | 17.1% |
| Social media | 12.0% | 13.5% | 9.6% |
| Something else | 7.5% | 6.5% | 9.2% |
| None of the above/don't know | 20.3% | 22.6% | 16.5% |

Do you think that your local police are dealing with the issues that matter to your community? (1,854 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|-----------------|---------------------|----------------------------|-----------------------|
| Yes, definitely | 21.8% | 27.1% | 13.6% |
| Probably | 53.8% | 55.5% | 51.0% |
| Probably not | 15.4% | 11.3% | 21.9% |
| Definitely not | 9.0% | 6.0% | 13.6% |

Taking everything into account, how good a job do you think the Derbyshire police are doing? (1,934 responses)

| | <u>Total</u> | <u>Face to face</u> | <u>Website</u> |
|-----------|---------------------|----------------------------|-----------------------|
| Excellent | 16.1% | 19.1% | 11.3% |
| Good | 49.1% | 52.4% | 43.7% |
| Fair | 26.5% | 23.8% | 30.8% |
| Poor | 5.9% | 3.4% | 10.1% |
| Very poor | 2.4% | 1.3% | 4.0% |

Work will be undertaken to understand the concerns raised by people who had participated in the survey and the review of those concerns will help ensure that the Police and Crime Plan for Derbyshire recognises the issues that matter to the people of Derbyshire.

Based on this initial data it is good to see that a clear majority of people still consider that Derbyshire Constabulary are doing either an Excellent or Good job and are dealing with the issues that matter to communities.

A full analysis of the 2016/17 survey work, including demographic data, will be reported through the PCC's Strategic Governance Board and will be available via the PCC's website.

INDEPENDENT CUSTODY VISITORS SCHEME

Independent Custody Visiting is intended to counter any mistrust of the Police in the local community and reassure the public that people detained in Police custody are being given access to their rights, are detained in satisfactory conditions and are having their health and well-being needs taken care of. The Annual Report gives a great opportunity to formally record thanks to all of those volunteers involved in the

scheme. It is a vitally important job that they do to ensure that when people are held in custody they are done so with dignity and respect.

It is a statutory responsibility of the Police and Crime Commissioner for Derbyshire to have in place an Independent Custody Visiting Scheme.

Members of the public from Derbyshire volunteer to attend Derbyshire Constabulary's custody suites to speak with people detained in police custody, raising any issues with custody staff in order to resolve them quickly. During the year of 2016-17, the Scheme had 23 Independent Custody Visitors (ICVs), all of whom were actively making visits to the custody suites.

Derbyshire Constabulary has three custody suites which are designated to hold detained persons 24 hours a day, seven days a week, 52 weeks of the year. These are Buxton, Chesterfield and Derbyshire.

For the purposes of the ICV scheme Derby is classed as the South area and Buxton and Chesterfield are both classed as the North area. New ICVs are allocated to visit in either the North or South of the county when they join the scheme; allocation being based on how close the custody suites are to their home address.

In addition to these three designated suites, there are four un-designated suites which still require two visits per year to ensure that they are kept in a ready state for any time when they may be temporarily required to house detainees. These are in Glossop, Ilkeston, Ripley and Swadlincote. Frequent visits are made to designated custody suites, and are carried out in pairs. Staff working within the custody suites are unaware of when the visits will be made.

| BUXTON CUSTODY SUITE | | |
|-------------------------------------|-----|-----|
| Total visits made | 53 | - |
| Number of scheduled visits | 54 | - |
| Number of detainees seen in custody | 103 | - |
| Number offered a visit | 68 | 66% |
| Number refused a visit | 1 | 1% |
| Number seen | 67 | 99% |
| Number not seen (Not in cell/other) | 2 | 2% |
| Number not seen (Observed only) | 18 | 17% |

| CHESTERFIELD CUSTODY SUITE | | |
|-------------------------------------|-----|------|
| Total visits made | 103 | - |
| Number of scheduled visits | 106 | - |
| Number of detainees seen in custody | 630 | - |
| Number offered a visit | 331 | 53% |
| Number refused a visit | 39 | 11% |
| Number seen | 297 | 90% |
| Number not seen (Not in cell/other) | 4 | 0.6% |

| | | |
|---------------------------------|-----|-----|
| Number not seen (Observed only) | 140 | 22% |
|---------------------------------|-----|-----|

| DERBY CUSTODY SUITE | | |
|-------------------------------------|------|-----|
| Total visits made | 95 | - |
| Number of scheduled visits | 105 | - |
| Number of detainees seen in custody | 1380 | - |
| Number offered a visit | 448 | 35% |
| Number refused a visit | 44 | 3% |
| Number seen | 445 | 91% |
| Number not seen (Not in cell/other) | 27 | 2% |
| Number not seen (Observed only) | 292 | 21% |

| OVERALL BREAKDOWN OF VISITS | | |
|-----------------------------|-----|-----|
| Total visits made | 251 | - |
| Number of scheduled visits | 347 | - |
| Weekday visits | 183 | 73% |
| Weekend visits | 68 | 27% |
| Morning visits | 105 | 42% |
| Afternoon visits | 80 | 32% |
| Evening visits | 66 | 26% |

The tables above provide statistics from 1 April 2016 to 31 March 2017, compiled from the completed visit report forms. It should be noted that the number of detainees only refers to those people who were in custody at the time of the visits, not at any other time.

All of the issues reported by the Independent Custody Visitors are carefully monitored for trends and actioned upon where necessary. An in depth report is produced twice a year and is reported through the Strategic Governance Board.

COMMISSIONING & GRANTS

As part of the continued programme of work to support victims of crime, the PCC continued to progress the victim services strategy through the procurement of several contracts, designed to work in an integrated and coordinated way, meeting those holistic needs of victims. This was done through consultation and partnership working with the local authorities, the Constabulary, with feedback from victims themselves and also the voluntary sector, who play a large role in supporting those victims.

A review was undertaken of the number and type of grants the PCC would be making available and a new format for Community Action Grants was developed. A total of £275,000 per year was set aside to fund the scheme. It was agreed that there would be one round of 'large grant' applications per year – these were grants of up to £25,000, to a maximum annual spend of £200,000; in addition there would

be three rounds per year where people could apply for up to £2,500, using the remaining £75,000. As in previous years applications would be assessed by the office with input from partners from the Safer Communities Tasking and Advisory Group at the County Council and the City Council's Safer Communities Group.

All activity must demonstrate how it will help contribute towards the seven objectives contained within the Police and Crime Plan 2016-2021. To help projects understand when they would be able to apply for funding a timetable has been produced for all the grants rounds from 2016 to 2020, which is available via the PCC's website.

In the first round of large grants in 2016, applications totalling £1.07million were received. Ten projects were successful in securing funding ranging from £4,000 to £25,000 as detailed below:

| Name | Project | Amount (£) | Police & Crime Plan Objectives |
|-----------------------------------|---|------------|--------------------------------|
| Mastin Moor Action Group | Multi Sports Session | 4,170 | 2,3,5 |
| Ripley Recreation Ground Trust | Greenwich Park Sports Partnership | 6,725 | 1,5 |
| Amber Factory | Make It | 24,625 | 1,3,4,5 |
| Princes' Trust | Moving Lives Forward - Early Intervention | 25,000 | 2,5 |
| Brand Recovery | Branding your recovery | 22,615 | 1,3,4 |
| NE Derbyshire CAB | Derbyshire Scamwatch | 25,000 | 1,2 |
| Deventio Housing Tust CIC | High Intensity Service User Project | 25,000 | 2,3,4 |
| Derbyshire Alcohol Advice Service | Stand To | 24,353 | 1,3 |
| Multi-Faith Centre | Roma youth project | 25,000 | 1,2,5 |
| Life Skills Education, CIC | DARE for primary schools | 23,792 | 1,2,3 |

In the first round of 'Small Grants' (covered within this reporting period) uptake was much smaller, only 4 projects applied for funding. It is clear that additional engagement and support work needs to happen with community based organisations to raise the profile of this potential funding stream and encourage more applications. The grants awarded were:

| Name | Project | Amount (£) | Police & Crime Plan Objectives |
|--|---|------------|--------------------------------|
| Ashbourne Rd & District Allotments Association | Site security to reduce crime | 1,990 | 1,2 |
| Salcare | Escape Domestic Violence Service | 2,255 | 1,2 |
| 1st Draycott and Wilne Scouts | Security initiative at Draycott Leisure Green | 2,500 | 1,2,5 |
| Hilton Youth Group | Hilton Youth Ltd | 2,500 | 1,2,5 |

Three applicants to the first round of 'large grants' were considered to dovetail with the Police and Crime Plan to such an extent that the PCC removed them from the application process and offered them an extended grant over three years to allow them to build capacity and sustainability. These were the training facility at Rhubarb Farm working with ex-offenders, the Eastern European Network for their work with

new and emerging communities from Eastern Europe and the Padley Centre to extend their after-hours provision to the homeless in Derby City.

The PCC has also historically supported the work of the Community Safety Partnerships across the County and City. In order to offer a level of financial security, and to allow for projects to be delivered over multiple years, the PCC agreed to provide three-year grant funding for the partnerships. The feedback from partnerships is that they welcome the stability this offers to an area of work that has seen significant cuts due to the financial pressures local authorities and other partners continue to face.

Details of commissions and grants awarded along with associated terms and conditions can all be found on the PCC's website and following the links to Finance and Grants.

FINANCES

The Information provided in this Annual Report is taken from reports to the Strategic Governance Board of 26 June 2017.

Revenue

The final outturn against the 2016/17 Revised Revenue Budget is summarised at **Table 1**, which shows that an overall underspending against the Revised Budget occurred for the year of £1.635m.

Table 1

Revenue Budget Outturn 2016/17

| Budget Heading | Original Budget £000 | Revised Budget £000 | Outturn £000 | Over/ (Under)spend £000 |
|---|-------------------------|------------------------|-----------------------------------|-------------------------------|
| Office of the Police and Crime Commissioner | 2,474,697 | 2,504,697 | 1,933,827 | (570,870) |
| Police Officer Pay & On Costs | 88,671,700 | 87,173,600 | 87,230,154 | 56,554 |
| Police Staff Pay & On Costs | 37,330,500 | 36,051,900 | 35,785,890 | (266,010) |
| Other Employee Expenses | 462,300 | 487,000 | 654,864 | 167,864 |
| Police Pensions | 2,382,500 | 3,794,400 | 3,844,562 | 50,162 |
| Premises | 8,261,000 | 8,220,900 | 7,933,177 | (287,723) |
| Transport | 3,405,200 | 3,391,600 | 3,505,672 | 114,072 |
| Supplies & Services | 12,323,900 | 12,725,000 | 13,464,824 | 739,824 |
| Agency | 1,274,900 | 1,187,900 | 1,146,580 | (41,320) |
| Pay & Price Contingency | 365,015 | 0 | 0 | 0 |
| Debt Charges | 816,500 | 815,600 | 741,510 | (74,090) |
| Revenue Contribution to Capital | 1,500,000 | 1,908,900 | 1,842,102 | (66,798) |
| Government Grants | (2,788,800) | (2,788,800) | (3,085,065) | (296,265) |
| General Income | (2,957,100) | (3,187,000) | (4,043,075) | (856,075) |
| Regional Units | 9,130,800 | 9,586,400 | 9,416,380 | (170,020) |
| Interest Receipts | (160,000) | (148,000) | (146,255) | 1,745 |
| Contributions to/from Reserves | (779,400) | (759,485) | (478,996) | 280,489 |
| Sub-Total | 161,713,712 | 160,964,612 | 159,746,151 | (1,218,461) |
| BCU Fund | 307,100 | 354,100 | 325,760 | (28,340) |
| Regional and National Policing | 224,400 | 723,600 | 592,535 | (131,065) |
| Other Specific Grants | 50,000 | 53,100 | (33,549) | (86,649) |
| Partnerships | 496,500 | 696,300 | 526,175 | (170,125) |
| TOTAL DERBYSHIRE POLICE | 162,791,712 | 162,791,712 | 161,157,072 | (1,634,640) |
| | | | less: Earmarked Carry-Forwards | 769,911 |
| | | | less: Transfer to the PCC Reserve | 414,591 |
| | | | NET UNDERSPEND | (450,138) |

Capital

The Constabulary's capital outturn position for 2016/17 is shown in **Table 2**. It shows actual expenditure of £18.051m (85%) against an approved Capital Programme for 2016/17 of £21.354m.

Table 2

| Capital Programme | 2016/17 Budget £m | 2016/17 Outturn £m | Budget Remaining £m | Slippage Required £m |
|--|-------------------|--------------------|---------------------|----------------------|
| Joint Police and Fire Schemes | 8.540 | 6.952 | 1.588 | 1.213 |
| Building Works | 2.757 | 1.635 | 1.122 | 1.122 |
| Total Vehicles and Equipment | 2.002 | 2.112 | (0.110) | (0.110) |
| Total IS Schemes | 7.795 | 6.561 | 1.234 | 1.182 |
| East Midlands Counter Terrorism Intelligence Unit (EMCTIU) | 0.260 | 0.232 | 0.028 | 0.028 |
| Capital Programme | 21.354 | 17.492 | 3.862 | 3.435 |
| Regional Schemes lead force - funded by region | - | 0.246 | (0.246) | - |
| Total Capital Programme (including Region) | 21.354 | 17.738 | 3.616 | 3.435 |
| Hardware, Software and Equipment (funded through RCCO at year end therefore budget in Revenue) | | 0.313 | | |
| TOTAL | | 18.051 | | |

Further details on capital spending can be found at the following links:

INSERT HYPERLINKS

Reserves

Table 3 gives a summary of reserves held by the Police and Crime Commissioner. A reduction is forecast as reserves will be needed to support the Capital Programme, and to address the medium term funding deficit projected from 2018-19 onwards

| Statement of level of reserves 31/03/17 & forecast levels to 31/03/20 | | | | | |
|---|--------------------------|--------------------------|-----------------------------|-----------------------------|-----------------------------|
| | Actual Balances 31/03/16 | Actual Balances 31/03/17 | Estimated Balances 31/03/18 | Estimated Balances 31/03/19 | Estimated Balances 31/03/20 |
| | £'000 | £'000 | £'000 | £'000 | £'000 |
| General Reserves | 4,000.0 | 4,400.0 | 4,000.0 | 4,000.0 | 4,000.0 |

| | | | | | | |
|--------------------|------------|----------|----------|----------|----------|----------|
| Earmarked | Usable | 28,819.7 | 22,028.5 | 12,760.1 | 10,263.1 | 7,485.1 |
| Reserves | non usable | 5668.2 | 5,190.5 | 4,869.7 | 4502.4 | 4,103.5 |
| Earmarked Reserves | | 34487.9 | 27,219.0 | 17,629.7 | 14,765.4 | 11,588.5 |
| Total Reserves | | 38487.9 | 31,219.0 | 21,629.7 | 18,765.4 | 15,558.5 |

Statements of Accounts. The 2016/17 Statements of Accounts for the Chief Constable and the Commissioner/Group are available on the website

PCC & Group Accounts

[INSERT HYPERLINK](#)

Chief Constable Accounts

[INSERT HYPERLINK](#)

A VIEW FROM THE CHAIR OF THE DERBYSHIRE POLICE AND CRIME PANEL

The Police and Crime Panel is responsible for supporting and scrutinising the Police and Crime Commissioner. The Panel focuses its attention on the strategic actions and decisions made by the Commissioner, using the range of powers it has to ensure he is being held to account.

I have been a member of the Police and Crime Panel for over 4 years and I was delighted to have been elected as the new Chair. My predecessor in 2016/17 was Councillor Julie Hill and I am pleased to have been involved in the Panel's continuing development, including undertaking proactive scrutiny of regional collaboration and budget monitoring.

I look forward to the Panel continuing to both challenge and support the Commissioner and his office in the future.

Councillor Carol Hart
Chair, Derbyshire Police and Crime Panel.

THE YEAR AHEAD

As I look to the year ahead I can see lots of challenges and opportunities ahead:

- As previously mentioned Chief Constable Mick Creedon will be retiring at the end of May and Peter Goodman will be taking over the reins. I hope that as Peter is known to the organisation that his appointment will offer reassurance to the dedicated staff and officers of Derbyshire Constabulary that we will build upon previous success rather than trying to re-invent the wheel.
- I will continue with my challenge to visit all 383 towns and villages in Derbyshire – let me know if you'd like me to visit and keep an eye out for a PCC in a town near you!
- Over the coming twelve months we will need to review and recommission my Victim Services, supporting those who have become a victim of crime to cope and recover.
- I will continue to fight for a fairer funding deal for Derbyshire to ensure that the Force is properly resourced
- I will continue to challenge the Chief Constable to deliver an efficient and effective police service in Derbyshire and work to ensure that Derbyshire remains one of the safest counties in the country to live, work or visit.

But most importantly I will continue to proudly serve the people who have put their trust in me - I will listen to your concerns; bring partners together to find sustainable solutions to problems; shine a spotlight on areas where service or performance could be improved; and try to be the very best PCC for Derbyshire that I can be.

Hardyal Dhindsa
PCC for Derbyshire

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