

Council Plan Delivery Plan

2019-2021

Appendix B

Derbyshire County Council

Delivery Plan 2019-21

This Delivery Plan has been developed to provide more detail on the implementation of the Council Plan 2019-21. It will also help the Council monitor the progress of its work. Timescales are provided though these sometimes extend outside the period of this plan reflecting the long-term ambition and implementation periods required.

Key

| | |
|-------|---------------------------------------|
| ASC&H | Adult Social Care and Health |
| CCP | Commissioning, Communities and Policy |
| CS | Children's Services |
| ETE | Economy, Transport and Environment |

Priority: Value for money

| Deliverable | Department | Start / Expected Start | Expected Completion | Stage |
|---|------------|------------------------|---------------------|-------------|
| Kept Council Tax as low as possible | All depts | April 2020 | March 2022 | In progress |
| Achieved budget savings of £46.8m | All depts | March 2019 | March 2022 | In progress |
| Strengthened partnership working, for instance working with partners to agree the creation of a Strategic Alliance for the region to drive sustainable growth | All depts | May 2017 | Ongoing | In progress |
| Lobbied Government to secure a better funding settlement | CCP | Ongoing | Ongoing | In progress |
| Reviewed and transformed key services to ensure a mix of in-house and commissioned provision | All depts | - | - | - |
| - Highways review | ETE | April 2018 | March 2021 | In progress |
| - Corporate Property review | CCP | September 2018 | April 2020 | In progress |
| - Countryside Services review | ETE | October 2018 | April 2020 | In progress |
| - Library Service review | CCP | January 2019 | 2024 | In progress |
| - Procurement review | CCP | 2018 | 2021 | In progress |
| - Communications review | CCP | July 2018 | October 2019 | In progress |
| Introduced app based technology to ensure more agile and flexible working | CCP | Ongoing | Ongoing | In progress |
| Improved the management of Council land and buildings, reducing assets which are surplus to requirements | CCP | March 2019 | March 2022 | In progress |
| Embedded a new constitution and scheme of delegation to speed up decision making | CCP | July 2018 | May 2019 | In progress |
| Improved employee well-being through a new strategy that also increases productivity and reduces absence | All | March 2019 | April 2020 | In progress |
| Ensured Council contract decisions deliver value for money through Council Value for Money Board | CCP | Ongoing | Ongoing | In progress |

Priority: A prosperous Derbyshire

| Deliverable | Department | Start / Expected Start | Expected Completion | Stage |
|--|------------|------------------------|---------------------|-------------|
| Assisted small and medium sized enterprises to grow and be more productive | ETE | Ongoing | Ongoing | In progress |
| Worked to maximise growth opportunities arising from HS2 and to mitigate impact | ETE | May 2017 | 2033 | In progress |
| Delivered the new “Invest in Derbyshire” programme in line with agreed timescales | ETE | June 2018 | March 2021 | In progress |
| Delivered the Employment and Skills Strategy action plan in line with programmed timescales including improved co-ordination of Council activity | ETE | April 2019 | March 2023 | In progress |
| Assisted in the successful implementation of a new manufacturing zone in North Derbyshire | ETE | March 2019 | March 2021 | In progress |
| Completed the clean-up of polluted land at the former Coalite works in Bolsover further developed Markham Vale | ETE | Markham 2006 | 2023 | In progress |
| | | Coalite 2017 | 2030 | |
| Supported growth in the visitor economy by improving access to a range of accommodation and quality attractions | ETE | Ongoing | Ongoing | In progress |
| Increased the fibre enabled broadband coverage across Derbyshire for homes and businesses | ETE | April 2014 | December 2020 | In progress |
| Invested in well maintained roads and highways infrastructure | ETE | Ongoing | Ongoing | In progress |
| Completed the development and started the implementation of a countywide Infrastructure Plan to support good growth | ETE | September 2019 | Tbc | In progress |

Priority: Empowered and self-sufficient communities

| Deliverable | Department | Start / Expected Start | Expected Completion | Stage |
|---|-------------|------------------------|---------------------|-------------|
| Rolled out the Thriving Communities programme across 13 localities | CCP | July 2019 | March 2021 | In progress |
| Reviewed grants and developed a new offer to voluntary and community groups to enable the sector to grow and thrive | ASC&H / CCP | October 2018 | March 2020 | In progress |
| Co-designed the Council's offer to people with learning disabilities, focusing on their strengths to help them achieve their personal goals | ASC&H | September 2019 | March 2021 | Not started |
| Enabled residents to self-serve using an optimal combination of communication channels | CCP | June 2019 | June 2021 | Not started |
| Implemented the transfer of a minimum of five libraries to community management | CCP | January 2019 | March 2020 | In progress |
| Helped people furthest from the labour market into sustainable employment | ETE | To be confirmed | To be confirmed | Not started |

Priority: A focus on prevention and early intervention

| Deliverable | Department | Start / Expected Start | Expected Completion | Stage |
|--|------------|------------------------|---------------------|-------------|
| Developed, agreed and begun to implement the Older People's Housing, Accommodation and Support Strategy | ASC&H | Ongoing | March 2021 | In progress |
| Reviewed the Council's care and support offer for children with special educational needs and disabilities and adults to improve efficiency, value for money and customer outcomes | ASC&H / CS | May 2019 | To be confirmed | Not started |
| Better supported people to live at home longer | ASC&H | Ongoing | Ongoing | In progress |
| Commissioned a new approach to provide innovative technological solutions to support people with social care needs | ASC&H | June 2019 | March 2021 | Not started |
| Increased the number of people taking part in smoking cessation and weight management programmes to improve outcomes | ASC&H | April 2019 | Ongoing | In progress |
| Redesigned the Council's Early Help Offer for Children, Young People and Families | CS | Started | November 2019 | In progress |
| Redesigned the Council's universal and targeted 0-5s offer through Health Visiting services and Children's Centres in partnership with the NHS | ASC&H / CS | Started | October 2019 | In Progress |
| Implemented "Pause Project", an innovative programme to address the needs of women who have had multiple children removed from their care and to prevent this cycle recurring | ASC&H / CS | Started | Ongoing | In progress |

Priority: High performing council services

| Deliverable | Department | Start / Expected Start | Expected Completion | Stage |
|--|------------|------------------------|---------------------|-------------|
| Delivered priority actions from the Enterprising Council Strategy and embedded the approach with staff and partners | All depts | January 2019 | March 2021 | In progress |
| Maximised the effectiveness of the Council's operating model and strengthened the One Council approach to enable high performing services | All depts | May 2017 | Ongoing | In progress |
| Maintained the Council's high performance in reducing delayed transfers of care from hospital | ASC&H | Ongoing | Ongoing | In progress |
| Ensured all Council run adult care homes have Quality of Care graded as 'Good' or 'Outstanding' by the Care Quality Commission | ASC&H | Ongoing | Ongoing | In progress |
| Continued to drive improvements in the delivery of children's social care | CS | Started | March 2021 | In progress |
| Continued to ensure that all Council run children's homes are 'Good' or 'Outstanding' | CS | Started | Ongoing | In progress |
| Increased the percentage of children in schools which are 'Good' or 'Outstanding', so that Derbyshire is in line with the national average | CS | Started | Ongoing | In progress |
| Continued to maintain high levels of customer satisfaction in the Council's Highway and Transport Services | ETE | April 2008 | Ongoing | In progress |
| Introduced a new Customer Care Charter to set out how it will meet people's needs | All depts | March 2019 | July 2019 | In progress |
| Developed and embedded a more robust performance management framework | All depts | April 2019 | March 2021 | In progress |

| Deliverable | Department | Start / Expected Start | Expected Completion | Stage |
|--|------------|------------------------|---------------------|-------------|
| Developed an integrated approach to reporting performance and cost information aligned to corporate priorities | CCP | April 2019 | March 2020 | Not started |