

DERBYSHIRE COUNTY COUNCIL

CABINET MEETING

22 October 2013

Joint Report of the Acting Strategic Director for Environmental Services, the Strategic Director for Children and Younger Adults, and the Strategic Director for Adult Care

**FRAMEWORK AGREEMENT FOR TAXI AND SMALL VEHICLE
SPECIALIST PASSENGER TRANSPORT SERVICES
(JOBS, ECONOMY AND TRANSPORT)**

(1) **Purpose of the Report** To seek Cabinet approval to establish a Framework Agreement for taxi and small vehicle specialist passenger transport services.

(2) **Information and Analysis**

Background

The County Council secures specialist home to school transport services for students who have an entitlement because of their special educational needs. Contracts for these services are let through a process of competitive tendering designed to ensure value for money and the effective and efficient use of resources.

Similarly, specialist passenger transport services are also secured for Adult Care clients to attend and participate in day care opportunities throughout the county.

Contracts usually run for a period of up to five years although recently, in the lead up to the introduction of the new Framework Agreement, contracts have normally been awarded for no more than 12 month periods. This arrangement will continue until the Framework commences on 1 January 2014.

It is intended that the Framework Agreement will streamline passenger transport booking arrangements and should lead to service efficiencies. This will be achieved within the Framework through a mini-competition being carried out when operators are being selected to provide services. Further information in relation to the mini-competition is referred to under Legal Considerations.

Public

In June 2013, a procurement exercise was undertaken to establish a Framework Agreement for the provision of taxi and specialist small vehicle transport services. Operators were invited to submit tenders as follows:

- Part A for transport services **without** the requirement of a Passenger Assistant.
- Part B for transport services **with** the requirement of a Passenger Assistant.

(NB Passenger Assistants supervise and assist students and clients with special requirements or behavioural / medical needs).

Operators were given the option of applying for Part A, Part B, or both.

The Framework was advertised in the Official Journal of the European Union (OJEU), Source Derbyshire and the trade press and amongst existing operators to generate sufficient response to fulfil the current service levels. To encourage a good response, the procurement process was simplified as far as possible whilst maintaining principles of compliance, transparency and fairness.

Outcome

The tendering process has now been completed. All the proposed operators have met published criteria and quality standards. A total of 250 operators were successful (including 31 'new' operators) in their submissions and 40 were unsuccessful because they did not meet published criteria. The full list of successful operators is attached as an Appendix.

It is proposed to award contracts from the Framework Agreement for the period 1 January 2014 to 31 December 2017.

Continuation of Existing Contracts

As 29 of the unsuccessful operators currently undertake 66 special needs services for the Authority, it is proposed to allow them to carry on with current contracts until the expiry date or the contract is terminated, whichever is the earlier date. To terminate these contracts prior to their expiry would have a detrimental effect on delivering statutory services to vulnerable children and adults.

(3) **Financial Considerations** The overall contract value is £48 million over the 4 year period 1 January 2014 to 31 December 2017 (i.e. £12 million per year).

This represents approximate annual costs of:

Public

Special Educational Needs (SEN) / Post 16 SEN	£8 million
Adult Care	£2 million
SEN Children in Care	£550,000
Derbyshire Education Leisure Time Activities (DELTA)/ Area Offices	£1.5 million

(4) **Legal Considerations** The tendering process is compliant with procurement legislation and has provided fair access to new as well as existing operators.

When services are required, there will be a 'mini-competition' between providers on the Framework and, if more than one provider can meet the need, the lowest cost provider will normally be selected. Short notice and/or emergency contracts may be let by reference to the 'price per mile' information provided by the operators as part of the tendering process.

Services commissioned via the Framework Agreement will be monitored for contract compliance.

(5) **Equality and Diversity Considerations** Under the Education Act 1996, the Authority is required to make suitable home to school travel arrangements for eligible children of compulsory school age, including children who live beyond walking distance from school, and children with special educational needs, disabilities and mobility problems who live within walking distance but cannot reasonably be expected to walk to school. The Authority must also make such transport arrangements for persons of sixth form age and adult learners as it considers necessary, and having regard to the Authority's duties to secure education and training opportunities for young adults subject to learning difficulty assessment.

The Chronically Sick and Disabled Persons Act 1970 requires local authorities in certain circumstances to provide access to services for prescribed groups of disabled people.

(6) **Human Resources Considerations** There is a short term increase in workload to establish the Framework and set up the monitoring and operational processes that can be met from existing resources.

Checks have been undertaken to ensure that drivers and Passenger Assistants have current CRB/DBS approval.

In preparing this report the relevance of the following factors has been considered: prevention of crime and disorder, environmental, health, property and transport considerations.

(7) **Key Decision** Yes.

Public

(8) **Call-In** Is it required that call-in be waived in respect of the decisions proposed in the report? No.

(9) **Background Papers** Held within the Environmental Services Department. Officer contact details – Deborah Oddy, extension 36743.

(10) **OFFICER'S RECOMMENDATIONS** That Cabinet:

10.1 Approves the establishment of a Framework Agreement for taxi and small vehicle passenger transport services, as outlined in the report.

10.2 Notes that some existing contracts will continue beyond 1 January 2014 in the best interests of service continuity, until the contract terminates or the contract expiry date is reached, whichever is the earlier.

Mike Ashworth
Acting Strategic Director
Environmental Services

Ian Thomas
Strategic Director
Children and Younger
Adults

Bill Robinson
Strategic Director
Adult Care

List of Successful Suppliers

APPENDIX A

1st Call Taxis
1st Class Cabs Killamarsh
25 Cars and Minibuses
38 Links (WB) Ltd
652's Taxi & Private Hire
68 Taxis
75 Taxis Ltd
A Line (Chesterfield)Taxis Ltd
A S Khatker
A Star Travel
A & A Taxis Ltd (Ajaib)
A & L Travel Ltd
A+ Luxury Travel
A1 Taxis Ashby
A2B Cars (Notts)
A2B Taxis (Glossop)
A2Z Cars
Ace of Mansfield Ltd
ADS Travel
Afzal Taxi
Airlux Travel
Airport Transfers Derby Ltd
A J's Private Hire
A K Cars
Alan Dickinson
Albany Taxis
Alfie's Taxis
Alfreton Cars inc. Sovereign
Executive Cars
Allan Gagan-Hill
Allied Taxis
Alpha Cars & Minibuses
(Swad)
Amber Taxis Alfreton Ltd
Amin Taxi
Andrew Piper T/A Oasis
Amvale Ltd
Andrew Owens Private Hire
Andy's Taxis
A R Travel
Associated Taxis
Astra Taxis
Avenger Taxis
Babar Ali Taxi Service

Bakewell & Eyam Community
Transport
Belper Dial a Cab
Big Nigel's
Bloors Private Hire
Bond Cars
Brailo's Ltd
Bryan's Taxis
C & C Taxi Services
C-Gull Taxi
C & N Taxis
Carver Cars of Chesterfield
CBD Taxis
Celia's Taxis
Central Travel (Woodville) T/A
Bagnalls
Central Cars (Chesterfield) Ltd
Central Travel (Sheffield) Ltd
Central Taxis (Long Eaton)
Chapel One Taxis
Charles Watson Taxis
Chesterfield Connect Taxis
Chesterfield Taxi Service
Chris Taylor
C J Cars
Clowes Coaches
Clowne & District Community
Transport
Coalville Yellow Cabs Ltd
Connect Mini Travel
County Cars Derby
Craig Ritchie Taxis
Crescent Cars (Buxton) Ltd
Cross Cars Ltd
Crown Cars (Derby) Ltd
Community Transport for Town
& County (CT4TC)
Daley's Cars
Dave's Private Hire
David Hudson Cabs (Derby)
Ltd
David Madin
David Rathbone Private Hire
Dean's Taxis

Public

Dee Jay Taxis
Derby Cars
Derby Taxis
Derwent Cars Ltd
Diamond Private Hire
DJG Taxis
Dodger's Taxis
Don's Taxis
Door 2 Door
Double Four Taxis
Dovelin Cars Ltd
Duckmanton Mini Bus Hire Ltd
Elite Cars
Erewash Community Transport
Eric's Taxis
Eurocab 2000 Ltd
Express Taxis
F E Khan
First Class Chesterfield
Fred's of Ilkeston
G&S Private Hire Ltd
Galaxy Travel
George's Taxi
Glossop Community Transport
Glossop Taxis
Goldline Taxis
H-Cars
Here and There Taxis
High Peak Taxis
High Street Taxis
HMB Cars
Ian Lord Minibus Services
Ian's Private Hire
Imran Khan
In Taxis
J B Private Hire
J Cars
J A Taxis
Jack Lowe (Tupton Taxis)
JAM Taxi Services Ltd
Jam Taxis (Paul Tomlinson)
James Kerr
Jaz Cars
JBL Taxis
Jess Bonser
JMS Taxis
Joel's Private Hire

John Bailey
John Clarke
John's Taxis (Matlock)
Joseph Allen & Sons
Keggy's Taxis
Keith's Taxis (Glossop)
Kestrel Travel
Kev's Taxis
KLD Taxis
K P Cars
K's Taxis
L P Taxis
L E Taxis & Minibuses
Link Travel
Lynx Taxis (Dean Bullock)
M & M Taxis
M A Taxi Travel
Madge's Taxis
Maggie's Private Hire
Malc Gee Private Hire
MK Taxis (Mark Kimberley)
Mark's Taxi (Mark Ward)
Mars Cars Ltd
May Gurney (now Kier Services Ltd)
Mazza's Taxis
M C Travel Ltd
Mc's Taxis (McPhelim)
Michael's Taxis
Mike's Taxis
M K Cars
Mohammed Razaq
Mr B's Taxis
Mr Pervaiz Raja
Meadow Taxi (Steve Moulson)
MRP Taxis
N & K Taxis
Nat-a-Jack Taxis
Naylor's Taxis & Executive Services Ltd
Near 'n' Far
Nessfield Mini Coaches
Nev's Taxis
New Street Taxis
Nick Coley
Nico's Cars
Noel's Taxis

Public

Nottingham Cars Ltd
NSL Ltd
Nutbrook Cars
Oaktree Travel
Oasis Taxis Mansfield Ltd
(Andrew Piper)
Oliver's Cabs
On Time Taxis
Padtax
People's Ability Network
Pat's Private Hire
Paul's Taxis (Gerahty)
Paul's Taxis (Heanor)
P C's Taxis
P D's Taxis
Peak Cars (Hognaston)
Peak Cars Ltd T/A Al's PH
Peter Stone
Pete's Taxis (Alfreton)
Pete's Taxis (Bakewell)
P J's Private Hire
Porters Mini Coaches
Premier Cars
Premier Hire & taxi (Sandiacre)
Ltd
Quick Cabs Taxis UK Ltd
RA & CE Stokes
Reddy for Hire Ltd
Redline Cars
Reynolds Cars & Mini Coaches
Rick's Taxis
R K Travel
Roger's Taxis
Roy Mycock
Roy Porter Taxis
S A Travel
Safe Cars
Sajad Hussain
Secure a Car
Shardlow Cars
Shaw's Taxis Ltd
Sheriden Myers
Shirebrook Cars
S.mart Cars

Spire Cars
SRCL Ltd T/A ERS Medical
S T Travel Ltd
Stephen Baker Taxis
Steve's Taxis - (Dobbin)
Steven Kowalski
Steve's Private Hire (Bourne)
Steve's Taxis (Pember)
Street Cars (Eckington)
Susan Bean Taxis
Swad Cars
Swadlincote Community
Transport
Tamworth / Atherstone Taxis
Taxico and Aimee's Travel
Taxicoverukltd T/A Chris's
Taxis
Terry's Cars Ltd (Swad)
Terry's Taxis Ltd (Ripley)
The Market Taxis
The Taxi Centre (Derbyshire)
Ltd
Toad Cars
Tony Mitchell Transport
Town Taxis
U S Private Hire
Usher Cars
Valley Airport Services
Viking Coaches.Com Ltd T/A
Viking Coaches
Village Cars & Mini Coaches
Ltd
Village Cars (S.D.) Ltd
Watchorn Taxis
Way 2 Travel
Webster's Taxis
Whaley Private Hire
Wins Taxis
Yasin Hussain
Yates Taxis (1998) Ltd
Yorky's Private Hire
Younis Travel