Agenda Item No:

DERBYSHIRE COUNTY COUNCIL

CABINET

20 September 2016

Report of the Strategic Director for Adult Care

CONSULTATION ON GRANT FUNDING IN 2016-17

ADULT SOCIAL CARE

1. Purpose of the Report

To inform Cabinet of the outcome of the consultation in respect of proposals to cease grant funding to voluntary sector organisations.

To seek Cabinet approval to:

- Continue funding for services listed in Appendix 6 for 18 months to commence on 1 October 2016 with agreements to end on 31 March 2018, subject to review and further consultation if appropriate.

- Discontinue Grant funding following a three month notice period to
  - Relate (Chesterfield and North Derbyshire)
  - Relate (Derby and Southern Derbyshire)
  - Relate (Greater Manchester South)
  - Cruse Bereavement Care (Mansfield Ashfield
  - Derwent Rural Counselling Service
  - Bakewell Tai Chi
  - Tideswell Tai Chi
  - Voluntary Sector Development Budget

2. Information and Analysis

The continuing pressure on Council budgets has meant the Council has to make some very tough decisions about future funding. One of the options considered by the Council to assist in meeting these cuts is to reduce funding to Voluntary and Community Services (VCS) from the Adult Care Grant Aid Budget. The Council has tried to protect the level of funding available to the VCS, but this is likely to be no longer sustainable because of Central Government's austerity cuts.

Adult Care is particularly under pressure to make cuts in expenditure at a time when more people need support and have increasingly complex needs. It is therefore especially important to develop solutions to help reduce the pressure on care services by investing in prevention to manage and reduce future demand. The VCS in Derbyshire has always provided key preventative services which have enabled people to be sustained at home and it is with this in mind that the consultation exercise described in this paper was undertaken.

This Consultation exercise has demonstrated the positive contribution made by many of these services in our communities. The Council has as a consequence of the evidence submitted decided to put forward revised proposals as set out below to continue funding many of the services for a period of 18 months; to allow providers time to establish models of provision that are sustainable and compliment current and future changes in health and social care in Derbyshire. In some cases the extensions to funding will be met by the Public Health Prevention Fund Investment for Ageing Well as identified in the 20 September 2016 Public Health Cabinet Paper seeking approval for investment in prevention investment. Any decision about funding beyond 31 March 2018 will be subject to a review and further consultation if appropriate. Any review will be informed by the future prevention strategy and will require Cabinet approval.

2.1 Adult Care Grant Aid

Cabinet agreed on 15 March 2016 to hold a 12-week consultation in to proposals to stop funding to VCS where there was no clear link between service activity and meeting Adult Care statutory requirements. All of the services subject to this consultation exercise received a commitment from the Council for their funding to continue for up to six months from 1 April 2016 to 30 September 2016.

Cabinet also agreed on 15 March 2016 to continue payments for a range of other VCS funded services for up to a 12 month period from 1 April 2016 to 31 March 2017. These services are subject to a separate review towards developing commissioning proposals to ensure future service delivery meets Adult Care's identified service priorities to meet statutory requirements as identified in the Care Act 2014. The current annual investment in funding of these services that contribute towards meeting service priorities is £1.109m and there are at present no plans to reduce this amount.

2.2 NHS Clinical Commissioning Groups

The Adult Care Grant Aid Budget has funded many of the services referenced in this report for over 15 years. A number of these services are also jointly funded with the four local NHS Clinical Commissioning Groups (CCGs). Appendix 2 lists those services jointly funded by the Council with the CCGs.

The Governing Bodies of each CCG also agreed to continue funding the services listed Appendix 2 for a six month period, with a proposal to end their current funding on 30 September 2016. A small number of these services have been advised by the CCG that they will extend their funding for 12 months with an end date of 31 March 2017. Although it was originally planned for this to be a joint consultation exercise with the Council this was unfortunately not possible. The funding priorities of the CCGs and the Council and timescales to complete any engagement with VCS providers unfortunately did not match. It was however agreed that every effort would be taken to minimise duplication between the two exercises and that there would be open dialogue between CCGs and the Council to try to minimise potential conflicts in future commissioning intentions.

2.3 Funding

The proposed funding reduction of the Council investment in VCS services listed in Appendices 1 and 2 for six months as detailed in this report would have been equivalent to an annual cut of £1,390,498. This proposed cut would have been made from a total Council grant and service level agreement expenditure with the VCS of £10m which is equivalent to a 13% cut. The Council also purchases a range of VCS support services from other VCS services equivalent to £30m per annum, with no plans to reduce any of this spend.

2.4 Derbyshire Compact and Best Value Statutory Guidance

The Council in undertaking this consultation exercise in to the future funding of the VCS providers listed in Appendix 1 and 2 has taken account of the Derbyshire Compact and Best Value Statutory Guidance in respect of proposals to cut funding to the VCS.

The Derbyshire Compact requires partners to consider good practice principles particularly in respect of good consultation on any proposed changes:

- realistic timescales to undertake consultation
- consult with partners by appropriate and agreed means
- ensure that key stakeholders are informed/consulted wherever possible.
- consult the sector on issues that are likely to affect it and to listen to their responses at the initial stages and throughout the life of the project
- to consider the National Code of Good Practice

The Best Value Duty was published by Department for Communities and Local Government in 2011 and sets out expectations of the way local authorities (LAs) should work with VCS organisations when facing difficult funding decisions.

The guidance requires LAs to:

- consider overall value, including economic, environmental and social value, when reviewing service provision.
- avoid passing on disproportionate reductions - by not passing larger reductions to the VCS than they take on themselves.
- authorities intending to reduce or end funding (grant or contract) or support to a VCS organisation should give at least three months' notice of the actual reduction to both the organisation involved and the public/service users.
- early engagement with organisation and service users as early as possible before making a decision.
- alternatives to reductions - authorities should make provision for the organisation, service users and wider community to put forward options on how to reshape the service or project.

3. Consultation

VCS providers in receipt of funding from Adult Care Grant Aid budget as listed in Appendix 1 and 2 were invited to pre-consultation events during the week commencing 9 November 2015. Providers were advised at that time that the Council was facing unprecedented pressure to make cuts to services to meet government targets for reduction in spend.

Providers were informed that it was likely that a Cabinet paper detailing proposals around the future of VCS would be presented in Spring 2016 and that there would then be a period of consultation.

3.1 Public Consultation Process

As previously noted Cabinet agreed on 15 March 2016 to hold a 12-week consultation which commenced on Wednesday 4 May 2016, with an end date of 24 July 2016. During this twelve week period people were given the opportunity to share their views with the Council.
The consultation process included:

- Press releases sent to the media during the period, and published on the Derbyshire County Council (DCC) website
- Giving people the opportunity to share with the Council their views in writing, and online.
- Providers were asked to help distribute a letter explaining the process to people
- Providers were asked to ensure that, where needed, people received a paper copy of the questionnaire which was also available on line
- People were encouraged to speak to the organisations providing the service to better understand what would be the consequences of the proposal to cut the service's funding

- People who were encouraged to contribute their views as part of this consultation exercise included all clients, their families and carers, volunteers, staff of the VCS groups as well as the residents of Derbyshire
- Focus Groups facilitated by Council officers at organisations that requested this method of engagement. These groups encouraged feedback from, clients, carers, volunteers and staff
- Alternative methods of taking part were offered, including
  - online,
  - emailing the Service Manager of the Stakeholder Engagement and Consultation Team (SECT) in Adult Care, or telladultcare@derbyshire.gov.uk
  - Information packs given to providers for them to distribute to people affected by the proposals
  - Writing in to the Council via a letter or email

3.2 Consultation Findings

The public consultation exercise in to the potential impact of the proposed cuts to 45 VCS organisations generated 1829 completed questionnaires, 50 easy read, 1423 paper submissions and 356 online.

Council staff attended 24 specifically arranged focus groups at the providers' premises or convenient locations where participants were given the opportunity to comment on the proposals. The format of these meetings was a presentation on the Derbyshire Challenge, a summary of the cabinet proposals followed by an outline of the consultation process and the dates of the consultation period. This was followed by all those attending expressing what they thought about the proposals and how this would affect their lives if the cuts were made. 802 people attended these focus groups with over 100 people in attendance at a session in Glossop.

The analysis of the questionnaires submitted and the feedback from the focus groups is detailed in the Consultation Report on Grant Funding Appendix 3**.**

The organisations involved provide services to a wide spectrum of the community in Derbyshire as listed below:

- Older people
- Adults with learning disabilities
- Adults with physical disabilities
- People experiencing mental health problems
- Individuals and families in crisis
- Individuals and families in need of counselling
- Carers
- BME communities

Further, several of the larger VCS organisations reported supporting the smaller VCS organisation's infrastructure in a variety of ways, providing an advice, information and sign-posting service. Comments were also received from those larger organisations and smaller providers, reporting that without this help they would likely not survive.

It was clear from the analysis of all comments received and recorded, that the primary output emerging from all services and activities within the VCS is one of prevention.

Participants of the consultation reported that the services they receive are often a "lifeline" that, "enhance their lives and well-being", preventing recipients and their carers from falling into crisis, suffering "deterioration in health and well-being". Participants further added that in their opinion this would, in many cases, lead to pressure on other statutory services both primary and secondary NHS care.

The Stakeholder Engagement and Consultation Team (SECT) were told during consultation focus meetings that many older people's services provide a hot meal, which for many is the only hot meal they receive during the week.

Staff and volunteers commented at many differing provisions that interaction with their clients provides an opportunity for monitoring the health of participants, particularly older people. This then allows providers to encourage contact with relevant support services before people's health and well-being deteriorates further.

Participants commented that services provide stimulation and social interaction, preventing social isolation, deteriorating mental capacity and promoting social cohesion and longer independence for recipients of services.

The possibility of becoming socially isolated through the loss of their service was a major concern for participants. It was commented on that this concern was added to when this isolation would be further impacted by living within rural communities, many of which are already impacted by lack of public transport.

The SECT were also informed many times during focus meetings that VCS services not only offer a lifeline to many participants but also important in supporting the well-being of many carers, who without these services would not "receive any respite from their caring role". This point was echoed in the analysis of the open text boxes of the paper and web-based questionnaires. Once again participants commented that the consequences of removal of this respite for carers could lead to deterioration in health and well-being and pressure on other services.

People with a learning disability and their carers wished to voice the importance to them of the services they receive. During focus meetings both participants and their carers commented how the provision they receive helps the adults with a learning disability to feel that they have “a place, a job and are making a full and worthwhile contribution to society”. Comments received reflected on the despair that service recipients and their carers felt at the thought of losing provision, the expertise provided by support staff, friendships and support of peers and a loss of connection with the wider community. Carers for people with a learning disability spoke passionately about the huge difference that the services make to their lives in helping them remain as the primary care giver. Several reporting that, although unthinkable, should the service be lost they would have to consider if they could any longer carry on in this carer role in the same way.

During the consultation two other issues where raised at a number of meetings. The concerns were not mentioned in sufficient numbers at individual meetings to emerge as a theme. However, as a combined response for the VCS these are important to report here for consideration:

- Value for money

It was reported by contributors to the Consultation exercise that the VCS services are excellent value for money, offering a considerable contribution to society, often with little monetary resources. Further, that taking a long term view this should offer a considerable saving for the council when set against the expense that may be incurred should support for the VCS be removed.

- Match Funding

Some organisations reported the funds received from DCC were often cited as match funding for other funding streams, therefore the removal of them would result in the loss of many future match-funding opportunities. It may also result in some already secured match funding having to be returned.

3.3 Provider Views

The trustees and management teams of the provider organisations impacted by these proposals were given the opportunity to meet with Council officers to describe the value of their service and to explain the potential impact of the proposed cut in funding. Providers were also given the opportunity to put forward suggestions of how they could remodel their service if they received a reduced level of funding. These discussions were complementary to the request made by the Council for each organisation to complete an Equality Baseline Analysis for each service impacted by these proposed cuts. Appendix 4 shows a copy of Baseline Analysis document sent to Providers for completion.

The Equality Baseline Analysis was designed to provide Derbyshire CCGs and the Council information required to ensure that in undertaking this review

that there is an understanding of the people and communities these services support.

The completion of the Baseline Analysis by each VCS organisation provided the CCGs and Derbyshire County Council with an overview of the profile of service users currently supported in each of the services and how they would be affected by any future changes to funding. This information was then used by the Council in the completion of an Equality Analysis into the impact of the proposed cuts on who is likely to be adversely affected and any mitigation to manage the impact.

Twenty two of the VCS Providers also attended meetings with Council officers to detail the value of their service and to advise what would be the potential impact if their funding was cut as proposed. These meetings highlighted how VCS providers had developed services to address need in their communities, with many of the referrals for their services being made by Council or local NHS staff for clients who do not have eligible health or social care needs but for whom a local community service would be beneficial for their health and wellbeing.

A report detailing the responses from the Baseline Analysis submissions for each service has been compiled and can be found at Appendix 5.

3.4 Additional Feedback received about Process.

The following section lists feedback from VCS providers and recipients about other concerns related to the timing and impact on the proposed cuts to VCS services.

A. Organisations and people who use their services expressed confusion about why the Council and CCGs decided to undertake a consultation process at a similar time but not together. They reflected that the number of requests for information felt in some cases to be overwhelming especially for providers with more than one service, where the Council and CCG shared funding responsibility.

Council Response

As noted earlier in this report it was originally planned that the Council and the local CCGs would undertake a joint consultation on the future of grant funding. Unfortunately, the priorities of each of the funding agencies did not allow for this to happen. Where possible the agencies looked to share paperwork and hold joint forums with participants. However, it is acknowledged that for some people this became confusing, as they did not understand why they needed to feedback their views to the CCGs and the Council as well.

B. Organisations and participants expressed confusion why the Council advertised a new £2.3m Community Priorities Programme to support local communities a week after commencing the consultation on cutting funding to the VCS.

Council Response

The £2.3m required to support the Community Priorities Programme is one-off funding and is targeted at local areas of need as determined by the English Indices of Deprivation 2015. The funding is only for start-up and not for long term funding.

All successful projects would need to meet strict criteria including:

- show how local people have helped to design or plan the activity
- support the county council's ongoing work to build thriving communities
- show how the activity and its benefits can be sustained beyond initial funding
- meet an identified need and be delivered within agreed timescales
- show what difference is being made.

C. Some organisations have asked why a proposal to cut all of the funding and not a 'stepped' reduction over a period of time to enable them to manage the change?

Council Response

The decision to propose to discontinue funding for services was made in light of increased cuts in funding by the Government. The Council acknowledges that it is difficult for organisations to manage such change so has proposed within this paper to consider the continuation of funding for some organisations based on the suggestion that they will receive support to identify alternative funding arrangements . For instance it is proposed that some VCS organisations will work with Council officers from the Corporate Innovation and transformation team on developing business plans to help develop arrangements to become self-sufficient.

D. Organisations have advised that the year on year insecurity of funding has made it particularly difficult to identify and secure matched funding from other funding bodies. They argue that securing additional funding would benefit the people of Derbyshire more widely and may have assisted in mitigating the impact of reduced some of the potential financial shortfall.

Council Response

The Council acknowledges the difficulty for organisations with their forward planning including making funding bids when there is insecurity in funding.

The Council would like to give providers greater assurances about funding but feel unable to do so whilst there are similar uncertainties about the funding Local Authorities receive from Central Government. Where possible the Council will endeavor to provide as much notice about funding commitments to enable providers to plan for the future.

4. Consultation Outcomes and Recommendations

This 12-week consultation focused on proposals to stop funding to VCS where there was no clear link between service activity and meeting Adult Care statutory requirements.

In undertaking the analysis of the outcome of the consultation for each service The Council also has taken into account the feedback received from recipients, feedback from Providers, other stakeholders and the following;

Consider whether these services meet the Council's priorities identified in the Council Plan 2016-17.

- **Working in partnership** – working with other public sector organisations and councils to achieve greater integration, efficiencies and improved service delivery, in key areas such as health, economic development, regeneration, transport and community safety.
- **Innovation and Transformation** – exploring new and innovative ways of working in order to meet the challenges relating to shrinking budgets and increasing demand for services. Taking a more radical look at the services the Council provides and how they are provided is necessary in order to maintain service quality and deliver value for money.
- **Thriving Communities** – working with local communities and key public sector partners in designing and shaping services to ensure that scarce resources meet real need. The approach aims to equip local communities with the skills and confidence to support themselves in the future.
- **Income Generation and Maximisation** – generating income streams from Council assets and providing chargeable services to help the Council be less reliant on central government funding, such as income generation from solar energy and the establishment of a development company.

  - A number of VCS Providers have been able to demonstrate that there are links between their activity and the Derbyshire Health and Well Being Board priorities to:
    - Reduce the need for care and support (through early intervention]
    - Improve quality of life (incorporating mental health and long term conditions)
    - Health improvement through healthy lifestyles across the life course
    - Reduce health inequalities and keep people safe (incorporating safeguarding, community resilience, healthy start in life)

When considering feedback from the consultation the Council is also aware that there has been a number of changes already in Derbyshire which have impacted on services, including the change to Adult Care eligibility criteria, the introduction of co-funding, changes to housing related support services and the Council's transport policy.There are also a number of strategic planning cycles in place especially in the local NHS which may have direct influence on future service provision.

4.1 Service Outcomes

Most of the VCS Providers and their supporters have been able as part of this Consultation exercise to demonstrate their positive contribution to local communities. The Council has as a consequence of the evidence submitted decided to put forward revised proposals as set out below to continue funding many of the services for a period of 18 months. This will allow providers time to establish models of provision that are sustainable and compliment current and future changes in health and social care in Derbyshire.

It is recommended that services that are subject to the proposal to have their funding extended will continue to receive funding for 18 months to end on 31 March 2018. It is proposed that these Providers will be advised that the Council can give no assurances of funding being available beyond 31 March 2018 and that they would be encouraged to consider as part of their organisational planning that funding may not continue after this date.

Any decision about funding beyond 31 March 2018 will be subject to a review and further consultation where appropriate. Any subsequent review will be informed by the future prevention strategy and will require Cabinet approval. The Council, in conjunction with the local NHS is considering its future prevention strategy and recognises the valuable contribution played by the VCS. The VCS will be a key partner in developing this strategy and future funding will be linked to the priorities that emerge during the design process.

4.2 Service Recommendations

When considering the outcome of the consultation it was agreed to consider services in broad service types. The following section of this report considers services in these identified categories and details recommendations on future funding commitments and which Council funding priority the service meets. Full details are contained in Appendix 5.

4.2.1 Training and Furniture Projects

Services impacted by this proposal are:

- Bolsover Woodland Enterprise

- Greenaway Workshop
- Glossopdale Furniture Project
- Heanor Salcare
- First Taste

The recommendations linked to these projects have focused on the positive impact these projects have on the people they support and their commitment to working towards being as self-sufficient as possible. This supports the Council's Thriving Communities priority to develop the ability for communities to support themselves. The goal of self-sufficiency is possible because each of these projects is based around a business model which generates a proportion of the income required to run the service. It is likely that these projects will not be sustainable over the next 18 months without the continued funding contribution from the Council.

It is recommended that each of these organisations continues to receive Adult Care funding for 18 months to end on 31 March 2018. Organisations will be encouraged to work with Council officers from the Corporate Innovation and Transformation Service on developing business plans to help develop arrangements to become self-sufficient.

4.2.2 Disability Derbyshire Coalition for Inclusive Living (DDCIL)

This organisation is the oldest user-led organisation in the country and was assisted by the Council when it was first established. The consultation exercise has confirmed that this organisation continues to offer a range of services and support for disabled people in Derbyshire that are highly valued by recipients and supporters. The services offered include supporting people who are in receipt of a Direct Payment from Adult Care, for their assessed eligible needs DDCIL help people to advertise, write job descriptions and assist with interviewing for a Personal Assistant to provide them with care and support to empower them to continue to live independently. The organisation also helps people with complex needs to consider how they might use their Direct Payment, through offering advice and information on Providers and opportunities that they could consider to meet their eligible needs.

The Council has a statutory duty to offer to support to people accessing Council funding through a Direct Payment. As a user-led-organisation, DDCIL are able to offer first-hand knowledge of the benefits and difficulties that can arise when a physically disabled person is supported by a Personal Assistant employed by them through a Direct Payment.

Unfortunately, this service has over the years failed to diversify its funding streams and is therefore reliant on the Council's current grant for future survival. The organisation has identified a range of innovations and changes in its service offer that is likely to result in needing a reduced financial value in

future years.

It is recommended that this organisation continues to receive funding for 18 months. The organisation would also be expected to work towards reducing their reliance on Council funding.

The organisation will also be encouraged to work with Council officers from the Innovation and Transformation Service on developing the social enterprise element of their service which is separate from the service funded by the grant monies.

4.2.3 Services for People with Learning Disabilities

Services impacted by this proposal are:
- Mencap Gateway Club
- Our Vision Our Future
- Eckington and District Monday Club

Three of the services subject to proposals to cut their funding support people with learning disabilities. These services provide support for the individuals concerned as well as offering valued respite for their carers. Adult Care notes the value of these services to the current recipients and acknowledges that following changes to eligibility thresholds many of the individuals may no longer have an assessed eligible need that would be met through support from the Council.

Adult Care has decided that it has these services provide valued support for the recipients and their carers as evidenced by the consultation process, and it is therefore recommended that each of these organisations continues to receive Adult Care funding for 18 months to end on 31 March 2018. Organisations will be encouraged to work with Council officers from Adult Care on developing arrangements to become self-sufficient.

4.2.4 Infrastructure and Black and Minority Ethnic Community service

Services Impacted by this proposal are:
- North Derbyshire Voluntary Action
- South Derbyshire CVS
- Derbyshire Dales CVS
- High Peak CVS
- Community and Voluntary Partners Bolsover
- Chesterfield and District African and Caribbean Community Association

The consultation exercise has shown that the first five organisation listed below provide valuable infrastructure support for voluntary and community services in Derbyshire. North Derbyshire Voluntary Action and South

Derbyshire CVS are also regularly asked by the Council to represent the VCS to assist with planning.

Continuation of these services is valuable for the Council and for the VCS in general, however their activity is not specific to Adult Care and so it is recommended that these services continue to be funded for 18 months by Council's Chief Executives Department whilst further work is undertaken with the four local NHS Clinical Commissioning Groups on the future of infrastructure organisations in Derbyshire. Chief Executives Department already fund a number of infrastructure organisations to promote a supportive VCS sector in Derbyshire.

The Chesterfield and District African and Caribbean Community Association provide valued support particularly for older members of the African and Caribbean community in and around the Chesterfield area. Their service is not specific to Adult Care and so it is recommended that these services continue to be funded for 18 months by the Council's Chief Executives Department who already fund a number of Black and Minority Ethnic (BME) community groups.

4.2.5 Luncheon Clubs

Services impacted by this proposal are:
- Eventide Luncheon Club
- Balborough and Darby and Joan Luncheon Club
- Dronfield Welcome Club
- Borrowbrook Homelink
- Ripley Neighbourhood Care Scheme

At the Cabinet Meeting held on 15 March 2016, it was agreed that small grants awarded to luncheon and old people's clubs, would be funded by a permanent virement from the Members Community Leadership Scheme. There were five organisations not included in above, who did not receive their funding through the previous Small Grants Scheme. Following this consultation and review of service provision, it has been noted that these five organisations offer support to older people in their local community, either by the provision of a luncheon or social activities. These services assist people in obtaining a hot meal, meeting others which helps to counter isolation which many older people face and offering respite for their carers.

It is proposed that the funding responsibility for these services is transferred to the Members Community Leadership Scheme.

4.2.6 Ageing Well

Services impacted by this proposal are:
- Age UK

- Glebe Field Centre
- Ilkeston and District CVS
- Stepping Stones
- Erewash Voluntary Acton
- Volunteer Centre Glossop
- Community Concern Erewash
- Stanley Common Eventide Community Hall
- Voluntary and Community Services Peaks and Dales
- New Mills Volunteer Centre
- High Peak CVS
- Derbyshire Dales CVS
- Chesterfield Volunteer Centre
- Community and Voluntary Partners Bolsover
- Age Concern Chesterfield and District
- Amber Valley CVS

These services all provide support for older people (many over 80 years of age) to live safe and well in their homes and delay their need to access high cost health and social care provision. The consultation exercise has evidenced some very innovative and effective services across the county that are well regarded in their local communities and seen as being indispensable by recipients. Providers have suggested that many of their recipients are people who are no longer eligible for support from Adult Care following changes to eligibility thresholds but would quickly need support if their services were no longer available.

These services are likely to meet Public Health (PH) Prevention Fund criteria for Ageing Well, as these services help break social isolation, assist people with maintaining and building skills to live safely and well in their own homes. To access the Prevention Fund Providers will need to be supported in the first instance to evidence the outcome and performance measures required. It is therefore proposed that all services would receive grant funding from Adult Care for a further 3 months up until 31 December 2016, Provided suitable evidence is made available PH funding would commence on the 1 January 2017 for a 15 month period to end 31 March 2018.

A number of the services impacted by this proposal also provide day activities for older people at a community location where there is little alternative provision. Participants of these services are believed not to be eligible for Adult Care services. These services will be encouraged to work towards developing their service so that they can apply to gain a place on any future Council led opportunity to become an approved Day Care provider. This would then enable them to receive contracted placements for people with eligible social care needs.

5. Cessation of funding

Following the consultation exercise it is recommended that the following organisations will receive a termination letter giving the organisations 3 months' notice of this decision, with an end date 31 December 2016.

The reports describing the service activity and the feedback from the consultation for each individual service are available in Appendix 5. The Council has determined that funding these services is not a priority and has detailed how the impact can be mitigated within each report.

These organisations will be expected to use this three month period to manage a reduction in activity to ensure any clients impacted by these cuts are supported to find alternative provision. However, due to the nature of the services impacted by these proposals it is unlikely that there are many people who would need to be supported in this way.

5.1 Derbyshire County Council funded services.

Services impacted by this proposal are:

- Relate (Chesterfield and North Derbyshire) £16,876 per annum
- Relate (Derby and Southern Derbyshire) £ 9,120 per annum
- Relate (Greater Manchester South) £ 2,208 per annum
- Cruse Bereavement Care (Mansfield Ashfield) £ 2,544 per annum
- Derwent Rural Counselling Service £17,546 per annum

Each of these services provides sessional support to people who have identified that they need some form of counselling. These services offer between them relationship counselling, bereavement counselling, family counselling, psychosexual therapy, working with domestic abuse, alcohol issues and also mental health problems. Providers have identified that the funding received from the Council contributes towards their overall costs. In most cases they ask people to also make a donation towards the cost of a counselling session(s).

The feedback received following the consultation exercise is detailed for each Provider in Appendix 3. The following are examples of comments about the potential cuts to these services;

"*Bereavement is not an easy path, nor does it travel in one direction, Cruse is there to pick up the pieces when we fall and without them the dark moods, depression and suicidal thoughts would win. We would then be a much bigger expense to society and the NHS".*
"Social support is so important for the mental healthcare for our clients. The more it is cut, the more people will struggle to get and stay well."

"The counselling I received has helped me deal with one of the most stressful and difficult periods of my life. I don't know how I would have coped without this help."

"I cannot thank the people involved with my plight enough especially XX the councillor, who has helped me through my darkest hours."

"I wouldn't know who else would support me like they do. Where would women like me find services like the one I use."

Providers stated that their services contribute to preventing people developing more chronic mental health problems.

"We would have more people presenting for mental health care, leading to increased pressure and waiting time in addition, many people present for mental health care when the problem is actually a lack in social and other support. If these people cannot use our services they will be left with nothing."

None of these services have stated in their feedback that they would close as a consequence of the Council removing the grant funding, however they have noted that access to their service would be more limited. It was suggested by Relate that it would be possible for people to still access some of these services albeit at a potential higher financial contribution.

It will also be possible for people to still be able to access counselling services through the local NHS. Since 2010 the government has made psychological therapies widely available on the NHS. This is because they've been shown to be effective treatments for common mental health conditions. The programme is called Improving Access to Psychological Therapies (IAPT).

As a result of the IAPT programme, evidence-based psychological therapies can now be accessed through GP surgeries. IAPT services offer a range of psychological therapies, including individual and group-based therapy. If the GP refers a person for counselling or another psychological therapy through the NHS, it will be free of charge. However, the choice of the type of therapy may be limited. If someone has a preference for the type of therapy they receive, or the time or location of your appointments, they may choose to look for a private therapist.

The sessional counselling services provided by the three Relate Services, Derwent Rural Counselling Service and Cruse Bereavement Care are not in the Council's view required under the Care Act 2014 and do not significantly meet Council priorities for support. The Council notes that the availability of sessional counselling is valuable to people but are of the view that this should be available through their local GP service or as identified by some of the Providers people can pay privately for the service.

It is recommended that funding for these services is discontinued following 3 months' notice

5.2 Joint Funding with Clinical Commissioning Group

The following services were funded through the Joint (Health and Adult Care) Funding Panels that met and considered funding applications during the 1990's.

- Bakewell Tai Chi DCC £464 pa, and £464 pa from CCG
- Tideswell Tai Chi DCC £288 pa, and £288 pa from CCG

These services have continued to receive funding since originally agreed without ongoing consideration by the funding bodies of whether they meet commissioning priorities. These are small community based clubs that are well attended on a weekly basis by established group members. The funding received from the Council and CCGs helps subsidise the running of these clubs, which means the subscriptions paid by participants are lower than would normally be expected. Participants have fed back that these clubs are important to them as they assist with maintaining their health and wellbeing.

Comments from participants included:

"For me Tai Chi is a gentle alternative to yoga, too strenuous now, and Pilates that I used to practise before joining this class. The reason being that I have had two hip replacements, one in 2002, the other in 2009. I love being active and try to keep fit as much as possible but don't want to make my condition worse."

"Living in the countryside it is essential to have focal point to meet. The tai chi class is excellent and also the social part is also essential to prevent isolation."

"We would all miss the tai chi and interaction with other users. Living in a village access to activities is not always easy."

"I live alone and it's nice to meet people and gets me out of my flat for a couple of hours a week."

"The closure of the group would have a major effect on all the members some from out of the village as there are no other tai chi groups within easy distance of the village. The majority of the group are OAP's and have transport problems etc. so would not be able to go out of the village. We support one another on a lot of levels and some members rely on this group for friendship, support and exercise which all can achieve."

The provision of Tai Chi for the two small communities in Derbyshire is not

equitable and is not required as part of the Care Act 2014. The Council notes the value of these two services for the participants but cannot agree to continue to subsidise attendance at these services when other similar services across the County receive no subsidies. The management teams of these groups will need to consider with their participants a review of their finances which may result in an increase in subscriptions and charges for individual sessions.

It is recommended that the funding for these groups is discontinued following 3 months' notice. There is a risk that if some members are no longer able to afford to attend then the groups would no longer receive enough subscriptions to remain viable. The Council acknowledges the value that these services have for the current participants and believes it is possible for the subscriptions to be increased, but does not agree that these services are a priority for on-going funding.

The Council also funds (with the local CCGs) a Voluntary Sector Development Budget. This budget is to support new voluntary sector groups with their development through the support with start-up costs. The current value of Adult Care's contribution to this fund is £3,914 per annum. In light of the Council's new £2.3m Community Priorities Fund, to support the promotion of their Thriving Communities priority, with funding for the following type of activities:

- buying tools and equipment to support activities such as developing a community garden which could be loaned or shared with other groups for community events
- renovating community buildings which result in increased local use
- setting up community-based sustainable eating projects
- covering start-up costs for new groups such as residents' associations
- funding training activities to encourage more people to volunteer.

It is proposed that as the Adult Care contribution to the Voluntary Sector Development Budget is no required and it should be discontinued.

5.3 Risks about Future Funding

As noted earlier in this report a number of the services subject to the consultation on future funding also receive funding from the local CCGs. If, the Council decides to continue to fund some of these previously jointly funded services, and the CCGs decide to no longer provide financial support, then there is the potential for some organisations to no longer be sustainable. It is likely that, because of the budget constraints facing the Council that there would be limited opportunity to identify additional funds to assist a service to continue in such circumstances.

The cumulative impact of the future VCS funding arrangements of the local

CCGs will be monitored by officers of the Council to ensure appropriate support can be made available to providers when and if required.

6. Financial Considerations

All the proposed allocations set out in Appendices 1 and 2 are based on funding agreed in respect of the 2016-17 year.

The proposed allocation of £1.273m as set out in Appendix 7 can be met from the appropriate Adult Care, Public Health and Chief Executives budgets.

7. Human Resource Considerations

All of the services are provided by VCS providers and none of the staff subject to proposals to reduce or discontinue funding are employed by the County Council. For services where it is recommended that funding is cut there is potential for staff members to be made redundant. Providers without necessary reserves to cover redundancy costs will be encouraged to use the final three months funding to assist with meeting costs.

8. Legal and Human Rights Considerations

Proposals to make changes in service provision such as those detailed in this report require consultation with those affected, in particular service users, families, providers and other stakeholders.

The Director of Legal Services has advised that the proposals outlined in this report need to be considered with other recent changes to Adult Care provision, particularly changes to eligibility criteria, increased contributions for non-residential care services, the introduction of a transport charging policy and cuts to housing related support already agreed by the Cabinet on 15 July 2014.

When considering the proposals it will be essential for Members to have due regard to protecting and promoting the welfare, and interests of persons who share a relevant protected characteristic (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation). The proposals have therefore been subject to an equality analysis in order that Members can fully consider the impact of the changes and any mitigation that can be put in place.

9. Equal Opportunity Considerations

The potential impact of the proposed cut in funding to a service is detailed in each service report which can be found in Appendix 6. Each report pays

close regard to the views expressed in the consultation and must be considered alongside the outcome and officer recommendation.

A combined Equality Impact Assessment (EIA) has been completed which takes into account the outcomes of impact reports into each of the services.

10. Social Value Considerations

All of the services impacted by the proposals in this Cabinet Paper contribute to the promotion of social value in our communities. Cabinet will wish to take account of the evidenced contribution of the impacted services when deciding future funding proposals.

11. Other Considerations

In preparing this report the relevance of the following factors has been considered: - prevention of crime and disorder; and environmental, health and property considerations.

12. Key Decision

Yes

13. Call-in

No

14. OFFICER'S RECOMMENDATIONS

That Cabinet agrees to:

- Note the outcome of the consultation in respect of proposals to cease grant funding to Voluntary Sector organisations.

- Continue funding for services listed in Appendix 6 for 18 months to commence on 1 October 2016 with agreements to end on 31 March 2018, subject to review and further consultation if appropriate.

- Discontinue Grant funding following a three month notice period to:
  - Relate (Chesterfield and North Derbyshire)
  - Relate (Derby and Southern Derbyshire)
  - Relate (Greater Manchester South)
  - Cruse Bereavement Care (Mansfield Ashfield
  - Derwent Rural Counselling Service
  - Bakewell Tai Chi

- Tideswell Tai Chi
- Voluntary Sector Development Budget

JOY HOLLISTER
STRATEGIC DIRECTOR – ADULT CARE
COUNTY HALL
MATLOCK

Appendices

- Appendix 1 lists all the services with a stand-alone funding agreement with Adult Care
- Appendix 2 lists those services jointly funded with the Council and the four local NHS Clinical Commissioning Groups (CCGs).
- Appendix 3 details the Consultation process and the documentation used.
- Appendix 4 shows a copy of Baseline Analysis document sent to Providers.
- Appendix 5 Individual Report summarising the consultation feedback of each of the Provider Services.
- Appendix 6 Equality Analysis in respect of the service subject to proposals to cut funding.
- Appendix 7 summarises the recommendations for future funding following consideration of the consultation findings.

Appendix 1

PAYMENTS TO COMMUNITY AND VOLUNTARY ORGANISATIONS BY ADULT CARE – NON JOINT FINANCE

Payments are for the period 1 April 2016 to 30 September 2016

Name of Organisation	**Maximum Adult Care Funding Half year £**
Age UK (Derby and Derbyshire)	
▪ County Mobile Information Service/Information Roadshow	9,774
▪ Hulland Road Day Care	12,636
▪ Bakewell Day Care	83,451
▪ Befriending Service Bakewell/Buxton Area	24,050
▪ Careline Service to Isolated Older Adults in Erewash	2,250
Glebe Field Centre (Crich)	6,000
Stepping Stones (Amber Valley)	964
Bolsover Woodland Enterprise	83,910
Greenaway Workshop	5,081
Relate (Chesterfield and North Derbyshire)	8,438
Relate (Derby and Southern Derbyshire)	4,560
Relate Greater Manchester South	1,104
Cruse Bereavement Care (Mansfield and Ashfield)	1,272
Disability Derbyshire Coalition for Inclusive Living	117,550
Glosspdale Furniture Project	13,262
Heanor Salcare	18,992
Ilkeston and District CVS	
▪ Contribution to Centre Managers Salary	2511
▪ Provision of day services to people living in the Ilkeston area.	7673
Erewash Voluntary Action and CVS	15,856
Volunteer Centre Glossop	10,968
Community Concern Erewash	5850
Ripley Neighbourhood Care Scheme for the Elderly	1,184
South Derbyshire CVS	7,077
Stanley Common Eventide Community Hall	5.000
Borrowbrook Home Link	1,400
Voluntary and Community Services Peaks and Dales	6,615
Volunteer Centre Glossop	9,587
Eventide Luncheon Club	5,000
First Taste	2,600
Barlborough Darby and Joan Luncheon Club	392
Eventide Luncheon Club	2,500
Tai Chi schemes in Derbyshire Dales: Financial support to assist with running costs	
• Bakewell	232
• Tideswell	144
Total	**472,888**

Appendix 2

JOINT FINANCE PAYMENTS TO COMMUNITY AND VOLUNTARY ORGANISATIONS

Payments are for the period 1 April 2016 to 30 September 2016

It is unclear at the point of writing this Cabinet Paper whether the CCGs will continue to fund or not any of the organisations/services listed below beyond 1 October 2016.

Name of Organisation	**Total Joint Funding Half year** **This includes Clinical Commissioning Group Funding £**	**Adult Care Contribution Half year £**
Glossopdale Furniture Project	5,608	2,804
Heanor Salcare	15,452	8,035
Chesterfield and District African / Caribbean Community Association	20,182	10,141
Stepping Stones (Amber Valley)	13,355	6,811
Voluntary and Community Services Peaks and Dales	16,388 16,309	8,503 8,153
New Mills Volunteer Centre	21,655	10,881
Voluntary Sector Development Budget	29,414	3,913
British Red Cross (Derbyshire)	42,563	18,277
High Peak CVS	6,128	294
Mencap.	3,344	1,337
Derbyshire Dales CVS	26,414	10,757
NDVA	18,166	9,083
Dronfield Welcome Club	629	314
Eckington and District Monday Club	4,445	1,608
Erewash Voluntary Action CVS	60,500	30,047
Chesterfield Volunteer Centre	16,951	8,518
Community and Voluntary Partners Bolsover.	7,110	3,555
Age Concern (Chesterfield and District)	10,688	5,370
Amber Valley CVS	38,975	19,487
South Derbyshire CVS	44291	22,145
Total half year cost	**418,567**	**190,033**

Appendix 3

CONSULTATION REPORT ON GRANT FUNDING IN 2016-17 NON-STATUTORY SERVICE PRIORITIES

1. Purpose of the Report

A report was presented to Cabinet on 15 March 2016 which sought Cabinet approval to:

- Commence a process of formal consultation with local Voluntary and Community Sector (VCS) providers, service users and other stakeholders on proposals to identify a sustainable funding model for strategically relevant services provided by the VCS in Derbyshire.
- Continue payments to voluntary and community sector organisations for services listed in this paper for a six month period from 1 April 2016 to 30 September 2016 (to include notice period) whilst the outcome of the consultation is considered by Cabinet.

2. Methodology and Approaches

On 15 March 2016 Cabinet agreed a programme of consultation and this took place between the 4 May 2016 and 24 July 2016. This report will summarise views and opinions submitted during this period.

The consultation used a qualitative approach to gather people's views about the proposed changes. Officers enabled as many people as possible to take part by offering a range of ways in which people could share their views:

1. The Derbyshire County Council website gave an outline of the proposals and provided the Cabinet report of 15 March 2016 as well as the details of alternative ways to take part. The webpage also gave the contact details for the Service Manager of the Stakeholder Engagement and Consultation Team (SECT) and an email address: telladultcare@derbyshire.gov.uk

2. Packs were produced and sent to providers in order for them to distribute to anyone who may be affected by the proposals. An example of the pack can be found at the end of this report, the packs contained the following:

- An introductory letter outlining the proposals, details about how to take part in the focus groups and signposting people to the Cabinet paper on the website.

- A flyer for The Derbyshire Challenge, which gave information about the reduced funding from Government and the proposed cuts to VCS groups. It requested people to tell Adult Care their views the proposals and listed the ways in which they could take part.
- A list of the organisations affected, and their contact details.
- A questionnaire with pre-paid envelope.

3. Participants were also encouraged to write in to the Council via a letter or email, dependent on their preferred method of communication.
4. The Stakeholder Engagement and Consultation Team facilitated focus groups at the organisations where they were requested. Clients, carers and representatives, volunteers and staff were given the option to comment about the proposals at these meetings.
5. An online questionnaire was available for anyone preferring this method to the paper questionnaire.
6. Press releases were sent to the media during the period of consultation and were also published on the Derbyshire County Council website.
7. Alternative formats of the consultation materials, including easy read, were available upon request.

3. Overall Derbyshire Challenge Webpage

People were directed to the Derbyshire Consultation webpage which gave additional information and stored all the consultation pack materials for people to browse and download at their leisure. Also provided was the link to complete the online questionnaire. The breakdown of number of page views on the overall consultation and subsequent documents specific to Adult Care are detailed below.

There were a total of 165 page views for the consultation page, 145 of these were unique page views. The difference between the two figures means is that some people looked at the page twice.

Organisation	Focus Group Number of People	Baseline Analysis Document Returned	Provider Meeting	Number of Questionnaires Returned
Age Concern Chesterfield & District	13	Yes	14 July 2016	123
Age UK Derby & Derbyshire	None requested	No	None requested	44
Age UK Derby & Derbyshire Hulland Ward	None requested	Yes	None requested	16
Age UK Derby & Derbyshire Bakewell Day Care	25	Yes	9 June 2016	63
Age UK Derby & Derbyshire Befriending Services in the Bakewell & Buxton area	11	Yes	21 July 2016	53
Age UK Derby & Derbyshire Telephone Careline service Erewash	None requested	Yes	None requested	58
Amber Valley CVS	None requested	Yes	None requested	35
Barlborough Darby & Joan Luncheon Club	None requested	No	None requested	14
Bolsover Woodland Enterprise	47	Yes	30 June 2016	52
Borrowbrook Home Link	None requested	Yes	None requested	22
British Red Cross - Derbyshire	None requested	Yes	None requested	29
Chesterfield & District African/ Caribbean Community Association	20	Yes	9 May 2016	14

Organisation	Focus Group Number of People	Baseline Analysis Document Returned	Provider Meeting	Number of Questionnaires Returned
Chesterfield Volunteer Centre	46	Yes	19 May 2016	72
Community & Voluntary Partners Bolsover	None requested	Yes	None requested	9
Community Concern Erewash	42	Yes	8 June 2016	62
Cruse Bereavement Care - Mansfield & Ashfield	None requested	Yes	None requested	14
Derbyshire Dales CVS	None requested	Yes	None requested	58
Derwent Rural Counselling Services	None requested	No	None requested	16
Disability Derbyshire Coalition for Inclusive Living	34	Yes	15 June 2016	67
Dronfield Welcome Club	None requested	Yes	None requested	4
Eckington and District Monday Club	17	Yes	18 July 2016	31
Erewash Voluntary Action & CVS	None requested	Yes	None requested	169
Eventide Lunch Club	17*	No	19 July 2016	18
First Taste	22	No	13 July 2016	20

Organisation	Focus Group Number of People	Baseline Analysis Document Returned	Provider Meeting	Number of Questionnaires Returned
Glebe Field Centre Crich	None requested	Yes	None requested	26
Glossopdale Furniture Project	7	Yes	20 June 2016	75
Greenaway Workshop	35	Yes	5 July 2016	28
Heanor Salcare	8	Yes	3 August 2016	29
High Peak CVS	None requested	Yes	None requested	85
Ilkeston & District Centre for Voluntary Services	None requested	Yes	None requested	19
Mencap	None requested	Yes	None requested	37
New Mills Volunteer Centre	63	Yes	16 May 2016	119
NDVA	63	Yes	6 July 2016	58
Our Vision our Future	29	Yes	22 July 2016	52
Relate Greater Manchester	None requested	No	None requested	2
Relate Chesterfield & N Derbyshire	None requested	Yes	None requested	18

Organisation	Focus Group Number of People	Baseline Analysis Document Returned	Provider Meeting	Number of Questionnaires Returned
Relate Derby and S Derbyshire	None requested	Yes	None requested	19
Ripley Neighbourhood Care Scheme	None requested	No	None requested	5
South Derbyshire CVS	78	Yes	16 June 2016	201
Stanley Common Eventide Community Hall	17*	No	19 July 2016	14
Stepping Stones (Amber Valley)	54	Yes	13 July 2016	69
Tai Chi	None requested	Yes	None requested	44
Voluntary and Community Services Peaks and Dales	62	Yes	22 June 2016	203
Voluntary Sector Development Budget	n/a	n/a	Not required, budget held by CCG	12
Volunteer Centre Glossop	109	Yes	14 June 2016	129

* Eventide Lunch Club and Stanley Common Eventide Community Hall held a joint focus group

4. Quantitative Approach

A questionnaire was used. This was distributed to service users and other interested parties through the individual VCS organisations included in the consultation. The questionnaire contained both tick box questions and open text boxes. The questionnaire was also online. The tick box questions used in the postal and online questionnaires gave people an opportunity to indicate whether or not they agreed with the overall proposals. These were analysed to show the percentage of responses to the quantitative questions posed. The tick box responses were analysed and shown as a graph representation.

A total of 1829 questionnaires were completed, 50 easy read, 1423 paper, 356 online.

Question number eight asked respondents which organisation they were representing or receiving services from as a multiple choice option. 14% chose more than one organisation, as a consequence the figures for all organisations as a total is higher than the 1829 individual completed questionnaires.

Figure 1 – Have you obtained information about how the service they receive would be affected by a cut in funding from Derbyshire County Council?

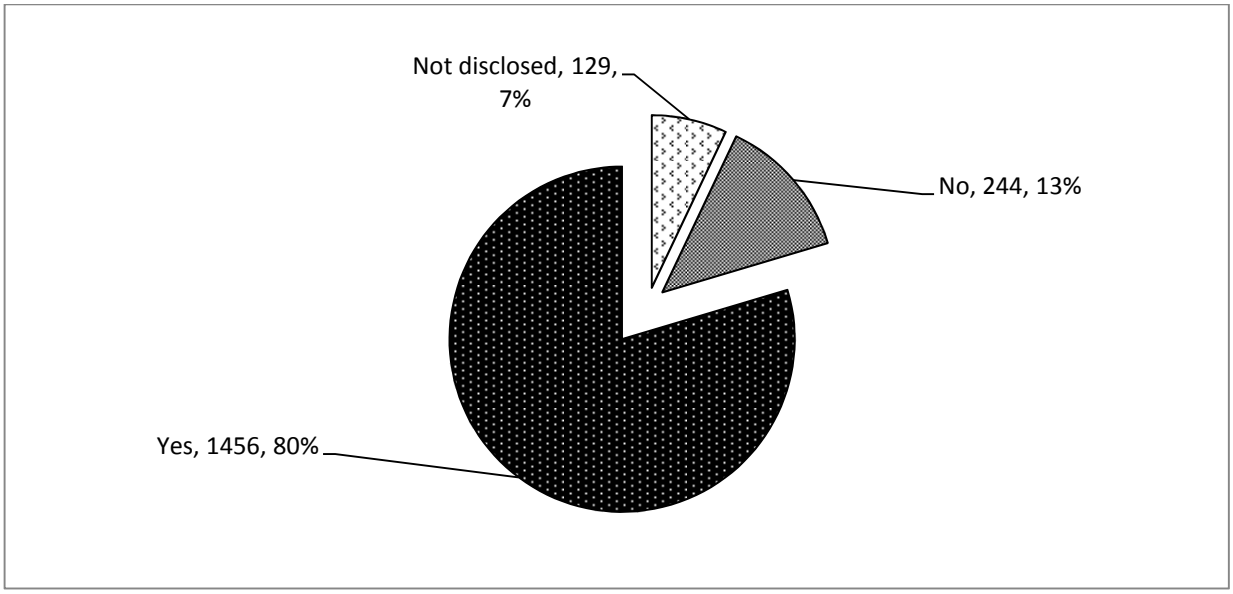


Figure 2 – Would you be directly affected by the proposals to cut funding to a service?

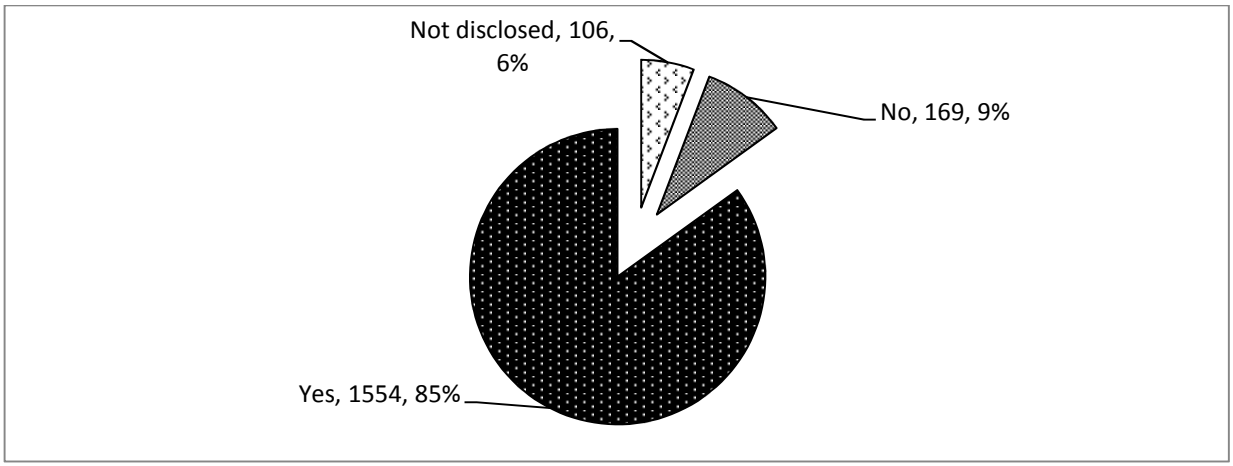


Figure 3 – Do you believe that there are other local services you could access to compensate for any loss of service you are currently receiving?

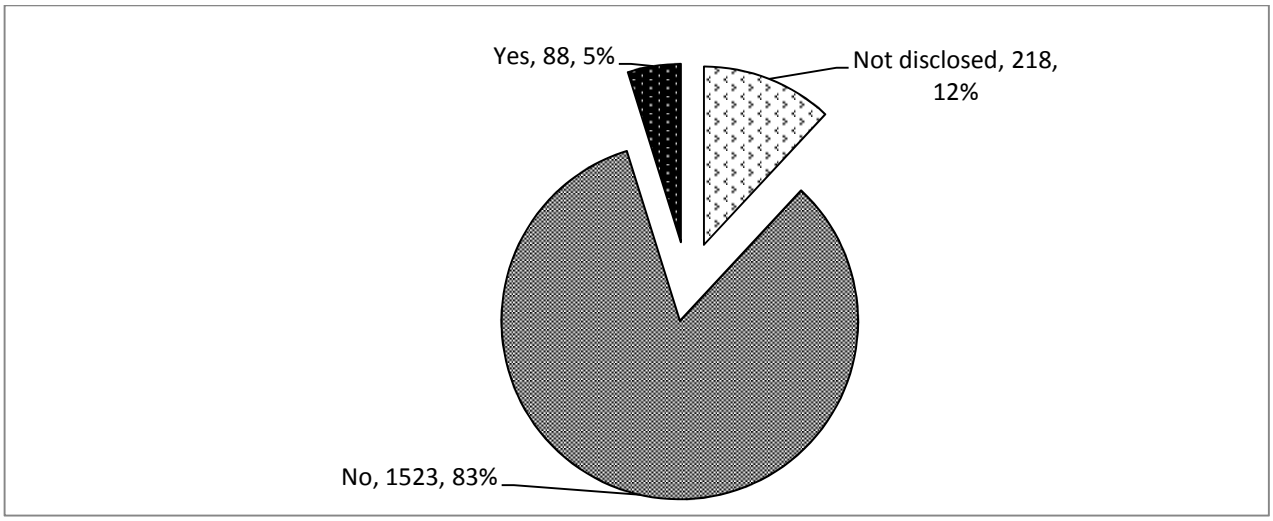
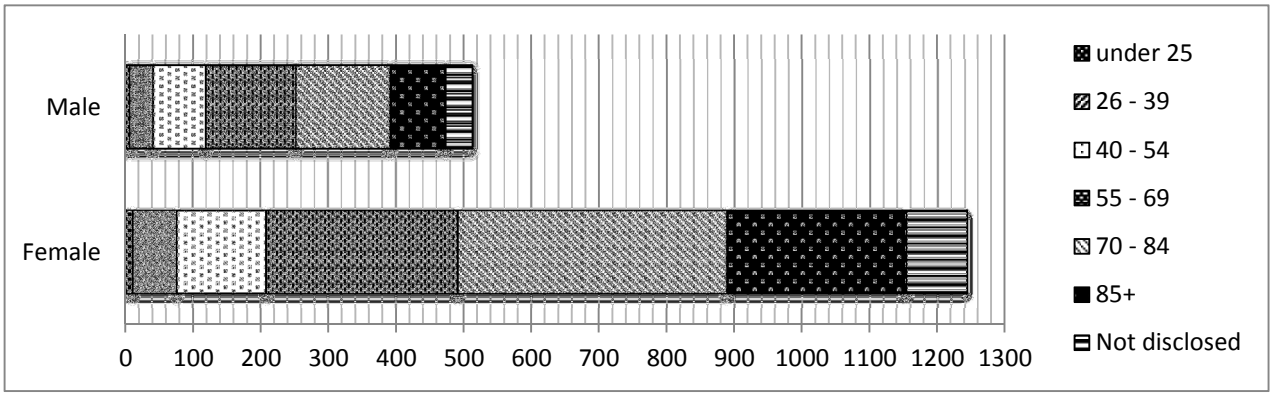


Figure 4 – What is your sex and your age at your last birthday?



73 people declined to provide their sex.

Figure 5 – A disabled person is someone who has a physical or mental impairment which has a substantial and long term adverse effect on their ability to carry out normal day-to-day activities. Do you consider yourself disabled?

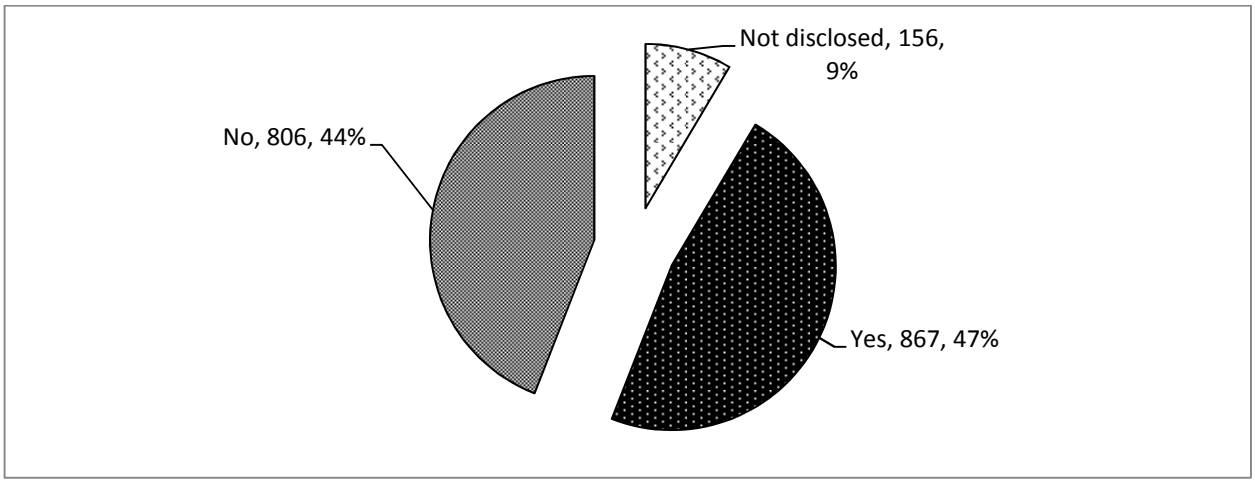
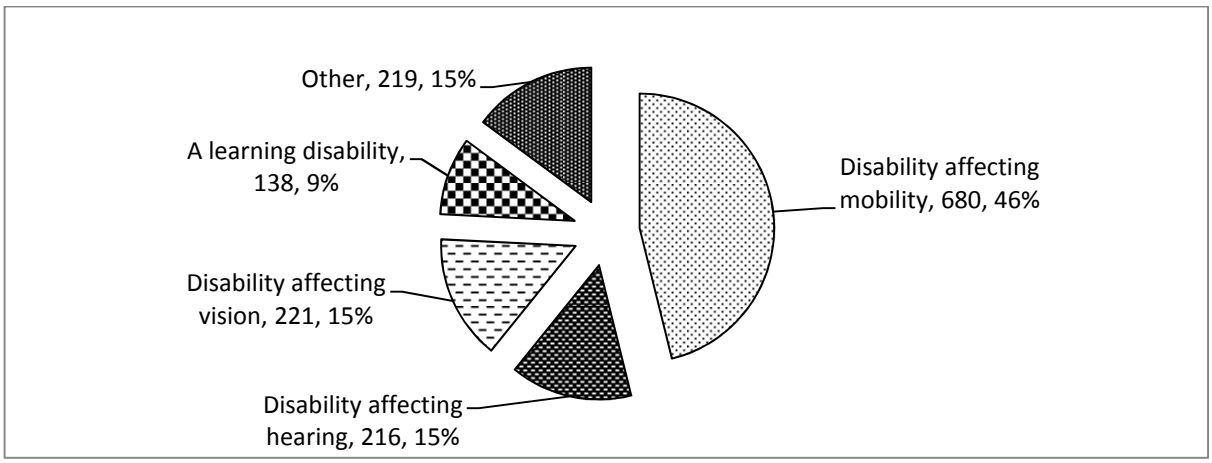


Figure 6 - If you consider yourself disabled, what type of disability do you have?

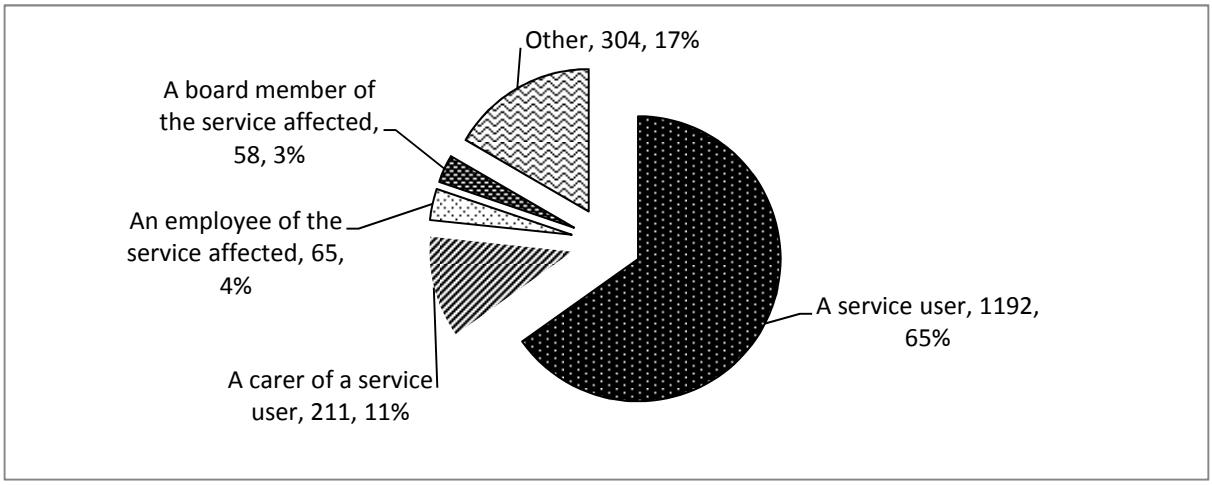


50 of the people who completed the questionnaire did not consider themselves to be disabled but indicated that they do have a disability. Many people stated they have multiple disabilities.

What is your ethnic group?

White – 1682, 92%
Mixed – 6, 0%
Asian/Asian British – 15, 1%
Black/Black British – 14, 1%
Chinese – 1, 0%
Other – 8, 0%
103 (6%) of people declined to disclose their ethnic group.

Figure 8 – Are you answering the questionnaire as:



101(5%) of people who completed the questionnaire did not complete this question.

5. Qualitative Approach

The written submissions received via feedback from paper and online questionnaires from the open text fields and the letters and emails received were all analysed alongside the comments given at meetings using Microsoft Excel. This allowed the information to be condensed into manageable summary themes for analysis. Comments and quotes were coded by officers in SECT which allowed themes to emerge directly from reading people's views. The team coded the information using classification, sorting and arranging of the information. This gave the team an opportunity to widen their understanding of the views about the proposals and indicate some of the reasons behind people's opinions. It also allowed people to expand and give examples as to the potential impact of the proposed changes.

6. Who was encouraged to participate?

All clients, their families and carers, volunteers, staff of the VCS groups as well as the residents of Derbyshire were encouraged to participate.

Staff from SECT attended 24 specifically arranged focus groups at the providers' premises or convenient locations where participants were given the opportunity to comment on the proposals.

The format of the meetings was an overview of Derbyshire Challenge, a summary of the cabinet proposals followed by an outline of the consultation

process and the dates of the consultation period. This was followed by all those attending expressing what they thought about the proposals and how they would affect their lives.

7. Consultation views on proposals

N.B. the organisations marked with an * indicate organisations that receive joint funding from the CCG.

*Age Concern (Chesterfield and District)

Letters Emails and Telephone Calls
One letter and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
123 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Saints Parish Centre Chesterfield on Thursday 14 July 2016. In total 13 people attended.
Number of service users: 2
Number of carers: 0
Number of employees: 5
Number of board members: 2
Other: 4

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social isolation
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I sometimes get the lonely feeling and when I receive my call on a Friday it cheers me up. I look forward to the calls and I know that the calls will be on

time. It's not easy feeling alone all the time. I get support with other issues around my role as a carer for my husband."

"My circumstances are quite difficult; I am 93 years of age and try to be independent. I have to visit my brother and his wife who are older than me and are now in a nursing home as they both have Alzheimer's disease and unfortunately do not now recognise me. I share my problems with Age Concern volunteers who listen to my worries and who would come out to visit if I needed them to."

The following are examples of comments under the theme of Pressure on Other Services

"Without the support that has been given to me I feel that I would now be considering having to move into a nursing home."

"It made all the difference to me and I don't know what I would have done without it. You don't understand loneliness until it happens to you and when you are losing your sight, scared and in a strange place, support is really very important. I am of the opinion that services like this one keep older, lonely people out of hospital and doctors surgeries. Without it responsibility would fall to families who can't help if they are working."

The following are examples of comments under the theme of Prevention

"I benefit an awful lot. I had a very bad phobia; they helped me with my mental health. I am able to talk freely about anything and they listen and understand. It's confidential so I can tell them all my problems without judgement. I don't know what I would do without them."
"I have no family since losing my wife and my only daughter. Age Concern is my main support and is like my family. They are always happy to help me and have done so on many occasions. They have helped me with terrible loneliness, but also problems like scams and anything I can no longer cope with."

The following are examples of comments under the theme of Social Isolation

"96 year old lady - I got very suicidal, I was very very low, I've lost my confidence in myself. I've recently moved to a different house hoping I could socialise but the other residents are clicky and don't speak to me. I'm me, I can't be any different. A week ago they formed a group to get together to socialise and have fun together, I was in my element. You can even be lonely in specialised housing. I couldn't have come here on my own today so a volunteer bought me."

The following are examples of comments under the theme of Volunteer Benefits

"I was made redundant and suffering from severe depression. Volunteering gave me a focus and helped me to gain confidence through support and socialising. As the cause is so vital, helping others made me focus on others and seeing the difference we made was such a great feeling."

"If I did not volunteer for Age Concern my life would be much harder. They are my friends and without them I would suffer further periods of loneliness and depression and probably need more counselling and help from others."

The following are examples of comments under the theme of Well-being

"Sometimes it can be the only contact I get for days and knowing I am going to get that call keeps me going. I get two calls from lovely people and it brightens my day. We have a friendship and without that my life would become very down without my call Age Concern also support me with any worries I have. They will get help. They have helped me so much in the past it gives me hope to know they are there."
"Since losing my husband I have been very depressed - my memory is not as good, I enjoying my 'friend' ringing me so I can talk about things without being judged. I can cry and she listens and encourages me to be positive I feel better after our chats. I cannot always talk to my family. I miss my husband and the calls help me a lot."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

''We're far better value – voluntary services help us to meet the council's priorities. It would be nice for the councillors to see what we do.''

''I worry that these funding cuts will affect so many people like myself who have no other support and rely heavily on the support that I receive''

Age UK (Derby and Derbyshire)
Countrywide Mobile Information Service/Information Road Show

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
44 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention

The following are examples of comments under the theme of Pressure on Other Services

"Less able to cope with demand; further breakdown in care, leading to increased costs for council on spending. Patients less able to manage in own homes leading to lengthier time in council funded care home beds. Knock on effect on carers less able to cope."

"Surely spending in this area reduces costs in others for the council. Short-sighted, short-term, ultimately detrimental to people, their carers and the council's budget."

The following are examples of comments under the theme of Prevention

"The road show is fantastic on a whole I see XX twice a year I always come away with leaflets that are very informative, telling you what we older people are entitled to, no one else tells us, it will be sadly missed."
"Our Respiratory patients in Derbyshire would miss out on information regarding services that would have a positive impact on their health."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

''Would find it extremely difficult to get information across to my service users as they are more comfortable to engage with people face to face rather than by telephone or e-mail for which they do not have access''

''I have seen Age UK roadshows and believe they play an important role in the community.''

Age UK (Derby and Derbyshire)
Hulland Ward Day Care

Letters Emails and Telephone Calls
One letter and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
16 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"My 92 year old dad goes to the Hulland Ward Age UK club. Since going my dad's mental health has become more positive. My mum also benefits as she is housebound and cares for my dad, the times she has on her own gives her time and space to be calm and take some time for herself. My mum is 87years old."

"My husband would lose the stimulation of a day out (he has Alzheimer's disease) and I would be without a bit of respite."

The following are examples of comments under the theme of Pressure on other services

"Our patients' health will inevitably be affected negatively, putting pressure both on primary and secondary care."
"We would be less able to cope with demand; further breakdown in care, leading to increased costs for council on spending. Patients less able to manage in own homes leading to lengthier time in council funded care home beds. Knock on effect on carers less able to cope"

The following are examples of comments under the theme of Prevention

"Cutting funding to this group may well cause there to be greater demands on the Councils finances if the people who attend go on to develop greater needs due to isolation and lack of regular contact with carers."

"Day Services are preventative services which monitor older people and support them with social interaction which if removed would have a huge impact on other front line services."

The following are examples of comments under the theme of Social Isolation

"These cuts would isolate a large number of elderly people in Hulland Ward especially as there is also a proposal to cut bus services as well."
"These services are vital to support vulnerable older people in Derbyshire and I have serious concerns regarding social isolation and support for carers if these services go"

The following are examples of comments under the theme of Well-being

"I work for an organisation whose clients directly benefit physically and mentally from the service."
"My dad looks forward to going to the club. He gets up and dressed without having to be coaxed and is always in a good mood when he returns."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

''The Parish Council were very concerned to hear about the possible cuts to Hulland Ward Day Care Services and absolutely deplore the threat of closure. There has been a long tradition of provision of care at Hulland Ward since the Hall first opened and the Council are extremely concerned that vulnerable people in the community will be left with no support should the service be closed.''

''The day care centre at Hulland Ward village hall provides a great meeting place & entertainment centre for the older members of our community. It must be kept if at all possible.''

Age UK (Derby and Derbyshire)
Bakewell Day Care

Letters Emails and Telephone Calls
One letter and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
63 respondents indicated they were representing or receiving services from this organisation.

Petitions
One petition was received with 415 signatures.

Focus Group Meeting
A meeting was held at Age UK, Bakewell Day Centre on 9 June 2016. In total 25 people attended.

Number of service users: 13
Number of carers: 3
Number of employees: 6
Number of board members: 1
Other: 2

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Rural isolation
- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"The result in these closures will affect the members and their carers. It will mean many members will end up in care homes as carers will not be able to cope without having a break."

"I suffer with depression myself and would struggle as dad lives with me but that one day a week gives me 'me time'."

The following are examples of comments under the theme of Pressure on Other Services

"The big thing is there would be a massive impact on Adult Care if these things stopped – this would damage the people of Derbyshire."

"The removal of this life line would have an immediate and dramatic effect on

the lives of many, not only in the mental but the physical health of the elderly and vulnerable but also of their carers. That will rapidly translate into further pressure on the health services, social services required for those who have remained at home with a level of independence, quickly requiring increased support, together with their carers."

The following are examples of comments under the theme of Prevention

"If we don't use the skills that we keep practicing here we will lose them and our independence will go with them."

"For those caring for elderly people, they have just a few hours a week they can count on to deal with jobs, arrangements that they cannot attend to when caring for a relative. Having cared for both my parents and also seen the very material and detrimental effect on the health of my mother in caring for my father, I know that attendance at a Day Centre provided the most critical of "health" services to my mother which enabled my father to stay at home and them to be independent until the end of my father's life. In doing so, they did not require other Social Services, publicly funded, that would have been far more expensive."

The following are examples of comments under the theme of Rural Isolation

"As we get older living in a rural community becomes more challenging and organisations such as Age UK become a life line."

"Service provides vital support to elderly neighbours including companionship, ensuring adequate food and an opportunity to interact in what is a socially isolating rural area."

The following are examples of comments under the theme of Social Isolation

"I enjoy coming to the centre because I like interacting with others. I enjoy the activities and listening to different speakers. I find it good to be among company and I have formed friendships with other members. It also takes pressure off my family and allows them to get on with their busy lives. I consider myself very lucky to do other things independently, which some of my friends I have made at the centre because that is the only time they get out of the house."

"Most of the people that come to my house are from the medical profession, this is the only time I have the opportunity to socialise and interact with people of my own age and have the same experiences as myself."

The following are examples of comments under the theme of Well-being

"I think having a hot meal is important, especially in the winter as it may be the

only one they get in the week."

"Mum has settled in so well and her mood has completely changed. It took me a while to convince her but she gave it a try and even though she was so worked up the staff made her so welcome and feel relaxed. She now loves attending and it's good for me to have my old mum back. She still suffers but not as much and smiles more."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Everyone is relying on volunteers/carers – the Government want it on the cheap, you have to have the support for volunteers/carers – these volunteers are experts at what they do."

"Government always promises to look after older people and then they don't."

Age UK (Derby and Derbyshire)
Befriending Services in the Bakewell and Buxton area

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
53 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at St Nicholas Hall Fairfield on Thursday 21 July 2016. In total 11 people attended.
Number of service users: 8
Number of carers: 0
Number of employees: 2
Number of board members: 0
Other: 1

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services

- Prevention
- Rural isolation
- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"Our mother is visited every week by her befriender; she also often takes her out. Our mother has mobility problems and needs help to go out. She is also 97. It also gives me a break as her carer. She had also just started the day care in Bakewell but has only been able to attend twice because of ill health and transport worries."

"I think that my wife's dementia would get worse without this stimulation and I would get increasingly depressed and fraught without this support. Although we have carer's for one hour in morning and 30 minutes at lunch we don't have anyone just to come and talk to us. Carer's may look after our physical needs but not our social need. Without this extra support I think my wife would have to go into care home."

The following are examples of comments under the theme of Pressure on Other Services

"Most cost effective means of helping older needy people and avoid excess use of National Health Service and Social Services across county."
"Loss of this service would leave vulnerable older adults in a dangerous situation and many would need to go into care or hospital."

The following are examples of comments under the theme of Prevention

"I am an adult care worker and we sign post people to these services such as befriending, shopping services for people that might not meet criteria for adult care funding, these services can keep people stable and independent at home for a longer period without needing formal support, they are also a great support to informal carers and at times provide there only break as carers."
"Without such services elderly individuals such as neighbours would struggle to live independently in their home for as long. The service ensures they are eating properly and monitors their ability to self-care as well as providing vital support for them given her husband's increasing dementia."

The following are examples of comments under the theme of Rural Isolation

"Due to the High Peak being a rural area if anything they need there services

expanding as there are a lot of villages with limited transport, they could be supported to provide more social groups and befriending support in these areas."

"The cutting of these services would leave many people in the Derbyshire Dales area isolated, particularly the elderly."

The following are examples of comments under the theme of Social Isolation

"I would be friendless, isolated, alone, suicidal."

"I would miss our outings which I really look forward to. It would mean another day on my own, not ever venturing outside. My confidence would be low again."

The following are examples of comments under the theme of Well-being

"How I benefit is the fact I have found a friend who is so kind, considerate and also very caring not just to me but everyone like us who may need a helping hand. We have a laugh, a joke and a lot of banter to say I would be lost without her chivvying me along, she has filled a big gap in my life in more ways than one."
"It helps me to maintain contact with people. It is interesting having speakers and learning new things, its good just speaking to people & getting other opinions. I always come away feeling much more positive."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

''It is nothing short of disgraceful that government cuts are threatening to remove support from the most vulnerable members of our society.''

''I've been on trips out of all types, done fund raising in the past. We don't rely fully on the funding we are a proactive group. Funding has probably gone down by about 50% which makes it harder to organise things and keep going.''

Age UK (Derby and Derbyshire)
Telephone Careline service in Erewash

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
58 respondents indicated they were representing or receiving services from this

organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Social isolation

The following are examples of comments under the theme of Social Isolation

"My patients would continue to be lonely and vulnerable. This will ultimately affect their wellbeing and their health. We are trying to avoid hospital admissions."

"It's nice to talk to someone other than carers, receiving a call from Careline makes me feel more involved with the outside world."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I am very disappointed that the council are thinking of taking away the Careline service away, it's a life line to me."

"I think it's a lovely service and it's nice to know someone cares."

Amber Valley CVS

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
35 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social cohesion
- Social isolation
- Transport issues
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I would be concerned about the effect on his mental wellbeing without the experience my husband has of company and activities with a social meal, while being independent from me. For me, personally, I would lose the opportunity for being 'off duty' as a carer for a while. This would add greatly to my stress and ability to continue coping as a carer. He would not be able to live at home if I were not here to look after him. Without his being regularly there, I would struggle to see my own doctor for my medical issues."
"I would greatly miss the chances to get out of the house regularly to give my wife a break and for me to be able to benefit from the stimulation of company, activities and a change from my own home. I can feel better for the independence – I don't want to lose these benefits it would depress me."

The following are examples of comments under the theme of Pressure on Other Services

"The services under threat provide cost-saving preventative interventions. A cost-benefit study could help assess the benefit of these services (i.e. what would happen if these services didn't exist and what would be the cost to the public purse when an ex-service user reaches a crisis) - it may be that more investment into these services could help save money!"

"Our mother uses the day care twice a week, which provides us with vital relief as we all work and have to provide care on a daily basis to allow our mother to remain at home, this becomes more difficult all of the time and without the day care facility as a family we would have to look into full time residential care for our mother."

The following are examples of comments under the theme of Prevention
"By referring our clients on to a range of support services within the voluntary sector to support them to resolve associated problems on which their alcohol problem may have impacted."

"If the service is no longer available I will be at risk from my current mental health and physical health becoming worse. This would be because I have had success with their services where others have not been able to help me."

The following are examples of comments under the theme of Social Cohesion

"I would be less informed about services and opportunities in local communities."

"I may lose my job and if I don't such cuts would likely make my job harder to do; I don't know what I would do if I needed those services again, and I don't know where I would refer the next person I meet who does need them. I think we risk losing the core of what helps knit communities together."

The following are examples of comments under the theme of Social Isolation

"Increase in isolation, an expectation of vulnerable individuals to cope by themselves, lack of direction or support to empower vulnerable people to take action to make arrangements to meet their own social care needs."

"I would be very lonely and may lose my independence."

The following are examples of comments under the theme of Transport Issues

"Please don't cut community transport because it is one of the biggest barriers for people. If you take that away then numbers to other services will drop, indicating that there is less need, when really there is not less need but people just can't get there."

"I would not be able to go out to social events during the day as transport would not be available I would not see anyone on the weeks that I am not well enough to go to a social event as the befriending person would not be coming around on a weekly basis to visit me. I would become more isolated and lonely as I would become cut off from the support community that I belong to at this moment in time."

The following are examples of comments under the theme of Well-being

"The older people need care and support. If all the organisations mentioned were to be cut/reduced in funding and staffing the aged would suffer. Being active, supported and encouraged gives the older people a focus. Keep the groups and organisations please. Keep the elderly supported and away from the NHS."

"My mother would not have the life she has now. Playing games and keeping her mind active."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

''It would be yet another useful resource denied.''

''I really hope Derbyshire can keep more of its local and district services as you have listed overleaf. It would be a sad day if we lose health and social car services.''

*Barlborough Darby and Joan Luncheon Club

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
14 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Social isolation
- Transport issues
- Well-being

The following are examples of comments under the theme of Social Isolation

"I could not attend the Derby and Joan Lunch Club which in my case is usually the only time I get out of the house. To socialise because of the restrictive mobility I am 89 years old."

"I would not go out anywhere unless my daughter came from away specially. I would not be able to socially interact with other people. I live alone with a poor memory and would not see anybody except my carer who comes in early to help me get dressed."

The following are examples of comments under the theme of Transport Issues

"I would not be able to go to luncheon club. This is the only day I go out because I have transport. I would miss the facility very much. It is bad enough when it is bank holiday and there is no luncheon club."

"I am disabled would not be able to go to luncheon club without the community bus. Gets me out once a week, meet friends in my community, also have a hot lunch."

The following are examples of comments under the theme of Well-being

"Attending the Barlborough Luncheon Club every Tuesday gives me a chance to meet people and get out of the house. I enjoy the 2 1/4 hrs that I attend it gives me pleasure and the opportunity to talk to people. I also appreciate the meal that is provided. As I am not fit enough to go out on my own the transport provided to take me there and back also makes this possible."

"I have major memory problems so cannot go out on my own. Daughter lives away and communicates by phone. The bus picks me up and takes me home. I have a hot meal and sweet and tea. I enjoy playing bingo, helps my memory and I win quite often."

General Comments

There were no comments which did not fit under the above themes.

*Bolsover Woodland Enterprise

Letters Emails and Telephone Calls
One letter and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
52 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Bolsover Woodlands Enterprise on 30 June 2016. In total 47 people attended.
Number of service users: 23
Number of carers: 17
Number of employees: 3
Number of board members: 4
Other: 0

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"We're afraid we would have to give up work. XX can't be left alone - who would provide care? XX's health would decline. His epilepsy would get worse and his mental health would decline. He would stop communicating - he would become a vegetable. Both parents suffer from anxiety and depression that would get worse. We may not be able to cope."

"Do you realise what this means to carers; we try to do our best for our children who are like this through no fault of their own. We want them to think they are part of society, doing a job of work and doing it well. People don't realise what hard work these children are when it doesn't concern you, but believe me when I say your life alters everything is about them. These services when they can come and enjoy it are a pleasure to us when we know they are being cared for."

The following are examples of comments under the theme of Pressure on Other Services

"A change of circumstances for XX Care Plan – there would have to be a review

done within a time frame, supply recalculations of the Personal Budget for unmet eligible needs – you have nothing to compare BWE with, if XX was not able to come to BWE we would be applying for more expensive respite. We are unwilling to change our life styles/make sacrifices just because you've decided to close BWE."

"When someone is in crisis it costs the council a lot more money. This is an investment – preventing problems, if BWE didn't exist the Council would be looking to set something like this up."

The following are examples of comments under the theme of Prevention

"If you put us into a new environment we would go back into our shell – it won't work."

"It would help to keep Woodlands open as it is a useful part of society. It is not a day centre but something that is adding to the community, it keeps people with learning, and physical difficulties occupied and feeling a useful part of society."

The following are examples of comments under the theme of Social Isolation

"I would be stuck at home, bored to death and it would feel like a prison. I would not be able to see other places. I would have to look for another job and would struggle to find one so close to home. I would no longer see my friends at Bolsover Woodland enterprise."

"I would miss the work producing products for the public. I would miss my friends; I would not have the staff to support me if I had a problem. It would make me feel miserable. I would be stuck at home instead of being involved in activities and learning things."

The following are examples of comments under the theme of Well-being

"Our son is 31 years old with a learning disability affecting his communication and confidence. There are very few services available for his age and ability to access. He would not benefit from sitting in day centre's watching T.V. He needs to be active and feel valued, Bolsover Woodlands Enterprise does this for him and others like him. It would be a disgrace if we lost this excellent service. These people deserve to be valued and not forgotten about."
"Woodlands has become like family to him, they are the only people he trusts outside of immediate family. If it no longer ran he would become a recluse and lose what little confidence and self-esteem he has gained. This place is not only a life line for him but also me and the rest of the family as we know he is safe and supervised."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Surely there are other places that cuts can be made without destroying this enterprise that contributes to the countryside and gives purpose to the lives of the team members, our son and the others who attend BWE deserve the chance to continue doing their worthwhile jobs."

"Our reputation is excellent – we have certificates – this place could pay its way if DCC gave us some more work."

*Borrowbrook Home Link

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
22 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Prevention
- Social cohesion
- Social isolation
- Transport issues
- Well-being

The following are examples of comments under the theme of Prevention

"There are many needy groups in any community but old age brings poor health, lack of mobility, isolation and loneliness, particularly following bereavement and I feel the elderly should receive support to encourage them to live independently in their own homes for as long as possible. If they can be

given social opportunities and advice to cut hospital admissions, all sections of society will benefit."

"Having originally researched the need for this service and with others voluntarily run it from 2002 until 2006 when it became too big for volunteers to run, the loss of this service now run from an easily accessed office by two very experienced and dedicated workers would mean the closure of the scheme. It is a lifeline for me and for nearly 280 elderly folk. Loneliness and isolation would soon set in again. I personally would be heartbroken and feel guilty that elderly residents had tasted and experienced help, friendship and activities which were no longer available at their most vulnerable stage of life."

The following are examples of comments under the theme of Social Cohesion

"I have been kept in touch with people that I have known for years. I would miss all the social contact. I have been given contacts which are helping to keep me feeling safe in my own home and so able to lead my normal life still."
"It makes it possible to live happily where I was once depressed and had given up on life. Now I live not just in my house but in the local community I have made new friends and am involved in all kinds of activities. The sun has come out again!"

The following are examples of comments under the theme of Social Isolation

"If the service were no longer provided I would have a quite a large gap in my life, and my social contacts would be reduced somewhat. I feel that without the challenges and responsibilities I enjoy at present I would miss the mental stimulation and also some of the social interaction we enjoy being part of this amazing organisation."

"I would be upset for the lonely and isolated member who would lose a valuable facility to alleviate loneliness. One third of the people in this parish are over 65 and many live alone. There may come a time when I will require the facilities offered."

The following are examples of comments under the theme of Transport Issues

"They should have never have stopped the free transport to take elderly people out, they should have found funding for our members some find it hard it have to find bus fare as well as the drivers charge. It's about time senior citizens were looked after better we pay enough council tax."
"Do not remove the already very limited public transport between Ockbrook and Borrowash. This already seriously affects the elderly. No. the only doctor's surgeries are in Borrowash, similarly chemist, library, food shopping."

The following are examples of comments under the theme of Well-being

"The advice centre staff provides confidential advice/information and the on-going relationship is based on trust. I am blind with no sight at all. Since I joined Borrowbrook I have many new friends who greet me and my guide dog in the street and also look out for my safety e.g. broken pelican crossing. I enjoy the information on activities and local events found ion the magazine."
"Help and advice on home safety, trader's magazine, birthdays remembered. Keep in touch with local community. A chance to meet on social events e.g. coffee mornings, annual party, an opportunity to go on outings."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Although I mainly help with fundraising I do enjoy the coffee mornings and the day trips to some very nice places. Also it is very useful to be able to pop into the office to ask advice about any worries or problems XX and XX do an excellent job supporting the older members of Borrowash."

"I am a long standing member of this community and because I am or rather have been involved in so many things I am very well known. My husband was a parish councillor, a borough councillor and retired mayor of Cresswell. With me as mayoress. Now I still get asked about council matters. And offer advice even though it was 9 years since my husband died. As I move around the village people talk to me as it obvious that Borrowbrook Home link are a focal point for many people which could not be replaced."

British Red Cross (Derbyshire)

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
29 respondents indicated they were representing or receiving services from this organisation.
Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"Our mother uses the day care twice a week, which provides us with vital relief as we all work and have to provide care on a daily basis to allow our mother to remain at home, this becomes more difficult all of the time and without the day care facility as a family we would have to look into full time residential care for our mother."

"I would be concerned about the effect on his mental wellbeing without the experience my husband has of company and activities with a social meal, while being independent from me. For me, personally, I would lose the opportunity for being 'off duty' as a carer for a while. This would add greatly to my stress and ability to continue coping as a carer. He would not be able to live at home if I were not here to look after him. Without his being regularly there, I would struggle to see my own doctor for my medical issues."

The following are examples of comments under the theme of Social Isolation

"I would greatly miss the chances to get out of the house regularly to give my wife a break and for me to be able to benefit from the stimulation of company, activities and a change from my own home. I can feel better for the independence - I don't want to lose these benefits it would depress me."

"I would be at home most days doing nothing and not looking forward to doing anything."

The following are examples of comments under the theme of Well-being

"My mother would not have the life she has now. Playing games and keeping her mind active."
"It provides social and mental stimulation in a safe environment with a cooked meal. Highlight of week without which she feels depressed and more confused than she already is. It provides carers with two worry free days."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I just think it is appalling that funding is being taken away from vital services that cannot be provided anywhere else."

"The need to review and re design service offers in Derbyshire is very clear and understandable. Move to more consistent commissioned services with clarity on expectations and quality is also to be welcomed. It is suggested that care is taken in any handover phase that the wealth of energy & knowledge is not lost."

Chesterfield and District African / Caribbean Community Association

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.
Questionnaires Completed
14 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Chesterfield and District African Caribbean Community Association on 9 May 2016. In total 20 people attended.
Number of service users: 13
Number of carers: 0
Number of employees: 2
Number of board members: 5
Other: 0

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Cultural isolation
- Pressure on other services
- Prevention
- Social cohesion
- Social isolation
- Well-being

The following are examples of comments under the theme of Cultural Isolation

"I would have nowhere to go I don't feel comfortable mixing. They ignore you, push you around."

"Nowhere else provide this service in Chesterfield that would meet my cultural needs. I have been going to the centre for many years. This would affect my quality of life should the service no longer funded because I would have nowhere else to go."

The following are examples of comments under the theme of Pressure on Other Services

"It will move pressure onto health care and adult care."
"I don't think cutting voluntary funding is the way to go, voluntary sector provide services at a fraction of the cost. If it's cut how will the council supply services? Already they can't cope, how will you cope?"

The following are examples of comments under the theme of Prevention

"If funding is no longer available to ACCA it would mean that current service users would be isolated which could have an adverse effect on their well-being (health and mental health) also potential service users would be missed and or slip through the net"

"When we wish to raise an issue we can't always get through to Call Derbyshire. As service users we can come to ACCA and staff get through to Call Derbyshire. We sign-post people."

The following are examples of comments under the theme of Social Cohesion

"Having a community centre where people can come who feel vulnerable and isolated can meet and talk."

"ACCA is specific in its service provision as the service is uniquely for African and Caribbean people in chesterfield and its environs. The services are tailored towards meeting the needs of individuals in this category."

The following are examples of comments under the theme of Social Isolation

"More funding would help because people become very isolated, and need the support of others."

"Forget about luncheon club, we need somewhere to meet to keep going, somewhere central."

The following are examples of comments under the theme of Well-being

"Getting advice, information and support. Meeting and socialising with people from same cultural background. Educational activities learnt how to use

computers, go to pottery sessions, keep fit exercise, arts and crafts, talks about black health issues, meals at luncheon club, day trips out to black history exhibitions and museums."

"By meeting with people at the ACCA centre planning and working together on various issues to support the community. Help with things like making tea and drinks for people who called in for advice and support at the office. Also for other members who came in to use the service. I also benefit from all the other activities ACCA provided."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"It would be sad if ACCA was to close through lack of funding."

"There is a lot of mental health/ill people of all cultures. How will they manage without the service?"

Chesterfield Volunteer Centre

Letters Emails and Telephone Calls
Three letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
72 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at United Reform Church, Rosehill Chesterfield on 19 May 2016. In total 46 people attended.
Number of service users: 32
Number of carers: 2
Number of employees: 0
Number of board members: 0
Other: 12 volunteers

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being

- Pressure on other services
- Prevention
- Social isolation
- Transport issues
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I would no longer have peace of mind that my father is okay on Mondays. I work long hours on Mondays and feel more relaxed to do my job, knowing dad has had nice company in the afternoon with his befriender. I find caring for my dad, working full time and looking after my son/grandchildren is an almost impossible task and is having an impact on my health. Please do not take this service away, it is so valuable."

"I am a volunteer with the befriending scheme at Chesterfield Voluntary Centre and the project has given me a new lease of life. It has improved my confidence and self-esteem tremendously. I was attending sessions at rethink but no longer feel the need."

The following are examples of comments under the theme of Pressure on Other Services

"If Chesterfield Volunteer Centre does not receive the funding required to continue running this project it is highly likely that these poor individuals, who have worked hard all their lives, would have to leave their homes and be put into care or spend time in hospital as their quality of life would deteriorate even further and as a consequence cost the government a great deal of money. You may not be lawfully required to provide funding for the voluntary sector but morally you should."

"The preventative nature of the befriending service provided by the Chesterfield Volunteer Service means that its clients do not have to access other more costly services. This reduces the burden on the other mandatory services provided by the County Council and its partner organisations."

The following are examples of comments under the theme of Prevention

"Offers companionship, friendship, someone caring and who is more than willing to help us when in doubt or where to turn when in difficulty over personal or household difficulties. A befriender to get us out of our homes and into the

community, or to take us to doctor and hospital appointments."
"The role of signposting and understanding voluntary services would become more haphazard. The ability to network and potentially partner other voluntary services could be effected."

The following are examples of comments under the theme of Transport Issues

"I attend a weekly meeting of the Elder friends group in my village. Transport is provided to get me there and back home. I have company for at least two hours every week and accompanied to the doctors or hospital. Again transport is provided."

"I live alone and I am partially sighted and this club gives me a chance to get out the house with the aid of a volunteer to pick me up from my house and take me to the club to meet with people and make friends, and I am escorted home afterwards so I feel safe."

The following are examples of comments under the theme of Volunteer Benefits

"I am a volunteer and this drop in session is as useful to me as it is to the users as I live on my own. I do befriending and it's a bonus for me too. The Safe & Sound project is a really good project. I also accompany people on hospital or dentist appointments and I enjoy doing it. I get as much out of it as anyone."

"Many young people get involved with volunteering. It helps the younger generation to develop a spirit of caring and interest in older people. It can help the younger volunteer to have this experience for the CV and future employment."

The following are examples of comments under the theme of Well-being

"When I go out with my befriender, she describes colours and things that are around me. It's important for me to have someone to do this because then I am not so isolated. Also to listen and share stories with my befriender. The mental stimulation is important to me."

"The elderly ladies and gentleman at Elder friends coffee morning all appear to get such benefit from attending the group, they have a cup of tea and a biscuit while they chat away with their friends, they do weekly activities such as listening to a fireman on what they do if they have a fire in their home, take part in sit down tai chi or help arrange flowers for the local flower festival. Once a month the group goes out for lunch to a local restaurant, the members can only get to these venues by relying on volunteers for transport or the community transport bus. Without this help many would still be sitting at home staring at the same four walls. Many members of the group live alone, many have no family. A subsequent number in the group do not leave their house apart from coming to

the Elderfiends group. This group is a lifeline for them. Members have become such good friends with each other they ring one another during the week which gives them some company which they would otherwise not have."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Can you imagine what it must be like to have to rely on help to get out of the house."

"We are willing to give our time, we are willing to use our cars as transport, the benefits to the people we support are so important. We need our Chesterfield Volunteer Centre and its staff to maintain and organise an effective service in our community. Without our Chesterfield Volunteer Centre and its staff volunteering will collapse."

Community and Voluntary Partners Bolsover

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
Nine respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group requested.

Comments received from all the methods used in the consultation were analysed and the following theme emerged:

- Prevention

The following are examples of comments under the theme of Prevention

"Before the service existed, I was suicidal a number of times. By having others to talk to who are experiencing this form of abuse, this is a life line for the service users. Without it, I have nowhere else to turn, and if I get as down again, I may not survive my next suicidal thoughts."

"The services under threat provide cost-saving preventative interventions. A cost-benefit study could help assess the benefit of these services (i.e. what would happen if these services didn't exist and what would be the cost to the public purse when an ex-service user reaches a crisis) - it may be that more investment into these services could help save money!"

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"All these organisations provide important services to the community. None should have funding cuts."

"The Community Association, already under great pressure, could collapse without this regular support."

*Community Concern Erewash

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
62 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
The meeting was held at Community Concern Erewash on 8 June 2016. In total 42 people attended.
Number of service users: 28
Number of carers: 0
Number of employees: 3
Number of board members: 4
Other: 7

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social isolation
- Volunteer benefits

- Well-being

The following are examples of comments under the theme of Pressure on Other Services

"Many of our clients would no longer be able to cope without our support and will need nursing and/or residential care. We support more able clients through difficult periods e.g. snow, by moving dustbins to back doors, clearing paths and ensuring their heating is high enough. Some carers will not be able to manage without us again increasing the need for residential care. The county would lose over 90 volunteers who freely give their time and energy."

"Many older people would be affected if these services were not provided. Hospital stays would increase bed blocking, requests for admission to care homes would increase and the need for increased access to home helps and carers would also increase. Loneliness and isolation would increase with those relying on the Lunch Club or meal delivery would in many cases go without hot nourishing food and the contact with others."

The following are examples of comments under the theme of Prevention

"If it hadn't been for this service I don't think I would be here today. They have helped with my mental health. I have considered taking an overdose. I used to bottle everything up I got frightened to tell people how I was. Coming to the social group I now have made new friends. I have lived on my own for 40 years and find it difficult, I need help with gardening and they have done my path and widened it. I also have a 1 to 1 home visit from the befriending service. I have curvature of the spine and problems with my hands, and this service has made such a huge difference to me and my independence. The men that decorated for me were brilliant."

"Community Concern Erewash provides a range of services for people across Erewash who are facing many different issues. of particular benefit are the services around older people whether that is to help with early discharge from hospital by providing a laundry service, with collection and delivery if required, including laundering soiled bedding and clothing etc.; a lunch club and a meal delivery service which provides hot meals two days a week and on Christmas day all of which enable residents to remain living independently at home. CCE also provide services to clear up unkempt gardens which might be putting vulnerable resident's tenancy at risk, and also decorating and minor alterations to enable people to live at home safely. These and other services are delivered by both volunteers and dedicated staff to support both the volunteer and the service users. The team members who call at residents homes have been trained to be aware of other issues which may benefit from help."

The following are examples of comments under the theme of Social Isolation

"This makes a lot of difference; it's over two years since I got on a bus because I can't get on and off the bus. We like to come here to all get together otherwise we would get depressed – it's a godsend."

"It's a pleasure to be able to go out and be among people that are so friendly it's the highlight of the week and I look forward to it."

The following are examples of comments under the theme of Volunteer benefits

"I've only been coming here the last month as a volunteer – and I really enjoy it. I have health issues myself and I would be sad if it came to a holt. I live on my own, and I feel confident when I come here, it gets me out of the house and I get to meet new/different people. It gives me a pick me up and a reason to come out of the house."

"As a widow living alone, it is important to me to be involved with such a necessary local charity. The work gives me intellectual stimulation I don't get from my other volunteering."

The following are examples of comments under the theme of Well-being

"I come for company with these lovely ladies – were nearly all widows – this has made me feel better coming here, all the people are in the same boat, we can understand each other's feelings. It's a life line; you forget your worries while you're here. I love it. It would be heart breaking if it closed. I could cry now thinking about it."

"After suffering a severe stroke one week before my birthday last year which left me completely paralysed community concern Erewash have been a godsend to me and my husband who suffers from severe renal failure the home comforts team have helped us move into a specially adapted property i.e. fitting curtain rails moving furniture general help. The laundry has also been a godsend washing, drying ironing clothes I don't know what we would have done without them."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"How many thousands are DCC sitting on that could cover the club?"
"'We've all said we would pay more to keep it going."

*Cruse Bereavement Care (Mansfield and Ashfield)

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
14 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Well-being

The following are examples of comments under the theme of Pressure on Other Services

"*Bereavement is not an easy path, nor does it travel in one direction, Cruse is there to pick up the pieces when we fall and without them the dark moods, depression and suicidal thoughts would win. We would then be a much bigger expense to society and the NHS".*

"Social support is so important no mental healthcare for our clients. The more it is cut, the more people will struggle to get and stay well."

The following are examples of comments under the theme of Well-being

"I would feel very much isolated and alone. Cruse helps me to deal with my issues and again acts as a support mechanism for myself. It would be a great loss for both myself and others who use the service."

"The counselling I received has helped me deal with one of the most stressful and difficult periods of my life. I don't know how I would have coped without this help."

General Comments
Comments which did not fit under the above themes were placed under general comments for example

"More promotion and awareness of what services are actually available to use."

"I cannot thank the people involved with my plight enough especially XX the councillor, who has helped me through my darkest hours."

Derbyshire Dales CVS

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
58 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Rural Isolation
- Social isolation
- Volunteer benefits

The following are examples of comments under the theme of Carer Well-being

"I *am an Adult Care worker and we sign post people to these services such as befriending, shopping services for people that might not meet criteria for adult care funding, these services can keep people stable and independent at home for a longer period without needing formal support, they are also a great support to informal carers and at times provide there only break as carers."*

"My father has dementia and is cared for by my 93 year old mother. She needs a break from him - she wants to be able to stay at home whilst he is taken out. This is the only service to provide this."

The following are examples of comments under the theme of Pressure on Other Services

"As a GP my patients make use of a multitude of voluntary services. Without them their health will be worse and their need for council & state services will rise i.e. this is a short-term measure that will cost more in the long term"

"Less able to cope with demand; further breakdown in care, leading to increased costs for council on spending. Patients less able to manage in own homes leading to lengthier time in council funded care home beds. Knock on effect on carers less able to cope."

The following are examples of comments under the theme of Prevention

"The Wrap Around Care Service provided by Derbyshire Dales Council for Voluntary Service currently makes extensive us of voluntary groups and services, such as Derby & Derbyshire Age UK Befriending service, which receives grant support from DCC, to meet the needs of clients referred by Health and Social Care Professionals."

"I do not understand the logic of cutting funding to voluntary services who provide unparalleled value for money. There is a high proportion of elderly people in the Derbyshire Dales which increases the number of the community who rely on the voluntary sector for support without which they would become more isolated and vulnerable, leading to decrease in their mental and physical health and the consequential rise in the demand for the more expensive social, medical and mental health services."

The following are examples of comments under the theme of Rural Isolation

"*Our patients wouldn't receive the services that they are getting at the moment and this would be devastating to the majority of them as they rely on the services provided by the voluntary and Community Sector especially being in a rural area where people rely on these services."*

"Due to the High peak being a rural area if anything they need there services expanding as there are a lot of villages with limited transport ,they could be supported to provide more social groups and befriending support in these areas

The following are examples of comments under the theme of Social Isolation

"Patients would struggle with social isolation due to decreased befriending services, social car scheme & lunch groups."

"If voluntary groups active in the Derbyshire Dales lose grant and core funding from DCC and subsequently close their services, we will not be able to access such voluntary sector services for DDCVS Wrap around Care Service clients. Many of whom are vulnerable and isolated".

The following are examples of comments under the theme of Volunteer Benefits

"The CVS provides an excellent service in terms of facilitating training, signposting and assisting us with volunteering."

"We receive advice and support with funding and legal requirements."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"They need strengthening, not weakening at this time. The new benefits reform legislation is putting a major strain on the sector as job seekers are expected to be involved in a voluntary role and the jobcentre staff seem to rely heavily on voluntary and community sector agencies at this time. To support communities and strengthen communities these type of organisations must be in strong positions as a support network and means of working together for the communities to provide all the areas of support to residents not available through statutory provision."

"Would find it extremely difficult to get information across to my service users as they are more comfortable to engage with people face to face rather than by telephone or e-mail for which type do not have access"

*Derwent Rural Counselling Service

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
16 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention

The following are examples of comments under the theme of Pressure on Other Services

"We work with people with mild to moderate mental health problems, who often have difficult lives. These services facing cuts are a lifeline, and reduce the pressure on services from the NHS. When social support services are cut, more people come to mental health services, leading to over load and breakdown."

"I worry that families & individuals relying on services will be left isolated & without any support. This support from the VCS sector is even more important with the cuts to statutory & local government services"

The following are examples of comments under the theme of Prevention

"We would have more people presenting for mental health care, leading to increased pressure and waiting time in addition, many people present for mental health care when the problem to actually lack in social and other support. These people cannot use our services so will be left with nothing. In addition Voluntary work is a vital part of recovery for many people with mental health difficulties."

"This is short-termist and will cost the local council more in the long term."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I think lots of statutory provision also relies on these services. A lot of the work they do is quite subtle and perhaps does not lend easily to obvious outcome measures but I am sure if these services were removed or diminished the long term affects to residents would be major."
"To improve it it has to be kept running & to do that needs funds, what about getting it sponsored"

*Disability Derbyshire Coalition for Inclusive Living

Letters Emails and Telephone Calls
Two letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
67 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
There were two meetings held at Disability Derbyshire Coalition for Inclusive Living (DDCIL) on 15 June 2016. In total 34 people attended.
Number of service users: 8
Number of carers: 11
Number of employees: 7
Number of board members: 4
Other: 4

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Prevention
- Social isolation
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

"DDCIL has supported me so I can support mum – and saved me from going to Adult Care, they responded so quickly – without them it would have had a massive knock on effect. It enables you to spend quality time with your family."
"I'm a carer and service user, DDCIL provide me with help finding personal assistants, payroll etc. My husband has Parkinson's disease, now has dementia and doesn't have capacity and now gets Fully Funded Nursing Care, we have three children at home, I have given up work. The outcome of my managing my husband's personal budget/our house and three children resulted in being in debt with the local authority. I turned to DDCIL and I now employ a personal assistant with the help of DDCIL. They help me with all the timesheets – I would

have not survived without the support and continued support. DDCIL have a list of personal assistants that I can use to recruit. I get so much from these people."

The following are examples of comments under the theme of Prevention

"There would be more crisis cases/suicides if DDCIL weren't around."

"DDCIL are doing a unique service and reducing the impact on Adult Care – this is a sad reflection on the Councils priorities."

The following are examples of comments under the theme of Social isolation

"Have a disability so need to interact with other people as I am on my own"

"Would probably be housebound and see no one."

The following are examples of comments under the theme of Volunteer Benefits

"I had a severe car accident, I had to learn to walk/eat/read and write – there was no one there to help, I had no confidence. I started doing some voluntary work and I've now been here for 10 years, I do 10 hours a week to give something back to the system."

"I feel my personal needs as a disabled person are accommodated for very well whilst still being treated as an equal. The staff and volunteers at DDCIL encouraged me to go on training courses that built my self-esteem, self-awareness and confidence. I learnt valuable skills but one of the most important things I have taken away from my time volunteering is how to stand up for myself and speak out for others in an appropriately and respectfully. I don't view myself primarily as a disabled person as that is not my defining feature. I don't let disability get in the way of what my aims and achievements are. DDCIL has made me feel more confident and have a greater awareness of myself."

The following are examples of comments under the theme of Well-being

"It if wasn't for this service I wouldn't have a life, the service meets with me and spends time with me to look at my care package/assessment. I've had a nervous breakdown. If it wasn't for the support of DDCIL we wouldn't get the support needed. You're stopping every service for people with a disability, without DDCIL no one would listen to me."

"I use the advocacy service. It helps to have someone there when you have meetings with social workers to discuss the care that is provided. They can raise points that I may not have thought of or that I have forgotten. It can be very intimidating to be alone and confronted by one or two social services

representatives. The DDCIL staff that have supported me are themselves disabled and are able to understand my situation better than an able-bodied social worker. The advocates have more knowledge and experience than I have."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I am afraid I don't have these answers. However, I do think the council needs to do more to break down the misunderstandings that local people believe these council cuts are the councils mishandling of funds when in fact the fault lies solely in the hands of the central government."

"Adult Care must spend thousands on pointless appointments and hours' worth of form filling. Adult Care needs reform and organisation - thousands must be lost, and the service level it provides is very poor. Social workers spend hours trying to find out information because suitable training is not given. Transition social workers are desperately needed, Derby City have a far better and more understanding team."

Dronfield Welcome Club

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
Four respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

General Comments
* NB there was very little response for this organisation as a consequence there was no opportunity to draw any analysis. All collective responses are given here under general comments.
General comments were received for example:

"Cost of transport per year is approx. £3000 - £4000. This enables us to collect and return members from their homes. It also pays for a carer to attend on a Tuesday as all the volunteers are also pensioners."

"After time club would have to close as members would not be able to attend. As all our members are pensioners we could not ask them to pay more. We would also have to do without a carer."

"Our members are pensioners many who live on their own and the club is a lifeline to them. They can meet their friend, be taken to the doctor or shopping. Most of our money is used to transport these pensioners to and from the club - plus a welfare officer to help them."

Eckington and District Monday Club

Letters Emails and Telephone Calls
Three letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
31 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Eckington Youth Club on Monday 18 July 2016. In total 17 people attended.
Number of service users: 5
Number of carers: 3
Number of employees: 2
Number of board members: 7
Other: 0

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Well-being

The following are examples of comments under the theme of Carer Well-being

"If the funding is cut and the Monday club no longer can run – this will put a huge strain on the older carers who look after the people with learning disabilities."

"Eckington Monday Club provides carers for people with LD a break from caring for the evening and provides the people with LD a really good and safe place to come and meet friends and do all sorts of activities which is led and guided by them."

The following are examples of comments under the theme of Prevention

"It will come to crisis soon – but it's much more expensive to come to a crisis and help people than it is to help people as a preventative measure"
"Everything seems to be waiting for a crisis – getting rid of the support for this club will create a crisis because these people with a learning disability although they are no longer eligible for a service still need help and support from someone. Some of them have no family to turn to and we are their only point of help now."

The following are examples of comments under the theme of Well-being

"Monday Club at Eckington is the centre of my daughter's world. She has a learning disability; she has been going for around 25 years. Here she meets up with her friends (her only friends) interacts, socialises and does many activities which the group arrange."

"Eckington Monday club provides a safe place for people with learning disabilities to come and socialise – they don't have many places like this that they can attend now"

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"In 1993 this club was run and paid for by Derbyshire County Council. The cuts started back then. It was called a Youth Club – it went through consultation. This is going to close. This can't close it makes and means too much to too many people. We don't all want to travel to Chesterfield for activities we like to have activities local to us. So back in 1993 we took the £200 backing and have gone from strength to strength since with now over 55 members. With the current cut backs in day services and the funding to people with learning disabilities this service is now even more important and fills the gap that has been left by previous cuts."

"My daughter would be absolutely devastated as would the entire group if it was to close. Please allow this club to continue, it is so important to so many who are not able to help themselves and need activities to be arranged for them."

*Erewash Voluntary Action and CVS

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
169 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social isolation
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

Carer – *"full time for husband, this place is a life line; it's good to know someone cares. I have tried getting support from other places but only get six weeks here or there. Befriending gives my husband someone to talk to and me some respite. We both now suffer with depression and only the CVS have helped us, they are a life line. When you're together 24/7 you fall out, it's unhealthy."*

"When you have groups to go to it gives carers breaks. Carers sometimes need to come to groups for support to. My mum nearly had a break down as my carer while I was ill. She came here near hospitalisation and they helped her cope. I would have gone to hospital otherwise."

The following are examples of comments under the theme of Pressure on Other Services

"Groups around Long Eaton use the CVS premises; they are reasonably cost and friendly staff. It is important to us and to the community. Cutting money is

short term thinking because it will cost you money in the end; it will put more pressure on other services."

"It would be moving away from care in the community. This works well here, surely that's what we should be aspiring to. It will shift the burden onto the council and their social services."

The following are examples of comments under the theme of Prevention

"My mother is 91 and relies on the shopping service. She likes her independence and doesn't need or want to be in a home. The befriender gives her companionship and security, it gives her a routine. She likes the volunteers and thinks of them as friends. Family works full time so can only help out so far, the volunteer centre helps the rest of the way."

"The service helps me to live independent."

The following are examples of comments under the theme of Social Isolation

"I wouldn't know how I would cope. As an elderly widow of 94 with no children to depend on and now completely housebound I'm dependent on outside help."

"I have just been introduced to my befriender and we have a lovely time, chatting, going out for lunch, it has been excellent."

The following are examples of comments under the theme of Volunteer Benefits

Volunteer – *"I got referred to Erewash CVS from a Derbyshire Alcohol Group & Stand 2 (for ex-soldiers). I am now a befriender, it is a great experience and a great help - It has helped me no end. If you've got a drink problem and you are going to see someone you befriend you can't get drunk – two befrienders equals two days sober."*

"The centre is there to support the volunteers as well as the service users. But for them to continue unsupported would be dangerous."

The following are examples of comments under the theme of Well-being

"It has taught me to laugh again. I see no one all day so I get lonely. It helps motivate me to get up and I value the company of the befriender."

"Not knowing that there's something there to support you makes you feel abandoned. I would feel lonely and depressed without them. They are just so helpful."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I think lots of statutory provision also relies on these services. A lot of the work they do is quite subtle and perhaps does not lend easily to obvious outcome measures but I am sure if these services were removed or diminished the long term affects to residents would be major"

"This service is vital in engaging the community and it would be a step too far to stop it."

*Eventide Luncheon Club

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
18 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A joint meeting with Stanley Common Eventide Community Hall was held at Stanley Common Eventide Community Hall on Tuesday 19 July 2016. In total 17 people attended.
Number of service users: 12
Number of carers: 1
Number of employees: 2
Number of board members: 1
Other: 1

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Social isolation
- Well-being

The following are examples of comments under the theme of Social Isolation

"I would feel more lonely and cut off from meeting people."

"I will lose all of this activity, I will be housebound all week."

The following are examples of comments under the theme of Well-being

"It provides s social outlet for me and my husband as well as providing two balanced meals a week for us both. I am physically disabled to and my husband has Alziemer's disease."

"Eventide Centre provides hot meals twice a week."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Help with more advertising of what goes on to get more local people using both Stanley eventide hall and Stanley village hall. Use the council news journal."

"To continue providing the existing services which are much needed, value for money and excellent staff providing excellent services."

*First Taste

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
20 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at First Taste on 13 July 2016. In total 22 people attended.
Number of service users: 12
Number of carers: 1
Number of employees: 6
Number of board members: 3
Other: 0

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being

- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"Carers get great satisfaction seeing the activities and crafts that get taken home."
Carer – *"XX initially came here to give me a break but now he loves to come here and gets so much more than he would get at home."*

The following are examples of comments under the theme of Social Isolation

"A lot of people who come to the day centre don't have anyone at all and are isolated."

"I benefit in lots of ways, it gets me out of my house, mixing with new faces, socialising. Engaging in activities that I wouldn't do alone. All round enjoyable day."

The following are examples of comments under the theme of Well-being

"Get a lot from it makes me happy, nice to do things in groups all together. Do things that you don't get the chance to do at home."

"It makes me happy, I like the music, we dance, play instruments and sing. They arranged for us to do music for my birthday, they all sang to me and it made me feel happy."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

Staff - *"being part of the day centre staff makes us feel good – it's lovely to see the clients having fun, you only have to see their faces to see how much these activities mean."*

"It's nice sometimes to have something to take home."

*Glebe Field Centre (Crich)

Letters Emails and Telephone Calls
Five letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
26 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social isolation
- Wellbeing

The following are examples of comments under the theme of Carer Well-being

"A significant benefit for me is the experience of having a few therapeutic hours of time to myself, to "recharge the batteries". There is the opportunity to get my hair cut or arrange a medical appointment for myself. I can spend an hour or so relaxing and reading or gardening, completely at ease in the knowledge XX is safe and cared about. It is very difficult indeed to manage the above mentioned opportunities when I am permanently "on duty" as a carer. The fact that Crich Glebe Field Centre runs the Day Centre facility is vitally important to the health and well-being of both of us."

"I would like to emphasise the great value to me of the Glebe, as a full time carer of 30 years and his dependence on me has intensified, he could not stay at home without me. This situation puts pressure on me and leads to stress related illness and exhaustion which is why the Glebe is such a help and support. I can use these four hours to attend to my own medical appointments"

The following are examples of comments under the theme of Pressure on Other Services

"If this was to close these vulnerable people would be pushed into a world of isolation and physical health which might require even more expensive interventions."

"I fear that if my husband could no longer attend The Glebe we would both suffer in health and wellbeing, leading to needing greater levels of support and medication from our GP, Adult Care or Community Health Services "

The following are examples of comments under the theme of Prevention

"The Glebe offers a very valuable resource. We are both in our 70's and my husband has complex medical issues. He cannot safely go out of our house on his own, so his opportunities to independently communicate with and relate to other people are now non-existent, except for the four hours one day a week I can transport him to the Glebe. He is well cared for, is safe and warm and benefits from the stimulation of the company and activities available to him."

"I would greatly miss the chances to get out of the house regularly to give my wife a break and for me to be able to benefit from the stimulation of company, activities and a change from my own home. I can feel better for the independence - I don't want to lose these benefits it would depress me."

The following are examples of comments under the theme of Social Isolation

"It is the only outing my father has per week, the Glebe is a vital recourse in an area where facilities are few and not local. Many vulnerable people rely on it for social and emotional support."

"My mother is 92 years old. She has been attending the glebe day care centre since it opened, Monday, Tuesday and Thursday she looks forward to these days mixing with friends, having a meal playing games. Gives a good social life."

The following are examples of comments under the theme of Well-being

"My father attends once per week on Mondays and has a shower at the Glebe, as he is no longer able to go upstairs at his home and no ground floor facilities. This shower is a really important part of the service offered at the service offered at the Glebe for him a lifeline."

"Would definitely miss the service and feel lonelier. Would miss the support and my family can't help."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Allowing a voluntary contribution to be made for each session if this will keep it open."

"I am able to leave home during the day without this service because I have Parkinson's disease and I have difficulty walking and I use the service to meet people and have to use the service of the nurses and have to pay for transport such as taxi service."

*Glossopdale Furniture Project

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
75 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Glossopdale Furniture Project on 20 June 2016. In total 7 people attended.
Number of service users: 0
Number of carers: 0
Number of employees: 3
Number of board members: 1
Other: 3

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social cohesion
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Pressure on Other Services

"Social services, women's aid, probation, mental health, housing referrals use the project. There is no other service like this in the area."

"It is ridiculous to assume that by cutting funding to the VCS, it will save money for the council-- it will in fact make many more people have to rely on Adult social care, when they could have been helped through the local community."

The following are examples of comments under the theme of Prevention

"Having the project stops people going to loans sharks or bright house and getting into debt."

"Woman had been sleeping with just a blanket for two weeks; she was on the mental health waiting list and got some help."

The following are examples of comments under the theme of Social Cohesion

"I would have had to travel further and pay more for my children's furniture. As Glossop Furniture Project collect old furniture we would otherwise have to remove it ourselves. It is quite likely that our surplus furniture would go to a tip rather than be reused."

"They need strengthening, not weakening at this time. The new benefits reform legislation is putting a major strain on the sector as job seekers are expected to be involved in a voluntary role and the Jobcentre staff seem to rely heavily on voluntary and community sector agencies at this time. To support communities and strengthen communities these types of organisations must be in strong positions as a support network and means of working together for the communities to provide all the areas of support to residents not available through statutory provision."

The following are examples of comments under the theme of Volunteer Benefits

"I have volunteered here for eight years. I have a neurological condition and depression. Glossop volunteer burro referred me to the project and I feel like I'm giving back to society instead of taking away. People here are very accepting."

"I did an apprenticeship and gained confidence."

The following are examples of comments under the theme of Well-being

"We make up and provide emergency furniture packs for homeless people who have new tenancy."

"I work in housing and had a girl in emergency accommodation that was seven months pregnant with a one year old and they were sleeping on the floor. Got her a bed but she lost the baby. I also support people with mental health issues so they are all venerable people."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Got to be careful when closing down, we'd have to start billing people, where would that money come from."

"The project is always trying to be self-sustaining."

*Greenaway Workshop

Letters Emails and Telephone Calls
Eight letters and six emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
28 respondents indicated they were representing or receiving services from this organisation.

Petitions
A petition was received with 742 signatures.

Focus Group Meeting
A meeting was held at Greenaway Workshop on 5 July 2016. In total 35 people attended.
Number of service users: 14
Number of carers: 4
Number of employees: 2
Number of board members: 6
Other: 9

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being

- Pressure on other services
- Prevention
- Social isolation
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I am a carer and work for think carer. We do carer assessments and have sign posted people to green away in the past. It helps the whole family. Personally as a carer of someone with physical and mental health needs this is the most stable he has been for 20 years after coming here. I would be concerned about family well-being and community well-being if the place closed. People who work here are experienced and professional. They have been used by Chatsworth, that's how good they are."

"The benefit derived by the individuals is that they attend up to four days a week and are able to form social friendships, companionship in a warm and caring environment. Their families and carers benefit from some respite on the days when Greenaway workshop is open."

The following are examples of comments under the theme of Pressure on Other Services

"When they return home to their families and loved ones, the benefits spread to them and so on. Of course, the opposite would be true. If vulnerable people are left unsupported by our society, those who are left to support them are very often dragged down themselves. Our entire community is brought down which in turn requires much more expensive measures to try to bring it up again."

"Cost would come back to the health service. It costs the council £3 a day from the grant but would cost the NHS a lot more. We will try to stay open."

The following are examples of comments under the theme of Prevention

"More support and services not less. If you withdraw vital support, people like my husband would deteriorate emotionally and physically. Greenaway Workshop provides my husband with a purpose to motivate himself, keep his appearance tidy, make his own sandwiches, and so on. Without structure, which is all too apparent when he does go out, he is unkempt, lethargic, neglects to get proper food, and sleeps massively more. He rarely goes more than a hundred metres from home on the days when he does attend the workshop."

"These services are vital to the 'non-fluffy' 'unattractive' users with issues. The people affected get little support from other avenues and thus will put additional pressure on NHS and walk in services. Adults with additional needs are a silent and invisible group who make huge improvements when supported through work place programmes."

The following are examples of comments under the theme of Social Isolation

"My friend here does my TV programming, I live on my own my parents are dead now and I don't see many people outside of here, apart from my carer who visits once a week on Friday's and sometimes for a shopping trip on Tuesdays. If I could not come here, I would miss my friends and someone to talk to."

"It would be a big lose - be disappointed that I couldn't get up in the morning and go and do something. Finding something to do every day would be hard. I'd be less mobile. I would lose the friendships i have made and become isolated."

The following are examples of comments under the theme of Volunteer Benefits

"I do not receive a service. I am a volunteer for the service however I do benefit from going to Greenaway which I did not expect to do. The social aspect is really important to me and I have learnt new skills which are unique by the work done at Greenaway. They provide a service to customers which cannot be obtained in any other circumstances in this area. Self-worth and self-respect are recognised at Greenaway."

"Hopefully I will not need the services of the workshop - however I will miss the relationships, friendships and interest that volunteering for the workshop provides."

The following are examples of comments under the theme of Well-being

"I have been improving in health since coming here."

"I recently left Greenaway after five years. I learnt to live with my health condition, coming here to work helped. I made friends as I was isolated at home. Over five years I learnt new skills and from that got a part time job. Greenaway supported me during the transition. If it wasn't here is would be more ill and more depressed. Now I am much more positive and optimistic."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"50% of people who come here are autistic, 50% have had a life-changing event or illness, and it is a great mix."

"Matlock Rotary will continue to support the workshops, however the grant funding is key to the future viability and I strongly urge the Council to retain funding."

Heanor Salcare

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
29 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Heanor on Wednesday 3 August 2016. In total 8 people attended.
Number of service users: 2
Number of carers: 0
Number of employees: 5
Number of board members: 0
Other: 1

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Prevention
- Social cohesion
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Prevention

"When I first moved into Heanor Area after fleeing domestic violence Salcare charity helped me with furniture and basically fitted my whole house out till I got sorted as I left mine and my daughters things from the old house as I was scared to return. If it wasn't for Salcare I would have nothing to move in with and with me being on benefits I sometimes struggle and rely on food packages."

"Salcare has helped me out with me moving into an empty property, they helped me out with everything I needed, from a bed to a toaster."

The following are examples of comments under the theme of Social cohesion

"There was a woman in sheltered accommodation how got her discressionary fund but her neighbours were taking advantage of her. She came to Salcare for some furniture and we helped her out. The volunteers and employees have gone to visit her and make sure she is ok."

"It would be really bad for the whole of Heanor. With Salcare we reach out to different parts of the community – we are here for the most vulnerable and those who need the most help. Ladies from Derbyshire who wish escape domestic violence and need to refurbish their home, people who have lost their homes to fire, homeless people and people without a bed at night."

The following are examples of comments under the theme of Volunteer Benefits

"I am now a volunteer, but also used the service. They have been a massive help and gives the kids something to look forward to. Do a lot to help families. I suffer with mental health and coming here helps me, it gives me adult conversation as a single mum to four I wouldn't get. It gives me a purpose to the day. I can't work as I'm a single parent with a two year old. I've always known about Salcare it's such a part of Heanor but I've been coming here regularly for about two years and volunteering for about six months. My kids love it here. It's not worth thinking about if it closed, I have had food parcels in the past and they are so important to my family when we have been at our lowest. It is a life line and a big support. It's a massive help to the whole community. When my husband left my two year old was sleeping in a travel cot that was too small, Salcare sold me a digger bed which he loves and he's been sleeping in his own bed ever since. It's much more suitable and comfortable for him; he's now excited to go to bed and makes family life much better. Salcare always help, nothing is too big."

The following are examples of comments under the theme of Well-being

"I would be affected because I struggle with food a help at the moment I really appreciate the help so would be devastated if they cut this service."

"I would have nowhere locally to get help and support and would have to travel that would cost money which I don't have"

General Comments

Comments which did not fit under the above themes were placed under general

comments for example:

"The cabinet paper doesn't really reflect all the work we do. There's the café, food bank, welfare rights, paper work support, furniture project, meals, clothing for sale and laundry."

"We've actually been asked to open longer, like at the weekends."

High Peak CVS

Letters Emails and Telephone Calls
No letters and one email were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
85 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social cohesion
- Transport issues
- Well-being

The following are examples of comments under the theme of Pressure on Other Services

"I think our service would suffer from the flow of volunteers the centre generates, it is the hub really for volunteering in the area. Also, would miss out on lots of important info, training, resources and unable to provide good safe volunteering positions for service users."

"Funding should be increased not decreased to enable stimulation of the voluntary sector market. This service saves DCC and Health money in the longer term (preventative work)."

The following are examples of comments under the theme of Prevention

"I am an adult care worker and we sign post people to these services such as befriending, shopping services for people that might not meet criteria for adult care funding , these services can keep people stable and independent at home for a longer period without needing formal support , they are also a great support to informal carers and at times provide there only break as carers."

"These proposals will again marginalise those ("the little people") who are in need of help and might be reliant on such assistance."

The following are examples of comments under the theme of Social Cohesion

"Voluntary work, particularly in Buxton is keeping our town going. By stopping these services you will seriously restrict the ability of voluntary groups to operate. This will have such a strong knock-on effect. And it is not as if the services will be replaced by private companies because you're dealing with the voluntary sector. I actually can't believe you're even considering this. Local communities and grassroots organisations will be completely disadvantaged and inhibited in trying to make their towns better places FOR FREE. The amount of work that gets done by volunteers is incredible and it is surely more cost effective to support the free work that we do."

"It is very important to maintain local services in rural communities, especially as the provision and cost of public transport may well be undermined. Voluntary organisations in our community work hard to support local people, but we need good quality guidance and training to maintain standards of health and safety, especially for vulnerable people."

The following are examples of comments under the theme of Transport Issues

"No longer be able to access community events and cannot afford taxis for medical appointments."

"We have no access to private transport and have ongoing need to access transport to Stepping Hill/Christie. The current service provides less stressful transport than using NHS-provided transport which involves long waits and uncomfortable vehicles, adding more stress to an already painful process."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Perhaps redundant local authority buildings could be let at a peppercorn rent to the VCS is lieu of grant so that they could continue."

"The services under threat provide cost-saving preventative interventions. A cost-benefit study could help assess the benefit of these services (i.e. what would happen if these services didn't exist and what would be the cost to the public purse when an ex-service user reaches a crisis) - it may be that more investment into these services could help save money!"

*Ilkeston and District Centre for Voluntary Services

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
19 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Prevention
- Well-being

The following are examples of comments under the theme of Carer Well-being

"This provides me with respite care."

"I think you should be looking after Carers as they are an unpaid workforce."

The following are examples of comments under the theme of Prevention

"The CVS provides an excellent service in terms of facilitating training, signposting and assisting us with volunteering."

"No longer find local community information so readily available."

The following are examples of comments under the theme of Wellbeing

"Be a gap in my life."

"Training....skills learning....meeting people....."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"As a charity we visit the community centre for meetings and info sharing."

"If the service was no longer provided we as an organisation would become isolated and could potentially have to close some services we offer to our clients"

Mencap

Letters Emails and Telephone Calls
Eight letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
37 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services

- Prevention
- Social isolation
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I get a little respite for an hour or two, when he is there I know he is having a good time and he is being locked after, my brother has got downs syndrome."

"Gives me a regular couple of hours respite in the knowledge she is in secure caring environment."

The following are examples of comments under the theme of Pressure on Other Services

"Peoples services have been reduced or stopped due to eligibility criteria changing. Mencap Gateway provides an alternative service, which is affordable at £1.50 per week. If this service was not available this could lead to parents/carers requesting additional personal funding."

"If Mencap Gateway had to close DCC would need to look at: - it could mean families/carers/parents put in for extra funding which could have a further pull on resources - it could have an effect on the health service people becoming depressed, isolated, general well-being - it could lead to family units breaking down - people who live independently becoming more reliant on other services which are not always available - people with autism do not respond to change well and this could cause behaviours which could mean they would become excluded from other places in the community - people may be ready to make use of the community but the community is not ready for people with learning disabilities - friendships and relationships may break down as this is the only time that they are able to meet - it means peoples choices are being taken away from them."

The following are examples of comments under the theme of Prevention

"The service offers vital support and a portal into further services that may be off assistance in our work to aid our community."

"The lack of social opportunity with like-minded people would create opportunity for withdrawal into self and could lead to depression /will lead to under stimulation and ability to feel included."

The following are examples of comments under the theme of Social Isolation

"It would have an impact on the members as they would become isolated, which could affect their health and well-being, this could then have an effect on other services such as the health service, could put a strain on the family unit."

"Cuts in the provision of persons access to social interaction in a safe environment only has a negative effect and may cause persons to be isolated."

The following are examples of comments under the theme of Well-being

"Maintaining this service is paramount and offers a valuable service to members which offers a safe place for them to be themselves without being judged, they are supported to make life choices, become independent, meet friends, develop relationships, enjoy holidays, build up self-esteem, social inclusion, provide respite for carers/parents at a cost effect."

"The amount of funding 'Me Time' requires is, I believe, relatively small in comparison to the enormous amount of benefit that service users, their families and carers receive from it. It is a unique service and its loss would lead to a great deal of sadness for a vulnerable group and because of this seriously compromises their right to socialise."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"There is only so much that can be cut back. We need to be more open with the effects of the cutbacks rather than being proud of our savings."

"If the service was no longer provided we as an organisation would become isolated and could potentially have to close some services we offer to our clients."

New Mills Volunteer Centre

Letters Emails and Telephone Calls
Three letters and three emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
119 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at New Mills Volunteer Centre on 16 May 2016. In total 63 people attended.
Number of service users: 25
Number of carers: 0
Number of employees: 7
Number of board members: 4
Other: 3 Volunteers: 24

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social isolation
- Transport issues
- Volunteer well-being
- Well-being

The following are examples of comments under the theme of Pressure on Other Services

"People turn to the volunteer centre when cuts are being made in Adult Care."

"How can we emphasise that by cutting the volunteer centre it will increase the statutory services that DCC needs to supply?"

The following are examples of comments under the theme of Prevention

"60 year old gent (LD) lives on his own, remained independent because of the Volunteer Centre who visit once a week, do his shopping, they keep an eye out for him and have gained his trust – the Volunteer Centre are listed as his next of kin with his GP."

"Councils expect the voluntary sector to take up the slack however are now cutting our funding."

The following are examples of comments under the theme of Social Isolation

Telephone befriending – *"people who are on their own get someone to talk to."*

"I have been befriending someone for over three years – "I am the only person this lady sees, you can't put a price on that."

The following are examples of comments under the theme of Transport Issues

"They provide vital link for patients that can't use public transport/afford private taxis to get to hospital appointments."

"Increase in demand in volunteer transport service as people lose mobility benefits such as mobility cars & cuts to public bus services."

The following are examples of comments under the theme of Volunteer Well-being

"The volunteer centre gives volunteers a purpose and saves them from isolation too."

"I am a volunteer at New Mills Volunteer Centre so benefit in that I can a) feel of use to my local community, b) feel less isolated myself c) know that the elderly people I befriend remain connected to the wider community, d) know that my small contribution is valued by carers who can have some much needed respite."

The following are examples of comments under the theme of Well-being

"Slightly misleading – DCC has choice, funding VCS is not about 'a nice thing to do' it supports local people to stay living at home, improves their well-being."

"The value of local service, "people are much more likely to accept help from a service like this, because it is run by local people who have good local knowledge."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"These services are not lifestyle choices they are essential."

"Fantastic value, we do so much with so little."

NDVA

Letters Emails and Telephone Calls
No letters and three emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
58 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at NDVA Chesterfield on 6 July 2016. In total 63 people attended.
Number of service users: 10
Number of carers: 5
Number of employees: 15
Number of board members: 5
Other: 28

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social isolation
- Transport issues
- Well-being

The following are examples of comments under the theme of Pressure on Other Services

"I am here to represent the deaf community. I rely on interpreters in daily life. I am concerned the organisations are moving services to the phone help lines only, how would we access that? Removing the service makes us unpowered and would have to go to social care creating a greater strain on DCC. Consultation finishes soon and new contracts start in October, how does the timetable fit together? Tendering process finishes 19th August so there is a mismatch in services."

"I became a physical and mental wreck and started to go down the dark road of depression and despair when I was introduced to the Tinnitus Support Group which gave me so much help, advice and support enabling me to manage the condition and putting my life back on track."

The following are examples of comments under the theme of Prevention

"NDVA have been an advocate and voice for us all, we can feel confident that our views, experience and ideas are fairly represented. Ultimately this means for user led organisations like us, that we gather and collate the thoughts and feelings of our own service users and feed them back to NDVA. Losing NDVA in reality means that an opportunity for users of health based organisations to contribute and have 'their say' will also be removed."

"It is depressing to think that as statutory agencies are having to close down from lack of financial support, the smaller voluntary groups will play an increasingly vital role in the mental wellbeing of vulnerable folk in the community. But if these groups are no longer able to keep going what will happen to those vulnerable people?"

The following are examples of comments under the theme of Social Isolation

"More social isolation amongst my vulnerable patients, leading to more psychological morbidity."

"If the service was no longer provided these meetings and their opportunity for social interaction of the 60-90 age group would be greatly diminished."

The following are examples of comments under the theme of Transport Issues

"Would find it difficult to attend hospital appointments would be financially worse off"

"The less physically able and/or severely sight-impaired of our group members would be unable to get to meetings, which they find very valuable."

The following are examples of comments under the theme of Well-being

"Also about the support the NDVA have helped with. It keeps us active."

"Nice to talk to somebody, easy to discuss problems I may be having."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Some services getting funding cuts will hollow out options in organisations and reduce the level of service."

"Many organisations receive a small amount of funding from DCC and use it as a calling card to other streams of funding."

*Our Vision Our Future

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
52 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Chesterfield Ragged School Chesterfield on Friday 22 July 2016. In total 29 people attended.
Number of service users: 23
Number of carers: 4
Number of employees: 1
Number of board members: 0
Other: 1

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carers well-being
- Pressure on other services
- Social cohesion
- Social isolation
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carers Well-being

"My daughter requires 24/7 care and cannot be left alone. We have just enough funding at present to provide night time and weekend care. If her group was not available to her on the days it is open, she would be just sat in our business from 08:30am till 5:30pm unable to interact and have any quality of life. The "our

vision, our future" group has been a complete life line to our family. I have seen over the last year how it has helped so many individuals as well as their families like ours. There is no other group that provided the services they do for people aged 16 to 55."

"If OVOF closed XX would never leave the house, as much as people love each other we still need our space. It would have a huge impact on both our lives. We get no other support. We would both become isolated and XX would become more dependent on me, and I won't be around for ever. She needs a place like this to access activities and peers. It would have a negative impact on both our lives."

The following are examples of comments under the theme of Pressure on Other Services

"The group didn't meet the other week and the cost for activities more than doubled – if OVOF closes we would be coming to DCC for more money (personal budgets.)"

"Taking OVOF away would be unfair. It would leave people like me with learning difficulties very vulnerable and cost you a lot of money in the end."

The following are examples of comments under the theme of Social Cohesion

"Increase independence, social activities in local community, chance to build new relationships/friendships, continue existing relationship/friendship, inclusion in the local community, chance to experience new things with minimal support, advice and support when needed, learn new skills - build upon existing skills, have fun in a safe environment."

"A lot of thought is spent on what private care companies can provide an individual one to one care - a lot of people with disabilities want, friendship, encouragement and a sense of belonging in a community!! Not to be looked after as if in a clinical environment not wanting to feel they are putting on others. The vision our future group provide an incredible sense of worth, belonging, encouragement and friendship in a safe environment."

The following are examples of comments under the theme of Social Isolation

"Increase independence, social activities in local community, chance to build new relationships/friendships, continue existing relationship/friendship, inclusion in the local community, chance to experience new things with minimal support, advice and support when needed, learn new skills - build upon existing skills, have fun in a safe environment."

"A lot of thought is spent on what private care companies can provide an individual one to one care – a lot of people with disabilities want, friendship, encouragement and a sense of belonging in a community!! Not to be looked after as if in a clinical environment not wanting to feel they are putting on others. The Our Vision Our Future Group provide an incredible sense of worth, belonging, encouragement and friendship in a safe environment."

The following are examples of comments under the theme of Volunteer Benefits

"I am a volunteer at OVOF. I enjoy helping and supporting others. The members enjoy really going there. I can see they are having fun, meeting new people, doing different activities and gaining new skills. It makes it a really nice place to work at."

The following are examples of comments under the theme of Well-being

"When I first started coming here I was 17 stone, now I'm 14 stone 2lb. I started tai chi and cycling – a diet and exercise. I am a volunteer chaplain at several hospitals."

"I have a life. Makes me happy, gives me purpose as I have friends here and a social life. My speech is difficult to understand; people understand me here and help me. I get involved in lots of things including music and getting out in the community. I have nothing else. Budget cuts mean I have no money for anything else. West Street shut because of a leaky roof, now it's private and expensive."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

''Cutting/stopping funding to voluntary groups that cover a lot of areas of much needed work to improve the lives and health of vulnerable people will result in huge loss and create a lot of problems in the future… Be more forward thinking… Employ funding finders for the use of voluntary groups to be of real use to help and support the completion of lengthy and complicated paperwork. Manage money like it was your own!''

''I really feel OVOF is a special case - the service users actually run it with support. They have a chair person, committee. They are encouraged to be individuals and independent. They have meetings and make their own decisions with minimal support. It would be a tragedy if it shut due to lack of funding.''

*Relate Greater Manchester South

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
Two respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Prevention
- Well-being

The following are examples of comments under the theme of Prevention

"People with relationship problems would be unable to benefit from an excellent, impartial service. There is evidence that many people with mental health problems of various sorts come through our door, our expert counsellors are trained to help where appropriate or redirect. Inevitably domestic violence, mental health, and social economic are just but a few things that impact on relationships."

"I hope we won't need to use the service again! But if we did and the service was no longer provided, then it's possible that we would divorce."

The following are examples of comments under the theme of Well-being

"We have tried and failed to deal with some of the issues in our relationship without help. This service, which houses an emotional and mental health and wellbeing, has been a lifeline - and one we could have never taken advantage of had it not been subsidised. We are a hardworking, professional couple but with a mortgage and two children this would have been deemed an 'extravagance' rather than the necessity it is and I have no doubt our family unit would have suffered and eventually fractured altogether. Being able to look after yourselves & your families emotional and wellbeing should not be an option only for those who can privately afford it."

"My partner and I have two children and were going through an incredibly difficult place in our relationship that we could never hope to work through or resolve without help. The services provided by relate cancelling have been absolutely essential to us staying together as a couple and a family and have enabled us to communicate and work through our issues in a safe environment without access to this service I cannot emphasis enough how valuable their help has been."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Relate needs stability of funding so that it can continue to help as many individuals and families as possible."

"There should not be 100% cuts in funding to any of the organisations immediately. Cuts should be phased to allow time for plans to be put in place."

*Relate (Chesterfield and North Derbyshire)

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
18 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

General Comments
Comments which did not fit under the questions posed were placed under general comments. The following themes emerged:

- Well-being

The following are examples of comments under the theme of Well-being
"I wouldn't know who else would support me like they do. Where would women like me find services like the one I use."

"Being able to talk to experienced staff about living with a disabled child and for my child to get help with his issues that I haven't been able to find elsewhere."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Possible loss of employment, but also great loss of support for many people who are currently benefitting from the service."

"I work for the local authority in Sheffield and well aware the pressure councils are under when it comes to cuts and securing funding. I have also worked closely within the VCS sector. One of the worst things an authority can do is to trivialise the importance of the VCS sector or underestimate the services they can provide. Their services should never be viewed as disposable, they are often our best route into real people's lives and our communities."

*Relate (Derby and Southern Derbyshire)

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
19 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Prevention
- Relationship counselling

The following are examples of comments under the theme of Prevention

"I work as a counsellor at relate. I have worked here for 10 years and know first-hand how this service helps person from all walks of life. A common theme which arises in relationships is domestic violence, we have built strategies at relate to help recognise, inference, protect and educate people in very difficult situations."

"We will have limited support resources - for example many alcohol clients have relationship issues and see relate, some have debt management issues - some are carers, others have a range of social and housing problems. Transport, travel and social inclusion barriers."

The following are examples of comments under the theme of Relationship Counselling

"My partner and I have two children and were going through an incredibly difficult place in our relationship that we could never hope to work through or resolve without help. The services provided by relate counselling have been absolutely essential to us staying together as a couple and a family and have enabled us to communicate and work through our issues in a safe environment without access to this service I cannot emphasis enough how valuable their help has been."

"My husband and I are former service users of relate. We had counselling when our marriage broke down, which allowed us to resolve our difficulties and get back together."

General Comments

There were no general comments which did not fit under the above themes.

*Ripley Neighbourhood Care Scheme for the Elderly

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
Five respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Prevention
- Social isolation

- Transport issues
- Well-being

The following are examples of comments under the theme of Prevention

"At the age of 83, the social car scheme helps me enormously. I attend hospital often and having - someone to take me there and back takes the stress away."

"I am able to get my food shopping, and I can go to the dentist, surgery, and hospital on the social car."

The following are examples of comments under the theme of Social Isolation

"As a volunteer with social car and travelling lunch club I see they are both important to lonely disabled and elderly people. Also both self-fund except for the coordinator for social car and coordinator for lunch club and phones."

"Travelling lunch club, as I am 89 I do not get out very much, so schemes like this are wonderful as I get picked up, have a lovely afternoon tea and meet like-minded people. It is a wonderful scheme."

The following are examples of comments under the theme of Transport Issues

"Going to hospital appointments would be hard going on my own as I can't walk far (bad heart and arthritis in my hips) Having CVS services means I am taken in a wheelchair for my appointments which I couldn't manage on my own. Also the handy man service has helped, they are much appreciated."

"I benefit from the service because it means I am able to get out of the house and get to the house and get to the doctor, health centre dentist and hospital which I couldn't do not being very mobile without the service it means a lot when you live on your own and don't drive or see many people. I have very little family."

The following are examples of comments under the theme of Well-being

"We could still be able to go to the lunch club. It's best to be able to go out midweek."

"I enjoy meeting people at our wed club and we have a lovely meal."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I don't think they can do any more as they are dedicated people with hearts of gold and we pensioners won't be able to manage on our own."

"This is a valid asset to the older generation in our community and without it many people would be severely affected."

South Derbyshire CVS

Letters Emails and Telephone Calls
Four letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
201 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
Two meetings were held at South Derbyshire CVS on 7 June 2016 and 16 June 2016. In total 78 people attended.
Number of service users: 42
Number of carers: 0
Number of employees: 9
Number of board members: 8
Other: 19 (including 8 volunteers)

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social cohesion
- Social isolation
- Transport issues
- Volunteer benefits
- Well-being

The following examples of comments under the theme of Carer Well-being

"*Myself and my husband attend the tea group - My husband needs close care as he has Alzheimer's and I am his main carer. To be able to get out of the house and go to a safe place to meet other people in our age group, the tea group means so much to us. We cannot get out of the house unassisted and*

this service is a life line."

"My sister would have nowhere to go so would affect us as a family."

The following examples of comments under the theme of Pressure on Other Services

'It's very complex to bid for funding – legal pitfalls and complying with charities regulations. Without someone coordinating all the services would go and it would fall to Adult Care to look after these people.'

"My depression would get worse so might have to be hospitalised and or will be suicidal again."

The following examples of comments under the theme of Prevention

"I am a referrer to the VCS. My patients are vulnerable and lonely and do not have a lot of money, the services provided are invaluable."

"By working in partnership to provide the information and awareness for the most vulnerable within our Community."

The following examples of comments under the theme of Social cohesion

"South Derbyshire Volunteer Centre keeps us informed about what's going on in the third sector in Derbyshire. It helps us to recruit volunteers, offering access to volunteer fairs and brokerage services. The funding advice provided by CVS has proven invaluable. They offer peer-to-peer support in the form of the excellent volunteer organiser forum, with best practice advice and networking with my volunteer management colleagues across the district. However their real benefit has been in facilitating partnerships which I would not have even considered. We as a national charity have community engagement aims. Many other very different organisations in the local area (some incredibly small charities) have aims such as increasing youth engagement in active citizenship. SD CVS have opened my eyes to how we could work in a mutually beneficial way. I think this ultimately represents a cost saving, helping many charities in the local area to achieve their aims by joining up provision."

"Would find it extremely difficult to get information across to my service users as they are more comfortable to engage with people face to face rather than by telephone or e-mail for which they do not have access"

The following examples of comments under the theme of Social isolation

'If the group finishes it will be terrible, ladies that craft is the one day a week they go out, and it's an opportunity to chat/catch up. If the group stops what will they do, it's a life line, increases confidence, and it's a life line, encouraging and friendly.'

"I am disabled and unable to get out of the house and lonely. I am often suicidal at times and having company improves my mood."

The following examples of comments under the theme of Transport Issues

"I am a social car driver and I have many friends who will find life much more difficult without the social car to take them to medical appointments etc."

"I couldn't keep hospital appointments because of the lack of mobility and sight impairment. Family and friends live distances away. I don't have any neighbours either and do not have a car. I would be really housebound"

The following examples of comments under the theme of Volunteer Benefits

"I would not be able to benefit from giving my time to help less privileged people."

"I am recently a new volunteer to SD CVS. I was looking to volunteer my time to help others. I need help and advice from somewhere local to provide information on what opportunities there are available, and to be able to discuss with a person rather than a computer where I would be best placed."

The following examples of comments under the theme of Well-being

''Shout Out is a social group for LD adults, we have 160 people on our books I'm concerned that our group won't be heard – no way on this planet that shout out would be around without SD CVS.'

"The visits and support I get from CVS means my life has more meaning and increases happiness and health."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Continuity of this place is so difficult to quantify – if lost the damage to the sector would be irrefutable.''

"Think strategically on how to involve more disabled people into working, civic and political life.''

*Stanley Common Eventide Community Hall

Letters Emails and Telephone Calls
One letter and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
14 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A joint meeting was held with Eventide Luncheon Club at Stanley Common Eventide Community Hall on Tuesday 19 July 2016. In total 17 people attended.
Number of service users: 12
Number of carers: 1
Number of employees: 2
Number of board members: 1
Other: 1

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social isolation
- Well-being

The following examples of comments under the theme of Pressure on Other Services

"I live in West Hallam and I'm representing people I know from there. I moved in 2009 and came to Eventide bingo, my life changed. We go out for lunch, my circle of friends grew. I used to work for Derby city so I know it's not council its government making the cuts but it seems like lack of foresight. It is a valuable place to a lot of people. It would cost more money to council in the long run."

"If you close the luncheon clubs people are not getting meals, transport wouldn't run, other groups use the transport so they would stop. Eventually the hall would have to close. People would go into care much quicker."

The following examples of comments under the theme of Prevention

"Because of the friendships they monitor each other and pick up on issues quicker which otherwise would become much bigger health problems."

"It provides a social outlet for myself and my husband as well as providing two balanced meals a week for us both. I am physically disabled to and my husband has altziemers disease."

The following examples of comments under the theme of Social Isolation

"A very important benefit is the social interacting also a form of exercise that is so beneficial for elderly people to remain mobile and so uplifting relaxing and wellbeing looking forward greatly to all the activities that are planned throughout the year."

"I would be stuck at home more. I would not see people so regularly. I would be more lonely and isolated."

The following examples of comments under the theme of Well-being

"I think people find friendships and get support from here, they help each other like grass cutting and would have to use council services otherwise. There would be a detrition the local community's health."

"I just started working here. I ran lunch club in the past elsewhere and I'm now a carer. I bring the people I care for here and I think it keeps people out of a care home for longer. The cost of people getting lonely: GP time, drugs that don't work, when all they need is some social time and to get out. It makes a difference to quality of life. I know money needs saving but as population is living longer anything that keeps the mind active is good."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Excellent idea to look at where money should go and not just where it's gone in the past.''

"Stanley Common Eventide Community Hall provides a vital social service for me and a lot of other older people. As well as a lot of young ones who use the facilities. If it closed it would be a tragedy.''

Stepping Stones (Amber Valley)

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
69 respondents indicated they were representing or receiving services from this

organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Community Hall on Wednesday 13 July 2016. In total 54 people attended.
Number of service users: 42
Number of carers: 0
Number of employees: 7
Number of board members: 1
Other: 4

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social isolation
- Transport issues
- Volunteer benefits
- Well-being

The following examples of comments under the theme of Carer Well-being

"Due to health problems my wife has we as a couple are very restricted on what we can do so with her going out to stepping stones three times a week helps me to go out and do the shopping and to see my friends in the town centre. I also see how it motivates her when she gets back and make her days more enjoyable."

"My 92 year old parents receive daily support which is reassuring for me as i live 96 miles away. Also my father is now too frail to care for mother 24/7 he wishes her to remain at home but needs the respite Stepping Stones provide."

The following examples of comments under the theme of Pressure on Other Services

"People that come here have all sorts of medical problems – mental problems and we all help one another if we can. It really promotes great friendships here"

"Probably have to be in a home as my family have to work I cannot stay in on my own as I am in a wheel chair and cannot do much for myself. I would hate being in a home. I love it here please don't shut it down."

The following examples of comments under the theme of Prevention

"I would go back to feeling lonely and depressed it would also put a lot more pressure on my family."

"I would be very upset, as I have been here for over three years. I would seriously think of taking my own life as it is so wonderful to meet with other people."

The following examples of comments under the theme of Social Isolation

"I look forward to coming, I can't walk so wouldn't get out otherwise."

"I would be lonely and wouldn't get to speak to people or have lovely food."

The following examples of comments under the theme of Transport Issues

"This service has transport so getting to other services would be a big problem."

"*Would not be able to get out as can't use any bus service. I need door to door service can't walk without aide. Stepping stones are my world ok"*

The following examples of comments under the theme of Volunteer Benefits

"A client with learning disabilities said 'it makes me feel really good to come along here and volunteer and help people. I help people from their transport when they are dropped off and enjoy talking to them."

"Volunteer – I enjoy this place, it's saved my life. I was going to end my life. My sister told me about here, I have made friends and I like being here. I would be using mental health services from Derbyshire otherwise."

The following examples of comments under the theme of Well-being

"Isolation is our biggest problem. My family live away and work long hours. I am physically able to move about but I love coming here. I was first introduced to this place when my wife was diagnosed with dementia and I could no longer look after her at home. She is now in a care home and I was visiting her every day. We have been married for over 70 years and it is such a big wrench when you no longer have your long term partner with you. My daughter spotted that I was not focusing properly and took me to the GP. When I saw the GP he diagnosed me with depression and said that I needed a break from visiting my wife every day. My social worker told me about Stepping Stones and I have never looked back. I love coming here and talking to others and enjoying sharing a meal. It makes such a big difference to our lives. This place is a boom to me if you take it away I will go back to being socially isolated again."

"Once you lose your partner you are totally isolated – coming here alters all that."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Not just myself but all elderly and retired persons will be affected by cuts in which you are sticking the fingers up to all the retired, farming and associated industries and we are getting nothing to replace requirements except wasted spending on schools such as "the spot" where not much work seems to be progressing old people still need looking after."

"An ex paratrooper stated – never change it if it works and is showing benefit which this place is."

Tai Chi

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
44 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Prevention
- Rural isolation
- Well-being

The following are examples of comments under the theme of Prevention

"For me Tai Chi is a gentle alternative to yoga, too strenuous now, and Pilates that I used to practise before joining this class. The reason being that I have had two hip replacements, one in 2002, the other in 2009. I love being active and try to keep fit as much as possible but don't want to make my condition worse."

"Tai chi is beneficial towards health. It helps towards balance & co-ordination."

The following are examples of comments under the theme of Rural Isolation

"Living in the countryside it is essential to have focal point to meet. The tai chi class is excellent and also the social part is also essential to prevent isolation."

"We would all miss the tai chi and interaction with other users. Living in a village access to activities is not always easy."

The following are examples of comments under the theme of Well-being

"I live alone and it's nice to meet people and gets me out of my flat for a couple of hours a week."

"The closure of the group would have a major effect on all the members some from out of the village as there are no other tai chi groups within easy distance of the village. The majority of the group are OAP's and have transport problems etc. so would not be able to go out of the village. We support one another on a lot of levels and some members rely on this group for friendship, support and exercise which all can achieve."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Tai chi has given me better balance, helped me to relax and provided company from the others who attend. I am more focused and feel better and more able to cope with my life since joining the group. Others have also expressed a sense of wellbeing and belonging to a group has helped in all sorts of ways."

"I would not exercise in the same way as the tai chi that we practice is specifically aimed at balance, movement co-ordination & flexibility. Also as we continue to learn new forms we encourage new brain cell growth."

Voluntary and Community Services Peaks and Dales

Letters Emails and Telephone Calls
Two letters and two emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
203 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Voluntary & Community Service Peaks and Dales Office on 22 June 2016. In total 62 people attended.
Number of service users: 32
Number of carers: 4
Number of employees: 0
Number of board members: 2
Other: 24

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Rural isolation
- Social cohesion
- Social isolation
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I am a carer for my husband and can't use taxis as he can't get on them so we use transport service. Also used to use sitting service as he can't be left alone, I would be housebound otherwise. Due to be charged for the sitting service, we do our best to look after family to save NHS but support is getting removed."

"I am a carer, my son is 18 years old, he has complex needs and behavioural needs. We use the transport service to take him to school from Chinley. A Taxi would cost £45 per trip which is too expensive for me. I have tried many alternatives but eventually found this service. It's cheaper, I know its reliable, the drives know my son so he is safe. I won't be able to afford respite care, already had to retire to look after him. I would like the service to continue."

The following are examples of comments under the theme of Pressure on Other Services

"These are very short sighted proposals and will increase demand for services such as Social Services, Home Care and disadvantage the older and vulnerable members of society by taking independence away from them and choice of medical and social outings."

"It will put more unnecessary strain in other areas of government & the NHS. This really is a false economy when your funding is having such a beneficial impact on people by enabling them to stay in their home and take part in their local community."

The following are examples of comments under the theme of Prevention

"Without your funding now, these vulnerable people will become less able to live well. There is potential for them to succumb to more distress and illness, which could have been kept at bay or caught earlier, had someone been aware of a change."

"Without the transport service at Buxton, I would not be able to get to the hospital."

The following are examples of comments under the theme of Rural Isolation

"Due to the High peak being a rural area if anything they need there services expanding as there are a lot of villages with limited transport, they could be supported to provide."

"If these services are withdrawn, the elderly and infirm in the outlying villages will be even more isolated. Public Transport has already been reduced or removed and if the Volunteer service is removed as well the villagers will be unable to access hospitals, doctors etc."

The following are examples of comments under the theme of Social Cohesion

"I am a Social Worker and the voluntary sector has made some significant impacts to the clients that we support. The shopping services, sitting services, social groups, handy van services, gardening services, cleaning services all contribute to meeting client's eligible needs in ways that do not cost the local authority from a client's budget. This as well as the fact that the local volunteer centres provide a real hub, connection and support for their local communities - they often go way over and above to take care of their community. We have had a number of high profile and complex cases where the support of a volunteer has made a massive difference in offering a secure and sustainable

relationship, informal advocacy, someone to look out for these people who otherwise have no one."

"I may lose my job and if I don't such cuts would likely make my job harder to do; I don't know what I would do if I needed those services again, and I don't know where I would refer the next person I meet who does need them. I think we risk losing the core of what helps knit communities together."

The following are examples of comments under the theme of Social Isolation

"If this service were to end, I'd feel very depressed and isolated. It would be a great disappointment as I am bedridden and can't take part in activities - so look forward to my befriender's visits."

"I would cry if I couldn't use this service and would be stuck in the house."

The following are examples of comments under the theme of Volunteer Benefits

"In turn, their good experience gives greater well-being and satisfaction to the volunteers who offer their time and expertise without charge or reward."

"The threat - for that is what it is - puts at risk more than just the well-being of those people using the services provided. All of those people currently volunteering will lose a big part of what makes their own lives meaningful. How on earth can you risk losing the great gift that they are sharing, free of charge?"

The following are examples of comments under the theme of Well-being

"I would become depressed without the service. I'd feel very lonely and isolated. And it would affect my health and well-being."

"Please don't make me lose my independence and confidence. Keep the service."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"The volunteer centre is important to coordinate all the work that goes on. It wouldn't work without that aspect in the office."

"The group was set up by a grant from the local Rotary club and received much information and support from the small group coordinator at VCS Peaks and Dales. As well as information about the paperwork, she helped us to find funding for transport to the group which we realised very early on was going to

be crucial in building a viable group. Subs from members cover the cost of room hire. After a while we became more ambitious and with her support and encouragement, applied to Award for All for a grant to start an equipment for the visually impaired hire scheme based at Buxton library (for all visually-impaired not just those with macular) which has been supported by DCC. We always intended that the group reach out to the wider region, and, with the support of grant from NDVA we now have members being brought in by transport from New Mills Volunteer Centre and Bakewell and Eyam Community Transport, as well as High Peak CVS, who still bring in the majority of those needing transport, funded by local Buxton charitable funding. The NDVA also fund the insurance premium for the equipment in the library. As far as we are aware, our library scheme is unique."

Voluntary Sector Development Budget

Letters Emails and Telephone Calls
No letters and no emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
12 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
No focus group was requested.

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Pressure on other services
- Prevention
- Social isolation

The following are examples of comments under the theme of Pressure on Other Services

"It is ridiculous to assume that by cutting funding to the VCS, it will save money for the council-- it will in fact make many more people have to rely on Adult social care, when they could have been helped through the local community."

"Our patients' health will inevitably be affected negatively, putting pressure both on primary and secondary care."

The following are examples of comments under the theme of Prevention

"No longer find local community information so readily available."

"As a charity we visit the community centre for meetings and info sharing."

The following are examples of comments under the theme of Social Isolation

"I am 90 years old and have difficulty in walking or seeing. Sometimes have to go to Burton or Derby hospitals. The volunteers from CVS get a wheelchair for me and show me where to go and look after me. I am so grateful for their help, if I didn't have them it could be very difficult for me to go at all"

"Would definitely miss the service and feel lonelier, I would miss the support and my family can't help."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"I think it grossly unfair to consider reducing or removing funding to such a necessary service for such needy and vulnerable members of the community."

"The voluntary car scheme is that-ran by a team of volunteers. They give their time freely - what more do you want them to give - cost of fuel? It's a small scheme which provides an invaluable service, people matter, making the voluntary sector sustainable is not viable and letting people down. This will get worse before it gets better."

*Volunteer Centre Glossop

Letters Emails and Telephone Calls
Seven letters and three emails were received concerning the consultation. No telephone calls were received.

Questionnaires Completed
129 respondents indicated they were representing or receiving services from this organisation.

Petitions
No petitions were received.

Focus Group Meeting
A meeting was held at Bradbury House on Tuesday 14 June 2016. In total 109 people attended.

Number of service users: 39
Number of carers: 3
Number of employees: 7
Number of board members: 2
Other: 58

Comments received from all the methods used in the consultation were analysed and the following themes emerged:

- Carer well-being
- Pressure on other services
- Prevention
- Social cohesion
- Social isolation
- Transport issues
- Volunteer benefits
- Well-being

The following are examples of comments under the theme of Carer Well-being

"I use the exercise classes and it's a great time, my partner has this time to do tasks and have time alone."

"I use day care for my mother twice a week; this enables me to go to work. If the service was removed I would have to stop work to look after my mother as I can't afford to pay for the service. If I had to leave work I would then be claiming carer's allowance."

The following are examples of comments under the theme of Pressure on Other Services

"By protecting statutory services at the expense of the voluntary sector you will only find that the statutory services are put under more pressure due to the lack of support."

"Withdrawal of the services which the volunteer centre provides would adversely affect people's lives and would lead to increasing requests for help from the Social Services."

The following are examples of comments under the theme of Prevention

"Provision of befriending, transportation, assistance with mental health issues, social support, assistance with domestic and personal care, awareness of local community support/groups, hospital avoidance."

"My family member attends groups at Bradley House. They rely on the staff and friends he sees three times a week. If he has to stay in the house he will become depressed."

The following are examples of comments under the theme of Social Cohesion

"CVS help valuable groups/organisations get off the ground; these groups benefit the community, without CVS we would be at risk of losing these groups and cause further financial problems."

"We are currently part of the Glossop volunteer centre programme for DBS checks for potential volunteer. We have paid for training for one of our members but the volunteer centre is the umbrella organisation which deals with this aspect. We paid to be part of that umbrella group. We would not be able to borrow the display boards from HP CVS."

The following are examples of comments under the theme of Social Isolation

"My mother used the community transport twice a week. If this hadn't been available she would have had no social life whatsoever. A very proud woman wanted to keep as much independence as possible."

"There would be potential for increased social isolation which would impact on the physical and mental wellbeing and a reduction in people being able to access services, hospital appointments and support/peer support groups. Potential increased risk of hospital admission due to the lack of community support and increased isolation, particularly those that are most vulnerable within our society."

The following are examples of comments under the theme of Transport Issues

"I really appreciate the chance of being picked up from home by the Community Bus, since I don't live on a bus route."

"This would mean I would have to pay for a taxi to and from hospital in Salford where my specialist is at a cost of over £50 per appointment. My DLA simply doesn't stretch to this."

The following are examples of comments under the theme of Volunteer Benefits

"I am a volunteer driver for Glossop Centre. I live alone, am 77 years old and for several years have gained immense satisfaction and fulfilment in doing this much appreciated job. So not only does the user get help, the driver also derives much benefit."

"Volunteers also get a lot out of what they do and that helps keep Glossop as a good community."

The following are examples of comments under the theme of Well-being

"I am an elderly lady with Parkinson's disease. I get lots of help from the volunteers at Bradbury House. They help with shopping and just being able to go there once a week or every fortnight is a lifeline."

"My community would further disintegrate and the most vulnerable members of it would suffer. As we deliver wellbeing at an individual and community level we believe this would be cataclysmic."

General Comments

Comments which did not fit under the above themes were placed under general comments for example:

"Your draft Adult Care Prevention strategy suggests you are to recruit 25 Community Connectors as permanent AC Staff. I doubt you will see much change from £700,000 for that initiative yet we in the voluntary sector already do this role. Why not work with us, use our connections & we will be able to deliver services for you at a fraction of the cost."

"VCS providers could be supported by Derbyshire to seek other ways of funding their services. For example, DCC have supported our charity through grant funding in 2016/17. They are helping us to build capacity by using some reserved funds to cover training costs of our staff which will give them a qualification enabling us to bid for tenders to deliver government and ESF funded programmes. Similarly, using the initial DCC grant we expanded our service to provide a qualification to beneficiaries. This draws down funding from the Skills Funding Agency. Both these sources of funding are 'earned' by our charity but we needed DCC grant funding to access them. We hope to get DCC funding again this year and that it will take us to a stage where we become self-funding and not reliant on DCC. This doesn't happen overnight - for us it will take two years. DCCs grant funding could be reduced gradually if support was given for VCS providers to access other funding sources."

8. Summary of Consultation

Improving VCS services (Q7)

Question seven asked "Do you have any suggestions on the way existing VCS services could be improved?" Overall, for all organisations, respondents answering question seven were satisfied with the way things are and praised the services that are currently provided and requested that these are strengthened rather than weakened by reducing or stopping funding. Respondents commented that successful joint working between the VCS, Adult Care and Health are a vital component to ensure the continuation of the Voluntary Community Sector.

The following is a summary of the suggestions that were captured:

- Additional contributions
- Cost benefit study
- Improved partnership working
- Strengthen existing services
- Explore ways for VCS to become self-sufficient

The following are examples of comments under the theme of Additional Contributions

"*Investigate possible sponsorship from local organisations (e.g. rotary clubs) and charities. Hold open days to enable public to donate directly to VCS's."*
"Seek a flat rate contribution for services provided free from people who could afford to pay something towards them. I would be willing to pay something."

The following are examples of comments under the theme of Cost Benefit Study

"The services under threat provide cost-saving preventative interventions. A cost-benefit study could help assess the benefit of these services (i.e. what would happen if these services didn't exist and what would be the cost to the public purse when an ex-service user reaches a crisis) - it may be that more investment into these services could help save money!"

The following are examples of comments under the theme of Improved Partnership Working

"Firstly CVSs, in partnership with Adults social care, should have a remit to develop and support disabled people including people with long term health conditions to set up groups and organisations in order to access external (and

internal e.g. DCC and CCGs) funding that will support them in meeting their social care and emotional needs. Secondly cuts can be easily viewed as negative. We need to view this as opportunities for disabled individuals to be empowered, pulling together and seek ways of empowering disabled people. Thirdly, commissioning for services should be prioritised to empower disabled people. For example bigger weighting should be given to organisations and groups that are local AND have at least 50% disabled people on the Management Committee AND employ at least 50% disabled employees AND if they use volunteers then at least 50% of them should be disabled. This will decrease the need for health and social care services."

"Some VCS services could be combined to save salary costs. Services that can generate some of their own funding should be encouraged as this reduces the cost to Derbyshire County Council while still benefiting people that need support and help."

The following are examples of comments under the theme of Strengthen Existing Services

"Existing VCS services could be improved with increased funding. Transport continues to be a problem for many of our members, so help to finance this would be useful. Higher priority being given to funding the work of small local charities like Borrowbrook who work tirelessly to reduce the loneliness many older residents experience, living alone in rented property, in an isolated parish, and often with limited income."

The following are examples of comments under the theme of Explore Ways to Become Self-sufficient

"Managing the performance of staff to ensure maximum effectiveness and efficiency."

"Creating clear measurable outcomes and providing more training within the community so we can help ourselves."

Suggestions for Council Savings (Q10)

Question ten posed the question "Do you have any other comments to make or alternative suggestions for how the Council can make savings?" Overall, for all organisations, respondents commented that they understood that Derbyshire County Council need to make considerable savings. However, they commented that to cut funding to the VCS would be a false economy. Respondents also commented that Derbyshire County Council could make further savings by changing in-house bureaucracy and functions.

The following are examples of comments made:

"It is quite understandable that DCC needs to make cuts, but try to avoid cutting directly delivered services on which members of the public depend. Bear in mind that in the case of VCSPD our services are frequently in support of DCC Care Services and that of the NHS and as a result function they perform better and more cost effectively"

"Through stripping the hierarchy of senior management and cabinet, by reducing sites and providing smaller offices, by reducing pensions and pay amongst chief execs."

"Reduce the huge bureaucracy of the council. Merge local authorities to save money on chief executives & expensive directors. The public would rather see the money spent on direct services"

Record of the responses

Copies of the notes taken at the focus groups were sent to the providers when Requested. This provided the consultees with a further opportunity to amend the feedback provided as part of the consultation process.

Copies of the notes of all the consultation feedback results are available to Cabinet for further information.

Copies of all the correspondence and the petitions are also available to Cabinet.

Summary

There were 45 organisations included in the proposal to cut funding to VCS. Although the services provided were many and varied, through analysis of responses for the individual organisations the themes emerging were overarching.

The summation is reflective of those common responses.

The organisations involved provide services to a wide spectrum of the community in Derbyshire as listed below:

- Older people
- Adults with learning disabilities
- Adults with physical disabilities
- People experiencing mental health problems
- Individuals and families in crisis
- Individuals and families in need of counselling
- Carers
- BME communities

Further, several of the larger VCS organisations reported supporting the smaller VCS organisations' infrastructure in a variety of ways, providing an advice, information and sign-posting service. Comments were also received from those larger organisations and smaller providers, reporting that without this help they could not survive.

It was clear from the analysis of all comments received and recorded, that the primary output emerging from all services and activities within the VCS is one of prevention. Participants during the consultation reported that the services they receive are often a "lifeline" that, "enhance their lives and well-being", preventing recipients and their carers from falling into crisis, suffering "deterioration in health and well-being". Participants further added that in their opinion this would, in many cases, lead to pressure on other statutory services both primary and secondary care.

The Stakeholder Engagement and Consultation Team (SECT) were told during consultation focus meetings that many older people's services provide a hot meal, which for many is the only hot meal they receive during the week. Staff and volunteers commented at many differing provisions that interaction with their clients provides an opportunity for monitoring the health of service users, particularly older people. Further, the clients themselves commented that services provide stimulation and social interaction, preventing social isolation, deteriorating mental capacity and promoting social cohesion and longer independence for recipients of services. The possibility of becoming socially isolated through loss of service was a major concern for participants. It was commented on that this concern was added to when this isolation would be further impacted by living within rural communities, many of which are already impacted by lack of public transport.

The SECT were also informed many times during focus meetings that VCS services not only offer a lifeline to many service users but also help to support the well-being of many carers, who without these services would not "receive any respite from their caring role". This point was echoed in the analysis of the open text boxes of the paper and web-based questionnaires. Once again participants commented that the consequences for this could lead to deterioration in health and well-being and pressure on other services.

People with a learning disability and their carers wished to voice the importance to them of the services they receive. During focus meetings both service users and their carers commented how the provision they receive helps the adults with a learning disability to feel that they have "a place, a job and are making a full and worthwhile contribution to society". Comments received reflected on the despair that service users and their carers felt at the thought of losing provision, the expertise provided by support staff, friendships and support of peers and a loss of connection with the wider community.

Carers for people with a learning disability spoke passionately about the huge difference that services make to their lives in helping them remain as the

primary care giver. Several reporting that, although unthinkable, should the service be lost they would have to consider if they could any longer carry on in this role in the same way.

During the consultation two other issues where raised at a number of meetings. The concerns were not mentioned in sufficient numbers at individual meetings to emerge as a theme. However, as a combined response for the VCS these are important to report here for consideration.

Value for money

It was reported that the VCS services are excellent value for money, offering a considerable contribution to society, often with little monetary resources. Further, that taking a long view this should in fact offer a considerable saving for the council when set against the expense that may be incurred should support for the VCS be removed.

Match Funding

Some organisations reported the funds received from DCC were often cited as match funding for other funding streams, therefore the removal of them would result in the loss of many future match-funding opportunities. It may also result in some already secured match funding having to be returned.

Feedback received about Process.

A. Organisations and people who use their services expressed confusion about why the Council and CCGs decided to undertake a consultation process at a similar time but not together. They reflected that the number of requests for information felt in some cases to be overwhelming especially for providers with more than one service, where the Council and CCG shared funding responsibility.

Council Response

As noted earlier in this report it was originally planned the Council and the local CCGs would undertake a joint consultation on the future of grant funding. Unfortunately, the priorities of each of the funding agencies did not allow for this to happen. Where possible the agencies looked to share paperwork and hold joint forums with participants. However, it is acknowledged that for some people this became confusing, as they did not understand why they needed to feedback their views to the CCGs and the Council as well.

B. Organisations expressed confusion why the Council advertised a new £2.3m Community Priorities Programme to support local communities a week after commencing the consultation on cutting funding to the VCS.

Council Response

The £2.3m required to support the Community Priorities Programme is one-off funding and is targeted at local areas of need as determined by the English Indices of Deprivation 2015. The funding is only for start-up and not for long term funding.

All successful projects would need to meet strict criteria including:

- show how local people have helped to design or plan the activity
- support the county council's ongoing work to build thriving communities
- show how the activity and its benefits can be sustained beyond initial funding
- meet an identified need and be delivered within agreed timescales
- show what difference is being made.

C. Some organisations have asked why a proposal to cut all of the funding and not a 'stepped' reduction over a period of time to enable them to manage the change?

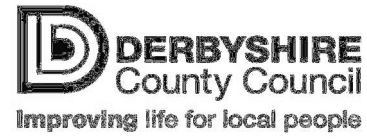
Council Response

The decision to propose to discontinue funding for services was made in light of increased cuts in funding by the Government. The Council acknowledges that it is difficult for organisations to manage such change so has proposed within this paper to consider reductions in funding for some organisations based on need to give them further support to identify alternative arrangements.

D. Organisations have advised that the year on year insecurity of funding has made it particularly difficult to identify and secure matched funding from other funding bodies. They argue that securing additional funding would benefit the people of Derbyshire more widely and may have assisted in mitigating the impact of reduced some of the potential financial shortfall.

Council Response

The Council acknowledges the difficulty for organisations with their forward planning including making funding bids when there is insecurity in funding. The Council would like to give providers greater assurances about funding but feel unable to do so whilst there are similar uncertainties about the funding Local Authorities receive from Central Government. Where possible the Council will endeavor to provide as much notice about funding commitments to enable providers to plan for the future.



Joy Hollister
Adult Care Strategic Director
Derbyshire County Council
Adult Care
County Hall
Matlock
Derbyshire
DE4 3AG

Telephone: (01629) 533365
E-mail: telladultcare @derbyshire.gov.uk
Our ref: Helen Greatorex
Your ref:
Date: 4 May 2016

to the client via service provider/organisation

Dear Consultee

CONSULTATION ON PROPOSALS TO STOP GRANT FUNDING TO VOLUNTARY AND COMMUNITY SECTOR (VCS) PROVIDERS

In recent years Derbyshire County Council has provided financial support to a number of organisations that provide services in the community. Unfortunately, due to Government cuts to our funding, difficult decisions need to be made and Derbyshire County Council propose to cut funding currently provided to Voluntary and Community Sector providers.

On Wednesday 4 May 2016 Derbyshire County Council will begin the twelve weeks consultation on proposals to stop funding to Voluntary and Community Sector (VCS) providers and we would like your views on this. We acknowledge this is unwelcome news. We have tried to give providers as much notice as possible of our proposals to give them time to look at alternative sources of funding.

During these twelve weeks you will be able to give us your views in writing, and online. In addition organisations have each been offered the opportunity of two focus group meetings with the Council's Stakeholder Engagement and Consultation Team which they will arrange with the organisation/services that have taken up the offer. Because Derbyshire County Council may not be the only source of funding received by your service we are unable to tell you what the impact of the proposed funding cut will be in respect of the service you receive.

We have worked with your provider who will be able to explain to you how these proposals may affect you personally. Please contact the organisation that you receive your services from directly for information regarding dates, times and venues for the focus groups and how to book a place. They will also have a

copy of the Cabinet paper which provides a full explanation of the rational for the proposals, should you wish to see this. The Cabinet paper can also be found on the Council's website **www.derbyshire.gov.uk/vcs**.

Please find enclosed a questionnaire to assist you with providing us with feedback on the proposal to cut funding to your service. You can then use the enclosed pre-paid envelope to return the completed form to us.

No decisions will be made by the Council until all the responses have been received and considered. Reports, using the information we gather during the consultation, will be prepared to enable Derbyshire County Council Cabinet to make a decision on 20 September 2016.

Please make sure that you give us your views by the deadline of 24 July 2016.

Yours sincerely

Joy Hollister,

Strategic Director, Adult Care

Enclosure :

- **Front sheet**
- **Questionnaire**
- **Pre-paid return envelope**
- **list of organisations/providers with contact details**

The Derbyshire **Challenge**

Making difficult decisions together

Tell us what you think about our proposals to stop grant funding to voluntary and community sector groups

By 2020 the funding we get from Government will be more than a third lower than in 2010.

We've done everything we can to keep services running while our budgets are cut back year-on-year and we're protecting frontline services and vulnerable people as much as we can.

For years the council has continued to fund voluntary and community sector groups but legally we do not have to provide some of these services.

It will mean many of the services we provide will change and some will stop altogether.

The council has tried to protect the funding available to the voluntary and community sector (VCS) but this is no longer sustainable because of further Government cuts.

If these cuts to VCS groups are approved by the council's Cabinet, some services receiving these grants may stop altogether.

Like every council, we've got difficult decisions to make about the cuts but we want local people to work alongside us to make these hard choices.

Tell us what you think about our proposals by filling in the attached questionnaire.

You can find out more information about our proposals or fill in the questionnaire online by going to www.derbyshire.gov.uk/vcs

The closing date for responses is 24 July 2016. To

see the Cabinet report about these proposals
go to www.derbyshire.gov.uk/cabinetvcs

DERBYSHIRE County Council
Improving life for local people

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DERBYSHIRE County Council

Consultation on proposals to stop grant funding to Voluntary and Community Sector (VCS) providers

Derbyshire County Council is facing the biggest cuts in its history. By 2020 the funding we get from Government will be more than a third lower than in 2010. We are protecting front line services and vulnerable people where we can but the extent of the cuts mean we have no choice but to reduce the amount of funding to most of the services we provide.

For years the Council has continued to fund voluntary and community sector groups but legally we do not have to provide some of these services. That is why we are now proposing to stop funding to most of these services.

The services fall into two groups:

- Services which receive funding from Derbyshire County Council
- Services which receive funding jointly by Derbyshire County Council and the local NHS Clinical Commissioning Groups (NHS CCGs)

If these cuts are approved by the council's Cabinet, some services currently receiving this funding may need to reduce or stop altogether. It is not possible to specify here the exact consequences of cutting funding for the service or services you use. This is because some schemes involved in this consultation also receive funding from other sources as well as Derbyshire County Council.

Before you give us your views and fill in this questionnaire you are advised to ask the organisation providing the service what consequences they believe there will be to these proposals.

The consultation finishes on 24 July 2016 and you must give us your views by then, either by filling in the attached questionnaire, or filling it on online at www.derbyshire.gov.uk/vcs or by writing to us.

The NHS CCGs are carrying out their own engagement on their contributions to joint-funded schemes. To ensure your views are taken into account by both the council and the CCGs you must respond to both consultations if the service you receive is joint funded.

Decisions based on the outcome of the consultation will be made by the council on 20 September 2016. The CCGs will make decisions on their contribution to joint-funded schemes independently of the council based on responses to their own consultation.

INSTRUCTIONS

Each survey form is scanned electronically so it is important to complete your form in the following way:-

Write clearly using BLOCK CAPITALS like this J O E B L O G G S

Use black or blue pen not pencil. Use a cross and please keep the mark in the box

like this ☒ not like this ✓

Ensure your comments are written inside the boxes provided, text outside the boxes will not be picked up when the forms are scanned,

like this not like this

If you make a mistake, just cross it out and mark the right box like this ☒

If the question or page is not applicable, please leave it BLANK unless a 'non-applicable'

option is provided like this not like these — N/A

Please ensure your comments are limited to a maximum of 500 characters per question (including spaces). Characters in excess of 500 will not be recorded. To help you, there is a character counter that informs you of how many characters are left to use in your response.

If the question is not applicable, please leave it BLANK.

This questionnaire may be available in other formats.
If you require a different format, have any queries or comments on this survey form then contact:

Derbyshire County Council
Stakeholder Engagement and Consultation Team
Adult Care
Derbyshire County Council
County Hall
Matlock DE4
3AG
Telephone 01629 533365
Email Telladultcare@Derbyshire.gov.uk

Closing date for responses is Sunday 24 July 2016.

We will treat all information that you give in the strictest confidence. Your identity will never be revealed.

Consultation Questions

Q1 **Have you obtained information about how the services you receive would be affected by a cut in funding from Derbyshire County Council?**

Yes ☐ ☐ No

Q2 **Would you be directly affected by the proposals to cut funding to a service?**

Yes ☐ ☐ No

Q3 **Please tell us how you benefit from the service you receive**

Q4 **Please tell us how you would be affected if the service was no longer provided**

■ 3

Q5 **Do you believe that there are other local services you could access to compensate for any loss of the services you are currently receiving?**

Yes ☐ ☐ No

Q6 **If you answered 'Yes' to Q5 what services would you consider using?**

Q7 **Do you have any suggestions on the way existing VCS services could be improved?**

Q8 **Which of the following organisations do you represent or receive services from?** Please select **all** that apply **(* denotes services currently receiving funding from Derbyshire County Council. Where there is not an * this denotes services that are currently joint funded by the Council and NHS CCG's.**)

- ☐ ***Age Concern - Chesterfield and District**
- ☐ ***Age UK - Derby and Derbyshire - Countywide Mobile Information Service/Information Road Show**
- ☐ ***Age UK - Derby and Derbyshire - Hulland Ward Day Care**
- ☐ ***Age UK -Derby and Derbyshire - Bakewell Day Care**
- ☐ ***Age UK - Derby and Derbyshire - Befriending Service Bakewell and Buxton area**
- ☐ ***Age UK - Derby and Derbyshire - telephone Careline service in Erewash**
- ☐ **Amber Valley CVS**
- ☐ ***Barlborough Darby and Joan Luncheon Club**
- ☐ ***Bolsover Woodland Enterprise**
- ☐ ***Borrowbrook Home Link**
- ☐ **British Red Cross - Derbyshire**
- ☐ **Chesterfield and District African Caribbean Community Association**
- ☐ **Chesterfield Volunteer Centre**
- ☐ **Community and Voluntary Partners Bolsover**
- ☐ ***Community Concern Erewash**
- ☐ ***Cruse Bereavement Care Mansfield and Ashfield**
- ☐ **Derbyshire Dales CVS**
- ☐ ***Derwent Rural Counselling Service**
- ☐ ***Disability Derbyshire Coalition for inclusive Living**
- ☐ **Dronfield Welcome Club**
- ☐ **Eckington and District Monday Club**
- ☐ ***Erewash Voluntary Action and CVS**
- ☐ **Erewash Voluntary Action CVS**
- ☐ ***Eventide Luncheon Club**
- ☐ ***First Taste**
- ☐ ***Glebe Field Centre**
- ☐ **Glossopdale Furniture Project**
- ☐ ***Glossopdale Furniture Project**
- ☐ ***Greenaway Workshop**
- ☐ **Heanor Salcare**
- ☐ ***Heanor Salcare**
- ☐ **High Peak CVS**

***Ilkeston and District CVS Mencap**

NDVA

New Mills Volunteer Centre

***Our Vision Our Future**

***Relate - Greater Manchester South**

***Relate - Chesterfield and N Derbyshire**

***Relate - Derby and S Derbyshire**

***Ripley Neighbourhood Care Scheme for the Elderly**

South Derbyshire CVS

***Stanley Common Eventide Community Hall**

Stepping Stones

***Stepping Stones**

Tai Chi

VCS Peaks and Dales

***Voluntary and Community Services Peaks and Dales**

Voluntary Sector Development Budget

***Volunteer Centre Glossop**

Q9 **Please use the box below to provide any other comments on these proposals**

Q10 **Do you have any other comments to make or alternative suggestions for how the Council can make savings?**

About you

The following questions are about you and will help us understand the views of different demographic groups and of people living in different areas of Derbyshire.

Q11 **Are you answering this questionnaire as:**

- ☐ A service user
- ☐ A carer of a service user
- ☐ An employee of the service affected
- ☐ A board member of the service affected
- ☐ Other

If '**Other**', please specify: ☐

Q12 **Are you:**

Male ☐ ☐ Female

Q13 **What was your age at your last birthday?** ☐

Q14 **A disabled person is someone who has a physical or mental impairment which has a substantial and long term adverse effect on their ability to carry out normal day-to- day activities. Do you consider yourself disabled?**

Yes ☐ ☐ **No**

Q15 **If you do consider yourself disabled, what type of disability do you have? (**Please select **all** that apply)

- ☐ Disability affecting mobility
- ☐ Disability affecting hearing
- ☐ Disability affecting vision
- ☐ A learning disability
- ☐ Other

If '**Other**', please specify: ☐

Q16 **What is your ethnic group?**

- ☐ White
- ☐ Mixed
- ☐ Asian/Asian British
- ☐ Black/Black British
- ☐ Chinese
- ☐ Other

If **'Other'**, please specify: ☐

Thank you for completing this questionnaire

■ 7 ■

Organisation	Point of contact	Email	Phone	Address
Age UK Hulland Ward Day Care and Bakewell Day Care	Mrs Katy Pugh (Age Uk Derby & Derbyshire)	katy.pugh@ageukderbyandderbyshire.org.uk	01773 768240	29A Market Place, Heanor, Derbyshire, DE75 7EG
Glebe Field Centre	Mrs A Marshall	info@glebeonline.force9.co.uk	01773 857894	Glebe Field Close, Crich, Matlock, Derbyshire, DE4 5EU
Ilkeston and District CVS	Ms Lisa Alden	lisaalden@btconnect.com	0115 9329944 / 0115 9440331	Flamstead Centre, Albert Street, Ilkeston, Derbyshire, DE7 5UG
Stepping Stones	Mrs E Cheeseman	steppingstonesav@btconnect.com	01773 710939	Community Hall, Ilkeston Road, Heanor, Derbyshire, DE74 7AG
Bolsover woodland enterprise	Mr Richard Smithson (Day service worker)	richard.smithson@derbyshire.gov.uk	01629 537075	Unit K1, Bolsover business park, Woodhouse Lane, Bolsover, S44 6BD
Greenaway workshop	Mrs Heather Clifton-Smith	heathercsmith25@gmail.com / greenawayws@gmail.com	01629 584720/0773 3231099	greenaway workshop, old school close, hackney, matlock, DE4 2PT
Our vision our future	Ms J Sutton (Support Worker)	ourvision_ourfuture@yahoo.co.uk	01246 556694	Chesterfied Ragged School, Markham Road, Chesterfield, Derbyshire, SK17 6EQ
Ripley Neighbourhood Care Scheme for the Elderly	Mrs I Eyre (Secretary)		01773 746165	29 Lamb Crescent, Ripley, Derbyshire, DE5 3EX
Borrowbrook Home link	Mr C Wood	borrowbrookhl@btconnect.com	01332 280111	1a Chapel Row, Borrowash, Derby, DE72 3LR (Mrs Shirley Dawson, 30 Elm street, Borrowash, Derby, DE72 3HP)
Eventide Luncheon club	Mr Roger Hore	rogerhore1947@gmail.com	0115 9307409	15 The Crescent, Stanley Common, Ilkeston, DE7 6GL
Barlborough Darby and Joan Luncheon Club	Mrs H Gilmour (Secretary)		01246 812840	7a New Road, Barlborough, Chesterfield, S43 4HY
Counselling service Relate (Chesterfield and North Derbyshire	Mrs A Harris	manager@relatechesterfield.org.uk	01246 555039	Othen House, 7 Sheffield Road, Chesterfield, S41 7LL

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Counselling service Relate (Derby and Southern Derbyshire)	Mrs B Miller	bmiller@relatederby.org.uk	01332 349177	3 Wentworth House, Vernon Gate, Derby, DE1 1UR
Counselling service Relate (Greater Manchester South)	Mrs M Hill	michellehillrelategms@gmail.com	0161 877 7507	346 Chester Road, Manchester, M16 9EZ
Counselling service Cruse Bereavement Care	John Woodall		0115 9244404.	U36 Lenton Business Centre, Lenton Boulevard, Nottingham NG7 2BY,
Counselling service Derwent Rural	MR Mark Penman	markpenman@drcs.org.uk	01629 812710	Newholme Hospital, Baslow Road, Bakewell, DE45 1AD
DCIL	Mr Carl Bridges	carl.bridges@dcil.org.uk/terry.adams @dcil.org.uk	01773 740246	Park Road, Ripley, Derbyshire, DE5 3EF
Volunteer centre glossop (Time out escorted shopping)	Mrs Julie Farley	julie@vcglossop.org.uk	01457 865722	Howard Town House, High Street East, Glossop, Derbyshire, SK13 8DA
Community concern Erewash	Mrs B Davies MBE	bren@communityconcernerewash.co.uk	0115 9444146	The Symes Centre, Bright Street, Cotmanhay, Ilkeston, Derbyshire, DE7 8NH
Stanley common eventide	Mr T Forshaw	t.forshaw@sky.com		19 The Crescent Stanley Common Ilkeston Derbyshire DE76GL
First Taste arts ed	Mrs I Wagstaff	firsttaste@btinternet.com	01629 733849	Ladygrove Mill, Two Dales, Matlock, Derbyshire, DE4 2FH
Glossopdale furniture Project	Mrs J Cook	glossopdalefurnitureproject@googlemail.com	01457 857505	Pikes Lane, Glossop, Derbyshire, SK13 8EH
Heanor Salcare	Ms Wendy O'Toole	wendy@salcare.org.uk	01773 764562	59 Ray Street, Heanor, Derbyshire, DE75 7PE
Voluntary and community services peaks and dales	Ms Sue Howard	gill@vcspd.org	01298 23970	16 Eagle Parade, Buxton, Derbyshire, SK17 6EQ
British Red Cross	Ms S Holmes		0115 8528020	Humanity House, Colliers Way, Phoenix Park, Nottingham, NG8 6AT
High Peak CVS	Mr Nigel Caldwell	nigel@highpeakcvs.org.uk	01663 735350	105 Buxton Road, Whaley Bridge, High Peak, SK23 7HX

Derbyshire Dales CVS	Mr Neil Moulden	neil@ddcvs.org.uk	01629 812154 /810908	Agricultural Business Centre, Agricultural Way, Bakewell, Derbyshire, DE45 1AH
NDVA	Mrs Jacqui Wills	jacqui@ndva.org.uk	01246 555908	Office 2A-2C, Second Floor, The Market Hall, Chesterfield, S40 1AR
Erewash voluntary Action CVS	Mrs Stella Scott	stella@erewashcvs.org.uk	01159 466740	Erewash Volunteer Centre, Granville Avenue, Long Eaton, Derbyshire Ng10 4HD
Community and Voluntary Partners Bolsover	Mrs Lorna Wallace	lorna@bolsovercvp.org.uk	01623 747147	Kichencroft, Oxcroft Lane, Bolsover, Chesterfield, S44 6DW
Age Concern Chesterfield and District	Mr J Siddall	siddall@ageconcernchesterfield.org.u k	01246 273333	87 New Square, Chesterfield, Derbyshire, S40 1HA
Amber valley CVS	Mrs Lynn Allison	lynn@avcvs.org	01773 512076	Amber Velley CVS, 33 Market Place, Ripley, Derbyshire, DE5 3HA
Tai Chi Bakewell & Tideswell	Mrs V Barlow		01298 871414	The Mews, Sunny Bank Lane, Tideswell,Buxton, SK17 8JY
South Derbyshire CVS	Ms Michelle Skinner	MichelleS@sdcvs.org.uk	01283 219761	south derbyshire CVS, 46-48 Grove Street, Swadlincote, Derbyshire, DE11
New Mills and district volunteer centre	Ed Mountfield	ed@nmvc.org	01663 744196	33-35 Union Road, newmills, high peak, SK22 3EL
Chesterfield volunteer centre	Dave Radford	dave@chesterfieldvc.org.uk	01246 276777	35 Rose Hill, Chesterfield, S40 1TT
Chesterfield and district African/Caribbean Community Association	Ms V Scott	accavelma@yahoo.co.uk	01246 208052	87 New Square, Chesterfield, Derbyshire, S40 1HA
Peaks and dales advocacy	Mr Peter Dawson	padaf@btconnect.com	01298 79539	16 Eagle Parade, Buxton, Derbyshire, SK17 6EQ
Mencap Gateway	Mrs Rhian Stead	rhian.stead@mencap.org.uk	07931862109	Interchange 25, Bostocks Lane, Sandiacre, Nottingham, NG10 5QG
Dronfield welcome club	Mrs A Glibert	annhow@tiscali.co.uk	01246 411520	4 Crow Lane, Unstone, Dronfield, S18 4AN
Eckington and district Monday club	Mrs H Worsley		01246 416227	4 Welbeck Close, Dronfield Woodhouse, Derbyshire, S18 5ZT

Appendix 4

In partnership with:

North Derbyshire Clinical Commissioning Group

Southern Derbyshire Clinical Commissioning Group

Hardwick Clinical Commissioning Group

Erewash Clinical Commissioning Group

Tameside and Glossop Clinical Commissioning Group

Voluntary and Community Services Review

Baseline Analysis of Equality and Human Rights Considerations for each service delivered

We are very keen to receive your views in order for them to be part of the considerations going forward.

The Derbyshire CCGs and Derbyshire County Council recognise and actively promote the benefits of diversity and is committed to treating everyone with dignity and respect regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (gender) or sexual orientation. These are our duties under the Equalities Act

2010. As part of the review, we need to identify how Community Services which the CCGs and Derbyshire County Council are supporting are meeting the needs of the local population. This will allow the CCGs and Derbyshire County Council to gain an overview of the profile of service users currently supported and how they would be affected by any future funding changes. The information provided will only be used for the purpose it has been collected for and will not be passed on to any third parties.

Data Protection Statement - All information will be kept strictly confidential and in accordance with the Data Protection Act 1998 and associated protocols.

Name of Organisation (and contact details):

_____

Agreement no. if known _____

Preferred method of contact throughout VCS review (please circle): **Letter in post** **Email** **Telephone**

Summary of service currently provided through CCG and Derbyshire County Council funding					
Areas Covered (please tick):					
Amber Valley		South Derbyshire		North East Derbyshire	
Chesterfield		Bolsover		Outside Derbyshire	
Derbyshire Dales		Derby City		Other (please specify)	
High Peak		Erewash			

Table 2: Service Users and staff by protected characteristics as identified by the Equality Act 2010

Protected Characteristics	Approximate number of current service users if known	Approximate number of prospective service users if known	Number of volunteers who support this service	Number of paid staff
Age profile				
• Up to 18				
• 19 - 65				
• 66+				
Identifying as having a disability				
• Physical				
• Sensory				
• Mental health				
• Learning Disability				
Gender split Male / Female				
Pregnancy & Maternity whether pregnant or has a child under 1 years old				
Race profile (White / Black Minority Ethnic split)				
• White British				
• White Other				
• Black				
• Asian				

Protected Characteristics	Approximate number of current service users if known	Approximate number of prospective service users if known	Number of volunteers who support this service	Number of paid staff
• Any Other Background				
Religion and belief				
• Christian				
• Muslim				
• Other				
• No belief				
Sexual orientation				
• Heterosexual				
• LGB				
Additional relevant considerations				
• Carer responsibility				

Does the service you currently provide include service users who could be described as: (Please Tick)	
Socio economically deprived	
Living in rurally isolated areas	
Please provide an assessment of the relevance to the service you deliver	

Protected Characteristics	Approximate number of current service users if known	Approximate number of prospective service users if known	Number of volunteers who support this service	Number of paid staff

Will any of the categories of people listed in table 2 (above) be disproportionately affected if there is a change in funding from the CCGs and Derbyshire County Council?				
Protected Characteristic and or relevant considerations	Affect If funding was removed	Affect If funding was decreased	Affect If funding was maintained	Affect If funding was increased

Waiting Lists	
Do you currently have a waiting list?	
If yes, how many people are waiting?	
Capacity of service in number of users	
What do you do to manage your waiting list?	

Where do you get your funding from?			
Organisation	**Amount**	**Percentage of funding if known**	**When does the funding end?**
CCG(s) (please specify)			
Derbyshire County Council			
Donations			
Fees			
Fund raising			

Other (please state where from)			
No additional funding			

How will your service be affected if funding is reduced or if your funding ends?
How could any impact be mitigated?
If the impact cannot be mitigated, why is this not possible?
In your view, what are the 3 things that your service users would think are most important to them?
1.
2.
3.

Appendix 5

The following reports summarises feedback from the Providers and recipients about the potential impact of having their current Council funding Cut

A number of providers completed the Baseline Analysis Document (Appendix 4) which provided the opportunity to describe the value of their services funded by Council grant. This document also explored the impact of the service being cut and who would be impacted. The following reports summarise this feedback. A great deal more information is held on file in respect of responses received about each service.

The following providers did not complete a baseline analysis document, although they did contribute in the broader consultation exercise.

Bakewell and District Tai Chi – local club for older people offering activity and socialisation

Barlborough Darby and Joan Luncheon Club

Eventide Luncheon Club

First Taste Arts – arts projects in care homes and day care. Provider has previously advised that they are considering how to develop their service model to charge independent sector providers for input.

Relate Greater Manchester subsidised counselling for individuals, couples and families in Glossopdale

Ripley Neighbourhood Care Scheme – once a week lunch club/ day service

Stanley Common Eventide – range of activities supporting older people

Provider:	**Age Concern Chesterfield and District**
Service:	**Provision of advocacy, information / advice and befriending services for older people**
District:	**Chesterfield, Bolsover and North East Derbyshire**
Funding:	**£10,635 per annum from Clinical Commissioning Group** **£10,741 per annum from Derbyshire County Council (Adult Care)**

Provider Description of Service:

- "Provide independent information and advice on a wide range of topics that concern older people, their families and others involved in their care.
- Provide emotional support during periods of adjustment to major life style changes.
- Accompany older people on visits to care homes, giving an independent overview to help when choosing a suitable home.
- Attend assessment meetings and case conferences with other agencies.
- Offer a remote office for the Department of Work and Pensions and are authorised to authenticate documents on their behalf.
- Hold regular free surgeries with expert agencies on a range of topics.
- Signpost people to other organisations ass necessary/.
- The Advocacy Worker is fully trained and qualified to undertake the role.

Referrals

Services are provided by part time coordinator and volunteer workers. Referrals are received through health professionals, social care, family, friends, carers and self-referral.28 older people currently directly benefit from the befriending service, 7 are male and 21 are female.

Please provide an assessment of the relevance to the service you deliver

"Age Concern Chesterfield and District consider that the services they provide are very relevant to users living in socio economically deprived areas as many of their service users are reliant upon state benefit such Attendance Allowance, DLA etc. This economic deprivation seriously restricts their ability to socialise and visit friends and family.

Many of their service users are unaware of agencies which may be able to assist them with attending hospital or GP appointments.

The age of their service users also puts them in a generation who are reluctant to ask for help. Although many of their service users have free or subsidised travel passes they are living in areas where bus services are either scant or non-existent.
Age Concern Chesterfield and District feel their services provides opportunity for older people to communicate better and to encourage service users to better socialise.

Social and recreational facilities are also somewhat scarce in many areas such as rural NEDDC where clubs and groups are closing at an alarming rate. Age Concern Chesterfield and District are working with other agencies to

attempt to make older peoples clubs and friendship groups more sustainable and in line with local needs."

How will the service be affected if funding is reduced or if funding ends?

If funding is reduced Age Concern Chesterfield and District would need to stop services to many of their present users, but have no doubt they would be able to provide a service of some description.

They would ask service users if they are prepared to pay for services provided by Age Concern Chesterfield and District. However, they recognise that in many cases due to economic deprivation the take up is likely to be poor as many elderly service users already have to pay increased care costs.

The effect upon individual service users would differ but substantial deterioration in their health and well-being would be evident in most cases. These are the least able in society to adapt to change.

If funding was reduced they would be unable to provide the appropriate level of training and management support to their volunteers resulting in a much poorer service with greater risks."

Officer Recommendation:

Age Concern Chesterfield have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in the Chesterfield area. The effectiveness and value of their service has been supported by feedback from the consultation process.
It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **African Caribbean Community Association**
Service: **Range of activities for the African Caribbean Community**
District: **Chesterfield, Bolsover and North East Derbyshire**
Funding: **£20,082 per annum from Clinical Commissioning Group**
£20,282 per annum from Derbyshire County Council (Adult Care)

Provider Description of Service:

- Weekly social group providing opportunities for older people to meet, socialise and take part in activities which help stimulate mind and body, e.g. chair aerobics, dominoes.

- Bi-monthly luncheon club offering traditional African Caribbean food, advice on healthy eating and presentations and talks from agencies, i.e. Age UK, fire safety etc. Also provides respite services for carers.
- Weekly mental health first aid sessions providing support to people experiencing mental health problems.
- Drop in facilities providing support, information, sign posting and help with completing forms etc.
- Representation on other organisations and agencies, i.e. Derbyshire Law Centre, Citizens Advice Bureau. This helps to raise awareness of the needs of BME groups.
- Member of the DCC BME Consultative group.
- Work with schools, giving talks and presentation on African Caribbean culture and

Service Recipients

55 people benefit from the service, 23 are between 19 to 65 years old and 33 are 66 plus years old. 22 are male and 34 are female. 5 are reported as having physical disabilities, 9 have poor mental health and 1 has a learning disability. Service users could be described as socio economically deprived. Services are provided by 2 paid staff and 5 volunteers.

Affect if funding was removed

"All services would be affected – the African Caribbean Community Association would no longer be able to function as it would not be able to meet overhead costs, i.e. rent, staffing costs etc.

The likely affects are:

- Unable to pay rent, insurance liability, staffing costs.
- Loss of staff with valuable knowledge and experience built up over numerous years of working with target audience.
- Loss of volunteering opportunities.
- Limited access to services for older vulnerable African Caribbean people who struggle with new technology and mainstream service provision
- Loss of activities that provide preventative measures in keeping mind and body active, especially among older black people who do not feel comfortable using local gyms or DCC Day Centres.
- Loss of sustained support for vulnerable adults and carers, especially adults with mental health issues (dementia) and physical disabilities.
- Threat of closure, the Association would not be able to absorb a funding cut or loss of funding and would therefore have no other option but to close.

Officer Findings/Recommendations

Continuation of this service is valuable for the Council and for African and Caribbean Community in Chesterfield area. However their activity is not specific to Adult Care and so it is recommended that this service continue to be funded for 18 months by the Council's Corporate Resources Department.

Provider: Age UK Derby and Derbyshire
Service: Provide a range of services for older people.
District: Derbyshire Dales
Funding: £264,322 per annum from Derbyshire County Council

Provider Description of Service:

The funding received by Age UK Derby and Derbyshire helps with meeting their core service costs enabling them to undertake a range of services in their local communities. They don't own the building they are based at and have had a 15 year lease, negotiated with the landlord but this is now a short term agreement since funding may be cut.

They work in partnership with statutory, voluntary, community and faith organisations to deliver services or to support them to deliver theirs. The areas they cover are large and geographically challenging and try to engage with communities of interest wherever they can. They have bases and services throughout our area with 91 staff (80 part-time) and 250+ volunteers delivering services and activities.

Services include:

1. **Bakewell Day Service** - aims to reduce the symptoms of loneliness and isolation amongst older people in Bakewell and the surrounding villages of the Derbyshire Dales. Povide a comprehensive service including transport to and from home, a sociable meal and refreshments, activities, exercise and emotional support.

2. **Careline (Erewash) -** The service aims to provide regular scheduled telephone conversations for isolated and lonely older people to reduce the effects of social isolation and loneliness on older people's health and wellbeing by supporting regular individual contact.

3. **Befriending -** The Befriending Service aims to reduce the symptoms of loneliness and isolation amongst vulnerable adults in North East Derbyshire Dales and High Peak Districts. The Befriending visits or

calls are carried out by volunteers and paid befrienders. Visits are normally made weekly or every two weeks and last for two hours

4. **Information Roadshow** - The service aims to provide outreach information and advice to older people and their carers in Derbyshire, helping to support them to remain independent.

5. **The Hulland Ward Day Service** - aims to reduce the symptoms of loneliness and isolation amongst older people in Hulland Ward and the surrounding villages of the Derbyshire Dales. They provide a comprehensive service including transport to and from home, a sociable meal and refreshments, activities, exercise and emotional support.

Affect if funding was removed

The Bakewell Day Service must close without DCC funding. Already for a full year we anticipate subsidising the service by £53,680 at our current expenditure. This year we anticipate £20,000 + increase on our transport costs from increased charges by Bakewell and Eyam Community Transport. Living Wage increases will result in increased staff expenditure and all utilities and operational costs such as meals have increased this quarter alone.

The Careline Service would end despite being excellent value for money (despite increasing costs for premises, utilities and travel expenses. The average Careline call costs just 60p and each client just £102 per year.)

The Befriending Service for the High Peak and Derbyshire Dales will almost certainly have to close soon after the end of the grant funding. Although the cost of the service is comparatively low the loss of the funding for this service and 3 others in addition to losses in Derby City (5 services) means our resilience is significantly impaired and we could not sustain the service for long.

Information Roadshow The service will end when the grant ends. A further review of our self-funded charitable activities following the cuts will consider our resilience and capacity to fund Information and Advice as a service. Within that review we will consider our outreach needs and the risks of demand on our core service. With no additional grant funding the Roadshow would be reduced to occasional activity funded by one-off small grants and lose its outreach approach.

The Hulland Ward Day Service must close without DCC funding. Already for a full year we anticipate subsidising the service at our current expenditure. This year we anticipate massive increases on our transport costs from increased charges by Bakewell and Eyam Community Transport. Living Wage

increases will result in increased staff expenditure and all utilities and operational costs such as meals have increased this quarter alone.

Officer Findings/Recommendations

Age UK Derby and Derbyshire have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in the Derbyshire Dales. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: Amber Valley CVS
Service: Befriending Service
District: Amber Valley
Funding: £38,976 per annum Clinical Commissioning Group
£38,974 per annum from Derbyshire County Council

Provider Description of Service:

"The organisation provides three aspects of service provision: Befriending Service, Infrastructure Role and Volunteer Brokerage.

The volunteer supported befriending for older adults who have poor health and wellbeing and are isolated and / or living alone. Referrals are received from health and social care professionals, directly from individuals and other voluntary sector providers. Individuals' needs include poor mobility, frail elderly, hearing or sight impairment, mental ill health / depression.

Approximately 150 referrals are received in a year and each individual receives an initial home visit to ascertain level of need. The visit includes sign posting to other relevant help, particularly from local voluntary sector providers to encourage wider engagement within the community. At the visit the organisation determine whether a weekly "Phone Buddy" telephone support would be beneficial, as the level of social isolation and need is found to be low or alternatively where the level of need is high and the service can commence without the need to train or match an available volunteer.

Volunteer recruitment through the year gains around 40 to 60 new volunteers per year, all of whom have a DBS clearance. Around 110 individuals are receiving either the befriending or phone buddy service per week from 80 consistent volunteers. Monitoring of the match arrangements takes place

through written reports, phone calls and via volunteer drop in and support sessions.

The infrastructure role includes services for 531groups in Amber Valley, including set-up of new volunteer led groups, advice on governance, good practice in policies / safe guarding / finance handling. The organisation brings groups together in local forums and represents their views and those of local communities in wider partnerships that include statutory organisations. A DBS service is offered that also provides information relating to the DBS process. Administration support to groups is offered, including photocopying, design of leaflets, use of facilities for meetings and training.

The volunteer brokerage service:

- receive enquiries from members of the public, businesses, statutory organisations for support to identify and access volunteering opportunities
- respond to email enquiries re volunteering opportunities
- maintain contact with groups in Amber Valley to identify quality and diverse volunteer opportunities
- promote volunteering in schools , through social media / newspapers / radio / website
- manage “Do – It” to ensure available volunteering opportunities are uploaded .

This means 190 volunteering opportunities are currently active from 531 groups.”

Service Recipients

Up to 110 people are on the contact list of people supported by the Befriending Service. Recipients are adults, split equally across 19-65 years (50) and aged over 65 (60), the ratio of males to females is equal and recipients have identified as having the following disabilities; physical (50), sensory (15), mental health (20) and 2 with learning disabilities. It is also noted that 5 carers benefit indirectly.

The befriending service has a waiting list can be up to 120 people.

Affect if funding was removed

No service provision would be possible for the majority of users and the organisation would need to direct to other local provision. There could be a minimal service offer however it would be through an alternative charged service. There would be decreased access to individuals with protected characteristics to information about local voluntary services and volunteering

opportunities. There would be no support to build confidence or skills in those who offer to volunteer.

Supporting up to 80 individuals involving contact with family, service users and volunteers, on a weekly basis would be impossible to do without funding support.

Amber Valley has a high level of older people in its population profile and many are isolated due to geography, lack of local service or distance from family members.

We have a history of encouraging volunteer input to befriending and despite the overall low cost of this, grant or SLA funding is required to enable this service to be delivered Community development in Amber Valley would cease, as would volunteer recruitment despite the latter being an increasing need with the withdrawal of statutory provision.

Promotion of volunteering and support for local volunteers and volunteer involving groups would cease, as would volunteer recruitment despite the latter being an increasing need with the withdrawal of statutory provision and the need for greater community involvement and community resilience. Links to stakeholders such as DCC / CCG / borough councils and others would be broken.

Officer Findings/Recommendations

Amber Valley CVS have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in the Amber Valley area. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: BOLSOVER WOODLANDS ENTERPRISE LTD

A woodlands and conservation social enterprise which aims to provide opportunities for people with learning disabilities to gain practical training and work experience in conservation and woodland management.

Service: Woodlands and conservation enterprise (Bolsover)
District: Chesterfield, Bolsover, North East Derbyshire
Funding: £167,820 per annum Derbyshire County Council

Provider Description of Service:

BWE offers a service for 30 team members and has a staff team of 5 based at Bolsover Business Park. All recipients have a learning disability and will have been referred by Adult Care.

Affect if funding was removed

"All 30 team members will be socially excluded, there would be health and well-being issues and an increased risk of personal isolation. As the team have complex needs these will be increased including safeguarding. Crisis issues will increase, leading to depression and possible self-harming. A sense of "devastation" would exist increasing the risk of depression and anxiety. The vulnerability of the team members would be increased. Reduced opportunities for people with physical disabilities will increase anxiety and lead to massive increase in other health related issues."

"Taking into consideration the Care Act 2014 – if any of the funding reduction leads to any member not being able to attend this would likely trigger additional overheads and costs to adult care. This would be incurred by a change of circumstances affecting every team member's care plan, and there would have to be a review, revision, and a transparent sufficient and timely re-calculation of a personal budget to enable adequate meeting of unmet eligible needs, for every team member. In terms of the impact on their carers, it would be most likely that they would ALL apply for support as carers, under the Care Act 2014 for more expensive forms of respite, as they would not be willing or able to re-shape their lives just because the council's funding has been cut."

Officer Findings/Recommendations

This project has a positive impact on the people they support and their commitment to working towards being as self-sufficient as possible. It is likely that this project will for the foreseeable future not be sustainable without the continued funding contribution from the Council.

It is recommended that they continue to receive Adult Care funding for up to 18 months to end on 31st March 2018. They will also be encouraged during this time to work with Council officers from the Corporate Enterprise Team on developing business plans to help develop arrangements to become self-sufficient.

Provider: **Borrowbrook Home Link**
Service: **Range of activities for older people living in the Borrowash and surrounding area who feel socially isolated.**
District: **Erewash**
Funding: **£2,800 per annum from Derbyshire County Council (Adult Care)**

Provider Description of Service:

"Borrowbrook Home Link is a registered charity which offers support to older adults living in the Borrowash / Ockbrook area. Services offered include the provision of advice and information from their office base located in the centre of Borrowash, regular home visiting service for housebound older people to prevent socially isolation, monthly community lunch club that regularly provides a hot meal for 70 local older people, two drop in coffee mornings each month with open access and a monthly Friendship / Befriending Club for older people. Borrowbrook Home LInk arranges several outing for older people throughout the year. Finally, Borrowbrook Home Link strives to reduce the loneliness that older adults experience in an isolated community by producing places to meet at acceptable costs.

The current grant of £2,800 per year from Derbyshire County Council provides 50% of the annual running costs of Borrowbrook Home Links Advice Centre / Office and Activity Room, including mains services, accounting and insurance. This enables these rooms to remain open (depending on a further 50% of the running costs being found) to provide all of the service user contact and general administration necessary for the continuity of the charity.

Service Recipients

Currently 265 older people benefit from the services provided by Borrowbrook Home Link. All of the people concerned are 66 plus years old. 59 are male and 306 are female. 226 are reported as having physical disabilities, 2 with sensory impairment and 10 with poor mental health. Services are provided by 2 paid staff and 29 volunteers.

Affect if funding was removed

In the absence of any other finding for running costs we would have to rely on local fund raising and our limited reserves to keep the charity operating as long as possible.

Borrowbrook Home Link was set up to reduce the huge amount of isolation and loneliness that older adults were experiencing and regular surveys have shown that we have been successful. Since Borrowbrook Home Links Big

Lottery grant ended in April 2015 we have operated to a very tight budget but we are still losing money. Salaries have been halved and all outgoings examined, renegotiated and reduced where possible. Charges have also been introduced to service users for things that were previously free but we have been very wary that we don't force them back into obscurity through their inability to meet these charges.

Borrowbrook Home Link have been very busy in trying to identify new funding sources for all facets of the charity and did manage to get a 2 year grants towards salaries but unfortunately they do not have the resources to hire dedicated staff to search the globe for grants or to open charity shops etc.

Borrowbrook Home Link are doing well in obtaining donations from local churches, groups, councillors and a few of their service users and often organise fund raising events, but they are only a small isolated parish and there is a limit as to how often these events will be successful. Borrowbrook Home Link is desperate to retain a funding relationship with the Clinical Commissioning Group and Derbyshire County Council as funding agencies trust these organisations and are far more likely to offer grants as a partnership. This has been done previously where both Lloyds and the Big Lottery Fund have been pleased to work with Derbyshire County Council as joint funders for the charity".

Officer Findings/Recommendations

Following this consultation and review of service provision it has been noted value of this service especially the provision of a luncheon club for the older people in their local community. This service assists people in obtaining a hot meal, meeting others which helps to counter isolation which may older people face and offering respite for their carers.

It is proposed that the funding responsibility for these services is transferred to the corporate Councillor Luncheon Club Budget.

Provider: **British Red Cross**
Service: **Hospital from Home Service Walton**
District: **Derbyshire Dales, Bolsover, North East Derbyshire and Dronfield**
Funding: **£23,914 per annum Clinical Commissioning Group**
£23,912 per annum from Derbyshire County Council

Provider Description of Service:

"Home from Hospital service focused on support for patients discharged from NHS hospitals who reside in the service catchment area:

- Support will be typically weekly visits for four to six weeks.
- Support is primarily provided in the service users home and can included some or all of the following: befriending, companionship, sitting service, shopping and escorting shopping, confidence building, help with financial issues

In all the support delivered, the ultimate goal of the service is to ensure the service user is settled back in their home environment, they feel supported and that were possible their circumstances are strengthened for the future. For example if a service user was admitted to hospital following a fall, has everything possible been done to prevent a recurrence, is the service user protected to retain their independence?"

In 2015-2016 the service supported 21 people, the majority (19) of recipients aged over 65 and 70% were women. The organisation have quoted at least 10% of recipients are Carers at any given time.

How will the service be affected if funding is reduced or if funding ends?

Service will need to cease without any funding. Potentially could operate in a reduced capacity if funding is reduced and could look at adjustments to services provided and scale to support reductions in funding. British Red Cross feel that the service releases a burden on medical support by ensuring measures are put in place to help service users stay independent for longer.

Officer Findings/Recommendations

This service should be jointly funded by health and social care to assist the successful and safe discharge of people without eligible care needs who may not have family and friends to assist them when they go home.
It is propose to continue funding this service for up to 18 months using Better Care Funding

Provider: **Community Voluntary Partners**
Service: **Provision of generic and specialist voluntary and community sector infrastructure support to local groups and signpost to specialist services.**
District: **Bolsover**
Funding: **£7,110.20 per annum from Clinical Commissioning Group**

£7,110.20 per annum from Derbyshire County Council (Adult Care)

Provider Description of Service:

- Provision of generic and specialist voluntary and community sector infrastructure support to local groups and signposting to specialist services.
- Organise and facilitate training and workshops and community consultation events.
- Quarterly newsletter to local groups.
- Help develop new projects / service activities.
- Undertake community based research.
- Provide funding advice to new groups.
- Facilitate network / forums.
- Participate in strategic partnerships (local, county and regional)

Referrals

Community Voluntary Partners do not deliver frontline services to individuals but provide specialist infrastructure support to the voluntary and community sector in the Bolsover area.

Service Recipients

The annual target for the number of new and existing groups supported is 50, the annual target for the number of groups successfully accessing other funding is 10 and finally the annual target for the number of training sessions carried out is 2. Services are provided by 8 paid staff.

How will the service be affected if funding is reduced or if funding ends?

It will make it more difficult to deliver core infrastructure services to the Bolsover voluntary, community and social enterprise sectors and will have to seriously review the level of free support provided to Clinical Commissioning Group and Adult Care activities.

Officer Findings/Recommendations

This service provides infrastructure support for voluntary and community services in Derbyshire. This organisation helps provide support and guidance to other small VCS providers in their locality and without them many organisations would struggle to operate effectively.

Funding infrastructure organisations is not a priority for Adult Care, however it is important for the Council to see a well-supported VCS promoting social value in our communities. It is proposed that funding for this service be agreed for up to 18 months.

Provider: **Community Concern Erewash**
Service: Home Comforts Team / Shopping Service
District: Erewash
Funding: £11,699 per annum from Derbyshire County Council

Provider Description of Service:

"The services offer to reduce health inequalities, keep people safe, support people to remain living for longer in their own home and who have carers. The service also supports those who are terminally ill and need the support to live until the end of their life in their own home. The organisation provides:

Tailored services with a holistic approach that are practical and vital such as bringing a bed downstairs and moving the furniture around (or out of) the property to accommodate the bed to aid a timely discharge from hospital. Dementia proofing of a patient's home with a number of solutions, again, tailored to the specific need of the patient.

Preventative services such as DIY, gardening, painting, jet-washing slippery / moss paving slabs and paths, winter survival advice with items to keep them warm, (socks, blankets, hats, gloves, hot water bottles, thermometers) and clearing snow so that health workers and carers can access the property safely. The organisation prevents accidents and incidents around the home both inside and out, unnecessary hospital visits to A&E and eviction for those who have been issued Courts Orders by supporting the client (usually with mental health problems) to deal with the issue that is causing the offence (gardens, heaps of rubbish in the garden and home causing an environmental problems).

Delivering hot nutritional meals preventing malnutrition, luncheon clubs, laundry services including collection and delivery for housebound, disabled and terminally ill people, support to carers and supporting those who are hoarders to de-clutter (whenever possible), befriending in service users homes and throughout all of our projects including our Befriending Friendship Group (twice a month). The charity work to reduce the isolation and loneliness for our service users, carers and volunteers with low self-esteem and confidence.

Volunteers are recruited, trained, supported (and managed) from the age of 14 years to volunteer within the projects and for them to play an active role in their community whilst building their confidence, skills and qualifications to enhance their own self-worth and job prospects.

Referrals to the service come from many partner organisations including Social Services Adult Care, Community Mental Health Teams, AGE UK, Alzheimer's, Medway, emh homes, Drs, Community Health Teams, VSPA and many other voluntary organisations. Up to 500 people are currently in receipt of the service. The majority of recipients are aged over 65 (459) and female (324).Recipients have identified as having the following disabilities:.

There is currently a waiting list of 95 people; the current capacity of the service is 500 with many of the users requiring the service on a regular basis.

Affect if funding was removed

Removal of funding would greatly affect all protected characteristics. Referrals could not be made to our services by any of the referring agencies as outlined above. More importantly, the service users with mental health problems would have nowhere to turn to when facing eviction, neighbours disputes etc. Dementia Proofing of service users' homes would cease. Older people would not receive the services they desperately need to enable them to remain living in their own home. Those who are coming to the end of their life would not be able to continue living (and dying) in their own home.

People who are housebound and/or are unable to carry out the practical work they need to keep them safe and happy in their own home would be at a greater disadvantage and become more vulnerable if our service was not available. Carers rely upon services as they are unable to carry out practical, important work in the home and garden of their loved one they have caring responsibilities for.

Having the funding reduced or if it ends will have a deeper and far reaching impact as it would result in the potential loss of the Big Lottery funding (dependent upon securing matched funding from Social Care and the local social housing association EMH Homes).
In addition, other income and funding could not be secured resulting in a potential loss of £126,000. Repercussions would be felt by Social Workers, Mental Health workers and Occupational Therapists for the Council and Hospitals if the service was no longer available as with this valuable service they are able to refer their clients.
The organisations that refer to the Dementia Proofing project for support services in the home would not be able to receive the excellent, first class and efficient service offered.

Dedicated, trained, caring paid staff would lose their job. Staff are from Cotmanhay and Ilkeston and were all unemployed prior to gaining paid work with the organisation and in an area of high deprivation (2.4% on the Index of Multiple Deprivation) and high unemployment; this would have a greater impact.

Volunteers would not have an excellent placement to gain confidence, skills to improve their own well-being and job prospects.

Officer Findings/Recommendations

Community Concern Erewash have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in the Erewash area of the County. The effectiveness and value of their service has been supported by participant feedback from the consultation process.
It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: Derwent Rural Counselling Service
Service: Counselling Service
District: Derbyshire Dales
Funding: £17,546 per annum from Derbyshire County Council (Adult Care)

"Thank you for your email reminding us that we have not yet returned a baseline analysis. The reason for this being we see a number of clients every year, some for treatment, some for psycho education. For the majority of the latter group we never record their, ethnicity etc. so are not in a position to answer or complete the baseline analysis. The more relevant questions we could answer regarding outcomes as they are easily answerable but history informs me that if we do not complete every entry then you will not include the submission. Ergo we are at a loss. Although we are active in delivering a high quality service with recovery results that are exemplary, these questions are not asked.

You have also sent out a questionnaire for clients. We have 2000 clients a year. I asked for advice in regards how to manage the process and what you were looking for and got no reply.

I hope you understand why we have been unable to complete what you see as a necessitous piece of work,

Kind regards

Mark Penman
Operations Manager
Derwent Rural Counselling Service"

Officer Recommendation

This service provides sessional support to people who have identified that they need some form of counselling. The funding received from the Council contributes towards their overall costs. The provider has a contract with the Local NHS to provide counselling support.

There is no evidence to show that these services meet Council priorities and it will be possible for people to still access some of these services. It will also be possible for people to still be able to access counselling services through the local NHS.

This service failed to provide any evidence to support the continuation of their funding.

It is recommended that the grant funding for this organisation is terminated following 3 months' notice of the Council's intention to no longer fund the service.

Provider: **Cruse Mansfield**
Service: **Bereavement Counselling**
District: **Amber Valley, Erewash, North East Derbyshire and outside of county (Nottingham)**
Funding: **£2,543 per annum from Derbyshire County Council**

Provider Description of Service:

Bereavement Counselling, with service users currently living in Amber Valley, Erewash, NE Derbyshire and Nottinghamshire.

Service Recipients

The organisation provides bereavement counselling for currently 686 service users. The organisation operates with 26 volunteers and 1 paid member of staff.

77% of the service users are aged between 19-65 years and 14% are over the age of 66 years. 30% of the service users have Mental Health issues and 17% have a physical disability.

The organisation currently has a waiting list of 81. The funding that Derbyshire County Council provides is a total of 2.1% of last year's income. This includes the branches donations and fund raising.

Affect if funding was removed

Service may have to cease**.** We already have a budgeted deficit of £30,435 and the service only keeps going due to the volunteers' patience. If the situation deteriorates, we will have to withdraw services from those areas least financed.

Officer Findings/Recommendations

This service provides sessional support to people who have identified that they need some form of counselling. Providers have identified that the funding received from the Council contributes towards their overall costs.

There is no evidence to show that this service meet Council priorities and it will be possible for people to still access counselling services where applicable through their local GP.

It is recommended to cease the funding for this service in light of the service not being a priority for the Council, potential alternative services being available to people through the local NHS.

Provider: Derbyshire Dales Careline
Service: Telephone Befriending Service
District: Derbyshire Dales and South Derbyshire
Funding: £2,010 per annum Clinical Commissioning Group
£2,010 per annum from Derbyshire County Council

Provider Description of Service:

"The Careline Befriending service reduces loneliness and isolation for elderly and vulnerable people. The service is a preventative one as contacts are taken and followed up when a member is not available. On average, Careline currently makes 360 calls a week, which adds up to over 18,000 calls a year.

There are 3 calling sessions each day, its aims are:

1. Vulnerable and older people in Derbyshire and East Staffordshire will experience reduced feelings of social isolation and improved psychological wellbeing, helping them to maintain their independence and live in their homes for longer
2. Volunteers in Derbyshire and East Staffordshire will gain new skills and confidence which will increase their ability to take up new opportunities in training, education or employment."

Service Recipients

Just over 100 people are supported. Majority (105) of recipients are aged over 65, female (87) and recipients have identified as having mental health needs (75%) and learning disabilities (35%). It is also noted that carers (10%) benefit indirectly.
30% of the users are identified as socio economically deprived and 60% are identified as living in rurally isolated areas. The provider further added the comment "Many members are socially isolated and do not speak to anyone else in the course of a day. Often they are not able to manage their own affairs".

How will the service be affected if funding is reduced or if funding ends?

All the members who are in receipt of the service will be affected if the service comes to an end. Many members have daily contact with the service. The provider feels that the service fills the gap where other social care provision cannot be provided. The service is able to signpost their members on to other services and to alert family and neighbours when there is a concern about an individual. The organisation is also able to identify when users are at risk.
The service run a very complex rota as the service is 7 days a week, 365 days a year including Christmas Day and Boxing Day; this could not be managed with reduced staff. The weekend and bank holiday rota would need to be cut.

Officer Findings/Recommendations

Derbyshire Dales Careline have evidenced that they are providing preventative support for older people who are currently not eligible for Adult Care support in Derbyshire Dales. The effectiveness and value of their service has been supported by feedback from the consultation process. It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **Derbyshire Dales CVS**
Service: **Support to Local Voluntary / Community Groups, Community Development Worker, Health Trainer**
District: **Derbyshire Dales**
Funding: **£24,540 per annum Clinical Commissioning Group**
£21,515 per annum from Derbyshire County Council

Provider Description of Service:

"Provide information, support, guidance, training and funding advice for new and existing health and social care groups. Engage with VCS groups and represent their views to statutory partners. Manage a small grants programme. Provide low cost practical services for local groups, such as copying, equipment hire, meeting spaces etc… We currently provide these services to 203 groups with a collective membership of c. 6090 people"

In the first quarter of 2016-17 "we have given 60 advice sessions to 35 different groups have received a single session (22) and the remainder have received 2 more".

In April – June 2016, 60 advice sessions were held with 35 different organisations.

Most of the work the CVS carries out includes helping the small and medium sized organisations identify potential funders and apply for funding, HR support, policy reviews, support with governance (particularly charity and company law), forward planning, financial management, and financial reporting and recording. It can also offer support with IT and website development, reprographics, provides meeting and hot-desking space, loans equipment, and does the accounts for a number of small organisations. The types of organisations supported range from small volunteer-run organisations such as lunch clubs and support groups, through to significant service providers such as community transports, carelines, providers of befriending services, furniture projects etc.

Service Recipients

Up to 6090 people indirectly benefit from the services provided. Recipients who indirectly benefit from the service are all aged over 19 years old and are identified as having the following disabilities, Physical 487, Sensory 183, Mental Health 167 and 70 with Learning Disabilities. It is also noted that 304 carers benefit indirectly. *The figures have been estimated as the current SLA held by the organisation is designed to support groups rather than individuals. The organisation have stated there is no waiting list as the service is provided as required and there is no specific upper limit to the capacity of the service.

How will the service be affected if funding is reduced or if funding ends?

The funding ending could result in the end of the service, or at best, a huge decrease in capacity. It could potentially lead to the closure of the organisation, particularly if other funding is also reduced in the future. This would also lead to the end of other services provided such as VSPA and the Escape project.

Officer Findings/Recommendations

This service provides infrastructure support for voluntary and community services in Derbyshire. This organisation helps provide support and guidance to other small VCS providers in their locality and without them many organisations would struggle to operate effectively. Funding infrastructure organisations is not a priority for Adult Care, however it is important for the Council to see a well-supported VCS promoting social value in our communities. It is proposed that funding for this service be agreed for up to 18 months.

Provider: **Disability Derbyshire Coalition for Inclusive Living (DDCIL)**
Service:
District: **All**
Funding: **£75,285.50 per annum Clinical Commissioning Group**
£235,100.00 per annum from Derbyshire County Council

"works to apply disabled people's ideas and experiences to developing services and public policies. We exist because disabled people realised that disability is caused by the way society is organised, and not by the way their bodies, senses or minds work."

"The Derbyshire Coalition of Disabled People was the first organisation of its kind to emerge in Britain. It was set up in 1981 International Year of Disabled People (IYDP), and the same year as formation of the British Council of Organisations of Disabled People and Disabled People's International." Funding from DCC has assisted this organisation since that time.

Provider Description of Service:

DDCIL provide a range of services including:

- Information and Advice services – this is mainly a phone line services
- Direct Payment and Support Brokerage – biggest element of activity,

The **Direct Payments and Support Planning** Team offer support with: developing a support plan detailing support needs and how those needs will be met. They also assist people with you to creating an individual plan. The service offers advice and information about services, activities and alternative support in the community and helps with recruitment of staff. They can help with drafting and placing a job advert, interviewing, requesting references and DBS checks. They also offer employment advice in respect of basic employer responsibilities including contracts, annual leave, employer's liability insurance and employment issues. They can also assist with how the Direct Payment can be spent and what is affordable.

- Peer Counselling and Advocacy,

The **Counselling Services** follows a model where all the influences that make up our experience of disability – personal, social, environmental – are seen as a whole. DDCIL provide a counselling service for adult 18 plus, which promotes wellbeing and resilience in a confidential, safe environment. The service is for individual disabled people, their family member, and carers, who are affected by disability, life changing illnesses and other associated significant losses. DDCIL also provide counselling for couples, and for parent and carers of disabled children. The service is provided to clients from Derbyshire at accessible venues across the county. A small donation is requested from clients.

DDCIL advised that there are currently 15 people being supported 7 volunteers and one member of staff as part of the Counselling service. 65% of current participants have a physical disability, 5% sensory loss, 20% mental ill health and 10 % of participants have a learning disability.

"The **Advocacy service** has enabled many people to have a voice and give direction in their own care and legal matters where they were struggling before. Support is given to clients for meetings and appointments with doctors, solicitors, housing associations, accessing health and social services and in reviews, with letter writing or just talking with other people. Assistance can be given with referrals to legal services for wills, trust funds lasting power of attorney. The advocacy team speaks 3 languages"

Between March-May 2016 , a three month period there were 33 beneficiaries (45% men, 55% women), 3% up to the age of 18, 70% 19 – 65 years and 27% 66 years and over. Approximately 75% have poor physical health, 15% have learning disability, 5% have poor mental health and 5% have sensory impairment. Of these 20% of known current services users are carers. This service is supported by two volunteers and three paid staff.

- Volunteer Activity and training for social care and health staff. There are two main parts to their volunteer development work
  - They support disabled people living in Derbyshire to find volunteering opportunities, with local organisations, which meet their needs.
  - At DDCIL, they also look for new volunteers to join us from time to time. Volunteers are involved in providing administrative support, and working as IT mentors.

Ability Finance

They also run a Social Enterprise called Ability Finance. This scheme manages the Direct Payments finance arrangements on behalf of Derbyshire Adult Care Clients who are unable to manage their own finances. The Council have received assurances that this scheme would be able to continue even if DDCIL was to lose its DCC funding.

Likely Change in Funding

Affect if funding was removed from DDCIL

"We have a reputation and history of undertaking difficult and complex cases and providing peer support, without which many eligible clients would dismiss independence as an impossible goal. Removing this support and expertise would put untold strain on existing, oversubscribed services throughout Derbyshire. Additionally it would cause:

- increased social isolation for clients
- reduced job opportunities for carers
- mental health and wellbeing to be less well supported
- choice and control to be limited
- knowledge of developments in disability assistive technology, aids and adaptions that can provide cost effective intervention to be lost
- a lack of support planning which would leave more vulnerable people to be directed to residential care.

Advocacy
Disabled people and their families would be left without a voice and support. Our service has enabled many people to have a voice and give direction in their own care and legal matters where they were struggling before. This has had knock on positive effects for other agencies

Counselling
Disabled people being left without a dedicated counselling service. A counselling service with extensive knowledge and experience of disability is a recurring positive feature in the feedback we receive. Our counselling support

helps people in very difficult situations get their life back on track. This is especially important for newly disabled people or people whose medical conditions have deteriorated. Without our service this could require more expensive mental health service intervention.

Direct Payments

A lack of support planning which would leave more people vulnerable to inadequate, ineffectual, or cost ineffective care; and more people being directed towards residential care. Current clients would lose support in employment issues, which allows them to confidently manage their own support, live independently and avoid potential hospitalisation. Disabled people and families would be left without support and a voice:

- Clients could not afford to pay for travel to enable them to access counselling – it is likely that their wellbeing would be impacted
- They would not be able to afford private counselling
- Clients would feel more isolated and at risk of poor mental ill health
- No independent Direct Payment and Support Planning available
- Loss of a counselling service with extensive knowledge and experience of disability
- Without this service some people would require more intervention from the NHS.
- Key staff would lose their valued roles and paid jobs."

Officer Findings/Recommendations

The consultation exercise has confirmed that this organisation continues to offer a range of services and support for Disabled people in Derbyshire that are highly valued by recipients and supporters. Unfortunately, this service has over the years failed to diversify its funding streams and is therefore reliant on the Council's current grant for future survival. The organisation has identified a range of innovations and changes in its service offer that is likely to result in needing a reduced financial value in future years.

Disability Derbyshire Coalition for Inclusive Living provide a range of services for disabled people, which includes Information and Advice services, Direct Payment and Support Brokerage, Peer Counselling and Advocacy, Volunteer Activity and training for social care and health staff.

It is recommended that this organisation continues to receive funding for up to 18 months to end on 31st March 2018. The organisation would also be expected to work towards reducing their reliance on Council funding.

The organisation will also be encouraged to work with Council officers from

the Corporate Innovation and Transformation Service on developing the social enterprise element of their service which is separate from the service funded by the grant monies.

Provider: **Dronfield Welcome Club**
Service: **Lunch club and Day care support**
District: **North East Derbyshire**
Funding: **£629.66 per annum from Clinical Commissioning Group**
£629.66 per annum from Derbyshire County Council (Adult Care)

Provider Description of Service:

Weekly Club for older people where they can meet and socialise, and includes the provision of lunch. The majority of the people who attend Dronfield Welcome Club are housebound and / or live on the own. Dronfield Welcome Club is somewhere they can meet, socialise and engage in various activities, thus reducing social isolation. In some cases older people who attend the Club have no access to convenient transport. With this in mind, Dronfield Welcome Club provides transport, via volunteers, to take members to meeting of the Club. In addition, transport is provided to enable housebound members to attend medical appointments etc. Primarily the services are to ensure that people feel less isolated and carers receive respite for a few hours.

Referrals

The majority of referrals are made via social care, GP's and self-referrals. Currently 32 people benefit from the service; all are 66 plus years old. Service users could be described as socio economically deprived and living in a rurally isolated area. Services are provided by volunteer workers.

Affect if funding was removed

Dronfield Welcome Club would continue to provide a service using funding reserves. Once reserves have been spent they would have no alternative but to consider increasing fees to members. However, not all the members may be able to pay the increased fees, resulting in a reduction in membership and income and possible closure of the Club.

Officer Findings/Recommendations

Following this consultation and review of service provision it has been noted that this services predominantly offer a luncheon club for the older people in their local community. This service assists people in obtaining a hot meal,

meeting others which help to counter isolation which may older people face and offering respite for their carers.

It is proposed that the funding responsibility for these services is transferred to the corporate Luncheon Club Budget.

Provider: **Eckington and District Monday Club**
Service: **Social Club for adults with Learning Disabilities**
District: **Chesterfield and North East Derbyshire**
Funding: **£5672.50 per annum from Clinical Commissioning Group**
£3216.50 per annum from Derbyshire County Council (Adult Care)

Provider Description of service:

"We provide a service totally voluntary each Monday in term time for adults with learning disabilities. It is a social meeting but included in the club are Independent living skills, mentoring, befriending, advice and a different activity each week. Also we organise holidays and day trips out, otherwise denied to most members."

Likely Change in Funding

Affect if funding was removed:

The service users have very little/ nothing now day services have been cut We could run a modified service with a reduction but without any funding we could not function. Our volunteers come for no financial gain – they come because they love the club. No expenses are paid.

Officer Findings/Recommendations

This service provides support for individuals as well as offering valued respite for their carers. Adult Care notes the value of these services to the current recipients and acknowledges that following changes to eligibility thresholds many of the individuals might no longer be eligible for other support from the Council. It is therefore recommended that Adult Care has a legacy responsibility for the continuation of these services and it is proposed to extended payments for a further 18 months to 31 March 2018.

Provider: **Erewash Voluntary Action (EVA)**
Service: **Erewash Voluntary Action exists to create and enhance effective voluntary action aimed at improving the quality of life of local people**
District: **Erewash**
Funding: **£30,000 Clinical Commissioning Group**
£31,711 per annum from Derbyshire County Council

Provider Description of Service:

"The shopping service provides shopping 51 weeks a year, to older people in Erewash who are unable to shop for themselves. Many of the clients are unable to leave their own home or to answer the door (key pads fitted) Volunteers and/or staff collect a shopping list with the cash and may assist in its preparation, then go to the supermarket to collect the shopping. On returning to the client's house the shopper will unpack and put away the shopping if required and account for cash. For some clients Pension collections are made from a local Post Office. The shopper can sometimes be the only people that the client sees each week.

Referrals come from various sources and once a referral is received a risk assessment is carried out and a match made with a shopper. Most clients have the same shopper each week so reducing confusion. Volunteers carry out a significant role identifying when greater health or social issues arise and they then pass these concerns on to the relevant agency. Every attempt is made to gain access or locate the client if there is no answer at the door – it is exceptional to simply leave a note and miss a shop. Such incidents are reported. Referrals are the sole responsibility of external agencies so EVA may not collect data on the individual unless necessary for service delivery. Data on clients should be held by the referrer. Clients receive a service until they make alternative arrangements, go into hospital/care or die. There is no regular assessment of need by the referring agencies. Most volunteers use their own transport for which they may receive an allowance. EVA provides a suitable car shared by staff. Total staff hours are 52 hours per week.

Referrals come from Adult care, health workers, GPs and through VSPA the voluntary sector single point of access. Majority of service users have low levels of income and live in rurally isolated areas. Over 800 older people are supported by EVA.

Affect if funding was removed

"If the funding is withdrawn the organisation would have to make two members of staff redundant. Although it cannot be evidenced, it is thought that if these services were to stop then the service users would lose their

independence and become isolated having an impact on their health and wellbeing and in turn this will have an impact on the NHS. The shopping service will end or be reduced.

We have examined offering clients a “Paid for” service but this does not appear viable for many reasons and the idea is unpopular with volunteers who indicate they would withdraw thus making the service significantly more expensive by being reliant on paid staff with transport. Many clients will not be able to get their shopping or pension or be reliant on friends and family if available. They will be more vulnerable and socially isolated. Abuse may increase there would be no monitoring of clients satisfaction or quality checks.”

Officer Findings/Recommendations

Erewash Voluntary Action have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in Erewash. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: Glebe Field Trust Ltd
Service: Glebe Field Centre (Crich)
District: Amber Valley and North East Derbyshire
Funding: £12,000 per annum from Derbyshire County Council
£31,683.00 SDCCG

Provider Description of Service:

“Day Care on Monday, Tuesday, Thursday and Friday from 10:00 to 14:30. Freshly cooked meals, activities and respite for Carers”.

The initiative of the Day Centre was first introduced via the GP to combat social isolation due to the locality being rural some 20 years ago. The organisation has now grown from originally 2 days per week to 4 days per week. Despite the increase in the service, DCC has never increased the amount of its grant and the CCG has only made one very small increase over the 20 years. Service users are provided with a 2 course lunch costing £5.50, they can have an assisted shower, see the optician, visit the hairdresser or chiropodist as all operate out of the centre. It is felt that if the centre was not operating that a lot of the older adults within the community would not receive

the level of health care currently available to them. Referrals come from GP, Hospitals, Social Services and self-referral.

DCC are consulting on bus services and it is likely that from September 2017 there will be no buses in Crich and Fritchley. This means that the service users could not travel by public transport to other day care services.

Service Recipients

Up to 30 people on their contact list of people supported. Majority (29) of recipients are aged over 65 and are female, there is one recipient identified as having learning disabilities. It is also noted that 18 carers benefit indirectly.

The provider also has an income from renting the Vicarage Mews to the Council for Crich Children's Centre. If a decision is made to cut this service, this income will also be lost as the lease expires in October 2016.

Affect If Funding was removed

The day care provision would close and the staff would be out of work.

Officer Findings/Recommendations

Glebe Field Centre have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in Crich and surrounding area. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **Glossop Furniture Project**
Service: **Established in October 1997 the Glossopdale Furniture Project is a voluntary organisation that accepts donations of unwanted furniture.**
District: **High Peak**
Funding: **£26,524 per annum from Derbyshire County Council**
£11,216 per annum from Clinical Commissioning Group

Provider Description of Service:

"To provide good quality affordable furniture and other household items to people on low incomes. Providing free furniture packs to people who have

previously been homeless and are given a new tenancy, but who are not eligible for any financial help. Often the property is completely empty and the Furniture Project provides a free furniture pack to help them start up their new home. This consists of a bed, sofa, fridge, wardrobe, chest of drawers, carpet, microwave, kettle and toaster (electrical items are bought new). Bedding, curtains, crockery, pots and pans.

This helps in preventing people from getting into debt to buy these essential items. Help the local environment by collecting donated items from the public and diverting good usable furniture from the waste stream. We collected 136 tonnes of furniture and other household items last year. Supporting volunteers by helping them gain skills and confidence. Referrals to the service come from various sources social workers, carers and families; we deliver furniture to approximately 1,000 people a year.

Affect if funding was removed

"Staffing would have to be reduced and would have to look at closing the warehouse for a day, which would result in less furniture being collected, so less money coming in and more waste going to landfill. We would not be able to afford to provide furniture packs out of our own funds and service users would have to be charged for furniture, which is currently given free of charge. Prices would have to go up quite considerably to cover running costs.

Mitigation

"We would have to use our reserves to keep the Project going until they are exhausted, which would be about six months, but at the same time we would be looking at other ways of bringing income into the Project to make the Project as sustainable as possible. Unfortunately, it is difficult to fundraise for salaries and running costs."

Officer Findings/Recommendations

This project has a positive impact on the people they support and their commitment to working towards being as self-sufficient as possible. It is likely that this project will for the foreseeable future not be sustainable without the continued funding contribution from the Council. It is recommended that they continue to receive Adult Care funding for up to 18 months to end on 31st March 2018. They will also be encouraged during this time to work with Council officers from the Corporate Innovation and Transformation Service on developing business plans to help develop arrangements to become self-sufficient.

Provider: **Greenaway Workshop**
Old School Close, Hackney, Matlock, Derbyshire, DE4 2QB
Service: **Greenaway Workshop provides therapeutic care in a meaningful structured day for people with long term health conditions be it physical disabilities, sensory impairment or mild learning difficulties, for those who** reside in Mid-North **Derbyshire, with printing and cane chair renovation being the main activities.**
District: **Derbyshire Dales**
Funding: **£10,161 per annum from Derbyshire County Council**

Provider Description of Service:

"For over 35 years, Greenaway Workshop charity has striven to give people with acute/chronic health conditions and autism the choice of the best care and support to help them to be able to work allowing them to choose their own options so they can achieve fulfilling and rewarding lives within an environment that accept and understands. We provide a unique safe long and short term therapeutic environment for people with acute and chronic health problems including physical and mental health difficulties on the autistic spectrum.

We provide, equip, operate and maintain a dedicated workshop for education, training and learning of new skills through care, rush and sea grass chair repair as well as a small print operation. We protect and develop the physical and mental health of Workshop Members through the provision of support, promoting social inclusion and interaction with other Members."

The grant contribution represents approximately £3.00 per person per day representing a considerable financial benefit to the authorities.

Referrals

Service users are typically referred by word of mouth, the Stroke Association, doctors, physiotherapists or occupational therapists.

Service Recipients

Currently 17 people are supported by the service with 3 people on the waiting list, the majority (14) of recipients are between 19-65. Service users are predominately male and service recipients have identified as having the following disabilities, Physical 17, Sensory 6, Mental Health 17 and 6 with Learning Disabilities. All workshops members currently receive state benefit.

Following a Focus Group meeting held at the Workshop on Tuesday 5th July, the provider wanted to make the following key points which were raised by those participating in the workshop:

Service Users Key Points

- The importance of the workshop in their development new skills.
- The workshop provides a reason to get out of bed in the morning.
- Members travel considerable distances because nothing similar available
- The workshop provides social interaction
- The workshop provides friendships, independence, motivation, mental stimulus.
- Workshop is individual to the Derbyshire Dales. The cane, seagrass, Danish cord and rush seats repairs and regeneration is specialist work and labour intensive. The workshop provides these services to a high standard because the primary function of the Workshop is "therapy" and not commercially driven. No pressure

Carers Key Points.

- workshop provides freedom from caring responsibilities on several days in a week.
- Individuals much more motivated, get up and go, with a purpose to their lives.
- Members are proud of their developed skills and of being useful in a productive way.
- Members are not able to work in a commercial environment due to their disabilities.

Affect if funding was removed

Cessation of DCC funding will render the Workshop financially unviable, resulting in closure in a year. Therefore, the effect on the Workshop Members cannot be mitigated by Greenaway Workshop. The ongoing health and well-being issues of the former Workshop Members would have to be met the Adult Care facilities of DCC &/or the NHS.

Officer Findings/Recommendations

This service provides support for individuals as well as offering valued respite for their carers.

Adult Care notes the value of these services to the current recipients and acknowledges that following changes to eligibility thresholds many of the individuals might no longer be eligible for other support from the Council. It is therefore recommended that Adult Care has a legacy responsibility for the continuation of these services and it is proposed to extended payments for a further 18 months to 31st March 2018.

They will also be encouraged during this time to work with Council officers from the Corporate Innovation and Transformation Service on developing business plans to help develop arrangements to become self-sufficient

Provider: **Heanor Salcare**
Service: **Furniture recycling project and other support services**
District: **Amber Valley and Erewash**
Funding: **£14,834 per annum from Clinical Commissioning Group**
£54,054 per annum from Derbyshire County Council (Adult ` Care)

Provider Description of Service:

Funding was given for a furniture project, however Salcare has developed services and is now a one stop community resource providing a range of support and services in one place for the community.

Salcare one stop community shop. The funding that we receive from DCC was for a furniture project, however Salcare has developed and offers a wide range of support and is not just a furniture project. A key benefit:

- Food bank - Food bank parcels January – June 2016
  Number of parcels – 549
  Number of people - 1048
  - Community kitchen
  - Charity shop
  - Furniture warehouse – with a van that collects and delivers furniture
  - Drop in for welfare and benefit advice – 274 people used this service April 2015 – March 2016
  - Community laundry
  - Derbyshire Discretionary fund referrals for support
  - Housing association referrals for support
  - Confidential space for clients to meet with other agencies, meaning they do not have to travel and are more likely to engage;

For example alcohol support, Derbyshire LGBT+

- Work placements and volunteer opportunities
- Escape domestic abuse service, not funded by DCC or CCG but is integral to Salcare; drop in, freedom programme, 1:1 support, risk assessment and safety planning, training.

350 people used this service April 2015 – March 2016

Referrals

Referrals are received through health professionals, social care, family, friends, carers and self-referral.

Service Recipients

182 people benefit from the service, 148 are between 19 to 65 years old and 34 are 66 plus years old. 7 are male and 21 are female. Service users could be described as socio economically deprived and living in rurally isolated areas. Services are provided by 8 paid staff and 6 volunteer workers.

Affect if funding was removed

People aged 66 years plus

Would impact on their isolation and health if they could not access community kitchen or the foodbank.

People aged 19 to 65 years

Food Bank – Would have to travel to Langley Mill Community Kitchen. There would be no access to healthy low cost meals for families.

Furniture and Charity Shop – Low cost or free items would not be accessible. Domestic Violence and Welfare Drop In – Would have to find alternative support which would not be in one place.

An end to funding would result in a loss of support for other service providers who support people in the community, both from the voluntary and the statutory sector, including DCC and CCG commissioned services. For example Drug and alcohol teams, Derbyshire Wish, Trident (commissioned DV services) police, social care.

Salcare staff - Job losses, - impact on welfare state could be more than the cost of benefit payments to local authority

Escape is part of Salcare and although funded separately, would not be able to operate effectively if Salcare closed, many Escape service users also use Salcare services.

Officer Findings/Recommendations

This project has a positive impact on the people they support and their commitment to working towards being as self-sufficient as possible. It is likely that this project will for the foreseeable future not be sustainable without the continued funding contribution from the Council. It is recommended that they continue to receive Adult Care funding for up to 18 months to end on 31 March 2018.

They will also be encouraged during this time to work with Council officers from the Corporate Innovation and Transformation Service on developing business plans to help develop arrangements to become self-sufficient.

Provider: **High Peak CVS**
Service: **Support to Local Voluntary / Community Groups**
District: **High Peak**
Funding: **£11,668 per annum from Clinical Commissioning Group**
£588 per annum from Derbyshire County Council

Provider Description of Service:

"High Peak CVS is a registered charity providing infrastructure support to the Voluntary Sector in High Peak with just under 400 groups in membership. We promote and support the development of the voluntary and community groups and help to initiate new start up groups and to increase the capacity and effectiveness of existing voluntary groups in the communities of High Peak. We support local people to work together to address issues of common concern and represent the sector in strategic forums. This is done through funding advice, information updates and guidance, direct development support, training and practical services like printing, room and equipment hire. By our skilled and experienced workers we help bring in thousands of pounds of external funding to support groups in High Peak.

We have a particular focus on Small Group development particularly those disadvantaged, marginalised and rurally isolated and have a long history of working with groups providing positive contribution to health and wellbeing, often in the form of self-help groups who help people with a long term health condition such as fibromyalgia, or mental ill health, or a learning disability. Last year we worked with over 160 groups in High Peak. We are strategic partners with statutory agencies, involved in strategic forums and able to

project manage new initiatives such as the social prescribing vSPA/WRAP project and Big Energy Savings Project."

Mitigation

"The only way that it could be mitigated is to not reduce or cut the grant. We already face a deficit budget. Further cuts would severely reduce our staffing capacity to carry out the valuable services that support and develop voluntary and community groups tackling health and wellbeing issues in High Peak communities by empowering local people to work together to address issues of common concern."

There is no other equivalent local development agency supporting voluntary groups in High Peak. Our service currently supports the most in need voluntary groups with little or no budget to pay for services.

Officer Findings/Recommendations

This service provides infrastructure support for voluntary and community services in Derbyshire. This organisation helps provide support and guidance to other small VCS providers in their locality and without them many organisations would struggle to operate effectively. Funding infrastructure organisations is not a priority for Adult Care, however it is important for the Council to see a well-supported VCS promoting social value in our communities. It is proposed that funding for this service be agreed for up to 18 months.

Provider: Ilkeston and District Centre for Voluntary Services
Service: Day Care for the Elderly
District: Erewash
Funding: Total £ 20,736

Provider Description of service:

1.5 days of day care for older adults. Many who are experiencing memory loss and (or) dementia. Also providing care for those who are lonely or isolated and in need of social interaction. We provide a programme of varied activities into a caring and stimulating environment.

Referrals are via Social Workers, Community Mental Health Team, Midway Day Hospital, GP and some from hospitals, Vspar.

Likely Change in Funding

If funding ends imminently the day-care service would close and the centre would be just used as a community centre.

Mitigation

We have recently introduced a transport charge and increased the service user contribution to £10; this is expected to increase to £32 in October if proposed changes go ahead. We would (are) trying to increase our service users base and for the service users to be willing to pay the £32.00. We are currently working on a pamphlet to send to GP's, CMH, Homecare professionals to inform of our service.

As a follow on from the mitigation. Some of the service users left the service due to the charge being increased from £5 to £10, as we are expecting to increase this again to £32, the aim is to attract new service users. It has also been identified that some service users will not apply for a personal budget but will not apply due to sharing personal information.

The organisation is often referred to as Ilkeston CVS however they are not a CVS.

The cost of the rent for the building is £1000 approx. per year which is paid to Erewash borough council.

Officer Findings/Recommendations

Ilkeston and District Centre for Voluntary Services have evidenced that they are providing support and guidance to older people who are currently not eligible for Adult Care support in Ilkeston. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **Mencap Society**
Service: **Swadlincote Gateway Club for adults with learning disabilities**
District: **South Derbyshire**
Funding: **£4,013.14 per annum from Clinical Commissioning Group**
£2,675.44 per annum from Derbyshire County Council (Adult Care)

Provider Description of Service:

The Swadlincote Gateway Clubs runs 7.00 pm to 9.00 pm every Wednesday from Newhall Day Centre. It is accessed by approximately 50 people per week. Everyone who attends is an adult with learning disability. A range of activities are provided that meet people's interests and support their wellbeing e.g. sports and crafts activities. It is an extremely popular and well attended club serving a real purpose for the local population. The service is delivered in an accessible venue in the Swadlincote area. Service users travel in from the surrounding area to access the club.

Service Recipients

66 people currently benefit from the service, 64 are between 19 to 65 years old and 2 are 66 plus years old. 47 are male and 19 are female and all have a learning disability. Service users could be described as socio economically deprived and living in a rurally isolated area. Services are provided by 2 paid staff and 11 volunteers.

Affect if funding was removed

The service would end. It would not be possible to deliver through other means. The service is well used and the number of people coming to the service is high. Therefore, if the service was to end many people would be socially isolated and have less opportunity to meet friends and build relationships. It would directly impact on the health and wellbeing of many people as they would lose the opportunity to leave the house, socialise and take part in different activities.

Mitigation

This is a stand-alone service running in this part of Swadlincote / South Derbyshire. Without the funding the service could not be maintained.

Officer Findings/Recommendations

This service provides support for individuals as well as offering valued respite for their carers. Adult Care notes the value of these services to the current recipients and acknowledges that following changes to eligibility thresholds many of the individuals might no longer be eligible for other support from the Council. It is therefore recommended that Adult Care has a legacy responsibility for the continuation of these services and it is proposed to extended payments for a further 18 months to 31 March 2018.

Provider: **NDVA** , Chesterfield, Derbyshire S40 1AR

Service: **"NDVA supports and represents health related voluntary organisations across Derbyshire. Membership and services are free of charge. NDVA represents the health related voluntary sector at a strategic level, through attendance at, and the provision of feedback from, the major consultative and decision making meetings of local authority and NHS bodies. NDVA is a Registered Charity and a Company Limited by Guarantee, managed by a Board elected by members of the Health and Social Care Forum who employ a small staff team."**

District: **Amber Valley, South Derbyshire, North East Derbyshire, Chesterfield, Bolsover, Derbyshire Dales, High Peak, Erewash**

Funding: **£19,606 per annum from Clinical Commissioning Group**
£18,166 per annum from Derbyshire County Council

Provider Description of Service:

"Role and Services:

- Specialist infrastructure organisation offering support to and promotion of Health and Social Care Voluntary and Community Sector groups and organisations.
- Provides a voice for the Health and Social Care Voluntary and Community Sector.
- Provides strategic leadership and representation of the views of the Health and Social Care Voluntary and Community Sector
- Provides a mechanism for consultation; enable two-way communication between statutory agencies and the Voluntary and Community Sector; using forums, focus groups, questionnaires, audits and themed member groups.
- Provides a quarterly Health and Social Care Voluntary Sector Forum and Network newsletter
- Provides a specialist database and website.
- Provides regular electronic updates and information via e-bulletins and emails to voluntary and community groups and organisations.
- Provides electronic updates and information, as and when necessary, via e-bulletins and emails to statutory and infrastructure organisations.
- Provides administration of a small grants scheme (including a small startup grant) and Health Grants.

In addition, NDVA hosts and manages the Mental Health Liaison Service. The role of this Service is:

- to develop a platform for voluntary agencies delivering mental health services to come together to discuss matters of common interest and influence strategic planning in mental health;
- to represent voluntary sector mental health providers on the Derbyshire Mental Health Strategic Commissioning Group and other key planning groups;
- to ensure voluntary sector representation on other joint agency planning groups and review bodies;
- to train and support other voluntary sector representatives.

NDVA has also developed and run two key innovative initiatives:

1. vSPA

The aim of vSPA (Voluntary Sector Single Point of Access) is to provide an effective referral route into health and social care voluntary services and to support people to receive services at home or as close to home as is possible. The service covers North Derbyshire, Erewash and Hardwick CCG patient populations.

2. Dronfield 2Gether

A community based project for local people, delivered by local people to encourage a sense of belonging to a place that cares about the people who live there. The project encourages collaborative, joined-up working in order to achieve greater community resilience.

Affect if funding was removed

Funding reduction or withdrawal will result in a budget shortfall on core costs (staff and management costs and overheads) in 2016-2017. In the event this shortfall cannot be addressed by successfully securing alternative funding elsewhere, the following effects can be anticipated:

- Cuts in staff hours
- Number of part time posts reduced

Which will result in reduced ability to deliver the services identified in the Service Level Agreement and will create difficult conditions for NDVA to carve out an enhanced role as a proactive partner in new community based approaches and initiatives.

Officer Findings/Recommendations

This service provides infrastructure support for voluntary and community services in Derbyshire. This organisation helps provide support and guidance to other small VCS providers in their locality and without them many organisations would struggle to operate effectively.

Funding infrastructure organisations is not a priority for Adult Care, however it is important for the Council to see a well-supported VCS promoting social value in our communities. It is proposed that funding for this service be agreed for up to 18 months.

Provider: **New Mills and District Volunteer Centre**
Service: **Provides volunteering opportunities for people of all ages and backgrounds. They offer a range of services to the local community in which volunteers participate.**
The Volunteer Centre has its own fully accessible modern premises with a shop-front on Union Road in the middle of New Mills. They also have a fully accessible vehicle which is used to help participants get to their groups and for trips out.
District: **High Peak**
Funding: **£21,548 per annum from Clinical Commissioning Group**
£21,762 per annum from Derbyshire County Council

Provider Description of Service:

The funding received by the New Mills service helps with meeting their core service costs enabling them to undertake a range of services in their local communities. Funding from the Council and CCG has also been valuable in being used as matched funding to lever in funding form other bodies. For instance they are currently in receipt of funding from 'Reaching Communities England' to run three projects which are interlinked with the DCC and CCG funding.

The New Mills service uses the grant funding to maintain the volunteer centre as a central point of contact and from there they run a further 10 projects. It recruits, supports and matches potential volunteers with voluntary, community and statutory organisations. The service also provides guidance and good practice advice to organisations on the support and recruitment of volunteers. New Mills Volunteer Centre has reduced staffing hours to 117 per week compared to 147 two years ago and we are literally down to the absolute minimum we can run at without reducing frontline services or social groups.

1. DIY Service - assists local older people with undertaking simple DIY jobs in their homes, this can include fitting of keysafes. Up to 15 older people benefit from this service offered by 6 volunteers

2. Gardening – there is a positive impact for older people who can longer maintain their Garden. Up to 18 older people benefit from this service with 19 available volunteers

3. Shopping for Groceries – shopping list are collected by volunteers and food collected on their behalf. Up to 10 older people supported by a group of 26 volunteers

4. Home befriending - range of referrals from Adult Care and GPs for befrienders to help address isolation and loneliness. 35 older people are supported, many have a range of health problems and they are supported by up to 40 people.

5. Chat and Play Social Group – Recently set up group aimed at supporting men who have retired or been made redundant. 10 people currently use this service with the support of 4 volunteers.

6. Shoparound – Long tem social group that takes older people once a week to markets in the local area. Up to 21 people are part of this group and at least two are wheelchair users and they are supported by 8 volunteers.

7. Hayfield Over 60s Social Club - recently joined the New Mills service, they are close knit group who all live in Hayfield and have known each other for years. There are 19 participants supported by up to 3 volunteers.

8. Stroke Support Group (includes people with Dementia) – they meet once a week, some of the participants live in local care homes. There are currently up to 20 frail older participants with 8 people on a waiting list supported by 5 volunteers.

9. Handicraft – long established group, they make knitted and other craft goods to be sold in the volunteer centre to raise funds.

10. 60 not Out Social Club – meets once a week, long standing group of friends many of whom have a range of health needs and some live in local care homes. Up to 20 participants supported by 6 volunteers.

Referrals
Predominantly frail older people are referred for support from Adult Care, GPs and by self/family

Affect if funding was removed

“the proposed funding cuts will threaten he future viability of the Volunteer Centre and result in the loss of :

- 6100 volunteer car trips per year that support people with poor mobility or long term health needs to access essential medical appointments and self-help groups
- Practical daily living to over 550 New Mills residents per year , through essential shopping service for people who are unable to leave their home, wellbeing support through peer support, six social groups, home and telephone befriending, computer training, DIY and gardening services to help people retain their independent lifestyle
- On average they support 148 people per week, some who may have lost Adult Social Care support due to changes in eligibility threshold.
- 200 active volunteers who donate 17000 hours of service
- Support for people with moderate learning disabilities and mental ill health through meaningful time bank opportunities designed to benefit and connect people to the local community.
- New Mills volunteer centre is the first port of call for referrals from Adult Care in Chapel-en-le-Frith, GP practices, VSpA, the Police, Derbyshire Befriending Network and 23 community, social and Church Groups. "

New Mills also have two Big Lottery grants at present and they have identified that these would be unsustainable without continued grant funding:

- Community Transport is one of our services and we intend to make this financially self-sufficient by the time funding ends in May 2020. However, this service CANNOT exist without the infrastructure of the Volunteer Centre and its volunteers.
- Telephone befriending and computer training ('Volunteer Friends') is funded until Oct 2017 and provides invaluable support to the socially isolated. Plans are in place for continuation funding by extending its geographic reach into Glossopdale and possibly Buxton.

"If our services are cut then the impact will be predominantly felt by ASC because a significant proportion of the people we support could not continue to live independently in the local community. Most of the people we support are on the borderline of ASC eligibility threshold and there is evidence to suggest that in these cases people are more likely to be drawn into ASC services following an ASC assessment and it becomes very hard to move people away from costlier and more intensive ASC support.

Whilst alternative support from ASC would mitigate the impact of the cuts on individuals, it would result in an even greater financial burden being placed on ASC.

Officer Findings/Recommendations

The services provided by the New Mills Volunteer Centre have changed significantly over the years to reflect and respond to the changing needs and wants of local people. The services have moved on from being 'just a volunteer center' and now provide a wide range of essential frontline preventative services.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **Our Vision Our Future**
Service: **"A self-advocacy group run for and by adults aged 18 and over with learning disabilities".**
District: **Amber Valley, Chesterfield, Bolsover, Derby City & North East Derbyshire**
Funding: **£30,376 per annum from Derbyshire County Council (Adult Care)**

Provider Description of Service:

"A self-advocacy group run for and by adults aged 18 and over with learning disabilities, which including visual, sensory, physical disabilities, autism, asperger's, limited mobility, memory and communication problems.
We promote Self Help and Peer Support; we are person centred and offer a great deal of choice and flexibility promoting real lives resulting in friendships and relationships. We promote and practice equal opportunities citizenship and inclusion. Our work includes safeguarding from exploitation and abuse, Prevention of isolation, exclusion, boredom and inactivity, all of which promotes good health and wellbeing and improves quality of life."

"Many people who join a self-advocacy group have been told for years that they can't do the things they want to do. This is wrong. Through the support, knowledge and information members give to each other, they grow in confidence and learn about their rights and are more able to make decisions that are good for them and make them happy.

We support people to be as independent as possible. Because people are fully involved and listened to and know their views are being taken seriously, they are more able to speak up and make choices for themselves. They are happier, more relaxed and confident. Self-esteem and self-worth improves their health and wellbeing.

The service currently has 42 members, all having some kind of learning disability in addition 14 members have a mental health disability.

Affect if funding was removed

"We will close. As member's personal budgets have already been cut, if funding was removed the current members would have nothing to do and nowhere to go. It would result in a loss of friends and the community resulting in increased loneliness, isolation and boredom. Loss of purpose, self-worth, confidence and independence".

Mitigation

"It can't. DCC should nominate a person with sufficient skills to access and complete funding applications on our behalf, releasing us from this lengthy and time consuming task which has been completed in paid workers own time/voluntary as there is no time for this work during normal working hours.

We operate on a shoestring. OVOF moved venues to save money in 2013 and introduced member subs of £3 per member per day. We have drastically reduced transport cost and encouraged and supported members to use public transport.

We support people with Learning Disabilities (LD) who are unable to raise funds themselves without support. Everything has a cost, without funding, running costs cannot be met by subs and fund raising alone. Most of our members are here because their personal budgets have been cut and have nowhere else to go. They have no budget for anything else."

Officer Findings/Recommendations

This service provides support for individuals as well as offering valued respite for their carers. Adult Care notes the value of these services to the current recipients and acknowledges that following changes to eligibility thresholds many of the individuals might no longer be eligible for other support from the Council. It is therefore recommended that Adult Care has a legacy responsibility for the continuation of these services and it is proposed to extended payments for a further 18 months to 31 March 2018.

Provider: **Relate Chesterfield and North Derbyshire**
Service: **Counselling**
District: **Amber Valley, Chesterfield, Derbyshire Dales, High Peak, Bolsover and North East Derbyshire**
Funding: **£6,736 Clinical Commissioning Group**
£16,878 annum from Derbyshire County Council

Provider Description of Service:

"We provide subsidised counselling for individuals, couples and families in Chesterfield and North Derbyshire. This covers relationship counselling, family counselling, psychosexual therapy, LGBT work, working with domestic abuse, alcohol issues and mental health problems. We support relationships within the workplace and all stages of life, including older people who may be dealing with the loss of a partner or embarking on new relationships" The majority of referrals are self-referral

Service Recipients

Approximately 1500 service users each year, the majority being within 19-65 age bracket. Recipients are identified as having physical disabilities (approximately 50%) and mental health issues (approximately 10%). The organisation predict that there is an even split of men and women who benefit from the service. The waiting list has approximately 34 individuals/couples/families. The organisation offer 50 appointments per week and they use an active management system which records availability and time on waiting list

Living in rurally isolated areas

The provider has identified users as being socio economically deprived and living in rural areas. They comment "we have a strong emphasis on making our service accessible to all"

Affect if funding was removed

The ability to help people with issues such as domestic abuse, including mental health impacts, would be severely impacted because the organisation's ability to offer subsidised sessions would reduce or disappear.

The Council funding provides almost 25% of the annual income so if this was lost it would have a significant impact. The organisation currently offer heavily subsidised counselling sessions, but this would have to be reviewed. Investment into counsellor placements and contracts would have to be reviewed which would reduce ability to recruit and retain a team of expert

counsellors on which the organisation's brand has been built over the last 40 years in the local community.

For many people, Relate are the only organisation with the skills and expertise to deal with relationship and family issues. A loss of 25% of the total funding would prove to be a serious threat to the future of the service.

Mitigation

Fundraising and seeking alternative income streams such as room hire. However administrative time and costs to mitigate the loss of funding would not be affordable, particularly in the short term.

Further options Relate (Chesterfield and North Derbyshire) have stated they would need to consider, includes:

The organisation rent rooms to other local charitable organisations such as SUZ, DDVSAS, and changes to the organisation would impact upon the other charities. The organisation have a lack of resources to invest the time etc required to replace 25% of the funding.

There is too little notice of withdrawal of funding to get alternative plans in place.

Ideally the organisation would like a couple of years to plan to enable them to look at ways the service can be sustained.

Organisation Meeting 16 June 2016.

Relate Chesterfield attended the consultation session held on the 16 June, the attendees from DCC were Colin Selbie and Victoria Cauldwell and from Relate was Amy Harris.

"If Relate in Chesterfield was to close the next closest one would be Doncaster, which would mean some clients would not be able to travel and therefore would not be able to get the support required which could lead to depression, anxiety etc. eventually having financial implications on the NHS".

The Iapt Contract with Talking Mental Health Derbyshire and Relate Chesterfield if funding is lost Relate would potentially not be able to fulfil the Iapt contract due to partial or complete loss of staff. There has been a big increase in referrals through the contract, if this work ceased there would be a negative impact within the mental health sector in that these referrals would have to go to other agencies who may not have the same expertise experience in couple therapy as Relate.

Officer Findings/Recommendations

This service provides sessional support to people who have identified that they need some form of counselling. Providers have identified that the funding received from the Council contributes towards their overall costs.

There is no evidence to show that this service meets Council priorities and it will be possible for people to still access counselling services where applicable through their local GP.

It is recommended to cease the funding for this service in light of the service not being a priority for the Council, potential alternative services being available to people through the local NHS.

Provider: Relate Derby and Southern Derbyshire
Service: Subsidised Counselling Service for Derbyshire residents
District: Southern Derbyshire
Funding: £9,120 annum from Derbyshire County Council (Adult Care)

Provider Description of Service:

"The counselling we provide supports people with a range of difficulties including: relationship breakdown, communication, domestic violence and abuse, sexual difficulties, parenting issues, blended family difficulties, emotional and mental wellbeing, anxiety and depression.

The funding we receive enables us to provide subsidised counselling sessions for Derbyshire residents who cannot pay for the full cost of counselling. The funding enables people to access relationship and family counselling as well as sex therapy at a financial cost that is practical for them. Without the funding – the full cost of a counselling session would be £60 per session which is outside of the financial means of many people that we see".

"By visiting Relate and dealing with problems early it is believed that future problems have been avoided although this is difficult to evidence as it has not happened. The success is that it doesn't go onto cause further problems. A study was done by the DFE which evidenced every £1 spent on relate there was an £11 saving on public money by offering the support required to mitigate the impact on other services".

Referrals to the service come from GPs, other health professionals, social care, police, educational support workers, signposting agencies like CAB/Age UK/Mind/National Autistic Society etc.

“Each year we have approximately 50 clients who come to us via a direct referral from Social Care; Social Care request our specialised counselling service for the clients they are working with as part of a case plan”.

The provider states “we strive to see everyone regardless of their ability to pay. For many people we see (particularly those in violent and abusive relationships) they struggle to contribute towards the counselling – either because they have little or no money or it is being restricted from them by a controlling partner”.

There is couple work available through the GP (via Relate delivery) – via IAPT services. But people are only eligible if there is diagnosed anxiety and/or depression. Again some people do not wish to access services this way as it appears on health record. The IAPT work does not include family counselling”.

Service Recipients

“The counselling we provide supports people with a range of difficulties including: relationship breakdown, communication, domestic violence and abuse, sexual difficulties, parenting issues, blended family difficulties, emotional and mental wellbeing, anxiety and depression.

Service users typically live in Derbyshire the majority being Derby City and South Derbyshire. 49% are Derbyshire residents.

Each year several thousand service users turn to relate for support. On average 7000 units of counselling is delivered each year.

Relate also offer support with substance misuse as this has an impact on the family. In the last 3 years there has been a 20% increase in demand for the service.
Relate offer their services to all age groups from Children to older adults”.

Approximate number of service users supported is 273. The majority of recipients (256) are between 19-65, with recipients being identified as having the following disabilities, Physical 4 and Mental Health 46.

Likely Change in Funding

Affect if funding was removed

Reduction in number of people that we can see who cannot afford to pay full cost of counselling.

Derby City stopped providing their grant 4 years ago. A significant amount of Service users cannot pay the £60 that would cover the entire cost. Relate would like to keep the flexibility of offering the service to all service users.
If a minimum charge was set it would need to be at £30 and even this is thought not to be affordable to a large amount of people.

It is felt that relationship counselling that does not make huge headlines e.g. no domestic violence is sometimes dismissed however if the service was not to continue or a minimum charge was to be put in place at the £30 the impact would be on many other local services as many may would suffer depression, anxiety which can impact others also in the household and employment etc.

Affect if funding was decreased

The provider has provided the following feedback on the impact of funding removal/reduction:

"The result of losing or having a reduction in our Derbyshire County Council grant will mean a reduction in service offered to the people of Derbyshire; despite the demand for our service being 20% up on the same time last year and us seeing more complex and critical cases.

We have done all we can to diversify our income streams as an organisation and look to generate new income sources. The Derbyshire County Council grant helps the shortfall in income that we receive and means that we can see people who need our services regardless of their ability to pay and whatever their financial means.

In all cases bar one (in the last twelve months) they stated they were unable to pay anything towards the service the clients needed to access; so we provided counselling at a much reduced cost. Without the grant it shall be these people that we have to turn away along-side self-referred clients; those on a low income, unwaged, disabled – those already marginalised in our society and struggling to cope. The grant cut will directly affect these people who come to access our specialist services.

In the short to medium term we may have to set a fixed minimum payment for all clients that use our Relate services - this will stop many people accessing services as they will be unable to afford to pay.
Based on other grants remaining stable then it is likely our fixed charge will need to be set at £35 a session for all clients. At present this will affect approximately 62% of all clients that request service.

This inability to access service will in turn impact on those that signposted them to us in the first place. e.g. GPs, other health professionals, social care,

police, educational support workers, signposting agencies like CAB/Age UK/Mind/National Autistic Society etc. If they sign post to us and people cannot access service they will go back to those that first signposted them – this will mean they will not get the service those professionals felt they required in the first place, issues will escalate and it will be the public sector services that will need to intervene/support.

We see many women, of a variety of ethnic backgrounds, who come to Relate because they are in an abusive or violent relationship. Many of these service users have very limited independent access to financial means as money is often monitored and controlled by the abusive partner. If we are unable to see these women, because of the financial restrictions imposed when the funding is withdrawn, they will be not only left at risk but their isolation will increase.

Due to funding cuts that have already taken place over the last 12-18 months in both the City and County we have had to make redundancies at our Centre. It will be highly likely that on the financial modelling we have done so far that we shall both have to seek to renegotiate counsellor contracts so they work less hours (and so deliver less service) but we may also have to make several redundancies or lose staff due to reduced contracts.

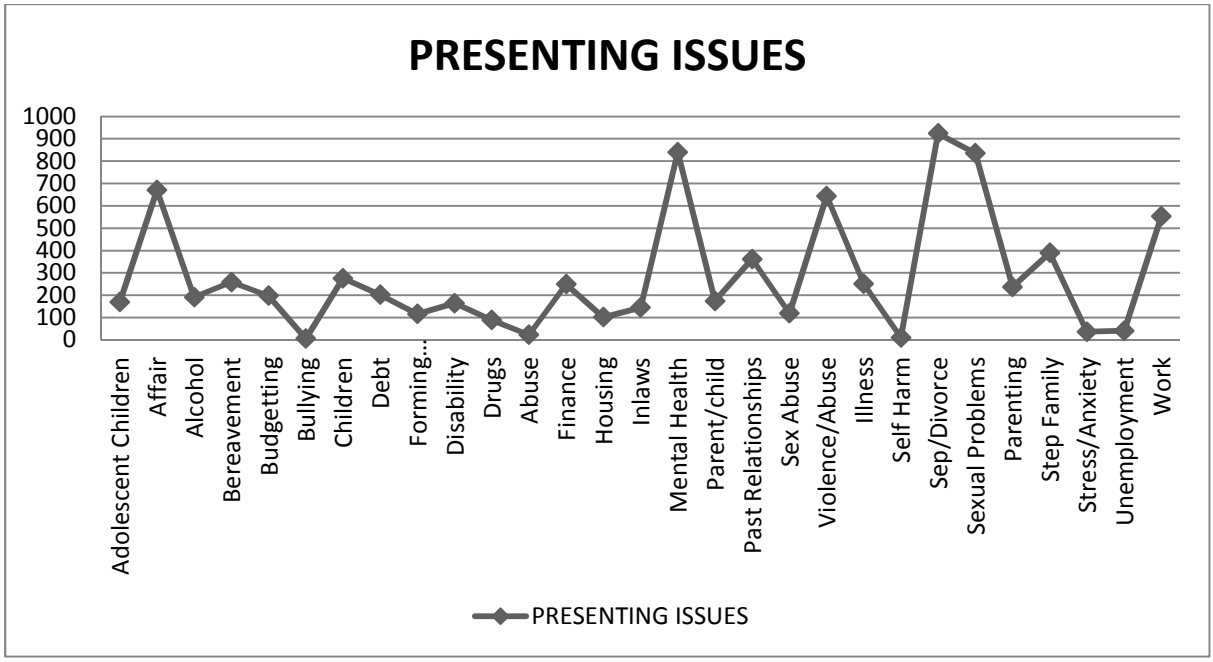
In the longer term we may be at risk of closing as a constant axing and eroding of grants and funding options will mean there will come a time in the next few years that we may have to cease all operations as we are no longer financially viable or can operate effectively under Charity Law (i.e. see people regardless of their ability to pay for service). This will result in no Relate service for the people of Southern Derbyshire and about 45 redundancies.

People on low income are going to be most affected by this proposed grant cut. At present we can offer the service to everyone regardless of their ability to pay. For many people on benefit a realistic amount for the service we provide is £5 a week (this amount is in line with recommended practice e.g. court fine repayments) – although some find that too difficult to manage given their individual circumstances. There is no way we could continue to offer a service to people at this sort of level without the County Council Grant. The result will be that they cannot access the service and there is no other relationship /family specialist counselling support available. The GPs offer a very limited CBT approach through the IAPT providers but this is not suitable for everyone and usually the waiting times are long. In fact, IAPT regularly signposts to our services, as do GPs, CaMHS, Social Care, Mental Health services and other support agencies. If these vulnerable people cannot get the support they need their problems will not be resolved and they will not become more self-reliant – hence a continual burden on the public purse. Relationships are under increasing pressure – breakdown costs the UK an

estimated £48bn each year. Relate's couple counselling work delivers an estimated £11.40 of benefits for every £1 spent.

To have our grant removed will prevent the most vulnerable people in our society accessing a service that can help keep them safe, healthy, motivated and stable. It will also mean that people who may never come into contact with crisis/ high end statutory services (e.g. Police, social care, housing, hospital etc) will find themselves doing so because prevention and early affordable intervention was not available at the time they most need it.

Our adult clients attend counselling presenting a number of complex issues. In the last year the range of key presenting issues were:



The cost per person for the counselling intervention illustrates that this specialist intervention can save money in the long term as it can help reduce the impact on the more costly statutory services. To calculate the full costs of mental health, it is necessary not just to include health care but also the associated human costs above and beyond those incurred by people who do not have a mental disorder or mental health problem, including the impact on carers (Knapp, 2003).

Mitigation

The provider has outlined that they feel it is difficult to mitigate the impact of funding reduction as previous attempts were have been largely unsuccessful when faced with grant funding cuts made by Derby City several years ago. They feel funders are not interested in enabling them to provide a generic

subsidised service and sadly relationships in their widest context does not fall into many funders remit.

However, they were successful in previous years securing funding for some of our DVA work but currently has been unable to get this refunded. The same was true for our autism focused work with individual's couples and families. The Provider has stated that they will keep seeking to secure additional funding but feel that grant awarding bodies are over-stretched and that their likely success rate with these bodies has diminished over the last few years.

They feel the ability to secure alternative funding and income streams are diminishing as competition in the sector has increased.

Further options Relate Derby and Southern Derbyshire have stated they would need to consider, includes:

It is important to note that as a service we shall not just be hit by the loss of the Derbyshire County Council Grant but have already been additionally hit by the City Council's decision to withdraw our grant and our discretionary rate relief. We have already been significantly affected by this and further cuts only compound the issue.

Officer Findings/Recommendations

This service provides sessional support to people who have identified that they need some form of counselling. Providers have identified that the funding received from the Council contributes towards their overall costs.

There is no evidence to show that this service meets Council priorities and it will be possible for people to still access counselling services where applicable through their local GP.

It is recommended to cease the funding for this service in light of the service not being a priority for the Council, potential alternative services being available to people through the local NHS.

Provider:	**South Derbyshire Voluntary and Community Services**
Service:	**Volunteering Service, Community Development Service & Social Car & Shopping Scheme**
District:	**South Derbyshire**
Funding:	**£68,598 per annum from Clinical Commissioning Group** **£46,350 per annum from Derbyshire County Council**

Provider Description of Service:

"The funding received by the South Derbyshire service helps with meeting their core service costs enabling them to undertake a range of services in their local community.

The Volunteer Centre is jointly funded with Southern Derbyshire CCG and provides a Volunteering Service and a Community Development Service throughout South Derbyshire. Through these two services they also offer a holistic service to local voluntary and community groups, volunteer involving organisations and services, and volunteers.

"Over 150 organisations each year benefit from support from our Volunteer Centre and Community Development services which support, sustain and develop local voluntary and community activity (a much larger number benefit from the circulation of information and advice through our various communication channels)"

"The Volunteering Centre supports organisations to create and develop volunteer roles, promotes and markets those opportunities through different media including face to face, print, online platforms and social media. Maintain a database of volunteering opportunities across the district. Provides support and training for volunteer managers and good practice. Brokerage service matches people seeking volunteering with organisations seeking volunteers – this includes a face to face advice session for people who want to discuss their needs/aspirations and have support to find and start a suitable volunteer role. Through support and training we enable volunteers to build and develop their skills and confidence to enable them to volunteer effectively. We promote and deliver the DCC Volunteer Passport, and volunteers using our service also benefit from access to other training offered by the team - recently this has included Dementia Friends training, Food Safety, AIM Awards, and individual support to learn through the Alice project (accessible learning in creative environments, which offers people with support needs the opportunity to learn in a safe and supported environment – through this route a number of volunteers with significant needs have been supported successfully to complete the Volunteer Passport and other accredited courses)"

"The Community Development Team supports voluntary organisations in South Derbyshire to set up, develop, operate effectively and become more sustainable. This is done through providing and circulating information and advice, 1:1 guidance and support for new or developing groups, formal and informal training opportunities. The type of support provided includes setting up new groups, funding advice, committee roles and responsibilities, governance issues, charity registration, social enterprise, developing business

plans and funding strategies, effective volunteer recruitment/management, and monitoring and evaluation of impact – and many other issues in response to need. We also offer opportunities for voluntary and community organisations to engage with statutory services and partners, identify gaps and work collaboratively for community benefit through our South Derbyshire Community Forums and Southern Derbyshire Health & Social Care Forum (coordinated by us and delivered in partnership with other CVS in the South of the county)".

"Through these two services we offer a holistic service to local voluntary and community groups, volunteer involving organisations and services, and volunteers. Many of those accessing the Community Development team's group support and training are themselves volunteers or voluntary trustees; development work with groups often involves developing their capacity to involve and manage volunteers or to develop new volunteer roles to support their work; the training we provide for volunteers improves their contribution to the organisations they give time to."

SDCVS also provide a Social Car & Shopping Scheme again jointly funded with the CCG. This service provides transport for people who are unable to use public transport and maintain independence. Service users currently pay an administration fee towards coordination and to cover the cost of the journey. "We provide a door-to-door transport service where volunteers use their own cars to drive people to social and medical appointments or to go shopping – we also provide a shopping service to those who are unable to get out. As well as a practical service the volunteers offers vital social contact and emotional support at times of stress or difficulty"

Referrals:

Referrals are from a range of agencies both statutory and voluntary or by self-referral.

Service Recipients

Currently SDCVS provides support to 93 local organisations, of these 39 provide support for people with physical disabilities, 15 to people with sensory impairments, 13 to people with mental health issues and 18 groups supporting people with learning disabilities.

SDCVS also support 5 groups who support carers, 2 groups that support LGB individuals and 2 Asian community groups.

The Social Car Scheme currently supports approx. 702 clients. The majority (606) of recipients are aged over 66, and recipients have identified as having

the following disabilities, Physical 435, Sensory 604 and 12 Clients with Learning Disabilities.

Affect if funding was removed

Volunteer Centre

"If both DCC & CCG withdraw funding then we will no longer be able to provide the service. Organisations will no longer have access to the brokerage service (advertising volunteer opportunities, developing new opportunities, recruitment of volunteers) or to volunteer management support and training. Individuals wanting to volunteer – particularly those who need 1:1 support and guidance – will no longer be able to receive this. If funding is reduced then the level of service available (hours the service is open, number of volunteers and groups we can support will decrease in proportion and they will have to wait longer to access the service).

Community Development Service

"If funding is removed or reduced, the quantity and level of support provided will reduce proportionately, in particular the 1:1 intensive support for new groups, developing groups or those in difficulty. Smaller community based groups in particular have told us that they would struggle to continue without our support to comply with legal requirements, generate income, find and apply for funding and recruit volunteers". The impact of this would be:

Older people who receive social support and practical services would be disproportionately affected. Potential new groups and services to support older people would have reduced access to development support. The groups supporting them would have greatly reduced levels of support to recruit volunteers, advertise volunteer opportunities, access funding advice or support with income generation, or to develop and grow.

From the mapping of charities in our district we know that groups supporting older people tend to be smaller – these are the groups that most need 1:1 support from our team, however our capacity to offer this and the level of support will be greatly reduced. Some groups have said to us that they would struggle to continue without access to our support: "it's very complex to bid for funding – legal pitfalls and complying with charities regulations. Without someone coordinating all the services would go"

"CVS support us to find funds to continue running … without continuing support we won't survive"

“The last 6 months the CVS have been marvellous… they have helped us with grants and everything, we couldn’t have done without them” Potential new services to support disabled people would have greatly reduced access to development support.

Disabled people wanting to volunteer would be disproportionately affected as loss of funding would mean we would significantly reduce the number of 1:1 advice sessions we would be able to offer to potential volunteers needing time and support to find suitable volunteering. 33% of volunteers using these sessions identify as having a disability compared with less than 2% of those searching and applying for volunteering on their own via the do-it website.

Social Car Scheme

The service will stop, if funding ends. This would mean that older /disabled service user’s health would be negatively impacted, as some service users have said they would not be able to attend health appointments without the scheme. People would be seen less frequently by health and social care professionals and this would have a negative impact as individual’s health & social care needs would not be identified in a timely way. Service users would not have the support provided by volunteer drivers to get in and out of transport and this would negatively impact on a service user’s ability to access services. Service users would not benefit from the social company and support provided by volunteer drivers. This would negatively impact on their ability to make sense of, and cope with difficult situations meaning that services users will become more isolated and lonely.

Officer Findings/Recommendations

This service predominantly provides infrastructure support for voluntary and community services in Derbyshire. This organisation helps provide support and guidance to other small VCS providers in their locality and without them many organisations would struggle to operate effectively.

Funding infrastructure organisations is not a priority for Adult Care, however it is important for the Council to see a well-supported VCS promoting social value in our communities. It is proposed that funding for this service be agreed for up to 18 months.

Provider: **Stepping Stones (Amber Valley)**
Service: **Amber Valley and Erewash**
District: **Amber Valley**
Funding: **£13,088 Clinical Commissioning Group (South Derbyshire)**
£15,549 annum from Derbyshire County Council

Provider Description of Service:

Day care service for older people. Service provides companionship, friendship and a cooked meal. Reduces social isolation and provides respite for carers.
"We aim to provide a high standard of care, by giving the service users something to look forward to, as most live alone and don't see anyone apart from their carers, so coming to stepping stones gives them companionship, friendship, a good wholesome meal and keeps them from isolation"

Service Recipients

93 people benefit from the service, 35 Male and 58 female with 6 female volunteers, 54 have a physical disability, 5 have sensory impairment, 40 with Mental Health issues (Dementia) and 12 with learning disabilities. There is currently a waiting list of 3 people. The service has a capacity of 40 people per day.

Affect if funding was removed

Not able to provide the service people require, as the staff will not be available.

There would not be the trained staff to assist people with sensory impairments.

Trained staff will not be available, so they can support users in the correct way If funding was removed the hours would decrease.

Some of the volunteers have learning difficulties, the service helps them to learn valuable skills they would not have access to elsewhere.

Officer Findings/Recommendations

Stepping Stones provide support predominantly for older people who are currently not eligible for Adult Care support in the Derbyshire Dales. The effectiveness and value of their service has been supported by feedback from the consultation process.
It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **The Volunteer Centre Chesterfield & NE Derbyshire**
35 Rose Hill, Chesterfield, Derbyshire, S40 1TT
Service: **Elderfriends**
District: **Chesterfield and North East Derbyshire**
Funding: **Total funding £33903.39 per annum**
Split into DCC £17036.03 & Southern Derbyshire CCG £16867.36

The Volunteer Centre Chesterfield and North East Derbyshire – is a local volunteering development agency working independently to support organisations from the voluntary, community and public sectors. The Volunteer Centre runs a series of projects designed to promote volunteering and enhance the lives of people and communities in Chesterfield & North East Derbyshire. The current projects are Elderfriends**,**

Provider Description of Service:

"Elderfriends is a befriending project based at the Volunteer Centre in Chesterfield and aimed at supporting lonely and socially isolated people in Chesterfield and North East Derbyshire. Our project is specifically designed to help people to be less isolated and more independent. A combination of factors such as failing health (Physical and Mental), low income, poor mobility, fear of crime, the virtual extinction of the extended family, dwindling friendship groups and bereavement, all often conspire to isolate people as they grow older. This project alleviates isolation and contributes to the social inclusion of older people, whilst at the same time taking the pressure off informal carers. In some cases, it will be the carers themselves who are referred to the project to be befriended, as caring itself can be intensely isolating.

The project allows both service users and volunteers to have better chances in life. Volunteers benefit by being able to access free training and development opportunities which will enable career advancement. Service users benefit from having a friend they can rely on and confide in. The project allows volunteers and service users to face problems together thus strengthening community involvement and participation. The majority of beneficiaries are over 60 and many referrals often include people with mental health problems or learning difficulties who find their condition isolates them from the rest of the community.

We have also recently started providing one off services to elderly and vulnerable adults in the shape of transport to hospital appointments, gardening, shopping etc. This side of the service has proved very beneficial for all concerned."

How will the service be affected if funding is reduced or if funding ends?

Although the Volunteer Centre does receive occasional donations from Service Users these would never be enough to continue to run the service in its current format. If funding ends then the project will close, there is no easy alternative or quick fix solution.

If funding ends then the project will cease. Older people will become increasingly socially isolated and vulnerable with nowhere to turn to for help or assistance. The fear of crime plays a huge part in keeping an elderly person at home and this fear will be exacerbated by the lack of a friendly face.

If funding were to remain in place for the next 18 months then this would give organisations reasonable time to draw down funding from a major grant giver. This type of time scale is needed as a successful grant to the Big Lottery would take as a minimum, 10 months to gain approval.

Additional information for consideration

Because of the rise in demand for our befriending service, The Volunteer Centre looked at providing alternative services to help bring down our waiting list. A 'Bolt-on' service called Safe & Sound' was set up to provide one off service provision for elderly people across Chesterfield & NE Derbyshire. This could include anything and so far we have successfully delivered, decorating, gardening, DIY services and transport to medical appointments to name but a few. This project has been particularly successful and we have delivered in excess of 150 separate 'one-off' services to elderly or vulnerable adults over the last 10 months.

In addition to the one off service provision we have also started to deliver 'Reach-out' cafes in two locations. One in Chesterfield is attended by around 30 people and we work closely with the local church who let us have the room for free and Community Transport in making sure people with disabilities can access the group. We also run one in Brimington which is accessed by about 20 service users. These groups enable people to get out of the house once a week for two hours and engage in activities set up for them by The Volunteer Centre.

Officer Findings/Recommendations

The Elderfriends service run by Volunteer Centre Chesterfield and North East Derbyshire is offering befriending and support to older people who are currently not eligible for Adult Care support in the Chesterfield and surrounding area. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **Tideswell Tai Chi Group**
Service: **Tai Chi Group delivering exercise classes for older adults**
District: **Derbyshire Dales**
Funding: **£287.43 per annum from Clinical Commissioning Group**
£287.43 per annum from Derbyshire County Council (Adult Care)

Provider Description of Service:

"Tideswell Tai Chi Group provides a 1 hour tai chi class, followed by 30 minutes social activities, each week for a minimum of 42 weeks per year. The majority of the members who attend the weekly exercise classes have a variety of medical issues, e.g. replacement hips, knee, back of feet problems, memory loss etc. The weekly exercise classes, provided by a qualified tutor, help members to improve their balance, thus preventing falls and any associated medical problems as a result of a fall. Furthermore, it helps them with co-ordination of movement and concentration as remembering movement helps with memory. Finally, attendance helps prevent social isolation.

Currently 15 people benefit from the service, although there is the capacity for this figure to increase to 20 people. All of the people who currently attend are over 65 year of age and have a variety of disability and medical problems. The service is provided by a paid tutor with support from volunteers, who also act as the Tai Chi Groups committee.

Affect if funding was removed

The people who attend may not be able to pay the increased cost of providing Tai Chi classes and therefore lose social contact, activity and exercise. If individuals are unable to cover the increased cost of attending classes the number of members who attend may reduce, thus resulting in Tideswell Tai Chi Group being unable to meet the cost of room hire, insurance and payment of a qualified tutor."

Officer Findings/Recommendations

This service receives a legacy funding arrangement from at least 15 years ago. This is a small community based club that is well attended on a weekly basis by established group members. The funding received from the Council

and CCGs helps subsidise the running of this club, which means the subscriptions paid by participants are lower than would normally be expected.

It is recommended that the funding for this group is discontinued following 3 months' notice. The Groups and participants have suggested that removal of the grant funding would mean subscriptions will need to increase which may make it unaffordable for some of the current participants. There is a risk that if some members are no longer able to afford to attend then the Groups would no longer receive enough subscriptions to remain viable. The Council acknowledges the value that these services have for the current participants but does not agree that these services are a priority for on-going funding and that it is possible for the subscriptions to be increased.

Provider: **Voluntary and Community Services Peaks and Dales (VCS P & Ds)**
Service: **The funding supports the core costs of the organisation and direct delivery of the following 4 services:**
District: **High Peak and Derbyshire Dales**
Funding: **£15,770 per annum from Clinical Commissioning Group**
£17,006 (joint) per annum from Derbyshire County Council
£13,230 per annum Derbyshire County Council

1. Volunteering Brokerage and Support – Cost to DCC £6,000

VCSP&D is a fully accredited Volunteer Centre with NCVO and hold a Volunteer Centre quality Accreditation Award. It matches potential volunteers with voluntary, community and statutory organisations. The service also provides guidance and good practice advice to organisations on the support and recruitment of volunteers.
They work in partnership with Council in delivering the VCI passport programme to people that volunteer with children and adults. In 2015-2016 they introduced 450 new volunteers and supported over 200 local groups in the recruitment and support of volunteers.

2. Befriending Service – Cost to DCC £3,000

The service supports older, lonely and isolated people in Buxton and the surrounding area, by visiting people at home and offering practical help and support, and most importantly company and conversation.

The volunteer befrienders are DBS checked and receive training and support in their role. The day to day coordination of the service is handled by a part-time Befriending Coordinator, who processes the requests for support and recruits and allocates an appropriate volunteer to the service user. The

service is provided free of charge and visits usually last around 2 hours. Capacity is 29 clients with waiting list of 17.
Referrals to the service come from Care Co-ordinators, GP practices, Social Workers, CPNs, Carers, vSPA Wraparound Service, families and neighbours, as well self-referrals.

3. Short term Wheelchair Loan

Small number of wheelchairs available for people to use to assist them with daily living. 56 people were supported with this service in 2015/16.

4. Hearing Aid Battery Distribution Service

This service offers support for people referred from Chesterfield Royal Hospital Audiology Department. In 2015/16 over 1700 battery packs were delivered/handed over to 600 people.

Provider Description of Service:

"The core funding received contributes towards the overhead costs, management and administration of VCSPD. Overheads are shared/recharged across all services which means that each service benefits from the back office functions, management support and general cost savings that are possible through economies of scale. Individually these services would not survive as stand-alone services – but sharing accommodation, utility costs, management, subscriptions, accountancy, training, insurance, IT support and utility costs for example ensures that each service is run to a very high and professional standard, at the lowest cost possible."
"As well as the services described in 1- 4 above, the following services all benefit from the core funding received and would be adversely affected by cuts to this funding:

Aspire Services – sitting and care support for people with a disability aged 0 to 55. We are an approved provider with Derbyshire County Council.
Home Support Service – sitting and personal care for people aged 60 and over. We are an approved provider with Derbyshire County Council.
Transport Services – Car Scheme and mini bus transport to medical and social care appointments – in the Derbyshire Dales and High Peak.

Readycall Macmillan Service – befriending and practical help to people affected by cancer in the Derbyshire Dales.

Handy Van Service – Installation of home safety, security and telecare equipment to enable people to continue to live independently. Contract for North Derbyshire.

Home Maintenance Service – Home maintenance and gardening service in the High Peak".

Service Recipients

Referrals to the service come from Care Co-ordinators, GP practices, Social Workers, CPNs, Carers, families and neighbours, as well as via self-referrals. Up to 4300 people on their contact list of people supported. Majority (3500) of recipients are aged over 65, recipients have been identified as having the following disabilities, Physical 800, Sensory 600, Mental Health 800 and 100 with Learning Disabilities. It is also noted that that 26 volunteers are supported by VCSPD.

Affect if funding was removed

1. Volunteering Brokerage and Support;

The volunteering brokerage and support service would close. Reduced opportunity to gain valuable volunteering experience and reduced numbers of trained and supported volunteers operating across the community.

2. Befriending Service;

The service would close; this would have direct impact on recipients who may have no other social contact. This would result in increased isolation and anxiety and could lead to people needing support from NHS and Social Care more quickly than if the service was still in place.

3. Short term Wheelchair Loan;

People would have to travel further to obtain wheelchair loan, impact on visitors to family and friends, as no longer able to take out older relatives. People with post-operative fractures would be unable to take advantage of service.

4. Hearing Aid Battery Distribution Service;

The service would cease, people would either need to visit Chesterfield to obtain their batteries or they would have to be sent in the post. This could result in delays and inconvenience for people in need of this assistance with their hearing.

Mitigation

VCSPD have advised that they have already undertaken an internal review to reduce current expenditure. Further charging for some service could be explored but this would not cover the extent of losing all their funds.

Officer Findings/Recommendations

The services provided by Voluntary and Community Services Peaks and Dales has changed significantly over the years to reflect and respond to the changing needs and wants of local people.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider:	**Voluntary and Community Services Peaks and Dales (VCS P & Ds)** **16 Eagle Parade, Buxton, High Peak SK 17 6EQ**
Service:	**Transport Service (Volunteer Car Scheme) Buxton,**
District:	**High Peak**
Funding:	**£16.312 per annum from Clinical Commissioning Group** **£16,306 per annum from Derbyshire County Council**

Provider Description of Service:

"This Transport Service provides transport for older, disabled and vulnerable people to medical and hospital appointments, as well as to day care services. Transport is provided by a team of volunteer drivers, who are DBS checked and receive training and support in their role.

The day to day coordination of the service is handled by a part-time Car Scheme Coordinator, who processes the requests for transport, and allocates available drivers.

Service users are 'charged' 58p per mile, and drivers will wait for up to 2 hours whilst they attend their appointment. The drivers will also accompany the service user to the reception desk, particularly if need help in a wheelchair, are anxious or confused about where they are going, or just want someone to keep them company whilst they wait."

Referrals to the service come from Care Co-ordinators, GP practices, Social Workers, CPNs, Carers, families and neighbours, as well as via self-referrals.

Up to 850 people on their contact list of people supported. Majority (703) of recipients are aged over 65, two thirds are women and recipients have identified as having the following disabilities, Physical 133, Sensory 76, Mental Health 41 and 29 with Learning Disabilities. It is also noted that 140 carers benefit indirectly.

In 2015-2016 the Car Scheme completed 2,600 journeys, covering 38,000 miles. Volunteer drivers supported the service with over 1,900 volunteering hours.

The majority of the service users have low levels of income, usually a state pension. Many live on the Fairfield estate in Buxton, which is part of the Stone Bench Ward within the High Peak, and which ranks amongst the 20% most deprived wards in the country.

Living in rurally isolated areas

"The geographical area covered by the High Peak Transport Service is largely rural, with low population density compared to Derbyshire as a whole.

The public transport service provision is limited, and the Provider notes that this is likely to further reduce as a result of the proposed removal of subsidised bus services by Derbyshire County Council from October 2017.

According to the 2011 census, 18.1% of the population in the High Peak was aged over 65, and this is forecast to grow as younger people move away from the area to find employment and affordable housing. This means that many older people have little or no family support, and are dependent on external agencies to provide the low level support and transport that family and friends may otherwise have helped with.

With increasing age comes a higher need to access GP, hospital, chiropody, physiotherapy and dental appointments. In the High Peak, these appointments are focussed on health facilities in Buxton, Stockport, Macclesfield, Manchester, Salford, Chesterfield, and Sheffield – and for more specialist support, at Sheffield, Derby and The Christie hospitals. These facilities are difficult to travel to by public transport, but impossible if you suffer with poor physical or mental health, are undergoing debilitating treatment or have a sensory or physical disability."

Affect if funding was removed

For most the only travel option would be to use a taxi to attend medical and hospital appointments or attendance at luncheon clubs/day care. Cost of travel might result in clients prioritising their limited finances and reducing

choice of where to receive support. Potential for increased anxiety for people about whether they are able to make appointments or not.

Potential for missed health appointments because people unable to afford transport which is costly for the NHS and may contribute to poor health. Loss of trusted and trained volunteers, potential impact on them as well as the people they have supported.

The Provider advised –

- "If the funding ceases then this service will close
- If the funding is reduced they would have to review and reduce their service offer."

Officer Findings/Recommendations

The Volunteer Care Scheme for the High Peak provides volunteer drivers to assist vulnerable isolated people to gain assistance to attend predominantly health appointments. The provider and users of the service have highlighted their concern that removal of this service at the same time as the reduction in publically funded community transport could result in people being more isolated and unable to make important health appointments.

The Provider has been very proactive and innovative in streamlining services to promote more effective and efficient working. Their worry is that because there is an interrelationship between much of their work, in respect of how it is funded and operationalised that if funding from one part of their service is reduced or removed then there could be a deleterious effect elsewhere.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

Provider: **Volunteer Centre Glossop**
Service: **It is committed to providing ongoing support for volunteers and the organisations they volunteer with. The Centre also works to identify the unmet social and/or economic needs of the community and to establish projects to meet those needs with a commitment to those projects becoming independent.**
District: **High Peak**
Funding: **£15,148 per annum from Clinical Commissioning Group**
£41,111 per annum from Derbyshire County Council – Adult Care

Provider Description of Service:

“DCC provides us with core funding that we then match fund from the Big Lottery and earned income in order to provide all of the following services:

- **Time Out independent** living services that supported 571 people in Glossopdale in 2015/16 with services delivered by 97 volunteers. This offers
  - ✓ Volunteer Car Scheme that provides over 4000 journeys to health appointments per year
  - ✓ Supported essential shopping service for people in wheelchairs or who have limited mobility
  - ✓ One to one and telephone befriending/good neighbour support
  - ✓ Weekly seated exercise class for people moving on from reablement, hospital discharge and those with long term conditions (LTC)
  - ✓ Weekly session at Shire Hill to support discharge and home from hospital support (figures not included in the 571)
  - ✓ Computer companions to help people who are housebound master their Computer

- **Glossopdale Community Navigation**

  - ✓ Holistic advice and supported signposting designed to connect people on the periphery of ASC eligibility to a range of alternative low level voluntary, community and self help solutions and services. This service began in January 2016 and has supported 46 people between January and March 2016 (figures not included in the 571)

DCC provides VCG with core funding for volunteer infrastructure support that goes towards 0.6 of a post which they match fund into a full time post to provide all of the following services:

- Voluntary sector infrastructure support that placed 520 volunteers into Glossopdale services and groups in 2015/16

  - ✓ Recruit, train, carry out DBS checks, and match up volunteers with local voluntary groups and services
  - ✓ Provide DBS checks and safeguarding training for local voluntary and community organisations
  - ✓ Run the quarterly Glossop Voluntary Sector Forum
  - ✓ Bring together individuals to establish Expert Patient and personal resilience groups to support post reablement
  - ✓ Act as the local broker of formal and ad hoc tailored time exchanges for DCCs Time Swap Timebank
  - ✓ Provide office accommodation and back office support for Derbyshire Carers, Derbyshire Alzheimers, Stockport CP, Talking

newspaper, Church social group, AA and Relate; and town centre meeting space for Drug and Alcohol services, Time Swap Timebank, LD support group and Gamesley book club amongst others

- **Pre Employment and Life Skills services that supported 32 people through pathways into employment in 2015/16**

  - ✓ Life skills and mentoring support service for people with mental health issues, LD, and those experiencing domestic violence, homelessness and drug and alcohol issues.
  - ✓ ESF funded pre employment support project for people who need help through tailored work plans, work placements, skills development, and removal of barriers into employment. This includes working with voluntary and private sector organisations to offer work place opportunities and supervision.
  - ✓ Raising aspirations and providing tailored support into employment for young adults (aged 18 to 30) in Glossopdale

The above reflects the services currently provided. If we have some continuation funding the aim is to transform our current offer and continue volunteer brokerage as an online offer only that requires minimal support, and replace this work with a concentrated focus on:

- ✓ Expert Patient and personal resilience support particularly following reablement
- ✓ Local broker for Timeswap Timebank exchanges linking vulnerable people to local independent living solutions by managing the safeguarding issues
- ✓ Life Skills, mentoring support and raising aspirations as a route into paid employment for people with MH, LD, PD and chaotic lifestyles
- ✓ Pre employment support for people who are long term unemployed and NEET

VCG is also going through a wider transformation to meet the changing priorities for Tameside and Glossop CCG.

Referrals

The service currently supports 571 people, mainly frail older people with nearly half (258) of the current clients have some physical disability, 46 a sensory impairment, 65 mental ill health and 14 have a learning disability. 463 of the 571 supported are female.

97 volunteers are engaged in providing services across Glossopdale. 67 people are aged between 19 – 165, 26 people over 66 and 4 aged 18 or

under. Two thirds (64) of the volunteers are women and 33 volunteers are identified as having a disability.

The pre-employment group has 32 current recipients, 27 have a disability with 20 people with mental ill health. 18 of the recipients are male and 14 are female.

There are 520 volunteers; nearly two thirds (396) are under 65 the rest over 66. Two thirds are female and 90 have been identified as having a disability.

Socio Economically Deprived

"The Time out supports a large number of people who live in Gamesley, Hadfield North and Whitfield, which are three of the highest socio economically, deprived areas in the High Peak based on a range of deprivation indices. Gamesley and Hadfield North also fall within the top 10% most deprived communities in England.

Time Out supports 41 clients from Hadfield North, 86 from Gamesley and 97 from Whitfield. As a percentage 39% of our clients live in the most deprived communities in Glossopdale and face a complex range of health, social and economic issues.

Time out is also supported by 19 volunteers who live in Gamesley, Hadfield and Whitfield, most of whom are volunteering in order to their develop skills and experience as part of a supported route into paid employment"

Living in rurally isolated areas

"Glossop is a semi-rural location but more significantly Gamesley experiences the same issues as a rural community. It is physically isolated from Glossop Town Centre and key local leisure, social and employment opportunities. The bus service on Gamesley is being cut and residents have the lowest levels of car ownership in Derbyshire.

Residents therefore depend on our Volunteer Car Scheme and essential shopping service in order to do the essential weekly food shop, and access banks and health and medical appointments. Without our service these residents will be further socially and physically isolated as a community, and many clients with poor mobility would remain housebound. It would also mean that clients could not maintain their health and wellbeing and could lead to the escalation of LTCs."

Assessment of the relevance of the service delivered

"The rates of people on Employment Support Allowance (ESA) and Incapacity Benefits in the High Peak are below the Derbyshire rate (5.1% compared to 6.1%) and English rates (5.9%). However this overall figure masks specific communities where ESA rates are much higher. This includes Gamesley (13%); Whitfield (12.4%) and Hadfield North (9.5%).

These areas experience significant differences in terms of ill health, disability and life expectancy with a 13 year difference between the average mortality rates of men living in Hadfield North compared to men living in the more affluent area of Old Glossop. Most of our clients live with multiple disabilities and long term limiting health conditions, with chronic obstructive pulmonary disease and respiratory conditions being a particular problem for these communities."

"Our pre-employment and Life Skills worker will be based half the week in Gamesley from October 2016 and this project includes funding to cover transport costs and learning to drive fees to enable local residents to access employment opportunities across Glossopdale and neighbouring Greater Manchester. Our Better Life Glossopdale Report highlights that many local residents have low skills so the most common employment opportunities are shift work in Manchester. However there is currently no public transport available at unsocial hours so preventing people from accessing limited employment options. Without our service residents on Gamesley will be further socially and physically isolated as a community, and fail to access economic opportunities in order to improve their life chances, health and wellbeing."

Likely Change in Funding

Affect if funding was removed

"The service would close resulting in 7 job losses and those with a physical disability requiring an adapted work environment would struggle to find alternative employment.

If the service closed most of the 571 clients living with a disability or LTC would move into ASC services as the only viable alternative. As our stats show many of the people we enable to live independently do not have unpaid carers or family, that is the role we provide. Without our service many people would have no alternative but to move into residential care and so increase demand on statutory services and cost significantly more to DCC.

65 clients and 18 volunteers with low level mental health issues and those recovering from severe mental health episodes would lose their connection with the local community and support to rebuild confidence, self-esteem and mental wellbeing.

If the service closed the 33 people we support by providing a break from their caring responsibilities would have to take on significantly greater caring responsibilities and hours of care. The likely outcome of this will be carer breakdown and the need for more costly ASC services or care home solutions. It is likely to impact on the health and wellbeing needs of the carer as well."

"If the service closed the life skills and Support into Employment projects would fold. The result is that people living in the most deprived communities of Gamesley and Hadfield North, and people 'furthest away from the labour market' would have no alternative support to move them into paid employment. As a result people will continue to survive on benefits and pass onto the next generation the cycle of unemployment and low aspirations.

One of the biggest symptoms of unemployment is poor mental health so people will seek alternative medical interventions to manage and mental health crisis support as they fail to improve their economic situation or access meaningful employment."

"As outlined above if our funding is completely cut then this will threaten the future viability of the organisation. Whist 100% of the services we provide are designed to reduce demand on statutory ASC services and meet the council priorities of getting people into employment, DCC only needs to contribute 25% of our total running costs. The result is that DCC benefits from outcomes that are disproportionately greater than the amount of funding invested in the organisation. We are able to do this because the DCC funding is attractive to other grant funders so we are able to lever in additional funding on the back of this investment which in effect then subsidises the cost of the service to the Council.

However without this initial investment we are not attractive to other grant funders so we face a double blow. Not only will we lose the DCC investment but we then loose the match funding which is subject to the DCC investment (This is the case for our Big Lottery funding). We are therefore not financially viable. The impact on the ground also means that Glossop residents not only experience £41k worth of funding cuts to the services provided by VCG they will experience the cut of services worth £162K - so the cuts will have a disproportionate impact on local people.

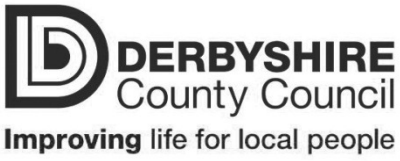
Recommendations

Volunteer Centre Glossop has developed its service offer to reflect and respond to the changing needs of local people. The effectiveness and value of their service has been supported by feedback from the consultation process.

It is recommended that this service receives 3 months Adult Care funding whilst arrangements are formalised for a further 15 months funding from the Public Health Prevention Fund.

APPENDIX 6

Derbyshire County Council Equality Analysis



Department	Adult Care
Service Area	Voluntary and Community Sector Funding
Changes or proposals	Discontinue Funding
Chair of Analysis Team	Colin Selbie
Date of Analysis	8th August 2016
Version	1

1 Prioritising what is being analysed

a) Description of current service arrangements

It is proposed to discontinue the funding to 7 services that in the Council's view are not a priority for funding. These services are:

Sessional Services

- **Relate (Chesterfield and North Derbyshire**
- **Relate (Derby and Southern Derbyshire)**
- **Relate Greater Manchester South**

Relate provide subsidised counselling for individuals, couples and families across Chesterfield and the whole of North Derbyshire. This covers relationship counselling, family counselling, psychosexual therapy, LGBT work, working with domestic abuse, alcohol issues and also mental health problems. We also support relationships within the workplace and at all stages of life, including older people who may be dealing with the loss of a partner or embarking on new relationships. The majority of referrals are self-referral due to individuals "knowing the brand".

- **Cruse Bereavement Care (Mansfield and Ashfield)**

Cruse provides bereavement counselling, for clients living in Amber Valley, Erewash, NE Derbyshire and Nottinghamshire.

- **Derwent Rural Counselling Service is an independent provider of psychological therapies**

Derwent Rural Counselling Service is a charity that provides professional and confidential treatment and advice on a variety of emotional concerns, including depression and anxiety. They are also members of Talking Mental Health Derbyshire partnership with Derbyshire Healthcare Foundation Trust to allow all Derbyshire residents the opportunity to access their counselling service.

Weekly Exercise Classes

- **Bakewell and District Tai Chi**
- **Tideswell Tai Chi Group(Joint)**

Provision of tai chi class each week for a minimum of 42 weeks per year. The majority of the members who attend the weekly exercise classes have a variety of medical issues, e.g. replacement hips, knee, back of feet problems, memory loss etc. The weekly exercise classes, provided by a qualified tutor, help members to improve their balance, thus preventing falls and any associated medical problems as a result of a fall.

b) Details of proposals or changes

Discontinue grant funding to the 8 provider services following notification of three months' notice of the Council's decision. Services impacted by this proposed change have been in receipt of Council Grant funding and had been previously advised of the Council's intention to review expenditure on services following reduction in funding from Central Government to the Council.

All the providers listed have had the opportunity to respond to the consultation on the future of their funding but, as indicated below, not all providers have done so.

c) Rationale for proposed changes

All of the services currently in receipt of Grant Funding have been subject to a process of consultation on the potential impact of having their funding cut, alongside consideration of whether the service activity continues to be a priority for the Council and needs to continue to receive funding.

2 The team carrying out the analysis

Colin Selbie	Chair, Group Manager Contracting and Compliance
David Gurney	Group Manager, Performance
Fiona Worrall	Service Manager, Community Agreements

Helen Greatorex	Service Manager, Stakeholder Engagement and Consultation

3. Existing information and consultation based feedback - Sources of data and reason for using

Source – (where applicable)	*Reason for using*
• Baseline Analysis Documentation	• Each Provider Service was asked to complete this document to gain an overview of the profile of service users currently supported and how they would be affected by any future funding changes.
• Focus Group Feedback	• People who use the services were encouraged to attend focus groups about what they believed would be the consequences of the proposal to cut the service's funding.
• Provider Meetings	• The trustees and management teams of the provider organisations impacted by these proposals were given the opportunity to meet with Council officers to describe the value of their service and to explain the potential impact of the proposed cut in funding.
• Online/Paper Questionnaire	• An online/paper questionnaire was available for anyone to give feedback on the proposed cuts to services.
• Other feedback	• Participants and supporters were also encouraged to write in to the Council via a letter or email, dependent on their preferred method of communication.

4. Known impact on different protected characteristic groups and any mitigation

Statutory

Protected Group

Age including children and families, older people

From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?

The following table provides a breakdown of the numbers of people having accessed services subject to this proposal by age group.

Protected Characteristics	**Approximate number of current service users if know**			
	Cruse Mansfield and District * Current provision across the service	**Relate Chesterfield**	**Relate Derby***	**Tai Chi Tideswell**
Age profile	Sessional	Sessional	Sessional	Regular/Curr Recipients
Up to 18	57		7	
19 - 65	532	Approx 1500 per year	256	15
66+	97		10	
			Up to 3000 recipients per year	20 members all

Note: no information was shared with the Council by Relate Manchester, Derwent Rural Counselling and Bakewell Tai Chi to enable completion of this part of the report. Derwent Rural Counselling stated that they support up to 2000 people per year across their service. It is however reasonable to use the information submitted by the other organisations to gain an understanding of the service use because their service offer is very similar.

**Figures for Relate Mansfield and District and Relate Derby include people from outside Derbyshire boundary.*

	From existing customer and other feedback including consultation feedback– who is likely to be adversely affected, how and to what degree? Will anyone gain or benefit? **Listed below is some of the feedback from the consultation on the perceived impact of the proposed cut in funding on the current recipients.** **Sessional Services** **Cruse Bereavement Care (Mansfield and Ashfield)** Comments received from all the methods used in the consultation were analysed and the following themes emerged: • Pressure on other services • Well-being The following are examples of comments under the theme of Pressure on other services "*Bereavement is not an easy path, nor does it travel in one direction, Cruse is there to pick up the pieces when we fall and without them the dark moods, depression and suicidal thoughts would win. We would then be a much bigger expense to society and the NHS".* *"Social support is so important no mental healthcare for our clients. The more it is cut, the more people will struggle to get and stay well."* The following are examples of comments under the theme of Well-being *"I would feel very much isolated and alone. Cruse helps me to deal with my issues and again acts as a support mechanism for myself. It would be a great loss for both myself and others who use the service."* *"The counselling I received has helped me deal with one of the most stressful and difficult periods of my life. I don't know how I would have coped without this help."* General Comments Comments which did not fit under the above themes were placed under general comments for example *"More promotion and awareness of what services are actually*

	available to use." *"I cannot thank the people involved with my plight enough especially XX the councillor, who has helped me through my darkest hours."* **Relate (Chesterfield and North Derbyshire)** 18 respondents indicated they were representing or receiving services from this organisation. General Comments Comments which did not fit under the questions posed were placed under general comments. The following themes emerged: • Well-being The following are examples of comments under the theme of Well-being: *"I wouldn't know who else would support me like they do. Where would women like me find services like the one I use."* *"Being able to talk to experienced staff about living with a disabled child and for my child to get help with his issues that I haven't been able to find elsewhere."* General Comments Comments which did not fit under the above themes were placed under general comments for example: *"Possible loss of employment, but also great loss of support for many people who are currently benefitting from the service."* *"I work for the local authority in Sheffield and well aware the pressure councils are under when it comes to cuts and securing funding. I have also worked closely within the VCS sector. One of the worst things an authority can do is to trivialise the importance of the VCS sector or underestimate the services they can provide. Their services should never be viewed as disposable, they are often our best route into real people's lives and our communities."*

	Relate (Derby and Southern Derbyshire) 19 respondents indicated they were representing or receiving services from this organisation. Comments received from all the methods used in the consultation were analysed and the following themes emerged: • Prevention • Relationship counselling The following are examples of comments under the theme of Prevention: *"I work as a counsellor at relate. I have worked here for 10 years and know first-hand how this service helps person from all walks of life. A common theme which arises in relationships is domestic violence, we have built strategies at relate to help recognise, inference, protect and educate people in very difficult situations."* *"We will have limited support resources - for example many alcohol clients have relationship issues and see relate, some have debt management issues - some are carers, others have a range of social and housing problems. Transport, travel and social inclusion barriers."* The following are examples of comments under the theme of Relationship counselling: *"My partner and I have two children and were going through an incredibly difficult place in our relationship that we could never hope to work through or resolve without help. The services provided by relate counselling have been absolutely essential to us staying together as a couple and a family and have enabled us to communicate and work through our issues in a safe environment without access to this service I cannot emphasis enough how valuable their help has been."* *"My husband and I are former service users of relate. We had counselling when our marriage broke down, which allowed us to resolve our difficulties and get back together."* **Relate Manchester** No feedback received following the consultation exercise.

	Derwent Rural Counselling Service 16 respondents indicated they were representing or receiving services from this organisation. Comments received from all the methods used in the consultation were analysed and the following themes emerged: • Pressure on other services • Prevention The following are examples of comments under the theme of Pressure on other services *"We work with people with mild to moderate mental health problems, who often have difficult lives. These services facing cuts are a lifeline, and reduce the pressure on services from the NHS. When social support services are cut, more people come to mental health services, leading to over load and breakdown."* *"I worry that families & individuals relying on services will be left isolated & without any support. This support from the VCS sector is even more important with the cuts to statutory & local government services"* The following are examples of comments under the theme of Prevention: *"We would have more people presenting for mental health care, leading to increased pressure and waiting time in addition, many people present for mental health care when the problem to actually lack in social and other support. These people cannot use our services so will be left with nothing. In addition Voluntary work is a vital part of recovery for many people with mental health difficulties."* *"This is short-termist and will cost the local council more in the long term."* General Comments *"I think lots of statutory provision also relies on these services. A lot of the work they do is quite subtle and perhaps does not lend easily to obvious outcome measures but I am sure if these services were removed or diminished the long term affects to residents would be major."*

	"To improve it it has to be kept running & to do that needs funds, what about getting it sponsored" ***Weekly Exercise Classes*** ***Tai Chi Tideswell and Bakewell Tai Chi*** 44 respondents indicated they were representing or receiving services from these organisations. Comments received from all the methods used in the consultation were analysed and the following themes emerged: • Prevention • Rural isolation • Well-being The following are examples of comments under the theme of Prevention *"For me Tai Chi is a gentle alternative to yoga, too strenuous now, and Pilates that I used to practise before joining this class. The reason being that I have had two hip replacements, one in 2002, the other in 2009. I love being active and try to keep fit as much as possible but don't want to make my condition worse."* *"Tai chi is beneficial towards health. It helps towards balance & co-ordination."* The following are examples of comments under the theme of Rural isolation *"Living in the countryside it is essential to have focal point to meet. The tai chi class is excellent and also the social part is also essential to prevent isolation."* *"We would all miss the tai chi and interaction with other users. Living in a village access to activities is not always easy."* The following are examples of comments of Well-being *"I live alone and it's nice to meet people and gets me out of my flat for a couple of hours a week."* *"The closure of the group would have a major effect on all the*

	members some from out of the village as there are no other tai chi groups within easy distance of the village. The majority of the group are OAP's and have transport problems etc. so would not be able to go out of the village. We support one another on a lot of levels and some members rely on this group for friendship, support and exercise which all can achieve." General Comments *"Tai chi has given me better balance, helped me to relax and provided company from the others who attend. I am more focused and feel better and more able to cope with my life since joining the group. Others have also expressed a sense of wellbeing and belonging to a group has helped in all sorts of ways."* *"I would not exercise in the same way as the tai chi that we practice is specifically aimed at balance, movement co-ordination & flexibility. Also as we continue to learn new forms we encourage new brain cell growth."* **Who is likely to be adversely affected and to what degree?** **Sessional Services** The proposal will impact on all age groups either directly or indirectly as the counselling services offered by the groups subject to this proposal support all age groups. Recipients and Providers have also noted that their service not only benefits the person receiving the therapeutic support but it is also likely to benefit their family members as well. Feedback from recipients and providers has all raised concerns that these services have provided valuable support to them at a time when they felt very vulnerable. **Weekly Exercise Classes** This proposal will impact predominantly on older people who regularly access these two exercise classes. Participants have highlighted the physical and social benefits that they derive from attending these groups. People who will no longer be able to attend due to increase in subscription charges will be impacted directly and it is probable that they could be more socially isolated and less fit.

Protected Group

Disabled people including mobility, sensory, learning, mental health, HIV, and also include carers and relatives

Protected Characteristics	***Approximate number of current service users if known***				
Identifying as having a disability	***Cruse Mansfield and District ****	***Relate Chesterfield ****	***Relate Derby****		***Tai Chi Tideswell***
Physical	*121*	*150 estimate per annum*	*4*	*10 (per year)*	*15*
Sensory				*2*	
Mental health	*206*	*750 estimate per annum*	*46*	*276 (per year)*	
Learning Disability			*4*	*10 (per year)*	

The table above provides a breakdown of the numbers of people reported to have accessed services subject to this proposal by disability.
*Figures for Relate Mansfield and District and Relate Derby include people from outside Derbyshire boundary.

Who is likely to be adversely affected and to what degree?

Sessional Services

This proposal will impact predominantly on people with a physical disability and or on people with mental ill health. There is a risk that particularly individual's mental health might worsen whilst access to alternative support is sought through the local NHS. Feedback from recipients and providers has all raised concerns that these services have provided valuable support to them at a time when they felt very vulnerable.

Weekly Exercise Classes

This proposal will impact predominantly on older people who also have physical difficulties who regularly access these two exercise classes. Participants have highlighted that the exercise class assists with physical health and wellbeing. People who will no longer be able to attend due to increase in subscription charges will be impacted directly and it is probable that they could be less physically healthy.

Protected Group **Gender (Sex) including men and women, boys and girls**	From existing data and information – who is likely to be adversely affected, how, and to what degree? The table below provides a breakdown of the gender of people reported to have accessed services subject to this proposal.

Protected Characteristic	**Approximate number of current service users if known**				
Gender	**Cruse Mansfield and District ***	**Relate Chesterfield ***	**Relate Derby***		**Tai Chi Tideswell**
Male	184	750	109	1220 per annum	0
Female	502	750	164	1829 per annum	15

*Figures for Relate Mansfield and District and Relate Derby include people from outside Derbyshire boundary.

Who is likely to be adversely affected and to what degree?

Sessional Services

No specific concerns have been raised or highlighted which link directly to the gender of the recipients that would be affected if the proposals go ahead.

Weekly Exercise Classes

This proposal will impact predominantly on women who regularly access these two exercise classes. People who will no longer be able to attend due to increase in subscription charges will be impacted directly.

Protected Group **Gender reassignment – including impact, if any, on transgender people**	**From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?** There was no information provided as part of this review to suggest that anyone from this Protected Group would be impacted. However, it is acknowledged that people who might be represented by this group could access any of the services subject to these proposals.

	Who is likely to be adversely affected and to what degree? **Sessional Services** No specific issues have been highlighted during the consultation in relation to gender re-assignment/gender identity. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact on grounds of gender re-assignment/gender identity. **Weekly Exercise Classes** No specific issues have been highlighted during the consultation in relation to gender re-assignment/gender identity. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact on grounds of gender re-assignment/gender identity.

Protected Group

Race – including all racial groups, including impact, if any, on Gypsies and Travellers

From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?

The table below provides a breakdown of the numbers of people reported to have accessed services subject to this proposal by race

Protected Characteristics	***Approximate number of current service users if known***				
Gender	***Cruse Mansfield and District ****	***Relate Chesterfield***	***Relate Derby****		***Tai Chi Tideswell***
White British	661	1350 pa combined with white other	236	2506 (per year)	15
White Other			11	198 (per year)	
Black	10		7	91 (per year)	
Asian	8		8	104 (per year)	
Any Other Background	7		11	150 (per year)	

*Includes recipients from outside the Council boundary

Who is likely to be adversely affected and to what degree?

Sessional Services

No specific issues have been highlighted during the consultation in relation to race. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Weekly Exercise Classes

No specific issues have been highlighted during the consultation in relation to race. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Protected Group

Religion and belief including non-belief, including religious minority communities, Humanists

From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?

The table below provides a breakdown of the numbers of people reported to have accessed services subject to this proposal by religion and belief.

Protected Characteristics	***Approximate number of current service users if known***			
Religion and belief	***Cruse Mansfield and District ****	***Relate Chesterfield ****	***Relate Derby****	***Tai Chi Tideswell***
Christian	Not known	Not known	305 (stated per year)	Not known
Muslim	Not known	Not known	8 (stated per year)	Not known
Other	Not known	Not known	26 (stated per year)	Not known
No belief	Not known	Not known	279 (stated per year)	Not known

*Figures for Relate Mansfield and District and Relate Derby include people from outside Derbyshire boundary.

Who is likely to be adversely affected and to what degree?

Sessional Services

No specific issues have been highlighted during the consultation in relation to religion. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Weekly Exercise Classes

No specific issues have been highlighted during the consultation in relation to religion. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Protected Group

Sexual orientation – including the impact, if any, on any lesbian, gay and bisexual people

From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?

The table below provides a breakdown of the numbers of people reported to have accessed services subject to this proposal by sexual orientation.

Protected Characteristics	Approximate number of current service users if known				
Gender	**Cruse Mansfield and District ***	**Relate Chesterfield ***	**Relate Derby***		**Tai Chi Tideswell**
Heterosexual	Estimate 95%	Not Known		519 (per year)	Not Known
LGB	5%		6	36 (per year)	

*Figures for Relate Mansfield and District and Relate Derby include people from outside Derbyshire boundary.

Who is likely to be adversely affected and to what degree?

Sessional Services

No specific issues have been highlighted during the consultation in relation to sexual orientation. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Weekly Exercise Classes

No specific issues have been highlighted during the consultation in relation to sexual orientation. There is no evidence to suggest that

	the proposal will result in unlawful discrimination or adverse impact.

Protected Group

Pregnancy and maternity – including new mothers/ parents

From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?

The table below provides a breakdown of the numbers of people reported to have accessed services subject to this proposal.

Protected Characteristics	***Approximate number of current service users if known***				
Pregnancy & Maternity	***Cruse Mansfield and District ****	***Relate Chesterfield ****	***Relate Derby****		***Tai Chi Tideswell***
whether pregnant or has a child under 1 years old	Not Known	Not Known	19	23 (per year)	N/A

Who is likely to be adversely affected and to what degree?

Sessional Services

No specific issues have been highlighted during the consultation in relation to pregnancy and maternity. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Weekly Exercise Classes

No specific issues have been highlighted during the consultation in relation to pregnancy and maternity. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.

Protected Group

Marriage and civil partnership – also include impacts on

From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?

The three Relate Services particularly support people who

lone parents and unmarried couples	might be represented by this group through the provision of family and relationship counselling. There is no evidence to suggest that the proposal will result in unlawful discrimination or adverse impact.
FOR ALL PROTECTED GROUPS	**Are there any ways of avoiding or reducing likely possible adverse impact, what are those actions, and how will they assist** **Sessional Services** All protected groups will be impacted by these services not being funded, however there are alternatives available. Since 2010 the government has made psychological therapies widely available on the NHS. This is because they have been shown to be effective treatments for common mental health conditions. The programme is called Improving Access to Psychological Therapies (IAPT). As a result of the IAPT programme, evidence-based psychological therapies can now be accessed through GP surgeries. IAPT services offer a range of psychological therapies, including individual and group-based therapy. If the GP refers a person for counselling or another psychological therapy through the NHS, it will be free of charge. However, the choice of the type of therapy may be limited. If someone has a preference for the type of therapy they receive, or the time or location of your appointments, they may choose to look for a private therapist. Free access to these services is possible by contacting Talking Mental Health Derbyshire which offers a range of therapies for people experiencing common psychological difficulties, such as those feeling anxious, low, or depressed. They are a free and confidential service for adults 16 years and over, who are registered with a Derbyshire GP. Derwent Counselling is part of this partnership and is funded by Derbyshire Healthcare Foundation Trust. **Exercise Classes** These services have small number of regular users, many of them are older people who benefit from the movement classes and social interaction. The funding from the Council subsidises these schemes. To assist people with being able to make

	higher payments it is proposed to ensure everyone has access to a benefit check to maximise their income. People who will be unable to continue to attend will be referred to a befriending scheme. Anyone who is unable to cope at home (including carers) will be offered an Adult Care, Care Assessment

Non statutory

Poorer and disadvantaged communities and groups, including people who experience financial exclusion	**From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?** **Sessional Services** The three Relate services all offer a subsidised counselling service and it has been reported by the providers that if the Council Grant funding is removed then they would likely to have to charge people the full costs for their service. It is believed that the full cost (between £ 50 - £60) of each of the sessions would be too great for poorer communities to afford. **Exercise Classes** The two tai chi groups have suggested that if the Council grant were no longer paid then their current participants would have to pay increased subscriptions. The organisations impacted by this proposal to cut their funding have reported that because many of their participants are retired that they have limited financial flexibility and would likely to unable to pay more.
	Are there any ways of avoiding or reducing likely possible adverse impact, what are those actions, and how will they assist The Provider and the Council should ensure that where appropriate clients are supported to maximise their income through welfare benefit checks Providers should encourage people to approach their GPs and or the Talking Mental Health Derbyshire service run by Derbyshire Healthcare Foundation Trust to gain access to Counselling Services available in the NHS.

Rural communities	**From existing data and information – who is likely to be adversely affected, how, and to what degree? Will anyone gain or benefit from the proposals?** Each of the services impacted by this proposal support people who may live in isolated rural communities. Providers have noted the proposed changes to the provision of Community Transport may further impact on people living in rural communities which may in turn make them more isolated. It is suggested by the Providers that the increased impact of being isolated and unable to access the services subject to these proposed cuts would result in greater concerns about mental ill health and well-being. This it is argued could result in people needing to access more costly health and social care services earlier than they might otherwise have needed to.
	Are there any ways of avoiding or reducing likely possible adverse impact, what are those actions, and how will they assist For individuals who might feel isolated as a consequence of the proposed actions it may be appropriate to make a referral to one of the befriending schemes that operate across the County To assist people with meeting transport costs the Provider and the Council should ensure that where appropriate clients are supported to maximise their income through welfare benefit checks Ensure that where appropriate clients and carers are offered a Care Assessment.

5. Are there any *other* groups of people who may experience an adverse impact because of the proposals?

Providers have noted that family members including carers of people who could be impacted by the removal of this funding are likely to also be impacted.

6. Impact on employees of Derbyshire County Council or prospective employees

Not aware of impact on Council employees

7. Gaps in data

What are your main gaps in information and understanding of the impact of your policy and services? Please indicate whether you have identified ways of filling these gaps.

Gaps in data
The primary gaps in data have come about because Relate Manchester, Derwent Rural Counselling and Bakewell Tai Chi did not complete a questionnaire to assist the Council in understanding the potential impact of cutting funding to their service. Each of the providers was reminded of the importance of completing this questionnaire. They were also given the opportunity on more than one occasion to meet a Council officer to describe their service and to advise of the potential impact of any proposed cut.
Action to deal with this(if any)
It was decided by the Team undertaking this analysis that the information submitted by the other groups referenced in this report could be used to help inform this process since there are very close similarities in service provision.

8 Main Conclusions and Recommendations

Conclusions

The seven services subject to the proposal to cut Council funding have all noted that their current recipients would be impacted by this decision.

Sessional Services

The Council proposes that although these services are valued by the people who have received support the services are not a priority for the Council to continue funding. The sessional counselling services provided by the three Relate Services, Derwent Rural Counselling Service and Cruse Bereavement Care are not in the Council's view required under the Care Act 2014. It has been evidenced by Providers that these services contribute to maintaining individual's mental health and wellbeing and assist with helping families. The Council notes that the availability of sessional counselling is valuable to people but are of the view that this should be available through their local GP service or by contacting the Talking Mental Health Derbyshire free counselling service run by Derbyshire Healthcare Foundation Trust.

The Council has published the Joint Vision and Strategic Direction of Travel for Adult Mental Health 2014-19 in response to key national and local policy drivers and local consultation and engagement. The Council has also undertaken a
a review of current mental health day opportunities and social inclusion services with the intention of procuring new services to meet the Council's priorities for the provision

of Mental Health services in Derbyshire. It is expected that these services will provide equitable access across the county to personalised support which promotes recovery from mental illness and enables access to opportunities for employment, education and volunteering. It also recommends the development of peer-support and self-help opportunities, to enable people with mental ill health to support each other and promote their recovery. Details of this service provision is within the Cabinet Paper titled Mental Health Day Opportunities and Social Inclusion Services dated 20th September 2016.

Exercise Classes

The two Tai Chi services receive funding from the Council that helps subsidise the charges for participants. The provision of Tai Chi for the two small communities in Derbyshire is not equitable and is not required as part of the Care Act 2014. The Council notes the value of these two services for the participants but cannot agree to continue to subsidise attendance at these services when other similar services across the County receive no subsidies. The management teams of these groups will need to consider with their participants a review of their finances which may result in an increase in subscriptions and charges for individual sessions.

Recommendations (if any)
To provide a minimum of three months funding to each of the services impacted by these cuts to assist them to plan for the reduction in funding.

To ensure Providers have access to information they can share with participants to enable them maximise income through welfare benefit checks.

To ensure that if any participants and or their carer who feel they cannot cope if they are no longer able to access the service that they can be offered an Adult Care, Care Assessment.

9. Action planning in response to the completed analysis

Objective	*Planned action*	*Who*	*When*	*How will this be monitored?*
Identified Impacts are taken into consideration as part of the decision making process	***EA is attached as an appendix to Cabinet Paper and is circulated to Adult Care Senior Management Team and elected Members***	***Colin Selbie***	***Sept 2016***	***EA in Cabinet Paper***

Ensure that where appropriate clients and carers are offered a Care Assessment	***Work with providers to identify people/ carers who might not cope if their service was withdrawn***	***Providers AC Prevention and Personalisation Team***	***Sept to January 2017***	***Grant Meetings***
Ensure that where appropriate clients are supported to maximise their income through welfare benefit checks	***Work with providers to share relevant information with people to assist with signposting to alternative service provision where appropriate***	***Providers***	***Sept to January 2017***	***Grant Meetings***
Monitor the impact of the proposals as identified in this EIA should they be approved	***Work with partner agencies and providers to monitor impact***	***Contracting and Compliance Team, Adult Care***	***On-going***	***Grant Meetings***

10 Monitoring and review arrangements

Please outline what steps will be taken to monitor and review the implementation of proposals if they are agreed here:

The implementation of these will be monitored through the grant management processes undertaken by Adult Care's Contracting and Compliance Team.

Appendix 7

Summary VCS Funding Proposals

1.	**Discontinue**	8 services	12mth value	£52,960
	3 months' notice of decision 1 Oct 2016 to 31 Dec 2016			
2.	**Continue Adult Care Funding**			
	7 services	18 month maintain value		£681,762
3.	**Adult Care Discretionary Fund**			
	2 services	18 month maintain value		£129,279
4.	**Adult Care – Better Care Fund**			
	1 service	18 month maintain value		£35,868
5.	**Proposal for Chief Executive's Department Funding – infrastructure/BME**			
	3 services	18 month maintain value		£167,925
6.	**Proposal Luncheon Club Fund**			
	5 services	18 month maintain value		£26,046
7.	**Proposal for Public Health Funding**			
	18 providers initial 3 months' notice Adult Care			£157,730
	18 providers 15 months maintain value			**£752,137**

1. Discontinue - 3 month notice period October 1 2016 to 31 December 2016

Relate (Derby and Southern Derbyshire)	£4,560
Relate Greater Manchester South	£1,104
Relate (Chesterfield and North Derbyshire	£8,438
Cruse Bereavement Care (Mansfield and Ashfield)	£1,272
Tai Chi – Tideswell (Joint) - Bakewell (Joint)	£144 £232
Voluntary Sector Development Budget provides 'one off' support to the voluntary sector organisations. CCG did contribute £14,707 to this budget	£1,957
Derwent Rural Counselling Service provide a counselling service for people with mental ill health	£8,773
Total saving 6mth	£26,480
Total saving 12 month	£52,960

2. Continue Adult Care Funding

Work Experience	6mth funding
Bolsover Woodland Enterprise	£83,910
Greenaway Workshop	£5,081
Proposal: Services are subject to impact of threshold changes for eligibility for support from Adult Care. AC has a legacy responsibility for the clients benefiting from these services. Provide further 18 months funding to commence on the 1 October 2016 at a cost to Adult Care of **£266,973**	

Support for People with Learning Disabilities.	
Mencap - Gateway Club located in Swadlincote. (Joint)	£1,337
Our Vision Our Future is a user led group for adults with learning disabilities living in the Chesterfield and North East Derbyshire area.	£15,188
Eckington and District Monday Club is a social club for adults with learning disabilities who live in the North Eastern Derbyshire area. **(Joint)**	£1,608
Proposal: Each of these services provides valuable support for people with learning disability Fund for a further 18 months from AC budget **£54,339**	

DDCIL	
Disability Derbyshire Coalition for Inclusive Living provide a range of services for disabled people, which includes Information and Advice services, Direct Payment and Support Brokerage, Peer Counselling and Advocacy, Volunteer Activity and training for social care and health staff. The provider will be asked to look for savings with rent and infrastructure costs.	18 mth Up to £352,650

Arts Workshops	
First Taste provides a programme of arts education workshops for older people in residential establishments and day care centres located in the Derbyshire Dales area.	£2,600
Proposal: Fund for a further 18 months – towards self-sustainability **Adult Care budget : £7,800**	

Total Adult Care funding for 18 months **£681,762**

3. Adult Care Derbyshire Discretionary Fund

Furniture Projects	6mth
Glosspdale Furniture Project	£13,262 £2,804(J)
Heanor Salcare	£8,035 £18,992 (J)

Proposed Discretionary Budget Funding for 18 months £129,279

4. Adult Care Better Care Fund

British Red Cross (Derbyshire) Home from Hospital Service (Chesterfield)	£11,956 (J)

Proposed BCF for 18 months £35,868

5. Proposal for Chief Executive's Department Funding – infrastructure/BME

Black and Minority Ethnic Community Service	
Chesterfield and District African / Caribbean Community Association	£10,141
Proposal: Service offers valuable support to older BME community in and around Chesterfield area 18 months **£30,423**	

Infrastructure Organisations	
NDVA (Joint)	£9,083
South Derbyshire CVS (Joint)	£22,145
High Peak CVS	£294 (J)

Community and Voluntary Partners Bolsover	£3,555 (J)
Derbyshire Dales CVS	£10,757 (J)

Total Proposed Chief Executives Funding for 18 months £167,925

6. Proposal Luncheon Club Fund - to move funding commitment to set up by County Councillors (top sliced from their community budget).

Eventide Luncheon Club provides luncheon club facilities to older people living in the Stanley Common area.	£5,000
Barlborough Darby and Joan Luncheon Club provide lunch each week to older people living in the Barlborough area.	£784
Dronfield Welcome Club.	£314 (J)
Borrowbrook Home Link provide a regular visiting service and a monthly community lunch for older people living in Borrowash area lunch.	£1,400
Ripley Neighbourhood Care Scheme for the Elderly delivers a once weekly day service for older people and their carers living in the Ripley area, providing lunch and social activities.	£1,184

Maintaining current expenditure for 18 months £26,046

7. Proposal for Public Health Funding

It is considered that the following services meet PH criteria for Ageing Well helping to break social isolation, assisting people with maintaining and building skills to live safe and well in their own homes. It is proposed all services would receive 3 months' notice of Adult Care grant funding before being eligible for PH funding to commence on the 1 January 2017 for a 15 month period to end 31 March 2018.

Age UK (Derby and Derbyshire) provide a range of services for older people. Funding provided assists with the delivery of the following individual services: - - Countywide Mobile **Information Service** / **Information Road show** ▪ Hulland Ward Day Care (Derbyshire Dales) (OFW – recovery) ▪ Bakewell Day Care (Derbyshire Dales) (OFW – recovery) ▪ Befriending Services in the Bakewell / Buxton area, including telephone support and advocacy services ▪ Provision of a telephone Careline service to isolated older adults in Erewash	£9,774 £12,636 £83,451 £24,050 £2,250
Glebe Field Centre (Crich) provides day services to older people living in Crich and surrounding area.	£6,000
Ilkeston and District CVS provide day services to older people living in the Ilkeston area. Funding provided assists with the following:	£10,184
Stepping Stones (Amber Valley) provides day services mainly frail older people,	£964 £6,811 (J)
Erewash Voluntary Action and CVS provide a range of services for people living in the Erewash area.	£15,856 £30,047 (J)
Volunteer Centre Glossop receive funding to assist with the 'Time Out' escorted shopping service and other social activities	£10,968
Community Concern Erewash provides a range of services for older people living in the Cotmanhay and surrounding area.	£5,850
Stanley Common Eventide Community Hall provides a range of activities for vulnerable people living in the Stanley Common and surrounding area.	£5,000
Voluntary and Community Services Peaks and Dales transport services, lunch club, wheelchair loan service, shopping and escort	£6,615

service, and a care and repair service.	£8,503 (J) £8,153 (J)
Volunteer Centre Glossop, including a volunteer car scheme, an out an about club for older people,	£9,587
New Mills Volunteer Centre it provides a range of services to people living in the High Peak area,	£10,881 (J)
Chesterfield Volunteer Centre	£8,518 (J)
Age Concern (Chesterfield and District) funding given assists in the provision of advocacy, information/advice and befriending services for older people.	£5,370 (J)
Amber Valley CVS a wide range of direct services to support individuals living at home including a befriending service for older disabled people	£19,487(J)
Total 6 month commitment	**£300,855**

Maintain current funding for additional 15 months from 1 January 1017 £752,137