

Agenda Item No. (7e)

DERBYSHIRE COUNTY COUNCIL

CABINET

1 November 2016

Report of the Strategic Director - Economy, Transport and Communities

HATE CRIME (HEALTH AND COMMUNITIES)

(1) **Purpose of Report** To inform Cabinet of the activity currently being undertaken across Derbyshire to tackle Hate Crime.

(2) **Information and Analysis** At its meeting on 11 October 2016, Cabinet considered the Report of the Chair of the Improvement and Scrutiny Committee – People on Hate Crime. This report gives an overview of the action that is already being undertaken to tackle hate crime across Derbyshire, inclusive of Derby City, and how this aligns with the recommendations of the Improvement and Scrutiny Committee on Hate Crime.

Hate Crime has been an ongoing priority for the Safer Communities Board and features in the Derbyshire Community Safety Agreement. In order to monitor the progress and activity of all partners in relation to this area the Safer Derbyshire Research and Information Team provide a quarterly performance report outlining key trends. The most recent trends can be summarised as:

- In Derbyshire (including Derby City), there has been little variation in the volumes of hate related incidents reported to the Police and of hate related crimes over the past four years. There was an increase following the recent Brexit referendum result but numbers appear to have returned to previous levels.
- There are approximately 500 hate related incidents reported to the Police each year. These account for nearly 1% of overall crime, with just under half resulting in the offender receiving some form of criminal justice sanction.
- The most common offences are public disorder followed by violence without injury.
- Racially or religiously aggravated and motivated offences account for 80% of recorded offences and incidents both nationally and locally, with sexual orientation being the next highest type of incident reported. In relation to incidents reported to Stop Hate UK, the 24 hour third party

reporting line, the highest prevalence of complaints are in relation to disability and race.

- Victims of anti-social behavior (ASB) identified in the ASB Victims First project show that many have vulnerabilities around mental health, age and physical or learning disabilities.

In 2012, a Hate Crime Steering Group was established, and this was superseded in 2015 by the Derby/Derbyshire Hate Crime Strategic Commissioners Group and the Hate Crime Practitioners Group. Since this time they have been responsible for the development, implementation and monitoring of a Hate Crime Strategy and Action Plan. In recent months, a Multi-Agency Hate Crime Governance Board has also been established to oversee activity across the County and City, of which Derbyshire County Council are an active member. The terms of reference for the Board are to enable partners to better understand the needs of all hate crime victims and ensure mechanisms are in place to provide the best service and outcomes for all victims of crime based on difference, irrespective of what protected characteristic(s) they come under.

Through these groups, it has been possible to progress a range of actions, some of which are on-going. These include:

1. A multi-agency funding agreement to support the provision of the Stop Hate UK (SHUK) telephone helpline as a third party reporting line. A summary of connections to the helpline from 2008-09 to the first quarter of 2016-17 is provided in the table below:

08-09	09-10	10-11	11-12	12-13	13-14	14-15	15-16	16-17 (Q1)
33	70	73	127	98	112	50	120	24

- In 2015-16, Derbyshire received the third highest number of calls across all of Stop Hate UK commissioned areas, behind Merseyside and Leeds.
 - Following Brexit, 36 calls were received to the helpline between June and August 2016.
 - Procurement of SHUK publicity materials, including a range of posters and booklets in different languages.
2. Ongoing work with partners to further increase the numbers of signposting Centre's across Derbyshire. There are currently 55 Signposting Centres and 114 Safe Places spread across the County. Safe Places are designed to stop the bullying and abuse of people with learning disabilities and help them feel safe and confident when out in the community. There are 291 people with Keep Safe Cards in the

County and over 411 vulnerable people identified by Derbyshire Constabulary via Care Card.

3. Office of the Police and Crime Commissioner (OPCC) Standing Together – Derbyshire against Hate Crime summit held October 2015 for partners and agencies to raise awareness of hate crime services, alter perceptions and reduce the amount of hate crime that goes under reported.
4. Three-quarters (71%) of respondents to the Citizens Panel 2016 stated that they were unaware of the Stop Hate UK logo. In response a Hate Crime Communication Strategy is currently being implemented.
5. Identifying and responding to community tensions in specific locations.
6. Working in partnership with the Sophie Lancaster Foundation to tackle Hate Crime and increase understanding of subcultures in communities.
7. Delivery of Hate Crime Awareness Training to approximately 2,000 people to date.

Future Developments

Action Against Hate - The UK Government's plan for tackling hate crime was published in July 2016. The plan sets out the Government's refreshed commitment and five objectives over the next four years to ensure effective delivery against the plan. The plan will be reviewed for progress in 2018. The five governmental objectives are:

- Preventing hate crime
- Responding to hate crime in Derbyshire's communities
- Increasing the reporting of hate crime
- Improving support for victims of hate crime
- Building an understanding of hate crime

Whilst much progress has been made there is an ongoing need to focus on monitoring and reducing the level of Hate Crime. A new Derby and Derbyshire plan is currently in draft, which reflects the key strands with the Government's plan, continues activities from the previous hate crime action plan and maps across recommendations from the recent Hate Crime Review, undertaken by the Improvement and Scrutiny Committee – People. The draft plan is attached as appendix A and will be shared with the Hate Crime Governance Board at the next meeting.

(3) Social Value Considerations Hate crimes harm not only the victim but also other people and communities and can undermine social cohesion. The majority of hate crimes still remain unreported, unprosecuted and

therefore invisible, often leaving victims without redress for their suffering. By seeking to actively combat hate crime, encouraging and supporting victims to report their experiences helps to ensure access to justice for all victims

In preparing this report the relevance of the following factors has been considered: financial, legal, prevention of crime and disorder, equality and diversity, human resources, environmental, health, property and transport considerations.

(4) **Key Decision** No.

(5) **Call-in** Is it required that call-in be waived in respect of the decisions proposed in the report? No.

(6) **Background Papers** Held of file within the Economy, Transport and Communities Department. Officer contact details – Christine Flinton, extension 38271.

(7) **OFFICER'S RECOMMENDATIONS** That Cabinet notes:

7.1 The activity currently being undertaken across Derbyshire to combat Hate Crime.

7.2 The incorporation of the 19 recommendations of the Hate Crime Review into the draft Hate Crime Plan.

Mike Ashworth
Strategic Director – Economy, Transport and Communities

“Action Against Hate” - Derby and Derbyshire plan for tackling hate crime

Please note, the reference numbers referred to within the action plan, relate to recommendations from the Hate Crime Review undertaken by the Derbyshire Improvement and Scrutiny Committee – People.

Priority:- Preventing Hate Crime				
Key Action	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
Prevent hate through promoting awareness encourage reporting and build community cohesion across the county.	County / City LAs, Police	Increase awareness, reporting and access to services.	Mar 2017	<ul style="list-style-type: none"> Two Hate crime surgeries held in South Derbyshire Derby Homes/CVS to deliver Stamp it Out training in 15 Schools Work ongoing to raise awareness of hate crime across the County
Promote awareness and understanding of hate crime in schools and promote best practice by collating and promoting school hate crime initiatives	County Council	Engagement by Youth Council regarding hate crime	Ongoing	<ul style="list-style-type: none"> R14 - Community Safety to re-engage with Youth Council to consider how they can influence young people about hate crime awareness Programme of ZebraRed / Hate Crime awareness sessions delivered into targeted schools in Derbyshire
Promote awareness on Public Transport by displaying promotional material and through the North and South Route master multi-agency Groups	County / City LA's		Ongoing	<ul style="list-style-type: none"> Stop Hate UK stickers provided to Derby / Bolsover / North East Derbyshire Taxis. Work ongoing to roll out across County

Key Action	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
				<ul style="list-style-type: none"> Working with bus providers in the City to increase intelligence and reporting from public transport providers - work with the County providers to follow
Enhance the awareness of hate crimes by designing and implementing an ongoing marketing and communication strategy	All partner agencies / Elected Members	Increase awareness, reporting and access to services.	Oct 2017	<ul style="list-style-type: none"> R2 - Develop a countywide bespoke communication campaign, includes reporting and the availability of support services. R4 - Raise awareness through Diversity and Inclusion Board R3 - Communication plan develop and to be endorsed by County Elected Members R6 - County Council to raise awareness with District / Borough and Parish Council. R8 - Raise awareness about what constitutes a hate crime / incidence. R10 - Stop Hate UK materials distributed to service providers working with disabilities (mental health and BSL), BME, LGBT communities etc. R13 - County Council to promote the use of Community Leadership Fund and Community Priority Programme for communities with the most need.
				<ul style="list-style-type: none"> R 17 - Investigate the use of available County Council buildings / estate that can be offered to the third sector providers to promote hate crime services.

Key Action	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
Work in partnership with schools, colleges and other education establishments to review prejudice-based bullying incidents and how they are resolved.	All partners	Identification of bullying hotspots	Ongoing	<ul style="list-style-type: none"> R11 - Use information gathered from the County Anti-bullying strategic group to inform and identify where further work is reqd. R12 - Schools invited to attend Hate crime training sessions to increase knowledge and awareness raising

Priority:- Responding to hate Crime				
Key Action	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
To work in partnership with the Police led Hate Crime Governance Group and the OPCC led Hate Crime Strategic Group in order to share information, data and intelligence.	All partners	Effective collection and information used to direct services	Ongoing	<ul style="list-style-type: none"> R19 - SDRI collects data from all agencies and provides regular reports to County / City strategic groups
Incorporate Hate Crime Awareness in the Intoxicated project for the Night time economy	TBC	TBC	TBC	TBC
Work with local business to encourage the development of their own Hate Crime Policies	TBC	TBC	TBC	TBC

Priority:- Increasing the Reporting of Hate Crime				
Key Action	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
Aim to increase Hate Crime reporting both directly to the Police and through third party reporting channels.	OPCC / County and City LA's	Increase number of incidents / crime reports.	Oct 2017	<ul style="list-style-type: none"> R1 - Commissioned Stop Hate UK (SHUK) until Oct 2017. Lead agencies to undertake a review of services and ensure value for money. R18 - Hate crime commissioning group to consider all types of service user / witness feedback
Evaluation and review reporting mechanisms, including third party reporting centres and on line reporting systems	County Adult Care - Prevention Manager	Increase the number of combined Safe Places and Sign posting centres	TBC	<ul style="list-style-type: none"> R16 - Adult Care to undertake a review of the Safe Places Scheme
Ensure that hate crimes are appropriately recorded on Niche and by third parties. Common reporting/monitoring form.	All Partners	Improved data collection and sharing of information	Apr 2017	<ul style="list-style-type: none"> SDRI currently investigating the development of a common monitoring templates for partners
Enable and support agencies and communities to record incidents and referrals of hate crime that are not reported to the Police	All partners	Increase number of incidents / crime reports.	Oct 2017	<ul style="list-style-type: none"> South Derbyshire to develop training aimed at local 'front end' practitioners e.g. Health, Special Needs Education etc Ongoing work in across County
Deliver a County / City wide promotion of SHUK/CORE/True Vision	All partners	Increase number of incidents / crime reports.	Oct 2017	<ul style="list-style-type: none"> This action falls within the Hate Crime Communication Strategy

Priority:- Improving Support for Victims				
Key Action	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
Ensure that victims of all forms of Hate Crime have access to appropriate protection and support.	All partners	Increase access to services and support	Ongoing	<ul style="list-style-type: none"> Develop and deliver a high profile event to raise awareness of alternative sub culture - Hairy Dog campaign / Sophie Lancaster Foundation
Develop a Derbyshire wide approach by Safer Neighbourhood Teams to identify and support victims. Consistent training and resources over the whole of the county.	Police and County Council	Increase awareness raising across Safer Neighbourhood Teams.	Oct 2017	<ul style="list-style-type: none"> Community Safety to provide train the trainer sessions to cascade throughout the Safer Neighbourhood Teams
Recruit volunteers to work with victims	OPCC	TBC	TBC	TBC
Provide Training for front line staff	Derbyshire County Council	Increase knowledge of hate incidents / crime and how to provide help and support for victims	Ongoing - Bi-monthly sessions as bespoke as required	<ul style="list-style-type: none"> R9 - Provision regular awareness training for County / City / Police / Housing Assoc and other partners including third sector. R9 - Develop a e-learning resource for hate crime on learning pool.
Identify partners who can play a role in identifying victims, witnesses and perpetrators and what practical actions they can take to ensure where identified these issues do not go unaddressed	University of Derby / Derby Homes / Police	Reduction in reoffending rates	Dec 2017	<ul style="list-style-type: none"> Develop and deliver a Perpetrator Intervention pilot project in partnership with Derby University and Police commence in December 2016

Priority:- Improve information and data collection and use				
Key Actions	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
Aim to impact on local environmental elements to prevent hate crime from happening in the first place, through the analysis of partnership intelligence and monitoring of current situations.	All partners	Increased reporting of incidents / crimes	Oct 2017	<ul style="list-style-type: none"> R7 - Partners to consider the use of SMART technology for the reporting of hate crime - e.g. consider the commissioning of the Stop Hate UK APP

Priority:- Build Partnerships and Networks				
Key Actions	Owner / Lead Agency	Measure of success	Due Date	Update (with date)
Recruitment of new members to Practitioners Group	All Partners	Increase membership	Ongoing	<ul style="list-style-type: none"> Invite past OPCC commission service providers to be delegates of the group
Information from regular Practitioners meetings shared with Governance Board and Commissioning Group	All agencies			<ul style="list-style-type: none"> R5 - Recommendations from the county Scrutiny and Improvement report shared with Practitioners and Governance Board to inform future commissioning of services R15 - Derbyshire County Council to nominate a representative for the CPS Hate Crime Scrutiny Panel and report back to members.
Bi-annual meetings between the leads of Governance Commissioning and Practitioners Group	All Partners	Ensure synergy between all hate crime groups	Ongoing	<ul style="list-style-type: none"> Schedule of meetings is currently under development
Yearly event during Hate Crime Week	All partners	Increase number of incidents / crime reports.	Oct 2017	<ul style="list-style-type: none"> This action falls within the Hate Crime Communication Strategy