

MINUTES of a meeting of the **CABINET MEMBER FOR HEALTH AND COMMUNITIES** held on 30 September 2014 at County Hall, Matlock

PRESENT

Councillor D Allen – Cabinet Member

Also in Attendance – Councillors C A Hart and E S Wilcox

81/14 **MINUTES RESOLVED** that the minutes of the meeting of the Cabinet Member for Health and Communities held on 9 September 2014 be confirmed as a correct record and signed by the Cabinet Member.

82/14 **DERBYSHIRE COMMUNITY SAFETY LEARNING AND DEVELOPMENT PLAN 2013/14 END OF YEAR REPORT** During 2013/14, the Community Safety Unit had provided and facilitated training for a total of 1681 delegates on 50 sessions of nine classroom based courses or workshops and five e-learning or workbook bases modules. A breakdown of courses was given, along with the delegates by DCC department and organisation. An extra 409 delegates had been trained compared to the previous year, and this was due to completion of the e-learning and workbook modules of the ASB Victims First training. 92% of delegates had rated the core courses as very good or excellent overall.

During the past twelve months, the Community Safety Unit had provided considerable resource regarding the course development, administration and delivery of the multi-agency Victims First Champions Training, in partnership with Derbyshire Constabulary. Twenty-two sessions had been delivered for Managers/Sergeants and a revised e-learning package and workbook had been developed for front-line officers dealing with ASB. The project had now rolled out across Chesterfield, Bolsover, North East Derbyshire, Amber Valley, Erewash, South Derbyshire and Derby City, with Derbyshire Dales and High Peak to follow during early 2015.

The evaluation for the ASB Victims First Project training showed an average 82% of delegates rating it very good or excellent. The Champions training had been revised half-way through the year following delegate feedback, and after this, there had been an increase in overall satisfaction levels. The training would continue to be monitored and revised throughout the next phase of the roll out.

RESOLVED to note the update for the Community Safety Learning and Development Plan 2013/14.

83/14 **LIGHTING THE WAY – DUSK TO DAWN PROJECT** £20,000 had been requested to provide light sensitive ‘dusk to dawn’ energy efficient

bulbs or a plug in LED night lamp and community safety advice to older and vulnerable Derbyshire residents.

Whilst rates of dwelling burglary continued to reduce, there had been over 1,700 in the county in 2013/14. For many older, more vulnerable victims, burglary could have a significant impact on their future health and quality of life. Based on this and evaluation of the previous project, it was proposed that the project be specifically targeted at the most vulnerable older people. Distribution would be through a range of partners and community groups, as well as targeted events, and fitting could be undertaken by the resident. The information leaflet to be distributed with the bulb would contain crime prevention advice, trusted trader, online safety, fraud awareness and doorstep caller stickers. The funding would allow for 5,000 packs, with the option of either a night light or a sensor bulb specified for indoor use.

RESOLVED that the sum of £20,000 be awarded from the Communities Budget for the purchase and distribution of energy efficient dusk to dawn bulbs to improve the safety of older and vulnerable adults.

84/14 BRIDGING THE GAP BETWEEN GENERATIONS – IDEAS INTO PRACTICE

An intergenerational project had been delivered in Derbyshire since 2005, and it aimed to improve relationships between the generations by involving both young and old in activities together. The project continued to build on good practice from the intergenerational activities previously delivered, and was managed through the Derbyshire Intergenerational Strategy Steering Group. An officer was employed to co-ordinate the project and the post was funded by Adult Care to work with a range of partners. The Steering Group ensured that some projects were targeted towards community safety priorities, including young people with different behavioural needs and projects located in areas around the county.

During 2012/13, 17 new projects had been set up in a variety of locations and had involved over 600 participants. Ten projects had continued with intergenerational activity after the initial activity had ended. During 2013/14, 15 new projects had been set up with over 1,100 participants, and nine had continued with intergenerational work. The evaluations had highlighted outcomes for older and younger people after their involvement in the project, and these were highlighted.

It was planned to deliver a minimum of ten new projects during 2014/15, and Community Safety funding would contribute to five of the new projects. £5,000 Community Safety funding was requested to support the continued delivery of the project, and a funding contribution also came from Adult Care for projects and for the Intergenerational Practice Officer post.

RESOLVED that £5,000 be approved to support the continued delivery of the Bridging the Gap between Generations Project involving both young and old in activities to help reduce their fear of crime and improve relationships between the generations.

85/14 FUNDING REQUEST FOR PORTABLE MISTING SYSTEMS

Approval was sought for £20,000 to match fund a contribution from Derbyshire Fire and Rescue Service (DFRS) for the purchase of more portable misting systems to be installed in the homes of vulnerable people with mobility problems who were at significant risk of harm from fire. Domestic sprinkler systems were very effective and DFRS was actively engaged in a campaign to ensure that all newly built homes were fitted with domestic sprinkler systems and had allocated funding towards retro-fitting existing vulnerable properties with sprinkler systems.

Since 2012, Cabinet had approved funding of £40,000 to match fund DFRS and create a total fund of £80,000. The systems were portable and could be fitted with minimal impact to the property. They were used in conjunction with a range of other responses to reduce risk and could be re-used in other properties when no longer required.

A total of 34 misting systems or heat suppression systems had been purchased and the procedure for their storage, installation and maintenance was working effectively. To date, 17 systems had been fitted by DFRS, and in some cases, two systems were required in a property. The need for the systems was apparent, but the number of homes where they would be available was reduced if more than one at a time was required.

To add resilience to the original project for the future and to enable DFRS to install the systems in more properties, DFRS and the Community Safety Unit wished to purchase a further batch of the heat suppression systems.

RESOLVED that the sum of £20,000 be awarded from the Communities budget to support the Portable Misting Project.

86/14 SENSORY IMPAIRMENT PROJECT

It had been found that service users who had a hearing impairment regularly left their doors unlocked or open for visitors as they could not hear when someone knocked on the door. This made them vulnerable to becoming a victim of burglary. The project would continue the work of previous successful projects when systems comprising a door transmitter, door chime with flashing light and portable vibrating pager with chime and flashing light had been fitted. Evaluations of the previous projects had revealed that the majority of people receiving a unit had said that the systems had made them feel safer at home. Feedback from

the DCC Sensory Impairment Team and Derbyshire Handy Van Scheme providers had been that the door chimes were well received.

Previous projects had used the Handy Van scheme to distribute, fit and explain the systems provided. Recipients would be identified through a variety of referral methods, and Handy Vans would have access to the alarms to install as they encountered clients. In addition, chimes would be distributed through community groups, and the project would link up with key countywide events. As part of the targeted process of distributing the alarms, non-statutory sector organisations would circulate application forms for the alarms to their clients.

The product comprised a door transmitter with a battery powered portable door chime with a flashing light which could be carried throughout the home. A stock of vibrating alarms would be purchased for those clients with sight and hearing loss. The project would also help ensure that Derbyshire residents with a hearing impairment received a home security service suitable to their needs. It was proposed to purchase 750 flashing door chime systems at £17 per unit, 500 vibrating door chimes at £13 and sufficient batteries to install both types of alarm. The total cost of the project was £20,000.

RESOLVED to approve the sensory impairment project at an estimated total cost of £20,000 to be met from the Communities budget.

87/14 PREVENTING VIOLENT EXTREMISM – INPUT TO SCHOOLS

Approval was sought to waive Standing Orders in Relation to Contracts in order to engage Zebrared, a specialist training consultant, to deliver a series of sessions on Preventing Violent Extremism to targeted schools in Derbyshire. Cabinet had previously approved the use of £20,000 to commission Zebrared to deliver a series of sessions.

Far right activity in Derbyshire had historically been centred in the Amber Valley area, and four secondary schools had originally been targeted as they had been seen to be at most risk. With the exception of one, all the schools had received the inputs from Zebrared regarding Right Wing extremism, bullying and racism. This final school would receive its sessions in September 2014, but to date thirteen sessions involving over 740 students had been delivered. Feedback had been excellent.

Zebrared's training consultant was highly regarded in this field of expertise, and other members of the Zebrared team included an experienced facilitator and a former member of an Extreme Right Wing group who was now de-radicalised. Prevention work in targeted schools was seen as a vital area of work within the Prevent Agenda. The aim of the sessions was to raise awareness of the Extreme Far Right and to increase KEYSTONE Intelligence, which was the counter terrorism and community initiative.

The extension of the project would deliver a further 33 days training for Years 7-9 in targeted schools across Derbyshire where there was a risk that students could be susceptible to the ideology of the Extreme Right Wing. In seeking to identify a suitable supplier, it was thought essential to identify one who was able to provide credible and relevant experience of the issues to be covered in the training and was able to engage with students effectively. Zebrared had a proven experience of providing bespoke and specialist training sessions on Preventing Violent Extremism to targeted schools in Derbyshire, and although other comparable providers existed, they did not provide a bespoke Derbyshire experienced package or bring the real life experience, and so were considered unsuitable to provide the training. The proposed funding of £30,000 could be met from the Communities budget.

The Council's Constitution permitted the Council, Cabinet or Cabinet Member to waive any requirement of Standing Orders Relating to Contracts only where they were satisfied that there were special circumstances justifying exemption. The Director of Legal Service had advised that it was justifiable for the Cabinet Member to waive the requirement to seek competitive tenders for the proposed training services given the circumstances detailed.

RESOLVED to approve (1) the waiving of the Council's Standing Orders in Relation to Contracts; and

(2) the award of a contract for £30,000 to commission Zebrared to deliver a series of sessions on Preventing Violent Extremism to targeted schools in Derbyshire.

88/14 COMMUNITY ARTS BUDGET Wash Arts had previously completed an application form for community arts grant funding, and had been awarded £3,642 in March 2014. This had been conditional on further discussions with the Head of Arts, as the organisation's plans at the time of the bid had required further development. Following detailed discussions between the Head of Arts and Wash Arts, and the development of a more detailed programme of activities, it had been recommended that Wash Arts be awarded a further £3,000 from the community arts budget for additional arts activities in Erewash. The activities would be focussed on the most disadvantaged groups in the borough. Wash Arts had been advised to consider the scale and scope of their bid for funding in 2015/16.

RESOLVED to agree to the allocation of £3,000 grant aid to Wash Arts.

89/14 BUXTON MUSEUM AND ART GALLERY AWARD OF AN ART FUND JONATHAN RUFFER CURATORIAL GRANT The Art Fund managed the Jonathan Ruffer Curatorial Grant scheme to enable curators to maintain and develop their specialist knowledge and expertise. The Assistant

Collections Officer (ACO) at Buxton Museum and Art Gallery had been successful with a recent application to the fund, and details were provided of what the grant would enable the museum to do.

The ACO would undertake twelve days of research, of which six would be as a volunteer, and the research time would include visiting collections in London, the Bodleian Library and the National Library Wales, in all of which there were works by artists who had travelled and recorded the Derbyshire landscape. The research would be written up as a report and shared with colleagues in the museum, the Derwent Valley Mills World Heritage Site and with the public.

The grant fund totalled £883, and the Art Fund would pay the County Council 90% (£794) of the grant up front and the remaining 10% on completion of the project. To achieve best value, the Art Fund recommended that the ACO invoiced the Council for 90% of the grant up front. The ACO would be responsible for the auditing of the grant, including submitting all receipts to the Art Fund. On completion of the project, the ACO would invoice the museum for the final 10% of the grant. Any monies not spent would be refunded to the Art Fund.

RESOLVED to (1) note the award of the Art Fund Jonathan Ruffer Curatorial Grant; and

(2) approve the expenditure of the grant as outlined.

90/14 BUXTON MUSEUM AND ART GALLERY APPLICATION FOR ACCREDITATION The Arts Council's Accreditation Scheme was the benchmark of quality for museums, and was a standard approved by the principal grant agencies. The standard was reviewed regularly and museums had to have their status renewed regularly. Buxton Museum and Art Gallery had been accredited since 2000.

The museum was preparing the documents for the Arts Council's Accreditation Panel meeting in Autumn 2014, and two documents needed to be formally endorsed – the Forward Plan for Buxton Museum and Art Gallery and the Collections Management Portfolio. The Accreditation Panel required that these documents were agreed by an Elected Member and a signed copy of the minutes would be required to accompany the accreditation. Accreditation also required a number of other documents to be approved, and these were listed.

RESOLVED to (1) note the application of Buxton Museum and Art Gallery to renew its Accreditation with Arts Council England; and

(2) approve the relevant museum documents required for Accreditation.

91/14 TACKLING SCAM MAIL COMMUNICATIONS Estimates by the Office of Fair Trading suggested that up to 66,000 Derbyshire residents could be in receipt of scam mail communications each year. Although it was a specific offence under the Consumer Protection Regulations to send a scam communication, the fraudsters were usually based overseas, which made enforcement virtually impossible for local authorities. Derbyshire Trading Standards worked with a range of organisations to raise awareness about scams and ensured that details of scam communications were collated and referred to the appropriate agencies.

Since 2008, the authority had participated in an annual 'Scamnesty' campaign to encourage local residents to bring examples of scam mailings to their local library. The information was then passed to and collated by the Trading Standards Division and details were forwarded to Action Fraud to identify the criminals responsible and to refer to the relevant country's enforcement authority. The campaign was also intended to raise awareness amongst the public.

The number of complaints about scams had been increasing in recent years, and figures were provided for the last few years. Examples of the types of scams received by the Division were detailed, along with how much the resident had had to send to secure the prize. It was known that details of consumers who had been misled into sending money were circulated between scammers.

As well as promoting the Scamnesty campaign and issuing press releases about scams, the Division had also supported two local campaign groups – Think Jessica and the Scams and Prize Cheque Offences campaign. In addition, the Division was liaising with East Sussex County Council, which operated a National Scams Hub. This had been able to identify the names and addresses of residents who had been misled into sending money, and this information was then sent to the relevant local authorities so that they could provide direct assistance to the householder. It was noted that over 900 Derbyshire residents had been identified as having been recipients of scam mail and/or who had sent money to the fraudsters, and it was understood that the information about scam victims had followed enforcement action by the Metropolitan Police in conjunction with Action Fraud. The Division had been working with Adult Care and the Police to ascertain how best to approach potential victims.

The Division had written to over 100 suspected victims to bring to their attention the fact that they may have been conned, and to see whether they would like further information. Discussions were currently taking place with Adult Care to determine how best to raise awareness amongst carers and

family members to ensure that older people living on their own were not being misled.

RESOLVED to note the work conducted by the Trading Standards Division to raise public awareness about the potential harm from scam mail communications.

92/14 TACKLING NUISANCE CALLS Details were provided of the stress caused to some elderly residents from nuisance calls. Further to a previous report, the Trading Standards Division had been working with Adult Care, the Police and Community Safety Colleagues to identify local residents who could benefit from a telephone call-blocker. Call-blockers were designed to enable the telephone subscriber to programme the telephone numbers of family and friends so that these calls were connected as normal. Other trusted callers could be given a two digit pin number to enable them to connect. All other callers received one of two pre-recorded messages depending on the type of blocker, or alternatively some products had the facility to have a recorded message inviting the caller to contact a carer via an alternative telephone number. Nine local residents had been selected and an appropriate device installed.

Not all of the devices had been installed for long enough to capture meaningful data, but calls had been monitored for seven of the residents over a six month period. In total, they had received 1,566 telephone calls, of which 1,300 had been unsolicited or cold-call telephone calls blocked by the device. A breakdown of the calls was given.

The number and proportion of unwanted calls that had been prevented in the trial to date, and feedback from protected vulnerable adults and their carers from elsewhere in the country, suggested that telephone call-blockers were helpful in supporting older people to continue to live independently in their own homes with a reduced risk of them becoming victims of fraud or unwanted telephone calls. As a result of applications to the Courts on conviction of 'lifestyle' crimes, the Trading Standards Division had been able to recover monies from convicted criminals. Given the results of the trial, it was proposed to set aside £5,000 to purchase further telephone call-blockers (at a cost of £150 per unit) to be made available via referral from Adult Care, Community Safety or Police partners.

RESOLVED to note the stress caused to some older residents and the availability of call blocking technology, and to agree to the use of £5,000 allocated to the Trading Standards Division from funding recovered from convicted criminals.

93/14 CLINICAL GOVERNANCE ARRANGEMENTS FOR SERVICES COMMISSIONED BY PUBLIC HEALTH The County Council commissioned a

range of public health services that included clinical elements of provision and/or delivery by professionally regulated healthcare staff. It was a condition attached to the allocation of the public health grant that local authorities had to have appropriate clinical governance arrangements to cover services commissioned with grant funds. The clinical governance responsibilities of local authorities in respect of public health commissioned services were detailed.

In order to deliver the responsibilities, systems and processes needed to be agreed, and existing and planned arrangements were presented. These included nominated lead roles, governance infrastructure, processes and procedures, and commissioning for quality.

RESOLVED to note and support the development of Clinical Governance arrangements for Public Health commissioned services.

94/14 EMOTIONAL HEALTH AND WELLBEING SURVEY OF YOUNG PEOPLE Public Health was planning to commission a survey of all young people in Year 8 across Derbyshire, focussing on their emotional health and wellbeing and any resulting behaviour. Information about this in Derbyshire was currently fragmented, anecdotal and focussed on hospital admissions or those that had received support from specialist agencies. In order to provide cost effective, successful interventions that ensured prevention and early intervention was possible, it was necessary to know what the concerns of young people were.

The survey would give baseline information to cover the whole of the county, and would give a clear picture of what a large number of young people were concerned about and what behaviours they were engaged in. This was important for those that were not known to any services currently. Schools would be given their own data and comparable data from across the county to see where they had particular issues. This would allow schools to prioritise their pupil premium, focus on a specific area of concern with their young people and to allow early intervention. The survey would allow Public Health to pick up trends and themes at a county level.

Targeting preventative and early intervention work allowed more effective use of limited resources, and it would also allow young people to access the help and information they needed for their specific concerns. This would help prevent young people's behaviour from escalating to needing specialist support services. It was the intention to use the expertise of a range of staff to ensure that young people were supported with any concerns that the survey could raise. Safeguarding procedures would be in place and the provider of the service would be expected to work to the County Council's safeguarding policies.

Public Health was planning to commission an external provider to deliver the survey. Due to the sensitive nature of some of the questions, a company specialising in writing questions specifically for young people was required. Confidentiality of the survey results would be ensured and that the relevant consents to survey young people were in place. An external provider would also have the ability to market test any questions that had not previously been used in their existing surveys. This would ensure that the data collected was robust and had validity. The company would also be able to provide complex analysis of data alongside comparison of relevant data from other geographical areas. Funding for the survey would be £10,000 from an identified non recurrent budget.

RESOLVED to approve the expenditure of £10,000 to support the young people's emotional health and wellbeing survey.

95/14 PROPOSAL FOR THE IMPLEMENTATION OF THE HEALTHY COMMUNITIES APPROACH IN DERBYSHIRE Cabinet approval had previously been given to the proposal to progress with submitting an application to join the UK Healthy Cities Network (UKHCN). Earlier in the year, the Healthy Cities co-ordinator had met with staff from the County Council and District and Borough Councils, and responses had been positive with the Districts and Boroughs indicating a willingness to be partners in the development and implementation of the Healthy Communities approach. The first draft of the application was currently being developed.

The Healthy Communities approach would entail developing a framework that linked the core themes and priority issues of Phase VI of the Healthy Cities programme with current priorities and initiatives. Developing the approach on a countywide basis was complex, not least because the authority did not have responsibility for delivery of some of the key priority issues. It was therefore necessary to formulate a model of working that enabled co-ordination and implementation across the authority and second tier authorities.

It seemed appropriate for Derbyshire to adopt a model similar to Lancashire County Council, and this would involve the authority submitting an overall countywide application to join the network with the District and Borough Councils submitting individual applications as affiliated members. Evidence of activity at a local level would then be included as part of the countywide application. This would align with the Public Health locality plans, which would be a key mechanism for implementation of the Healthy Communities approach. This would link to the Health and Wellbeing Strategy and provide an overall framework for making Derbyshire a healthy place in which to live and work.

There would be an annual subscription fee which was expected to be approximately £6,000. This would be met from the existing DCC Public Health ring-fenced budget.

RESOLVED to approve the proposed approach to Derbyshire's application to join the Healthy Cities network.

96/14 DERBYSHIRE HEALTH AND HOUSING GROUP – FUNDING GRANT The Derbyshire Health and Housing Group administered the awarding of grants funded from the Public Health budget to housing and health related projects which were designed to reduce health inequalities. The current budget from the Public Health Ring Fenced grant was £35,608, and this would be allocated to new or innovative health and housing projects which enhanced existing programmes, reduced inequalities or added value.

Following an application and prioritisation screening procedure conducted during July 2014, the Group had proposed four projects for approval, and these were detailed. A list of those applications which did not meet the application or screening procedure was also provided. The funding was allocated for one year, and the award process required the organisation to sign a Grant Agreement, provide outcomes monitoring data quarterly and to produce an evaluation report to enable the effectiveness of the grant spend to be considered.

RESOLVED to approve the allocation of the grant budget as set out in the report.

97/14 CITIZENS ADVICE IN GP PRACTICES SUMMARY OF OUTCOMES 2013/14 The provision of weekly Citizens Advice Bureau sessions in Derbyshire's GP practices was a key and longstanding programme that aimed to prevent ill health by helping people to deal with their social and financial problems before they developed into health problems. The County Council had previously supported the programme, and each year an annual report of the service was produced. The key outcomes for the service in 2013/14 were detailed.

The service had become more efficient and this meant that more clients could be advised for the same amount of funding. This equated to an additional 2,274 clients being helped at no extra cost, and an additional 4,520 problems had been resolved. The impact that the service had had on individuals and their families was substantial and it was highly likely that the service saved local health and social care providers significant sums of money through its preventative approach. There was evidence of the likelihood that the service improved health and reduced health inequalities.

The cost of the service in 2013/14 was £843,597. The service had gone out to tender for new contracts starting in April 2014, and the four Derbyshire Citizens Advice Bureaux had won the contracts for their areas. This had included CAB provision in two more GP practices, bringing the total to 98/102 practices in Derbyshire which now provided the service. Cabinet had approved the new contracts in January 2014, and the total budget for the service in 2014/15 was £881,600, funded from the public health budget.

RESOLVED to note the outcomes of the Citizens Advice service in GP practices for the year 2013/14.

98/14 PAYROLL DEDUCTION FOR EMPLOYEES WISHING TO JOIN A CREDIT UNION Credit Unions were playing an increasingly important role in supporting people by providing access to affordable credit. Most of the Derbyshire population now had access to a credit union with five operating across the county. Cabinet had previously approved a grant fund of £300,000 from the Public Health budget for 'instant access' loans managed by credit unions, and a further £60,000 had been approved to support the administration of instant loans through a revenue budget of an additional 20%.

In July 2014, Cabinet had approved development funding for three of the credit unions from the Public Health Resource Fund. This was to enable the expansion of credit union services to areas of the county that were currently underprovided. The grants approved were detailed, and in addition to the support for local credit unions, the County Council was keen to support the development of the credit unions in other ways. The offer of a payroll deduction facility for County Council employees to join and save with a credit union would benefit employees, the credit unions and the County Council.

The cost of developing SAP to accommodate payroll deductions from salaries could be accommodated within the Shared Services Centre budget. There would be a modest financial requirement for promotional material, which would be funded from the Public Health budget.

RESOLVED to approve a payroll deduction facility for employees to save with local credit unions to commence by November 2014.

99/14 EXCLUSION OF THE PUBLIC **RESOLVED** to exclude the public from the meeting during the consideration of the remaining items on the agenda to avoid the disclosure of the kind of exempt information detailed in the following summary of proceedings:-

SUMMARY OF PROCEEDINGS CONDUCTED AFTER THE PUBLIC HAD BEEN EXCLUDED FROM THE MEETING

1. To confirm the exempt minutes of the meeting of the Cabinet Member for Health and Communities held on 9 September 2014

100/14 **EXEMPT MINUTES RESOLVED** that the exempt minutes of the meeting of the Cabinet Member for Health and Communities held on 9 September 2014 be confirmed as a correct record and signed by the Cabinet Member.