

Agenda Item No.4 (d)

DERBYSHIRE COUNTY COUNCIL

Cabinet Member for Council Services

27 February 2017

Report of the Strategic Director for Corporate Resources

**USE OF A NON-DCC FRAMEWORK FOR HARDWARE FOR THE SOCIAL
CARE CASE MANAGEMENT SYSTEM**

1 Purpose of Report

To seek approval under Protocol 2 of the Council's Financial Regulations to use Crown Commercial Services (CCS) Framework RM3733 Technology Products 2 Lot 1 (Hardware) to procure the ICT hardware for the implementation of the new social care case management system.

2 Information and Analysis

On 1 November 2016 Cabinet approved the award of a contract to Servelec Corelogic for a new Adult Care and Children's Services joint case management system and associated services.

Frameworki is the social care case management system used by 2,500 workers across Adult Care and Children's Services, as well as partner organisations, to record interventions and initiate work to ensure compliance with statutory requirements to deliver social care for both adults and children. It is the primary system used for both departments to record assessments and resources provided to individual clients. Frameworki will be replaced by Mosaic which incorporates new and improved functionality.

Mosaic will require more computer processing capacity than the current system and therefore, will need a new infrastructure building prior to the subsequent migration. This will improve resilience, increase storage capacity and improve the overall system performance. Additional servers and storage will need to be installed in the data centre at County Hall and Shand House.

On the 1 November 2016, Cabinet approved the use of CCS Framework RM3733 Technology Products 2 to procure low value ad hoc requirements not covered under existing contracts. It is proposed that this Framework is also used to procure, by way of further competition, the server and storage required for this upgrade. This will reduce timescales associated with the procurement of the ICT hardware. The Framework also provides levels of discount which reflect the aggregated volumes sold nationally.

3 Financial Considerations

The estimated value of the server and storage hardware required for Mosaic is £75,000. Cabinet on 1 November 2016 approved this expenditure being funded by a Revenue Contribution to Capital Outlay.

4 Legal Considerations

In respect of the Protocol 2 approval to use the RM3733 Framework, Call-off's under the Framework will be approved under the Council's Financial Regulations and carried out by a direct award or mini-competition, as appropriate, in accordance with the Financial Regulations. Accordingly, a further report will be submitted to the Cabinet Member for the award of a contract under that Framework.

5 Social Value Considerations

The hardware will support the Social Care Case Management System in enabling safeguarding assessments, advice and support services for vulnerable children, young people and their families, as well as clients over the age of 18 and their carers. The system is an essential tool to ensure that partners and in-house and external services can work together to protect and support its Derbyshire residents.

6 Other Considerations

In preparing this report the relevance of the following factors has been considered: human rights, equality of opportunity, health, human resources, environmental, transport, property and crime and disorder considerations.

7 Background Papers

Cabinet Report 2016 11 01 – Use of a Non-DCC Framework for Low Value Ad-Hoc ICT Requirements. For further information contact G. Knowles Telephone Ext. 38009

8 Key Decision

No.

9 Is it required that the Call-in period be waived in respect of the decisions being proposed within this report?

No.

10 Officer's Recommendation

That the Cabinet Member approves, under Protocol 2 of the Council's Financial Regulations, the use of CCS Framework RM3733 Technology Products 2 Lot 1 (Hardware) to procure the ICT hardware required to implement the new social care case management system.

**Judith Greenhagh
Strategic Director for Corporate Resources**