

A Vision for Derbyshire County Council's Day Services

Derbyshire County Council will provide innovative and flexible local day services that improve the health, wellbeing, independence and inclusion in the community of its *customers*.

Day services will work in partnership with the *customer*, their family carer and other significant people to develop an individualised personal support plan that promotes their independence, wellbeing and participation. This will allow people to access day services that will provide:

Accessible Services

- *Services will be available from 8am up to 8pm 7 days a week (where locally appropriate);*
- *Sessional day time services to reflect need of customer and carers*
- *Centres will be Dementia and Learning Disability friendly environments;*
- *Provide outreach service into local communities;*
- *Provide or assist in provision of flexible travel arrangements¹;*
- *Skilled Staff groups suitably trained, including dementia care and disability awareness.*

Personal Services

- *Menu of innovative activities - a range of personalised and group activities available within the centre based on individual preferences and outcomes to be met;*
- *Providing care and support in a safe environment that maximises their quality of life;*
- *Providing high quality, flexible, responsive and person-centred care and support that will maximise wellbeing by meeting individual physical, psychological, social and spiritual needs (as identified on personal support plans);*
- *Providing positive and regular interventions aimed at strengthening existing skills and empowering individuals.*

Supportive Services

- *Providing support services for carers;*
- *Active promotion of dignity and respect (minimum of Bronze Award for Dignity);*
- *Reablement opportunities for people and assistance with using aids and adaptations*

Efficient Services

- *Ensure Fieldwork services are aware of opportunities provided by Day Services through awareness raising and increased promotion of service.*
- *Improved monitoring of service to ensure right people are using it at the right time*
- *Promoting joint working with local health services to offer health promotion and preventative services with the day service setting (saving customer and carer time).*
- *Community of practice – managers of day services will share good practice, innovative ideas and provide advice and support to one another.*

Day services will be reflective of the need within the local area and also take into account other existing local services. Day service will also, where possible, generate income through promotion of suitable facilities to wider community (e.g. assisted baths, out of hours room hire, privately funded day places etc.).

¹ Dependent on detail of forthcoming Transport Policy