

Summary of Consultation Responses

1. Introduction

The Waste Management Service is working towards an overall cut in its budget of £4.000m by 2018-19, with the first phase of savings of £0.500m being required in 2017-18.

The Waste Management Service revenue budget in 2016-17 is £36.296m. The majority of costs relate to contractual payments for the recycling, treatment and disposal of household waste collected by Derbyshire's district and borough councils, and for all waste managed through Derbyshire's network of Household Waste Recycling Centres (HWRCs).

An initial analysis has shown that in order to achieve this quantum of savings, a radical rethink of the way in which waste management services are delivered will be needed. No one single initiative could deliver the saving alone, therefore, a combination of fundamental changes to current service provision is being considered, including a forensic analysis of contracts, sites, operations and the County Council's relationship with its partners.

2. Proposals for Savings and Income Generation at HWRCs

In order to achieve the first phase of savings required in 2017-18, the way in which the County Council delivers HWRC services is being reviewed. Three initial proposals have been identified which would combine savings and income generation through restricting access and introducing charges.

Proposal 1 - Restrict use of Derbyshire HWRCs to Derbyshire residents.

Proposal 2 - Require vans, trailers and pickups used for personal use to apply for a free permit to use the HWRCs.

Proposal 3 - Charge for non-household waste, such as soil, bricks and rubble.

A public consultation took place between 1 August and 21 October 2016 on the changes proposed to the HWRC service in Derbyshire. An online survey and paper copies of the consultation were made available to the public. Stakeholders were also informed of the consultation.

The consultation was promoted through the following ways:

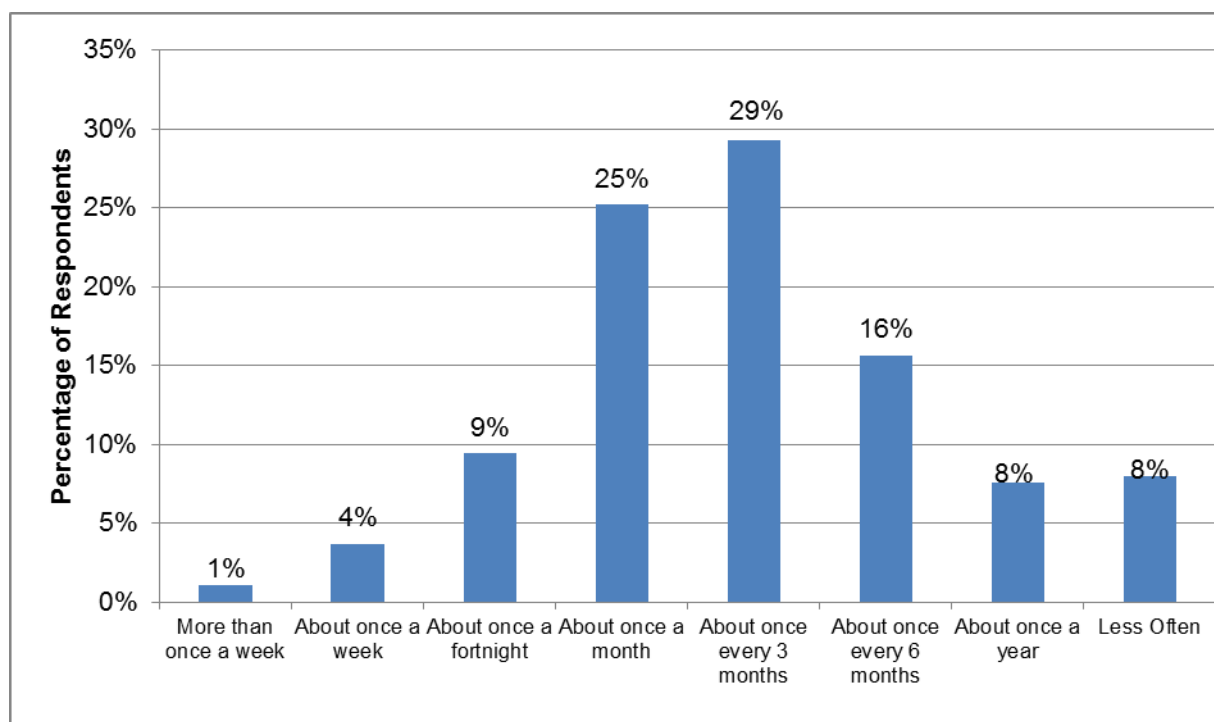
- press releases sent to local media;
- social media messages on Facebook at regular points throughout the consultation;
- information on the County Council's website front page banner and on the consultation webpage;
- flyers issued to visitors to the HWRCs.

3. Survey Results

The findings from the public consultation are presented in this report. A total of 1,182 responses were received to the consultation. 96% of respondents were from Derbyshire residents, 3% from people living outside Derbyshire and a small number of other respondents including a business. Written responses were also received from three district/borough councils, a parish council, a Member of Parliament and one neighbouring authority.

Frequency of HWRC Use

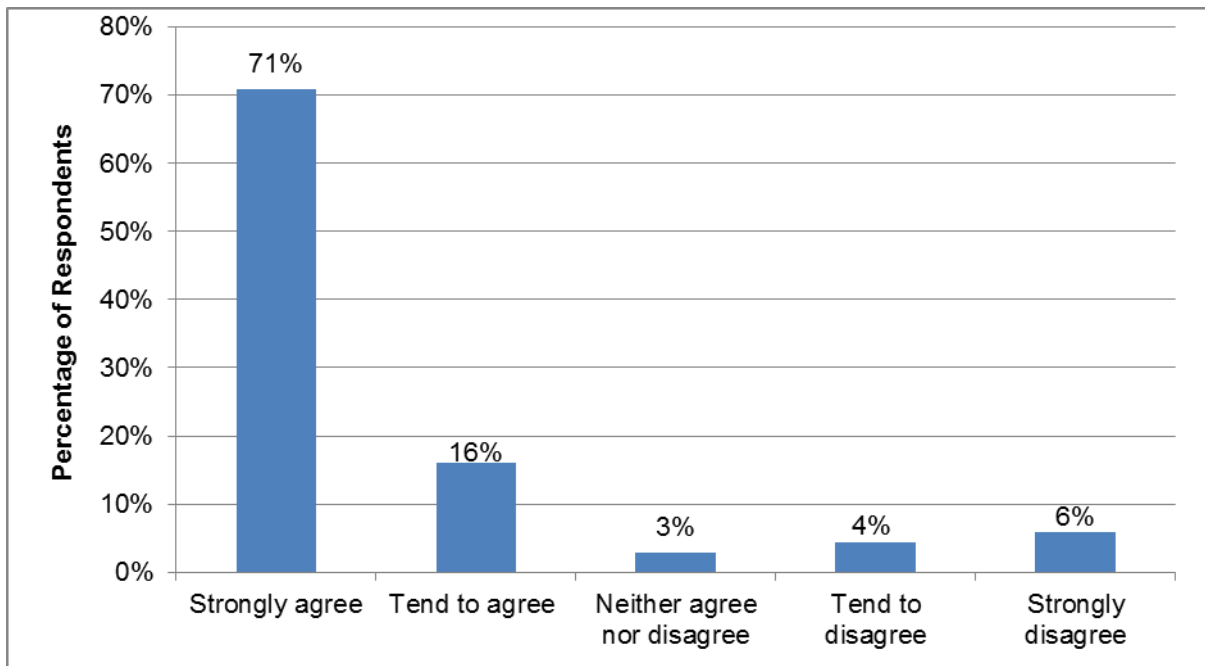
When asked how frequently respondents use the HWRC service, 25% indicated once a month, 29% once every 3 months, 16% once every 6 months and 16% once a year or less.



Proposal 1 - Restrict Use of HWRCs for Derbyshire Residents only.

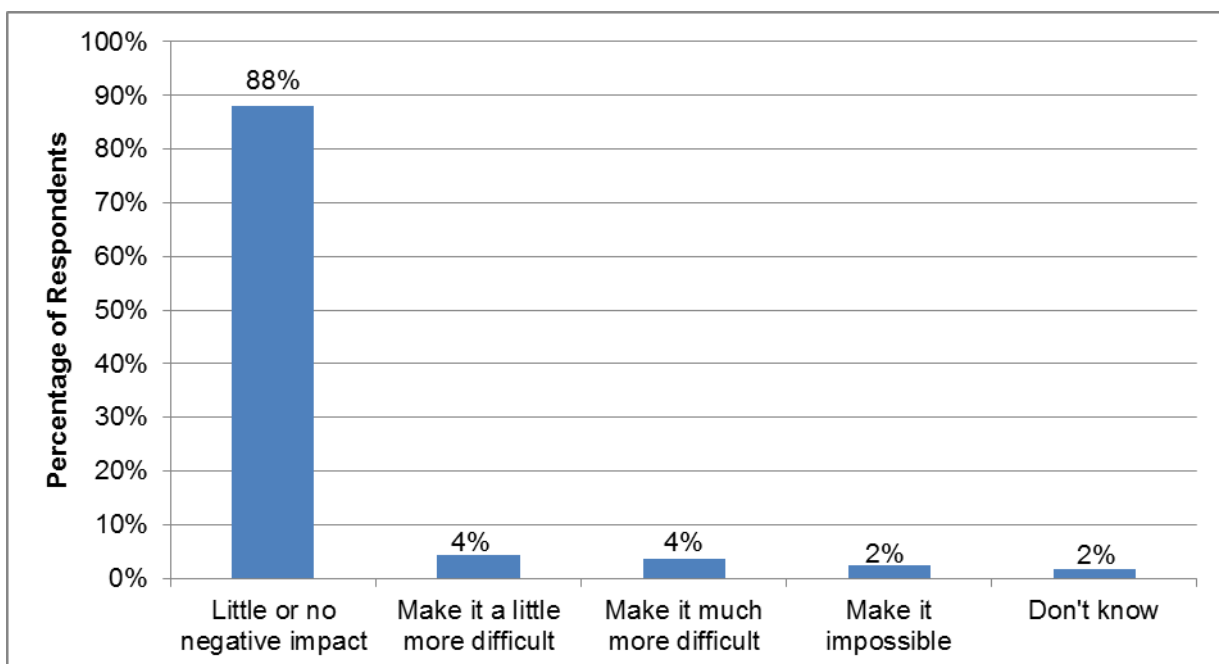
How strongly do you agree or disagree with only allowing people to use our centres if they live in Derbyshire (excluding Derby City) to make sure we're not picking up the cost of dealing with waste from outside the county.

87% of respondents agreed with only allowing Derbyshire residents to use the County Council's HWRCs.



How would it affect your ability to dispose of your waste if we restricted the use of the HWRCs to Derbyshire residents?

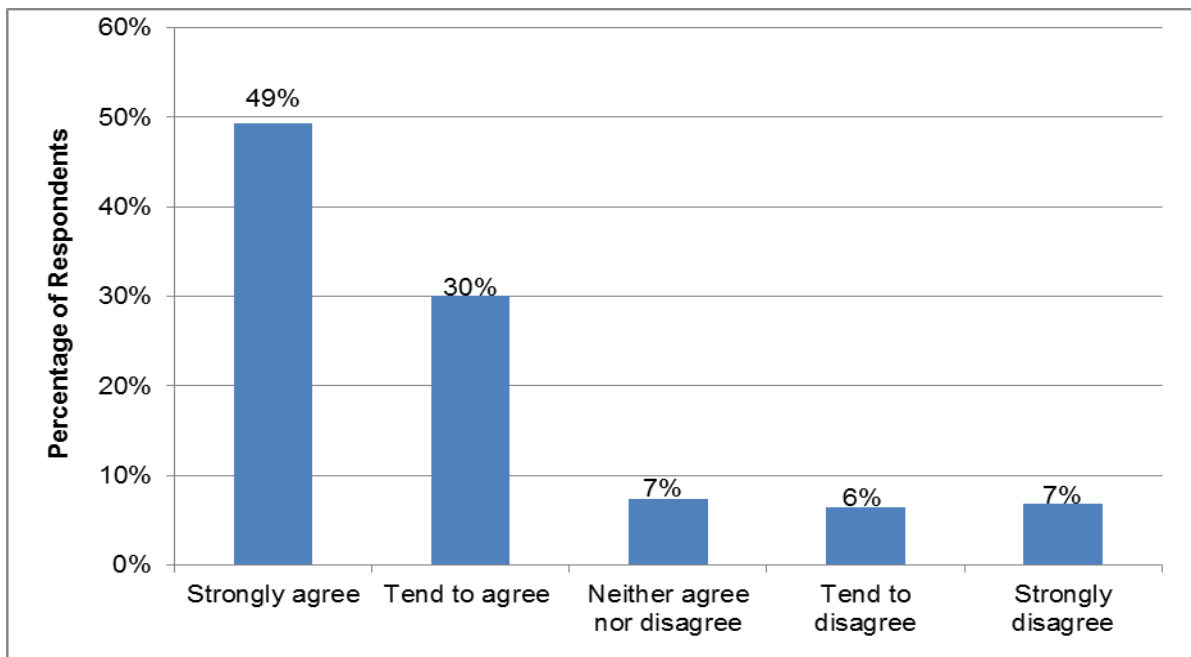
88% of respondents stated that there would be little or no negative impact.



Proposal 2 - Require vans, trailers and pickups used for personal use to apply for a free permit to use the HWRCs.

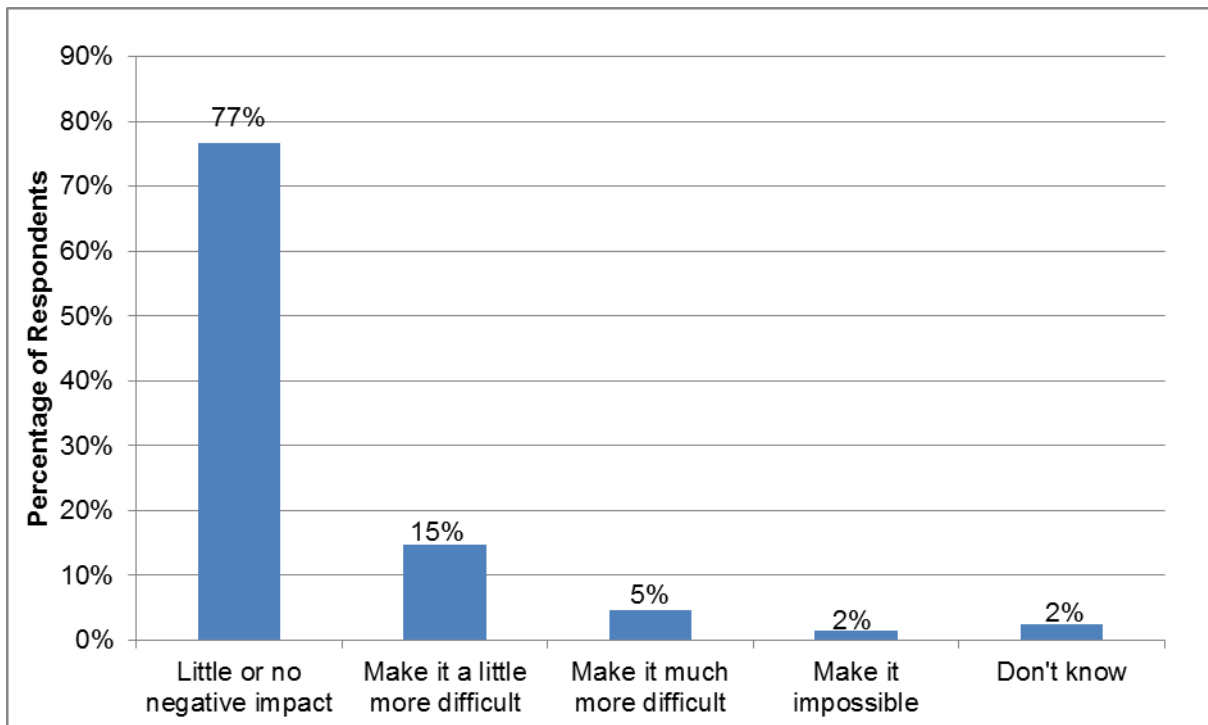
How strongly do you agree or disagree with requesting vans, trailers and pickups (used for personal use) to apply for a free permit to use our centres.

79% of respondents agreed with vans, trailers and pickups (used for personal use) applying for a free permit to use the County Council's HWRCs.



How would it affect your ability to dispose of your waste if we requested vans, trailers and pickups (used for personal use) to apply for a free permit to use our centres?

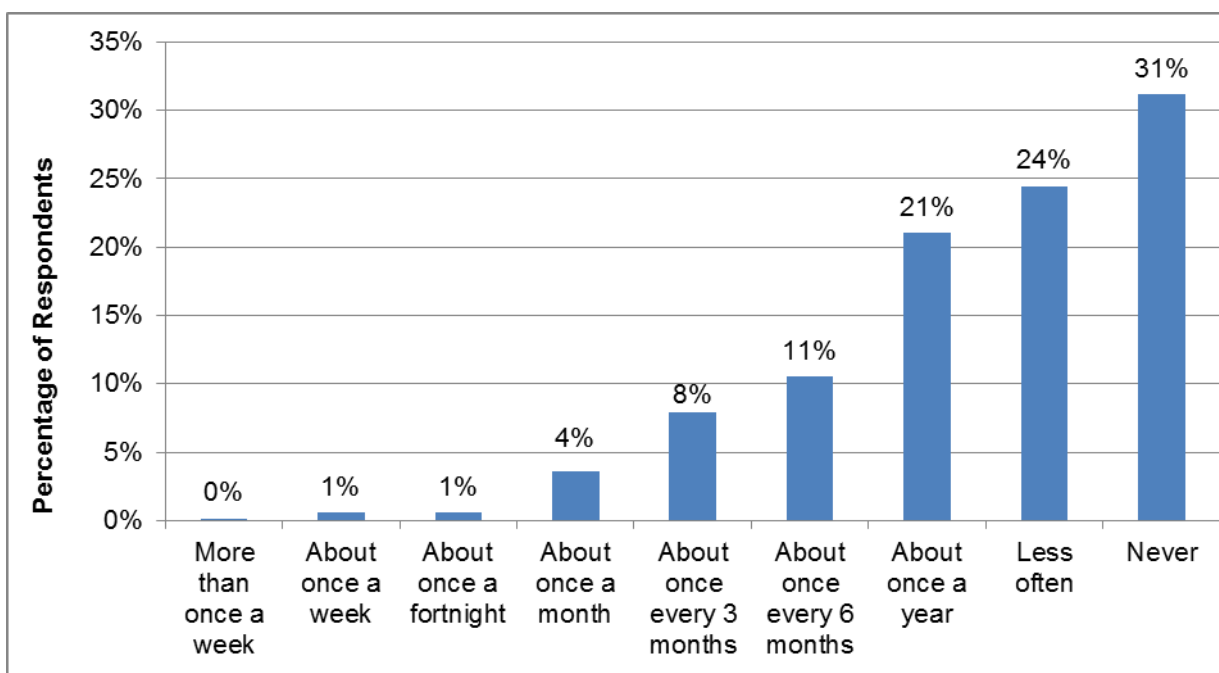
77% of respondents stated that there would be little or no negative impact.



Proposal 3 - Charge for Non-Household Waste, namely soil, bricks and rubble.

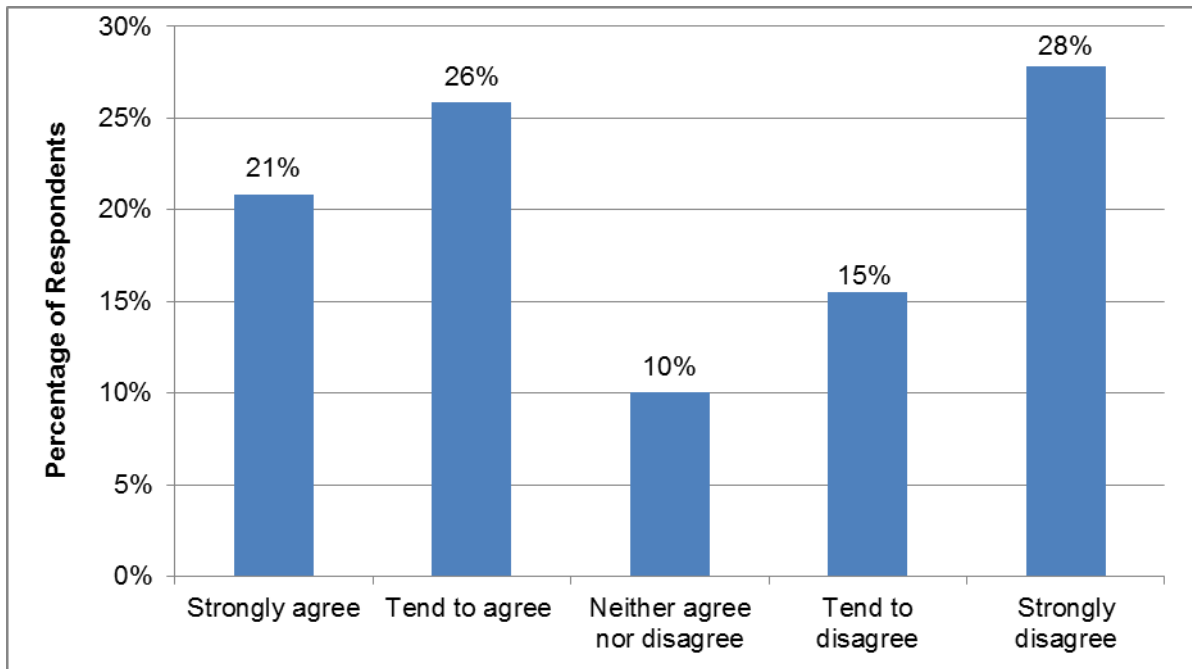
On average how often do you take non-household waste, such as soil, bricks and rubble to one of our recycling centres?

21% of respondents reported that they would take non-household waste about once a year, 24% less often than this and 31% never take this waste.



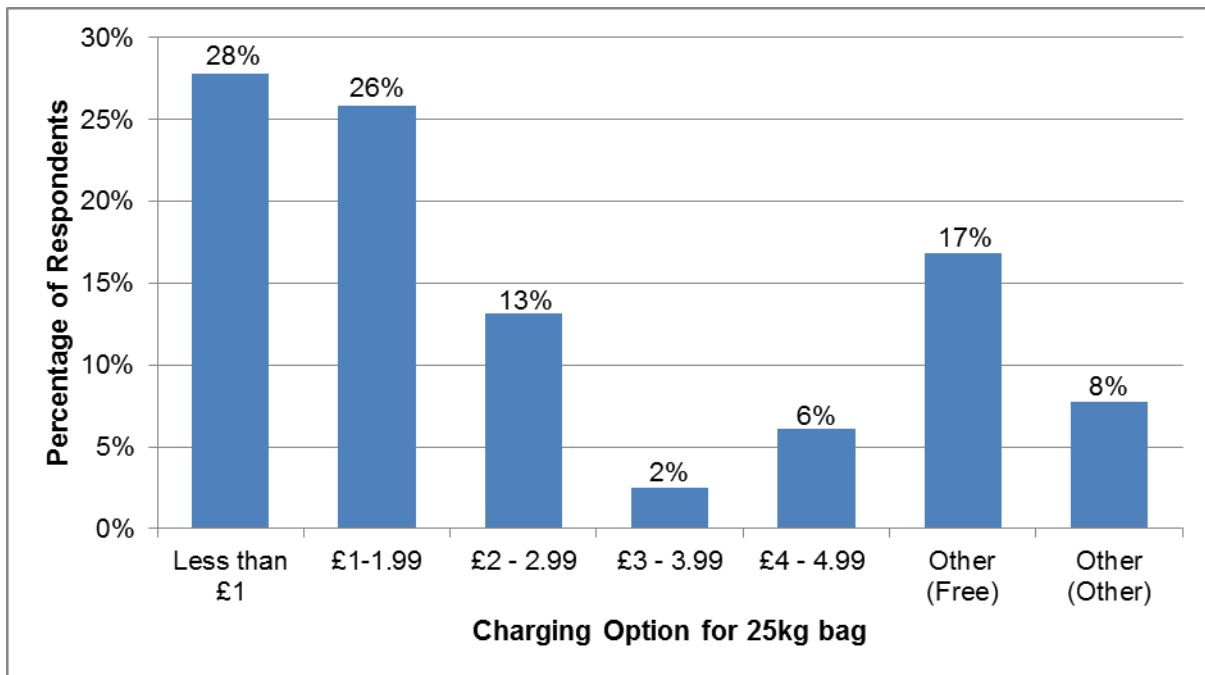
How strongly do you agree or disagree with charging people for bringing non-household waste to our sites such as soil, bricks and rubble.

47% of respondents agreed with charging, 43% disagreed and 10% neither agreed nor disagreed.



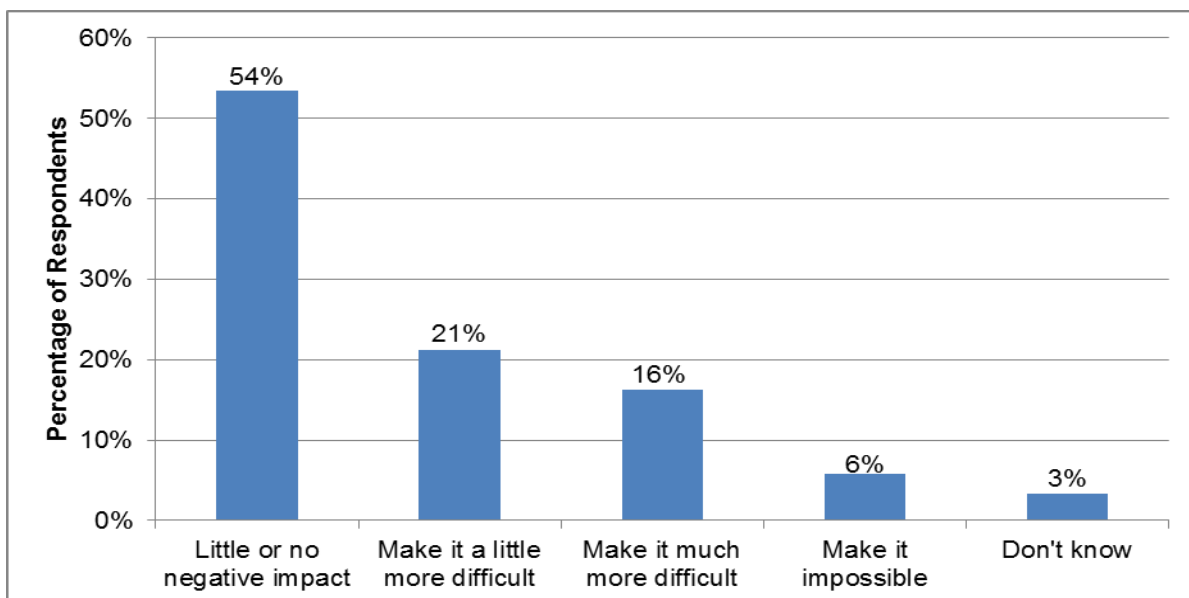
How much do you think we should charge people to take non-household waste to our centres?

28% of respondents would be willing to pay less than £1 per 25kg bag, 26% £1-£1.99, 21% between £2 - £4.99 and 17% of respondents selected the 'other' category and recorded that there should be no charge.



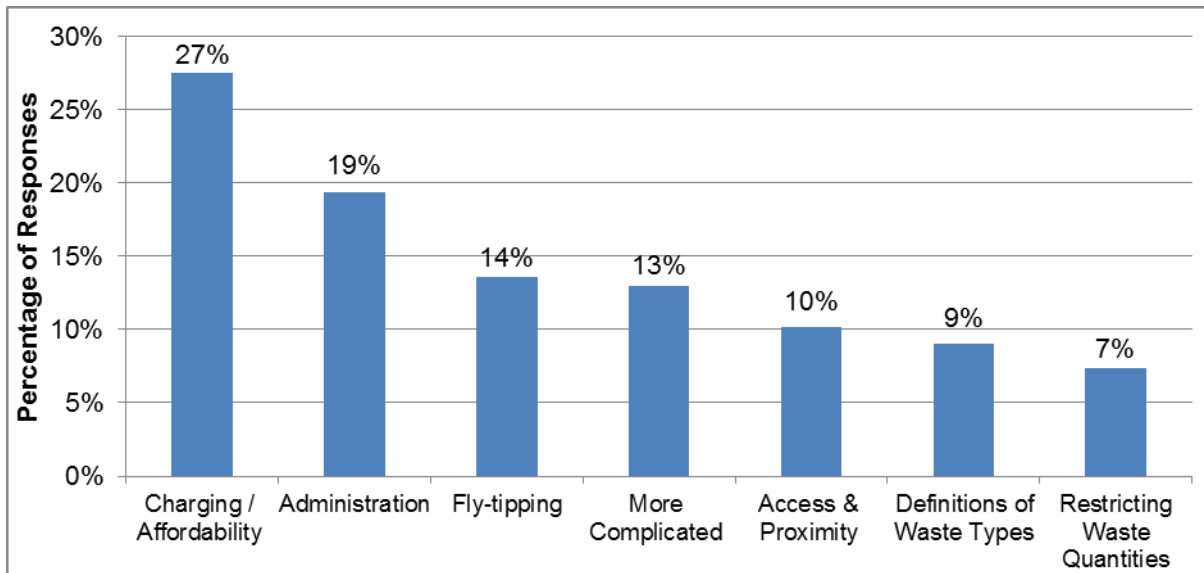
How would it affect your ability to dispose of your waste if we implemented a charge for people bringing non-household waste to our sites such as soil, bricks and rubble.

54% of respondents felt that there would be little or no negative impact on them, 21% of respondents felt that it would make it a little more difficult and 22% stated it would make it much more difficult or impossible.



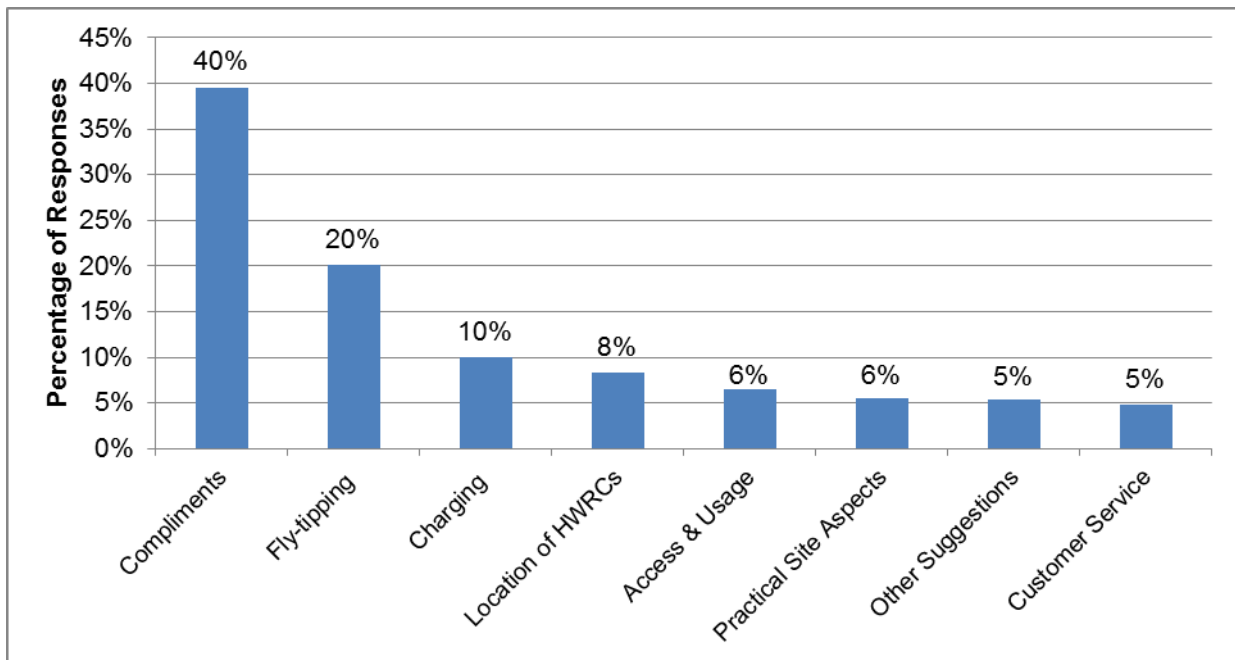
For each of the 3 proposals respondents who had answered that it would make it 'more difficult' or 'impossible' for them to dispose of their waste were asked what would make it easier for them.

Most of the comments did not make any suggestions on how it could be made easier. The comments tended to focus on the impacts of the proposals. 100 comments were made by respondents although often contained more than one point. The main comments made were around charging and the impact of costs on members of the public, the process of administration, the impact on accessing HWRC services, making the service more complicated and perceived impacts of increased fly-tipping.



Comments made about the HWRC service

Respondents were asked for any other comments they would like to make on the HWRC service. 99 comments were made by respondents although often contained more than one point. The majority of comments were positive and complementary about the HWRC service. Concerns of increased fly-tipping resulting from the implementation of proposals were also raised.



Responses from Other Stakeholders

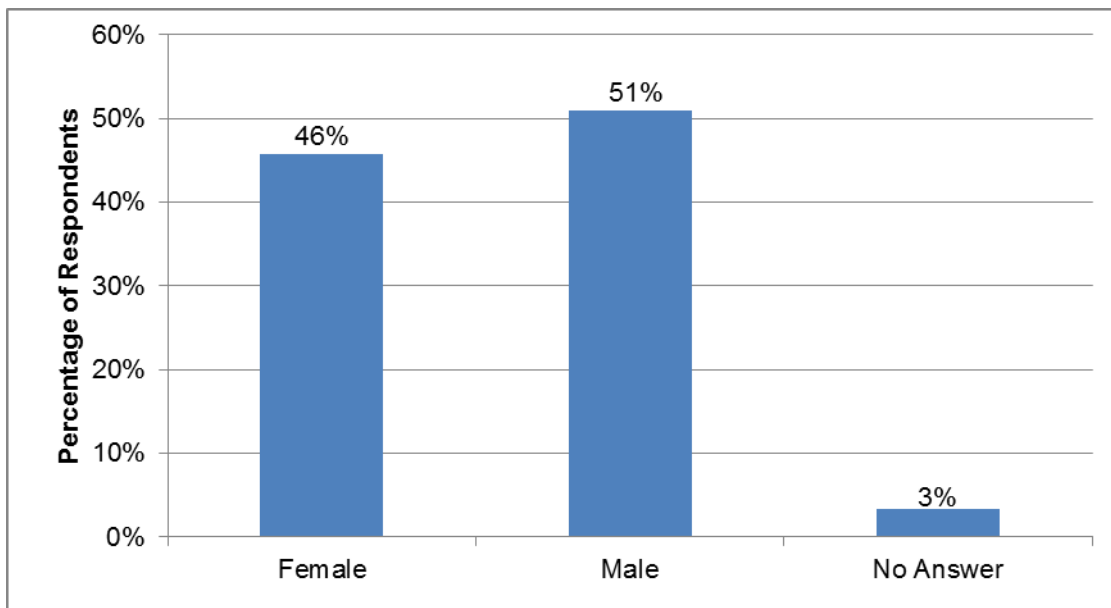
Written responses were received from High Peak Borough Council, North East Derbyshire District Council, Bolsover District Council, Mayfield Parish Council, Staffordshire County Council, and the Member of Parliament for Derby North.

The main points made related to concerns about the reduction of flexibility for members of the public and their ability to use HWRCs in neighbouring authorities, potential risk of increased fly-tipping and associated cost. Also, the reduction in real savings, after administration costs, is taken into account and the need for flexible and easy procedures for service users to register and prove residency. Some respondents also requested measures be put in place to accommodate people who had not registered or brought appropriate ID to the HWRCs to avoid fly-tipping, and finally that consideration be made to potential knock on effects such as the potential transfer of non-household waste into the kerbside residual waste stream.

A number of local councils who responded were supportive of the proposals. A request was, however, made for consideration to be given to ways to streamline existing HWRC operating costs prior to these proposals being progressed.

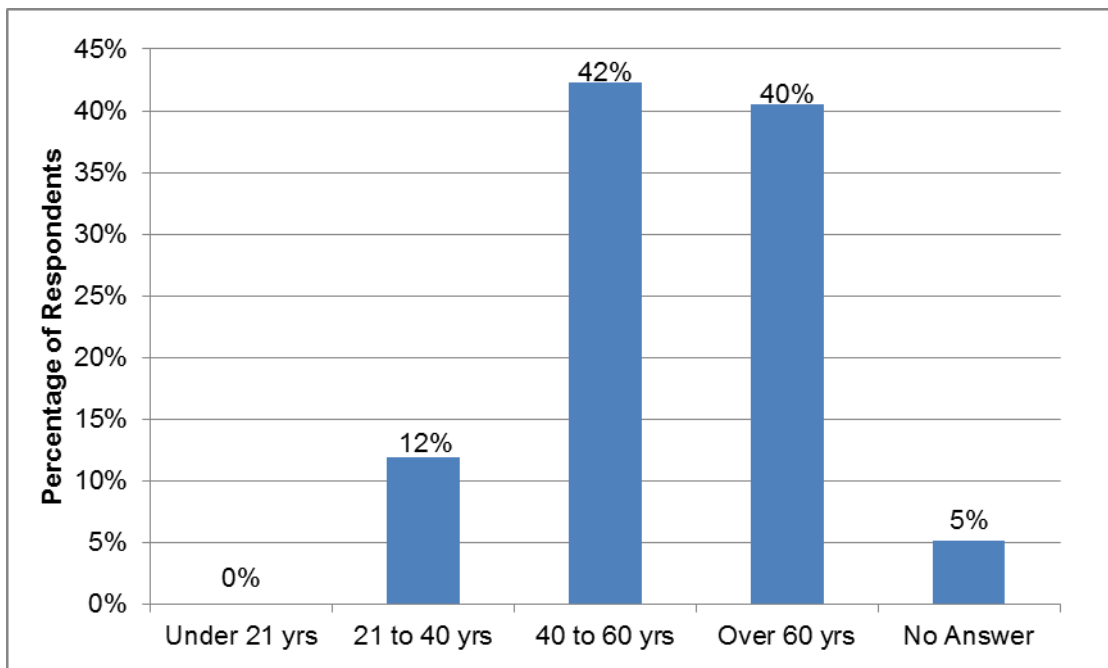
About the Consultation Respondents

Gender

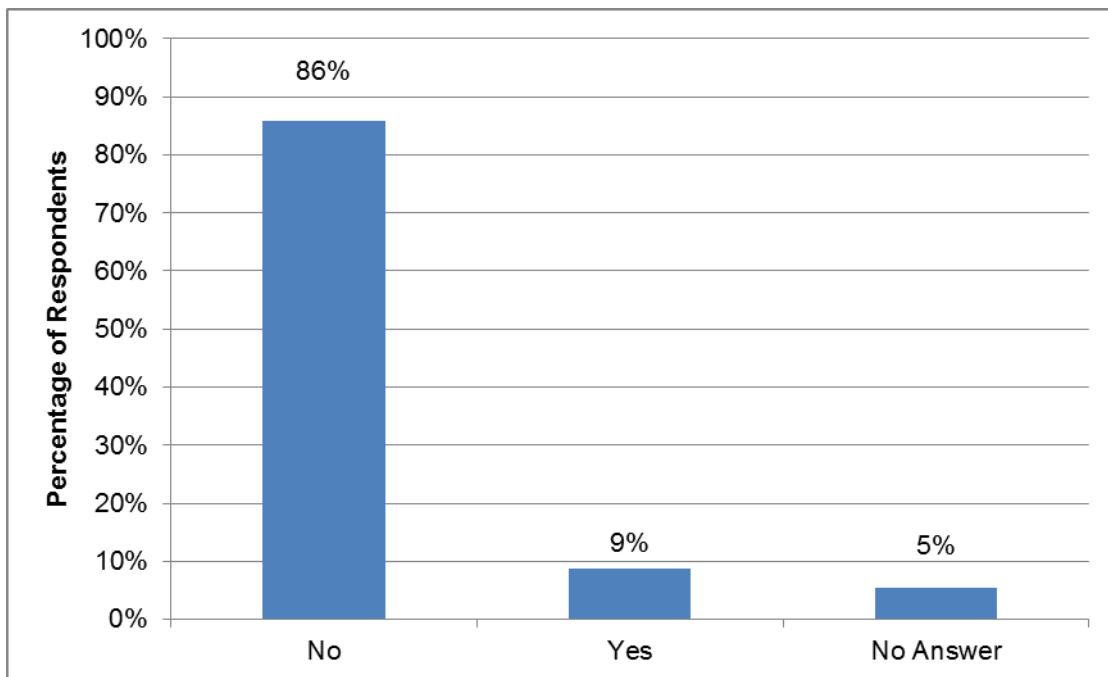


Age of Respondents

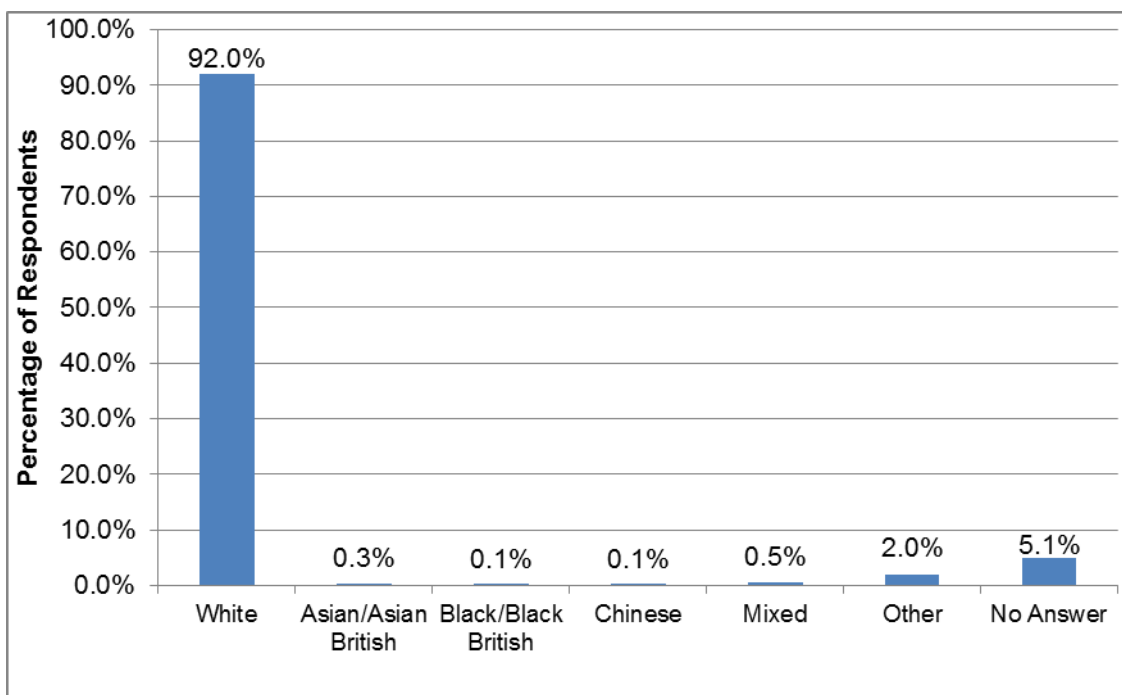
The figures in this graph have been rounded up and does not show the 1 respondent who was under 21.



Disability



Ethnic Group



Non-Household Waste Charges - Waste Types Included

Concrete, Cement and Mortar

- Whole paving slabs
- Concrete posts and lintels
- Bags (in granular form or set hard)
- Mortar and rendering

Rubble/Hardcore

- Bricks, blocks, paving and block paving (broken or whole)
- Rubble, hardcore and aggregates
- Sand, gravel, stones, rocks and pebbles
- Soil and clay from excavations
- Tarmac
- Chimney pots, slates and roof tiles
- Earthenware drains and sewer pipes

Ceramics

- Bath
- Shower tray
- Bidet
- Wash hand basin/pedestal
- Toilet or cistern
- Sink
- Ceramic wall/floor tiles

Charges do not apply for:

- Domestic garden ornaments
- Pots
- Crockery
- Cement bonded asbestos
- Plasterboard and plasterboard products
- Metal and plastic baths, sinks, shower trays, cisterns and toilets