



**Hardwick Clinical  
Commissioning Group**



**Derby City Council**



**Erewash Clinical Commissioning  
Group**



**North Derbyshire Clinical  
Commissioning Group**



**Southern Derbyshire Clinical  
Commissioning Group**

**Derbyshire Community Health Services**   
NHS Trust

**Derbyshire Healthcare**   
NHS Foundation Trust

## **Engagement Project: mental health service receivers and carers**

### **Update following the Project Board Meeting on 11 April 2014**

Hardwick Clinical Commissioning Group, on behalf of Health and Social Care Commissioners (The four Derbyshire Clinical Commissioning Groups, the County Council and the City Council), Derbyshire Community Health Services NHS Trust and Derbyshire Healthcare NHS Foundation Trust, is leading a project on mental health engagement processes and systems in Derbyshire.

#### **Why?**

We are committed to involving service receivers and carers throughout our organisations' activities and ensuring that this engagement makes a real difference. We hope that this project will enable us to do this even better than we are currently.

#### **Where are we up to?**

We have selected Springfield Consultancy as the independent facilitators who will be contacting and consulting existing service receiver and carer organisations in Derbyshire with regards to how we can improve our engagement with service receivers and carers. We are delighted to welcome a service receiver, from out of the county, who was part of the selection panel for the external facilitator position, and will be continuing as a Project Board member.

We were particularly impressed by the emphasis that Springfield placed on values in engagement. As you will see from the team member introductions below, Dan is a service receiver himself and has extensive experience in developing effective service receiver engagement and involvement. It was these strengths that particularly impressed the selection panel alongside their enthusiasm and commitment to service receiver and carer engagement.

There are three team members from Springfield, who will be assisting us with this project:



**Richard Edgeworth**, Healthcare Consultant

Richard has over 30 years NHS experience in clinical and managerial roles, including 10 years' experience of healthcare consulting. He has a proven track record of delivering service improvement projects across all levels of acute, primary care and mental health. With Advanced Facilitation Skills he is experienced in engaging and developing teams and people. He is a registered nurse, qualified mentor, performance coach and life coach.



**Dan Barrett**, Senior Co-Production Practitioner & Prosper Lead

Dan has 5 years' experience in administrative and managerial roles in the NHS and over 10 years' experience of living with a long term mental health condition. Dan is an expert in service user involvement, co-production and social activism, and specialises in building the capacity and capabilities of service user-led groups and organisations, and building collaborative platforms between service users and providers/commissioners.



**Mike Finn**, Healthcare Consultant

Mike has 27 years' experience in the NHS as a registered nurse and operational manager, incorporating 9 years in a service improvement and consultancy role. Mike is an expert in a specialised field of community mental health and is Chair of a national clinical network. He has co-authored two books, authored numerous publications and contributed to NICE guidance. Mike is a co-applicant on two current NIHR clinical RCTs with grants totalling in excess of £2 million. He is experienced in designing and managing large conference events on a national and international scale.

## **Everybody gets the chance to change engagement**

All existing Mental Health service receiver and carer organisations in Derbyshire will be contacted and consulted about this project, so expect to hear from Springfield in the near future. For some of you, this may be via Southern Derbyshire Mental Health Voluntary Sector Forum or North Derbyshire Voluntary Action, and for others it will be direct contact. You can also get in touch with Dan or Richard yourselves by contacting them by telephone or email.

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We also plan to have a stakeholder event towards the end of June/beginning of July, where all stakeholders are invited to come together to give their views.

Within 3 months we should have a number of options for how we can develop our engagement activities with Mental Health service receivers and carers. From there, a decision will be made as to which option(s) to proceed with. Each commissioner and provider organisation will then begin work to implement this.

We will provide further updates as the project progresses, however, should you have any queries or concerns, you can contact Dr Karen Scholes, who will be leading the project via:

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