

SOCIAL

This is a list of the SOCIAL aspects that DCC may wish to take into consideration when developing the new service specification for the Handy Van Network

- Framework of suppliers
- Employing local people
- Use of apprentices
- Use of volunteers
- Employees that are disabled
- Tasks – are these the ones that people want these handy vans to do?
- Engage with community - e.g. events
- Local suppliers to assist in areas of high demand
- Availability of service – not means tested
- Social isolation – refer to other services – e.g. floating support
- Hoarders – refer to fire service
- Falls checks
- Female operative
- Customer service training