



Florence Shipley Community Care Centre

Community support for older people and carers

Derbyshire County Council



The Florence Shipley Community Care Centre

Welcome to the Florence Shipley Community Care Centre. This is one in a network of high quality Community Care Centres in Derbyshire, which are becoming the focal point for delivering services to older people with complex needs. The centres will promote independence, well being and dignity as well as focusing on dementia and other long term conditions:

Key features

The main features of the service model are that they will support:

- Adults living with dementia and their carers
- Local people – the centre will be a hub for the local community with integrated services tailored to the needs of the communities they serve. The centres will have open public areas, centre based services tailored to meet assessed need, be a base for community support home care staff as well as short and long term residential care.

Community Care Centres Provide:

- A range of flexible opportunities for people in the community, including advice, information, day respite, rehabilitation and health support services
- Short-term and respite care for older people
- Long-term care for older people with dementia and complex needs.





The Service Model for Community Care Centres

Community Care Centres have an essential role in the delivery of person-centred services for older people. Services within a centre will help to maintain independence through its rehabilitation and preventative services and substantially reduce the risk of admission or re-admission to acute hospitals and inappropriate use of residential care.

Dementia friendly design, prevention and early intervention are at the heart of Community Care Centres. Buildings are dementia friendly and inclusive. Stirling University Dementia Unit is a key partner in the building design. Additionally, older people, their carers and local voluntary organisations have been essential partners in developing the centres service model.

Benefits of a Community Care Centre will include:

- Improved opportunity to live independently, through specialised care for people with dementia, advice and support to older people and carers within the surrounding community
- Easier access to a broad range of services and information
- Increased social inclusion for older people
- Improved choice and control

- Improved dignity and safety
- Improved preventative, early intervention and re-ablement services
- Community based support for carers
- Increased local partnerships and the efficient use of resources
- A building which promotes dementia friendly design and facilities which local communities can be proud of.

Services

The service model will provide centre based, residential and community based services as part of the integrated network of support to the locality. The building and services are designed to work in harmony with linked public, specialist therapeutic and private living areas.



Open public areas

The aim of the open public areas is to provide a local open access community resource for older people and their carers. There will be no requirement that these users have had a formal assessment of need. Together with reception facilities we will provide:

- Access to information and advice for example:
 - ◊ Derbyshire County Council Information Portal
 - ◊ Alzheimer's Society
 - ◊ Age Concern
 - ◊ Derbyshire, Derbyshire Library Service
 - ◊ Bookings for professional social care
 - ◊ Referrals via Call Derbyshire
- Café/Bistro
- Internet café/shop/hairdresser
- Private rooms - for confidential matters
- Telecare Demonstrating Suite
- Fitness/meeting rooms (book-able for local community groups)
- Adult Education groups
- Peer support groups
- Health Promotion events and fire service home safety assessments
- Signposting to other services with a non-dementia focus.

Services based on individual support plans

Following a full assessment of need, these could include:

- 20 Intensive Day Care places available 7days per week
- Day Opportunities in a range of multi-purpose rooms and facilities which can provide opportunities for assessment, therapy, treatment and social activities
- An assessment service for people with dementia, carer peer support groups and "Caring with Confidence" training courses
- Promotion of Carer's Assessments and Carer's Emergency Card
- Arts Projects and therapy
- Memory box groups; carers and cared for people helped to develop memory boxes.

Residential Services

32 residential bedrooms with en-suite facilities.

All bedrooms will include modern technology that will, for instance, reduce the risk of falling by allowing lights to come on automatically when residents get out of bed in the night; detect when residents may have unexpectedly left their rooms.

Short stay residential accommodation

- 16 CQC registered places providing short breaks and Intermediate Care.

Short breaks

- 8 short stay beds and communal areas
- Integration with other services within the centre and beyond
- Planned and emergency short breaks.

Intermediate Care

- 8 short stay beds and communal areas providing respite and short breaks providing a mixture of social care support and therapeutic input for a short period (usually around 6 weeks) intended to increase an individual's physical, emotional and mental functioning
- Facilitating discharge from acute settings, and to support people to return home or to prevent hospital admission or long term care.

Long term residential care

- 16 CQC registered long stay beds in units of up to 8 people
- Based on individual Person Centred Plans
- Self contained and safe
- Strengthening existing skills and focus on empowering individuals
- Providing opportunities for activities
- Specialist support, within Derbyshire Dementia Care Pathway.

