

# **Derbyshire Sexual Health Services Consultation Feedback**

**May 2017**

# Purpose of this report

To share feedback from stage 1 of Derbyshire County Council's consultation on sexual health services, which took place between the 13<sup>th</sup> February 2017 and the 13<sup>th</sup> March 2017. This includes details of the following:

- The purpose of the consultation
- The format of the consultation
- A summary of responses
- A summary of the key emerging themes
- How this feedback will be used
- Contact details for any queries on this information

# Purpose of the consultation

- To identify opportunities to improve the existing Integrated Sexual Health Service in Derbyshire
- To ensure that the service is meeting the needs of Derbyshire residents
- To inform the development of the service specification for Integrated Sexual Health Services in Derbyshire
- To inform the development of a Sexual Health Strategy for Derbyshire

# Format of the consultation

- Public online survey (with the option of postal submission) available via the Derbyshire County Council website. Details of the survey have been publicised via posters displayed in various public areas, including libraries and clinics, and via email distribution across partner organisations.
- Online stakeholder survey, shared across all identified stakeholder organisation by email.
- Focus group sessions with some groups identified as being at greater risk of poor sexual health outcomes.

# Response

332 people engaged in the consultation, including:

- 188 responses to the public survey, this includes 75 questionnaires submitted by post. 65% of the respondents to the public survey had accessed a sexual health service in Derbyshire.
- 101 responses to the online stakeholder survey. 25% of respondents to the stakeholder survey identified as being a professional working within the integrated sexual health service.
- 43 participants engaged in focus group sessions with some groups identified as being at greater risk of poor sexual health outcomes.

# Emerging themes

- Improve the availability of appointments and waiting times for appointments
- A need for outreach clinical services to those most at risk, who experience barriers in accessing a clinic
- Improve the visibility of services to partners and residents
- Improve the accessibility of services, particularly in rural locations where travel is a barrier
- Explore alternative options for service access, e.g. online services, postal kits, text messaging
- Improve communication with partners
- Address barriers to vulnerable groups, to reduce the fear of prejudice and stigma
- Ensure the workforce is suitably trained, match competencies to demands on the service
- Ensure absolute confidentiality and anonymity
- Explore extended community provision through general practice and pharmacies, alongside appropriate funding

# How feedback will be used

Derbyshire County Council Sexual Health Commissioners will ensure that feedback from this consultation is appropriately used to inform the development of the Sexual Health Strategy for Derbyshire, and the development of the Integrated Sexual Health Service Specification for Derbyshire.

Derbyshire County Council Sexual Health Commissioners will share feedback on the existing service with the current provider in order to drive service improvement.

# Queries

If you have any queries on this report, please contact Carol Ford, Public Health Manager for Sexual Health Services in Derbyshire.

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