

# DERBYSHIRE CITIZENS' PANEL RESULTS FEBRUARY 2014

## DEMOGRAPHIC PROFILE OF RESPONDENTS

District	Number of Respondents	District Response Rate %
Amber Valley	524	52%
Bolsover	412	41%
Chesterfield	343	34%
Derbyshire Dales	517	52%
Erewash	436	44%
High Peak	421	42%
North East Derbyshire	498	50%
South Derbyshire	391	39%
<b>Total</b>	<b>3542</b>	<b>44%</b>

Gender	Number of Respondents	% of Total Respondents
Female	1692	48%
Male	1839	52%
<b>Total</b>	<b>3531</b>	<b>100%</b>

Age Group	Number of Respondents	% of Total Respondents
16 to 24 years	47	1.3%
25 to 34 years	244	7%
35 to 44 years	553	16%
45 to 54 years	849	24%
55 to 59 years	568	16%
60 to 64 years	522	15%
65 to 74 years	596	17%
75 years and over	149	4%
<b>Total</b>	<b>3528</b>	<b>100%</b>

Ethnicity	Number of Respondents	% of Total Respondents
White British	3395	97%
BME	121	3%
<b>Total</b>	<b>3516</b>	<b>100%</b>

**Derbyshire Citizens' Panel is a joint initiative between Derbyshire County Council and all the Derbyshire district/borough councils**

**4900405552**

## DERBYSHIRE MOBILE LIBRARY SERVICE 2014

Derbyshire County Council is facing budget pressures like never before and needs to save £157m by 2018. Reductions in Government grants, inflation and greater demands on areas of the County Council's budget for adult social care and vulnerable children mean it must re-think the way it delivers services. It means some services will remain, some will be run differently but some will have to stop.

The library service has already looked at what it can do to be more cost-efficient and has saved over £2 million over the past three years. These savings have been achieved mainly through changes to staffing levels, opening hours, book purchasing, and the introduction of technology such as self-service check-out and return of library books. However, further significant savings cannot be made through efficiencies alone and this means that alternative ways of delivering the library service to local people will need to be found.

This questionnaire asks about your current use of Derbyshire branch and mobile library services and also on the options for the future provision of mobile services.

Before you answer this questionnaire please refer to the following document which provides further information on the options for the future provision of mobile library services in Derbyshire:

<http://www.derbyshire.gov.uk/mobilelibraries>

Please take time to read this information before completing this questionnaire.

### Q1. How often do you usually visit a branch library?

Almost every day	At least once a week	About once a month	Less frequently but visited within the last 6 months	Less frequently but visited 6-12 months ago	Last visited more than 12 months ago	Never used
0.6%	8.3%	17.2%	14.9%	8.9%	28.2%	21.8%

### Q2. If you use a branch library which one do you usually use? *(Please X one box only)*

- |                                       |                                    |  |  |
|---------------------------------------|------------------------------------|--|--|
| <input type="checkbox"/> Alfreton     | <input type="checkbox"/> Creswell  | <input type="checkbox"/> Killamarsh      | <input type="checkbox"/> South Normanton |
| <input type="checkbox"/> Ashbourne    | <input type="checkbox"/> Dronfield | <input type="checkbox"/> Long Eaton      | <input type="checkbox"/> Staveley        |
| <input type="checkbox"/> Bakewell     | <input type="checkbox"/> Duffield  | <input type="checkbox"/> Matlock         | <input type="checkbox"/> Swadlincote     |
| <input type="checkbox"/> Belper       | <input type="checkbox"/> Eckington | <input type="checkbox"/> Melbourne       | <input type="checkbox"/> Tideswell       |
| <input type="checkbox"/> Bolsover     | <input type="checkbox"/> Etwall    | <input type="checkbox"/> New Mills       | <input type="checkbox"/> Whaley Bridge   |
| <input type="checkbox"/> Borrowash    | <input type="checkbox"/> Gamesley  | <input type="checkbox"/> Newbold         | <input type="checkbox"/> Whitwell        |
| <input type="checkbox"/> Brimington   | <input type="checkbox"/> Glossop   | <input type="checkbox"/> Old Whittington | <input type="checkbox"/> Wingerworth     |
| <input type="checkbox"/> Buxton       | <input type="checkbox"/> Hadfield  | <input type="checkbox"/> Pinxton         | <input type="checkbox"/> Wirksworth      |
| <input type="checkbox"/> Chapel       | <input type="checkbox"/> Hayfield  | <input type="checkbox"/> Ripley          | <input type="checkbox"/> Woodville       |
| <input type="checkbox"/> Chesterfield | <input type="checkbox"/> Heanor    | <input type="checkbox"/> Sandiacre       |  |
| <input type="checkbox"/> Clay Cross   | <input type="checkbox"/> Holmewood | <input type="checkbox"/> Shirebrook      |  |
| <input type="checkbox"/> Clowne       | <input type="checkbox"/> Ilkeston  | <input type="checkbox"/> Somercotes      |  |

## YOUR MOBILE LIBRARY USAGE

**Q3. How often do you usually visit a mobile library?**

Every fortnight	Every four weeks	Less frequently but visited within last 6 months	Less frequently but visited 6-12 months ago	Last visited more than 12 months ago	Never used
2.3%	1.4%	1.1%	0.9%	8.4%	85.8%

**Q4. If you are a mobile library user, which stop do you usually use?**

**Q5. If you use a mobile library is this for:** *(Please X all that apply)*

- |                                    |   |
|------------------------------------|---|
| 67.5% - Yourself                   | 12.2% - Another adult in your household |
| 13.3% - Children in your household | 7.1% - Other (Please X and specify)     |

## MOBILE LIBRARY SERVICES

**Q6. How important do you think it is for there to be a mobile library service in your neighbourhood?**

Very important	Fairly important	Not very important	Not at all important	Don't know
21.6%	30.7%	19.3%	13.6%	14.8%

**Q7. If the mobile library service was withdrawn from your neighbourhood how much of an effect would this have on you or your household?**

- |                                     |                                 |
|-------------------------------------|---------------------------------|
| 5.6% - It would have a major effect | 75.8% - It would have no effect |
| 8.9% - It would have a minor effect | 9.7% - Don't know               |

**Q8. If you said that withdrawal of the service would have a minor or a major effect please describe what this would be:**

**Q9. If the mobile library service was withdrawn from your neighbourhood, what alternative provision would you seek?** *(Please X all that apply)*

- |  |  |
|--|--|
| 71.9% - I do not use the mobile library                            | 5.7% - Stop using libraries altogether |
| 26.0% - Use a branch library                                       | 4.0% - Other                           |
| 3.4% - Request a home library visit                                | <input type="text"/>                   |
| 7.1% - Borrow e-books and/or e-audio books from the library online |  |

## RESIDENTS' OPTIONS FOR THE MOBILE LIBRARY SERVICES IN DERBYSHIRE

**Q10. The Council has to make savings by reducing the mobile library provision, please look at the four options which have been identified and rank them 1-4 where 1 is the most preferred option and 4 the least preferred:**

Average Rank ( *the lowest average rank is the preferred option* )

3.61	Removal of all ten mobile libraries
2.28	Maintain two Maximum Capacity Vehicles (MCVs)
1.87	Maintain one MCV and one standard mobile vehicle, the latter to serve schools, playgroups, nurseries and some housebound customers
2.32	Working with communities to develop a network of drop-off points in accessible premises and other locations e.g. Children's Centres

**Q11. Please state here the reasons for your preferences or any other suggestions you may have for delivering mobile library services in the future:**

In designing the future provision of library services we are asking the following questions to help us gain an understanding of how people access local facilities.

**Q12. How often do you visit shops?** (Please X one box on each column)

	Local shops	Shops in another locality
Almost every day	36.8%	5.8%
At least once a week	53.7%	63.7%
About once a month	5.9%	21.9%
Less frequently but visited within the last 6 months	1.6%	5.8%
Less frequently but visited 6-12 months ago	0.6%	1.1%
Last visited more than 12 months ago	0.4%	0.8%
Never	0.9%	0.9%

**Q13. How do you usually travel to shops?** (Please X one box on each column)

	Local shops	Shops in another locality
Walk	45.3%	1.2%
Cycle	0.9%	0.6%
Use own private transport	47.1%	80.3%
Rely on relative's/neighbour's private transport	1.0%	2.2%
Use public transport	4.3%	14.2%
Use community transport	0.1%	0.5%
Use taxi	0.5%	0.3%
Rely on others to go shopping for me	0.7%	0.8%

## PHYSICAL ACTIVITY

Derbyshire Sport is continuing to monitor Derbyshire resident's involvement in sport and physical activity. The information gathered from the following questions will enable us to improve sporting opportunities across the county.

**Q14. In the past week, on how many days have you done a total of 30 minutes or more physical activity, which was enough to raise your breathing rate?**

*(This may include sport, exercise and brisk walking or cycling for recreation or to get to and from places, but should not include housework or physical activity that may be part of your job)*  
*(Please **X one** box only)*

0 - 18.3%    1 - 15.3%    2 - 17.0%    3 - 16.0%    4 - 10.5%    5 - 8.3%    6 - 5.9%    7 - 8.6%

**Q15. Have you done any exercise or organised sport in the last 12 months?**

50.6% - Yes    *(If 'Yes' go to question 17)*    49.4% - No    *(If 'No' go to question 16)*

**Q16. If you have not done any exercise or organised sport in the last 12 months what stops you?**    *(Please **X all** that apply)*

12.9% - Too expensive	10.0% - I don't think I could keep up
3.8% - Too far to travel	19.8% - I don't think I'm fit enough
22.7% - Lack of time	21.2% - Not interested
2.1% - A lack of opportunity to try something new	17.9% - Other (Please X and specify)
6.5% - I am not aware of what is available	
7.6% - Activities available are not of interest	
10.2% - I don't like going on my own	

**Q17. If you have done any exercise or organised sport in the last 12 months, have you experienced any of the following?**    *(Please **X all** that apply)*

70.5% - Feel healthier	38.3% - Socialise with people you exercise with
72.0% - Feel fitter	15.7% - Feel more involved in where you live
23.8% - Feel more confident	6.2% - Other (Please X and specify)
48.5% - Feel more energetic	
22.3% - Know more people in your local area	

**Q18. If you have done any exercise or organised sport in the last 12 months, what motivates you?**    *(Please **X all** that apply)*

45.7% - Weight loss	11.8% - Keep up with children/grand children
7.0% - Motivated by an event e.g. fun run, charity walk etc	53.3% - Slow down ageing process
12.4% - Health scare	10.7% - Wanted to make more/new friends
3.1% - Want to support charity	24.2% - Other (Please X and specify)
27.8% - Wanted 'time for me'	

**Q19. If you wanted to start exercising/take up a new sport or activity, where would you look to find out what was available?** (Please **X all** that apply)

16.2% - Active Derbyshire website	33.6% - Local newspapers/magazines
20.7% - Local authority website	11.2% - Parish Council/Village Hall
56.9% - Leisure Centre	18.2% - Sports Club
26.3% - Library	9.6% - Other (Please X and specify)
11.3% - Health Centre/Health professional	
28.6% - Family/Friend	

**Q20. How satisfied or dissatisfied are you with sports provision in your local area?**

(Please **X one** box only)

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied
12.3%	34.5%	43.1%	5.5%	4.6%

**Q21. Have you seen this logo?**



Yes - 18.2%      No - 81.8%

**If you have answered 'Yes' where have you seen it?**

(Please **X all** that apply)

22.5% - Website	27.6% - Newspaper	12.8% - Other (Please X and specify)
58.6% - Leaflet/poster	4.9% - Facebook/Twitter	

**Q22. Have you seen this logo?**



Yes - 25.2%      No - 74.8%

**If you have answered 'Yes' where have you seen it?**

(Please **X all** that apply)

23.4% - Website	26.2% - Newspaper	10.0% - Other (Please X and specify)
56.8% - Leaflet/poster	2.7% - Facebook/Twitter	

## DRUG & ALCOHOL ACTION TEAM

The Drug and Alcohol Action Team (DAAT) is a partnership of agencies within Derbyshire that work together to reduce the harm caused by drug and alcohol misuse throughout the county. The responses to these questions will help us to target Public Health and Community Safety related activity to improve the quality of life of Derbyshire residents.

**Q23. If you needed to find a contact for alcohol / drug treatment and support services, where would you look?** (Please **X all** that apply)

12.5% - Local media (newspapers, television and/or radio)	3.5% - Directory enquiries (e.g. 118 118)
3.0% - National media (newspapers, television and/or radio)	75.1% - GP
20.8% - Library	10.2% - Family/friend
52.9% - Internet	3.3% - Other (Please X and specify below)
19.1% - Telephone directory (e.g. Yellow Pages, Thomson Local etc)	

**Q24. If you were concerned about your drinking levels (or that of a family member or friend), would you know where to get ...** (Please **X one** box on **each** row)

	Yes	No
...information (e.g. unit awareness, managing your drinking, the impact on health etc.)	75.6%	24.4%
... support (e.g. treatment, advice, support groups etc.)	68.0%	32.0%

**Q25. If you had a drug or alcohol issue, what might stop you from seeking help from drugs or alcohol services in your area?** (Please **X all** that apply)

13.9% - Lack of service in my local area	43.8% - Don't want people knowing my business
20.1% - Perception of what service could offer	43.1% - Stigma/fear of being judged/labelled
3.8% - Service wouldn't meet my needs	12.2% -Other (Please X and specify)
6.9% - Negative comments about service from others	
22.3% - Don't know what they could do for me	

**Q26. In the past year, have you seen discarded needles or syringes in your local area?**

Yes - 6.8% No - 93.2%

**Q27. If you answered 'Yes' to Q14, please indicate from the list below where you have seen discarded needles or syringes:** *(Please X all that apply)*

43.3% - On the street	5.2% - In a cemetery	10.3% - Other (Please X
6.0% - In a public toilet	19.7% - In a car park	and specify)
48.5% - In a public park/recreation ground	0.9% - On public transport	
5.2% - In my garden	37.8% - On waste ground	
1.7% - In school grounds	2.6% - On a building site	

## COMMUNITY SAFETY PARTNERSHIPS

Community Safety Partnerships have been established across Derbyshire on district council areas. These partnerships involve the County Council and district councils, the Police, Health organisations, Fire Service, Drug and Alcohol Action Teams, Youth Offending Services, Probation Service, and the business and voluntary sectors. Each partnership sets local objectives to reduce crime and disorder and to do this they need to audit local crime rates and consult with the public to gather local views on community safety issues. The results from the following questions will be used with data from partner agencies to monitor how residents in Derbyshire feel about crime and disorder.

Throughout this questionnaire a neighbourhood is defined as the roads, streets or blocks around your home.

**Q28. How safe do you feel in the following situations?** *(Please X one box on each row)*

	Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	No opinion/ Don't know
When outside in your neighbourhood during the day	66.8%	29.6%	2.4%	0.9%	0.2%	0.1%
When outside in your neighbourhood at night time	23.4%	51.9%	13.5%	7.2%	2.6%	1.4%
When you are alone in your own home at night time	51.6%	40.0%	4.9%	2.4%	0.6%	0.6%
When travelling alone on public transport	18.1%	41.4%	12.0%	4.9%	1.3%	22.3%

Q29. How worried are you about crime in your local area? <i>(Please X <u>one</u> box only)</i>				
Very worried	Fairly worried	Not very worried	Not at all worried	<i>(If 'Not at all worried' please go to Q32)</i>
3.5%	28.7%	57.9%	9.9%	

Q30. If you are worried about crime in your local area how much does this impact on your quality of life? <i>(Please X <u>one</u> box only)</i>			
A lot	A little	Not at all	Not worried about crime
54.6%	4.7%	0.4%	<i>(excluded from analysis)</i>

Q31. How worried are you about ... <i>(Please X <u>one</u> box on <u>each</u> row)</i>					
	Very worried	Fairly worried	Not very worried	Not at all worried	Not applicable
...having your home broken into and something stolen?	8.8%	36.7%	48.3%	5.9%	0.2%
...having your car stolen?	5.5%	26.2%	52.5%	8.8%	7.2%
...having things stolen from your car?	5.0%	27.0%	52.0%	9.1%	7.0%
...being mugged and robbed?	5.5%	19.6%	58.5%	15.8%	0.7%
...being raped?	3.2%	7.4%	40.0%	30.9%	18.5%
...being physically attacked by strangers?	4.9%	17.5%	58.5%	18.5%	0.6%
...being subject to a physical attack because of your race, age, gender, sexuality, religion or disability?	3.0%	8.0%	38.8%	41.0%	9.2%

Q32. Thinking about your local area, how much of a problem do you think are... <i>(Please X <u>one</u> box on <u>each</u> row)</i>					
	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know
...parents not taking responsibility for the behaviour of their children	11.3%	25.5%	46.5%	13.6%	3.1%
...people not treating other people with respect and consideration	9.2%	23.1%	48.3%	17.5%	1.9%
...abandoned or burnt out cars	0.4%	1.7%	26.9%	65.1%	6.0%
...vandalism or graffiti and other property damage	2.0%	10.3%	48.4%	36.0%	3.3%
...groups of teenagers hanging around	5.1%	16.4%	48.2%	27.4%	2.8%
...people using or dealing drugs	5.0%	12.1%	31.6%	29.3%	22.0%
...noisy neighbours or loud parties	2.2%	5.4%	38.7%	51.9%	1.7%
...rubbish or litter lying around	12.1%	24.7%	45.1%	17.8%	0.4%
...people being drunk or rowdy in public places	2.5%	8.2%	46.3%	37.8%	5.1%
...people being verbally abused	2.4%	6.6%	41.4%	39.7%	9.8%



**Q33. How well informed do you feel about what is being done to tackle anti-social behaviour in your local area?** (Please **X one** box only)

Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
3.4%	24.7%	42.3%	18.8%	10.8%

**Q34. How often do you think these incidents happen in the streets around your home?**

(Please **X one** box on **each** row)

	Very often	Quite often	Not very often	Hardly ever	I don't know
Burglary in the home	1.9%	13.4%	50.5%	25.3%	8.8%
Robberies in the street	0.3%	2.8%	34.6%	48.5%	13.7%
Cars stolen	1.0%	7.9%	42.0%	34.8%	14.3%
Cars broken into	1.7%	14.7%	42.9%	26.3%	14.5%
Bicycles stolen	1.8%	14.3%	36.9%	22.2%	24.7%
Abandoned or burnt out cars	0.2%	1.2%	19.7%	62.8%	16.1%
Other arson	0.1%	1.2%	16.7%	58.2%	23.7%
Vandalism or graffiti and other property damage	2.2%	12.3%	34.8%	40.4%	10.4%
Groups of teenagers hanging around	5.8%	19.1%	35.8%	32.6%	6.7%
Bullying	2.5%	8.6%	21.7%	26.1%	41.0%
Verbal abuse	2.4%	7.9%	27.0%	35.6%	27.2%
People using or dealing drugs	5.0%	10.5%	21.4%	26.2%	36.9%
Prostitution	0.2%	0.7%	10.4%	39.6%	49.1%
Noisy neighbours or loud parties	2.0%	5.0%	27.2%	57.1%	8.7%
People sleeping rough on the streets	0.3%	0.9%	9.8%	56.1%	32.9%
Rubbish or litter lying around	15.4%	26.5%	31.4%	23.7%	3.0%
People being drunk or rowdy in public places	2.5%	9.1%	32.2%	42.9%	13.3%

**Q35. How often do you think these incidents happen in the streets around your home?**

(Please **X one** box on **each** row)

	Very often	Quite often	Not very often	Hardly ever	I don't know
Domestic abuse	1.2%	6.6%	20.6%	21.8%	49.9%
People being attacked/harassed because of their skin colour, ethnic origin or religion	0.3%	1.5%	16.1%	47.3%	34.9%
People being attacked/harassed because of their age	0.3%	1.9%	17.9%	47.4%	32.5%
People being attacked/harassed because of their gender	0.3%	1.2%	16.1%	46.1%	36.3%
People being attacked/harassed because they are disabled	0.3%	1.6%	16.4%	47.2%	34.5%
People being attacked/harassed because of their sexuality	0.2%	1.4%	16.5%	44.2%	37.7%

Q36. Have you seen this Stop Hate UK logo?

**STOP HATE CRIME**  
**0800 138 1625**  
**24 HOUR HELP LINE**

Yes - 14.9%

No - 85.1%

Q37. Do you know about the domestic abuse 24 hour helpline? Yes - 23.5% No - 76.5%

Q38. If you are, or have been, a victim of domestic abuse have you ever reported it?

☐ Yes - 1.9%

☐ No - 7.9%

☐ Not been a victim of domestic abuse - 90.1%

Q39. If you have had any experience of the Criminal Justice System how satisfied or dissatisfied are you with the System? (Please **X one** box only)

Very  
satisfied

Fairly  
satisfied

Neither satisfied  
nor dissatisfied

Fairly  
dissatisfied

Very  
dissatisfied

No experience  
of the System

1.8%

7.2%

10.2%

7.6%

5.1%

68.1%

## FOSTERING AND ADOPTION

The following questions are designed to measure residents awareness of the current fostering and adoption campaign. The information you provide us will feedback into our services and help shape any future plans.

Q40. Are you aware of the new Derbyshire County Council fostering and adoption campaign?

Yes - 37.6%

No - 62.4%

If you are aware of the fostering and adoption campaign, where have you seen/heard it? (Please **X all** that apply)

20.1% - Radio

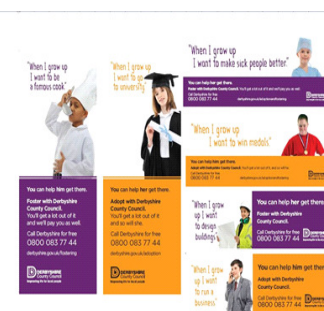
7.5% - Bus

32.6% - TV

21.3% - Poster/leaflet/postcard

43.7% - Newspaper

38.1% - Derbyshire County Council publication



5.0% - Other

Q41. Do you currently foster?

Yes - 0.3% (If 'Yes' go to question question 42)

No - 99.7% (If 'No' go to question 43)

Q42. If you already foster, do you foster for Derbyshire County Council, or an independent fostering agency?

87.5% - Derbyshire County Council

12.5% - Independent fostering agency

Why did you choose to foster with the agency that you do?

Please go to question 48

**Q43. Have you ever thought about fostering?**Yes - 14.2% (If '**Yes**' go to question 44)No - 85.8% (If '**No**' go to question 45)**Q44. If you have thought about fostering, have you ever made initial enquiries/found out more?**Yes - 25.5% (If '**Yes**' go to question 46)No - 74.5% (If '**No**' go to question 47)**Q45. If you are considering fostering, but have not yet made an initial enquiry, please let us know what stopped you or what information you feel you would need.**

*Please go to question 47***Q46. If you have made initial enquiries, did you approach Derbyshire County Council, or another fostering agency? (Please **X one** box only)**

0.0% - Derbyshire County Council

100.0% - Another fostering agency

(Please tell us which fostering agency)

**Why did you approach the agency that you did?**

**Q47. If you are considering fostering, what are the main things that would make you choose a particular agency over another?**

**WASTE**

Please tell us your thoughts about how you manage certain types of waste by answering the following questions. This will help us develop our services and campaigns accordingly.

**Q48. How satisfied or dissatisfied are you with each of the following services provided by Derbyshire County Council and/or your local district/borough council?**(Please **X one** box on each row)

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied
Keeping public land clear of litter and refuse	10.5%	49.2%	17.1%	17.0%	6.2%
Local tips/household waste recycling centres	41.8%	40.1%	11.0%	5.2%	1.9%
Doorstep recycling	48.0%	39.4%	7.3%	3.9%	1.4%

**Q49. How often do you recycle...***(Please **X one** box on each row)*

	Always	Most of the time	Sometimes	Never
...everyday items, e.g. paper, glass and cans	92.1%	7.0%	0.7%	0.2%
...electrical items, such as toasters, computer equipment, phones, washing machines	62.3%	19.7%	13.6%	4.4%
...batteries	58.9%	19.3%	13.7%	8.2%

**Q50. Do you know Derbyshire County Council sell discounted home composters?**

Yes - 49.9%

No - 50.1%

**Q51. Do you have a home compost container in your garden or allotment?**

Yes - 46.8%

No - 53.2%

**Q52. How often do you use your home compost container to compost your garden waste?***(Please **X one** box only)*

More than once per week	Once per week	Once per month	Occasionally	Never	Don't have a home compost container
50.6%	20.9%	9.3%	16.9%	1.8%	0.6%

**Q53. How often do you use your home compost container to compost your food waste?***(Please **X one** box only)*

Every day	Most days	Once per week	Once per month	Occasionally	Never	Don't have a home compost container
31.0%	24.9%	8.2%	2.1%	12.8%	19.1%	1.9%

**Q54. Have you heard of the 'Love Food Hate Waste' campaign, that encourages everyone to throw less food away?**

38.4% - Yes

57.2% - No

4.4% - Don't know

**Q55. Which of the following types of food do you regularly waste? *(Please **X all** that apply)***

7.8% - Cooked pasta and rice

50.5% - None of the above

19.1% - Fruit

5.4% - Other (Please X and specify)

24.8% - Vegetables

25.0% - Salad

25.2% - Bread

**Q56. Approximately how much of the above food items, overall, would you say your household throws away?***(Please **X one** box only)*

3.4% - A plateful every day

19.6% - A plateful every week

14.6% - None

0.9% - 5-6 platefuls every week

8.7% - A plateful every two weeks

8.4% - 2-4 platefuls every week

44.4% - Hardly any

## ADULT CARE

The following questions are designed to help the County Council's Adult Care Information Team understand what information residents need about adult care and how they would like to access it. Your responses will help us improve how we provide this information in the future.

**Q57. If you, or a family member, are becoming frailer or starting to struggle with day to day living, where would you go to find information about the support available?**

(Please **X all** that apply)

83.4% - GP surgery	17.9% - Citizens Advice Bureau (CAB)
18.4% - Library	5.5% - Don't know
41.7% - Internet	4.0% - Other (Please X and specify where)
17.9% - Phone Call Derbyshire	
8.4% - Pharmacist	

**Q58. Ideally, where would you want to get your Adult Care information? (Please **X all** that apply)**

82.5% - GP surgery	13.5% - Citizens Advice Bureau (CAB)
20.8% - Library	4.2% - Don't know
37.1% - Internet	2.7% - Other (Please X and specify where)
19.2% - Phone Call Derbyshire	
13.2% - Pharmacist	

**Q59. In the past year, how easy or difficult has it been for you to find information and advice about support, services and benefits?**

(Please consider information from different sources, such as voluntary organisations and private agencies, as well as Derbyshire Adult Care, when considering your answer)

Very easy	Fairly easy	Neither easy nor difficult	Fairly difficult	Very difficult	Not tried to find information or advice
4.4%	17.9%	12.9%	5.1%	2.5%	57.2%

**Q60. If you have found it difficult to find information and advice about support, services and benefits, what were you looking for?**

## HEALTH AND WELLBEING

Wellbeing is about feeling good about your life. It can be affected by things such as worries about money, work, your home, the people around you and the place that you live in. Wellbeing is also affected by whether or not you feel in control of your life, feel involved with people and communities as well as feelings of anxiety and isolation.

**Q61. Which of the following wellbeing needs affect you?** (Please **X** all that apply)

- 48.3% - Poor physical, mental or emotional health
- 1.9% - Need for protection from abuse or neglect
- 29.9% - Living Independently e.g. how well you are able to do everyday things
- 11.4% - Not being in work, education, or training
- 10.5% - Poor social wellbeing e.g. having contact with friends
- 24.5% - Poor economic wellbeing e.g. having enough money to spend
- 11.5% - Difficult domestic, family and personal relationships
- 18.5% - Participation in local community activity

**Q62. Which, if any, of the following kinds of help do you receive/have you received in the last 12 months?** (Please **X** all that apply)

- 8.7% - Help from social services
- 4.8% - Help from the local council (other than social services)
- 57.0% - Help from the NHS/your GP/Health Visitor or similar
- 6.4% - Help from the Citizens Advice Bureaux
- 5.0% - Help from a voluntary organisation (other than Citizens Advice)
- 48.6% - Help from a friend / neighbour or family
- 8.4% - Help from your faith community e.g. Church or Mosque
- 3.2% - Help from the Handy Van Scheme
- 3.6% - Help from the Derbyshire Fire & Rescue Service
- 7.2% - Help from the local police force
- 23.6% - Help from a paid personal assistant (e.g. gardener or "handy" person)
- 2.7% - Help from a paid personal carer with personal care/support (other than help arranged through Adult Care / social services)
- 6.8% - I would benefit from help but have not used any of the above

**Q63. If you have long term physical or mental ill health / disability do family members, friends, neighbours or others look after you, or provide unpaid help or support?**

- |                                   |  |
|-----------------------------------|--|
| 21.1% - No                        | 0.8% - Yes, 50 - 69 hours a week           |
| 6.1% - Yes, up to 20 hours a week | 2.6% - Yes, 70 or more hours a week        |
| 2.2% - Yes, 20 - 49 hours a week  | 67.1% - I don't have a long term condition |

**Q64. If your partner or another relation who lives in your home have long term physical or mental ill health / disability do family members, friends, neighbours or others look after you, or provide unpaid help or support?**

- |                                   |   |
|-----------------------------------|---|
| 23.2% - No                        | 0.3% - Yes, 50 - 69 hours a week                                |
| 3.4% - Yes, up to 20 hours a week | 2.2% - Yes, 70 or more hours a week                             |
| 3.7% - Yes, 20 - 49 hours a week  | 67.2% - No-one else living in my home has a long term condition |