

Derbyshire & Derby City Pharmaceutical Needs Assessment: Public Consultation

Frequently Asked Questions

What is this Consultation about?

This consultation will inform the Pharmaceutical Needs Assessment, which is looking at whether community pharmacies are adequately meeting the needs of local people. As part of this work, it is essential to obtain your views on the services that are currently being offered and utilised so that unmet needs can be identified and decisions can be made regarding the future provision of pharmacy services across Derbyshire and Derby City.

Why is this being done?

The assessment of local community pharmacy services is now a mandatory responsibility of the Derbyshire County Council's and Derby City Council's Health and Wellbeing Boards (a group of different organisations, including NHS organisations and councils, that work together to improve local people's health and wellbeing) and needs to be completed every three years. The results will help us to develop our plans to make sure that the public can access appropriate pharmacy services to meet their needs.

How can you help?

You can let us know your views by completing our questionnaire. The questionnaire can be accessed online using the following link: www.derbyshire.gov.uk/pharmacyservices

A paper copy of the questionnaire is available in all GP surgeries and community pharmacies in Derbyshire and Derby City. If you cannot access the internet, information is given below on how you can access and return a paper version of this.

When should you respond by?

The deadline for getting your responses to us is the 5th January 2015.

Where should you send the completed paper questionnaires?

The completed paper questionnaires should be sent to the following freepost address: FREEPOST, Derbyshire County Council, Business Reply Service DY76, County Hall, Matlock DE4 3AG.

How can you access paper copies of the questionnaire?

If you would like to be sent a paper copy of the questionnaire to your home or if you are an organisation who would like to obtain additional copies of the questionnaire, please contact Shirley Devine on 01629-536190 or via Shirley.Devine@derbyshire.gov.uk who will arrange this.

What happens next?

Your responses will be collated and analysed and recommendations will be made in order for organisations to consider how to deliver accessible community pharmacy services locally. The final Derbyshire and Derby City Pharmaceutical Needs Assessment will be published by the 1st April 2015 on the Derbyshire County Council and Derby City Council websites.