

## Summary of Council Plan Consultation comments and responses

Who	Organisation	Comments	Response
Derbyshire resident		<ul style="list-style-type: none"> <li>Where are the specific commitments/action plan?</li> </ul>	<p>The Council Plan is an overarching document setting out the Council's overall strategic direction and key priorities. As such it would be very difficult to include the level of detail requested, for the wide range of flagship projects, priorities and actions that have been identified. Our four departmental services plans are the key tool for outlining how key priorities and actions will be delivered moving forward. An additional section called "Implementing the Plan" has now been included within the Council Plan to outline our planning framework.</p> <p>The Council Plan is underpinned by the Council's revised budget The <u>Revised Budget 2017-18 and Five Year Financial Plan</u> which went to Full Council on 13<sup>th</sup> September 2017. The report outlines all aspects of revenue, funding and proposed budget savings.</p> <p>Areas of the Council's workforce and activity will continue to be carefully looked at for potential to generate savings as well as efficiencies and service improvements. There has also been an initial senior management review and this has taken out key senior roles.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>Actual plans seem to be limited</li> </ul>	
Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Plan is vague – where are the details?</li> <li>Will there be a review of management?</li> </ul>	
Derbyshire resident and Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Plan is informative and quite inspiring.</li> <li>Glad to see the development of the historic and cultural aspects of the county, the support for rural communities and for older people.</li> </ul>	<p>Welcome comment.</p>

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Derbyshire resident		<ul style="list-style-type: none"> <li>Fully support the proposed plan and feel it addresses all local issues while making an advantage of the positive assets.</li> </ul>	Welcome comment.
Derbyshire resident Representative of a partner organisation	Fritchley Community Association	<ul style="list-style-type: none"> <li>Seems like a comprehensive plan.</li> </ul>	Welcome comment.
Derbyshire resident		<ul style="list-style-type: none"> <li>Was not aware of the Plan – where has it been published/made available?</li> </ul>	The Council Plan was published on the Council website and supported by publicity and social media.
Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Is there a reason you haven't used a photo of Derbyshire CC workers or premises?</li> </ul>	The images used in the Council Plan, although not taken specifically for the purpose, are representative of the issues discussed in each chapter. Although it would be preferable to use bespoke photographs for each document produced, time and budget constraints often mean that using library images is more practical and a better use of Council resources.
Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Need to be brave in decision making and do things differently.</li> <li>Listen to communities and workforce.</li> </ul>	This comment is welcome and we believe that this is exactly what the new Council Plan sets out to do. Within the plan we outline our intention to work more efficiently and effectively, by working closely with the community, staff, businesses, partners and the voluntary sector to develop new and creative ways of working. Championing local people is also a key part of the plan and involves working closely with local communities and acting on what they tell us.
Derbyshire resident		<ul style="list-style-type: none"> <li>Looks comprehensive and optimistic but is it budgeted?</li> <li>Will DCC continue to be a large employer?</li> </ul>	The Council is making difficult decisions and working hard to ensure resources support priorities whilst also achieving substantial savings. The Council's Budget report sets out how we will balance our budget and resource priorities. The

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			Council is a substantial employer in Derbyshire and as set out in the Council Plan we will continue to work with partners to drive economic growth and create more job opportunities for local people.
Derbyshire resident		<ul style="list-style-type: none"> <li>• More information needed on performance indicators</li> <li>• As budgets are reduced how will services change over the next four years</li> </ul>	We have highlighted in the plan a number of areas where we expect services to change: for example, services in communities as a result of our Thriving Communities initiative, services for people with disabilities and support services for families with young children aged 0 to 5. These services will be redesigned with partners, service users and communities and therefore it is not possible at this stage to describe what they will look like. We would hope that quality will increase, but it may mean there are some things we currently do that we won't do in the future. We will set out the definitions, baselines and targets where appropriate in our annual Council Plan update.
Derbyshire resident		<ul style="list-style-type: none"> <li>• Need more detailed performance indicators</li> <li>• Publication of outcomes relating to previous Service Plans</li> <li>• Publication of performance information – outcomes, value for money, targets etc.</li> <li>• Need more information on how services are performing.</li> <li>• Independent inspection of outcome targets.</li> <li>• Important to review service specifications to ensure relevant and cost effective services.</li> </ul>	The measures outlined in the Council Plan are generally high level outcome indicators that measure the achievement of the outcomes set out in the Council Plan, which the Council is working towards with partner organisations and communities. The Council corporately monitors over 100 indicators, termed the Derbyshire Indicator Set, with many more national and local indicators monitored within departments. The 100+ indicators cover the key Council services, and are a mixture of outcome indicators and indicators measuring operational service delivery. The Council is working to gather and present its performance information both internally and to the public in a more efficient and effective way

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			<p>and to this end we have been working on developing a corporate performance system. This will be rolled out within the Council shortly and outputs from the system will be available for the public on the Council website.</p> <p>We welcome your comment regarding the importance of independent inspection. Council services undergo a range of external inspection and accreditation. A number of peer reviews have also been undertaken and the Council is setting up a value for money board to examine and review council contracts ensuring that the decisions we make are transparent and can face external scrutiny.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>• Question whether the chosen consultation method was effective.</li> <li>• Will information collected be meaningful?</li> </ul>	<p>The approach we have used is a valid consultation method, and one we have used previously for the Council Plan and other policies. We find that a broad and open approach helps us to understand better what aspects of the plan people agree and disagree with, and the reasons why.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>• Suggests a comprehensive review to identify statutory work and developmental work which cannot be maintained within the current period of austerity.</li> </ul>	<p>Whilst the statutory work of the Council is of course a priority, developmental work is also of great importance to securing good quality services for our residents, both now and in the future. Developmental work can help us achieve more for less, generate additional income that can in turn be used to protect front line services and reduce demand for services by finding new and innovative ways to work with communities.</p>

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Derbyshire resident		<ul style="list-style-type: none"> <li>• More support for volunteers</li> <li>• In favour of volunteering but it shouldn't replace a committed and respected workforce</li> </ul>	The voluntary sector is an essential and valued service that is in addition to paid services provided by the council. Many individuals who work in the voluntary sector have a professional background and therefore add value to a particular service or client group. We believe a mixed economy of both paid for staff and volunteers is the most appropriate way to support local communities. We are grateful for the voluntary sector but we are also conscious it should not replace paid care.
Derbyshire resident		<ul style="list-style-type: none"> <li>• More support needed for community groups</li> </ul>	In addition to the support for communities set out in the Council Plan, the Council will continue to look for further innovative ways in which we can support community groups, recognising the valuable work that they do.
Representative of a partner organisation	Amber Valley CVS	<ul style="list-style-type: none"> <li>• Communities section should be more strongly stated in the foreword and main Council aims and objectives</li> <li>• More could be said about joint work and support from communities and the voluntary sector</li> </ul>	The Council welcomes these comments and acknowledges the vital role the voluntary sector play in supporting and strengthening our communities. We do however feel that our commitment to working with and supporting the sector and championing communities is adequately referenced in the Plan.
Representative of a partner organisation	Derbyshire Trusted Befriending Network	<ul style="list-style-type: none"> <li>• Welcome many of the priorities and commitments detailed in the plan.</li> <li>• Plan should specifically acknowledge the impact of loneliness and isolation.</li> <li>• Focus on partnership working with community and voluntary sector.</li> </ul>	With regard to loneliness and isolation, Public Health are supporting the 'five ways to wellbeing' campaign that promotes positive mental health. One of the key elements of this is to encourage individuals to 'connect' with other people where possible, There are a range of be-friending services across Derbyshire, some of which receive funding from DCC, which support people who are lonely and isolated. This includes supporting them to visit

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			places in their local community or allowing them to attend a local luncheon club for example. The Council's Time Swap scheme also matches people who have time to give with those who need a little extra help and support and through this scheme informal help, support and friendship is provided reducing loneliness and isolation. DCC is also working in partnership with health colleagues to provide care much closer to home where possible, so tackling loneliness underpins a lot of this activity. We would encourage the Trusted Befriending Network to continue to develop locally based solutions to tackling loneliness as this will make a positive impact across the county.
Representative of a partner organisation	South Derbyshire CVS	<ul style="list-style-type: none"> <li>• Welcome the commitment to partnership work with the voluntary and community sector</li> <li>• Hope that the review of delivery and commissioning models will include: <ul style="list-style-type: none"> <li>○ a commitment to ensuring smaller, local voluntary sector providers and social enterprises are able successfully to bid for and deliver services – not just larger providers</li> <li>○ assurance that grant funding will be recognised as having an important function in resourcing voluntary sector provision, particularly for smaller groups, for whom competitive tendering is less likely to be a realistic option</li> </ul> </li> <li>• VCS's role should be more explicitly acknowledged in the Plan</li> <li>• Would like to see acknowledgement of the role that volunteering plays in helping people develop skills</li> </ul>	The Council, together with the local NHS, currently invests in the Voluntary and Community Sector in Derbyshire and will take account of these comments as we jointly develop new ways of supporting community activity.

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		<ul style="list-style-type: none"> <li>• Pleased to see a commitment to ‘Champion local communities’</li> </ul>	
Derbyshire County Council employee		<ul style="list-style-type: none"> <li>• Need to ensure education is of a high standard in order to develop a highly skilled workforce</li> <li>• Why is education not a priority in the Plan</li> </ul>	<p>Due to Government policy, the Council’s ability to influence schools and education has declined significantly in recent years and as such, specific priorities in the Council Plan were not felt to be appropriate. However, the Council will continue to champion high quality education for Derbyshire children of all ages. This is through working closely with local communities to plan for future capacity, with the Regional Schools Commissioner to champion high standards and with Derbyshire schools and settings as the education providers. The importance of education is reflected in the Council’s outcomes statements in the Council Plan, and the “Giving children the best start in life” priority now includes reference to the Council’s work to champion high educational standards, with further detail set out in the Children’s Services Department Service Plan.</p> <p>The Council also works very closely with Derbyshire colleges and universities to ensure that residents (not just young people) have access to higher level qualifications and training which will help ensure the skills of the local workforce are improved and support economic growth.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>• Invest in education and opportunities for young people</li> </ul>	<p>The Council will continue to support opportunities for young people. We have in place a number of activities that have proven to be successful over the last two years, including our “I-Step Up” programme which supports young people to gain</p>

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			confidence and develop skills to help them gain jobs or further training, as well as our Care Leaver Internship programme and a range of Apprenticeships. The Council is looking to extend this during the next four years.
Derbyshire resident		<ul style="list-style-type: none"> <li>Glad libraries are a priority</li> <li>Why are some library staff on temporary contracts – more permanent posts would increase staff retention</li> </ul>	The library service works hard to promote all of its service and while more than two million people access libraries every year we are always trying to encourage more use of their resources. Library staff are fantastic ambassadors for the service and we recognise all the hard work that they do in delivering the service across the whole of Derbyshire. The vast majority of library staff are on permanent contracts but as vacancies arise each post is reviewed and in some cases staff are appointed to posts that are clearly advertised as temporary.
Derbyshire resident		<p>Improve social care</p> <ul style="list-style-type: none"> <li>Council should look at families holistically instead of looking at family members in isolation</li> </ul>	<p>Regarding a whole family approach, the Council is implementing the Care Act which is clear that the needs of disabled people and their carers should be identified and responded to. The contribution of carers is often highly important to people with support needs but Adult Care should support carers to make the contribution that they are able and want to make, and to make arrangements to meet the needs of the family members that they do not feel able to contribute to.</p> <p>If you care for a friend or family member, the Care Act means that you should be offered a carer's assessment to assess the impact that caring has on</p>



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			<p>you. Carers have a legal right to support if your needs assessment shows that you meet the <a href="#">carers eligibility criteria</a>. Carers can be eligible for support whether or not the adult for whom they care has eligible needs.</p> <p>The Carers in Derbyshire website is a one stop shop for carers who need information and advice about the resources available to support them. The site deals with topics such as carers rights, carer assessments, emergency planning and welfare rights. There is also a searchable directory of local services for carers. Visit the site at: <a href="http://www.carersinderbyshire.org.uk">www.carersinderbyshire.org.uk</a></p>
Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Lack of focus on support for adult mental health.</li> </ul>	<p>The Council's support for people with mental ill health has been better emphasised in the Healthy lifestyles priority, as a result of these comments. Mental health is also a cross cutting theme in many of the Council Plan priorities such as advocacy, safeguarding, social work and recruitment and hospital discharge. The Adult Care</p>
Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Concerned that there is no mention of adult mental health apart from dementia which is an older person's issue.</li> </ul>	

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Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>No mention of people with mental ill health.</li> </ul>	Service Plan sets out more detail on the Council's plans for supporting people with mental ill health.
Derbyshire County Council employee		<ul style="list-style-type: none"> <li>No mention of mental health care and support in Derbyshire.</li> </ul>	
Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>No mention of mental health services.</li> </ul>	
Derbyshire resident		<ul style="list-style-type: none"> <li>Needs to be some mention of mental health in this plan</li> </ul>	
Derbyshire resident		<ul style="list-style-type: none"> <li>Limited reference to mental health within the document.</li> </ul>	

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Representative of a partner organisation	Derbyshire Dales CVS	<ul style="list-style-type: none"> <li>• Very high level Plan – would like better understanding of how priorities will be met</li> <li>• Social Care – is the suggested approach appropriate? <ul style="list-style-type: none"> <li>○ Meadow View care facility</li> <li>○ Caring for people in their own home</li> </ul> </li> <li>• Impact of high profile initiatives such as Thriving Communities, Troubled Families, Local Area Co-ordination, the Health and Wellbeing Service, Sure Starts etc.</li> <li>• Could resources be better spent directly in communities to build capacity of community organisations and grow social capital?</li> <li>• Partnership working key to achieving radical change</li> </ul>	<p>Comments are welcomed. We accept that there is a need for a mixed model of care. Research has demonstrated that people prefer to remain in their own home, however some choose to receive support in extra care housing. For other segments of the population, nursing or residential care is required and for those with complex dementia and a high level of need intensive care and support in a bespoke, specifically designed environment is required. Meadow View follows the Stirling University model for dementia design to make sure that the environment is safe and supportive for individuals who live at the centre. Adult Care are having ongoing dialogue with the voluntary sector in relation to how to join up the range of community support to enable innovation to thrive. This is now better referenced in the 'Improve social care' priority.</p> <p>In developing the most effective and efficient ways of working alongside local communities, the Council continually assesses the effectiveness of its approaches, balancing the needs of nationally required initiatives with local activities. In the current climate it is imperative for the organisation to work proactively and develop radically different approaches, and the Council looks forward to co-designing these solutions with partners and local communities.</p>
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Derbyshire resident		<ul style="list-style-type: none"> <li>• Well set out and clear but overambitious</li> <li>• Seeks assurance that commissioning teams will have practitioner backgrounds</li> <li>• Stronger Special Educational Needs support</li> <li>• Welcomes SMT restructure</li> <li>• Would like a better balance of private/DCC care provision and better staffing at the new dementia centre in Matlock</li> <li>• Better support to increase the participation of young people in activities such as the Youth Council.</li> </ul>	<p>Effective commissioning teams require a range of skills and knowledge. Having a practitioner background can certainly be helpful, and many of our commissioners have previous operational experience for example in Early Help, Social Care or Education. Individual skills and knowledge are used to support the work of the team as a whole. The Children's Services service plan has a specific section on championing educational standards and SEND features highly. In the plan we commit to continuing to increase our focus on person centred approaches and swifter interventions to meet the needs of individual young people with SEND. This includes strengthening person-centred planning which focuses on outcomes, and which helps people to avoid a 'cliff edge' when moving into adult life at age 18. Enabling young people with SEND to live as independent a life as possible is also a key priority in the service plan.</p> <p>The participation of children and young people is an important focus across Children's Services and this is reflected by the implementation of our new participation strategy and action plan. Derbyshire's Youth Council has been developed to include seats specifically for children and young people with SEND, young carers and children in care.</p> <p>Whilst Meadow View Care Centre in Matlock is safely staffed, recruitment and retention of Direct Care staff is an ongoing challenge so the Council is working alongside NHS partners to develop a Health and Social Care Talent Academy to promote the opportunities that a career in care provides.</p>
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			<p>The Council also undertakes specific marketing and recruitment campaigns to promote jobs in both the Council's Care Homes such as Meadow View and in home care.</p> <p>The Council regularly reviews the mix of private and local authority run care homes as this is a statutory requirement of the Care Act. The market position statement for older people and learning disability outlines the market shaping approach for both nursing and residential care provision in the county and are reviewed to ensure they remain fit for purpose reflecting the current and future needs of the Derbyshire population.</p>
Representative of a partner organisation	Office of the Police and Crime Commissioner for Derbyshire	<p>Protect local people and communities:</p> <ul style="list-style-type: none"> <li>• Name the OPCC within the document as a key partner.</li> <li>• Make reference to the Police and Crime Plan (PCP) within this section.</li> <li>• Reference to victims and witnesses within the 'Keep children and adults safe' section, when it states, 'we will work with partners and communities to address key issues such as domestic violence, mental ill health and substance misuse'.</li> <li>• 'Encourage healthy lifestyles' section - could the mental health crisis care concordat be mentioned here.</li> </ul>	<p>The OPCC has now been named as a key partner and reference made to the Police and Crime Plan, in the Protect Local People and Communities priority. We have also made reference in the section to working with partners to support victims and their access to specialist services. For reasons of space we have not detailed the Mental Health Crisis concordat in the Healthy lifestyles priority, but we have given further emphasis to mental health in this section.</p>

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Representative of a partner organisation	East Midlands Chamber	<ul style="list-style-type: none"> <li>• Support the pledges of the Council Plan</li> <li>• Digital Derbyshire broadband scheme – query regarding the prioritisation of connecting residential properties when business premises (particularly on industrial estates on the periphery of town-centres) often miss-out altogether.</li> <li>• Need to ensure progress and feedback is issued following consultation</li> <li>• Re-development of market towns needs recognition within the Plan.</li> <li>• Ready to assist in areas of unlocking economic growth and developing the skills of young people to provide a job ready workforce</li> </ul>	<p>The Council welcomes the continued support of the Chamber of Commerce in its efforts to drive economic growth. As you are aware, through the D2N2 Skills Commission, the Council is actively engaged in the development and delivery of the Skills Strategy which includes a key priority around working with schools, colleges and parents to address issues around careers, advice and guidance which is a crucial element of the Skills Strategy. The Council welcomes the input and resources of the Chamber in supporting skills development in the workforce.</p> <p>Digital Derbyshire is part of a national framework focused on improving fibre broadband coverage and has a target for every Derbyshire premise (both households and businesses) to be able to receive a download speed of 2 Mbps and for ninety-five percent of premises to receive download speeds of 24 Mbps by the end of 2017. In the case of the first target, every premise in Derbyshire has 2 Mbps available now, should they wish to obtain these services. The Council is committed to ensuring that as many premises as possible have much higher download, and perhaps more importantly for local businesses, upload speeds and is using funding secured through the contractual Gainshare arrangements with BT to prioritise business parks, rural and other settlements which might otherwise not benefit from the national framework.</p>
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			<p>The Council has accessed European Union money to develop a market towns programme which will help target tourism-focused regeneration activity to aid economic growth. On wider regeneration activity in the market towns, the County Council is reliant on partnership working with the district authorities as they are the local planning and economic development leads.</p>
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Derbyshire resident		<ul style="list-style-type: none"> <li>• What is meant by 'full broadband coverage'?</li> <li>• How will air pollution be reduced?</li> <li>• Consideration for customers who are not 'on-line'</li> </ul>	<p>The Council is part of a national framework focused on improving fibre broadband coverage. Our Digital Derbyshire project has a target for every Derbyshire premise (both households and businesses) to be able to receive a download speed of 2 Mbps and for 95% of premises to receive download speeds of 24 Mbps by the end of 2017. In the case of the first target, every premise in Derbyshire does, in fact, have 2 Mbps available now, should they wish to obtain these services. The Council is committed to ensuring that as many premises as possible have much higher download speeds.</p> <p>The Council fully understands that the use of digital technology can significantly help reduce the need to travel – not just for Council employees but residents and businesses also – and help improve air quality.</p> <p>The Council has recently established an Air Quality Working Group which brings together key partners from highways, health, voluntary sector, environmental health, public health and others to develop a joint air quality plan. Responsibility for air quality targets lies with Derbyshire's boroughs and district councils however the group aims to bring together County and City Council partners to support unified actions. Key elements of the work of the group include development of an air quality strategy, awareness raising campaigns, support of sustainable travel, and improved planning. For reasons of space this is not set out in the Council</p>
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			<p>Plan but is reflected in work set out in the Adult Care and Economy, Transport and Communities Service Plans.</p> <p>More efficient working does not just mean more interaction online - we are looking at creative ways we can deliver better services for less, for example by redesigning our services and processes in partnership with communities and service users. We have a range of ways to assist people who are unable to use online services, for example people can telephone the call centre if they need help filling in an online form, or as in the case of our online school admissions process, paper copies are also available for those who don't want to use the on-line facility. The Council is also committed to supporting local library services, and these provide face to face access to information about all council services and also offer free access to computers.</p>
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Derbyshire resident		<ul style="list-style-type: none"> <li>Concerned about shops closing in Chesterfield town centre and maintenance of historic buildings</li> </ul>	<p>Chesterfield Borough Council provides the lead locally in driving economic development and management of the town centre. The County Council is working closely with the Borough Council to ensure that infrastructure developments (road, cycling, greenways and rail station improvements) are focused on supporting the economic priorities to create a more vibrant and sustainable town.</p> <p>The County Council has accessed European Union funds to develop a market towns programme which will help target tourism focused regeneration activity to aid economic development. Chesterfield is one of the County's key market towns to be supported by this programme.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>Will roads in Chesterfield be improved?</li> </ul>	<p>The Council Plan recognises that the highway network needs more funding if the condition of roads is to be improved, and an additional £6million has been identified to pay for those improvements. At the start of summer, the number of defects in Chesterfield was one of the highest in the county, so a targeted programme of repairs was introduced. This has used innovative patching techniques that have proved very successful and the number of reported defects has been dramatically reduced. Further programmes of works are planned across the county to improve the general condition of roads and footways, prioritising the greatest needs first.</p>

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Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>Concerns about how increased traffic will be managed in terms of the impact on resident's quality of life</li> </ul>	<p>We understand concerns about increased traffic and the development of sustainable transport options which promote health and wellbeing, such as a walking bus have measures put in place alongside them to ensure they are safely managed. Our work to address air pollution also helps to mitigate against adverse impact on quality of life.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>Needs to be a fair spread in terms of economic benefits across the county not just in the north</li> <li>Woodville Regeneration route</li> <li>Transport infrastructure projects need to be evidence based not politically led</li> <li>Public transport is poor across South Derbyshire - need to invest in innovative solutions such as Arriva Click</li> <li>Thriving Communities - some great concepts but too resource intensive and not enough community involvement in developing solutions</li> </ul>	<p>The Woodville regeneration scheme now has a provisional funding offer from the D2N2 Local Enterprise Partnership and the Council will be preparing a delivery plan for it.</p> <p>With regard to other infrastructure improvements, the Council is working with partner organisations on refreshing the Derbyshire Infrastructure Investment Plan, which will determine priorities for development.</p> <p>Public transport in South Derbyshire is mainly provided by commercial bus operators. Where appropriate the County Council will continue to support conventional services to meet identified needs that are not met by commercial services. These will be reviewed to ensure that they continue to provide good value for money and respond to changing needs. In addition from 1 October 2017 the Council has commissioned a new "Derbyshire Connect" service. This is a pre-bookable service to help people who cannot use conventional bus services or who do not have services available to get to their local supermarket or town centre. The Council will continue to monitor and remain alert to developments in</p>

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			<p>technology and opportunities arising from commercial initiatives.</p> <p>Thank you for the positive comments about the principles and methods the County Council is seeking to embed through our Thriving Communities approach. This is a new way of working for the Council which is enabling the organisation develop positive and dynamic relationships with local people and communities. The resources involved in this work are the people, services, skills, talents and passion that already exist in the communities where we all live and work, and where we are testing this approach we have invited everyone to be involved. The Thriving Communities approach is not about spending more money for a quick fix, it is about empowering people by transforming the relationship between communities and public services, so we can do better things together. This is long-term cultural change that will enable the organisation to move away from models of 'doing to' towards 'doing with'. This sort of change does not happen overnight but we can see, from the communities where this approach is flourishing, that the most sustainable solutions are being forged through positive, human conversations that involve people from all sections of the community, e.g. local workers, schools, managers, local people and local groups (where they exist). By monitoring the ups and downs of facilitating new activity in a community, the Thriving Communities approach enables the County Council to assess its corporate</p>
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			practices and procedures and adapt them to allow for strong leadership alongside flexibility for workers on the ground. The application of the approach is still in its infancy but we hope that as it grows, more and more local people and staff will become involved.
Representative of a partner organisation	Chesterfield College	<ul style="list-style-type: none"> <li>• Plan is comprehensive and well presented</li> <li>• Unlock economic growth and access to economic opportunities – should include ensuring there are the right skills to support growth</li> <li>• Investment in employment and skills including the inclusion of the Apprenticeship Training Agency model to support smaller businesses</li> <li>• Improve social care and ensure staff have access to high quality training</li> <li>• Would like to see mention of Supported Internships.</li> <li>• Greater emphasis on career planning, careers advice and guidance</li> <li>• How will the Council support the implementation of the ‘Baker clause’ (which put a duty on schools to give colleges, apprenticeship providers and other education establishments full access to their students, to promote the different educational routes on offer at age 14, 15 and 16)?</li> <li>• Working with schools and colleges to address low literacy and numeracy</li> <li>• Plan doesn’t refer to the Government’s Industrial Strategy or the D2N2 LEP</li> </ul>	<p>The Council Plan is a strategic overarching plan and as such it is difficult to include the level of detail requested. In response to your comments, the Council is committed to increasing the number of apprenticeships across Derbyshire as highlighted in the Council Plan. We are happy to work with partners to identify avenues that will increase the take up of apprenticeships especially amongst Small and Medium Enterprises.</p> <p>The Council’s Employment and Skills Board is charged with ensuring skills development in all major sectors and the provision of training and education are fully aligned. This work also includes ensuring the provision of careers advice and guidance is of high quality and available to all those who need it – which inevitably requires working with colleges and others on the implementation of the Baker clause.</p> <p>With regards to improving social care, recruitment and retention of Direct Care staff is an ongoing challenge so the authority, working with partners in the NHS, has developed a Health and Social Care Talent Academy to promote the opportunities that a career in care provides. This includes training</p>

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			<p>and development opportunities within health and social care.</p> <p>A new Disability Employment Strategy is under development, which will include a range of options to increase the employment opportunities for people with learning disabilities.</p> <p>We are also continuing to champion high quality education for children and young people, more detail on this is set out in our Children's Services departmental plan.</p> <p>Key elements of the Council Plan (economic growth, skills, housing etc.) are set within the context of the Government's Industrial Strategy, the Midlands Engine Strategy and the D2N2 Strategic Economic Plan.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>Why is the County Council not seeking a devolution deal from central government?</li> </ul>	<p>The County Council in 2015, was actively discouraged from pursuing a D2 (Derbyshire based) devolution deal by Government. Since this time, the national policy landscape has changed, not least as a result of Brexit and the Government is assessing its approach to devolution. In the meantime, the Council continues to work closely with other Derbyshire and Nottinghamshire authorities to ensure economic growth and project delivery; this partnership approach will ensure it is well placed to take advantage of future devolution opportunity.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>Stop building on green fields and give the owners and farmers incentives to grow food</li> </ul>	<p>We welcome this comment, however this is not within the remit of the Council. Local Planning Authorities at district level have responsibility for</p>

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			developing planning applications for housing and commercial developments.
Derbyshire resident Derbyshire County Council employee		<ul style="list-style-type: none"> <li>• Important to support library service</li> <li>• Looking after environment and green spaces – vital for tourism</li> <li>• More apprenticeships within the tourist industry</li> <li>• Universal access to local amenities</li> <li>• Develop more pride within communities</li> </ul>	<p>Thank you for your comments regarding libraries, as set out in the Council Plan, we are committed to supporting local library services. Tourism is vital to the Derbyshire economy and provides a real opportunity for growth. The development of tourism as a viable career path for young people is at the heart of the Council's aspirations in this regard. We will be working with the Tourist Board, further and higher education partners and major businesses such as Chatsworth to promote opportunities especially for young people. Looking after green spaces and the countryside are also priorities for Derbyshire's Countryside Service, and the service continues to promote sites in support of the visitor economy.</p> <p>As we implement the Council Plan, we will continue to seek out ways in which we can support people and communities to develop their sense of belonging and connection with where they live.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>• Investment in housing in the west of the region e.g., New Mills.</li> <li>• Focus on air pollution – Concerned about Birch Vale tip.</li> <li>• Need mental health services for young people.</li> </ul>	<p>Queries relating to housing should be directed to the district council as the lead planning authority. In recognition of the need to have housing in parts of Derbyshire we have set up the Derbyshire Development Company to develop surplus land and build homes, with income from this to be reinvested in services.</p> <p>We have developed a new mental health crisis service in North Derbyshire that guarantees a response within four hours. The service, which</p>

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			<p>started in June and covers New Mills, has seen 55 young people since it started. In order to build resilience, 'mindfulness' has been introduced across schools in Derbyshire with over 1000 children and young people participating in the program so far. By the end of this year, we hope to have reached over 5000 children and young people. All our new 'Future in Mind' specifications are being co-produced with children and young people and their families and we are also upskilling the workforce across organisational boundaries. Full details of our 'Future in Mind' action plan is available on the Derbyshire County Council website.</p> <p>Arden Quarry Landfill in Birch Vale is not owned by the County Council. It is a household, industrial and commercial waste landfill facility run by P Casey Enviro Ltd. Any concerns about air quality can be reported to High Peak Borough Council who will investigate any complaints. The online High Peak Environmental Health Contact form can be found <a href="#">here</a>.</p>
Derbyshire resident		<ul style="list-style-type: none"> <li>Concern regarding HS2 route in Newton.</li> </ul>	<p>The Council is aware of the concerns about the impact of the HS2 Spur in the Newton area and made representations about this in its response to the consultation on HS2's 'route refinement' proposals. Decisions on HS2, however, are a matter for the Government rather than the County Council. The Authority will continue to seek the maximum economic benefit for Derbyshire and minimise the adverse effects of the scheme. In the</p>



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			Newton area and in other sensitive locations the Authority will press for measures that remove, reduce or mitigate the adverse impacts.
Representative of a partner organisation	Heanor and Loscoe Town Council	<ul style="list-style-type: none"> <li>The respondent made a number of comments and suggestions including: <ul style="list-style-type: none"> <li>Naming partners within the Plan</li> <li>Wording change to 'build better relationships'</li> <li>Need for Market Project Officer in Heanor</li> <li>Economic generation around the A610</li> <li>Seeks reassurance that Florence Shipley Care Home will remain under the control and ownership of DCC</li> <li>Support for carers</li> <li>Home, safety and welfare checks</li> <li>Wellness hubs</li> <li>Access to energy at a fair and sustainable price</li> <li>Grant funding</li> <li>Fracking policy</li> <li>Welcome the investment in repairing and improving the condition of Derbyshire's road</li> </ul> </li> </ul>	<p>Thank you for your comments.</p> <p>We have decided not to name Town and Parish Council's in the statement about working with partners as we would then need to list all key partners which for reasons of space was not practicable.</p> <p>In the work efficiently and effectively chapter the third commitment bullet has been changed as per the respondent's suggestion to 'Build better relationships between all councils, businesses and the community and voluntary sector'.</p> <p>The current European Regional Development Fund project "Growing the Visitor Economy in Derbyshire" contains a strand of activity to support market town regeneration. Those towns with the greatest tourism potential were identified as priorities. Although Heanor was not selected it is worth noting that there will also be a programme of support available to all town centre businesses across Derbyshire as part of the project. Currently, the Council is working with the local Community Investment Company to consider new investment into the current Heanor market.</p> <p>The Council has recently met with Amber Valley Borough Council to consider a new approach to</p>

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			<p>regenerating key sites along the A610 and other major transport corridors. Further work will continue in developing potential future options.</p> <p>We welcome the comment about repairing and improving the condition of Derbyshire roads.</p> <p>There are no plans to change the ownership of Florence Shipley Residential and Community Care centre.</p> <p>As regards carers support, a range of measures are being developed in line with the Carers Strategy and the statutory requirements for the authority within the Care Act. Derbyshire Carers Association has been commissioned to deliver a range of carer's breaks which includes the use of a personal carer's budget, access to peer support groups and where appropriate short-term respite care.</p> <p>We will deliver the 5,000 Home Health, Safety and Welfare Checks for the increasing number of vulnerable over 80s in local communities through existing services, including the handy van scheme.</p> <p>The wellness hubs are a new service initiative to provide a more co-ordinated approach to allow local residents to access health and wellbeing advice.</p> <p>Work is taking place to develop new ways of assisting residents to access the best energy tariffs for their individual circumstances and needs.</p>
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			<p>Although a detailed grant funding plan is still being developed, a commitment was made at the <a href="#">Cabinet meeting on 20<sup>th</sup> July 2017</a> to provide support for voluntary activities by providing 750 Youth Activity Grants and 750 Derbyshire Sport and Community Action Grants. In addition, a further 500 grants will be offered to support Community Safety projects, neighbourhood watch schemes and anti-fraud initiatives. The cost of awarding these grants will be £1m which will be met from ear marked reserves.</p> <p>Any applications and decisions regarding fracking are subject to formal planning processes therefore DCC do not have a specific fracking policy. The national approach to fracking is set by the Government through the National Planning Policy Framework (NPPF)<sup>8</sup>, but we also have an important role to play in deciding whether or not to grant planning permission for a fracking well. The Mineral Local Plan sets out the principles Derbyshire will use to decide on planning applications for quarrying and mining, including gas and oil wells. The current plan does not contain any policies which specifically address fracking but does give support for oil and gas extraction generally, subject to various criteria. We are currently working with Derby City Council to produce a new minerals plan for Derby and Derbyshire. This plan will apply to all minerals including shale gas.</p>
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Representative of a partner organisation	Chesterfield Canal Trust Ltd	The Trust's comments are contained in its response document which will be attached to this questionnaire.	<p>Thank you for your comments in relation to the draft Council Plan submitted on behalf of the Chesterfield Canal Trust. The Council values the long standing and positive relationship that we enjoy with the Chesterfield Canal Trust and is extremely appreciative of the work the Trust has undertaken both independently and in partnership with us to ensure that the canal is well managed and the longer term aim of the Partnership to restore that canal is pursued.</p> <p>The Council welcomes the Trust's support as part of the Canal Project Delivery Group in Derbyshire and looks forward to enjoying an ongoing collaborative approach to developing the Chesterfield Canal further in the future.</p> <p>In the meantime your detailed response to the consultation will be reviewed and the points you raise will be given due consideration.</p>
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Representative of a partner organisation	Chesterfield Borough Council	<ul style="list-style-type: none"> <li>• Would welcome the opportunity for further conversations about maximising the use and value of the public estate in the borough</li> <li>• Explore opportunities for collaboration to assist people to remain living independently in their own homes and reduce avoidable hospital admissions.</li> <li>• Pleased to note commitment to build better relationships between councils, businesses and the voluntary and community sector.</li> </ul>	<p>Thank you for your comments in relation to the draft Council Plan submitted on behalf of Chesterfield Borough Council.</p> <p>We are pleased that the Borough Council shares our commitment to building better relationships between councils, businesses and the voluntary and community sector and strengthening our strong tradition of partnership working. We also look forward to working with our partners including the Borough Council to improve accessibility in rural and vulnerable communities which will improve the wellbeing of residents and help them achieve the best outcomes possible.</p> <p>As stated in the Plan the County Council is committed to actively seeking new delivery and commissioning models and making the most of the assets in our control including the Council's properties and land. We look forward to continuing to work with our public sector partners through the One Public Estate programme and the wider regeneration/growth programmes to achieve this. As well as looking at opportunities for financial savings the programme explores the development of more customer focused service delivery including the co-location and co-delivery of services to achieve service efficiencies and more customer focussed service delivery. The wider regeneration programme seeks to ensure land value capture, pooled assets and strong partnership working are fully endorsed and utilised to ensure the best development options are</p>
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			<p>delivered in the Borough e.g. around Chesterfield Station and Staveley.</p> <p>All comments received from the Borough Council have been circulated to departments to take forward.</p>
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Derbyshire Resident		<p>Key issues included within the response included:</p> <ul style="list-style-type: none"> <li>• The Troubled Families programme</li> <li>• Voluntary sector</li> <li>• Libraries</li> <li>• Adult care</li> <li>• Local economy</li> <li>• Environment</li> </ul>	<p>Thank you for taking part in the Council Plan consultation. The overarching ambition of the Council Plan is to create an efficient and high performing council delivering high quality, value for money services. We feel that the values and commitments outlined in the plan will place us in the strongest possible position to achieve this.</p> <p>We welcome your comments regarding the troubled families programme, the voluntary sector, libraries, care homes, tourism, the local economy and the environment. Although our overarching commitments regarding these areas are outlined in the Council Plan, more detail can be found in departmental service plans. Here you can find information on our plans for some of the key areas of work that you mentioned including highways, schools and care facilities.</p> <p>If you require more information about how it is proposed financial savings are achieved, please refer to the <a href="#">Revised Budget 2017-18 and Five Year Financial Plan report</a> which was presented at a meeting of the Full Council on 13<sup>th</sup> September 2017.</p> <p>Having reviewed your comments, all relevant suggestions will now be circulated to the appropriate departments for consideration both in terms of the Council Plan and any future work.</p>
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