


**Community Involvement**

**Enterprising Council**

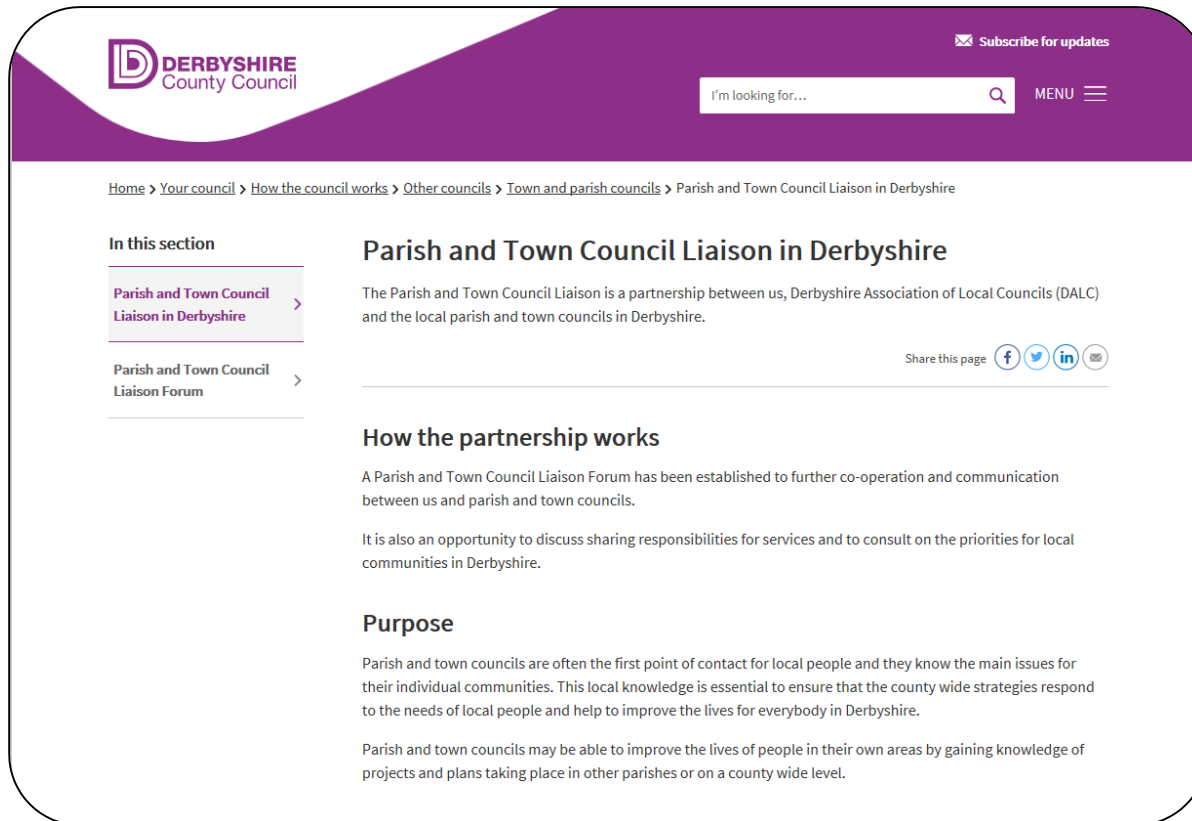
**James Biddlestone**  
**Head of Network Planning**

**Civil Parking Enforcement**

# Meeting outcome

- Met with Parish and Town Members in September to discuss the possibility of a Community Involvement Scheme.
  - The consensus was that councils wanted more information sharing on County Council.
  - Information added to the Parish and Town Liaison web page.
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# Additional information to be included ...



- Five year Capital rolling programme (April 2019)
- Highways Scheme timelines (July 2019)
- Organisational chart detailing responsibilities
- Mapping/digitisation of assets (tbc)
- Link to Do it now for reporting highway issues

# Do it now...



Do it now

## Report or request

Please select the type of fault that you would like to report or the nature of your request.



Fault on road



Start your  
flooding report



Trees, hedges  
and verges



Gritting and grit  
bins



Street furniture



Fault on  
pavement or path



Highways  
requests

<https://apps.derbyshire.gov.uk/applications/do-it-now/road-maintenance.asp>

# Enterprising Council

- **Future Highways Model (FHM)**
  - Cabinet paper for 31<sup>st</sup> January 2019.
  - Identifying and setting service priorities.
  - Finding the most efficient way of delivering services (internal or external).
  - Informed levels of service/specification.
  - Continuous improvement and monitoring value of money.

# Civil Parking Enforcement within Derbyshire



# What is Civil Parking Enforcement?

Civil Parking Enforcement (CPE) is the name given to the transfer of powers from the Police to local authorities for enforcing parking contraventions. This was made possible by the Traffic Management Act 2004 and included statutory guidance and operational guidance to local authorities as to how it should be managed and the subsequent appeal process for the tickets issued.

The key differences are:

- the majority of parking contraventions, including parking on yellow lines and in parking bays, are no longer criminal
- local authorities enforce parking controls and keep the income from parking tickets – this money can be used to improve local transport/highway infrastructure
- a new type of parking ticket, called a Penalty Charge Notice (PCN), has been introduced.

# Why did DCC introduce Civil Parking Enforcement (CPE)?

Derbyshire Constabulary transferred some powers to Derbyshire Council Council to enforce parking regulations within the County.

The council, as the Highway Authority, has a legal obligation to keep the highways free moving, safe and available to all users.

One of the tools used by the council to achieve this is by the use of parking regulations/restrictions. This is why it introduced CPE.



# What benefits can well managed Civil Parking Enforcement have for the communities of Derbyshire?

- Improves turnover of parking spaces, providing better access to shops and services which in turn has local economic benefits.
- Acts as a deterrent to inconsiderate and dangerous parking (such as on double yellow lines at a junction)
- Alleviates congestion and pollution by keeping the highway open for the free flow of traffic.
- Reduces abuse of disabled parking spaces, leaving them free for genuine users

# What are DCC CEOs responsible for enforcing?

- Limited waiting bays
- Double and single yellow lines
- On street pay and display bays
- Residents' parking zones
- Blue Badge bays
- Loading bays
- Bus stops



- Taxi bays
- School keep clears (if signed)
- Clearways
- Dropped kerb access (also police)
- Double parking (also police)
- Pedestrian crossings (also police)
- Car parks (with orders)

# How is Civil Parking Enforcement managed within Derbyshire?

DCC only have 23 FTE CEOs covering the whole of Derbyshire.

Unfortunately we are unable to provide a reactive service, as resource levels and logistics of officer movements prevent urgent re-deployment.

Customer requests for enforcement are scheduled into routine patrols where possible and as and when resources allow.

Due to the large number of reports we receive, requests by email are preferred.

Email: [contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk) or [parking@derbyshire.gov.uk](mailto:parking@derbyshire.gov.uk)

Call Derbyshire tel: 01629 533190

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# What are the police still responsible for enforcing? (Moving Traffic Offence)

- Double white lines
- Obstruction – for example, pavements with no parking restrictions
- dangerous parking where there are no restrictions in place, for example, on bends, brows of hills and junctions.
- Dropped kerb access (also CEOs)
- Double parking (also CEOs)
- One-way traffic
- Box junctions
- Access only
- White-hatched areas
- Pedestrian crossings (also CEOs)



For police related offences, please Tel: 101

**MUST NOT**

**&**

**DO NOT**

# Commonly asked questions

## **Q) Can cars park on the highway verge?**

- A) There are some offences that can be committed by parking on the verge such as unnecessary obstruction, criminal damage etc. If this is a concern for the community then we advise that people speak with there local Neighbourhood Policing Team to discuss any issues. If DYLS are present then CEOs can look to enforce.

## **Q) Why aren't you doing enough to enforce parking outside of schools?**

- A) Unfortunately we do not have enough CEOs to attend and enforce at all school locations, also not every school have enforceable restrictions (TRO). All road users should comply with the Highway Code. We try to engage and support Heads of Schools and Governing Bodies to help educate and inform people parking and road safety. Parental/community support is key. A school will receive approximately one visit per term, if identified as a problem via members of the public, school bodies and Police. This is significant national problem.

# Commonly asked questions

## **Q) Can we have a residents parking scheme?**

- A) Yes, but the scheme must be self financing. We need to have between 200 to 300 properties bought into project. Via consultation approximately 75% of responses need to support the project.

## **Q) Why is there a disabled bay on my street?**

- A) The need would have been identified and approved via an Occupational Heath Officer and our Traffic and Safety Team. A disabled bay within a residential area does not generally have a TRO. However, most bays located within urbanised areas (Town Centres) will have.



# Commonly asked questions

**Q) Can you enforce against people parking within the turning head on my street?**

A) Unfortunately not, unless there is a parking restriction in place at that location.

**Q) Why aren't you dealing with the parking issues outside of the Takeaway restaurants?**

A) Reasonable loading and unloading for proprietor can be tolerated even with a parking restriction in place. To try and combat this issue is difficult as it is linked to unmanageable spikes in service demand. We are trying to work closely with Planning Authority Colleagues to consider parking provisions to support development.

Thank you for your time

Questions?

[parking@derbyshire.gov.uk](mailto:parking@derbyshire.gov.uk)

Tel: 01629 538671