

Our Self Assessment



We are being checked by the Care Quality Commission (CQC).

The CQC makes sure that we are doing a good job



CQC will check how well we are doing in these areas:



How well we work with people



The support we give to people



How we make sure people are safe



How well our leaders are doing



Adult Social Care - Our Self-Assessment

This is what we do so we can tell them how we are doing



We measure this by checking we have done everything we have said we would do



We have a clear plan to always improve our services



Our Vision

This is what we want to happen



We want to support Adults, young people and children to live their best lives




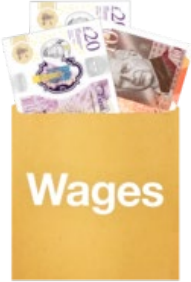







We want to work together with everyone to make sure that they are happy, healthy and more independent



We want to make sure you get good care and support when you need it

	<h2>Our Strengths</h2> <p>This is what we do well</p>
	<p>We make sure that we help people to have more choices about their support</p>
	<p>We have systems in place to check and we work together to improve services</p>
 <p>Training Room</p>	<p>We train our staff and support them to develop</p>
	<p>We measure our performance on a regularly to always look at ways to improve</p>

	<h2>Our Challenges</h2> <p>These are the things that can make it harder for us to support people</p>
	
	<p>The cost of giving support to people has gone up and we have had to ask people to pay more for this</p>
	<p>We cannot pay our staff the same as other councils nearby</p>
	<p>We need to get better at working together to hear 'your voice'</p>

	<h2>We are working to make it better</h2> <p>This is what we want to get better at doing</p>
	
	<p>Giving more people direct payments, which means they can choose how to buy their care and support</p>
	<p>Look at the support we can give over a short amount of time. For example, after being in hospital</p>
	<p>Working with health to support better services for you</p>