

# Putting people first

tell us what you think...

Comments...  
Compliments...  
Complaints...

## ABOUT YOU

To help monitor the services we offer to different sections of our community, we should be grateful if you would answer the following questions about yourself:

Gender:  Male  Female

Age:

24 and under  25-44  45-64  65+

Do you consider yourself to have a disability?

Yes  No

Ethnic background (please tick one):

- White British
- White Other
- Mixed
- Asian or Asian British
- Black or Black British
- Chinese
- Other ethnic group (Please state)

## Confidentiality

We will treat all information that you give in the strictest confidence.

## RETURN THIS FORM TO US

- By post: Derbyshire County Council, FREEPOST DY76, County Hall, MATLOCK DE4 9BR
- Or hand it to our staff
- Other ways to contact us:
- Write to us at the above address
- Call Derbyshire on 08456 058 058 or 01629 533190  
Mon-Fri 8 am to 8 pm;  
Sat 9:30 am to 4pm.
- Email: [contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk)
- Text 86555

## Large print, audio and braille

If you have trouble reading or understanding this leaflet please Call Derbyshire on: 08456 058 058 or 01629 533190

## Concern

If you are concerned about the safety of a child or adult please Call Derbyshire on 08456 058 058 or 01629 533190

Visit our website: [www.derbyshire.gov.uk](http://www.derbyshire.gov.uk) for details of how to complain

Derbyshire County Council is here to improve life for you and your family. We aim to deliver high quality, efficient services when and where you need them. But, we're always trying to do even better. That's where you can help.

**Comments:** If you have any comments or suggestions for making services even better let us hear them.

**Compliments:** If you think we are doing things well we would like to hear that too.

**Complaints:** If you are not satisfied about a standard of service, action, or lack of action, by ourselves, or by others working on our behalf, please tell us and what we can do to improve things.

If appropriate, please talk to a member of staff, who may be able to answer your questions straight away.

Would you like a reply?  Yes  No

If yes how?:  Telephone  Letter  Email

Name:

Address:

Postcode:

Telephone:  DAY

Email:

## HAVE YOUR SAY HERE

## ARE YOU MAKING A:

Comment  Compliment  Complaint

Have you contacted the county council about this matter before?  Yes  No

Today's Date: